

Skylight PLUS

If you have purchased the **Skylight Plus** plan, you get access to these premium features:

- **Mobile App:** Download the Skylight app to your phone from the Apple or Google Play store.
- **Cloud Portal:** View, download & share photos using the Cloud Portal (app.ourskylight.com).
- **Videos:** Send videos to your Skylight via email, mobile app or Cloud Portal.
- **Captions:** Send photos with captions using the mobile app or Cloud Portal.

If you have any additional questions or would like to get in touch with us, please visit our **User Guide** at www.skylightframe.com/support.

This device contains licence-exempt transmitter(s)/receiver(s) that comply with Innovation, Science and Economic Development Canada's licence-exempt RSS(s). Operation is subject to the following two conditions: This device may not cause interference. This device must accept any interference, including interference that may cause undesired operation of the device.

L'émetteur/récepteur exempt de licence contenu dans le présent appareil est conforme aux CNR d'Innovation, Sciences et Développement économique Canada applicables aux appareils radio exempts de licence. L'exploitation est autorisée aux deux conditions suivantes : 1. L'appareil ne doit pas produire de brouillage; 2. L'appareil doit accepter tout brouillage radioélectrique subi, même si le brouillage est susceptible d'en compromettre le fonctionnement.

This equipment complies with IC radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with minimum distance 20cm between the radiator & your body. Le dispositif est conforme aux limites d'exposition au rayonnement ci fixées pour un environnement non contrôlé. La distance minimale entre le radiateur et votre corps doit être de 20 cm lors de l'installation et du fonctionnement de cet appareil.

Skylight Frame Start Guide

Contents of the Box

- Skylight Frame
- Plastic support stand
- Power adapter and cable

Set Up

Support stand: Locate the hole in the lower-right corner of the back of your Skylight, and screw in your plastic support stand.

OR

Mount Skylight: Find the wall mount hole in the upper-middle of the back of the frame to mount your Skylight on the wall.

Turn On

1. Connect the power adapter:

- a. The rectangular USB end of the cord connects to the USB port on the charging cube.
- b. The round end of the cord plugs into the power port on the back of your Skylight (it is the bottom port to the side).

2. Connect the adapter to an outlet: In approximately 30 seconds, your Skylight home screen will appear.

WiFi

1. **Select your network:** A list of available WiFi networks will appear on the right side of the screen. Tap to choose your network from the list. Swipe up if the list is long. If your network does not appear, wait for 30 seconds and check once more.
2. **Enter your password:** If your WiFi requires a password, a prompt will appear. Type in your password using the on-screen keyboard. Don't make any typos!

Skylight will say "WiFi Connected" once it has connected successfully.

Activate

1. **Create your Skylight's email address:** Visit app.ourskylight.com/register, and follow the instructions to create your unique Skylight email address.
2. **Retrieve your code:** Once you create your Skylight email address, our system will give you a 6-digit activation code.
3. **Enter your code:** Enter your code on your device using your Skylight's on-screen keypad. Please note that this will only happen the first time you turn your frame on and connect to WiFi.

Your frame will automatically connect to your unique Skylight email address and display it on the screen.

Share

1. **Email photos:** Now everyone in your family can email photos (as attachments) to your Skylight email address (e.g. mom@ourskylight.com). The subject and contents of the email don't matter - Skylight just grabs photo attachments.
2. **Enjoy photos:** About 60 seconds after photos get sent, they appear on your Skylight!

Features



Send Photos: Email photos to your unique Skylight email address, and they will appear on your frame.



Swipe: When photos arrive, they'll play in a slideshow. Swipe to view additional photos.



Zoom: To zoom into a photo so it fills the screen, take two fingers (e.g. your two index fingers) and pinch to zoom.



Heart Button: If you love a photo, tap the Heart button in the lower-right corner of the screen, and we'll email the sender to tell them you loved it! *You can also hide the Heart button by going to Settings > Advanced Features.*



WiFi: Skylight requires WiFi for initial setup and to receive new photos, but you can still view photos without a WiFi connection.

Settings

Settings: Tap the screen to see the Settings Bar. From here you can:

- **Delete:** Remove photos from your Skylight
- **Rotate:** Rotate photos on your Skylight
- **Pause:** Pause your favorite photos
- **Gallery:** View all of your photos

Advanced Features: Change the slideshow speed or shuffle your photos

How it Works: Check your Skylight email address or reset your WiFi.

(Affixation of QSG)

FCC Requirement

changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

(1) this device may not cause harmful interference, and

(2) this device must accept any interference received, including interference that may cause undesired operation.

Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy, and if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation.

If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

FCC 20cm Statement

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with a minimum distance of 20cm between the radiator & your body. This transmitter must not be co-located or operating in conjunction with any other antenna or transmitter.

The device is restricted to indoor use only when operating in the 5150 to 5350MHz frequency range

SKYLIGHT APPLICATION AND DIGITAL FRAME by GLIMPSE LLC
IMPORTANT: BY USING YOUR SKYLIGHT APPLICATION AND DIGITAL FRAME YOU ARE AGREEING TO THE TERMS BELOW.

THE TERMS
Hardware

DISCLAIMER OF WARRANTY

TO THE MAXIMUM EXTENT PERMITTED BY APPLICABLE LAW, THE HARDWARE IS PROVIDED "AS IS" WITH ALL FAULTS. TO THE EXTENT PERMITTED BY LAW, THIS DISCLAIMER OF WARRANTY AND THE REMEDIES SET FORTH ARE EXCLUSIVE AND IN LIEU OF ALL OTHER WARRANTIES, REMEDIES AND CONDITIONS, WHETHER ORAL, WRITTEN, STATUTORY, EXPRESS OR IMPLIED. GLIMPSE LLC DISCLAIMS ALL STATUTORY AND IMPLIED WARRANTIES, INCLUDING WITHOUT LIMITATION, WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE AND WARRANTIES AGAINST HIDDEN OR LATENT DEFECTS, TO THE EXTENT PERMITTED BY LAW. IN SO FAR AS SUCH WARRANTIES CANNOT BE DISCLAIMED, GLIMPSE LLC LIMITS THE DURATION AND REMEDIES OF SUCH WARRANTIES TO THE DURATION OF SIX MONTHS AND, AT GLIMPSE LLC'S OPTION, THE REPAIR OR REPLACEMENT SERVICES. SOME STATES (COUNTRIES AND PROVINCES) DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY (OR CONDITION) MAY LAST, SO THE LIMITATION DESCRIBED ABOVE MAY NOT APPLY TO YOU.

LIMITATION OF LIABILITY

EXCEPT AS PROVIDED IN THIS WARRANTY AND TO THE MAXIMUM EXTENT PERMITTED BY LAW, GLIMPSE LLC IS NOT RESPONSIBLE FOR DIRECT, SPECIAL, INCIDENTAL OR CONSEQUENTIAL DAMAGES RESULTING FROM ANY BREACH OF WARRANTY OR CONDITION, OR UNDER ANY OTHER LEGAL THEORY, INCLUDING BUT NOT LIMITED TO LOSS OF USE; LOSS OF REVENUE; LOSS OF ACTUAL OR ANTICIPATED PROFITS (INCLUDING LOSS OF PROFITS ON CONTRACTS); LOSS OF REPUTATION; LOSS OF, DAMAGE TO, COMPROMISE OR CORRUPTION OF DATA; OR ANY INDIRECT OR CONSEQUENTIAL LOSS OR DAMAGE HOWSOEVER CAUSED INCLUDING THE REPLACEMENT OF EQUIPMENT AND PROPERTY, ANY COSTS OF RECOVERING, PROGRAMMING, OR REPRODUCING ANY PROGRAM OR DATA STORED IN OR USED WITH THE GLIMPSE LLC PRODUCT OR ANY FAILURE TO MAINTAIN THE CONFIDENTIALITY OF INFORMATION STORED ON THE GLIMPSE LLC PRODUCT.

THE FOREGOING LIMITATION SHALL NOT APPLY TO DEATH OR PERSONAL INJURY CLAIMS, OR ANY STATUTORY LIABILITY FOR INTENTIONAL AND GROSS NEGLIGENT ACTS AND/OR OMISSIONS. GLIMPSE LLC DISCLAIMS ANY REPRESENTATION THAT IT WILL BE ABLE TO REPAIR ANY DEVICE UNDER THIS WARRANTY OR REPLACE THE GLIMPSE LLC PRODUCT WITHOUT RISK TO OR LOSS OF INFORMATION STORED IN THE GLIMPSE LLC PRODUCT. SOME STATES (COUNTRIES AND PROVINCES) DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATION OR EXCLUSION MAY NOT APPLY TO YOU.

In no event shall GLIMPSE LLC's total liability to you for all damages (other than as may be required by applicable law in cases involving personal injury) exceed the amount of one hundred (U.S.\$100.00). The foregoing limitations will apply even if the above stated remedy fails of its essential purpose.

Software

DISCLAIMER OF WARRANTIES

YOU EXPRESSLY ACKNOWLEDGE AND AGREE THAT, TO THE EXTENT PERMITTED BY APPLICABLE LAW, USE OF THE SOFTWARE AND ANY SERVICES PERFORMED BY OR ACCESSED THROUGH THE SOFTWARE IS AT YOUR SOLE RISK AND THAT THE ENTIRE RISK AS TO SATISFACTORY QUALITY, PERFORMANCE, ACCURACY AND EFFORT IS WITH YOU. TO THE MAXIMUM EXTENT PERMITTED BY APPLICABLE LAW, THE SOFTWARE AND SERVICES ARE PROVIDED "AS IS" AND "AS AVAILABLE", WITH ALL FAULTS AND WITHOUT WARRANTY OF ANY KIND, AND GLIMPSE LLC HEREBY DISCLAIMS ALL WARRANTIES AND CONDITIONS WITH RESPECT TO THE SOFTWARE AND SERVICES, EITHER EXPRESS, IMPLIED OR STATUTORY, INCLUDING, BUT NOT LIMITED TO, THE IMPLIED WARRANTIES AND/OR CONDITIONS OF MERCHANTABILITY, SATISFACTORY QUALITY, FITNESS FOR A PARTICULAR PURPOSE, ACCURACY, QUIET ENJOYMENT, AND NON-INFRINGEMENT OF THIRD PARTY RIGHTS.

GLIMPSE LLC DOES NOT WARRANT AGAINST INTERFERENCE WITH YOUR ENJOYMENT OF THE SOFTWARE AND SERVICES, THAT THE FUNCTIONS CONTAINED IN, OR SERVICES PERFORMED OR PROVIDED BY, THE SOFTWARE WILL MEET YOUR REQUIREMENTS, THAT THE OPERATION OF THE SOFTWARE AND SERVICES WILL BE UNINTERRUPTED OR ERROR-FREE, THAT DEFECTS IN THE SOFTWARE OR SERVICES WILL BE CORRECTED.

YOU FURTHER ACKNOWLEDGE THAT THE SOFTWARE AND SERVICES ARE NOT INTENDED OR SUITABLE FOR USE IN SITUATIONS OR ENVIRONMENTS WHERE THE FAILURE OR TIME DELAYS OF, OR ERRORS OR INACCURACIES IN, THE CONTENT, DATA OR INFORMATION PROVIDED BY THE SOFTWARE OR SERVICES COULD LEAD TO DEATH, PERSONAL INJURY, OR SEVERE PHYSICAL DAMAGE.

NO ORAL OR WRITTEN INFORMATION OR ADVICE GIVEN BY GLIMPSE LLC OR A GLIMPSE LLC AUTHORIZED REPRESENTATIVE SHALL CREATE A WARRANTY. SOME JURISDICTIONS DO NOT ALLOW THE EXCLUSION OF IMPLIED WARRANTIES OR LIMITATIONS ON APPLICABLE STATUTORY RIGHTS OF A CONSUMER, SO THE ABOVE EXCLUSION AND LIMITATIONS MAY NOT APPLY TO YOU.

LIMITATION OF LIABILITY. TO THE EXTENT NOT PROHIBITED BY APPLICABLE LAW, IN NO EVENT SHALL GLIMPSE LLC, ITS AFFILIATES, AGENTS OR PRINCIPALS BE LIABLE FOR PERSONAL INJURY, OR ANY INCIDENTAL, SPECIAL, INDIRECT OR CONSEQUENTIAL DAMAGES WHATSOEVER, INCLUDING, WITHOUT LIMITATION, DAMAGES FOR LOSS OF PROFITS, CORRUPTION OR LOSS OF DATA, FAILURE TO TRANSMIT OR RECEIVE ANY DATA, BUSINESS INTERRUPTION OR ANY OTHER COMMERCIAL DAMAGES OR LOSSES, ARISING OUT OF OR RELATED TO YOUR USE OR INABILITY TO USE THE SOFTWARE AND SERVICES, HOWEVER CAUSED, REGARDLESS OF THE THEORY OF LIABILITY (CONTRACT, TORT OR OTHERWISE) AND EVEN IF GLIMPSE LLC HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES. SOME JURISDICTIONS DO NOT ALLOW THE EXCLUSION OR LIMITATION OF LIABILITY FOR PERSONAL INJURY, OR OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THIS LIMITATION MAY NOT APPLY TO YOU.

In no event shall GLIMPSE LLC's total liability to you for all damages (other than as may be required by applicable law in cases involving personal injury) exceed the amount of one hundred dollars (U.S.\$100.00). The foregoing limitations will apply even if the above stated remedy fails of its essential purpose.

CONTENT DISCLAIMER. YOU UNDERSTAND THAT BY USING ANY MEDIA SHARING CAPABILITIES OF THIS DEVICE YOU MAY ENCOUNTER CONTENT THAT MAY BE DEEMED OFFENSIVE, INDECENT, OR OBJECTIONABLE, WHICH CONTENT MAY OR MAY NOT BE IDENTIFIED AS HAVING EXPLICIT LANGUAGE OR CONTENT. NEVERTHELESS, YOU AGREE TO USE THIS PRODUCT AT YOUR SOLE RISK AND THAT GLIMPSE LLC SHALL NOT HAVE ANY LIABILITY TO YOU FOR CONTENT THAT MAY BE FOUND TO BE OFFENSIVE, INDECENT, OR OBJECTIONABLE REGARDLESS OF HOW THAT MATERIAL GOT TO THE DEVICE. IN ADDITION, WHILE GLIMPSE LLC ATTEMPTS TO PROVIDE A GOOD USER EXPERIENCE, WE CANNOT AND DO NOT REPRESENT OR WARRANT THAT THE SERVICES WILL ALWAYS BE SECURE OR ERROR-FREE OR THAT THE SERVICES WILL ALWAYS FUNCTION WITHOUT DELAYS, DISRUPTIONS, OR IMPERFECTIONS.

ALTERNATIVE DISPUTE RESOLUTION. If a dispute arises, the parties shall use their best efforts to settle the dispute, claim, question, or disagreement first by direct negotiation. If the dispute cannot be settled through direct negotiation within a period of 60 days, the parties agree to try in good faith to settle the dispute by mediation administered by the American Arbitration Association (AAA) under its Mediation Rules located in 120 Broadway, New York, NY 10271 before resorting to binding and final arbitration by the AAA in New York, thereby waiving jury trial and appeal.

Arbitration Clause Provisions:

Arbitration Disclosure: By using the Skylight Application and Digital Frame you agree that all disputes arising out of or in connection with the present agreement, or the application therefore or any instrument relating thereto, then either you or third parties involved will have the dispute finally resolved by binding arbitration.

Arbitration Provisions: Any claim, dispute, or controversy arising from or relating to this Agreement, shall be finally settled and binding under the Rules of Arbitration of the AAA by one arbitrator.

Documentation: Each party will, upon written request of the other party, promptly provide the other with copies of all relevant documents. There shall be no other discovery allowed. The arbitration will be based on the submission of documents and there shall be no in-person or oral hearing.

Setting Provisions: The arbitration will be conducted accordance with the AAA in New York.

Number and Selection of Arbitrators: One arbitrator chosen by the AAA.

Costs/awards: Judgment upon the arbitral award may be entered in any court having jurisdiction over the parties or their assets. The prevailing party shall be entitled to recover its reasonable costs, including witness costs, and attorney fees as part of any award entered by the arbitrator.

Procedure: Except for those procedures specifically set forth herein, the arbitration shall be conducted in accordance with the Rules of Arbitration of the AAA, and New York law.

Acknowledgement: By using the Skylight Application and Digital Frame you acknowledge that you have carefully read this agreement, and that you understand its terms and consequences.