

Customer Service

If you have any questions, need assistance, or wish to report a technical issue, our support team is ready to help.

Email: support@aromaplan.com

Warranty

1. This product carries a 6-month limited warranty from the date of purchase. An original proof of purchase is required to validate the warranty.

2. The warranty covers manufacturing defects only.

The warranty does not cover:

- Damage caused by drops or physical impacts.
- Leaks or spills resulting from improper use of the device.
- Misuse or negligent handling of the equipment.
- Unauthorized repair attempts.
- Any use that does not comply with the user manual instructions.

Connectivity Instruction

Important Notes:

- 1- This device is compatible with devices that support Bluetooth wireless technology. Make sure function on your phone is **turned ON**.
- 2- Ensure the location services on your mobile phone are enabled.

Where to download the AromaPlan app:
Scan the QR Code to download the app on your phone.
Available on the App Store and Play Store.

Attention: Your HVAC Scent Diffuser Pro 5000 can only be configured using the app.



Operation Introduction



1. Select Fragrance
Choose your preferred AromaPlan scent oil.



2. Unlock Device
Use the provided key to unlock the security latch.



3. Remove Bottle
Unscrew the atomizer head and lift out the bottle.



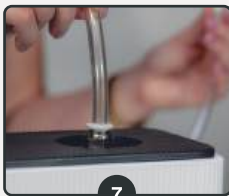
4. Refill Oil
Pour the scent oil directly into the diffusion bottle.



5. Reinstall Bottle
Tighten the atomizer head and place it back into the unit.



6. Connect Power
Plug in the power adapter (supports 110V - 220V).



7. HVAC Connection
Attach the HVAC adapter to the atomizer outlet and connect the tube.

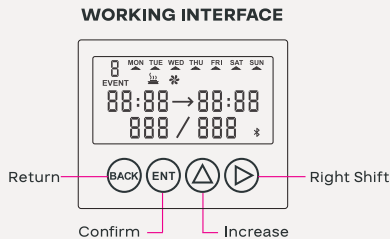


8. Power On
Flip the switch and secure the front access door.

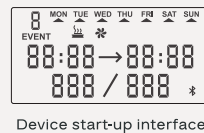


9. App Setup
Set schedule and intensity via the app. Enjoy!

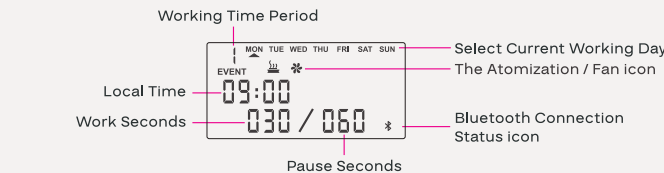
How to use the equipment



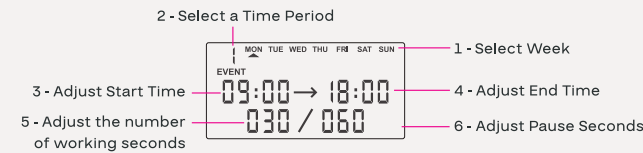
1. The on/off interface is shown in the image below. It only takes two seconds to turn on:



2. Display on the main interface of the device: Current Working Day, Local Time, Working Time Period, Work/Pause Seconds, Atomization/Fan, and Bluetooth Connection Status icons are shown below:



3. Set the working time period and frequency: Press the "▶" button to enter the setting interface, as shown below:



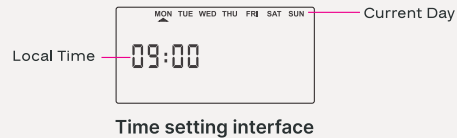
(1) Select the weekday that needs to be set, press the "▲" button to adjust the day of the workweek, press "ENT" to confirm and select the time of the workday, and press the "BACK" button to return. (Note: If the selected setting is Monday, then the setting of Tuesday - Sunday remains the same as Monday, and this method can be used to quickly set);

(2) Select the set time period. Press the "▲" button to adjust the time period for a total of five time periods. Press the "▶" button to move the cursor. Press the "BACK" button to return to the previous menu.

(3) Set the working time period and working frequency, press the "▲" button to adjust the value, press the "▶" button to move the cursor, and press the "BACK" button to return;

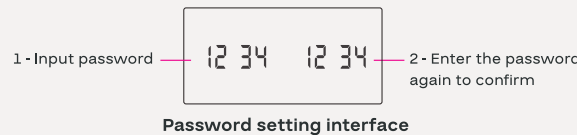
(4) After all these setting, press the "ENT" button to confirm the setting.

4. Set the local time and day: press the "▲" + "▶" button at the same time, as shown below:



Press the "▲" button to adjust the value, press the "▶" button to move the cursor, then press the "ENT" button to complete the setup.

5. Set the password for the device: press the "BACK" + "ENT" at the same time to enter the interface of the password setting, as shown below:



(1) Enter a four-digit password. Press the "▲" button to adjust the value. Press the "▶" button to move the cursor.

(2) Repeat the steps above.

(Note: the four-digit password entered for the first time must be consistent with the second password to be successfully set);

6. Turn on/off: Press the "ENT" button until you hear a beep. Turn the machine off.

7. Turn on/off fan: Press the "BACK" button to turn the fan on/off. The fan icon will display the status.

8. Reset the machine: Press the "BACK" + "▶" buttons at the same time. Hold until you hear five beeps that sound like didi didi. The device has been reset.

9. When no button has been pushed for ten seconds, the display screen will go to sleep. Press any button to wake up the screen.



USER MANUAL

HVAC Scent Diffuser
PRO 5000



POWERFUL, SAFE AND EASY TO USE

FC CE RoHS

AromaPlan
HVAC Scent Diffuser
PRO 5000



Product Introduction

The **AromaPlan PRO 5000** transforms residential and commercial spaces through premium fragrance diffusion. Nano-atomization technology delivers ultra-fine particles with even 360° coverage, creating a refined and consistent ambiance.

Features

- Standalone or HVAC-integrated installation
- Adjustable intensity, scheduling, and remote monitoring
- Safety lock to prevent spills and protect oils
- Low-maintenance — no water, no cleaning cycles



IDEAL FOR: Homes, offices, retail, hotels, spas, gyms, and event venues, wherever atmosphere matters.



Coverage up to **5,000 sq ft**



Heatless and waterless atomization technology



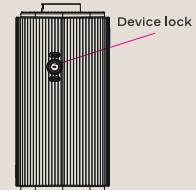
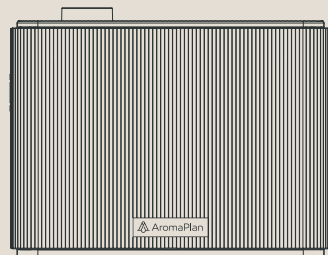
Controlled by the AromaPlan app



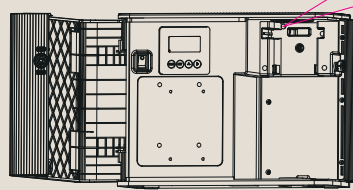
Easily adjust fragrance intensity and schedules

Specifications

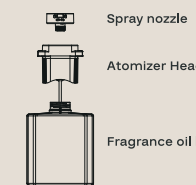
SIZE	295*113*230(MM)
CAPACITY	1.000ML
N.W.	2,9KG
COVERAGE	UP TO 5,000 SQ./FT.
INPUT	12V = 2A
POWER	15W



Device lock



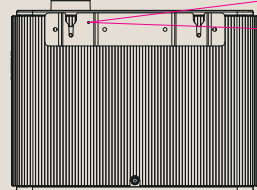
On the basis of the original screw hole, change the long screw to penetrate and then lock on the pegboard.



Spray nozzle

Atomizer Head

Fragrance oil bottle



Applicable screw hole position.

Troubleshooting

ISSUE	SOLUTION
Does not diffuse	• Check if the power switch is turned on. • The machine may be in a "Non-Working period" (scheduled off-time). • The air pump may be damaged; please replace it with a new one. • The air tube on the atomizer head may be loose.
Weak Diffusion	• The atomizing nozzle may be blocked; please clean it with alcohol or replace it with a new one. • Check if the gasket is damaged or loose. • Check if the tube is loose.
Oil leakage	• Check if the bottle is loose. • The gasket in the atomizer head may be damaged or loose.
Oil spraying	• The atomizer head may be damaged; please replace it with a new one. • Check if the machine is tilted or lying down; please keep the machine upright.
Abnormal noise	• The air pump may be loose; please retighten it. • The air pump may be damaged; please replace it with a new one.

Equipment Cleaning & Maintenance

Clean the device monthly for preventive maintenance, or when:

- Changing to a different fragrance oil.
- Atomization intensity becomes weak.

Standard Cleaning (Routine)

1. Fill a clean bottle with a small amount of isopropyl or industrial alcohol.
2. Run the diffuser for 5 to 10 minutes to clear the internal system.
3. Allow the components to air-dry before adding new fragrance oil.

Deep Cleaning (For Clogs)

If diffusion remains weak, perform a deep soak:

- **Soak:** Remove the atomizer head and the bottle. Submerge both in a container with alcohol for 5–10 minutes to dissolve residue.
- **Dry:** Let the components air-dry completely before reassembling.

Note: This diffuser is designed for pure fragrance oil only; do not add water.

Safety Precautions

(READ ALL INSTRUCTIONS BEFORE USING THE DIFFUSER)



WARNING

When using electrical appliances, basic precautions should always be followed to reduce the risk of fire, electric shock, property damage, and personal injury.

- To avoid risk of fire or electric shock, connect the appliance directly to a secure electrical outlet. DO NOT connect the cord with wet hands.
- Keep the cord away from high-traffic areas.
- DO NOT operate any appliance with a damaged cord or plug, after the appliance malfunctions, or if it has been dropped or damaged in any way.
- DO NOT use the diffuser in high-temperature or humid environments.
- DO NOT allow the mist to hit the wall directly. Install the diffuser in a ventilated and suitable space.
- NEVER place the diffuser in an area accessible to children.
- DO NOT operate the diffuser without first turning off the appliance. Failure to observe this warning may cause injury. NEVER tilt, move, or attempt to empty the appliance during operation.
- DO NOT block the air outlet while the appliance is running.
- Always place the diffuser on a firm, flat, and level surface. NEVER place it on a rug or carpet, or on a finished floor that could be damaged by exposure to water or moisture.
- DO NOT use flammable, explosive, corrosive, or other dangerous solvents with the diffuser. DO NOT spill water or corrosive liquid on the diffuser's surface.
- The suggested average daily usage time should not exceed 14 hours.
- Turn off the appliance during extreme weather conditions.
- This appliance is not intended for use by persons (including children) with reduced physical, sensory, or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.
- The appliance should only be used with the power supply unit provided with the appliance.
- Cleaning and user maintenance shall not be made by children without supervision.
- Use the product in environments with temperatures between -10°C and 50°C. Using it outside this range may damage the device.
- This product is designed for use at altitudes below 2,000 meters. Performance may be affected at higher altitudes.



ATTENTION

This diffuser must be used only with fragrance oil, without the addition of water. For the best performance of your device, we recommend the exclusive use of AromaPlan fragrance oils.

FCC WARNING:

Any Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

Note: This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions:

- (1) This device may not cause harmful interference, and
- (2) this device must accept any interference received, including interference that may cause undesired operation.

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

-Reorient or relocate the receiving antenna.

-Increase the separation between the equipment and receiver.

-Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.

-Consult the dealer or an experienced radio/TV technician for help.

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with minimum distance 20cm between the radiator & your body.



DOWNLOAD THE
INSTALLATION MANUAL
FOR YOUR DIFFUSER BY
SCANNING THE QR CODE

AROMAPLAN UNITED STATES
DISTRIBUTED BY FULLYSENSE LLC

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E-mail: support@aromaplan.com
Phone: +1 (407) 233-4143

@aromaplan.usa | WWW.AROMAPLAN.COM

IC WARNING

ISED Statement

English: This device contains licence-exempt transmitter(s)/receiver(s) that comply with Innovation, Science and Economic Development Canada's licence-exempt RSS(s). Operation is subject to the following two conditions:

- (1) This device may not cause interference.
- (2) This device must accept any interference, including interference that may cause undesired operation of the device.

The digital apparatus complies with Canadian CAN ICES-3 (B)/NMB-3(B).

French: Cet appareil contient des émetteurs/récepteurs exempts de licence qui sont conformes aux RSS exemptées de licence d'Innovation, Sciences et Développement économique Canada. L'exploitation est soumise aux deux conditions suivantes:

- (1) Cet appareil ne doit pas provoquer d'interférences.
- (2) Cet appareil doit accepter toute interférence, y compris les interférences susceptibles de provoquer un fonctionnement indésirable de l'appareil.

L'appareil numérique du ciem conforme canadien peut - 3 (b) / nmb - 3 (b). This device meets the exemption from the routine evaluation limits in section 6.3 of RSS 102 and compliance with RSS 102 RF exposure, users can obtain Canadian information on RF exposure and compliance. Cet appareil est conforme à l'exemption des limites d'évaluation courante dans la section 6.3 du cnr - 102 et conformité avec rss 102 de l'exposition aux rf, les utilisateurs peuvent obtenir des données canadiennes sur l'exposition aux champs rf et la conformité.

This equipment complies with Canada radiation exposure limits set forth for an uncontrolled environment.

Cet équipement est conforme aux limites d'exposition aux rayonnements du Canada établies pour un environnement non contrôlé.

This equipment should be installed and operated with minimum distance 20cm between the radiator & your body.

Cet équipement doit être installé et utilisé à une distance minimale de 20 cm entre le radiateur et votre corps.



FullySense
GROUP