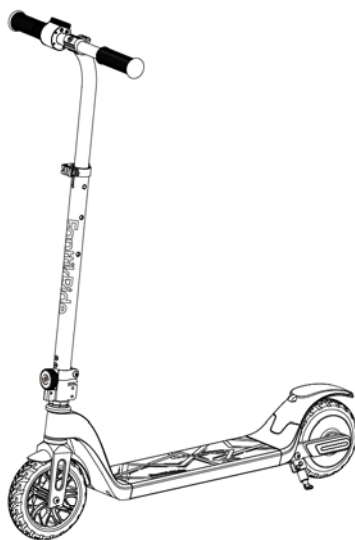


FanttikRide

C10 Pro / C10 Apex ELECTRIC SCOOTER FOR KIDS

OWNER'S MANUAL



Read this manual carefully before use and keep it for future reference.

CONTENTS

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1. SAFETY WARNINGS

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WARNINGS:

- Do not attempt or do stunts or tricks. The product is not made to withstand abuse from misuse, such as jumping, curb grinding or any other type of stunts. Racing, stunt riding, or other maneuvers also enhance risk of loss of control, or may cause uncontrolled rider actions or reactions.
- Always wear proper protective equipment, such as an approved safety helmet (with chin strap securely buckled), elbow pads, and knee pads. A helmet may be legally required by local law or regulation in your area. A long-sleeved shirt, and long pants are recommended. Always wear shoes and keep shoelaces tied and out of the way of the wheels and motor. Never ride barefooted or in sandals.
- Never allow more than one person at a time to ride the product.
- Do not ride at night or when visibility is limited.
- Never use near steps or swimming pools.
- Do not allow hands, feet, hair, body parts, clothing, or similar articles to come in contact with moving parts or wheels while the motor is engaged.
- Do not touch electric motor when in use or immediately after riding.
- Never use headphones or a cell phone to talk or text when riding.
- Never hitch a ride with a vehicle.
- Using only the manufacturer's authorized replacement parts, and should not be modified from the manufacturer's original design and configuration.
- Owners shall be encouraged to highlight (for conspicuity) using lighting, reflectors, and for low-riding units, signal flags on flexible poles.
- Not for riders under age 8 or heavier than 132 lb (60 kg).

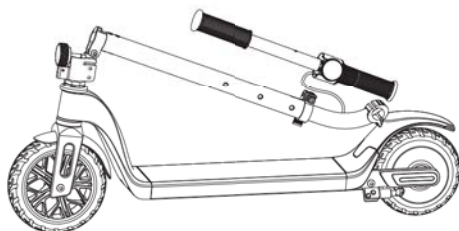
1. SAFETY WARNINGS

EN

- Persons with the following conditions shall be cautioned not to operate:
 - Those with heart conditions;
 - Pregnant women;
 - Persons with head, back, or neck ailments, or prior surgeries to those areas of the body;
 - Persons with any mental or physical conditions that may make them susceptible to injury or impair their physical dexterity or mental capabilities to recognize, understand, and perform all of the safety instructions and to be able to assume the hazards inherent in unit use.
- Check the brake for proper function, make necessary adjustment if needed. No lubricants need o be regularly replaced.
- Check for cracks or broken connections. Although broken frames are rare, it is possible for an aggressive rider to run into a curb or object and wreck, bend or break a frame. Get in the habit of inspecting your scooter on a regular basis.

2. PACKAGE CONTENTS

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Pre-Assembled Electric Scooter x1



USB Cable x1

Input: Type A + Type C
Output: Type C



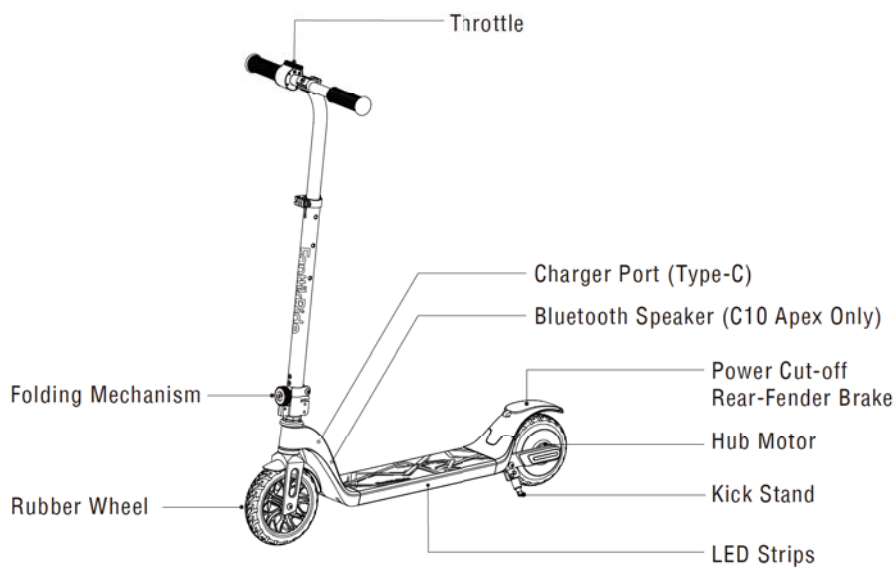
5 mm Allen Wrench x1



Owner's Manual x1

3. PRODUCT OVERVIEW

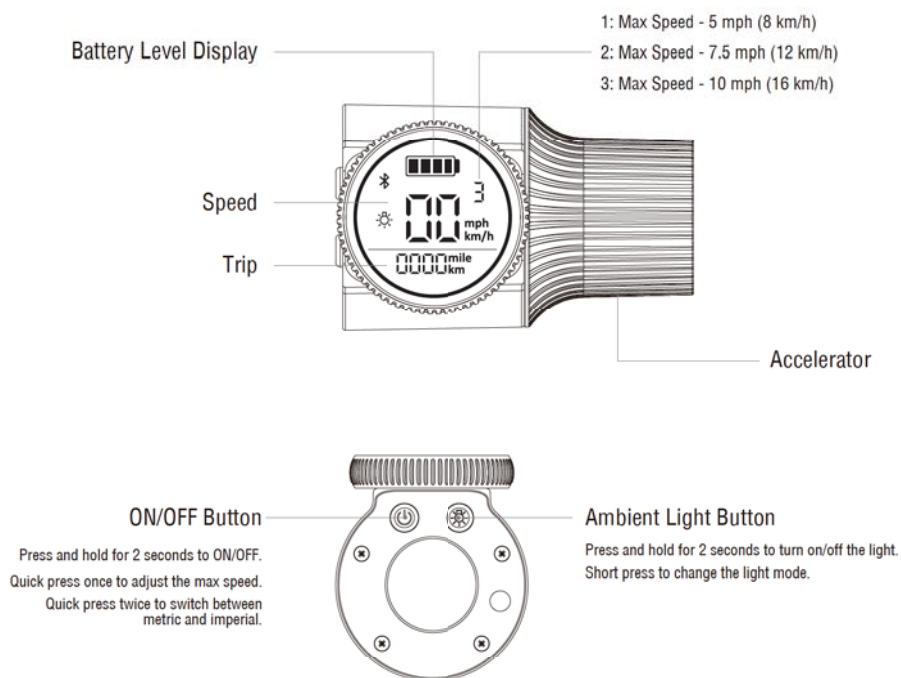
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3. PRODUCT OVERVIEW

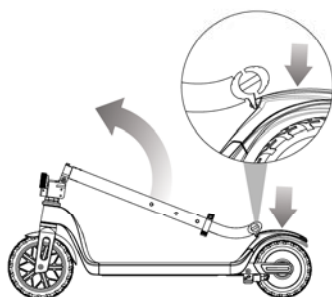
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Throttle Instruction

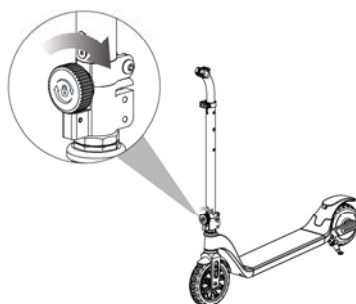


4. ASSEMBLY AND SET-UP

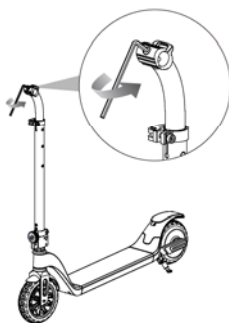
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1. To release the folding mechanism, place the scooter on the ground, push the rear fender brake down to unfold the scooter.



2. Twist the folding knob clockwise to lock the steering tube.



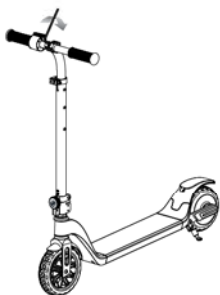
3. Using the 5 mm Allen Wrench loosen the handlebar clamp.



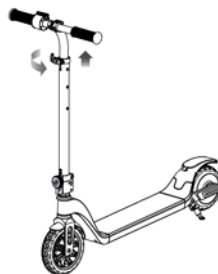
4. Insert the handlebar.

4. ASSEMBLY AND SET-UP

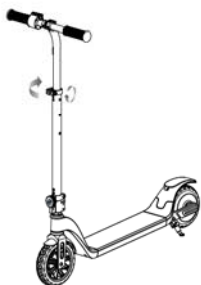
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5. Using the 5mm Allen Wrench tighten the handlebar clamp.



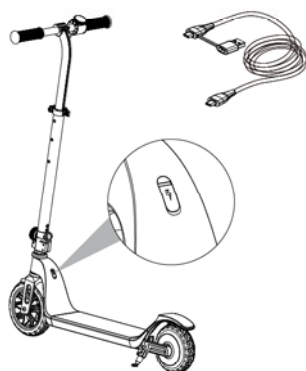
6. To adjust the height of the handlebar, open the quick-release lever and slide the T-bar to the desired position and resecure the quick-release lever to lock into place.



7. The tension of the quick-release lever can be adjusted by manually tightening or loosening the Allen bolt. Be careful not to overtighten. You should always be able to open and close the quick-release lever by hand and the T-bar should slide freely when the quick-release is open.

5. CHARGE YOUR SCOOTER

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1. Lift the rubber plug.



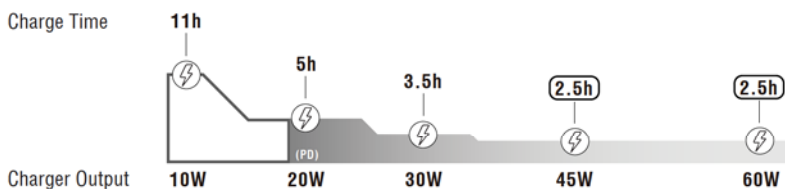
2. Plug the charger into the charging port.



3. When charging is completed, put back the rubber plug.

NOTE:

Plug the USB cable into your mobile charger, then plug into wall outlet. The battery level icon on the digital display shall be flash during charging. When the charging is completed the battery level icon will be solid ON. Please refer to the chart below for charge time.



★ Recommend PD Fast Charger

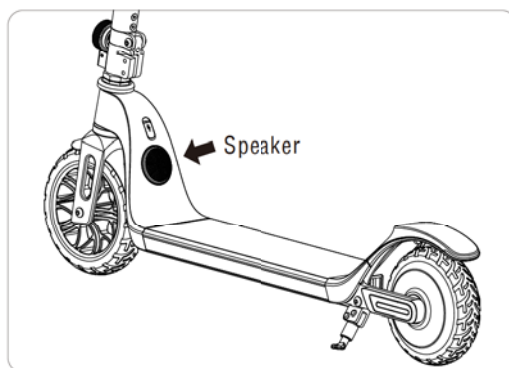
6. PAIRING YOUR BLUETOOTH® DEVICE

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To pair with a Bluetooth® device **(C10 Apex Only)**
Follow these steps:

1. Make sure both the Bluetooth® function in your device and the scooter are turned on.
2. On your device, locate the Bluetooth® device list. Select "FanttikRide C10 Apex" from the list.

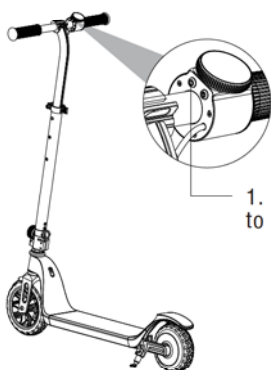


7. HOW TO RIDE AND STOP

EN



Always wear proper protective equipment, such as an approved safety helmet (with chin strap securely buckled), elbow pads, and kneepads. A helmet may be legally required by local law or regulation in your area. A long-sleeved shirt, and long pants are recommended. Always wear shoes and keep shoelaces tied and out of the way of the wheels and motor. Never ride barefooted or in sandals.



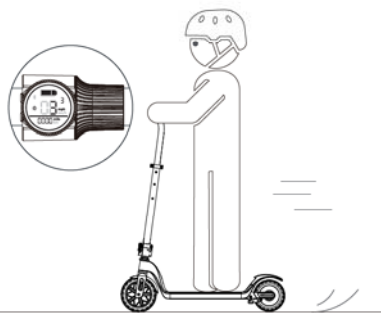
1. Press the ON/OFF button and hold for 2 seconds to turn on the scooter. Check the power indicator.

7. HOW TO RIDE AND STOP

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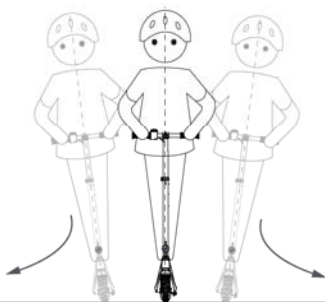


2. Step on the deck with one foot, and slowly kick off the other on the ground.



3. When the scooter starts to coast, put both feet on the deck and apply the accelerator.

NOTE: Do not push down the accelerator before the scooter reach the speed 3 mph, the scooter must be traveling at least 3 mph before motor will engage.



4. Tilt your body to the steering direction as you turn, and slowly turn the handle-bar.



5. For controlled stops, release the throttle and apply the brake by putting pressure on the rear-fender brake.

8. SAFETY INSTRUCTIONS

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Watch out for safety risks



 Do not ride in the rain.



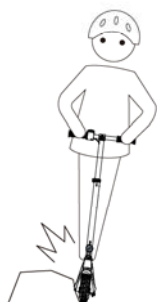
 Keep your speed between 3.1-6.2 mph when you ride through speed bumps, elevator door sills, bumpy roads or other uneven surfaces. Slightly bend your knee to better adjust mentioned surfaces.



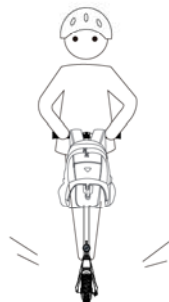
 Look out for doors, elevators and other overhead obstacles.

8. SAFETY INSTRUCTIONS

EN



⚠ Always steer clear of obstacles.



⚠ Do not hang bags or other heavy stuff on the handlebar.



⚠ Keep both feet on the deck all time.

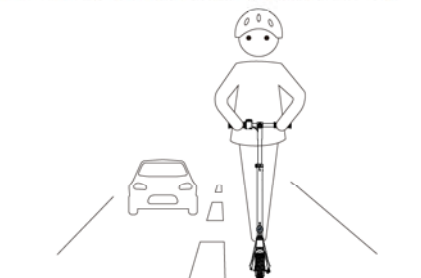


⚠ Do not accelerate when you go downhill.

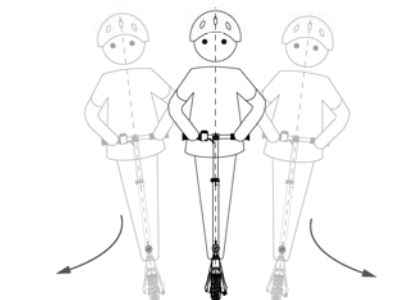
8. SAFETY INSTRUCTIONS

EN

Do not try following dangerous actions



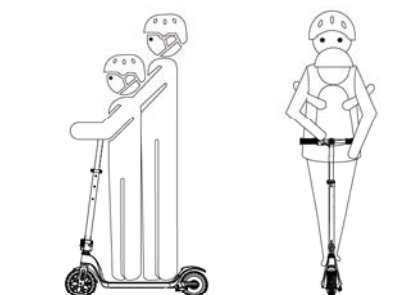
- ⊗ Do not ride in traffic lanes or residential areas where vehicles and pedestrians are both allowed.



- ⊗ Do not turn the handlebar violently during high-speed riding.



- ⊗ Do not ride in a ponding that is higher than 0.78 inch.



- ⊗ Do not ride with anyone else, including children.

8. SAFETY INSTRUCTIONS

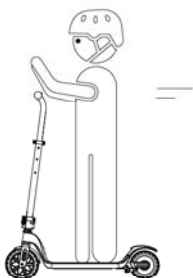
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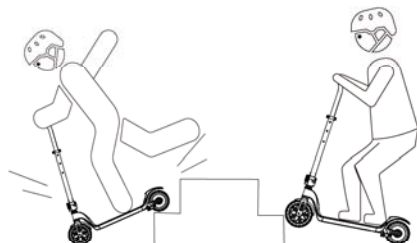
⊗ Do not keep your feet on the rear fender brake.



⊗ Do not touch the rear fender brake immediately after riding.



⊗ Do not keep your hands away from handlebar.



⊗ Do not try riding up or down stairs, and jumping over obstacles.

8. SAFETY INSTRUCTIONS

EN

Safety Reminder

- This electric scooter is a leisure device. But once they're in a public area, they'll be seen as vehicles, subjecting to any risks faced by vehicles. For your safety, please follow instructions in the manual and traffic laws and regulations set forth by government and regulatory agencies.
- At the same time, you should understand that risks cannot be entirely avoided as others may violate traffic regulations and drive incautiously, and you're exposed to road accidents just as when you're walking or biking. The faster the scooter is, the longer it takes to stop. On a smooth surface, the scooter may slip, lose balance, and even result in a fall. Thus it is crucial that you use caution, keep proper speed and distance, especially so when you're unfamiliar with the place.
- Respect pedestrians' Right of Way. Try not to startle them while driving, especially children. When you ride from behind pedestrians, ring your bell to give them a heads-up and slow your scooter to pass from their left (applicable to countries where vehicles drive on the right). When you ride across pedestrians, keep to the right at a low speed. When you drive across pedestrians, keep the lowest speed or getting off the vehicle.
- Closely follow the safety instructions in the manual in the countries that lack relevant laws and regulations regarding electric scooters. FanttikRide shall not be liable for any financial losses, physical injuries, accidents, legal disputes and other interest conflicts resulted from actions that violate user instructions.
- Do not lend your scooter to whoever knows not the operations. And when you do lend it to your friends, please take the responsibility to ensure he/she knows the operation and wears the safety gear.
- Check the scooter before every use. When you note loosen parts, low battery alerts, flat tires, excessive wear, strange sounds, malfunctions and other abnormal conditions, stop riding immediately and call for professional support.

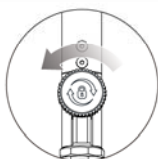
WARNING – Risk of Fire – No User Serviceable Parts.

9. FOLDING AND CARRYING

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1. Open the quick release, push down the telescope tube to the lowest hole position, lock the quick release.



2. Loosen the folding knob.

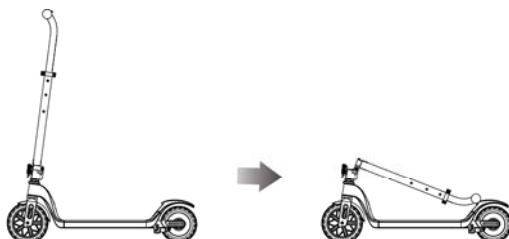


3. Lower down the handle stem.



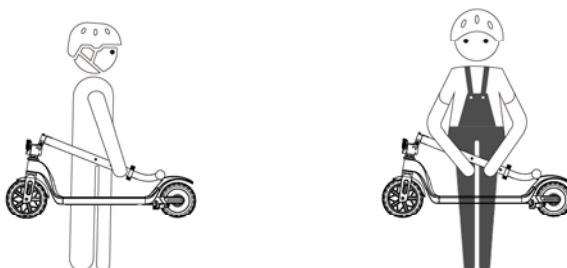
4. Align the snap hook with the buckle and hook them.

Fold



Make sure that the scooter's turned off.

Carry



Hold the handlebar stem with either one hand or both hands to carry.

10. DAILY CARE AND MAINTENANCE

EN

Cleaning and storage

If you see stains on the scooter's body, wipe them off with a damp cloth. If the stains won't scrub off, put on some toothpaste, and brush them with a toothbrush, then wipe them off with a damp cloth. If you see scratches on plastic parts, use sandpaper or other abrasive materials to polish them.

Notes: Do not clean the scooter with alcohol, gasoline, kerosene or other corrosive and volatile chemical solvents to prevent fire damage. Do not wash the scooter with a high-pressure water spray. During cleaning, make sure that the scooter's turned off, the charging cable is unplugged, and the rubber flap is closed as water leakage may result in electric shock or other major problems.

When the scooter's not in use, keep it indoors where it is dry and cool. Do not put it outdoors for long time. Excessive sunlight, overheating and overcooling accelerate tire aging and compromise the scooter and the battery pack's lifespan.

Battery maintenance

1. Use original battery packs, use of other models or brands may bring about safety issues;
2. Do not touch the contacts. Do not dismantle or puncture the casing. Keep the contacts away from metal objects to prevent short circuit which may result in battery damage or even injuries and deaths;
3. Use original power adapter to avoid potential damage or fire;
4. Mishandling of used batteries may do tremendous harm to the environment. To protect natural environment, please follow local regulations to properly dispose used batteries.
5. After every use, fully charge the battery to prolong its lifespan.

Do not place the battery in an environment where the ambient temperature is higher than 113°F or lower than 14°F (e.g., do not leave the scooter or the battery pack in a car under direct sunlight for an extended time). Do not throw the battery pack into fire as it may lead to battery failure, battery overheating, and even another fire. If the scooter is expected to be left idle for more than 30 days, please fully charge the battery and place it in a dry and cool place. Keep in mind to recharge it every 60 days to protect the battery from potential damage which is beyond limited warranty.

Always charge before exhausting the battery to prolong the battery's lifespan. The battery pack performs better at normal temperature, and poor when it is below 32°F. For instance, when it is below -4°F, the riding range is only half or less at normal state. When the temperature rises, the riding range restores.

Note: The FanttikRide C10 Pro / C10 Apex Electric Scooter support type-C fast charge, fully charged will be up to 3 hours. The built-in intelligent chip will keep a log of its charging and discharging records. The damage caused by prolonged no charge is irreversible and is beyond limited warranty. Once the damage is done, the battery can not be recharged (non-professionals are forbidden to dismantle the battery pack, as it may cause electric shock, short circuit or even major safety accidents).

11. SPECIFICATIONS

EN

Performance Index	Items	Specifications
Dimensions	L × W × H [1] (inch)	31.9×14.6×37.2
	After folding: L × W × H (inch)	31.9×14.6×13.8
Weight	Item weight (lb)	Approx. 15
Riding Requirements	Load range (lb)	44~132
	Age	8+
	Body height (inch)	47.6~63
Main Parameters	Max. speed (mph)	Approx. 10
	General range (miles)	Approx. 6
	Max. climbing angle (%)	Approx. 7
	Suitable surfaces	Cement, asphalt and mud roads; bench lower than 1 cm; crevice narrower than 1.2 inch
	Operating temperature (°F)	-4~149
	Storage temperature (°F)	14~113
	IP rating	IPX4
Battery Pack	Rated voltage (VDC)	25.55
	Max. input voltage (VDC)	29.4
	Rated capacity (Wh)	66.43
	Intelligent battery management system	Unusual temperature/short circuit/under voltage/over current/dual overcharge/dual over-discharge protections
Tires	Front tire	7" Solid rubber
	Rear tire	6.5" Solid rubber
Charger	Charging Power (Input)	Cable - PD 45W
	Charging time (h)	Shortest 2.5 hours (refer to page 9)

[1] Item height: from the ground to the top of the scooter;

[2] General range: measured when it is no wind and at 86°F.

Note: Data and specifications may vary due to different models, and are subject to change without notice.

12. TROUBLESHOOTING GUIDE

EN

*Product(s) should be turned **OFF** and fully charged prior to doing any troubleshooting.

NOTE: All troubleshooting steps should be performed by an adult only.

Problem	Possible Cause	Solution
Does not work out of the box	Unit must be traveling at least 3 mph before motor engage	Kick start to at least 3 mph while engaging the throttle to engage motor.
	Damaged Throttle	Check the display on throttle and ambient light on both sides of deck, if the scooter can turn ON/OFF normally, meantime the ambient light is ON/OFF concomitantly, that means the throttle does not work, please contact "support@fanttik.com" for help.
	Old/damaged battery	Replace battery.
No longer works	Battery will not hold a charge	Replace battery.
	Damaged Throttle	Check the display on throttle and ambient light on both sides of deck, if the scooter can turn ON/OFF normally, meantime the ambient light is ON/OFF concomitantly, that means the throttle does not work, please contact "support@fanttik.com" for help.
Short run time/runs slow	Rider's weight	Do not exceed 132 lb (60 kg) maximum weight limit.
	Riding conditions	Use only on dry surfaces. Avoid inclines and areas with heavy debris.
	Battery not fully charged	Charge product - refer to page 9 for charging information.
	Old/damaged battery	Replace battery. Charge battery at least once a month when not in use.

12. TROUBLESHOOTING GUIDE

EN

ERROR CODE INSTRUCTION

Error Code	Code Definition	Solution
E0	Communication Cable Issue	Please check if the connectors between throttle and controller loosen.
E1	Throttle Issue	Please check if the connector loosen, or contact "support@fanttik.com" for help.
E2	Electric Brake Issue	The power cut off button does not work, please contact "support@fanttik.com" for help.
E4	Large Current Issue	Please contact "support@fanttik.com" for help.
E5	Controller Issue	Please contact "support@fanttik.com" and request a controller replacement
E6	Battery Issue	Please contact "support@fanttik.com" and request a battery pack replacement
E7	Charge Issue	Please contact "support@fanttik.com" for help.
E8	Over temperature Protection	Please contact "support@fanttik.com" for help.

13. WARRANTY

EN

- Your FanttikRide Electric Scooter includes 180 days Limited Hardware Warranty ("Warranty"). The Warranty covers product defects in materials and workmanship under normal use. This Warranty starts on the date of your purchase and lasts for 180 days. The Warranty Period is not extended if the product is repaired or replaced. We may change the availability of this limited warranty at our discretion, but any changes will not be retroactive.
- Warranty services are provided by FanttikRide. If a hardware defect arises and a valid claim is received within the Warranty Period, at its option and to the extent permitted by law, FanttikRide will: (1) repair the hardware defect by using new or refurbished parts that are equivalent to new in performance and reliability; or (2) exchange the product with a product that is new or refurbished which is substantially equivalent to the original product. This Warranty is for one replacement only of like-items and does not cover items out of production if the product is no longer made or stocked. This Warranty is not assignable or transferable.
- When a product or part is exchanged, any replacement item becomes your property and the replaced item becomes FanttikRide's property. This warranty only covers technical hardware defectiveness during the warranty period and under normal use conditions. FanttikRide does not warrant uninterrupted or error-free operation of this Product.
- This Warranty does not cover any damage due to: (a) transportation; (b) storage; (c) improper use; (d) failure to follow the product instructions or to perform any preventive maintenance; (e) modifications; (f) unauthorized repair; (g) normal wear and tear; or (h) external causes such as accidents, abuse, or other actions or events beyond our reasonable control.

Important: Do not disassemble the Product. Disassembling the product will void the Warranty. Only FanttikRide or a party expressly authorized by FanttikRide can perform service on this product.

13. WARRANTY

EN

Disclaimer of warranty: The remedies described above are your sole and exclusive remedies and our entire liability for any breach of this limited warranty. Our liability shall under no circumstances exceed the actual amount paid by you for the defective product, nor shall we under any circumstances be unable for any consequential, incidental, special or punitive damages or losses, whether direct or indirect. Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you. The duration and remedies of all implied warranties, including without limitation. The warranties of merchantability and fitness for a particular purpose are limited to the duration of this express limited warranty.

Manufacturers' warranties may not apply in all cases, depending on factors such as use of the product, where the product was purchased, or who you purchased the product from. Please review the warranty carefully, and contact the manufacturer at support@fanttik.com if you have any questions.

929-693-6066 MON-FRI 9AM-5PM (ET)

www.fanttik.com

support@fanttik.com

METASEE LLC

5205 Broadway #634 Pearland Texas 77581

Made in China



V_240813

FCC Caution.

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions:

- (1) This device may not cause harmful interference, and
- (2) this device must accept any interference received, including interference that may cause undesired operation.

Any Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

FCC Radiation Exposure Statement

This device complies with FCC RF radiation exposure limits set forth for an uncontrolled environment for portable condition. This transmitter must not be co-located or operating in conjunction with any other antenna or transmitter.