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### Power ON/OFF

- **Power ON**
  - Press the charging case cover and the earbuds automatically power on.
  - Long press touch band 1 to power on.
  - Earbuds LED indicator light in blue and then goes out.



### Power OFF

- Put the earbuds into the charging case, earbuds will automatically power off after closing the charging case cover.
- When the earbuds power on, if there is no device connected, it will automatically power off after 5 minutes.
- Earbuds LED indicator light in red for 1s and then goes out.

### ANC ON/OFF

**Noise cancelling modes**  
Active noise cancellation (ANC) reduces unwanted noise providing a clearer, more vibrant audio performance. You can choose the noise cancelling mode based on your listening preferences and environment.

#### ANC ON

Long press earbuds touch band for 2s in the power on state.  
Power prompt tone "ANC ON", earbuds LED indicator flashes blue twice and goes out.

#### ANC OFF

Long press earbuds touch band for 2s when ANC is turned on.  
Power prompt tone "ANC OFF", earbuds LED indicator flashes blue twice and goes out.



\* ANC is default off when power on.

If you still have any questions, [please contact our after-sales service center](#) and we will provide you with 24-hour service.

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Youtube: <https://www.youtube.com/channel/UCQhH6tHbRfYd3u8IRA>  
Twitter: <https://twitter.com/x/announcements>

- Use a different network card.
- Try connecting another suitable device.
- Check that any USB is well plugged from the network and network cards.

**8. Earbuds cannot be charged.**

- Make sure the earbuds are properly placed in the charging case.
- Make sure the charging case battery is not depleted.
- Make sure there is no dirt or debris causing the charging electrodes within the case or on the earbuds.
- If your earbuds have stopped in the middle of the charging. In the earbuds, turn on the temperature and then try charging again.

**9. Charging case cannot be charged.**

- Make sure the earbuds and the charging case is 102 centimeters light. If possible, change the case with the supplied USB cable.
- Check the status of the USB cable.
- If your charging case is not able to report high or low temperature. The case raises from temperature and then by charging again.

**10. No sound.**

- Please play any music directly from the music player to make sure the sound is coming.
- Make sure the earbuds are charged and the earbuds are inside the charging case. If needed, change the earbuds.
- Increase the Bluetooth distance to make sure the earbuds are connected.
- Make sure the earbuds are not connected to other devices.
- Make sure you push down to the earbuds (30-50 ms) and away from any interference or disturbance.
- Use a different network card.
- Try connecting another suitable device.

**11. Cannot hear a person on a call.**

- Check that the earbuds and the connected device is in compliance or turned on.
- Check the volume of the connected device is 50% or higher.
- Check the audio settings of the Bluetooth device to make sure the sound comes to the earbuds during a call.
- It is available for the connection using the Bluetooth device.
- When listening to music, the playback and the buttons on the right to help the user to stop or to increase call.

**12. Earbuds always fall off.**

- Check the fit on the ear. Roll the ear and put on ear.
- Use the earbuds correctly.

**13. The Bluetooth connection and sound signal are unstable.**

- The Bluetooth device is a lot of charge. Please check the distance between the earbuds and the Bluetooth device, but keep away from any interference or obstacle.

**14. Do both earbuds have call function when using single earbuds?**

- Yes, our earbuds can be single-use and can be used by both earbuds.

**15. Can I use it as an Apple product?**

- Yes, it can be used as an Apple product. Please connect it with the Apple device and the earbuds device, support Bluetooth devices.
- 1 year device warranty. 12 months warranty.
- 1 year device warranty (not include device 4.0, you can use the earbuds device).

**16. What version of Bluetooth is in the earbuds? What is the maximum distance the earbuds cover?**

- Bluetooth version: 4.2, Bluetooth range: 10 meters, maximum distance: 100 meters.

**17. How to charge the earbuds? How many times does the charging case charge the earbuds?**

- How long does it take to charge the case? 2 hours.
- How long does it take to charge the case and the case of all call to charge the earbuds.
- The charging case can charge the earbuds 3-5 times when it is fully charged.
- It takes about 1.5 hours to fully charge the earbuds, depending on the actual situation.

**18. How to charge the earbuds when charging?**

- The earbuds need to be put into the charging case when charging. So you can confirm it during charge.

**19. Does it support the fast charging?**

- Yes, earbuds can use USB type-c cable, which support fast charge.

**20. What are the environmental requirements for the earbuds?**

- -10°C to 40°C or the product under normal environmental when the temperature between -10°C and 40°C.
- Our earbuds support IPX4 waterproof, but not after charging.

**21. How to disconnect the earbuds from a Bluetooth connection?**

- To disconnect the earbuds from a device and close the device, the earbuds will automatically shut down.
- If the earbuds are not connected to the device and 10 minutes, the earbuds will automatically power off.
- Long press the touch-button both sides of the charging case by 10S to reset all settings.
- Long press the touch-button both sides of the charging case by 25S to break down the connection between the earbuds and other Bluetooth devices.
- If earbuds disconnected for earbuds on the Bluetooth connection.

## FCC Warning

a、 § 15.19 Labeling requirements.

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

b、 § 15.21 Changes or modification warning.

Any Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

c、 § 15.105 Information to the user.

Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

The device has been evaluated to meet general RF exposure requirement. The device can be used in portable exposure condition without restriction.