

WELCOME

WE'RE HERE FOR YOU

ESTAMOS AQUÍ PARA AYUDARLE

NOUS SOMMES LÀ POUR VOUS

24/7 Customer Support

Atención al cliente 24 horas

Service client 24 h/24, 7 j/7

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Toll Free Call: +1-855-759-7626

Llamada gratuita: +1-855-759-7626

Appel non surtaxé : +1-855-759-7626

If you wish to return the unit or having trouble connecting online, please contact support immediately

SOLIS|TAG

- Network connection indicator light
- Data transmission status indicator light
- Wi-Fi connection indicator light

QR code for accessing the SIMO Portal

Wi-Fi Name and Password

QR code to connect to Wi-Fi

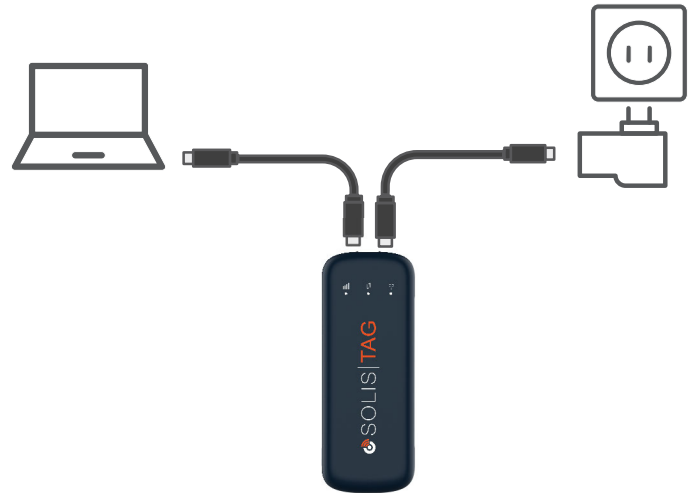
USB-C Port

Charging Cable

START

1 Power On

Connect Solis Tag to a power source (e.g. laptop or power bank) using the provided cable. Solis Tag will power on automatically and connect to the Internet.



2 Wait for the Device to Find a Signal

It may take a few minutes to find a signal, depending on your location. Once all three connectivity indicator lights turn solid white, the device is ready for use.



3 Sign Up

Download the SIMO App on your phone and create an account.



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4 Add Device

Launch the SIMO app, tab Set Up New Device on the Status page and follow the setup instructions to add Solis Tag to your account.

Register your new Device Serial Number

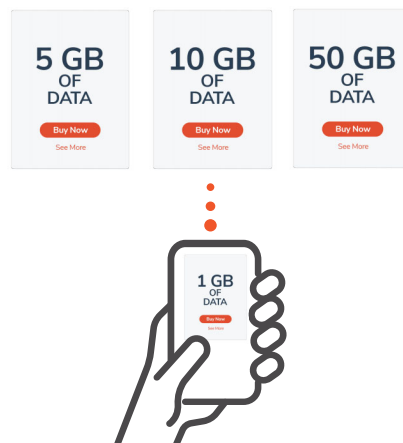
Scan the QR Code on the device to automatically add it to your account. Or if you cannot scan the QR code, you can enter the Device SN Manually.

Scan Device QR code



5 Buy or Activate Wi-Fi

Visit the Shop page in the app to buy a data plan. If you have a prepaid code, enter the code before checkout to redeem the prepaid service.



6 Connect to Solis Tag Wi-Fi

You can connect to Solis Tag's Wi-Fi using the Wi-Fi name and password printed on the back of the device, or by scanning the QR code on the right with your camera app.



LIGHT STATUS



- 📶 Network connection indicator light
- 📶 Data transmission status indicator light
- 📶 Wi-Fi connection indicator light

LED	Behavior	Definition
Cellular	Blinking	Device is looking for a signal.
	Solid White	Device is connected to the Internet.
	Unlit	No cellular connection.
	Solid Red	Connection error.
Data	Solid White	Data transfer is available, but no data is currently being transferred.
	Unlit	Data transfer is not available or is turned off.
	Blinking White	Data is currently being transferred.
Wi-Fi	Solid White	Wi-Fi is ready.
	Unlit	Wi-Fi is not available yet.
Power On	All LEDs briefly illuminate white, then turn off.	
Firmware Update	Cellular, Data, and Wi-Fi LEDs blink red continuously.	

QUICK TIPS

What is metered Wi-Fi and how to set it up?

Background activities such as app updates or backups can consume excessive data without you noticing. A metered Wi-Fi limits these background activities so you can save on data usage and use your data where you need it. Visit simo.co/meteredwifi for instructions on setting up metered Wi-Fi for common operating systems.

What is SignalScan™?

SignalScan allows you to change your hotspot's mobile network when the data signal is not performing at its best. When activated, SignalScan scans all available carrier networks nearby to find the best local signal for your hotspot to connect.

What is Lifetime Data?

Your hotspot comes with 1GB of global data every month for the Lifetime of the device. The Lifetime Data plan starts when you register your hotspot to your SIMO account. Once you consume the free data, you can purchase more data on the shop page.

TECH SPECIFICATIONS

Name: Solis Tag

Dimensions: 101.9 x 39.7 x 13 mm

Net Weight: 35 g

Wi-Fi: Wi-Fi 5 (802.11a/b/g/n/ac), supports 2.4 GHz and 5 GHz bands, Single Active

Wi-Fi Connections: Up to 10 devices simultaneously

Cellular Networks: FDD-LTE, TDD-LTE, WCDMA

LTE Bands: 1, 2, 3, 4, 5, 7, 8, 12, 13, 17, 18, 19, 20, 25, 26, 28A, 28B, 29, 30, 34, 38, 39, 40, 41, 66

WCDMA: Band 1, 2, 4, 5, 8

Charging Port: USB 2.0 Type-C

Input Power: 5V/1A

Water, and Dust Resistant: IP52

Working Temperature: 14 °F to 131 °F (-10 °C to 55 °C)

We highly recommend using the provided charging cord and incorporated batteries to maximize performance.

Manufacturer does not supply replacement parts, repair services, or maintenance/repair information for this product.

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FCC WARNING

FCC Warning

15.19 Labeling requirements

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

15.21 Information to user.

Any Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

15.105 Information to the user.

Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

Absorption Rate (SAR) information:

This device meets the government's requirements for exposure to radio waves.

The guidelines are based on standards that were developed by independent scientific organizations through periodic and thorough evaluation of scientific studies. The standards include a substantial safety margin designed to assure the safety of all persons regardless of age or health.

FCC RF Exposure Information and Statement The SAR limit of USA (FCC) is 1.6 W/kg averaged over one gram of tissue. This device was tested for typical body-worn operations with the back of the device kept 5mm from the body and hotspot. To maintain compliance with FCC RF exposure requirements use accessories that maintain an appropriate separation distance between the user's body and the back of the device. The use of belt clips, holsters and similar accessories should not contain metallic components in its assembly. The use of accessories that do not satisfy these requirements may not comply with FCC RF exposure requirements, and should be avoided. Use only the supplied or an approved antenna.



