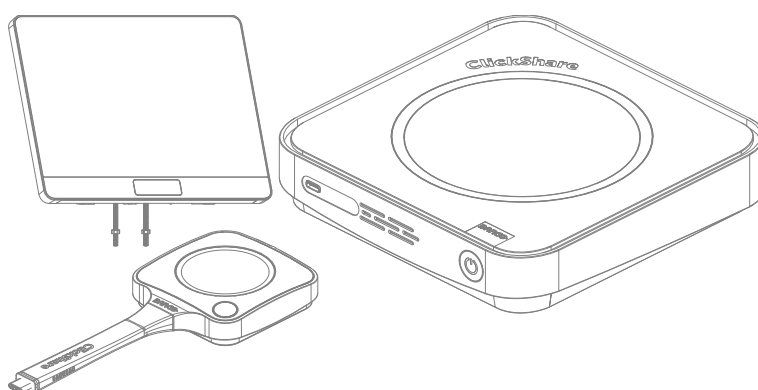


Hub Core, Hub Pro

ClickShare



User guide

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Hub Core, Hub Pro introduction

1

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About introduction

Details about the product will be explored in this chapter. It will also establish some common terminology required to follow the rest of the manual effectively.

Clarification of the term “Base Unit” used in this document

When referring in this document to the term “Base Unit” means that the content is applicable for following Barco products:

- Hub Core
- Hub Pro

Clarification of the term “Button” used in this document

When referring in this document to the term “Button” means that the content is applicable for following Barco products:

- CSBTN005

Clarification of the term “Control Panel” used in this document

When referring in this document to the term “Control Panel” means that the content is applicable for following Barco products:

- CSTUC001

Model certification name

C-100RS, C-300RS

1.1 The Hub Core, Hub Pro

What is a Hub Core, Hub Pro



The Hub Core, Hub Pro is referred to as “Base Unit” throughout the manual.

The Hub Core, Hub Pro is the central hardware of a ClickShare installation. It is responsible for enabling the ClickShare functionalities and managing or controlling the connected devices.

The Hub Core, Hub Pro is only compatible with generation 5 Buttons. For more information about the Button, see “The conferencing Button”, page 9.

Components

Front view:

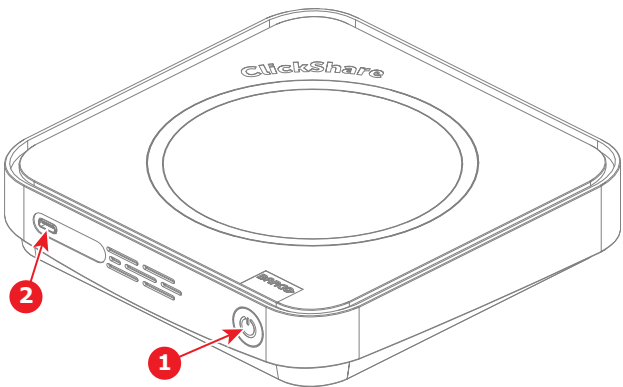


Image 1–1

- 1 Power button
- 2 Front USB-C™

Hub Core back view:

Hub Pro back view:

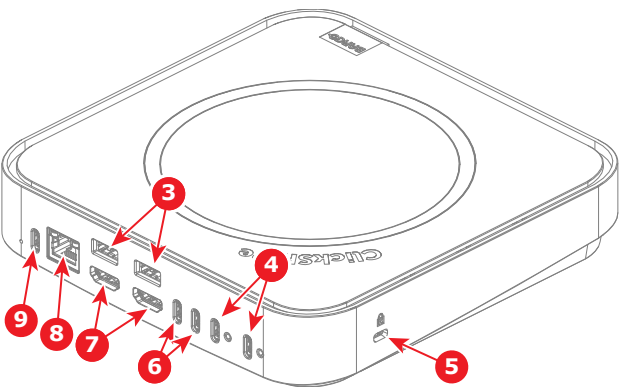


Image 1–2 Hub Pro

- | | | | |
|---|------------------|---|-----------------|
| 3 | USB-A ports | 7 | HDMI™ out ports |
| 4 | USB-C™ ports | 8 | LAN port |
| 5 | Kensington™ lock | 9 | USB-C™ port |
| 6 | USB-C™ ports | | |

LED ring

There is an LED ring around the power button of the Base Unit. The color and animation of the light signals what state the Base Unit and its peripherals are in. For more information on the possible states, refer to the following table:

LED status	Meaning
Steady white	Sharing Device powered on
Blinking white	Device starting Device updating
Breathing white	ECO mode active
Steady red	Device in use
Blinking red	Pairing failed Update failed
Fast blinking red	Restoring factory defaults

1.2 The conferencing Button

What is a conferencing Button



The conferencing Button will be referred to as “Button” throughout the manual.

The conferencing Button is a USB powered wireless device. It can share content or bring up a ClickShare App that is embedded into the Button. This embedded ClickShare App is called the “Button App”.

Generation 5 Button overview

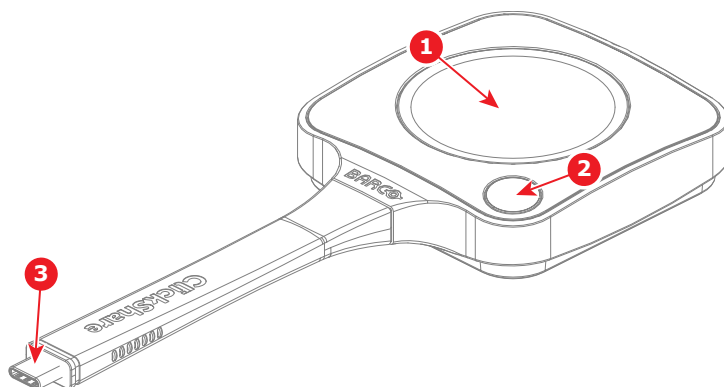


Image 1–3

- 1 Share button
- 2 ClickShare App button
- 3 USB-C™ connector

Button functionality

Action	Function
Short press on share button	Starts sharing
Short press on the ClickShare App button	Brings up or hides the ClickShare App

Button LEDs

There is an LED ring around the share and ClickShare App button. The color and animation of the light signals what state the Button is in. For more information on the possible states, refer to the following table:

LED share ring state	Meaning
White fill	Setting up the connection
Steady white	Connected and ready to be used
Blinking white	Unable to connect
Fast spinning white	Device busy Device processing
Steady red	Sharing
Blinking red	Error
Steady green	Pairing successful

LED ClickShare App ring state	Meaning
Steady white	ClickShare App ready to use
Steady red	Sharing
Off	ClickShare App disabled or not allowed

1.3 The Control Panel

What is a Control Panel

The optional Control Panel allows the user to interact with the ClickShare unit from one central touch enabled display. If no Control Panel is available, then the interactions must be done on a touch enabled display connected to the Base Unit or a mouse connected to the display.

Control Panel overview

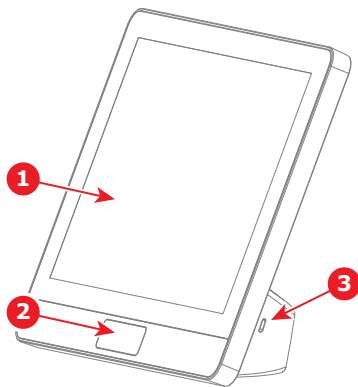


Image 1-4

- 1 Touch panel
- 2 Motion sensor
- 3 Kensington™ lock

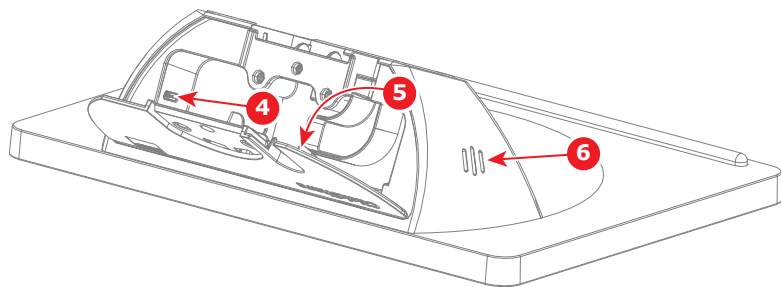


Image 1-5

- 4 USB-C™ port
- 5 Bottom cover
- 6 Ultrasonic speaker

Preparing the hardware

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2.1 Activating the Base Unit

About activation

In most cases the Base Unit will wake up when motion is detected in front of the Control Panel motion sensor or if a device gets connected to ClickShare. Follow the following instructions in case the Base Unit is still not active.

How to activate

1. Push the power button (reference 1) at the front of the Base Unit.
The Base Unit will start.

2.2 Pairing the Button(s)

About the Button

Button(s) must be paired with a Base Unit before they will work. An unpaired Button will not be able to share content nor connect to any display.



It is not possible to pair a Button with multiple Base Units.
Pairing a Button to a different Base Unit will unpair the Button from its previously linked Base Unit.

Prerequisites

The Base Unit must be active before a Button can be paired. For more information, see [“Activating the Base Unit”, page 12](#).

How to pair

1. Connect the Button to any free ‘USB-C’ port (reference 1 to 7) of the Base Unit.



Note: Only Buttons of generation 5.0 are compatible with Hub Core, Hub Pro

2. Wait until the circle of the Button turns solid green.
3. Remove the Button from the Base Unit.

The Button is now ready to be used.

Connect to a meeting room

3

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About connecting to a meeting room

Various methods are possible to connect with a ClickShare system. The following chapters will explore each possible method.

3.1 Connecting with a Button

About Button connection

The Button itself does not require any driver to work. Meaning the Button can be connected to any device with a 'USB-C' port supporting DisplayPort Alt Mode.

About the Button App



The Button App is only supported on computers.

The Button App is a version of the ClickShare App installed directly onto the Button itself. Using this Button App will increase the available functionality of the Button without the need to install additional software.

How to connect

1. Does the device have a free 'USB-C' port?
 - ▶ If **no**, connect the Button to another type of 'USB' port using a 'USB-C' adapter.
 - ▶ If **yes**, connect the Button to a free 'USB-C' port on the device.

The LED ring around the share button will light up.

2. Is the LED ring around the ClickShare App button light up?
 - ▶ If **no**, the Button App cannot be used.
 - ▶ If **yes**, click the ClickShare App button to use the Button App.

3.2 Wired connection

About wired connection

A video cable must be present in the meeting room if wired connection is allowed. This cable is connected to and configured on the Base Unit.



Do not connect a new cable or change the port of the prepared cable without permission from the IT department. The Base Unit must be configured by an admin to accept the signal.

How to connect

1. [connect]

Using ClickShare

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4.1 Starting the meeting

About starting the meeting

In meetings with a room system, a room account must join the meeting. Managing the room peripherals and the room account is done with a Control Panel, touch display or display with a mouse, present in the meeting room.

How to join

1. Is the meeting room reserved?
 - ▶ If **no**, set up an ad hoc meeting using the Control Panel or display in the room.
 - ▶ If **yes**, tap or click on *Join* on the meeting in the calendar on the Control Panel or the display in the room.
2. Verify the peripherals are working as intended.
3. Connect to ClickShare. For more information, see [“Connect to a meeting room”, page 13](#).

4.2 Ending the meeting

How to end a meeting

1. Leave the meeting with the meeting room account. Use the Control Panel or the display in the room.
2. What connection method was used?
 - ▶ **Button connection**., store the Button in the Button tray of the meeting room.
 - ▶ **Wired connection**, place the cable back in its designated location.

The meeting room is ready for the next meeting.

4.3 Local sharing

About local sharing

If no remote participants will be present in the meeting, then it is possible to share content directly on the meeting room display.

Prerequisites

The device that will share content must be connected to ClickShare. For more information, see [“Connect to a meeting room”, page 13](#).

How to share

1. What connection method is used?
 - ▶ **Wired connection**, the display will be attached as an additional screen. No further actions required.
 - ▶ **Button connection without the Button App**, click on the share button to start or stop sharing the device screen. No further actions required.
 - ▶ **Button connection with the Button App**, go to next step.
2. [ClickShare App usage]

Specifications

A

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A.1 Base Unit specifications

Hub Core specifications:

specs here

Hub Pro specifications:

specs here

A.2 Button specifications

Generation 5 Button specifications

specs here

A.3 Control Panel specifications

Control Panel specifications

specs here

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B.1 Contact information

Contact address

Barco NV

Beneluxpark 21, 8500 Kortrijk, Belgium

www.barco.com

Importers contact information

To find your local importer, contact Barco directly or one of Barco's regional offices via the contact information given on Barco's web site, <https://www.barco.com>.

Registered offices

Manufacturer: Barco NV

President Kennedypark 35, 8500 Kortrijk, Belgium

B.2 Production information

Made in information

The made in country is indicated on the product ID label on the product itself.

Production date

The month and year of production is indicated on the product ID label on the product itself.

B.3 International safety standards

Standards overview

This equipment is built in accordance with the requirements of the international safety standards (IEC62368-1, EN62368-1, UL62368-1, CAN/CSA C22.2 No.62368-1), which are the safety standards of information technology equipment including electrical business equipment. These safety standards impose important requirements on the use of safety critical components, materials and insulation, in order to protect the user or operator against risk of electric shock and energy hazard and having access to live parts. Safety standards also impose limits to the internal and external temperature rises, radiation levels, mechanical stability and strength, enclosure construction and protection against the risk of fire. Simulated single fault condition testing ensures the safety of the equipment to the user even when the equipment's normal operation fails.

B.4 Product privacy statement

About

Learn more about Barco's Product Privacy Statement:

<https://www.barco.com/en/about/trust-center/product-privacy-statement>.

Which data is captured and why

Following data¹ is captured for general secure operation of the product.

- IP addresses
- User ID information
- Date and time information
- Mobile network information

1. Only if applicable for the product type and model.

- Network configuration information
- Device identification information
- Device operational conditions
- Device environmental conditions
- Device performance metric
- Device configuration information
 - Resolution
 - Brightness
- Device input configuration
 - Active inputs
 - Input resolution

Data retention mechanism

An administrator should modify or delete a user (upon user request, or when the user does not work for the company anymore), either via the Users feature, or via a factory reset executed as administrator.

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YOU HEREBY ACKNOWLEDGE TO HAVE READ, UNDERSTOOD AND ACCEPTED TO BE BOUND BY ALL THE TERMS AND CONDITIONS OF THIS LICENCE AGREEMENT AS INDICATED ABOVE

C.2 ClickShare product end user license

Barco ClickShare Product Specific End User License Agreement²

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DO NOT ACCEPT THE LICENSE, AND DO NOT INSTALL, DOWNLOAD, ACCESS, OR OTHERWISE COPY OR USE ALL OR ANY PORTION OF THE SOFTWARE UNLESS YOU CAN AGREE WITH ITS TERMS AS SET OUT IN THIS LICENSE AGREEMENT.

1. Entitlement

Barco ClickShare (the "Software") offered as a wireless presentation solution that includes the respective software components as further detailed in the applicable Documentation.

² In the event of any differences or inconsistencies between translations of the EULA and the English text of the EULA, the English text will prevail.

The Software can be used upon purchase from, and subject to payment of the relating purchase price to, a Barco authorized distributor or reseller of the ClickShare base unit and button or download of the authorized ClickShare applications (each a “Barco ClickShare Product”).

- **Term**

The Software can be used under the terms of this EULA from the date of first use of the Barco ClickShare Product, for as long as you operate such Barco ClickShare Product.

- **Deployment and Use**

The Software shall be used solely in association with a Barco ClickShare Product in accordance with the Documentation issued by Barco for such Product.

2. Support

The Software is subject to the warranty conditions outlined in the Barco warranty rider. Maintenance, including the provision of upgrades and updates to the Software, and helpdesk support are available at your option on the terms of Barco’s then current warranty rider.

Higher maintenance and support levels can be obtained at the moment of product sale or during the Barco ClickShare Product and/or Software warranty term.

Higher maintenance and support levels may be included in the initial transaction if ordered and paid for additionally. It is strongly suggested to maintain the maintenance and support agreement without interruption. Barco reserves the right not to restart maintenance following an interruption by the customer.

3. Terms of use

The Software can be used as set out in the Barco EULA attached hereto.

The provisions of this Product Specific EULA override the Barco generic EULA in case of conflicts or inconsistencies.

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4. Privacy

You are controller for personal data which are being processed via the Software. Therefore, you remain solely responsible for complying with all applicable data protection laws and for implementing and maintaining privacy protection and security measures (especially for components that you provide or control). Barco disclaims any liability in this regard.

Barco created a specific privacy policy for the ClickShare software application for mobile devices, which describes the processing of personal data via this application (<http://www.barco.com/en/about-barco/legal/privacy-policy/clickshare-app>).

5. Other terms

- **Open source components:**

The Software contains software components released under an Open Source license.

A list of the third party components used is available in the Software’s README files, through the “My Barco” section of the Barco website or through other (online) means. The applicable license terms, copyright notices and, as relevant, source code access conditions apply as set out in the Barco EULA attached hereto.

- **Retention of data:**

Barco right to use and retain Functional Information (section 10.2 of the EULA) shall survive the term of this EULA.

C.3 Open source software

Open Source Software provisions

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The list of Open Source Software components used in the development of the Software can be downloaded from the Barco website via the following URL: <https://www.barco.com/en/support/docs/CHANGE>

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(1) NCC 5G warning

應避免影響附近雷達系統之操作。

(2) FCC warning

Operation of transmitters in the 5.925-7.125 GHz band is prohibited for control of or communications with unmanned aircraft systems.

(3) IC warning

1. Devices shall not be used for control of or communications with unmanned aircraft systems.

2. Operation on oil platforms, automobiles, trains, maritime vessels and aircraft shall be prohibited except for operating in the 5925-6425 MHz on large aircraft flying above 3,048 m (10,000 ft).

1. Les dispositifs ne doivent pas être utilisés pour commander des systèmes d'aéronef sans pilote ni pour communiquer avec de tels systèmes.

2. L'exploitation sur les plateformes pétrolières, les automobiles, les trains, les navires maritimes et les aéronefs sera interdite, sauf pour les opérations dans la bande de 5925-6425 MHz sur les grands aéronefs volant au-dessus de 3 048 m (10 000 pieds).