Godox

日期：2024/ 5/ 28

料　　号	705-CUBE00-00
项　　目	Cube-SL / Cube-SC 说明书
成品尺寸	60*105 mm
公　　差	±0.5mm
材　　质	105g 哑粉纸 骑马钉　单色印刷
工　　艺	
颜色要求	
其　　他	

设计师 胡宾　　包装结构 文案　伍青蕾

项目 产品 结构工程 ID

重要: PDF 文件仅供预览，实际印刷请使用 AI 转曲文档或 Cdr 转曲文档）

刀模线
标示线 > 标示线刀模线 请勿印刷!

印刷要求:

色相正确、印迹牢固、套印准确、各色套印不露杂色，

套印误差≤1mm， 模切走位≤士1mm

合格证
QC PASS

Godox Audio Wechat
Official Account

Overseas Official
Accounts & Updates
海外社媒平台及资讯

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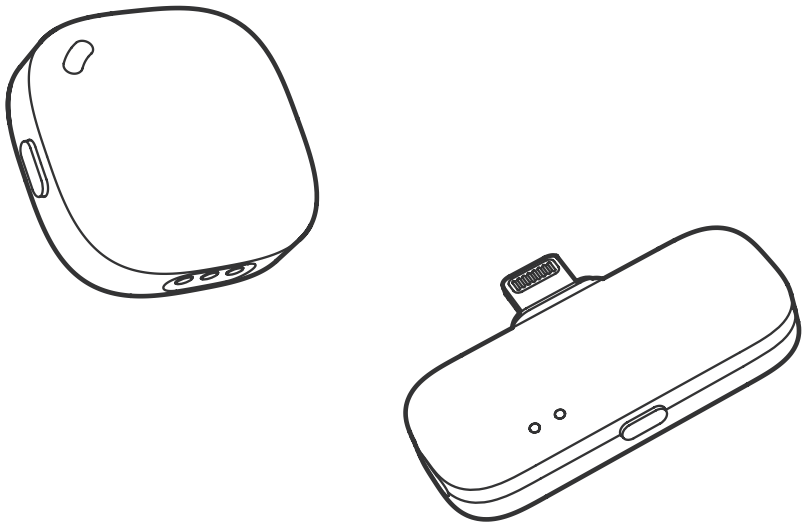
www.godox.com
Made in China | 705-CUBE00-00

Godox



Cube-SL / Cube-SC

无线麦克风

Wireless Microphone

使用手册

Instruction Manual

前言

感谢购买神牛产品!
欢迎使用神牛无线麦克风。本产品体积小、续航长，利用 2.4GHz 波段传输音频信号。适用于直播、采访、短视频、户外拍摄等多种场景。
使用本产品之前，请仔细阅读说明书，以便正确操作及使用。

主要特点

- 全球通用频段 2.4GHz 无线技术;
- 无线距离最大可达 300 米（视距）;
- 无损音质，一键降噪;
- 小巧迷你，即插即用;
- 发射器内置锂电池，10 小时长效续航;
- 配对成功后可遥控手机拍照 / 录像;

⚠ 警告

⚠ 麦克风是精密设备。请勿使其掉落或受到撞击，以避免发生故障。

⚠ 请勿私自拆卸、改装或尝试维修本产品。产品如出现故障须由本公司或授权的维修人员进行检查维修。

⚠ 请保持干燥，请勿用湿手握持本产品，亦不可将产品浸入水中或暴露于雨中。

⚠ 请勿将本产品存放在阳光直射的地方、加热装置附近或者炎热、潮湿或多尘的地方。

⚠ 请勿让儿童接触本产品，以避免发生意外。

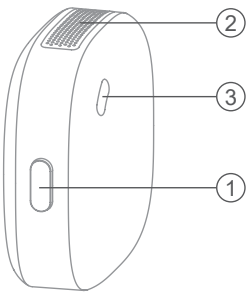
⚠ 请勿在易燃易爆环境中使用。在这些场合下，请注意相关警告标识。

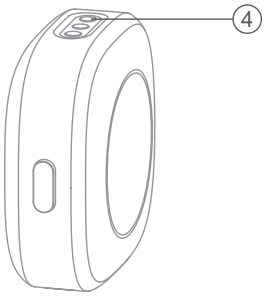
⚠ 请勿放置在超过 50 度的高温环境中。

⚠ 请仔细阅读并遵守由厂商提供的警告或指示。

产品结构

发射器

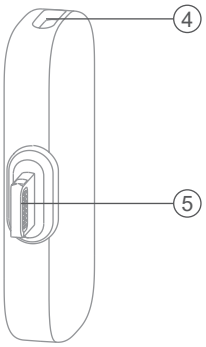


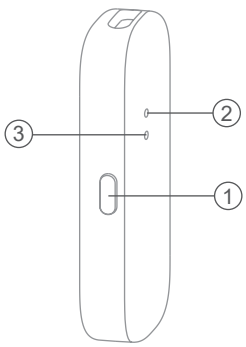


1. 电源 / 降噪 / 配对键
2. 内置麦克风
3. 指示灯
4. 磁吸充电触点

接收器

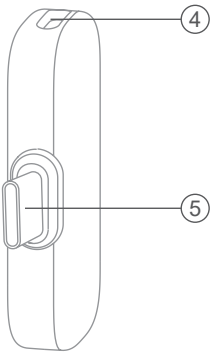
Cube-SL RX

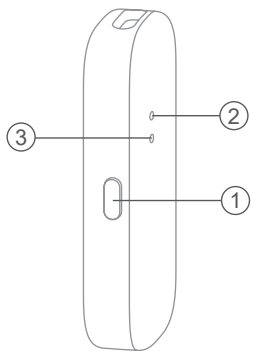




1. 配对 / 降噪键
2. TX1 指示灯
3. TX2 指示灯
4. USB-C 接口
5. Lightning 插头

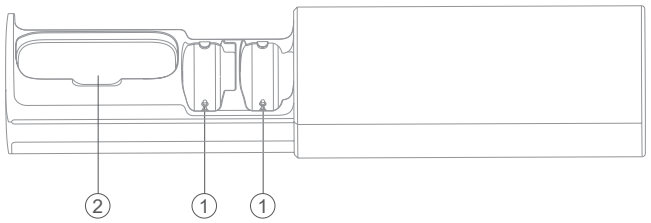
Cube-SC RX

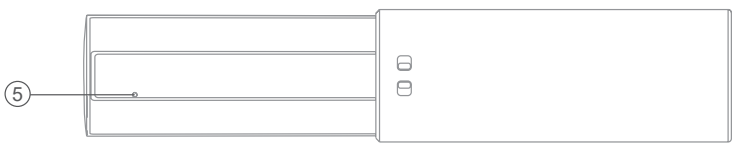


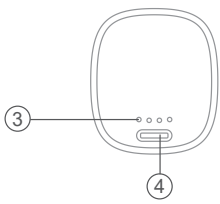


1. 配对 / 降噪键
2. TX1 指示灯
3. TX2 指示灯
4. USB-C 接口
5. USB-C 插头

充电盒



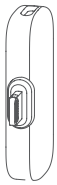




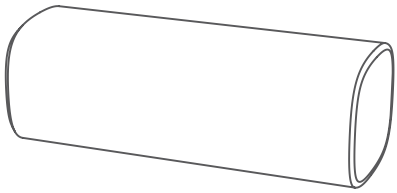
1. 发射器凹槽
2. 接收器凹槽
3. 指示灯
4. USB-C 充电口
5. FindMy 功能键 / 复位孔

包装清单

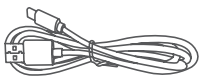
发射器



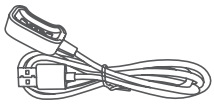
接收器



充电盒

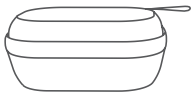


USB-A 转 USB-C
数据线



磁吸充电线

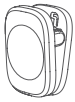
防风兔毛



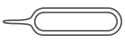
收纳盒

挂绳

磁铁



磁铁背夹



卡针

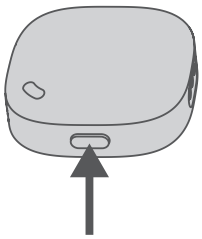
快速指引卡

说明书

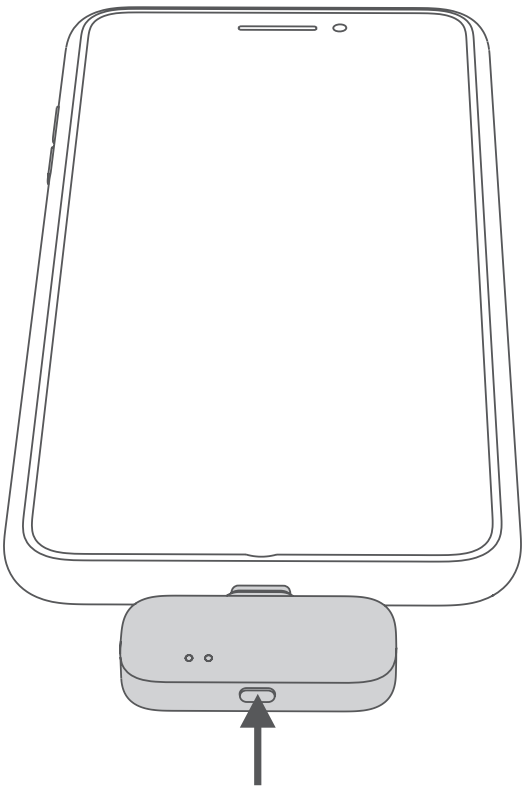
型号	套装	标配物品
Cube-SL Cube-SC	Kit1	发射器 ×1、接收器 ×1、磁吸充电线 ×1、防风兔毛 ×1、收纳盒 ×1、磁铁背夹 ×1、磁铁 ×2 、挂绳 ×1、快速指引卡 ×1、说明书 ×1
Cube-SL Cube-SC	Kit2	发射器 ×2、接收器 ×1、充电盒 ×1、USB-A 转 USB-C 数据线 ×1、防风兔毛 ×2、收纳盒 ×1、磁铁背夹 ×2、磁铁 ×4 、挂绳 ×2、说明书 ×1、快速指引卡 ×1、卡针 ×1

温馨提示：说明书中的图片均为示意图，仅供参考。由于产品不断更新与升级，产品实物与图片可能存在差异，请以实物为准。

使用说明



- 长按 2s 开关机
- 开机 30s 内双击配对
- 短按一次开启 / 关闭降噪
- 配对成功后, 在手机拍照 / 录像界面双击可遥控拍照 / 录像



- 通过 Lightning/USB-C 插头连接手机自动开机
- 双击配对
- 短按一次开启 / 关闭降噪

注:
1. 将发射器从充电盒取出，自动开机；放入充电盒，则会自动关机。
2. 倘发射器和接收器未配对成功，10s 后都会退出配对状态。发射器超过 5 分钟未配对且其他无操作会自动关机。两个发射器与接收器配对成功后，如果其中一个发射器关机，对应的 TX1/TX2 指示灯会在 30 秒后熄灭。关机状态下，长按发射器和接收器的按键，可清除配对信息，指示灯会白色快闪 3s。
3. 遥控手机拍照 / 录像时，如手机不在拍照 / 录像界面，双击发射器按键，则会触发手机音量弹窗界面，属正常现象。如手机打开了 APP 功能则无法触发拍照 / 录像功能。

指示灯状态	意义
发射器绿色闪烁（亮 0.5s/ 灭 0.5s）	开机未配对
接收器两个指示灯绿色闪烁（亮 0.5s/ 灭 0.5s）	开机未配对
发射器绿色快闪（亮 0.25s/ 灭 0.25s）	正在配对
接收器两个指示灯绿色快闪（亮 0.25s/ 灭 0.25s）	正在配对
发射器绿色长亮	该发射器配对成功
接收器 TX1 绿色长亮；TX2 绿色快闪 10s 后熄灭	一个发射器与接收器配对成功
接收器两个指示灯绿色长亮	两个发射器与接收器配对成功
发射器 / 接收器指示灯橙色长亮	开启降噪

充电

充电线充电

将发射器通过磁吸充电线连接电源即可为自身充电。接收器可通过 USB-A 转 USB-C 数据线边为手机充电边使用。

指示灯状态	意义
发射器蓝色闪烁	发射器充电中
发射器蓝色长亮	发射器充满电
发射器红色闪烁（亮 0.5s/ 灭 0.5s）	发射器电量低于 10%
接收器 TX1 红色长亮；TX2 显示正常	TX1 低电量，TX2 未低电量
接收器 TX1 显示正常；TX2 红色长亮	TX1 未低电量，TX2 低电量
接收器 TX1 红色长亮；TX2 红色长亮	TX1 低电量，TX2 低电量

充电盒充电

将产品放入充电盒内并打开盒盖时: 首先检测发射器是否插入对应凹槽内，顶针接触到发射器的充电触点后，检测发射器是否为满电状态，如果不满电则开始充电直至充满。开盖后充电盒上的指示灯亮起，关盖 5s 后熄灭。

将产品放入充电盒内并关上盒盖时: 产品进入关机状态并充电，充满电后不再补充电量。

充电盒自身充电时: 指示灯递增式闪烁，充满后保持长亮状态。

指示灯状态	意义
充电盒白色闪烁	充电盒充电中
充电盒长亮白色	充电盒充满电

Apple FindMy

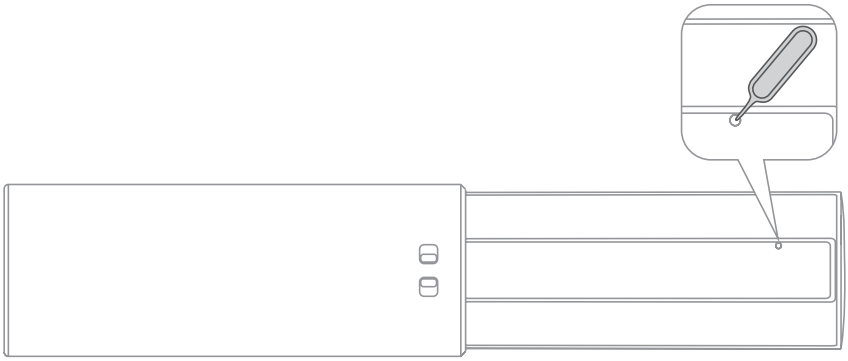
此功能仅限 Kit2（带充电盒）版本适用。

首次使用请先打开充电盒盒盖，利用随附卡针长按后壳的孔位，待提示音响起。

若因产品或客观原因需退货，请务必先将本产品从苹果设备内解绑（解绑流程请参阅下文示意图），然后使用卡针将充电盒恢复出厂设置（复位方法见下文）。

①

②



注：

- 长按 3s 开关机，会发出相应提示音。
- 双击确认状态：开机状态有提示音，关机状态无提示音。
- 恢复出厂设置：开机状态下双击，发出提示音后，再长按 4s 直至再发出提示音，即代表恢复出厂设置完成。

①

打开苹果设备里的“查找”APP，选择“设备”，点击“+”，选择“添加其他物品”。

②

搜索到“Cube-SL”，选择“连接”。

③

④

“命名物品”并“选取表情符号”。

⑤

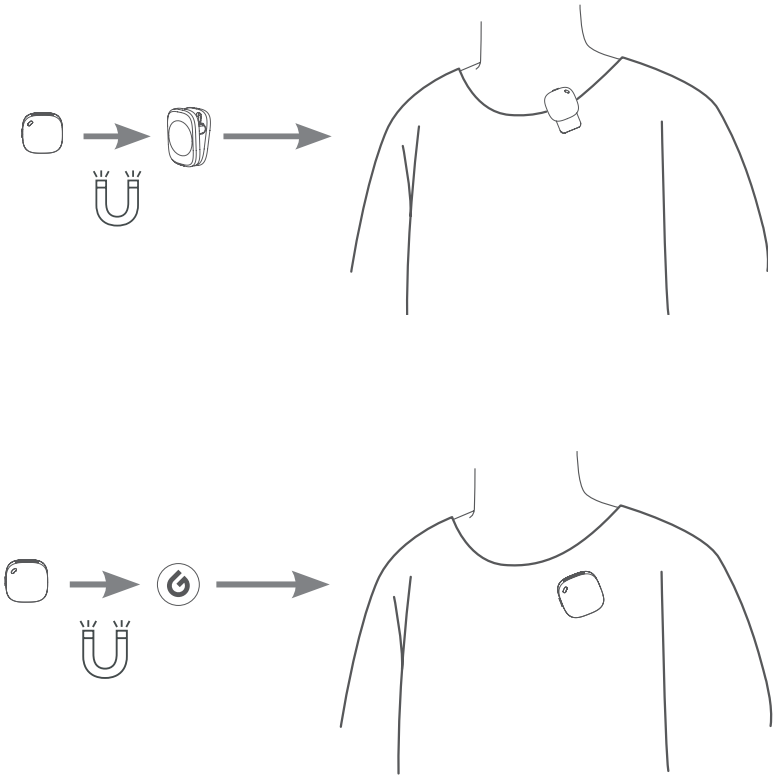
点击“同意”即可将本产品与您的 Apple ID 绑定。

APP 下载

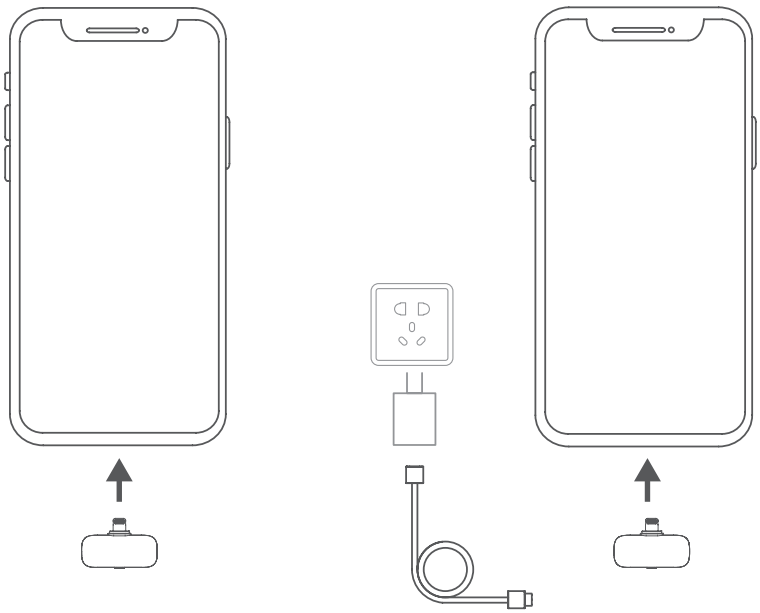
扫描二维码下载 Godox Mic APP, 连接成功后可利用 APP 操作使用。

安装说明

将发射器通过磁铁吸附在衣领处, 或通过磁吸背夹夹在衣领处。



接收器通过 Lightning / USB-C 插头连接手机即可开始使用，或通过 USB-A 转 USB-C 数据线连接电源为手机边充电边使用。



规格参数

名称	发射器	接收器(Lightning插头)	接收器（USB-C插头）	充电盒
型号	Cube-S TX	Cube-SL RX	Cube-SC RX	Cube-S Charging Case
传输类型	2.4GHz 数字跳频系统	2.4GHz 数字跳频系统	2.4GHz 数字跳频系统	/
拾音模式	全向型	/	/	/
频率范围	20Hz-20KHz	/	/	/
最大 SPL	115dB	/	/	/
动态范围	86dB	/	/	/
信噪比	＞ 70dB	/	/	/
最大无线距离	300 米（视距）	300 米（视距）	300 米（视距）	/
锂电池参数	3.87V, 97mAh, 0.376Wh	/	/	3.8V, 850mAh, 3.23Wh
输入参数	5V ⎓ 90mA	5V ⎓ 2A (Max.)	9V ⎓ 2A(Max.)	5V ⎓ 600mA (Max.)
续航时间	约 10 小时	/	/	大约可为两台机器充电两次
充电时间	约 1.5 小时	/	/	约 2 小时
工作环境温度	-10~50℃	-10~50℃	-10~50℃	-10~50℃
充电环境温度	0-45℃	/	/	0-45℃
尺寸≈	24.5mm x24.8mm x12.5mm	40.0mm x26.3mm x9.0mm	40.0mm x26.3mm x9.0mm	88.0mm x31.0mm x35.5mm
净重≈	7g	5g	5g	49g

规格参数如有变更，恕不另行通知。

维护保养

避免跌落: 如果受到强烈碰撞或振动, 设备可能会发生故障。
保持干燥: 本产品是非防水产品, 如果将其浸入水中或放置于高湿度的环境中将可能发生故障。内部构造生锈可能会导致无法修理的损害。
避免温度骤变: 温度的突变, 诸如在寒冷天进出温暖的大楼将可能会使产品内部结露。为避免结露, 请将本产品事先装入手提袋或塑料包内, 以防温度突变。
远离强磁场: 无线电广播发射机等设备产生的强静电或强磁场可能会干扰本产品正常工作。
如有技术更改, 恕不另行通知。

Foreword

Thank you for purchasing!

With the characteristics of ultra-compact and portable, long duration of use, 2.4GHz wireless transmission, Godox's latest wireless microphone is quite suitable for live streaming, interview, short video recording, outdoor shooting, etc.

Please read this manual carefully before using to make sure the correct operation and exert the optimum function.

Main Features

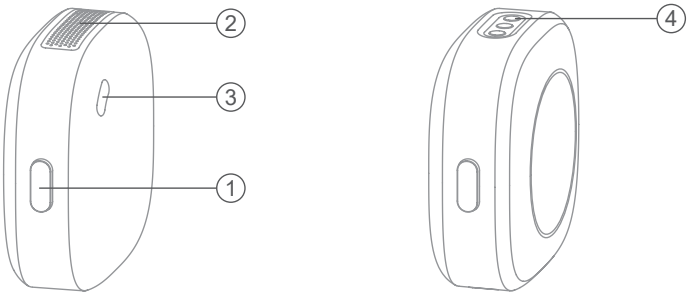
- Globally universal 2.4GHz wireless transmission technology.
- The maximum wireless transmission distance up to 300m (sight distance).
- Clear and stable sound quality with denoise function.
- Ultra-compact size, plug and play.
- Built-in lithium battery in transmitter provides 10h of long working time.
- Shooting/Recording through remote control after successfully paired.

Warning

- ⚠ This product is high-precision instrument, please avoid falling, collision or pounding.
- ⚠ Do not disassemble. Should repairs become necessary, this product must be sent to our Company or an authorized maintenance center.
- ⚠ Always keep this product dry. Do not use in rain or damp conditions.
- ⚠ Do not leave or store this product in the environment of direct sunlight, near heating devices, or in hot, humid or dusty.
- ⚠ Keep out of reach of children.
- ⚠ Do not use in flammable and explosive environments. Pay attention to the relevant warning signs.
- ⚠ Do not leave or store the product if the ambient temperature reads over 50.
- ⚠ Please read carefully and follow the warnings or instructions provided by the manufacturer.

Structure of Product

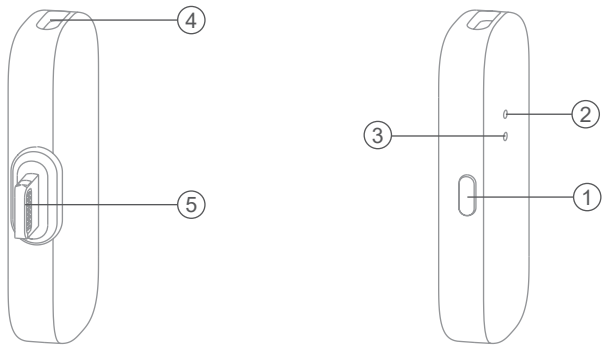
Transmitter



1. Power Switch/Denoise/Pairing Button
2. Built-in Microphone
3. Indicator
4. Magnetic Charging Points

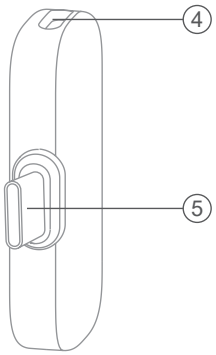
Receiver

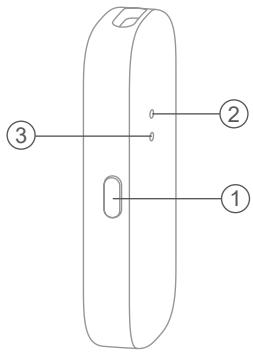
Cube-SL RX



1. Pairing/Denoise Button
2. TX1 Indicator
3. TX2 Indicator
4. USB-C Port
5. Lightning Plug

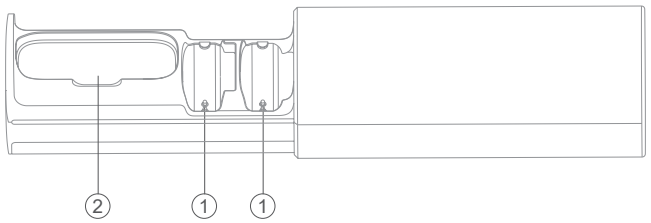
Cube-SC RX

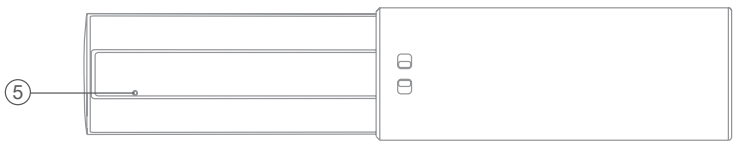


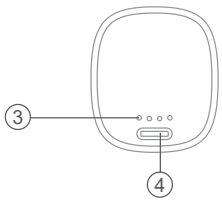


1. Pairing/Denoise Button
2. TX1 Indicator
3. TX2 Indicator
4. USB-C Port
5. USB-C Plug

Charging Case



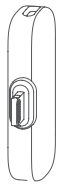




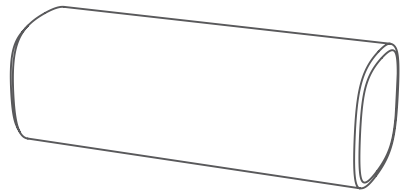
1. Transmitter's Slot
2. Receiver's Slot
3. Indicator
4. USB-C Charging Port
5. FindMy Button/Reset Hole

What's Inside

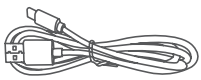
Transmitter



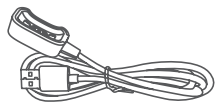
Receiver



Charging Case

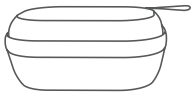


USB-A to USB-C Data Cable



Magnetic Charging Cable

Furry Windscreen



Storage Box

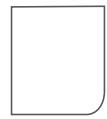
Portable Rope

Magnet

Magnetic Clip

Pin

Quick Start Guide

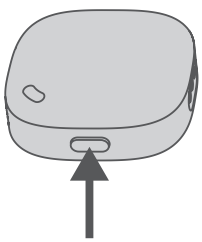


Instruction Manual

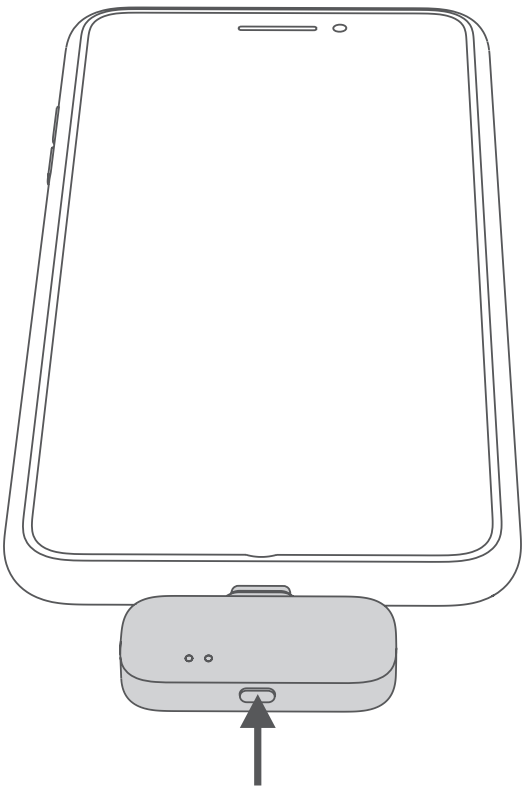
Model	Kit Set	Package List
Cube-SL Cube-SC	Kit1	Transmitter ×1, Receiver ×1, Magnetic Charging Cable ×1, Furry Windscreen ×1, Storage Box ×1, Magnetic Clip ×1, Magnet ×2, Portable Rope ×1, Quick Start Guide ×1,Instruction Manual ×1
Cube-SL Cube-SC	Kit2	Transmitter ×2, Receiver ×1, Charging Case ×1, USB-A to USB-C Data Cable ×1, Furry Windscreen ×2, Storage Box ×1,Magnetic Clip ×2, Magnet ×4, Portable Rope ×2, Quick Start Guide ×1, Pin ×1, Instruction Manual ×1

Note: Due to continuous updates and upgrades of the products, there may be differences between the actual products and the pictures. Therefore, the pictures are for reference only, products to prevail in kind.

Instructions for Use



- Long press for 2s to turn on/off
- Double press within 30s after power on to pair
- Short press once to turn on/off denoise function
- In paired status, double press to take a picture or record when the smartphone's camera is turned on



- Insert into smartphone via Lightning / USB-C plug, it will boot up automatically
- Double press to pair
- Short press once to turn on/off denoise function

Note

1. Take out the transmitter from the charging case, it will boot up automatically, while put it into the charging case, it will be turned off.
2. The transmitter and receiver will exit pairing status after 10s if unpaired. The transmitter will turn off automatically if it has not been paired for more than 5min and no other operations. If two transmitters are paired with the receiver but one of which is turned off later, then its corresponding TX1/TX2 indicator will be off in 30s. In the power-off state, press and hold the buttons of the transmitter and receiver to clear the pairing information, and the indicators will flash white rapidly for 3s.
3. If the smartphone is not in the camera interface, double press the transmitter button, the volume pop-up interface will be triggered, which is normal. If the smartphone has turned on an app function, the shooting/recording function cannot be triggered.

Indicator Status	Meaning
Indicator of transmitter flashes green every 0.5s	Unpaired after powered on
Both indicators of receiver flash green every 0.5s	Unpaired after powered on
Indicator of transmitter flashes green rapidly every 0.25s	Pairing status
Both indicators of receiver flash green rapidly every 0.25s	Pairing status
Indicator of transmitter is constant on green	This transmitter is successfully paired
TX1 indicator of receiver is constant on green, TX2 indicator of receiver is off after 10s of rapid green flash	One transmitter and one receiver are paired
Both indicators of receiver are constant on green	Two transmitters and one receiver are paired
Indicator of transmitter/receiver is constant on orange	Denoise function is on

Charging

Charging through Charging Cable

The transmitter can be charged after connecting to power source through magnetic charging cable, while the receiver supports to use and charge the smartphone through USB-A to USB-C cable at the same time.

Indicator Status	Meaning
Indicator of transmitter flashes blue	Charging the transmitter
Indicator of transmitter is constant on blue	Transmitter is fully charged
Indicator of transmitter flashes red every 0.5s	Battery level of transmitter is below 10%
TX1 indicator of receiver is constant on red, TX2 indicator of receiver displays normally	Battery level of transmitter TX2 is normal, while battery level of transmitter TX1 is below 10%
TX1 indicator of receiver displays normally, TX2 indicator of receiver is constant on red	Battery level of transmitter TX1 is normal, while battery level of transmitter TX2 is below 10%
Both indicators of receiver are constant on red	Battery levels of transmitter TX1 and TX2 are below 10%

Charging through Charging Case

Put the devices into the charging case and open the lid: The case will first detect whether the transmitters are correctly inserted into the corresponding slots, if the pins inside touched the charging points of the transmitters, it will detect whether the transmitters are fully charged, if not, it will start charging until the transmitters are fully charged. The indicators on the charging case will light up if the lid is open, and turn off in 5s after the lid is closed.

Put the devices into the charging case and close the lid: The transmitters will shut down and be charged until they are fully charged.

Charging the case itself: The indicators on the charging case will flash incrementally, and be constant on after the charging case is fully charged.

Indicator Status	Meaning
Indicators on the charging case flash white	Charging the case
Indicators on the charging case are constant on white	The case is fully charged

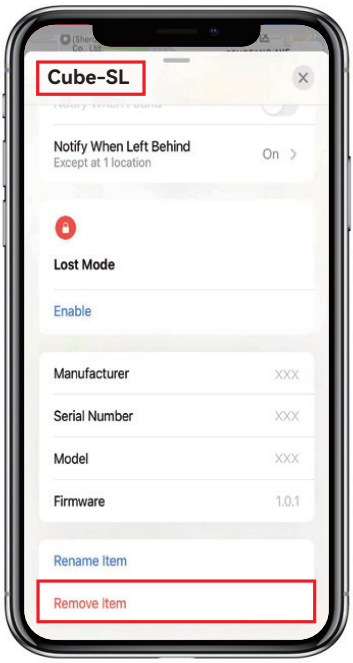
Apple FindMy

This function only applies to kit2 with charging case.

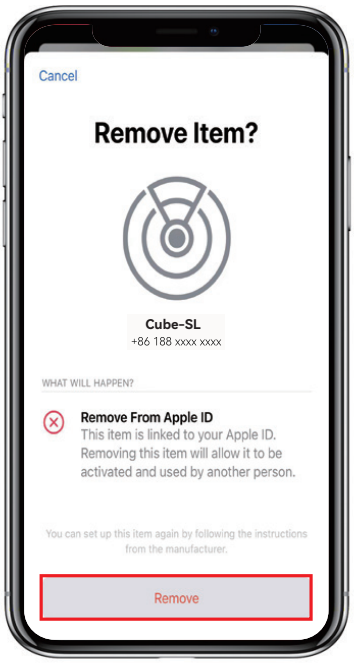
At first use, open the charging case, poke for a while the hole behind the case gently with the attached pin, wait for the alert tone.

If you need to return the product due to quality or objective reasons, make sure to remove it from your Apple devices first (refer to the instructions below), and reset the Apple Findmy function with pin (refer to the instructions below) to clear the link information.

①



②



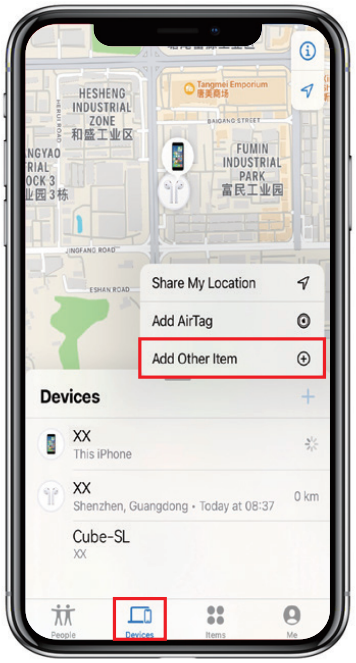
Note:

• Poke for 3s to turn on or off the function, the case will beep accordingly.

• Confirm status: double poke the hole, it will beep in function on status, but no alert tone in function off status.

• Function reset: power on state, poke twice the hole, the case will beep, then poke for 4s until it beeps again, the factory reset is completed.

①

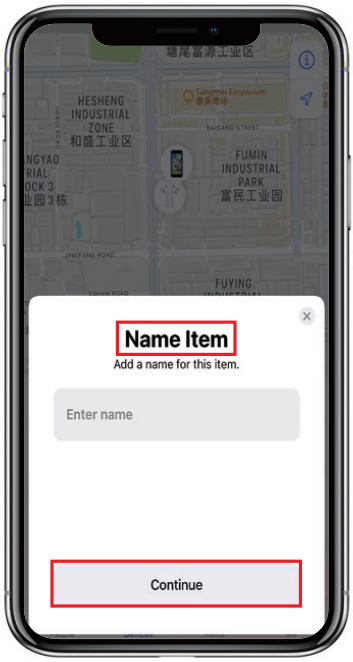


Open “FindMy” app in your smartphone, select "Device" and click “+", then "Add Other Item".

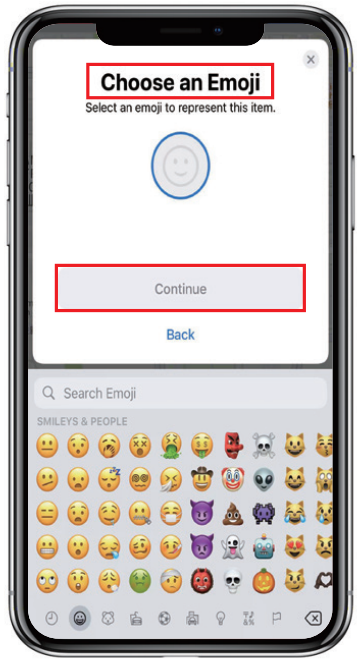
②

Search for “Cube-SL" and select “Connect".

③

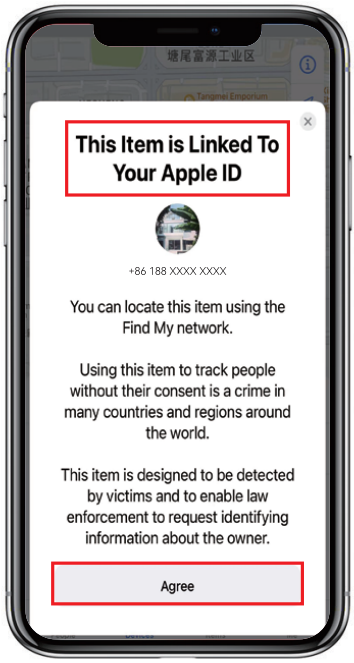


④



Then "Name Item" and "Choose an Emoji".

⑤



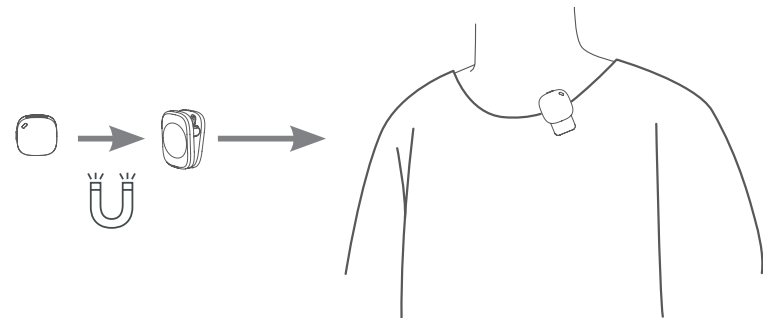
Click “Agree” to link this product to your Apple ID.

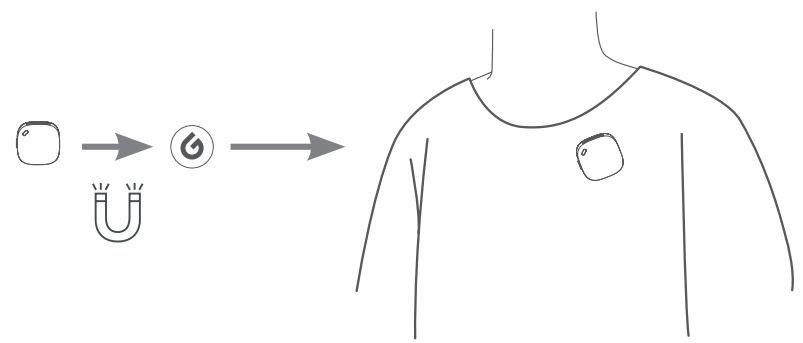
APP Downloading

Scan the QR code to download the Godox Mic app, it can control the use of this product after connection.

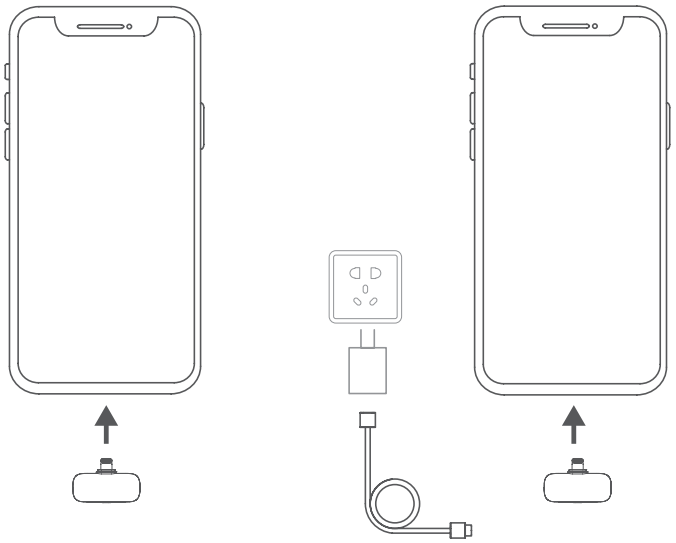
Instructions for Installation

Absorb the transmitter to the collar with magnet, or clip it to the collar with magnetic back clip.





Insert the receiver into smartphone via Lightning/USB-C plug, then it's ready to use. Or connect the receiver to power source with USB-A to USB-C cable and insert into smartphone, then it can charge the smartphone and be used at the same time.



Technical Data

Name	Transmitter	Receiver (Lightning Plug)	Receiver (USB-C Plug)	Charging Case
Model	Cube-S TX	Cube-SL RX	Cube-SC RX	Cube-S Charging Case
Transmission Type	2.4GHz Frequency Hopping System	2.4GHz Frequency Hopping System	2.4GHz Frequency Hopping System	/
Pickup Pattern	Omnidirectional	/	/	/
Frequency Range	20Hz-20KHz	/	/	/
Max. SPL	115dB	/	/	/
Dynamic Range	86dB	/	/	/
SNR	> 70dB	/	/	/
Max. Wireless Distance	300m (sight distance)	300m (sight distance)	300m (sight distance)	/
Lithium Battery Parameters	3.87V, 97mAh, 0.376Wh	/	/	3.8V, 850mAh, 3.23Wh
Input Parameters	5V ⎓ 90mA	5V ⎓ 2A (Max.) or 5V ⎓ 40mA	9V ⎓ 2A(Max.) or 5V ⎓ 35mA	5V ⎓ 600mA (Max.)
Working Time	Approx. 10h	/	/	Charge 2 devices for about twice
Charging Time	Approx. 1.5h	/	/	Approx. 2h
Working Environment Temperature	-10~50℃	-10~50℃	-10~50℃	-10~50℃

Charging Environment Temperature	0-45℃	/	/	0-45℃
Dimension ≈	0.96" x0.98"x 0.49"	1.57"x 1.04"x 0.35"	1.57"x 1.04"x 0.35"	3.46"x 1.22"x 1.40"
Net Weight ≈	7g	5g	5g	49g

Specifications and data may subject to changes without notice.

Maintenance

Avoid falling. Strong collision or vibration may malfunction the device.

Keep dry. This product is not water-proof. Malfunction, rust, and corrosion may occur and go beyond repair if soaked in water or exposed to high humidity.

Avoid sudden temperature changes. Condensation happens in sudden temperature changes such as the circumstance when taking the product out of a building with higher temperature to outside in winter. Please put the product in a handbag or plastic bag beforehand.

Keep away from strong magnetic field. The strong static or magnetic field produced by devices such as radio transmitters leads to malfunction.
Specifications and data may subject to changes without notice.

FCC Statement

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions:
(1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.
Any Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.
Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:
-Reorient or relocate the receiving antenna.
-Increase the separation between the equipment and receiver.
-Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
-Consult the dealer or an experienced radio/TV technician for help.
The device has been evaluated to meet general RF exposure requirement. The device can be used in portable exposure condition without restriction.

Marking Information

Model: Cube-S TX

R-R-gdx-016

Made in China

Li-ion Battery: 3.87V, 97mAh, 0.376Wh

Charging Points Input: 5V ⎓ 90mA

CAN ICES-003(B)/NMB-003(B)

FCC ID: 2ABYN120

IC ID: 20034-120

Model: Cube-SL RX

R-R-gdx-017

Made in China

Input: 5V⎓ 40mA or 5V⎓ 2A(Max.)
Output:5V⎓ 2A(Max.)

CAN ICES-003(B)/NMB-003(B)

FCC ID: 2ABYN121

IC ID: 20034-121

Model: Cube-SC RX

R-R-gdx-019

Made in China

Input: 5V⎓ 35mA or 9V⎓ 2A(Max.)
Output:9V⎓ 2A(Max.)

FCC ID: 2ABYN123

IC ID: 20034-123

CAN ICES-003(B)/NMB-003(B)

Warning

Operating Frequency: 2402MHz – 2480MHz
Cube-S TX Maximum EIRP Power: 5dBm
Cube-SL RX Maximum EIRP Power: 5dBm
Cube-SC RX Maximum EIRP Power: 5dBm
Cube-S Charging Case Maximum EIRP Power: 5dBm

Declaration of Conformity

GODOX Photo Equipment Co.,Ltd. hereby declares that this equipment are in compliance with the essential requirements and other relevant provisions of Directive 2014/53/EU. In accordance with Article 10(2) and Article 10(10), this product is allowed to be used in all EU member states.

For more information of DoC, Please click this web link: https://www.godox.com/eu-declaration-of-conformity

The device complies with RF specifications when the device used at 0mm from your body.

产品保修

尊敬的用户，本保修卡是申请保修服务的重要凭证，请您配合销售商填写并妥善保管，谢谢！

<table>
<tr><td>产品信息</td><td>型号</td><td>产品条码</td></tr>
<tr><td rowspan="2">用户信息</td><td>姓名</td><td>联系电话</td></tr>
<tr><td colspan="2">通信地址</td></tr>
<tr><td rowspan="4">销售商信息</td><td colspan="2">名称</td></tr>
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<tr><td colspan="2">销售日期</td></tr>
<tr><td>备注</td><td colspan="2"></td></tr>
</table>

注：此表应由销售商盖章确认。

产品信息

本文件适用于相关《产品保修信息》（见后面说明）所列产品，其他非属此范围的产品或部件（如促销品、赠品及其他出厂后附加的部件等）不在此保修承诺内。

保修期

产品及部件的相应保修期按相关的《产品保修信息》执行。保修期自产品首次购买日起算，购买日以购买产品时保修卡登记日期为准。

如何获得保修服务

您可直接与产品销售商或授权服务机构联系，也可拨打神牛产品售后服务电话，与我们联系，由我们的服务人员为您安排服务。申请保修时，您应提供有效的保修卡作为保修凭证，方可获得保修。如您不能提供有效的保修卡，则在我们确认产品或部件属于保修范围的情况下，也可以为您提供保修，但这不作为我们的义务。

不适用保修情况

如产品存在下列情况，本文件项下的保证和服务将不适用：**①产品或部件超过相应保修期；②错误或不适当使用、维护或保管导致的故障或损坏，如：不当搬运；非按产品合理预期用途使用；不当插拔外接设备；跌落或外力挤压；接触或暴露于不适当温度、溶剂、酸碱、水浸或潮湿环境；③由非神牛授权机构或人员安装、修理、更改、添加或拆卸造成的故障或损坏；④产品或部件原有识别信息被修改变更或除去；⑤无有效保修卡；⑥使用非合法授权、非标准或非公开发行的软件造成的故障或损坏；⑦因不可抗力或意外事件造成的故障或损坏；⑧其他非因产品本身质量问题导致的故障或损坏。**遇上述情况，您应向相关责任方寻求解决，神牛对此不承担任何责任。因非在保修期或保修范围内的部件、附件或软件导致产品不能正常使用的，不是保修范围内的故障。产品使用过程中正常的脱色，磨损和消耗，不是保修范围内的故障。

产品保修和服务支持信息

产品的保修期和服务类型按以下《产品保修信息》执行：

产品类别	选件名称	保修期（月）	保修服务类型
部件	主机	12	客戶送修
	电池	3	客戶送修
	充电器等带电性能的部件。	12	客戶送修
其他	如电源线、同步线、电池盒、防风棉、防风毛罩、锁紧装置、手提绳、扎带、魔术贴、领夹、便携袋、包装等	无	无保修

神牛产品售后服务电话 0755-29609320-8062

Warranty

Dear customers, as this warranty card is an important certificate to apply for our maintenance service, please fill in the following form in coordination with the seller and safe-keep it. Thank you!

<table>
<tr><td rowspan="2">Product Information</td><td>Model</td><td>Product Code Number</td></tr>
<tr><td rowspan="2">Customer Information</td><td>Name</td><td>Contact Number</td></tr>
<tr><td colspan="2">Address</td></tr>
<tr><td rowspan="3">Seller Information</td><td colspan="2">Name</td></tr>
<tr><td colspan="2">Contact Number</td></tr>
<tr><td colspan="2">Address</td></tr>
<tr><td></td><td colspan="2">Date of Sale</td></tr>
<tr><td>Note</td><td colspan="2"></td></tr>
</table>

Note: This form shall be sealed by the seller.

Applicable Products

Applicable ProductsThe document applies to the products listed on the Product Maintenance Information (see below for further information). Other products or accessories (e.g. promotional items,giveaways and additional accessories attached,etc.) are not included in this warranty scope.

Warranty Period

The warranty period of products and accessories isimplemented according to the relevant Product Maintenance Information. The warranty period is calculated from the day(purchase date) when the product is bought for the first time,And the purchase date is considered as the date registered onthe warranty card when buying the product.

How to Get the Maintenance Service

If maintenance service is needed, you can directly contact the product distributor or authorized service institutions. You can also contact the Godox after-sale service call and we will offer you service. When applying for maintenance service, you should provide valid warranty card. If you cannot provide valid warranty card, we may offer you maintenance service once confirmed that the product or accessory is involved in the maintenance scope, but that shall not be considered as our obligation.

Inapplicable Cases

The guarantee and service offered by this document are not applicable in the following cases: ① The product or accessory has expired its warranty period; ② Breakage or damage caused by inappropriate usage, maintenance or preservation, such as improper packing, improper usage, improper plugging in/out external equipment, falling off or squeezing by external force, contacting or exposing to the improper temperature, solvent, acid, base, flooding and damp environments, etc; ③ Breakage or damage caused by non-authorized institution or staff in the process of installation, maintenance, alternation, addition and detachment; ④ The original identifying information of product or accessory is modified, alternated, or removed; ⑤ No valid

warranty card; ⑥ Breakage or damage caused by using illegally authorized, nonstandard or non-public released software; ⑦ Breakage or damage caused by force majeure or accident; ⑧ Breakage or damage that could not be attributed to the product itself. Once met these situations above, you should seek solutions from the related responsible parties and Godox assumes no responsibility. The damage caused by parts, accessories and software that beyond the warranty period or scope is not included in our maintenance scope. The normal discoloration, abrasion and consumption are not the breakage within the maintenance scope.

Maintenance and Service Support Information

The warranty period and service types of products are implemented according to the following Product Maintenance Information:

Product Type	Name	Maintenance Period(month)	Warranty Service Type
Parts	Product Main Body	12	Customer sends the product to designated site
	Battery	3	Customer sends the product to designated site
	Electrical parts e.g.battery charger, etc.	3	Customer sends the product to designated site
Other Items	Power Cable, Sync Cable, Battery Case, Windscreen Foam, Wind Cap, Locking Device, Lanyard, Tie, Velcro Tape, Clip, Bag, Package etc.	No	Without warranty

Godox After-sale Service Call 0755-29609320-8062