SVC360 User Manual

FRONT

SHARPER IMAGE®

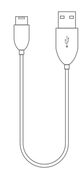
360° CAM

User Guide

SVC360

In the Box

360° Cam



Micro USB Cable

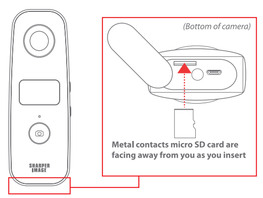
Setting Up the Camera

Installing the App
To use the SVC360 with your mobile Wi-Fi device, you must download the **Camarama** mobile app.

For iOS Devices
1. Open the App Store app on your device and search **CAMARAMA by Sharper Image**.
2. Download/Install the app.

For Android Devices
1. Open the Google Play Store app on your device and search **CAMARAMA by Sharper Image**.
2. Download/Install the app.

Installing a Micro SD Card
To record video and take photos with the SVC360, a micro SD card ***(not included)*** must be installed to the camera. **The micro SD card MUST be a Class 10, 8GB card *at minimum* to properly function**.



Undo the protective seal on the bottom of the camera. Gently insert the micro SD card so that the metal contacts on the micro SD card are facing away from you, pressing until it clicks into place. If the card does not insert on its own, check that it is being inserted properly.

You may be required to format your micro SD card before using, back up any data on the micro SD card before formatting, all data on the card will be erased.

Using the Camera

Connecting to the Mobile App
To connect to the **CAMARAMA** app, make sure it is properly downloaded and installed to your mobile device (*please consult the **Setting Up the Camera** section of this user guide*).

Turn the camera ON by long pressing the [⏻] button. After powered ON, press the [📶] button to enable Wi-Fi and display the camera's network info. Open the Wi-Fi menu on your mobile device and connect to the network with the same name as displayed on the camera's display panel and using the same password.

Once connected to the camera's Wi-Fi network, open the CAMARAMA app. Press the [📷] button at the top righthand corner of the screen to go to the live feed.

Taking a Photo/Recording Video
- Press the [📷] button on the camera to take a photo or record video.
- Press the [📷] button again to end recording.

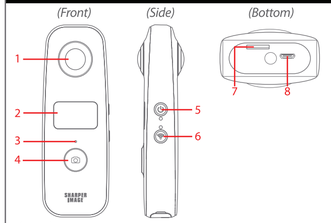
Camera Menus
To open the camera's menu, long press the [📶] button for 2 seconds. After a moment, the menu will close and Wi-Fi will be enabled. Navigate the menu using the [⏻] and [📶] buttons, with [📷] button to confirm selections.

- ***Power Save:*** Enter power saving mode to turn the camera OFF after 1/3/5 minutes.
- ***Date & Time:*** Set date and time displayed on camera.
- ***Language:*** Set system language for camera.
- ***Factory Reset:*** Restore to factory settings.
- ***System:*** Check system and micro SD card information.
- ***Format:*** Format installed micro SD card.

WARNING: When formating a micro SD card, all data saved to the card will be erased.

BACK UP ANY DATA ON THE MICRO SD CARD THAT YOU WANT TO SAVE BEFORE FORMATING.

Location of Controls



(Front)
1. Lens
2. Display Panel
3. Microphone
4. [📷] Button: Quick Press - Take a photo/record video, confirm camera menu options

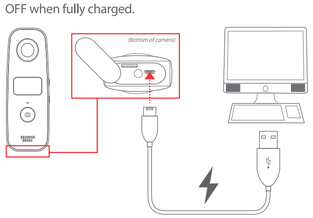
(Side)
5. [⏻] Button: Long Press - Turn camera ON/OFF
   Quick Press - Navigate camera menu
6. [📶] Button: Quick Press - Enable Wi-Fi and display Wi-Fi info, navigate camera menu

(Bottom, under rubber seal)
7. Micro SD Card Slot
8. USB Port

Charging the Camera

To charge the camera, undo the rubber seal and attach the small end of the micro USB cable to the USB port on. Attach the large end to the USB port on a computer, USB charging device, or a 5V USB adaptor.

The LED indicator will turn BLUE while charging and turn OFF when fully charged.

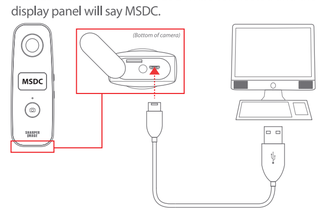


*Make sure you charge the camera for at least **3 - 5 hours** before using it for the first time.*

Connecting to a Computer

To connect the camera to a computer, undo the rubber seal and attach the small end of the micro USB cable to the USB port on. Attach the large end to the USB port on the computer.

The LED indicator will turn BLUE while connected and the display panel will say MSDC.



Once connected, the computer may prompt you to install drivers to properly interact with the camera. Allow any installations and the camera will appear under your ***Connected Devices*** page on your computer.

Please consult your computer or operating system's user guide for further info on where peripheral devices are located

BACK

Using the Desktop Software

Please consult your computer or operating system's user guide for further info on where peripheral devices are located

NOTE: To properly view your 3D-stereoscopic videos on a computer or video streaming website, they first must be uploaded to your computer and formatted using the CAMARAMA desktop application. If they are not properly formatted, they will appear as two circular videos on the screen.

Installing the CAMARAMA Desktop App
Go to XXXXXXXXXX.com and download the CAMARAMA desktop app. After it is downloaded, open the installer, confirming any installation prompts, and let the software install.

Using the CAMARAMA Desktop App
Connect the camera to your computer's USB port (*consult the **Connecting to a Computer** section of this user guide*) and open the CAMARAMA desktop app.

In the CAMARAMA desktop app window, press the [📁] button. The **File Explorer** window will open, from this window navigate to the SVC360 camera, located in the **Connected Devices** page, and access it to find all recorded photos and videos on the installed micro SD card.

Photos and vidoes may be selected from here to edit and/or save to your computer's hard drive.

- After loading a video, press the [▶] button to play and pause video playback.

Formatting and Uploading Your Videos
1. To upload to video streaming websites, open a video in the CAMARAMA desktop app by pressing the [📁] button and locating the video in the **File Explorer** window.
2. Press the [⚙] button to bring up the **Converter** window. Here, you may set the quality of the video, rotate the angle, etc.
3. Once you have confirmed your selections, press the [↗] button at the top of the window and select the website you would like to upload your video to. You will be brought to the upload page for that website in your web browser.

Questions and Customer Support

For further assistance or trouble shooting, please call our customer support line:
☎ Phone: 1-877-768-8481
Monday - Friday, 8AM - 10PM (EST)

💻 www.southerntelecom.com
Click on **Product Support**

Legal Information

READ CAREFULLY AND KEEP THIS MANUAL

Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

Caution: Any changes or modifications not expressly approved could void the user's authority to operate the equipment.

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:
(1) This device may not cause harmful interference, and
(2) this device must accept any interference received, including interference that may cause undersired operation.

FCC Radiation Exposure Statement

The device has been evaluated to meet general RF exposure requirement.
The device can be used in portable exposure condition without restriction.

FCC Statement
This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC rules.
These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications.
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If this equipment does cause harmful interference to radio or television reception, which can bedetermined by turning the equipment off and on, the user is encouraged to try to correct theinterference by one or more of the following measures:
• Reorient or relocate the receiving antenna.
• Increase the separation between the equipment and receiver.
• Connect the equipment into an outlet on a circuit different from that to which the receiveris connected.
• Consult the dealer or an experienced radio/TV technician for help.
To assure continued compliance, any changes or modifications not expressly approved by theparty responsible for compliance could void the user's authority to operate this equipment.

BC

Limited Warranty

90 Days Limited Warranty
In the unlikely event that this product is defective, or does not perform properly, you may within ninety (90) days from your original date of purchase return it to the authorized service center for repair or exchange.

TO OBTAIN WARRANTY SERVICE:
- Call the Customer Support number located below, or go to our website portal to receive an SRO number.
- Provide proof of the date of purchase within the package (dated bill of sale).
- Prepay all shipping costs to the authorized service center, and remember to insure your return.
- Include a return shipping address (no P.O. Boxes), a telephone contact number, and the defective unit within the package.
- Describe the defect or reason you are returning the product.

Your product will be repaired or replaced, at our option, for the same or similar model of equal value if examination by the service center determines this product is defective. Products received damaged as a result of shipping will require you to file a claim with the carrier.

The shipping address of the authorized service center is:
Customer Service Dept. 36
c/o Southern Telecom
400 Kennedy Drive
Sayreville NJ 08872

Should have any questions or problems concerning this product, please contact our customer service department at:
☎ Phone: 1-877-768-8481
Monday - Friday, 8AM - 10PM (EST)

💻 www.southerntelecom.com
Click on **Product Support**

Warranty Service Not Provided
This warranty does not cover damage resulting from accident, misuse, abuse, improper installation or operation, lack of reasonable care, and unauthorized modification. This warranty is voided in the event any unauthorized person opens, alters or repairs this product. All products being returned to the authorized service center for repair must be suitably packaged.

Limitation of Warranty
- THE WARRANTY STATED ABOVE IS THE ONLY WARRANTY APPLICABLE TO THIS PRODUCT. ALL OTHER WARRANTIES, EXPRESS OR IMPLIED (INCLUDING ALL IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE) ARE HEREBY DISCLAIMED. NO VERBAL OR WRITTEN INFORMATION GIVEN BY AIT, INC. ITS AGENTS, OR EMPLOYEES SHALL CREATE A GUARANTY OR IN ANY WAY INCREASE THE SCOPE OF THIS WARRANTY.
- REPAIR OR REPLACEMENT AS PROVIDED UNDER THIS WARRANTY IS THE EXCLUSIVE REMEDY OF THE CONSUMER. AIT, INC. SHALL NOT BE LIABLE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES RESULTING FROM THE USE OF THIS PRODUCT OR ARISING OUT OF ANY BREACH OF ANY EXPRESS OR IMPLIED WARRANTY ON THIS PRODUCT. THIS DISCLAIMER OF WARRANTIES AND LIMITED WARRANTY ARE GOVERNED BY THE LAWS OF THE STATE OF NEW YORK. EXCEPT TO THE EXTENT PROHIBITED BY APPLICABLE LAW, ANY IMPLIED WARRANTY OF MERCHANTIBILITY OR FITNESS FOR A PARTICULAR PURPOSE ON THIS PRODUCT IS LIMITED TO THE APPLICABLE WARRANTY PERIOD SET FORTH ABOVE.

Some states do not allow the exclusion nor limitation of incidental or consequential damages, or limations on how long an implied warranty lasts so the above limitations on exclusions may not apply to you. This warranty gives you specific legal rights, and you also may have other rights that vary from state to state.

RECYCLE RBRC Li-ion 1.800.822.8837

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