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This user manual provides the product safety information. Before using the phone, please read the Safety Guide carefully.

Statement

The Safety Guide' contains information regarding safety, operation and customer service. Before using the OnePlus smartphone, please read all the instructions and the security information below and keep it for backup. For more information about the phone, you can:

1) visit https://service.oneplus.com/global/user-manual.
2) go to Settings and enter the following keyword in the search box to view the corresponding information. E.g. Instructions/User Guide.

Safety & security information

Read all information before using the device to ensure safe and proper use.

- The mobile phone is suitable for use in an environment of 0°C to 35°C. Temperature for storage should be between -20°C and 45°C. Excessively high or low temperatures may damage the mobile phone or reduce the battery's lifespan.
- When charging, please keep the device in a well-ventilated area. Please charge this mobile phone in an environment between 5°C and 35°C. If the phone has a flash charging function, it may not be able to enter the flash charging mode when the temperature is below 15°C or over 35°C.
- Do not charge the battery over 12 hours.
- The adapter, as the disconnect device from the mains, shall be installed near the device and easily accessible.
- Use manufacturer-approved chargers, data cables, batteries and other accessories to prevent potential electric shock, fire, explosion or other hazards.
- The back cover can't be removed.
- Do not release, disassemble, modify, mechanically crush or cut the battery, as it may cause battery leakage, overheating, explosion or fire.
- Do not place the phone or battery directly in sunlight, near/inside sources of heat or in a low air pressure location, which may lead to an explosion or battery leakage.
- To prevent damage to your device's parts or internal circuits, do not use in dusty, smoky, damp or dirty environments or near magnetic fields.
- If any part of the product is cracked or damaged, discontinue use immediately and contact the OnePlus Service Center.
- Power off your device in any area with a potentially explosive atmosphere, in blasting areas/near blasting caps and comply with all signs and instructions.
- The battery can be charged and discharged hundreds of times at least, but it will eventually wear out.
- The battery must be recycled or disposed of separately from household waste. Mishandling the battery may cause fire or explosion.
- To prevent possible hearing damage, do not listen at high volume levels for long periods.
- Listening to a portable device at high volume may damage the user's ears and cause auditory disorders (temporary or permanent deafness, buzzing in the ears, tinnitus or hyperacusis). It is therefore strongly recommended not to use the portable device at full volume or more than one hour a day at medium volume.
- Precautions for using the device:

Observe all safety instructions for any places, especially in hospital /health care facilities, service stations, schools, professional garages and in an aircraft.

Do not use your device and adhere to all safety warnings/regulations regarding mobile device usage while driving.
Persons with electronic implants (pacemakers, insulin pumps, neurostimulators, etc.) are recommended to place the mobile telephone 15 cm away from the implant or on the opposite side of the implant.
Recommendations for use:
1. No danger relating to the use of a mobile telephone has been observed and this is purely a preventive measure.
2. To reduce the level of exposure to radiation, you should use the mobile telephone:
A. In good reception conditions: when the signal indicator displays a full signal on the signal reception bar.
B. With a hands-free kit or speaker.
C. Giving priority to the use of data, SMS and MMS messages rather than calls.
3. Pregnant women should keep the mobile phone away from their abdomen and teenagers should keep the mobile phone away from their lower abdomen.
4. It is recommended to make reasonable use of the mobile phone by children or adolescents, for example by limiting the number of calls and their duration or by limiting the night use of the device.
- Do not leave your phone and its accessories within the reach of small children or allow them to play with it. They could hurt themselves or others, or may accidentally damage the phone.
- Your phone contains small parts with sharp edges that may cause an injury or which could become detached and create a choking hazard.
- All personal information may be removed during or after the product software upgrade. Please back up your personal information before upgrading.
- The operating system of this product supports official system updates. If the user rooted the ROM system of any third party or modified the system file by cracking, it may lead to security risks of the system.OnePlus will not provide any support nor take any responsibility for the final use in these cases.
- To better understand how we protect your personal information, please see the privacy policy at OnePlus official website.
- For more information, please check the User Guide on your device.

FCC Regulatory Conformance

FCC Statement

This device complies with part 15 of the FCC rules. Operation is subject to the following two conditions:
(1) This device may not cause harmful interference; and
(2) This device must accept any interference received, including interference that may cause undesired operation.

NOTE: The manufacturer is not responsible for any radio or TV interference caused by unauthorized modifications or changes to this equipment. Such modifications or changes could void the user's authority to operate the equipment.

NOTE: this equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful to part interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications.

However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:
- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

FCC Caution

- Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.
- The antenna(s) used for this transmitter must not be collocated or operating in conjunction with any other antenna or transmitter.
- The country code selection is for non-US model only and is not available for all US models. Per FCC regulation, all Wi-Fi products marketed in US must be fixed to US operation channels only.
- Operation of transmitters in the 5.925-7.125 GHz band is prohibited for control of or communications with unmanned aircraft system.

RF Exposure Information (SAR)

- This device is designed and manufactured not to exceed the emission limits for exposure to radio frequency (RF) energy set by the Federal Communications Commission of the U.S. Government.
- The SAR limit set by the FCC is 1.6W/kg. The highest SAR value of this device type complies with this limit. And please see the "Quick Guide" to find the highest SAR value reported to FCC.
- Tests for SAR are conducted using standard operating positions accepted by the FCC with the device transmitting at its highest certified power level in all tested frequency bands.
- Although the SAR is determined at the highest certified power level, the actual SAR level of the device while operating can be well below the maximum value. This is because the device is designed to operate at multiple power levels so as to use only the power required to reach the network. In general, the closer you are to a wireless base station antenna, the lower the power output.
- While there may be differences between the SAR levels of various devices and at various positions, they all meet the government requirement.
- This device has also been tested and meets the FCC RF exposure guidelines for use with an accessory that contains no metal and positions the handset a minimum of 15mm from the body. Use of other accessories may not ensure compliance with FCC RF exposure guidelines. Position the handset a minimum of 15mm from your body when the device is switched on.
- Choose the belt clips, holsters, or other similar body-worn accessories which do not contain metallic components to support the minimum distance of body-worn operation. Choose accessories with metal parts may change the RF performance of the device, including its compliance with RF exposure guidelines, in a manner that has not been tested or certified, and use such accessories should be avoided.

Hearing Aid Compatibility (HAC) regulations for Mobile phones

- Your phone is compliant with the FCC Hearing Aid Compatibility requirements.
- The FCC has adopted HAC rules for digital wireless phones. These rules require certain phone to be tested and rated under the American National Standard Institute (ANSI) C63.19-2011 hearing aid compatibility standards.
- The ANSI standard for hearing aid compatibility contains two types of ratings: M-Ratings: Rating for less radio frequency interference to enable acoustic coupling with hearing aids.
- T-Ratings: Rating for inductive coupling with hearing aids in tele-coil mode.
- Not all phones have been rated, a phone is considered hearing aid compatible under FCC rules if it is rated M3 or M4 for acoustic coupling and T3 or T4 for inductive coupling. These ratings are given on a scale from one to four, where four is the most compatible. Your phone meets the M3/T4 level rating.
- However, hearing aid compatibility rating doesn't guarantee that interference to your hearing aids won't happen. Results will vary, depending on the level of immunity of your hearing device and the degree of your hearing loss. If your hearing device happens to be vulnerable to interference, you may not be able to use a rated phone successfully. Trying out the phone with your hearing device is the best way to evaluate it for your personal needs.
- This phone has been tested and rated for use with hearing aids for some of the wireless technologies that it uses. However, there may be some newer wireless technologies used in this phone that have not been tested yet for use with hearing aids. It is important to try the different features of this phone thoroughly and in different locations, using your hearing aid or cochlear implant, to determine if you hear any interfering noise. Consult your service provider or the manufacturer of this phone for information on hearing aid compatibility. If you have questions about return or exchange policies, consult your service provider or phone retailer.
- Hearing devices may also be rated. Your hearing device manufacturer or hearing health professional may help you find this rating. For more information about FCC Hearing Aid Compatibility, please go to http://www.fcc.gov/cgb/dro.

ISED Regulatory Conformance

ISED Statement

This device contains licence-exempt transmitter(s)/receiver(s) that comply with Innovation, Science and Economic Development Canada's licence-exempt RSS(s). Operation is subject to the following two conditions:
(1) This device may not cause interference.
(2) This device must accept any interference, including interference that may cause undesired operation of the device.
Cet appareil contient un ou plusieurs émetteurs/récepteurs exempts de licence conformes aux normes RSS(s) applicables aux appareils radio exempts de licence d'Innovation, Sciences et Développement Economique Canada.
Son fonctionnement est soumis aux deux conditions suivantes:
(1) L'appareil ne doit pas provoquer d'interférences.
(2) L'appareil doit accepter toute interférence, y compris les interférences susceptibles d'en compromettre le fonctionnement.

This device complies with the Canadian ICES-003 Class B specifications.
CAN ICES-003(B)/ NMB-003(B).
Cet appareil numérique de la classe B est conforme à la norme CAN ICES-003 Canada.
This equipment complies with IC RSS-102 radiation exposure limits set forth for an uncontrolled environment.
Cet équipement est conforme aux limites d'exposition aux radiations RSS-102 établies pour un environnement non contrôlé.

Restrictions in 5GHz band

The device could automatically discontinue transmission in case of absence of information to transmit, or operational failure. Note that this is not intended to prohibit transmission of control or status information or the use of repetition codes where required by the technology. The device for operation in the band 5150-5250MHz is only for indoor use to reduce the potential for harmful interference to co-channel mobile satellite systems.
-Les dispositifs fonctionnant dans la bande 5150-5250MHz sont reservees uniquement pour une utilisation a l'interieur afin de reduire les risques de brouillage prejudiciable aux systemes de satellites mobiles utilisant les memes canaux.

RF Exposure Information (SAR)

The SAR limit set by the ISED is 1.6W/kg. The highest SAR value of this device type complies with this limit.
This device has also been tested and meets the ISED RF exposure guidelines for use with an accessory that contains no metal and positions the handset a minimum of 15mm from the body. Use of other accessories may not ensure compliance with ISED RF exposure guidelines.Position the handset a minimum of 15mm from your body when the device is switched on.Déclaration d'exposition aux radiations:
Le produit est conforme aux limites d'exposition pour les appareils portables RF pour les Etats Unis et le Canada établies pour un environnement non contrôlé.
Le produit est sûr pour un fonctionnement tel que décrit dans ce manuel. La réduction aux expositions RF peut être augmentée si l'appareil peut être conservé aussi loin que possible du corps de l'utilisateur ou que le dispositif est réglé sur la puissance de sortie la plus faible si une telle fonction est disponible.
Cet équipement est conforme aux limites d'exposition aux rayonnements IC établies pour un environnement non contrôlé. Cet équipement doit être installé et utilisé avec un minimum de 15mm de distance entre la source de rayonne.

OnePlus Device Warranty Information

OnePlus devices purchased on oneplus.com or authorized sales channels come with a limited warranty. The duration of this warranty is dependent on the original country or region of purchase and is only redeemable within the original country or region. Unless otherwise specified, this warranty covers the hardware components of the product as originally supplied and does not cover, or partially covers, software, consumable items, or accessories, even if packaged or sold together with the product. The limited warranty only covers functional defects of product caused by workmanship or build materials. EEA models warranty is applicable only in EEA. If the device is bought from EEA but is different version, please contact with retail partner. For more details, please contact OnePlus Customer Support by visiting oneplus.com/support.

The limited warranty does not cover
1. Defects or damage resulting from accidents, neglect, misuse, or abnormal use; abnormal conditions or improper storage; exposure to liquid, moisture, dampness, sand or dirt; unusual physical, electromechanical stress.
2. Scratches, dents and cosmetic damage, unless caused by OnePlus.
3. Defects or damage resulting from excessive force or use of metallic objects on the touch screen.
4. Devices that have the serial number or the IMEI number removed, defaced, damaged, altered or made illegible.
5. Ordinary wear and tear.
6. Defects or damage resulting from the use of the product in conjunction or connection with accessories, products, or ancillary/peripheral equipment not furnished or approved by OnePlus.
7. Any physical feature defects or damage resulting from improper testing, operation, maintenance, installation, service, or adjustment not furnished or approved by OnePlus.
8. Defects or damage resulting from external causes such as collision with an object, fire, flooding, dirt, sand, weather, lightning, earthquake, exposure to excessive heat, exposure to heat, blown fuse, or improper power or any electrical source.
9. Defects or damage resulting from cellular signal reception or transmission, or viruses and 3rd party software problems introduced into the product.
10. Free warranty replacements and repairs are only valid in the country or region of purchase. Please contact OnePlus Customer Support for more details.

Return Policy (Limited to North America & Europe)

This policy is only applicable to the products purchased from OnePlus official website (www.oneplus.com) or OnePlus Exclusive Store (if any). For any product not purchased from OnePlus official website, Customer accessories may not ensure compliance with ISED RF exposure guidelines.Position the handset a minimum of 15mm from your body when the device is switched on.Déclaration d'exposition aux radiations:
Le produit est conforme aux limites d'exposition pour les appareils portables RF pour les Etats Unis et le Canada établies pour un environnement non contrôlé.
Le produit est sûr pour un fonctionnement tel que décrit dans ce manuel. La réduction aux expositions RF peut être augmentée si l'appareil peut être conservé aussi loin que possible du corps de l'utilisateur ou que le dispositif est réglé sur la puissance de sortie la plus faible si une telle fonction est disponible.
Cet équipement est conforme aux limites d'exposition aux rayonnements IC établies pour un environnement non contrôlé. Cet équipement doit être installé et utilisé avec un minimum de 15mm de distance entre la source de rayonne.

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