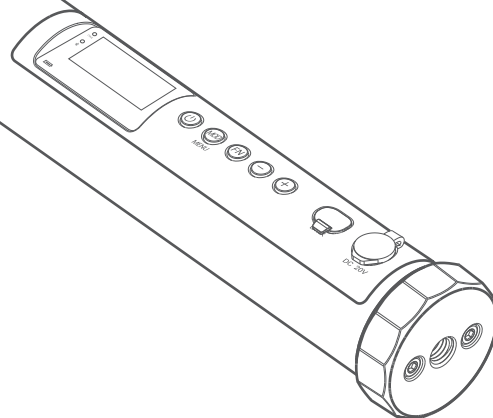




Godox



Wechat
Official Account
神牛微信公众号

深圳市神牛摄影器材有限公司

地址: 深圳市宝安区福海街道塘尾社区耀川工业区厂房2栋 电话: 0755-29609320(8062)
传真: 0755-25723423 邮箱: godox@godox.com

GODOX Photo Equipment Co., Ltd.

Add.: Building 2, Yaochuan Industrial Zone, Tangwei Community, Fuhai Street, Bao'an District, Shenzhen
518103, China Tel: +86-755-29609320(8062) Fax: +86-755-25723423 E-mail: godox@godox.com

www.godox.com

Made in China | 705-TP2R00-00



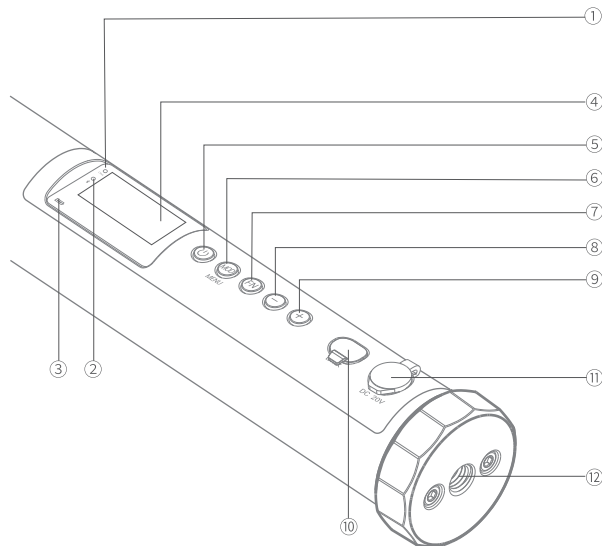
TP2R / TP4R

RGBWW像素条灯
KNOWLED RGBWW Pixel Tube Light

说明书
Instruction Manual

Name of Parts

Light Body



- | | |
|----------------------------|---------------------|
| 1. CRMX Indicator | 7. FN Button |
| 2. Bluetooth Indicator | 8. - Button |
| 3. Battery Level Indicator | 9. + Button |
| 4. Display | 10. DMX Port |
| 5. Power Switch Button | 11. DC Input Port |
| 6. MOD/MENU Button | 12. 3/8" Screw Hole |

Display

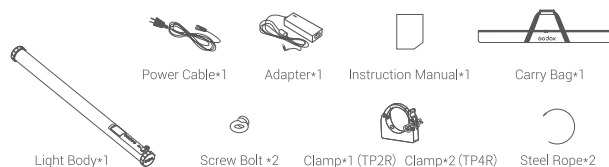


When  icon is on the display, it means DC power supply.



When  icon is on the display, it means lithium battery power supply.

What's Inside (TP2R/TP4R)



Note: Due to continuous updates and upgrades of the products, there may be differences between the actual products and the pictures. Therefore, the pictures are for reference only, products to prevail in kind.

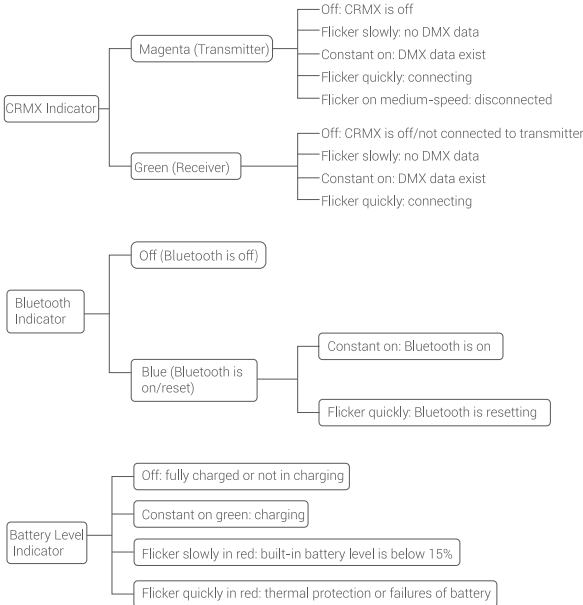
Separately Sold Accessories

Power Box TP-P600, Multi-tube Light Connector (Two Joints) TP-M2, Two-light Bracket Kit TP-B2, Four-light Bracket Kit TP-B4, Eight-light Bracket Kit TP-B8, Softbox TP-S2, Air Soft Tube TP-S2A, DMX Connector Cable DMX-C1, Floor Stand TP-FS60

Battery

- 1. This product has built-in lithium battery. The inner circuit is against overcharge, over-discharge, over current, and short circuit.
- 2. Please use the standard adapter for charging.

Indicators Description

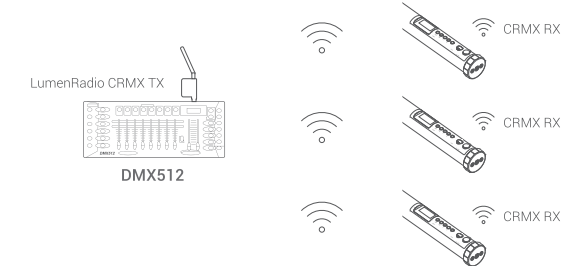


Highlight Mode

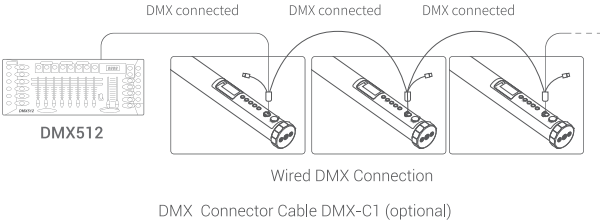
The light is in highlight mode and max. power when powered by DC power source.

Connect to DMX Controller

Wireless DMX Connection



Wired DMX Connection

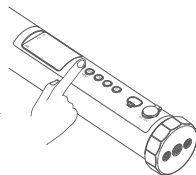


Operation Instruction

1. Power Switch

Long press the power switch button for 2s to turn on or off the device.

Note: The device will be turned on automatically in DC power supply if the quick start function is turned on (available in menu setting).



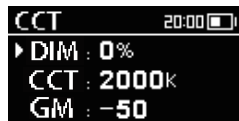
2. Mode Settings

Short press the MOD/MENU button to switch among CCT mode, HSI mode, RGB mode, GEL mode and FX mode.

2.1 CCT Mode

Short press the FN button in CCT mode to adjust DIM/CCT/GM, press + button to increase value while press – button to decrease value.

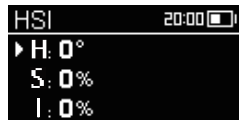
DIM: 0%-100%
CCT: 2000K-10000K
GM: -50~+50



2.2 HSI Mode

Short press the FN button in HSI mode to adjust H (HUE)/S (saturation)/I (intensity), press + button to increase value while press – button to decrease value.

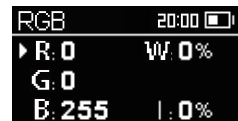
H (HUE): 0°-360°
S (saturation): 0%-100%
I (intensity): 0%-100%



2.3 RGB Mode

Short press the FN button in RGB mode to adjust R (red)/G (green)/B (blue)/W (white)/I (intensity), press + button to increase value while press – button to decrease value.

R (red): 0-255
G (green): 0-255
B (blue): 0-255
W (white): 0-255
I (intensity): 0%-100%



2.4 GEL Mode

Short press the FN button in GEL mode to adjust DIM/GEL/Num/CCT, press + button to increase value while press – button to decrease value.

DIM: 0%-100%
GEL: L-GEL, R-GEL
L-GELNum: 30
R-GEL Num: 30
CCT: 3200K, 5600K



2.5 FX Mode

Short press the +/- button in FX mode to select the desired effect, then short press the FN button to select an effect setting, press +/- button to adjust the setting. Short press the FN button for 2s can return to the previous option.

There are 17 effects for choice: RGB fade, RGB flow, RGB chase, RGB cycle, party, flash, lightning, cloudy, broken bulb, TV, candle, fire, fireworks, explosion, welding, cop car, SOS.

2.5.1 RGB fade

RGB fade effect supports adjustable DIM, speed, color and direction.

DIM: 0%-100%

Speed:1-100

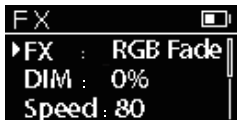
Color Width: 1-8

Color Num:1-8

Available colors of C1 to C8: 3200K, 5600K, Red, Orange, Yellow, Green, Cyan, Blue, Purple, Magenta

DIR:L (left)/R (right)

Note: Short press the MOD/MENU button in secondary option can return to the previous menu.



2.5.2 RGB Flow

RGB flow effect supports adjustable DIM, speed, color and direction.

DIM: 0%-100%

Speed:1-100

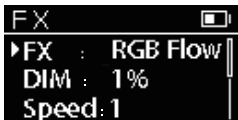
Color Width: 1-8

Color Num:2-8

Available colors of C1 to C8: 3200K, 5600K, Red, Orange, Yellow, Green, Cyan, Blue, Purple, Magenta

DIR:L (left)/R (right)

Note: Short press the MOD/MENU button in secondary option can return to the previous menu.



2.5.3 RGB Chase

RGB chase effect supports adjustable DIM, speed, color and direction.

DIM: 0%-100%

Speed:1-100

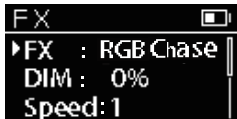
Color Width: 1-8

Color Num:2-8

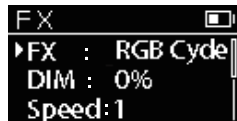
Available colors of C1 to C8: 3200K, 5600K, Red, Orange, Yellow, Green, Cyan, Blue, Purple, Magenta

DIR:L (left)/R (right)

Note: Short press the MOD/MENU button in secondary option can return to the previous menu.



2.5.4 RGB Cycle



DIM: 0%-100%

Speed: 1-100

SAT (saturation): 0%-100%

2.5.5Party

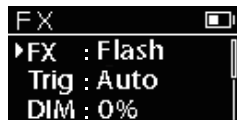


DIM: 0%-100%

Speed: 1-100

SAT (saturation): 0%-100%

2.5.6 Flash



Trig: Auto, Manual

DIM: 0%-100%

Speed: 1-100 (only adjustable in auto mode)

Note: Short press + button once to trigger flash once in manual mode.

2.5.7 Lightning



Trig: Auto, Manual

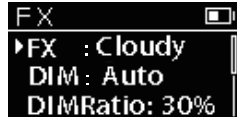
DIM: 0%-100%

Blinks: Rnd/1-10

Freq: Rnd/2-20 (only adjustable in auto mode)

Note: Short press + button once to trigger lightning once in manual mode.

2.5.8 Cloudy



DIM: 0%-100%

DIM Ratio: 30%-90%

Speed: Rnd/1-100

2.5.9 Broken Bulb



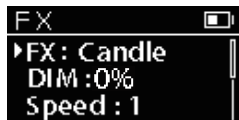
Color: CCT, HSI
CCT: 2000K-10000K (only adjustable in CCT mode)
HUE: 0°-360° (only adjustable in HSI mode)
DIM: 0%-100%
Speed: Rnd/1-100

2.5.10 TV



Color: CCT, HSI
DIM: 0%-100%
Speed: 1-100

2.5.11 Candle



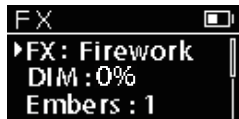
DIM: 0%-100%
Speed: 1-100

2.5.12 Fire



DIM: 0%-100%
Speed: 1-100

2.5.13 Firework



DIM: 0%-100%
Embers: 1-100
Speed: 1-100

2.5.14 Explosion



Note: Short press + button once to trigger explosion once in manual mode.

Trig: Auto, Manual
Color: CCT, HSI
CCT: 2000K-10000K (only adjustable in CCT mode)
HUE: 0°-360° (only adjustable in HSI mode)
DIM: 0%-100%
Embers: 1-100
Speed: 1-100 (only adjustable in auto mode)

2.5.15 Welding



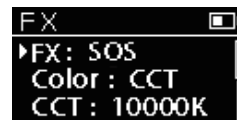
Color: CCT, HSI
CCT: 2000K-10000K (only adjustable in CCT mode)
HUE: 0°-360° (only adjustable in HSI mode)
DIM: 0%-100%
Speed: 1-100

2.5.16 Cop Car



Color: R&B, Red, Blue, B&W, B&Y, Yellow, R&B&W, R&B&Y
DIM: 0%-100%
MOD: 1-5

2.5.17 SOS



Color: CCT, HSI
CCT: 2000K-10000K (only adjustable in CCT mode)
HUE: 0°-360° (only adjustable in HSI mode)
DIM: 0%-100%

3. Setting

Long press the MOD/MENU button to enter Setting, short press the FN button to select DMX/CRMX/ Ordering/Bluetooth/Dimming Curve/Quick Start/Rotate Screen/Preset/Battery/Language/Factory Reset/Version (short press FN button twice can return to previous option), short press the + button to enter the desired setting, after which short press the MOD/MENU button can return to previous setting.

3.1 DMX

Short press the FN button to select ADD/MOD/Pixels/Loss/RDM in DMX settings interface, then short press +/- button to adjust the settings.

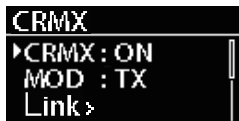
RDM on: The luminaire ADD and DMX mode are operational via controller.



Note: Please refer to the " TP2R DMX Practical Table" and " TP4R DMX Practical Table" to control the device by DMX, the electronic versions of which can be downloaded from the official website <https://www.godox.com>.

3.2 CRMX

Short press the - button can turn off CRMX while short press the + button can turn on CRMX. When the CRMX is turned on, short press the FN button to MOD, then short press the +/- button to select TX/RX mode.



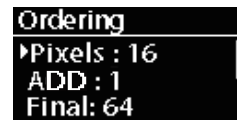
RX mode: CRMX indicator will be constant on green when linked.

TX mode: Short press the FN button to select Link/Unlink/Power. Short press the + button to link or unlink. Short press the +/- button to adjust power. CRMX indicator will be constant on magenta when transmitting DMX data, and blink magenta when unlinked.

3.3 Ordering

Short press the FN button to select Pixels/ADD/Final, short press the +/- button can adjust the desired setting.

Ordering function is suitable for combining multi luminaires to realize effects transit from the main luminaire (the one set as TX mode) to last luminaire in RGB fade, RGB flow and RGB chase modes.

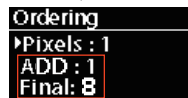


Ordering Illustration

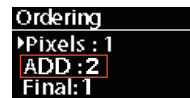
The CRMX mode of main luminaire should be set as transmitter, while the CRMX mode of other luminaires should be set as receiver.

Note: Only the last luminaire needs to set the final ADD.

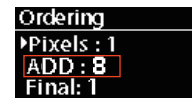
When the pixel is 1



First luminaire (main luminaire, ADD of which should be set as 1)



Second luminaire

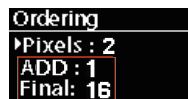


Last luminaire (assume it's the eighth luminaire)

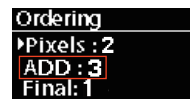
The ADD calculation formula: M (M means the NO. of luminaire)

The final ADD calculation formula: N (N means numbers of fixtures used in practical.)

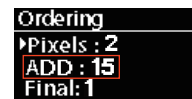
When the pixel is 2



First luminaire (main luminaire, ADD of which should be set as 1)



Second luminaire

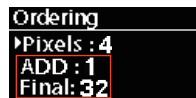


Last luminaire (assume it's the eighth luminaire)

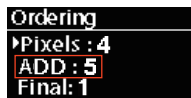
The ADD calculation formula: 2M-1 (M means the NO. of luminaire)

The final ADD calculation formula: 2N (N means numbers of fixtures used in practical.)

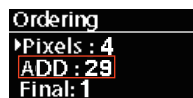
When the pixel is 4



First luminaire (main luminaire, ADD of which should be set as 1)



Second luminaire

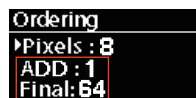


Last luminaire (assume it's the eighth luminaire)

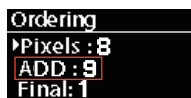
The ADD calculation formula: $4M-3$ (M means the NO. of luminaire)

The final ADD calculation formula: $4N$ (N means numbers of fixtures used in practical)

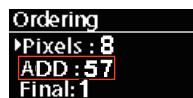
When the pixel is 8



First luminaire (main luminaire, ADD of which should be set as 1)



Second luminaire

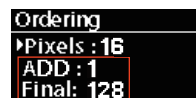


Last luminaire (assume it's the eighth luminaire)

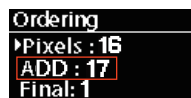
The ADD calculation formula: $8M-7$ (M means the NO. of luminaire)

The final ADD calculation formula: $8N$ (N means numbers of fixtures used in practical)

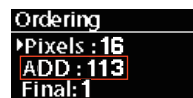
When the pixel is 16



First luminaire (main luminaire, ADD of which should be set as 1)



Second luminaire

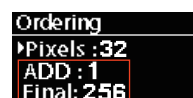


Last luminaire (assume it's the eighth luminaire)

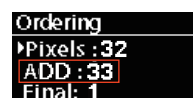
The ADD calculation formula: $16M-15$ (M means the NO. of luminaire)

The final ADD calculation formula: $16N$ (N means numbers of fixtures used in practical)

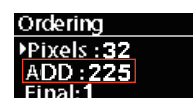
When the pixel is 32



First luminaire (main luminaire, ADD of which should be set as 1)



Second luminaire



Last luminaire (assume it's the eighth luminaire)

The ADD calculation formula: $32M-31$ (M means the NO. of luminaire)

The final ADD calculation formula: $32N$ (N means numbers of fixtures used in practical)

Note: Only pixel of TP4R can be set to 32.

3.4 Bluetooth

Short press FN button to select BT (Bluetooth switch)/Reset.

BT (Bluetooth switch): Short press the - button to turn off the Bluetooth and the Bluetooth indicator will be off. Short press the + button to turn on the Bluetooth and the Bluetooth indicator will be constant on blue.

Reset: Short press the + button to reset the Bluetooth, and the Bluetooth indicator will blink when resetting and stop blinking after successfully reset.



Bluetooth MAC code is on the lower right corner of Bluetooth interface for matching with other luminaires, after which short press the MOD/MENU button can return to the previous setting.

Scan the QR code to download the "Godox Light" smartphone APP (can be used in Android and iOS).

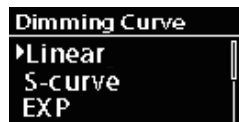
Note: The APP can be used directly on the firstly installed device (smartphone or iPad). When change to other mobile device (smartphone or iPad), the light shall be reset before the normal connection of APP. The APP should be upgraded to version 3.0 or above.



Note: CRMX wireless and Bluetooth both use 2.4G frequency, so it's recommended not to turn on at the same time to avoid disturbance. Please avoid or turn off the 2.4G transmitting signal nearby for the sake of stability when using Bluetooth.

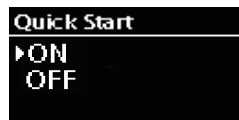
3.5 Dimming Curve

Short press the FN button to select Linear/S-curve/Exp/Log in dimming curve interface.



3.6 Quick Start

Short press the FN button to turn on/off the quick start function.



3.7 Rotate Screen

Short press the FN button to select upward/downward in rotate screen interface.

Press the FN and – button at the same time can rotate screen quickly.



3.8 Preset

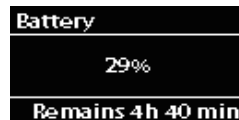
Short press the FN button to select from P1 to P20 in preset interface. Short press the + button to enter the desired preset, then short press the FN button to select Apply/Save/Cancel, and short press the + button to confirm. If you select apply, it will go to the preset effect interface.



Note: Short press the FN button twice can return to the previous setting. There will be no "Apply" option if no effect is set in the Preset.

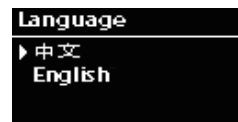
3.9 Battery

The battery level and estimated working time is displayed in the battery interface.



3.10 Language

Short press the FN button to choose Chinese or English in the language interface, after which short press the MOD/MENU button can return to the previous setting.



3.11 Factory Reset

Short press the FN button to choose No or Yes in the factory reset interface. If you choose "No", short press the + button or MOD/MENU button can return to the previous setting. If you choose "Yes", short press the + button can restore to factory setting, after which it will turn to 100% brightness and return to the previous setting.



3.12 Version

The firmware version and upgrade information are displayed on the Version interface.

For Bluetooth upgrade, please refer to the detailed tutorial of "Godox Light" APP.



Upgrade via USB disk

1. Download the new firmware to the USB disk from official website(<https://www.godox.com/firmware-continuous-light>).
2. Turn off the device. Insert the USB disk with new firmware into the Type-C USB port.
3. Turn on the device, and it will automatically enter the upgrading interface.
4. It will return to main interface after completion.

Notes:1. New firmware must be downloaded from the official website, and keep only one BIN file in the root directory of the USB disk.

Setting Instruction

First setting	Secondary setting	Option in secondary setting	Instruction
DMX	ADD	001-512	Initial address
	MOD	CCT 8 bit	CCT 8 bit
		HSI 8 bit	HSI 8 bit
		RGBW 8 Bit	RGBW 8 Bit
		RGBWW 8Bit	RGBWW 8Bit
		xy 8Bit	xy 8Bit
		CCT&HSI 8bit	CCT&HSI 8bit
		CCT&RGBW 8bit	CCT&RGBW 8bit
		CCT&xy 8bit	CCT&xy 8bit
		GEL 8bit	GEL 8bit
		CCT 16 bit	CCT 16 bit
		HSI 16 bit	HSI 16 bit
		RGBW 16 bit	RGBW 16 bit
		RGBWW 16Bit	RGBWW 16Bit
		xy 16Bit	xy 16Bit
		CCT&HSI 16bit	CCT&HSI 16bit
		CCT&RGBW 16bit	CCT&RGBW 16bit
		CCT&xy 16bit	CCT&xy 16bit
		GEL 16bit	GEL 16bit
		FX 8bit	FX 8bit
		FX 16bit	FX 16bit
		Ultimate 8bit	Ultimate 8bit
		Ultimate 16bit	Ultimate 16bit
	Pixels	1	1 Pixel
		2	2 Pixels
		4	4 Pixels
		8	8 Pixels
		16	16 Pixels
		32 (only available for TP4R)	32 Pixels
	Loss(DMX Loss Status)	Hold	After the DMX control signal is lost, continue to use the last received DMX control signal until power down or a valid DMX control signal is received again.
		Black Out	The light is off immediately.

		Hold 2 min	After the DMX control signal is lost, continue to use the last received DMX control signal for 2 minutes then black out. Note: If a valid DMX control signal is received within 2 minutes, then use the new DMX control signal.
	RDM	ON	Turn on RDM
		OFF	Turn off RDM
CRMX	CRMX	ON	Turn on CRMX
		OFF	Turn off CRMX
	MOD	TX	CRMX is in TX mode
		RX	CRMX is in RX mode
	Power	12dBm	Output power value = 12dBm (only adjustable in transmitter mode)
		16dBm	Output power value = 16dBm (only adjustable in transmitter mode)
		20dBm	Output power value = 20dBm (only adjustable in transmitter mode)
		22dBm	Output power value = 22dBm (only adjustable in transmitter mode)
		24dBm	Output power value = 24dBm (only adjustable in transmitter mode)
		26dBm	Output power value = 26dBm (only adjustable in transmitter mode)
Ordering	Pixels	1	Please refer to the chapter "Ordering".
		2	
		4	
		8	
		16	
		32 (only available for TP4R)	
	ADD	1-1000	The initial addresses of multi-lights combined in RGB fade/RGB flow/RGB chase mode.
	Final	4-1500	The final addresses of multi-lights combined in RGB fade/RGB flow/RGB chase mode.

Bluetooth	BT	ON	Turn on the Bluetooth
		OFF	Turn off the Bluetooth
	Reset	Reset the Bluetooth	Reset the Bluetooth to factory setting and it will turn on automatically.
Dimming Curve	Linear	/	
	S-curve	/	
	Exp	/	
	Log	/	
Quick Start	ON	/	The device will automatically boot up when in adapter power supply.
	OFF	/	Long press the device for 2s to boot up.
Rotate Screen	Upward	/	Easy for viewing
	Downward	/	
Preset	P1-P20	Apply	Apply the preset
		Save	Save the preset
		Cancel	Return to previous setting
Battery	Battery level and estimated working time	/	Battery information
Language	Chinese	/	The language is Chinese
	English	/	The language is English
Factory Reset	No	/	Cancel factory reset
	Yes	/	Restore to factory setting
Version	Firmware version and upgrade information (Upgrade via USB or APP)	/	Device information

Illuminance Data

TP2R

CCT	Unit	0.5m	1m	2m
2000K	lux	939	268	77
	fc	87	25	7
2800K	lux	1380	402	115
	fc	128	37	11
3200K	lux	1550	447	128
	fc	144	42	12
4300K	lux	2000	585	167
	fc	186	54	16
5600K	lux	1930	565	161
	fc	179	53	15
6500K	lux	1650	484	138
	fc	153	45	13
8500K	lux	1520	440	127
	fc	141	41	12
10000K	lux	1530	442	128
	fc	142	41	12

TP4R

CCT	Unit	1m	2m	3m
2000K	lux	467	133	65.5
	fc	43.4	12.4	6
2800K	lux	665	200	100
	fc	61.8	18.6	9.3
3200K	lux	680	205	102
	fc	63.2	19.1	9.49
4300K	lux	772	218	108
	fc	67.1	20.3	10
5600K	lux	765	231	115
	fc	71.1	21.5	10.6

6500K	lux	780	236	117
	fc	72.4	21.9	10.8
8500K	lux	761	230	114
	fc	70.7	21.4	10.6
10000K	lux	754	228	113
	fc	70	21.2	10.5

Note: All the above tests are based on the condition of 100% brightness. The results are average values instead of absolute values.

Technical Data

Model	TP2R		TP4R
DC Inputs	20V  1.6A		20V  3.2A
Power	Max. 33W		Max. 64W
Lithium Battery	14.4V 3000mAh		14.4V 6000mAh
Power Supplies	DC/lithium battery/V-mount battery power supply Note: V-mount battery should be 14.8V or 26V 100Wh above (sold separately).		
Battery Life(in 100% brightness)	Approx. 120min		
Charging Time	Approx. 150min	Approx. 180min	
Waterproof Grade	IP65		
Average TLCI	≥96		
Average CRI	≥96		
CCT Range	2000K-10000K		
Mode	5 modes: CCT mode, HSI mode, RGB mode, GEL mode, FX mode		
FX Types	17		
Controlling Methods	DMX512 control, Bluetooth APP control, CRMX control, Light body control, RDM control		
Bluetooth Controlling Distance	Max. 30m		
Wireless Controlling Distance	Max. 150m		
Working Environment Temperature	-10°C~40°C		
Dimension	47mm*47mm*600mm	47mm*47mm*1200mm	
Net Weight=	0.84kg	1.5kg	

Specifications and data may subject to changes without notice.a

Warning

Operating frequency:2402MHz - 2480MHz(2.4G)/2402MHz – 2480MHz(BT)

Maximum EIRP Power: 5dBm/5dBm

Declaration of Conformity

GODOX Photo Equipment Co.,Ltd. hereby declares that this equipment are in compliance with the essential requirements and other relevant provisions of Directive 2014/53/EU. In accordance with Article 10(2) and Article 10(10), this product is allowed to be used in all EU member states.For more information of DoC, Please click this web link:https://www.godox.com/DOC/Godox_TP2R_TP4R_DOC.pdf

The device complies with RF specifications when the device used at 0mm from your body.

FCC Statement

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions:

- (1) This device may not cause harmful interference, and
- (2) this device must accept any interference received, including interference that may cause undesired operation.

Any Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
 - Increase the separation between the equipment and receiver.
 - Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
 - Consult the dealer or an experienced radio/TV technician for help.
- The device has been evaluated to meet general RF exposure requirement.
The device can be used in portable exposure condition without restriction.

Warranty

Dear customers, as this warranty card is an important certificate to apply for our maintenance service, please fill in the following form in coordination with the seller and safe-keep it. Thank you!

Product Information	Model	Product Code Number
Customer Information	Name	Contact Number
	Address	
Seller Information	Name	
	Contact Number	
	Address	
	Date of Sale	
Note:		

Note: This form shall be sealed by the seller.

Applicable Products

The document applies to the products listed on the Product Maintenance Information (see below for further information). Other products or accessories (e.g. promotional items, giveaways and additional accessories attached, etc.) are not included in this warranty scope.

Warranty Period

The warranty period of products and accessories is implemented according to the relevant Product Maintenance Information. The warranty period is calculated from the day(purchase date) when the product is bought for the first time, And the purchase date is considered as the date registered on the warranty card when buying the product.

How to Get the Maintenance Service

If maintenance service is needed, you can directly contact the product distributor or authorized service institutions. You can also contact the Godox after-sale service call and we will offer you service. When applying for maintenance service, you should provide valid warranty card. If you cannot provide valid warranty card, we may offer you maintenance service once confirmed that the product or accessory is involved in the maintenance scope, but that shall not be considered as our obligation.

Inapplicable Cases

The guarantee and service offered by this document are not applicable in the following cases: ①. The product or accessory has expired its warranty period; ②. Breakage or damage caused by inappropriate usage, maintenance or preservation, such as improper packing, improper usage, improper plugging in/out external equipment, falling off or squeezing by external force, contacting or exposing to the improper temperature, solvent, acid, base, flooding and damp environments, etc; ③. Breakage or damage caused by non-authorized institution or staff in the process of installation, maintenance, alternation, addition and detachment; ④. The original identifying information of product or accessory is modified, alternated, or removed; ⑤. No valid warranty card; ⑥. Breakage or damage caused by using illegally authorized, nonstandard or non-public released software; ⑦. Breakage or damage caused by force majeure or accident; ⑧. Breakage or damage that could not be attributed to the product itself. Once met these situations above, you should seek solutions from the related responsible parties and Godox assumes no responsibility. The damage caused by parts, accessories and software that beyond the warranty period or scope is not included in our maintenance scope. The normal discoloration, abrasion and consumption are not the breakage within the maintenance scope.

Maintenance and Service Support Information

The warranty period and service types of products are implemented according to the following Product Maintenance Information:

Product Type	Name	Maintenance Period(month)	Warranty Service Type
Parts	Circuit Board	12	Customer sends the product to designated site
	Battery	3	Customer sends the product to designated site
	Electrical parts e.g.battery charger, etc.	12	Customer sends the product to designated site
Other Items	Flash tube, modeling lamp, lamp body, lamp cover, locking device, package, etc.	NO	Without warranty

Godox After-sale Service Call 0755-29609320-8062