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PROBLEM: POWER LIGHT TURNS RED

• **SOLUTION:** This indicates that the IPC2100 is either in Service Mode or has an error condition. Contact Customer Support.

• **SOLUTION:** Check that the cables have been connected to the IPC2100 and the TV according to at least one of the diagrams shown in STEP 1.

PROBLEM: NO IMAGE ON THE TV

• **SOLUTION:** This is normal when the IPC2100 is connected to a home network using MoCA.

PROBLEM: NO WIFI LIGHT

• **SOLUTION:** Check that the power adaptor is correctly connected to the IPC2100 and the wall outlet.

TROUBLESHOOTING



FiOS™ IPC2100 IP Client QUICK SETUP GUIDE

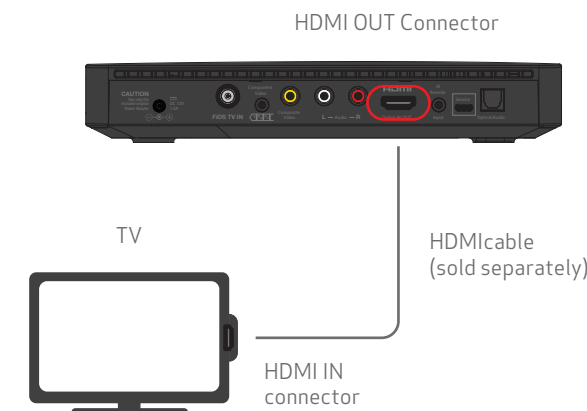
Before you begin, check your packaging contents to make sure you have all of the following:

- Quick Start Guide
- Power adaptor
- FiOS IPC2100 Set-Top Box
- Component Cable Adaptor

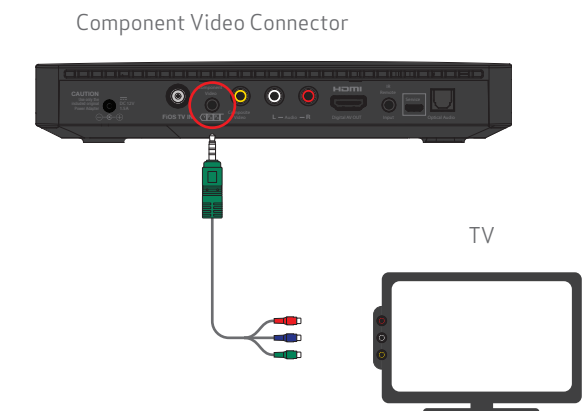
NEXT: FOLLOW THE STEPS INSIDE TO SET UP YOUR SET-TOP BOX.

STEP 1 CONNECT TO YOUR TV as shown in A, B or C (cables not included)

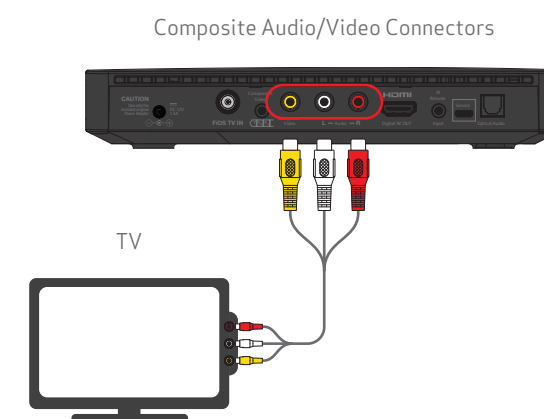
A - HDMI Cable



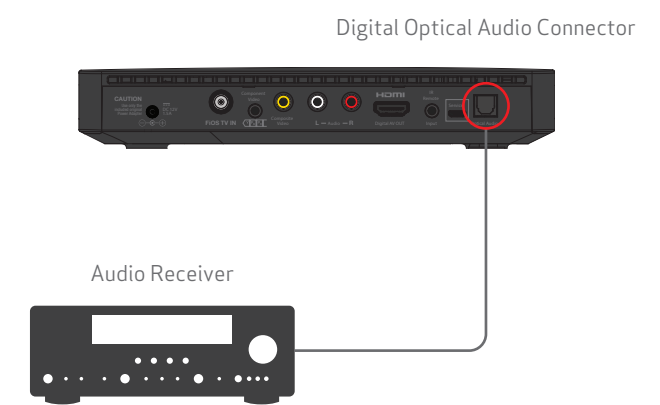
B - Component Cable



C - Composite Cable

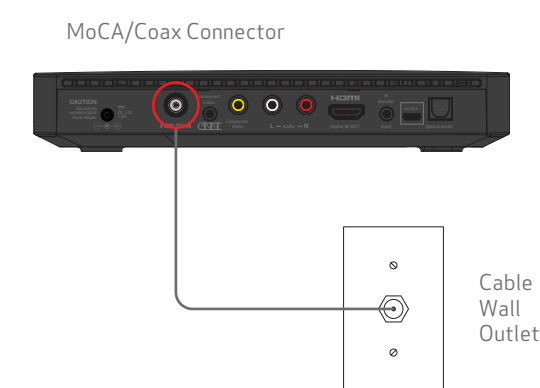


OPTIONAL - Digital Optical Audio Cable



STEP 2 CONNECT TO YOUR HOME NETWORK using MoCA Coaxial Cable or WiFi

MoCA Connection:



WiFi Connection:

Go to **STEP 3** and then follow the on screen instructions.

STEP 3 ATTACH THE POWER SUPPLY

Attach the power supply to the **YELLOW** socket on the rear panel.

Wait for the amber **Power Light** on the front panel to stop flashing. This make take a minute.

When the amber **Power Light** stops flashing press the Power Button on the front panel or the remote control to watch TV.

Follow the on-screen instructions.





FiOS™ IPC2100 IP Client

REGULATORY COMPLIANCE NOTICES

OPEN SOURCE GPL NOTIFICATION

This product contains certain software that is covered by open source licensing requirements. Copies of the licenses and a downloadable copy of the source code for the open source software that is used in this product are available on the following website:

<http://verizon.com/opensource/>

All open source software contained in this product is distributed **WITHOUT ANY WARRANTY**. All such software is subject to the copyrights of the authors and to the terms of the applicable licenses included in the download.

You may also obtain a copy of the source code for the open source software used in this product for a period of three years after your receipt of the product by sending a check for \$10, payable to VERIZON, to the address below:

Verizon
One Verizon Way
Basking Ridge, NJ 07920
Attn: Legal, Open Source Requests

NOTE: This information is provided for those who wish to edit or otherwise change such programs. You do not need a copy of any of such open source software source code to install or operate the device.

FEDERAL COMMUNICATION COMMISSION INTERFERENCE STATEMENT

CLASS B EQUIPMENT

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

FCC Caution: Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate this equipment.

This transmitter must not be co-located or operating in conjunction with any other antenna or transmitter.

Radiation Exposure Statement:

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with minimum distance 20cm between the radiator & your body.

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