

80X85MM



FCC ID:2A9O9-T002

GET HELP SERVICE

After-sale E-Mail: DiggingSoundAid@outlook.com

Website: www.diggingSound.com

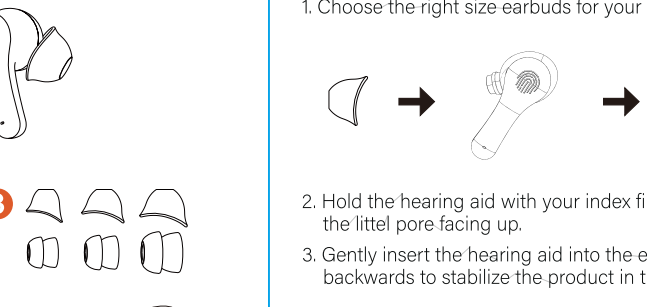
WhatsApp: +86 13823673781

1 TECHNICAL SPECIFICATION

Model	T002
Maximum saturation sound	≤115dB+4dB
FOG50 MAX Gain	35dB ± 4dB
Equivalent input noise level	≤ 25dB
Frequency Response Range	250Hz-6500Hz
Total Harmonic Distortion	≤ 3%
Work Time	Hearing Aid: ≥ 8 hours With Charging case: ≥ 25 hours
Standby Time	≥ 150 hours
Charge Time	Hearing Aid: 1.5 hours Charging case: 2.5 hours
Power Input	Hearing Aid: DC 3.7V/60mA Charging Case: DC 3.7V/500mA
Bluetooth Distance	≥ 10M
Waterproof Grade	IPX6

After-sale E-Mail: DiggingSoundAid@outlook.com

2 CHECK YOUR HEARING AIDS

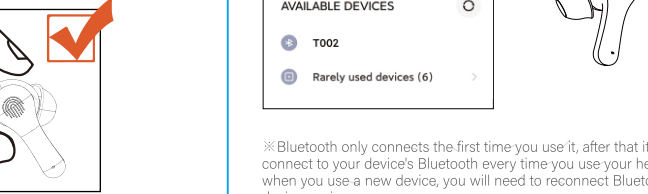


- 1 - Hearing Aid
- 2 - Charging case
- 3 - Silicone dome (Extra six sets)
- 4 - Type-c charging cable
- 5 - Cleaning tool

After-sale E-Mail: DiggingSoundAid@outlook.com

3 HOW TO WEAR YOUR HEARING AID

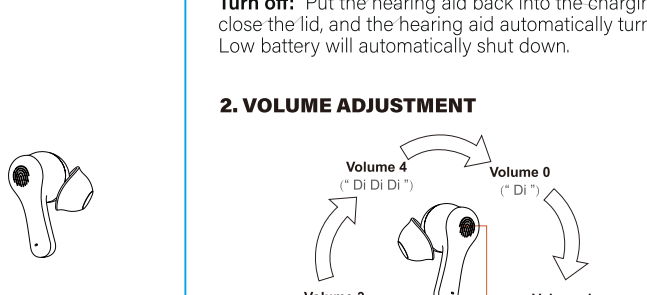
1. Choose the right size earbuds for your ears.
2. Hold the hearing aid with your index finger and thumb, with the little pore facing up.
3. Gently insert the hearing aid into the ear canal and rotate it backwards to stabilize the product in the ear.



After-sale E-Mail: DiggingSoundAid@outlook.com

4 BLUETOOTH CONNECTION

1. Turn on the device's Bluetooth search.
2. Open the charging case, the device will automatically enter Bluetooth pairing mode.
3. Select "T002" from the Bluetooth list of your device and click to connect.

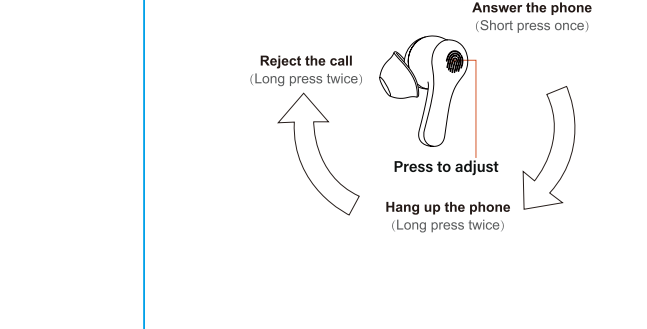


※ Bluetooth only connects the first time you use it, after that it will automatically connect to your device's Bluetooth every time you use your hearing aid. Of course, when you use a new device, you will need to reconnect Bluetooth to your new device again.

After-sale E-Mail: DiggingSoundAid@outlook.com

5 OPERATION TOUCH COMMANDS

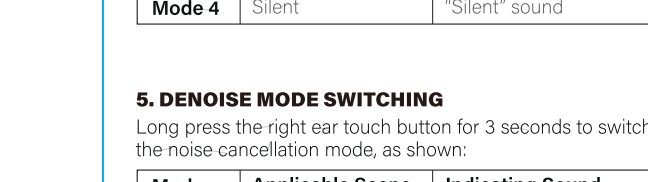
- 1. POWER ON AND OFF**
Turn on: Take out the hearing aid, it will turn on automatically. Or press and hold the touch button for 3S to turn on the hearing aid. Wait 10 seconds to enter hearing aid mode.
Turn off: Put the hearing aid back into the charging case, close the lid, and the hearing aid automatically turns off. Low battery will automatically shut down.
- 2. VOLUME ADJUSTMENT**
Long press the right ear touch button for 3 seconds to switch the noise cancellation mode, as shown:



After-sale E-Mail: DiggingSoundAid@outlook.com

6 CHARGE YOUR HEARING AIDS CASE

1. Put your Hearing Aids into the charging case.
2. Connect the charging case to a USB A/C adapter with the provided USB Type-C cable and charge for 3 hours.
3. Blinking Blue: Low battery in charging compartment. Red: Fully Charged.
4. Reset the Factory: Press and hold the reset button of the charging compartment for 5 seconds.

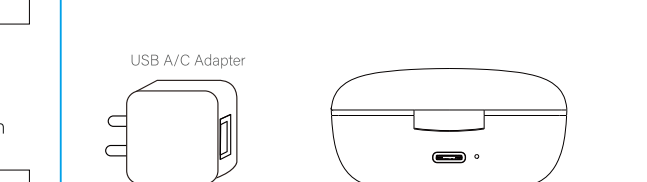


※ The charging time may vary slightly depending on your environment.

After-sale E-Mail: DiggingSoundAid@outlook.com

7 CHARGER YOUR HEARING AIDS

1. Put your Hearing Aids into the charging case.
2. Connect the charging case to a USB A/C adapter with the provided USB Type-C cable and charge for 3 hours.
3. Blinking Blue: Low battery in charging compartment. Red: Fully Charged.
4. Reset the Factory: Press and hold the reset button of the charging compartment for 5 seconds.



※ When the charging compartment is less than 10%, the power display starts flashing and cannot charge the hearing aids.

After-sale E-Mail: DiggingSoundAid@outlook.com

8 TROUBLESHOOTING

Problem	Possible Cause	Solution
Feedback	Not wearing hearing aids correctly.	Re-adjust device to make sure it's in correct position.
	Ear dome are not the right size.	Change a different size of dome that fits your ear.
No Sound/ Not Loud Enough/ Intermittent sound	Volume is set to be low.	Turn up the volume.
	Ear canal blocked with dirt.	Clean ear wax.
	The ear dome/ sound hole is dirty.	Clean or replace it with a new ear dome.
Blinking blue LED light	Hearing change.	Contact your hearing professional.
	Low battery	Insert your type-c cord to charge the case.
Hearing aids whistling in the charging case	Dead battery	Put the hearing aid into charging case, insert your type-c cord to charge the case.

After-sale E-Mail: DiggingSoundAid@outlook.com

9 CLEANING AND MAINTENANCE

1. Clean the silicone ear dome with the cleaning brush. Remove the silicone ear dome if needed.
2. Clean the dustscreen with the cleaning brush. Remove the silicone ear dome if needed.
3. Clean the dustscreen frequently or replace it time by time.
4. Store the hearing aid in the charging case.

After-sale E-Mail: DiggingSoundAid@outlook.com

10 CAUTIONS

- 1.CONTRAINDICATION**
 - The device is unsuitable in the following situations:
 - Usage is prohibited for patients with chronic suppurative otitis media and congenital ear atresia.
 - This hearing aid can only compensate patients with hearing impairment and do not have hearing therapeutic value.
- 2.WARNINGS**
 - Keep small swallow-able accessories out of children's reach.
 - Dropping, immersing in liquid, and accessing strong electromagnetic fields or over heat will damage hearing aids. If a hearing aid or accessories remain in the ear, please go to see a doctor as soon as possible, do not take it out by yourself.
 - Warning not to use in explosive or oxygen-enriched atmospheres; it may damage the device.
 - Warning that only the intended person can use it; using a hearing aid designed for someone else may result in hearing damage.
- 3.NOTICE**
 - Please do not use it at high volume for a long time. Otherwise, it will injure your ear. If you feel uncomfortable, please stop using it.

After-sale E-Mail: DiggingSoundAid@outlook.com

11 CUSTOMER SERVICE

1. Our customer service email: DiggingSoundAid@outlook.com
2. Our customer service whatsapp: +86 13823673781
3. Our Official Website: www.diggingSound.com
4. Enter our store that below the button "Add to cart" and find the button "Ask a question", which can also contact us directly.

We sincerely hope you can enjoy our products all the time!

12 RF EXPOSURE STATEMENT

The device has been evaluated to meet general RF exposure requirement. The device can be used in portable exposure condition without restriction.

The product is too small to place complete label information, so the label is placed in the user manual.

After-sale E-Mail: DiggingSoundAid@outlook.com

4.MAINTENANCE

- a. We do not authorize any institution or individual to maintain and repair the product. If you suspect that the products have any issues please contact the manufacturer or distributor to handle them.
- b. The user must not attempt any repairs to the device or any of its accessories. Please contact the retailer for repair .
- c. Opening of the equipment by unauthorized agencies is not allowed and will terminate any warranty claim. Warning: No modification of this equipment is permitted!

5.STORAGE

- a. If you do not use it, turn off the hearing aid, and then put it into the storage case.
- b. Do not place the device under the sunshine, high temperature, near heating equipment and moist environments or someplace, which maybe get in touch with fire or is vulnerable to vibration. Do not place your hearing aid in a hot car, and avoid places with high humidity such as bathrooms.
- c. Keep the device storage in following environmental ranges: 20~55°C ,95%RH700-1060hPa

After-sale E-Mail: DiggingSoundAid@outlook.com

11 CUSTOMER SERVICE

1. Our customer service email: DiggingSoundAid@outlook.com
2. Our customer service whatsapp: +86 13823673781
3. Our Official Website: www.diggingSound.com
4. Enter our store that below the button "Add to cart" and find the button "Ask a question", which can also contact us directly.

We sincerely hope you can enjoy our products all the time!

12 RF EXPOSURE STATEMENT

The device has been evaluated to meet general RF exposure requirement. The device can be used in portable exposure condition without restriction.

The product is too small to place complete label information, so the label is placed in the user manual.

After-sale E-Mail: DiggingSoundAid@outlook.com

11 CUSTOMER SERVICE

1. Our customer service email: DiggingSoundAid@outlook.com
2. Our customer service whatsapp: +86 13823673781
3. Our Official Website: www.diggingSound.com
4. Enter our store that below the button "Add to cart" and find the button "Ask a question", which can also contact us directly.

We sincerely hope you can enjoy our products all the time!

12 RF EXPOSURE STATEMENT

The device has been evaluated to meet general RF exposure requirement. The device can be used in portable exposure condition without restriction.

The product is too small to place complete label information, so the label is placed in the user manual.

After-sale E-Mail: DiggingSoundAid@outlook.com

11 CUSTOMER SERVICE

1. Our customer service email: DiggingSoundAid@outlook.com
2. Our customer service whatsapp: +86 13823673781
3. Our Official Website: www.diggingSound.com
4. Enter our store that below the button "Add to cart" and find the button "Ask a question", which can also contact us directly.

We sincerely hope you can enjoy our products all the time!

12 RF EXPOSURE STATEMENT

The device has been evaluated to meet general RF exposure requirement. The device can be used in portable exposure condition without restriction.

The product is too small to place complete label information, so the label is placed in the user manual.

After-sale E-Mail: DiggingSoundAid@outlook.com