FAQ

Q1: My Bluetooth headphones do not switch on.
   ● The battery level is low. Charge the headphones.

Q2: I have difficulty to pair my device to the headset.
   ● Make sure the headset is powered on.
   ● Make sure your device’s Bluetooth feature is on.
   ● Make sure the headset is not paired by another device. If it is, turn the headset on and press ‘+’ (volume up) and ‘-’ (volume down) at the same time to clear the headset pairing list. Then, pair again.
   ● Move your device closer to the headphones and away from any interference or obstructions.

Q3: My Bluetooth headphones are connected to a Bluetooth enabled device, but music can not play on my headphones.
   ● Refer to the user manual of your device. Select to play through the headphones.
   ● Some of the music/video players may need you to go to the settings and select to play through the headphones from output device list.

Q4: The audio quality is poor and crackling noise can be heard.
   ● The Bluetooth device is out of range. Reduce the distance between your headphones and Bluetooth device, or remove obstacles between them.

CARE AND MAINTENANCE

Overview

LED Indicators

Bluetooth Connection

Get Started

Use Your Headphones

Noise cancellation on/off switch

Volume up / skip backward button

Power / Bluetooth / Call control button

Volume down / skip forward button

USB charging port

Audio jack

Connections

Airline Headphone Adapter

3.5mm 6.5mm

3.5mm to 6.5mm Audio Converter

Solid green                                       Noise cancellation ON

Flashing blue and red alternately

Flashing red

Solid red

Solid blue

Flashing blue slowly

System status

Power on & In pairing mode

Low Battery

Charging in Process

Fully Charged

Paired

To power on: Press and hold for five seconds.

You hear the power-on tones.

To power off: Press and hold for three seconds.

You hear the power-off tones.

Music Control

Task

Button Operation

Volume up / Skip backward

Press once / Press and hold

Volume down / Skip forward

Press once / Press and hold

Clear the headset pairing list

Press and hold for 3 seconds

Call Control

Task

Button

Operation

Pick up / hang up a call

Press once

Reject an incoming call

Press and hold for 1 second

Hearing Safety

Danger

To avoid hearing damage, limit the time you use headphones at high volume and set the volume to a safe level. The louder the volume, the shorter the safe listening time is.

FAQ

1. How do I pair my headphones with a Bluetooth enabled device?
   2. On your mobile device, enable the Bluetooth feature.
   3. Select your headphones from the device list.
   4. Once powered on, the white LED flashes blue and red alternately.
   5. Once paired, you hear “Paired” and see the indicator flash blue slowly.

Note:

The devices must be within range (32.8 ft. or 9 m) and powered on.

Tip:

The Bluetooth feature is usually found in the Setting menu.

Tip:

Once powered on, the white LED flashes blue and red alternately.

To power off:

Press and hold for three seconds.

You hear the power-off tones.

What’s in the box

Detachable Earcups

- SE7 ANC Wireless Headphones
- Carrying Case
- USB Charging Cable
- 3.5mm Audio Cable
- User Guide
- Warranty Card
- Do not drop, crush, bend or apply excessive force to the device.
- Do not expose your device to moisture, extreme or prolonged heat, cold, humidity, or other adverse conditions. Avoid storing it in damp, humid or wet places, as it is not waterproof.
- Clean the unit with a soft cloth or damp chamois leather. Never use solvents.
- The Unit can only be opened by qualified personnel.
- This device contains magnets. Keep magnetic field sensitive products such as credit cards and video screen away from this device to avoid damage.

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FCC STATEMENT:

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:
(1) This device may not cause harmful interference, and
(2) This device must accept any interference received, including interference that may cause undesired operation.

Warning: Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:
   Reorient or relocate the receiving antenna.
   Increase the separation between the equipment and receiver.
   Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
   Consult the dealer or an experienced radio/TV technician for help.

RF warning statement:
The device has been evaluated to meet general RF exposure requirement. The device can be used in portable exposure condition without restriction.