

User manual

Model:M275

Brand:MOX

Dear Customer,
Thank you for purchasing MOX M275. Kindly read this user manual carefully to learn about key functional characteristics and operational methods of this mobile phone.

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1 Safety Precautions

For your safety, read the guidelines carefully. Breaking the rules may be dangerous or illegal. Please refer "health and safety" section for detail security information.

◆ Traffic Safety

Please follow local rules and regulations during driving. Do not use your mobile phone when driving. Use hand-free or stop your car beside the road if emergency.

Do not put your mobile phone on the car's airbag. This will harmed you if the airbag swell or burst.

◆ Switch off near dangerous stuff

Don't use the phone at a refueling point. Don't use near fuels or chemicals.

◆ Switch off in Airport

Wireless devices can cause interference in aircraft. The use of mobile telephones in an aircraft is illegal. Please switch off your mobile before taking off the plane and please ensure the alarm clock should be closed when the mobile is turned off.

◆ Switch off in Hospitals

Switch the device off near medical equipment or in hospital (except for the designated using area). Like other common devices, the mobile phone will interfere in the operation of other electrical apparatus, electrical equipments or radio-frequency equipment (such as cardiac pacemaker, hearing aids and etc.).

◆ Interference

All wireless devices may be susceptible to interference, which could affect performance.

◆ Waterproof

Please keep the phone dry because the phone is not waterproofed.
Remove battery if any liquid go into your mobile phone and allow the device to dry completely before replacing it.

◆ **Accessories and batteries**

Please use the batteries and adapter designated by our company, or otherwise causing explosion possibly.

◆ **Connect to other devices**

Connect to other devices, you must first read the device's user manual to ensure proper use.

◆ **Keep the phone out of stretch of the kids**

The phone and its accessories (including fittings) should be kept out of the stretch of the kids.

◆ **Specialized service**

Please do not bold to dismantle the phone and its accessories. Only can authorized agencies maintain the phone.

2 Phone Introduction

2.1 Components Sitemap



- | | |
|--------------------|------------------------|
| 1. LCD | 2. Left Functional Key |
| 3. Dial Key | 4. MIC |
| 5. Receiver | 6. Flash lamp |
| 7. Right Soft Key | 8. OK Key |
| 9. End Key | 10. Navigation Key |
| 11. Numbers Key | 12. USB Port |
| 13. Headphone jack | |
| 14. Camera | |

2.1.1 Keys and Functions

Name		Function in standby screen
Left soft key		Enter the main menu
Right soft key		Enter the phonebook
Dial key		Answer incoming calls Dial numbers by SIM card in dial screen Go to the call log list
End key		Short press: End the call or reject incoming call; return to standby screen in any mode. Long press: Switch on/off phone
Numeric keys	1	Short press: go to dial screen and input number 1
	0, 2~9	Short press: go to dial screen, and input numbers 0, 2~9.
		Long press: dial out number stored in speed dial function if speed dial enabled.
	*	Short press: go to dial screen and input *.
	#	Short press: go to dial screen and input #.
		Long press: activate/deactivate the Silent mode.
Flashlight key		Long press: "0" is turned on / off the flashlight

2.2 Safety Password

2.2.1 PIN code

PIN1 Code is the Personal Identification Number for entering a SIM card. 'Input PIN' is requested each time the phone is switched on if this PIN1 code is activated.

You can get PIN1 Code with the SIM card by your network operator. It usually has 4 digits.

2.2.2 PIN2 code

PIN2 is required for some specific functions provided by the network, such as the charge information.

2.2.3 PUK code

PUK (Personal Unblocking Key, 8-digit) unlocks a locked PIN. If you enter the PUK incorrectly ten times in a row, the SIM card will become invalid.

Please contact your network operator for a new SIM card.

2.2.4 Mobile phone password

The phone lock protects your phone from unauthorized use. The default phone lock code is 1234. You can change it into any numeric string of 4 to 8 digits.

If the phone lock function is enabled, you need to enter the correct phone lock code when the phone is powered on or in the standby mode.

3 Functional Menus

3.1 Phonebook

You can store the name and telephone number in the phone memory or the SIM card.

3.2 Message

The SMS function is a network service. You may need to apply to the network operator first before you can send and receive a message.

3.3 Call History

You can view the call logs (Missed, Dialed, received calls) through this option.

3.4 Multimedia

You can access your camera、image viewer、video recorder、video player、audio player、sound recorder、FM radio、recorder and file management.

3.5 My Files

>You can use File manager to organize your files in folders.
>Select Phone or Memory card and select options to browse,copy and move the files in folders.

3.6 Rlive

You can download games.

3.7 Internet

You can access internet.Services is shown only if it is provided by your SIM card. For further details,please contact your network operator.

3.8 Settings

- This menu option let you view and edit your call settings, phone, display, security settings and connection management.
- The default password for Phone lock, Privacy & Restore factory settings is "1234" you can personalize the password.

Caution: You will lose all the data stored in the memory card after format.

3.9 Audio Player

You can press OK button to enter this menu option for music play.

3.10 MOX Treasure Box

3.10.1 Safety Guard

3.10.2.1 Privacy

3.10.2.2 Guardlock

When the Guard is on, once your phone is lost or SIM card is replaced, the phone will automatically send stolen information to the presented Guardlock numbers. Before access to the function, enter the default phone lock code, related operations can be done only when entering the correct password.

Settings:

Start and enter the Guardlock numbers, after that if the SIM card is replaced (including the phone being stolen), every time the phone be turned on, it will automatically send a stolen information to the present Guardlock numbers, which includes the card number being used in your phone illegally.

Note: Guardlock numbers better be the mobile phone number of your familiar people or your other mobile phone number.

3.10.2.3 Blacklist

3.10.2.3.1 Blacklist list

3.10.2.3.2 Blacklist settings

3.10.2.3.3.1 Auto call interception

You can define the following settings:

MODE-Firewalls on/off setting, includes open and close blacklist (the call from numbers in Blacklist will automatically reject) **Blacklist-Edit Blacklist**, you can manually input, or select your desired number from the call log and phonebook list, select **Add to blacklist** from the

option list to quickly add to the Blacklist.

3.10.2.3.2 Message Interception

Access to this option you can set SMS firewall state and SMS Blacklist number. If the firewall state is set on, the user will not receive any information from the blacklist numbers; if the firewall status is set off, the device can receive all messages normally.

3.10.2 Smart Call

3.10.2.1 Auto call recorder

Set this feature ON, as long as you call, the content will be automatically recorded.

3.10.2.2 SMS Reject

You could activate this function. The mobile will reject the incoming calls and send a SMS to the caller automatically. The SMS is I am busy now , will call you later.

3.11 Application

In the main menu interface, press the left soft key to select organizer, you may make use of functions.

3.12 Tools

In the main menu interface, press the left soft key to select organizer, you may make use of functions such as calculator, calendar, alarm, electric torch and bluetooth.

4 FAQ and Solutions

Before contacting your after-sales services provider, please conduct some simple inspections as below. In this way, you may save unnecessary maintenance time and costs.

FAQ	Causes and solutions
Unable to boot up	■ Ensure you have pressed and held the Start key for at least 1 second; ■ Check the battery for proper connection. Disassemble and reinstall the battery, and then try to restart the phone; ■ Check whether the battery power has been used up. Please re-charge your battery.
Access to network failed	■ For weak signal, move to another place and retry; ■ Out of reach of the network service provider; ■ SIM card is inactive. Contact your network service provider;
Display information during startup	■ Check the SIM card to see if the SIM card is correctly installed; ■ Automatic lock function is checked. Enter the phone lock password before use; ■ The PIN code is displayed. The PIN function has been checked. Enter the PIN code each time when the phone is started up; (For the first use, enter the PIN code provided with the SIM card) ■ Enter PUK code: If wrong PIN codes are entered for three times consecutively, the mobile phone will be locked. In this case, input the PUK code provided by the network service provider.

Poor voice quality	■ Please check whether the volume control is suitable; ■ When the phone is used in places with poor telecommunications, such as high rises or basement, the radio wave cannot be transmitted efficiently; ■ When you use the phone in the rush hour of calls, line congestion will disable calls.
Shorter standby time	■ The standby time is associated with the network system setup. In this case, you are possibly in place with poor communication. When the signal is not available, the phone will continue to search for the base station. This will consume a lot of battery power, making standby time much shorter. To continue to use, move to a place with strong signal, or shut down the phone temporarily ■ Replace the battery with a new battery;
SIM card error	■ If the metal surface of the SIM card is dirty, clean the metal contact with a clean piece of cloth; ■ SIM card has not been properly installed; ■ If SIM card is damaged, contact your network service provider.
Unable to make calls	■ Check whether the Dial key is depressed after the number is inputted; ■ Check whether your calls have been barred due to insufficient mobile phone fee; ■ Check whether the SIM card is effective; ■ Check whether the call barring function has been set; ■ Check whether the fixed dialing function has been set;

Your caller is unable to access to you	■ Check that your phone has been started up and accessed to the network; ■ Check whether your phone has been restricted because of insufficient mobile phone fee; ■ Check whether the SIM card is valid; ■ Check whether the call barring function has been set; ■ Check whether the fixed dialing function has been set;
Unable to re-charge the battery	■ Not well connected. Check whether the plug is properly connected; ■ Charge the battery under 10 °C or above 55°C. Please change to another environment; ■ The battery or battery charge is damaged. If necessary, change it.
Unable to set up some functions	■ Operation errors; ■ The network service provider doesn't support this function, or you have not applied for this function.

5 About SAR

- a. Use of wireless hands-free system (headphone, headset) with a low power Bluetooth emitter.
- b. Make sure the cell phone has a low SAR.
- c. Keep your calls short or send a text message (SMS) instead. This advice applies especially to children, adolescents and pregnant women.
- d. Use cell phone when the signal quality is good.
- e. People having active medical implants should preferably keep the cell phone at least 15 cm away from the implant.
- f. This model's SAR info: Head: 0.521 Watt/kg Body: 0.659 Watt/kg

FCC Warning

This device complies with part 15 of the FCC Rules. Operation is subject to the condition that this device does not cause harmful interference. Any Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

Specific Absorption Rate (SAR) information:

This GSM Mobile Phone meets the government's requirements for exposure to radio waves. The guidelines are based on standards that were developed by independent scientific organizations through periodic and thorough evaluation of scientific studies. The standards include a substantial safety margin designed to assure the safety of all persons regardless of age or health.

FCC RF Exposure Information and Statement

The SAR limit of USA (FCC) is 1.6 W/kg averaged over one gram of tissue. Device types: M275 (FCC ID: 2ABBS-M275) has also been tested against this SAR limit. The highest SAR value reported under this standard during product certification for use at the head is 0.767W/kg and when properly worn on the body is 0.904W/kg. This device was tested for typical body-worn operations with the back of the handset kept 1cm from the body. To maintain compliance with FCC RF exposure requirements, use accessories that maintain a 1cm separation distance between the user's body and the back of the handset. The use of belt clips, holsters and similar accessories should not contain metallic components in its assembly. The use of accessories that do not satisfy these requirements may not comply with FCC RF exposure requirements, and should be avoided.

Body-worn Operation

This device was tested for typical body-worn operations. To comply with RF exposure requirements, a minimum separation distance of 1cm must be maintained between the user's body and the handset, including the antenna. Third-party belt-clips, holsters, and similar accessories used by this device should not contain any metallic components. Body-worn accessories that do not meet these requirements may not comply with RF exposure requirements and should be avoided. Use only the supplied or an approved antenna.