CEIVA

Welcome to CEIVA Homeview Display with Smart Meter Connection!

Hello!

With your CEIVA Homeview display, you get a never-before possible view of your home's utilities. Now you can keep an eye on your electricity use as it happens.

Getting Started ……1
Connecting to Your Smart Meter……3
CEIVA Enhanced Experience……12
Connecting to Your Wireless……18
Contact Information ……25

Getting Started

Setting up your CEIVA Homeview Display

Lift up and remove the back panel of your CEIVA Homeview display.

Plug the power adapter into the specified port. Replace the back panel and align the display's stand with the marker and turn clockwise into place.

Find a spot in your home that is both near an outlet and within range of your smart meter.

Getting Started

The CEIVA Homeview Remote

Your CEIVA Homeview comes with a six button remote that will help you navigate your energy information.

Connecting Your CEIVA Homeview Display to Your Smart Meter

Connect to Your Smart Meter

CEIVA Homeview gets instant updates directly from your electricity smart meter through a wireless connection. Establishing a connection with your smart meter will give you a real-time snapshot of your electricity consumption.

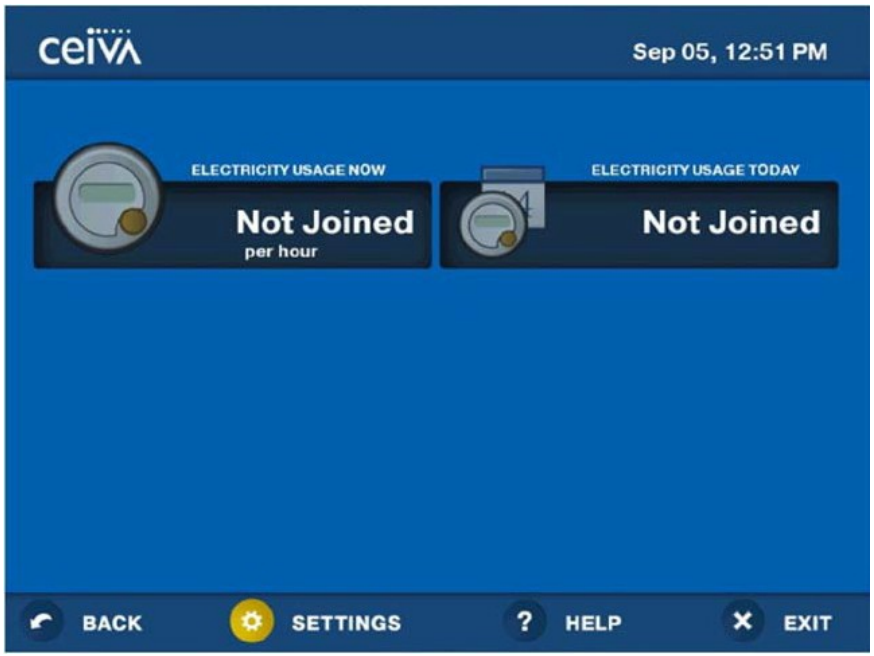
Before You Begin

For your convenience the In-Home Display and your smart meter have been preconfigured for smart meter network. Follow the remainder of the steps to complete your set-up.

Connecting to Your Smart Meter

Step One

Press the MENU button on your remote. Use the navigation arrows to highlight the ENERGY MONITOR button. Press the SELECT button on the remote to enter the energy dashboard.

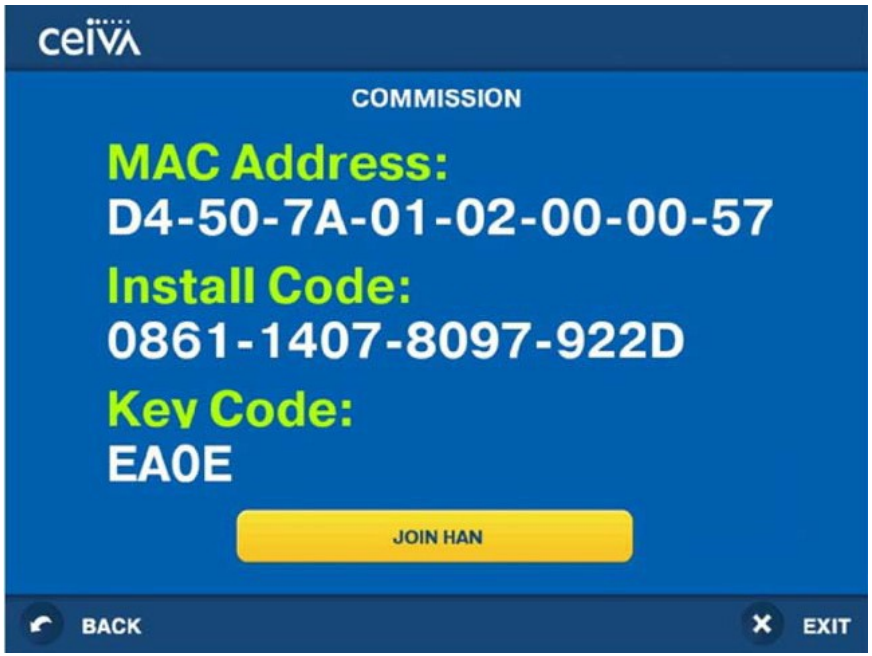


Step Two

Use the navigation arrows to highlight the SETTINGS button located at the bottom of the screen. Press the SELECT button on the remote to enter the energy settings menu.

Step Three

If not already highlighted use the navigation arrows to highlight the COMMISSION button. Press the SELECT button on the remote to enter the commission screen.



Step Four

Use the navigation arrows to highlight JOIN HAN button. Press the SELECT button on the remote to “join” the units.

Step Five

The “join” process may take as little as 1 minute or as long as 15 minutes to complete. The progress bar will advance and messages tracking progress will be displayed.

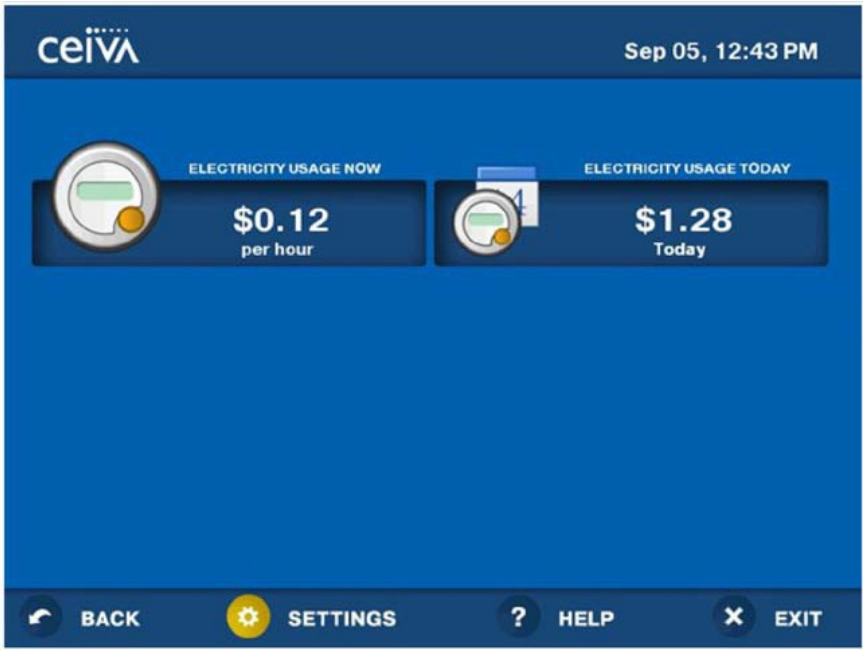
Connecting to Your Smart Meter

Step Six

When the "join" process has successfully completed the SHOW POWER USAGE BUTTON will be highlighted. Press the SELECT button on the remote to enter the Energy Dashboard.

If the Join process is not successful, try relocating the In-Home Display closer to your smart meter location. Please repeat steps 4 and 5.

Connecting to Your Smart Meter



Step Seven

The Energy Dashboard displays information instantly from your smart meter.

ELECTRICITY USAGE NOW* – electricity the home is using right now

ELECTRICITY USAGE TODAY* – electricity that your home has used so far today.

Enhanced Experience.

Register Your CEIVA Homeview Frame

This is Where The Magic Happens!

Make the snapshots of your home's Energy even more compelling by adding pictures of your life. By creating a CEIVA account and registering your Homeview frame you will be able to:

- Store and send an unlimited number of digital photos.
- Invite guests to send photos directly to your CEIVA Homeview frame.
- Add content channels and customize your photos.

Getting started is easy. Just create a CEIVA account and register your CEIVA Homeview frame to start bring the magic into your life.

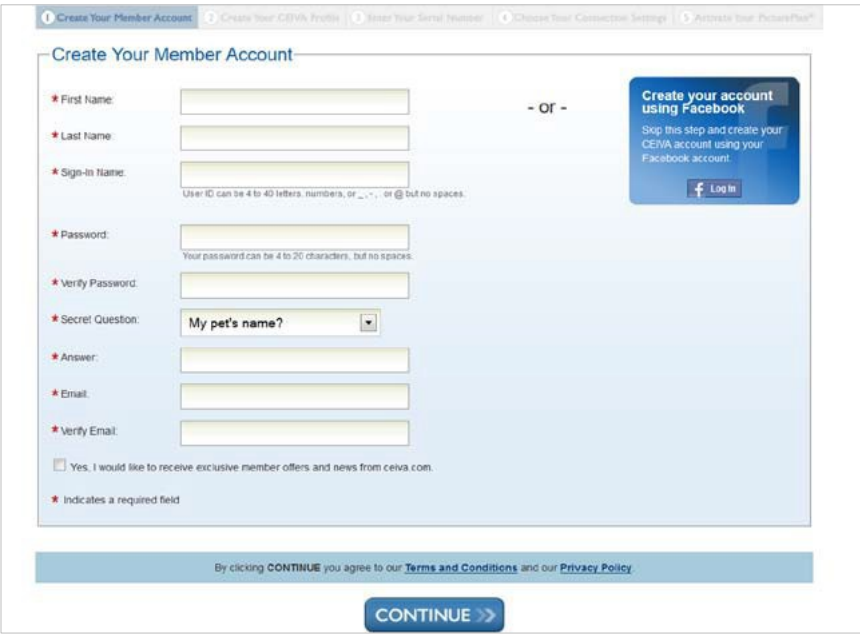
Register Your CEIVA Homeview Frame

Setting Up Your CEIVA Account

Getting your CEIVA Homeview account set up is easy. First, go to www.ceiva.com and click on the "Register a Frame" link located at the top of the web page.

Unless you are already a CEIVA customer, select "I need a new CEIVA account".

Register Your CEIVA Homeview Frame

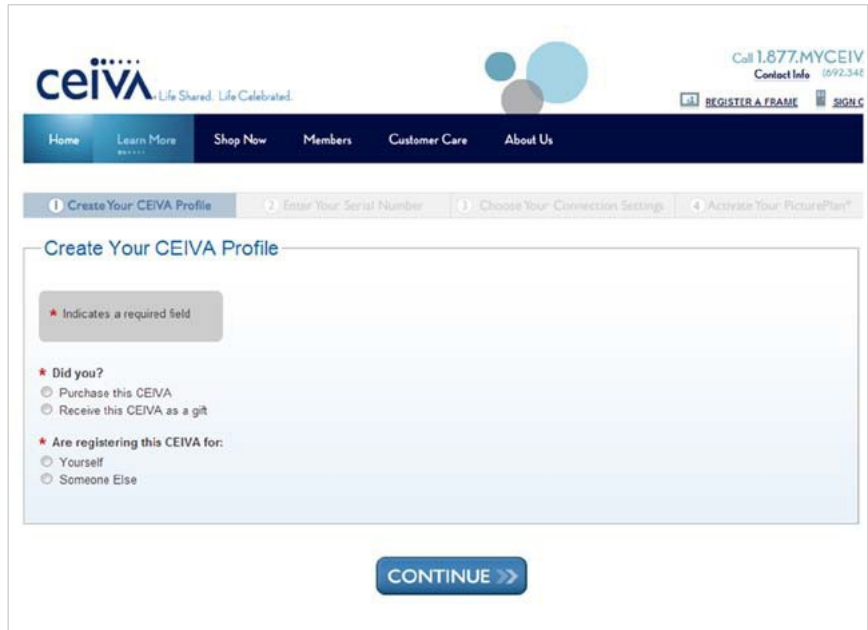


Creating Your Member Account

To create your Member Account simply enter your information into the form and click “continue”.

Alternatively, Login with your Facebook account.

Register Your CEIVA Homeview Frame



Register a Frame

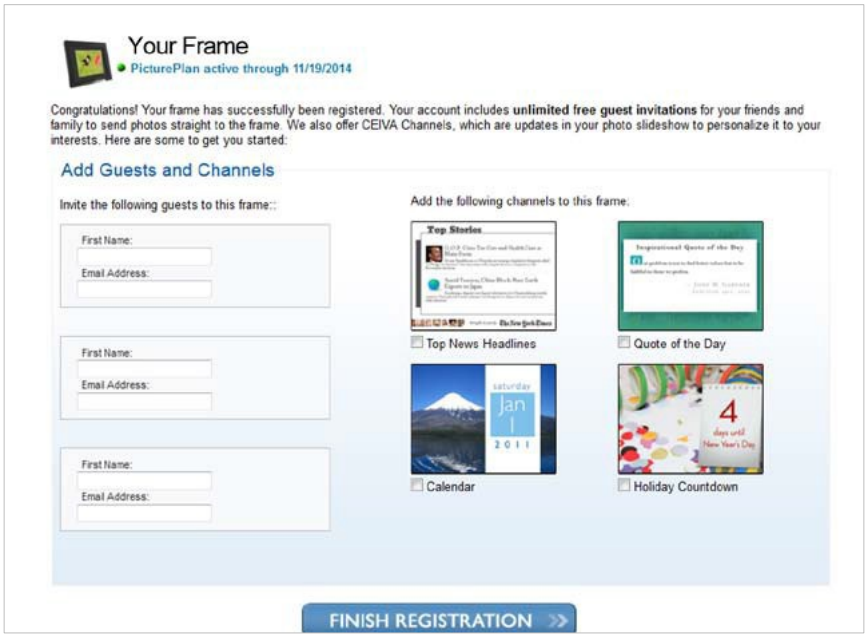
Once you have created your CEIVA account, you will be prompted to complete a profile setup survey.

Complete the survey and click Continue.

Next you will be asked to enter your frame’s serial number. The serial number can be found on the back of the frame (under the back cover), and on the back of the CEIVA Homeview box.

On the following page, choose your form of connection and press “Continue”.

Register Your CEIVA Homeview Frame



Invite Guests to Your Frame

Congratulations, your frame is now registered.

Get the most out of your CEIVA frame by inviting friends and family to send photos directly to your CEIVA Homeview Frame. Also – don't forget to add content channels. Content channels will deliver daily updates of anything from recipes to local news.

Last but not least, don't forget CEIVA Snap. CEIVA snap is a free mobile app that allows you to send pictures to your CEIVA Homeview frame from anywhere in the world! Find it in your app store today.

Connect to Your Wireless Network

Now That You've Registered, Connect Your CEIVA Homeview Frame to Your WiFi Network.

Step One:

Press the MENU button on the CEIVA Homeview frame's remote. Use the navigation arrows to highlight the CONNECTION WIZARD button. Press the SELECT button on the remote to start the connection process.

Connect to Your Wireless Network

Step Two:

Use the navigation arrows to highlight the WIRELESS button. Press the SELECT button on the remote to check the WIRELESS button. The NEXT button will automatically be highlighted. Press the SELECT button on the remote to move to the next screen.

Connect to Your Wireless Network

Step Three

Use the left and right arrow buttons on the remote to select your wireless network. Highlight the NEXT button in the navigation menu and press SELECT to move to the next screen.

If your wireless network is not listed, use the remote to highlight the REFRESH button. Press the SELECT and repeat the step above.

Connect to Your Wireless Network

Fig. 2

Utilize the same wireless network you use in your home for your computer and other devices that utilize wireless connections.

Connect to Your Wireless Network

Step Four

Use the remote to enter the wireless network key for the access point.

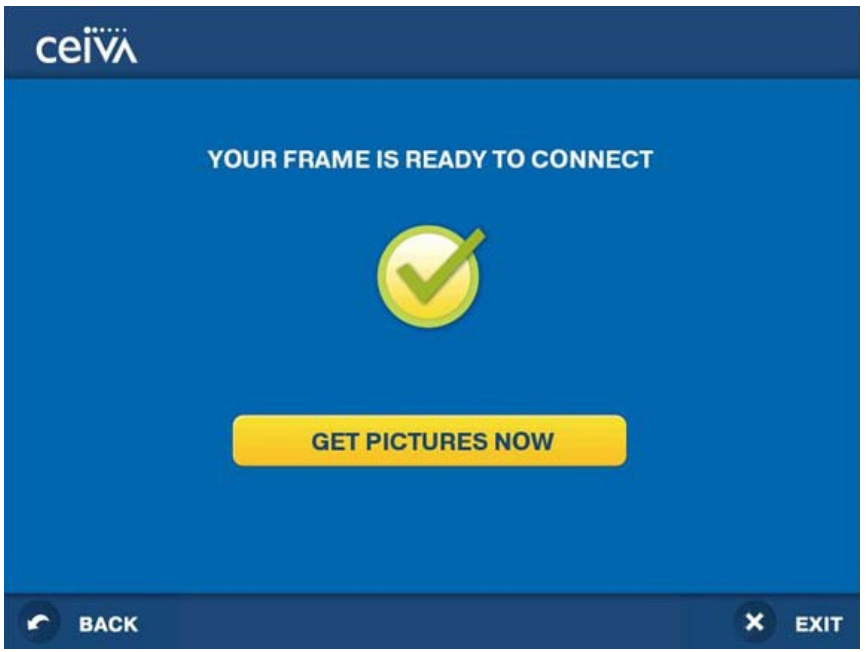
For capital letters, select the button that contains the letter you need and press SELECT until the capital letter appears. When done use the navigation arrows on the remote to highlight the NEXT button and press SELECT.

Connect to Your Wireless Network

Step Five

Press the SELECT button on the remote to TEST CONNECTION.

Connect to Your Wireless Network



Step Six

Press the SELECT button on the remote to GET PICTURES NOW.

Contacts

CEIVA Customer Care

For CEIVA Enhanced Experience, including connecting Homeview display to your home wireless network, questions with the photo sharing service, CEIVA channels, or accessing and using the Homeview Energy Monitor pages in the display, please visit www.ceiva.com, or contact CEIVA Customer Care at 1-888-670-3580.

CEIVA's WARRANTIES

With CEIVA, there are two warranties; there is the basic Limited Warranty that comes with the purchase of a frame (the Frame Limited Warranty is set forth below) and then there is CEIVA's PicturePlan® Lifetime Warranty.

CEIVA's PicturePlan Lifetime Warranty comes with CEIVA's optional PicturePlan® membership. As long as you have a PicturePlan subscription, if your frame breaks, CEIVA will fix it for free. All you have to do is pay the postage to return it to us. We'll repair or replace it and pay to ship it back to you. That's it. For more information on all of the benefits you receive from PicturePlan, visit www.ceiva.com/pictureplan.

Frame Limited Warranty

THIS IS TO CERTIFY that the CEIVA Digital Photo Frame products, CEIVA Broadband™ adapter and CEIVA Wireless™ adapter (hereafter referred to as the "CEIVA Product") are warranted to be free of all defects in material and workmanship for one year (365 days) from the date of purchase if proof of purchase is presented within the warranty period to the manufacturer, CEIVA Logic, Inc. ("manufacturer").

Manufacturer's sole obligation under this express warranty shall be, at manufacturer's option and expense, to repair the defective product or part, deliver to buyer an equivalent product or part to replace the defective item, or if neither of the two foregoing options is reasonably available, manufacturer may, in its sole discretion, refund to buyer the purchase price paid for the defective product.

The repaired or replaced item will be shipped to buyer, at manufacturer's expense, not later than ninety (90) days after seller or manufacturer receives the defective product. All products that are replaced will become the property of manufacturer. Replacement parts may be new or reconditioned. Manufacturer warrants any replaced or repaired product or part(s) for one year (365 days) from shipment, or the remainder of the initial warranty period, whichever is longer. This warranty is valid for purchases within the United States only. Manufacturer shall not be responsible for software, firmware, information, or memory data of buyer contained in, stored on, or integrated with any products returned to manufacturer for repair, whether under warranty or not.

OBTAINING WARRANTY REPAIR SERVICE

You must contact the CEIVA Customer Care Department at 1-877-692-3482 to receive an RMA (Return Merchandise Authorization). Returned CEIVA products should be sent, by the buyer, postage-prepaid and packaged appropriately for safe shipment. It is highly recommended that products you return be insured or sent by a method that provides for tracking of the package. Responsibility for loss or damage does not transfer to manufacturer until the returned item is received.

WHAT THIS WARRANTY DOES NOT COVER

This limited warranty does not apply to the battery contained in any remote control device and/or to any defects caused by negligence, misuse, accidents, acts of God, commercial use, improper operation or maintenance, connection to improper electrical supply, or attempted repair by anyone other than a facility authorized by manufacturer to service the CEIVA Product, or modification to any part of the CEIVA Product, including AC adapter, glass or telephone cable, or accessories. This warranty is invalid if the factory applied serial number has been altered or removed from the CEIVA Product. This warranty does not apply to CEIVA Products after the first purchase. Units purchased second hand on trading web sites (like eBay) are NOT covered by this warranty. Such products are subsequently sold “as is” or “with all faults.” We reserve the right to make changes or improvements in our products without incurring any obligation to similarly alter products previously purchased.

DISCLAIMER OF WARRANTIES

EXCEPT AS EXPRESSLY PROVIDED HEREIN AND TO THE MAXIMUM EXTENT PERMITTED BY APPLICABLE LAW, CEIVA DISCLAIMS ALL OTHER WARRANTIES WITH RESPECT TO THE PRODUCT, WHETHER EXPRESS, IMPLIED, STATUTORY OR OTHERWISE, INCLUDING WITHOUT LIMITATION, SATISFACTORY QUALITY, COURSE OF DEALING, TRADE USAGE OR PRACTICE OR THE WARRANTIES OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, TITLE, OR NON-INFRINGEMENT OF THIRD PARTY RIGHTS.

LIMITATION OF REMEDIES

TO THE FULL EXTENT ALLOWED BY LAW, MANUFACTURER ALSO EXCLUDES FOR ITSELF AND ITS SUPPLIERS ANY LIABILITY, WHETHER BASED IN CONTRACT OR TORT (INCLUDING NEGLIGENCE), FOR INCIDENTAL, CONSEQUENTIAL, INDIRECT, SPECIAL, OR PUNITIVE DAMAGES OF ANY KIND, OR FOR LOSS OF REVENUE OF PROFITS, LOSS OF BUSINESS, LOSS OF INFORMATION OR DATA, OR OTHER FINANCIAL LOSS ARISING OUT OF OR IN CONNECTION WITH THE SALE, INSTALLATION, MAINTENANCE, USE, PERFORMANCE, FAILURE, OR INTERRUPTION OF ITS PRODUCTS, EVEN IF MANUFACTURER OR ITS AUTHORIZED RESELLER HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES, AND LIMITS ITS LIABILITY TO REPAIR, REPLACEMENT, OR REFUND OF THE PURCHASE PRICE PAID, AT MANUFACTURER’S OPTION. THIS DISCLAIMER OF LIABILITY FOR DAMAGES WILL NOT BE AFFECTED IF ANY REMEDY PROVIDED HEREIN SHALL FAIL OF ITS ESSENTIAL PURPOSE.

LIMITATION OF DISCLAIMER

SOME STATES DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, OR ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS SO THE ABOVE LIMITATIONS OR EXCLUSIONS MAY NOT APPLY TO YOU. THIS WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS, AND YOU MAY ALSO HAVE OTHER RIGHTS, WHICH VARY FROM STATE TO STATE.

MANUFACTURER, WARRANTOR
CEIVA Logic, Inc.
12455 Branford Street, Unit #24
Arleta, CA 91331

IMPORTANT SAFEGUARDS
When using an electrical appliance, basic safety precautions should be followed including the following:
1. To prevent against the risk of electrical shock, do not put your CEIVA Digital Photo Frame in water or other liquid.
2. Do not use this product where it could fall into water.
3. Do not operate any appliance with a damaged cord or plug, or after it malfunctions, or becomes damaged in any manner. Contact CEIVA Customer Care at 1-877-MYCEIVA (1-877-692-3482) for proper return and repair or replacement of the CEIVA frame.
4. WARNING: TO REDUCE THE RISK OF ELECTRICAL SHOCK OR FIRE, DO NOT REMOVE THE BACK PANEL. NO USER SERVICEABLE PARTS ARE INSIDE. REPAIR SHOULD BE DONE ONLY BY AUTHORIZED PERSONNEL.
5. Remote Control Devices, if any, contain a battery that can be harmful if swallowed.
Product Information FCC Statement

REGULATORY COMPLIANCE INFORMATION

FCC Compliance Statement
This device complies with part 15 of the FCC rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If the equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one of the following measures with respect to radios or televisions: Reorient or relocate the receiving antenna. Increase the separation between the equipment and frame. Connect the equipment into an outlet on a circuit different from that to which the frame is connected. Ensure that card mounting screws, connector attachment screws and all ground wires are secured and tight. Consult the dealer or an experienced radio/TV technician for help.

This device and its antenna(s) must not be co-located or operating in conjunction with any other antenna or transmitter.

For product available in the USA/Canada market, only channel 1~11 can be operated. Selection of other channels is not possible.

IMPORTANT NOTE:

FCC Radiation Exposure Statement: This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with minimum distance 20cm between the radiator & your body.

Changes or modifications not expressly approved by CEIVA Logic, Inc. could void the user's authority to operate the equipment.

Canadian Compliance Statement

This device complies with Industry Canada license-exempt RSS standard(s). Operation is subject to the following two conditions: (1) this device may not cause interference, and (2) this device must accept any interference, including interference that may cause undesired operation of the device.

Cet appareil est conforme aux normes CNR exemptes de licence d'Industrie Canada. Le fonctionnement est soumis aux deux conditions suivantes : (1) cet appareil ne doit pas provoquer d'interférences et (2) cet appareil doit accepter toute interférence, y compris celles susceptibles de provoquer un fonctionnement non souhaité de l'appareil.

This Class B digital apparatus complies with Canadian ICES-003. Cet appareil numérique de la classe B est conforme à la norme

NMB-003 du Canada

IMPORTANT NOTE:

IC Radiation Exposure Statement: This equipment complies with IC RSS-102 radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with minimum distance 20cm between the radiator & your body.

This device and its antenna(s) must not be co-located or operating in conjunction with any other antenna or transmitter.

The Country Code Selection feature is disabled for products marketed in the US/Canada

CUSTOMER INFORMATION

If you experience trouble with this equipment, please contact CEIVA Logic, Inc. at 1-877-MYCEIVA (1-877-692-3482) for information on obtaining service or repair. There are no user serviceable parts in this equipment.

© 2014 CEIVA Logic, Inc., Burbank, CA 91502. All Rights Reserved. Protected by United States Patent No. 6,442,573. Other Patents Pending.

12192013