

COSORI®

CCM-P151S-KUS

Automatic Pour-Over Smart Coffee Machine



User Manual



Thank you for your purchase!



Customize Your Experience

Download and connect your smart coffee machine to the VeSync app to enjoy smart features, brewing inspiration, and more.



Questions? Contact Us

For a little extra help in the kitchen reach out to us:

Email: recipes@cosori.com

Toll-free: 1-888-402-1684

Mon–Fri, 9:00 am–5:00 pm PST/PDT

**From your imagination to your plate,
uncover kitchen wellness with Cosori.**

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Package Contents

1 × Coffee Machine
1 × Flat-Bottom Brew Basket
1 × V60 Brew Basket
1 × Carafe
1 × Dual-Sided Measuring Spoon
1 × Quick Guide
1 × User Manual

Specifications

Model	CCM-P151S-KUS
Power Supply	120V
Rated Power	1,500W
Capacity	1.6 qt / 1.5 L
Temperature Range	176°–205°F / 80°–96°C
Time Range	1 min–15 min
Dimensions (including handle, L x W x H)	15.2 × 8.9 × 12.4 in / 38.5 × 22.5 × 31.5 cm
Weight	8.4 lb / 3.8 kg

READ AND SAVE THESE INSTRUCTIONS

Important Safeguards & Warnings

Follow basic safety precautions when using your coffee machine. Read all instructions.

GENERAL SAFETY

- **CAUTION: Do not** touch hot surfaces. Use handle. **Do not** touch the nozzle, brew baskets, brew deck, or the stainless-steel parts of the coffee machine during or immediately after operation.
- **CAUTION: Do not** fill the water tank above the “MAX” line.
- **CAUTION: Always** handle with care when there is hot water inside the coffee machine to avoid scalding.
- **Do not immerse the coffee machine, cord, or plug in water or other liquids.**
- Closely supervise children near the coffee machine. **Do not** allow children to use or play with this coffee machine.
- Unplug the coffee machine when it is not being used and before cleaning. This will avoid electric shock and prevent moisture from causing a short circuit while it is plugged in.
- Allow to cool before putting on or taking off parts, and before cleaning.
- **Do not** use the coffee machine if it is malfunctioning, or if the coffee machine, power cord or plug is damaged in any way. **Do not** try to repair the coffee machine. Contact **Customer Support** (see page 19).
- Use caution when refilling or moving the coffee machine while it is hot.
- While water is boiling, or just after water has been boiled, avoid contact with steam from the nozzle.
- Using accessory attachments not recommended by Cosori may result in fire, electric shock, or injury.
- **Do not** use outdoors.
- Place the coffee machine on a dry, flat surface. **Do not** place the coffee machine on or near heat sources such as stovetops, ovens, radiators, etc.
- **Always** make sure the water tank lid is closed while the coffee machine is operating.
- **Do not** cover the nozzle or any openings while the coffee machine is operating.
- To disconnect, use the Power Button to turn the coffee machine off, then remove the plug from the outlet.
- **Only** use the coffee machine as directed in this manual.
- **Do not** use the coffee machine for anything other than its intended use.
- Scalding may occur if the lid is removed during the brewing cycles.
- This coffee machine is not to be used by persons (including children) with reduced physical,

sensory, or mental capacities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning the use of the coffee machine by a person responsible for their safety.

- Children should be supervised to ensure that they **do not** play with the coffee machine.
- Children should not clean or perform maintenance on the coffee machine without supervision.
- **Do not** leave your coffee machine unattended while in use.
- For instructions on cleaning the coffee machine, see **Care & Maintenance** (page 14).
- Not for commercial use. Household use **only**.

WARNING:

- Heated surfaces are subject to residual heat after use.
- Avoid spilling liquid on the electrical connector and power base.
- Only use the coffee machine as instruction manual, misuse may caused potential injury.
- Do not place on or near a hot gas or electric burner, or in a heated oven.

WARNING:

- "Risk of Fire or Electric Shock. Do not remove this cover. No user serviceable parts inside. Repair should be done by authorized service personnel only."
 - The container is designed for use with this appliance. It must never be used on a range top.
 - Do not set a hot container on a wet or cold surface.
 - Do not use a cracked container or a container having a loose or weakened handle.

- Do not clean container with cleansers, steel wool pads, or other abrasive material.

POWER & CORD

- **Do not** let the cord (or any extension cord) hang over the edge of a table or counter where it can be pulled on by children or tripped over. **Do not** allow the cord to touch hot surfaces.
- Your coffee machine has a polarized plug (one prong is wider than the other), which fits into a polarized outlet only one way. This is a safety feature to reduce the risk of electric shock. If the plug does not fit, reverse the plug. If it still does not fit, **do not** use the plug in that outlet. **Do not** bypass this safety feature. Keep the coffee machine and its cord out of reach of children.
- To unplug, grab the plug and pull from the outlet. Never pull from the power cord.
- **Never** use an outlet below the counter when plugging in your coffee machine.
- This coffee machine uses a short power-supply cord to reduce the risk of entangling or tripping. Use extension cords with care.
- If the power supply cord is damaged, it **must** be replaced by Vesync (US) Corporation or similarly qualified persons in order to avoid an electric or fire hazard. Please contact **Customer Support** (see page 19).
- Your coffee machine should **only** be used with **120V, 60Hz** electrical systems. **Do not** plug into another type of outlet.

EXTENSION CORDS

- A short power-supply cord (or detachable power-supply cord) is provided to reduce risks resulting from becoming entangled in or tripping over a longer cord.
- Longer detachable power-supply cords or extension cords are available and may be used if care is exercised in their use.
- Longer extension cords are available and may be used if care is exercised in their use. If a longer extension cord is used:
 - The marked electrical rating of the extension cord should be at least as great as the electrical rating of the coffee machine.
 - The cord should be arranged so that it will not drape over the countertop or tabletop where it can be pulled on by children or tripped over unintentionally.

WARNING: Any other servicing should be performed by an authorized service representative.

SAVE THESE INSTRUCTIONS

VeSync App Setup

Note:

- The VeSync app is continually being improved and may change over time. If there are any differences, follow the in-app instructions.
- Requires device to run app, Wi-Fi or mobile data, and iOS version 15 or Android version 8 (or above). Standard data and messaging rates may apply. Registration is required.

1. To download the VeSync app, scan the QR code or search "VeSync" in the Apple App Store® or Google Play Store.



Note: For Android™ users, choose "Allow" to use VeSync.

2. Open the VeSync app. If you already have an account, tap **Log In**. To create a new account, tap **Sign Up**.

Note: You must create your own VeSync account to use third-party services and products. These will not work with a guest account. With a VeSync account, you can also allow your family and friends to control your smart coffee machine.

3. Plug in your smart coffee machine to enter pairing mode.
4. Tap **+** and select your smart coffee machine.
5. Follow the in-app instructions to set up your smart coffee machine.

Note:

- You can change the name and icon at any time by going to the smart coffee machine screen and tapping .

DISCONNECTING FROM WI-FI®

- To disconnect Wi-Fi, press and hold the  for 15 seconds until the Wi-Fi indicator turns off. This will restore the smart coffee machine's default settings and disconnect it from the VeSync app.
- To reconnect, please follow the instructions in the VeSync app for adding a device.

VeSync App Features

The VeSync app allows you to access additional smart coffee machine functions, including those listed below.

Virtual Barista Brew

- It creates a reliable starting recipe for any new bean, helps you fine-tune your settings, and adjusts based on your taste feedback, so every cup gets closer to what you love.

Quick Brew

- This replicates the manual control panel for remote operation. Recommended for beginners.

Customized Brew

- Unlock advanced settings and precise manual controls so you can fine tune flow rate, pulse intervals, temperature curves, and more.
- Recommended for coffee enthusiasts who want complete control over their brew.

Schedule

- Create a schedule so your coffee will start brewing at a specific time.

Alerts

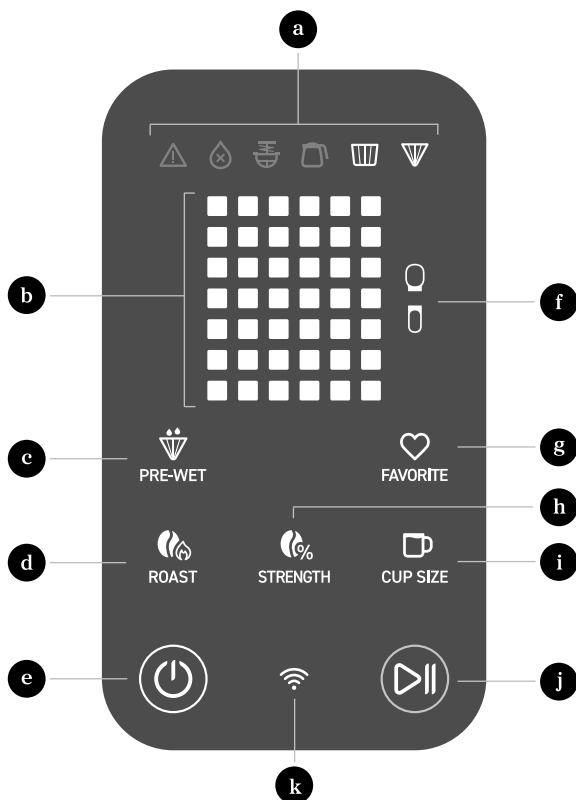
- Get cleaning reminders and brewing notifications.

Getting to Know Your Smart Coffee Machine

COFFEE MACHINE DIAGRAM



Control Panel



- | | |
|---------------------------------|---------------------------|
| a. Indicator Lights | g. Favorite Recipe Button |
| b. Display | h. Strength Level Button |
| c. Pre-Rinse Filter Button | i. Cup Size Button |
| d. Roast Level Button | j. Start/Pause Button |
| e. Power Button | k. Wi-Fi® Indicator |
| f. Large/Small Scoop Indicators | |

Controls & Display



Power Button

- Turns the coffee machine on/off.
- Press and hold for 5 seconds to put the coffee machine into pairing mode.
- Press and hold for 15s to reset the device.



Wi-Fi Indicator

- Blinks when connecting to the VeSync app, stays lit up when connected to VeSync, and is off when disconnected from VeSync. See the VeSync in-app instructions for more information (see page 7).



Start/Pause Button

- Tap to start/pause the brewing process.
- Press and hold for 3 seconds to stop brewing.



ROAST

Roast Level Button

- Tap to cycle through coffee roast level options.
- The levels are "Light Roast", "Medium Roast", and "Dark Roast" respectively.
- You may select according to the labels on your coffee bean bag.



STRENGTH

Strength Level Button

- Tap to cycle through coffee strength level options.
- The strength level refers to the coffee-to-water ratio. We will use this to calculate the amount of coffee beans or grounds you should use for this brew.
- The default levels are "1:18", "1:16", "1:15" respectively. You can customize the coffee-to-water ratios in the app based on your preference.



CUP SIZE

Cup Size Button

- Tap to cycle through coffee cup sizes, indicating the amount of coffee you would like to brew.
- The default volume for one cup is 250ml. You can customize it in the app based on your preference.



PRE-WET

Pre-Rinse Filter Button

- Tap to pre-rinse the filter with warm water. This prepares the brew basket for brewing.
- Press and hold for 3 seconds to enter Descaling Mode (see page 14).



FAVORITE

Favorite Brew Button

- Tap to cycle through 3 preset brewing options.
- Presets can be customized in the VeSync app.



Large Small Scoop Indicators

- Turns on to indicate when to use a large or small scoop with the included measuring spoon.

INDICATOR LIGHTS

- Turns on to indicate the following.



Warning



Add Water



Drip Stop Closed



Carafe Missing



Use Flat-Bottom Brew Basket



Use V60 Brew Basket

Before First Use

SETTING UP

1. Before you get started, remove all packaging from the coffee machine, including any temporary stickers.
2. Place the coffee machine on a flat, stable surface that is away from the edge of the counter and out of direct sunlight.
3. Clean the water tank, brew baskets, and carafe with warm water and mild detergent. Thoroughly rinse the parts.
4. Dry the parts with a towel, then install them on the coffee machine [Figure 1.1].



Figure 1.1

5. Fill the water tank with purified, room-temperature water and run a full brewing cycle **without** coffee grounds to rinse the internal components of the coffee machine (see **Using Your Smart Coffee Machine**, page 12). Discard the water.

Using Your Smart Coffee Machine

WATER RECOMMENDATION

- Use fresh, filtered, room-temperature water every time you brew coffee. **Avoid** using distilled or water with excessive minerals (hard water).
- **Do not** use flavored or mineral water to brew coffee.
- If you have hard water, consider using a water softener or you may need to descale the coffee machine more often.

PRE-RINSING THE FILTER

1. Install a brew basket and place the carafe or a cup on the drip tray/cup holder if you are not using the official cosori carafe with lid [Figure 2.1].
2. Fill the water tank with filtered water.
3. Place a paper filter in the brew basket [Figure 2.2].
4. Tap  .
5. Tap  . The coffee machine will dispense warm water to rinse the filter and prepare the brew basket for brewing.
6. Empty the cup or carafe before brewing coffee.



Figure 2.1



Figure 2.2

BREWING COFFEE

5. Fill the water tank with filtered water [Figure 3.1].
2. Tap  to turn on the coffee machine.
3. Tap  to select the roast level of the coffee bean you are using.
4. Tap  to select how strong you want your coffee to be.
5. Tap  to select your desired coffee cup size, indicating the amount of coffee you would like to brew.
6. Tap  to confirm brew settings.
7. Place the carafe or a cup on the drip tray/cup holder. If needed, lift the cup holder to the higher position.

Note: Make sure the drip stop is in the open position. Using the official Cosori carafe with the lid on will automatically open the drip stop.

8. Install the flat-bottom or V60 brew basket, then place in the corresponding paper filter [Figure 3.2].
9. The display will tell you how much ground coffee to add. Use the included dual-sided measuring spoon to add coffee.
10. Tap  to begin brewing.



Figure 3.1



Figure 3.2

Using Your Coffee Machine (cont.)

FAVORITE BREW

1. Tap  to select from the 3 presets saved on the coffee machine.

Note: *The presets can be customized in the VeSync app.*

2. Tap  to confirm setting
3. Install the corresponding brew basket, paper filter, and carafe or cup. Add ground coffee according to the display.
4. Tap  to begin brewing.

Below is the intro of the 3 default recipes:

Recipe 1: This is the Gold Cup recipe verified by the Specialty Coffee Association. It has a 1L water volume and 96°C water temperature. Users are recommended to use a medium or medium-light roast coffee bean, coarse ground size (between 550–850µm), 55g of coffee beans/grounds, and flat-bottom basket. The display shows a capital letter “G” for this recipe.

Recipe 2: This is a 240ml one cup recipe specially crafted to be used for coffee beans originating in Africa and America. It is a 3-pour brewing recipe with a recommended use of 15g of coffee beans or grounds. The display shows the number “2” for this recipe.

Recipe 3: This is a 225ml one cup recipe designed for coffee beans with an Asia origin. Again, we use a classic 3-pour method, and recommend using 15 g of coffee beans or grounds. The display shows the number “3” for this recipe.

Hot Coffee Reference						
Strength	1 Cup (250 ml)	2 Cups (500 ml)	3 Cups (750 ml)	4 Cups (1000 ml)	5 Cups (1250 ml)	6 cups (1500 ml)
Level 1 (Mild) <i>Coffee-to-water ratio: 1:18</i>	3 small scoops	3 large scoops	4 large scoops	5 large + 1 small scoops	7 large scoops	8 large + 1 small scoops
Level 2 (Bright) <i>Coffee-to-water ratio: 1:16</i>	3 small scoops	3 large scoops	4 large + 1 small scoops	6 large + 1 small scoops	8 large scoops	9 large + 1 small scoops
Level 3 (Bold) <i>Coffee-to-water ratio: 1:15</i>	3 small scoops	3 large + 1 small scoops	5 large scoops	6 large + 1 small scoops	8 large + 1 small scoops	10 large scoops
Recommended Brew Basket	V60	V60	Flat-Bottom	Flat-Bottom	Flat-Bottom	Flat-Bottom

Brew Basket Comparison		
Basket Type	Ideal Cups	Extraction Characteristics
V60	1–2 (under 600ml)	Encourages a more delicate and nuanced extraction with refined flavor notes.
Flat-Bottom	3–6 (over 600ml)	Promotes even water distribution across the coffee bed, resulting in balanced and consistent extraction.

Care & Maintenance

CLEANING

1. Unplug the coffee machine and allow it to cool before cleaning.
2. Wipe the exterior with a soft, damp cloth. Avoid abrasive cleaners and harsh chemicals.
3. Clean the brew baskets, drip tray, and carafe with warm water and mild detergent. Thoroughly rinse the parts.
4. Dry all parts after every use.
5. Rinse the water tank and refill it with fresh, filtered water.

Note: *Do not immerse the coffee machine, cord, or plug in water or other liquids.*

DESCALING MODE

You should descale the coffee machine **every 1 to 2 months**. We will notify you to descale when you use the coffee maker for 90 days or brew 60 times, depending on which happens first. Descaling removes any mineral deposits that have built up inside the coffee machine.

1. Fill the water tank to the max line. Add the descaling agent to the water tank.
2. Install a brew basket and place the carafe on the drip tray/cup holder.

Note: *Refer to the descaling agent's instructions to determine how much to use.*

3. Press and hold  3s to enter Descaling Mode.
4. Hot water with the descaling agent will be flushed through the coffee machine to dissolve scale and loosen buildup.
5. After approximately 10 minutes, Descaling Mode will complete.
6. Empty the carafe and rinse the brew basket and water tank with water.
7. Fill the water tank with filtered water and run a 6 cup brewing cycle (1.5L full capacity) brewing cycle **without** coffee grounds to ensure that the descaling agent has been completely flushed out of the coffee machine.

Troubleshooting

Problem	Possible Solution
Display shows Error Code "E1"	There is an issue with the nozzle movement. Please unplug the coffee machine and remove any possible blockages in the nozzle moving path. Plug in and turn on the device again. If the issue persists, contact Customer Support (page 19).
Display shows Error Code "E2"	
Display shows Error Code "E3"	There is an issue with the brew deck rotation or vibration. Please unplug the coffee machine, check if the brew deck is jammed or obstructed, and plug it in and turn it on again. If the issue persists, contact Customer Support (page 19).
Display shows Error Code "E4"	There is an issue with the water pump. Please unplug the coffee machine, ensure the water tank is filled and properly placed, and plug it in and turn it on again. If the issue persists, contact Customer Support (page 19).
Display shows Error Code "E6"	There is an issue with the heating element. Please unplug the coffee machine, allow it to cool completely, and plug it in and turn it on again. If the issue persists, contact Customer Support (page 19).
Display shows Error Code "E7"	
Display shows Error Code "E8"	There is an issue with the voltage. Unplug and check if you are using the wrong voltage. For example, using a US model in EU or using an EU model in US. You should use the right voltage as specified in the product specifications. If issue persists, contact Customer Support (page 19).
Display shows Error Code "E9"	

If your problem is not listed, please contact **Customer Support** (page 19).

Federal Communication Commission Interference Statement – Part 15

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

1. This device may not cause harmful interference, and
2. This device must accept any interference received, including interference that may cause undesired operation.

NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

FCC Caution: Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate this equipment.

FCC Radiation Exposure Statement

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. End users must follow the specific operating instructions for satisfying RF exposure compliance. To maintain compliance with FCC RF exposure compliance requirements, please follow operation instructions as documented in this manual. This transmitter must not be co-located or operating in conjunction with any other antenna or transmitter. This equipment should be installed and operated with a minimum distance of 20 cm between the radiator and your body. The availability of some specific channels and/or operational frequency bands are country dependent and are firmware programmed at the factory to match the intended destination. The firmware setting is not accessible by the end user.

FCC SDOC Supplier's Declaration Of Conformity

Vesync (US) Corporation hereby declares that this equipment is in compliance with the FCC Part 15 Subpart B. The declaration of conformity can be found at: <https://www.vesync.com/legal/compliance/fcc>

Limited Warranty Information

Product Name	Cosori Automatic Pour-Over Coffee Machine
Model	CCM-P151S-KUS
<i>For your own reference, we strongly recommend that you record your order ID and date of purchase.</i>	
Order ID	
Date of Purchase	

Cosori Limited Product Warranty

Register your products at <https://warranty.cosori.com/warranty> to stay up to date with important product information such as product updates, limited warranties, usage and maintenance recommendations, and notifications concerning safety warnings or product recalls. Registration is not required to claim your limited warranty.

Two (2) Year Limited Consumer Product Warranty

Vesync (US) Corporation ("Vesync (US)") warrants that the product shall be free from defects in material and workmanship for a period of **2 years from the date of original purchase** ("Limited Warranty Period"), provided the product was used in accordance with its use and care instructions (e.g. in the intended environment and under normal circumstances).

California Residents Only

The Warranty Period begins on the original date of delivery or pick-up.

Your Limited Warranty Benefits

During the Limited Warranty Period and subject to this Limited Warranty Policy, Vesync (US) will, in its sole and exclusive discretion, either (i) refund the purchase price if the purchase was made directly from the online Cosori store, (ii) repair any defects in material or workmanship, (iii) replace the product with another product of equal or greater value, or (iv) provide store credit in the amount of the purchase price.

Who Is Covered?

This limited warranty extends only to the original consumer purchaser of the product and is not transferable to any subsequent owner of the product, regardless of whether the product transferred ownership during the specified term of the limited warranty. The original consumer purchaser must

provide verification of the defect or malfunction and proof of the date of purchase to claim the Limited Warranty Benefits.

Be Aware of Unauthorized Dealers or Sellers

This limited warranty does not extend to products purchased from unauthorized dealers or sellers. Vesync (US)'s limited warranty only extends to products purchased from authorized dealers or sellers that are subject to Vesync (US)'s quality controls and have agreed to follow its quality controls. Please be aware, products purchased from an unauthorized website or dealer may be counterfeit, used, defective, or may not be designed for use in your country. You can protect yourself and your products by making sure you only purchase from Vesync (US) or its authorized dealers.

If you have any questions about a specific seller, or if you think you may have purchased your product from an unauthorized seller, please contact our Customer Support via support.cosori.com.

What's Not Covered?

- Normal wear and tear, including parts that might wear out over time (e.g. batteries, filters, cleaning brush, essential oil pads, etc.).
- If the proof-of-purchase has been altered in any way or is made illegible.
- If the model number, serial number or production date code on the product has been altered, removed or made illegible.
- If the product has been modified from its original condition.
- If the product has not been used in accordance with directions and instructions in the user manual.
- Damages caused by connecting peripherals, additional equipment or accessories other than those recommended in the user manual.
- Damages or defects caused by accident, abuse, misuse, or improper or inadequate maintenance.
- Damages or defects caused by service or repair of the product performed by an unauthorized service provider or by anyone other than Vesync (US).
- Damages or defects occurring during commercial use, rental use, or any use for which the product is not intended.
- If the unit has been damaged, including but not limited to damage by animals, lightning, abnormal voltage, fire, natural disaster, transportation, dishwasher, or water

(unless the user manual expressly states that the product is dishwasher-safe).

• Incidental and consequential damages.

• Damages or defects exceeding the cost of the product.

Claiming Your Limited Warranty Service in 5 Simple Steps:

1. Make sure your product is within the specified limited warranty period.
2. Make sure you have a copy of the invoice and order ID or proof-of-purchase.
3. Make sure you have your product. **DO NOT** dispose of your product before contacting us.
4. Contact our Customer Support team via support.cosori.com.
5. Once our Customer Support team has approved your request, please return the product with a copy of the invoice and order ID.

Sole and Exclusive Remedy

THE FOREGOING LIMITED WARRANTY CONSTITUTES Vesync (US) Corporation's EXCLUSIVE LIABILITY, AND YOUR SOLE AND EXCLUSIVE REMEDY, FOR ANY BREACH OF ANY WARRANTY OR OTHER NONCONFORMITY OF THE PRODUCT COVERED BY THIS LIMITED PRODUCT WARRANTY STATEMENT. THIS LIMITED WARRANTY IS EXCLUSIVE, AND IN LIEU OF ALL OTHER WARRANTIES. NO EMPLOYEE OF Vesync (US) Corporation OR ANY OTHER PARTY IS AUTHORIZED TO MAKE ANY WARRANTY IN ADDITION TO THE LIMITED WARRANTY IN THIS LIMITED PRODUCT WARRANTY STATEMENT.

Disclaimer of Limited Warranties

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Limitations of Liability

TO THE FULLEST EXTENT PROVIDED BY APPLICABLE LAW, IN NO EVENT WILL Vesync (US) Corporation, ITS AFFILIATES, OR THEIR LICENSORS, SERVICE PROVIDERS, EMPLOYEES, AGENTS, OFFICERS, OR DIRECTORS BE LIABLE FOR: (a) DAMAGES OF ANY KIND ARISING OUT

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(b) INDIRECT, SPECIAL, INCIDENTAL, CONSEQUENTIAL, OR PUNITIVE DAMAGES EVEN IF Vesync (US) Corporation OR ONE OF ITS SUPPLIERS HAS BEEN ADVISED OF THE POSSIBILITY OR LIKELIHOOD OF SUCH DAMAGES. AND REGARDLESS OF WHETHER CAUSED BY TORT (INCLUDING NEGLIGENCE), BREACH OF CONTRACT, OR OTHERWISE. OUR LIABILITY SHALL UNDER NO CIRCUMSTANCES EXCEED THE ACTUAL AMOUNT PAID BY YOU FOR THE DEFECTIVE PRODUCT, NOR SHALL WE UNDER ANY CIRCUMSTANCES BE LIABLE FOR ANY CONSEQUENTIAL, INCIDENTAL, SPECIAL OR PUNITIVE DAMAGES OR LOSSES, WHETHER DIRECT OR INDIRECT. EXCEPT AS COVERED BY THIS LIMITED PRODUCT WARRANTY STATEMENT, Vesync (US) Corporation SHALL NOT BE LIABLE FOR COSTS ASSOCIATED WITH THE REPLACEMENT OR REPAIR OF PRODUCTS PURCHASED FROM IT, INCLUDING, BUT NOT LIMITED TO, LABOR, INSTALLATION, OR OTHER COSTS INCURRED BY THE USER AND, IN PARTICULAR, ANY COSTS RELATING TO THE REMOVAL OR REPLACEMENT OF ANY PRODUCT.

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SOME JURISDICTIONS DO NOT ALLOW FOR: (1) EXCLUSION OF IMPLIED WARRANTIES; (2) LIMITATION ON THE DURATION OF IMPLIED WARRANTIES; AND/ OR (3) EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES; SO THE DISCLAIMERS IN THIS POLICY MAY NOT APPLY TO YOU. IN THESE JURISDICTIONS YOU HAVE ONLY THE IMPLIED WARRANTIES THAT ARE EXPRESSLY REQUIRED TO BE PROVIDED IN ACCORDANCE WITH APPLICABLE LAW. THE LIMITATIONS OF WARRANTIES, LIABILITY, AND REMEDIES APPLY TO THE MAXIMUM EXTENT PERMITTED BY LAW.

ALTHOUGH THIS LIMITED WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS, YOU MAY HAVE OTHER RIGHTS IN YOUR JURISDICTION. THIS STATEMENT OF LIMITED WARRANTY IS SUBJECT TO APPLICABLE LAWS THAT APPLY TO YOU AND THE PRODUCT. PLEASE REVIEW THE LAWS IN YOUR JURISDICTION TO UNDERSTAND YOUR RIGHTS FULLY.

CHANGES TO THIS POLICY

We may change the terms and availability of this limited warranty at our discretion, but any changes will not be retroactive.

This warranty is made by:

Vesync (US) Corporation

1775 Flight Way, Suite 150
Tustin, CA 92782, USA

Customer Support

If you have any questions or concerns about your new product, please contact our Customer Support Team.

Vesync (US) Corporation

1775 Flight Way, Suite 150
Tustin, CA 92782
USA

Support Hours

Mon–Fri, 9:00 am–5:00 pm PST/PDT

URL: support.cosori.com

Toll-Free: 1-888-402-1684

**Please have your order invoice PDF or screenshot(s) ready before contacting Customer Support.*

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Questions or Concerns?

URL: support.cosori.com

