

Quick Reference Guide

About your phone

5G Ultra Wideband access requires a 5G-capable device in the 5G coverage area. 5G Ultra Wideband available only in parts of select cities; see vzw.com for 5G Ultra Wideband availability. 5G availability and performance may be impacted by cases or covers.

Front View

This USB Type-C port supports standard USB Type-C earphones.

Back View

Charging your device

Connect the USB Type-C cable to the USB port on your device, which is located on the lower central side of your phone.

Never Settle

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Setting up your phone

Your SIM card may be pre-installed. Insert the SIM (Subscriber Identity Module) card provided to start using the device.

1. Insert the ejection pin into the hole on the card tray.
2. Pull out the card tray.
3. Put the Nano SIM card on the card tray with the gold-colored contacts facing up.
4. Insert the card tray back into the slot.

Please use the SIM Tray Ejector (found in the box) to remove the SIM tray from the device and insert Nano SIM cards in the tray.

Sim Tray

Use the SIM Tray Ejector (found in the box) to remove the SIM tray from the device and put Nano SIM card on the tray with the gold-colored contacts facing up.

Turning your phone on/off

- Press and hold the Power Key to Power on your phone.
- Press and hold the Power Key and Volume Up buttons together, then follow the prompts to Power off or Reboot your phone.
- To change the long-press power button to trigger the shutdown menu: Settings > Buttons & gestures > Press and hold the power button > Power menu

Using your phone

Copying content from your old phone

OnePlus Switch can quickly migrate all your data including contacts, messages, and photos, as well as some application data stored on your old Android® device (OnePlus older device or other device with Android 5.0 & above) to your new OnePlus device.

- To use OnePlus Switch, tap the OnePlus Switch app and follow the prompts.

Locking/unlocking the screen

To lock your device and ensure security, set a PIN code firstly. For unlocking, fingerprint and face recognition are available.

- To set the pin code, enter Settings > Security & lock screen > Screen lock.

Fingerprint

The in-screen fingerprint sensor unlocks your device.

1. To register your fingerprint, enter Settings > Security & lock screen > Fingerprint.
2. Then tap NEXT and follow the on-screen instructions.
3. Once your fingerprint is registered, you can touch and hold the fingerprint icon on the screen to unlock the device.

Face Unlock

1. To set up Face Unlock, go to enter Settings > Security & lock screen > Face Unlock.
2. Follow the instructions on your screen to complete set up.
3. Press the power button to light up the phone screen and trigger Face Unlock automatically.

Learning more

- From your computer, visit: verizonwireless.com/support (http://verizonwireless.com/support).
- Download a User Guide from: verizonwireless.com/support (http://verizonwireless.com/support).

Managing your account

My Verizon Mobile App

Manage your account, track your usage, edit account information, pay your bill and more.

International travel

For features and rates when outside the US, visit: <https://www.verizonwireless.com/solutions-and-services/international/>.

Customer service

Call 800.922.0204
Twitter: @VZWSupport

Additional Information

Your wireless device and third-party services

Verizon Wireless is the mobile carrier associated with this wireless device, but many services and features offered through this device are provided by or in conjunction with third parties. Verizon Wireless is not responsible for your use of this device or any non-Verizon Wireless applications, services and products, including any personal information, you choose to use, submit or share with others. Specific third-party terms and conditions, terms of use and privacy policies apply. Please review carefully all applicable terms conditions and policies prior to using this wireless device and any associated application, product or service.

Hearing aid compatibility Information

This phone has been tested and rated for use with hearing aids for some of the wireless technologies that it uses. However, there may be some newer technologies that have not been tested yet for use with hearing aids. It is important to try the different features of this phone thoroughly and in different locations, using your hearing aid or cochlear implant, to determine if you hear any interfering noise. Ask your service provider or the manufacturer of this phone for information on hearing aid compatibility. If you have questions about return or exchange policies, ask your service provider or phone retailer.

FCC Regulatory Information

Setting > About phone > Regulatory.

Important Legal Information

Please read this information before using your mobile device. You can find such legal information on the mobile device. The full End User License Agreement (EULA) and Health & Safety information are available on the device, in the (Legal information) section of Settings. The location depends on the device, and is usually in the (System) or (About phone) section, for example: (section).

1. Settings > System > About phone > Legal information.
2. Or, use the (Search settings) function to search for (Legal information).

Appearance of phone may vary. Due to software updates, your experience of the software interface (including but not limited to software features, user interface, and interaction experience) may differ from the interface presented in this guide at the time of purchase. The software interface is subject to change.