ALCATEL onetouch® Pixi4

6" 3G Android

8050G

8050E

Quick Start Guide

Thank you for buying the ALCATEL ONETOUCH 8050G/8050E. We hope you will enjoy your high-quality mobile communication experience.

For more information about how to use your phone, please visit www.alcatelonetouch.com to download the complete user manual. From the website, you can consult the FAQ, perform software upgrades, etc.

BC

ALCATEL onetouch®

English - CJB1DY1ALAAA

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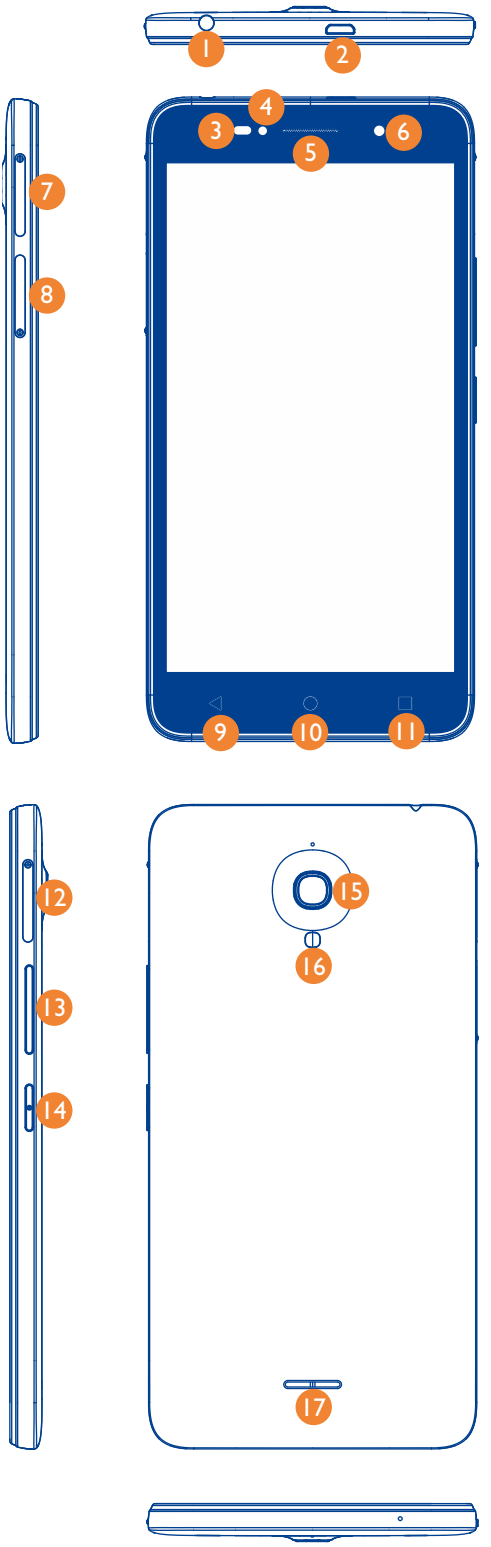
www.sar-tick.com

This device meets applicable national SAR limits of 1.6 W/kg. SAR values can be found on page 23 of this user guide. When carrying the device or using it while worn on your body, either use an approved accessory such as a holster or otherwise maintain a distance of 15 mm from the body to ensure compliance with RF exposure requirements. Note that the product may be transmitting even if you are not using it.

To prevent possible hearing damage, do not listen at high volume levels for long periods. Exercise caution when holding your device near your ear while the loudspeaker is in use.

Your device

1.1 Appearance



Number	Function
1	Headset connector
2	Micro-USB connector/Battery charge port
3	Light/Proximity sensor
4	Front flash
5	Receiver
6	Front camera
7	SIM 1
8	SIM 2
9	Back key
10	Home key
11	Recents key
12	microSD card
13	Volume Up/Down
14	Power key
15	Rear camera
16	Rear flash
17	Speaker

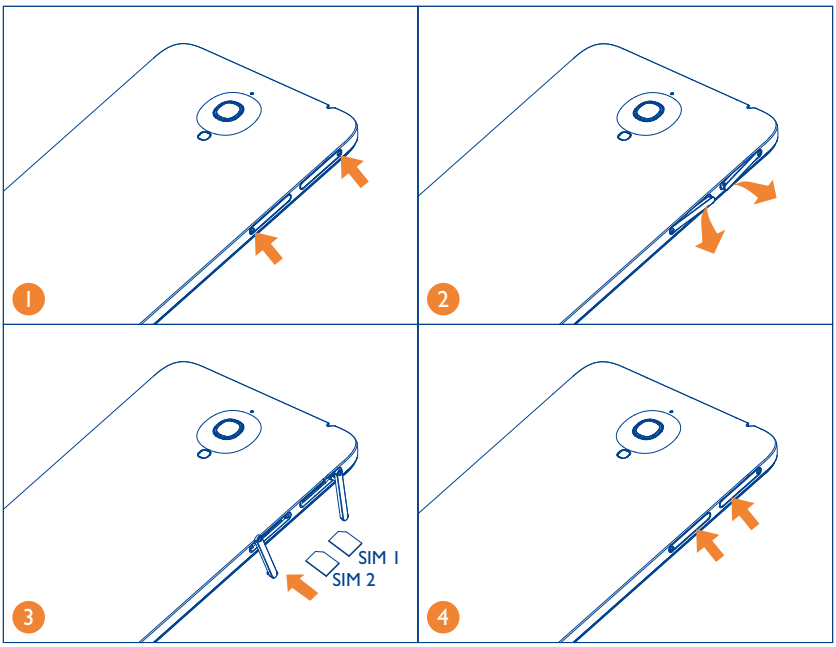
8050E has SIM 1 and SIM 2. 8050G has only SIM 1.

1.2 Getting started

1.2.1 Set up

Inserting the SIM card

You must insert your SIM card to make phone calls. Power off your phone before inserting or removing the SIM card.



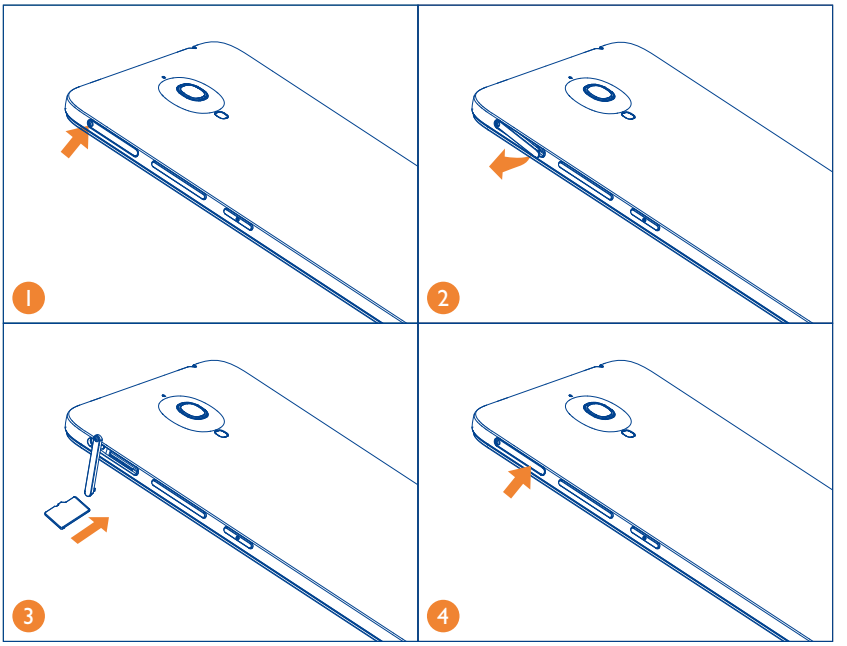
Hold the phone securely with the front facing down. Then press the spot on the cover of slot 1 for it to open. Gently move the cover to fully expose the slot. Insert SIM 1 with its chip facing up and close the cover with your thumb.

Use the same method to insert SIM 2 [1].

When installing a Nano SIM card into its tray, make sure that it fits the tray. If it is hard to pull the tray with the SIM card out of its slot, go to the TCL after-sales service sites to get it out. Do not forcefully pull it out.

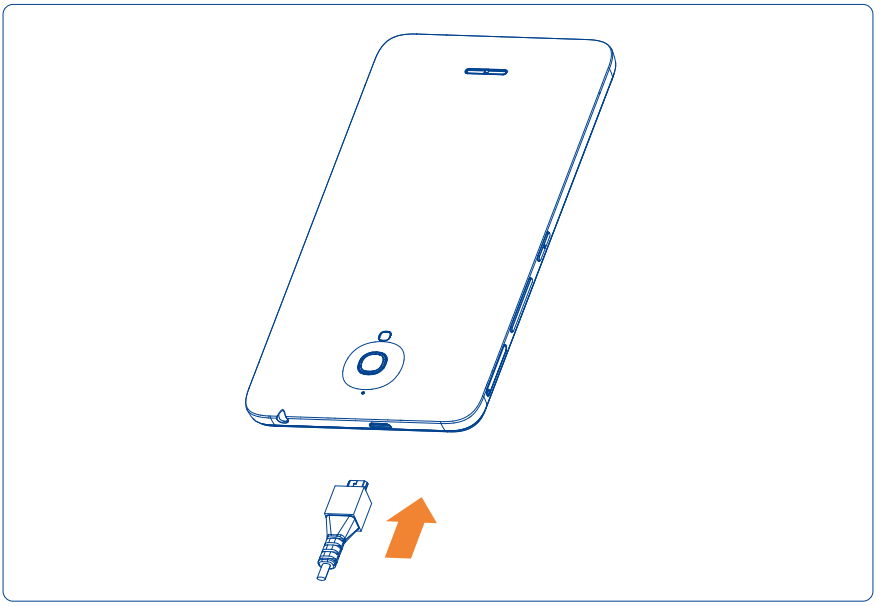
[1] 8050E only.

Inserting the microSD card



Hold the phone securely with the front facing down. Then press the spot on the microSD slot for it to open. Gently move the cover to fully expose the slot. Insert the microSD with its chip facing up and close the cover with your thumb.

Charging the battery



Connect battery charger to your phone and plug into the socket. If the battery is very low, there will be no indication that power is being received until the charge is sufficient to show the charging status bar. To reduce power consumption and energy waste, once the battery is fully charged, disconnect your charger from the plug; switch off Wi-Fi, GPS, Bluetooth or background-running apps when not in use; reduce the backlight time, etc.

1.2.2 Power on your phone

Hold down the **Power** key until the phone powers on. It will take a few seconds before the screen lights up.

Set up your phone for the first time

The first time you power on the phone, you should set the following options: Language, Google account, etc.

Even if no SIM card is installed, your phone will still power on and you will be able to connect to a Wi-Fi network, sign in to your Google account and use some of the phone's features.

1.2.3 Power off your phone

Hold down the **Power** key from the Home screen until the phone options appear, select **Power off**.

1.3 Home screen

You can move all of the items (apps, shortcuts, folders and widgets) you use most frequently to your Home screen for quick access. Touch the Home key to switch to the Home screen.

Status bar
- Status/Notification indicators
- Touch and drag down to open the notification panel.

Search bar
- Touch ❶ for text search.
- Touch ❷ for voice search.

Touch an icon to open an app, folder, etc.

Favorite tray apps
- Touch to enter the app.
- Long press to move or change apps.

Touch to enter app list.

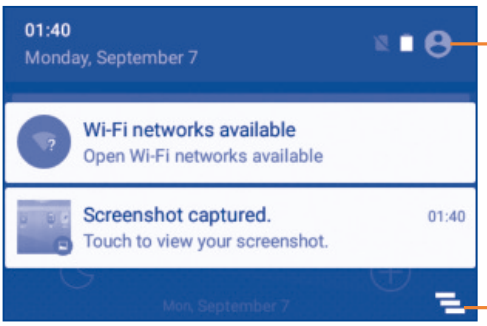
The Home screen is provided in an extended format to allow more space for adding apps, shortcuts etc. Slide the Home screen left and right to get a complete view.

1.3.1 Status bar

Touch and drag down the Status bar to open the Quick settings panel or Notification panel. Touch and drag up to close it.

Notification panel

When there are notifications, touch and drag down the Status bar to open the Notification panel and read the detailed information.

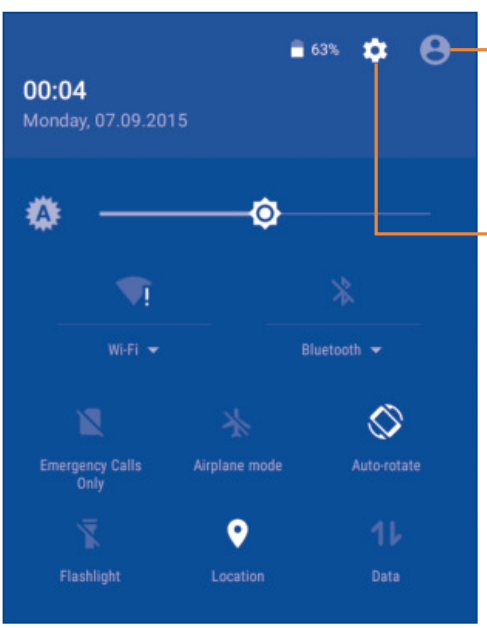


Touch to switch to the Quick settings panel

Touch to clear all event–based notifications (other ongoing notifications will remain)

Quick settings panel

You can enable or disable functions or change modes by touching the icons on the Quick settings panel.



Touch to add a new contact

Touch to access Settings, where you can set more items

1.3.2 Lock/Unlock your screen

To protect your phone and privacy, you can lock the phone screen by creating a variety of patterns, PIN or password etc.

1.3.3 Personalize your Home screen

Add

You can long press a folder, an app, or a widget to activate the Move mode and drag the item to any Home screen you prefer.

Reposition

Long press the item to be repositioned to activate the Move mode, drag the item to the desired position and then release. You can move items both on the Home screen and the Favorite tray. Hold the icon on the left or right edge of the screen to drag the item to another Home screen.

Remove

Long press the item to be removed to activate the Move mode, drag the item up to the top of the Remove icon, and release after the item turns red.

Create folders

To improve the organization of items (shortcuts or apps) on the Home screen, you can add them to a folder by stacking one item on top of another. To rename a folder, open it and touch the folder's title bar to input the new name.

Wallpaper customization

Touch Settings on the apps screen and then touch **Display > Wallpaper** to customize wallpaper.

1.3.4 Volume adjustment

You can set the ringer, media and phone ringtone volumes to your preference by pressing the Volume Up/Down key, or touching **Settings > Sound & notification** to set the volume.

2 Text input

2.1 Using Onscreen Keyboard

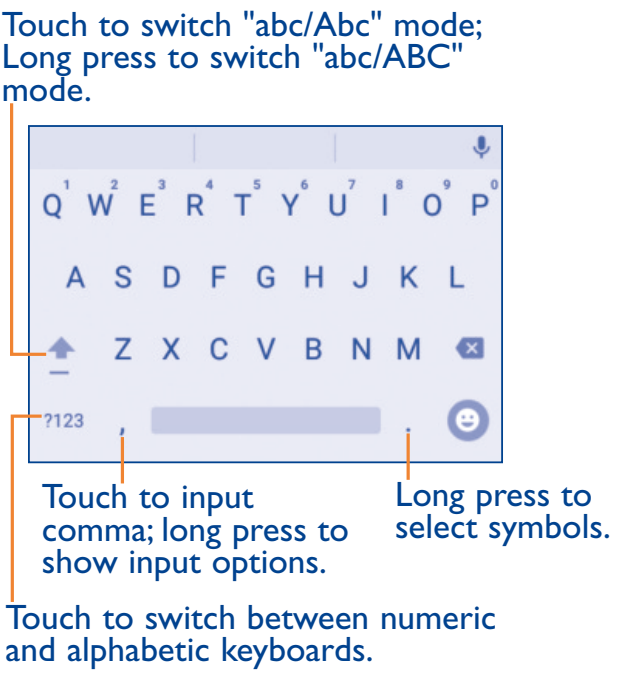
Onscreen Keyboard settings

Touch **Settings > Language & input** and touch the keyboard you want to set up. A series of settings will become available for your selection.

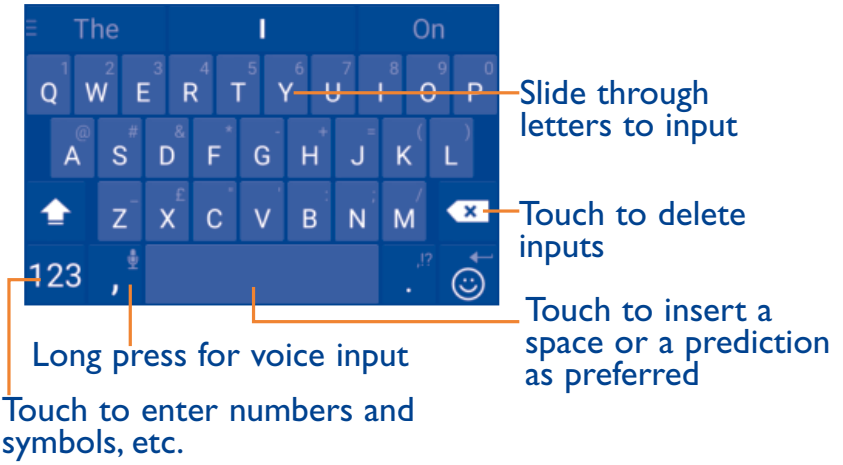
Adjust the Onscreen Keyboard orientation

Turn the phone sideways or upright to adjust the Onscreen Keyboard orientation. You can adjust it by changing the settings (Touch **Auto-rotate** in the Quick settings panel.)

2.1.1 Android keyboard



2.1.2 SwiftKey keyboard



2.2 Text editing

You can edit the text you have entered.

- Long press or double touch within the text you would like to edit.
- Drag the sliders to change the highlighted selection.
- The following options will show: **Select all**, **Cut**, **Copy** and **Paste**.
- Touch the ← icon to go back without any action

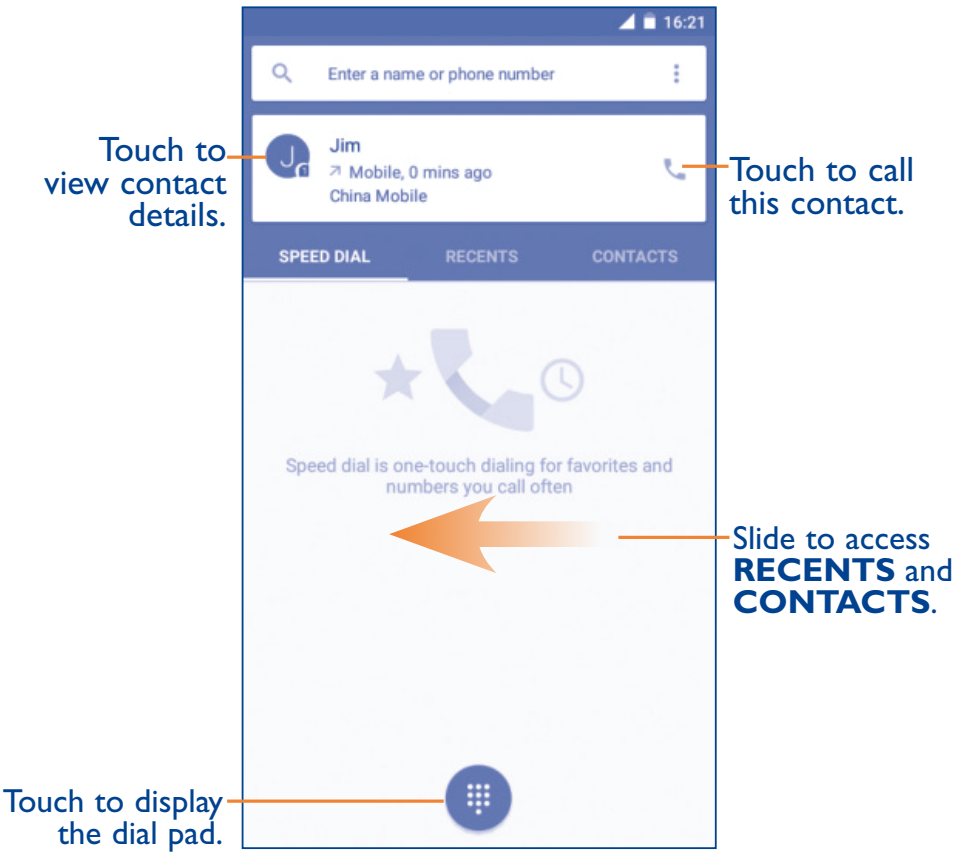
3 Phone call

3.1 Placing a call

You can easily place a call using the **Call** app. Touch from the Home screen and select **Call**.

3.1.1 Main screen

Select a contact from **CONTACTS** or **RECENTS** by sliding or touching tabs, then choose your target SIM card[1] to make the call.



[1] 8050E supports two SIM cards. 8050G supports only one SIM card.

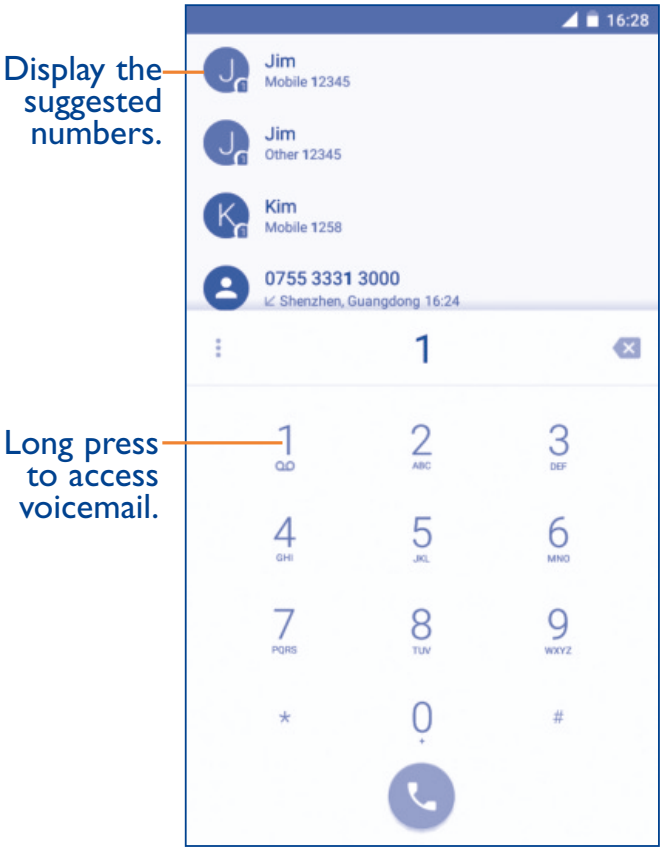
3.1.2 Dial pad

Enter the desired number from the dial pad and touch to place the call.

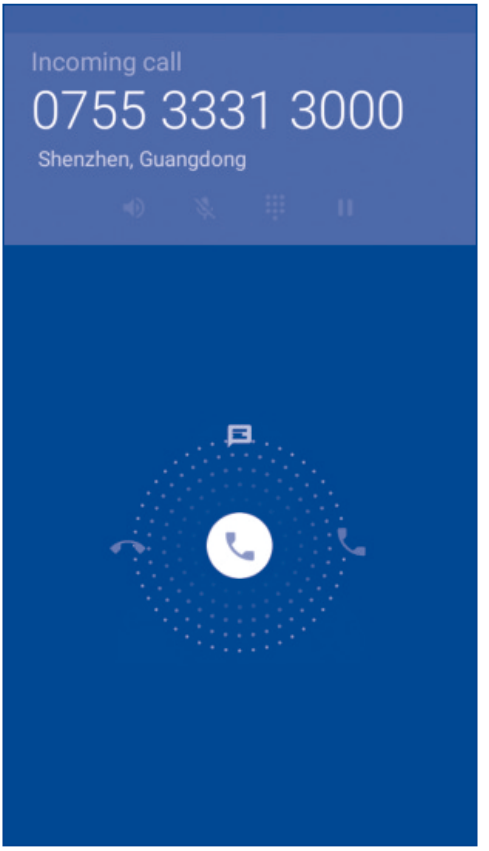
The number you entered can be saved to **Contacts** by touching and then touching **Create new contact**.

If you make a mistake, you can delete the incorrect digits by touching .

Touch to hang up a call.



3.2 Answering or rejecting a call



When you receive a call:

- Slide the icon to the right to answer;
- Slide the icon to the left to reject;
- Slide the icon upwards to reject the call by sending a preset message.

To mute the ringtone volume of an incoming call, press the Volume Up/Down key or turn the phone over (**Settings > Gestures > Turn over to mute**).

3.3 Consulting your call history

You can access your call history by touching the **RECENTS** tab from the **Call** screen to view missed calls, outgoing calls, and incoming calls.

4 Contacts

You can view and create contacts on your phone and synchronize these with your Gmail contacts or other apps on the web or on your phone.

4.1 Adding a contact

Touch on the Home screen, then touch the icon in the contacts list to create a new contact.

4.2 Synchronizing contacts in multiple accounts

Contacts, data or other information can be synchronized from multiple accounts, depending on the apps installed on your phone.

5 Messaging

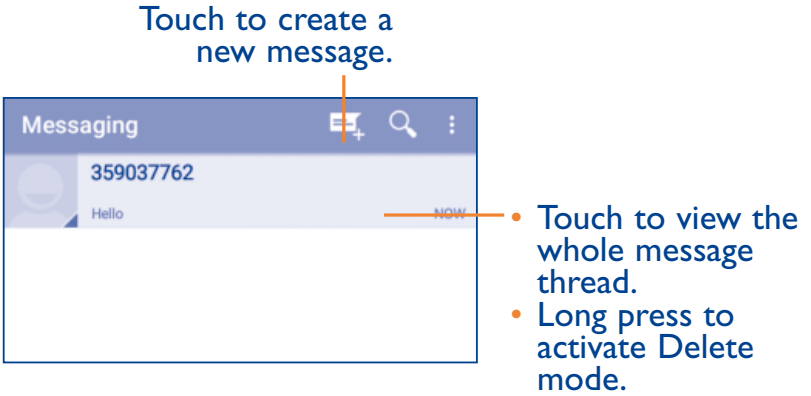
You can create, edit and receive SMS and MMS messages with this phone.

To access this feature, touch the Application tab from the Home screen, then select **Messaging**.

To check messages stored in your SIM card, touch the icon from the Messaging screen, then touch **Settings > Text Message(SMS) > Manage SIM card messages**.

5.1 Write message

On the message list screen, touch the new message icon to write text/multimedia messages.



Sending a text message

Enter the mobile phone number of the recipient or touch to select a contact and touch the **Type text message** field to enter text. When you finish, touch to send the text message.

An SMS message of more than 160 characters will be charged as several SMS messages. Specific letters (accent) will also increase the size of the message. This may cause multiple SMS messages to be sent.

Sending a multimedia message

MMS enables you to send video clips, images, photos, animations, slides, and sounds to other compatible phones and email addresses.

An SMS message will be converted to an MMS message automatically when media files (image, video, audio, slides, etc.) are attached or Subject or email addresses added.

6 Email

In addition to your Gmail account, you can also set up external POP3 , IMAP, and EXCHANGE email accounts on your device.

On the Home screen, touch > **Email** to access this function.

An email wizard will guide you through the steps to set up an email account.

- Enter the email address and password of the account you want to set up.
- Touch **NEXT.** If the account you entered is not provided by your service provider in the device, you will be prompted to go to the email account settings screen to enter settings manually. You can also touch **MANUAL SETUP** to enter the incoming and outgoing settings for the email account you are setting up.

To create and send emails

Touch the icon on the Inbox screen.

- Enter recipient(s) email address(es) in the **To** field.
- If necessary, touch **> Add Cc/Bcc** to add a copy or a blind copy to the message.
- Type the subject and the content of the message.
- Touch **> Attach file** to add an attachment.
- Finally, touch to send.
- If you do not want to send the email right away, you can touch > **Save draft** to save a copy.

7 Getting connected

To connect to the Internet with this phone, you can use GPRS/EDGE/3G networks or Wi-Fi, whichever is most convenient.

7.1 Connecting to the Internet

7.1.1 GPRS/EDGE/3G

The first time you turn on your phone with your SIM card inserted, it will automatically configure your network service: GPRS, EDGE, 3G.

To check the network connection you are using, touch **Settings > More > Cellular networks,** and touch **Access Point Names** or **Network carriers**.

7.1.2 Wi-Fi

Using Wi-Fi, you can connect to the Internet when your phone is within range of a wireless network. Wi-Fi can be used on your phone even without a SIM card inserted.

To turn Wi-Fi on and connect to a wireless network

- Touch **Settings > Wi-Fi**.
- Touch the switch to turn on/off Wi-Fi.
- The detailed information of detected Wi-Fi networks is displayed in the Wi-Fi networks section.
- Touch a Wi-Fi network to connect. If the network you selected is secured, you are required to enter a password or other credentials (you can contact the network operator for details). When you finish, touch **CONNECT**.

7.2 Connecting to a computer

After connecting your phone to a computer by USB, you can transfer files between your phone and the computer.

Files copied to your phone are not available until the USB data cable is disconnected from the PC completely. Use a USB 2.0 version or higher to connect them.

7.3 Sharing your phone's mobile data connection

You can share your phone's mobile data connection with a single computer via USB cable (USB tethering) or with up to eight devices at once by turning your phone into a portable Wi-Fi hotspot.

To turn on USB tethering or Wi-Fi hotspot

- Touch **Settings > More > Tethering & portable hotspot**.
- Touch the switch of **USB tethering** or **Wi-Fi hotspot** to activate this function.

These functions may incur additional network charges from your network carrier. Extra fees may also be charged in roaming areas.

8 Settings

8.1 Device

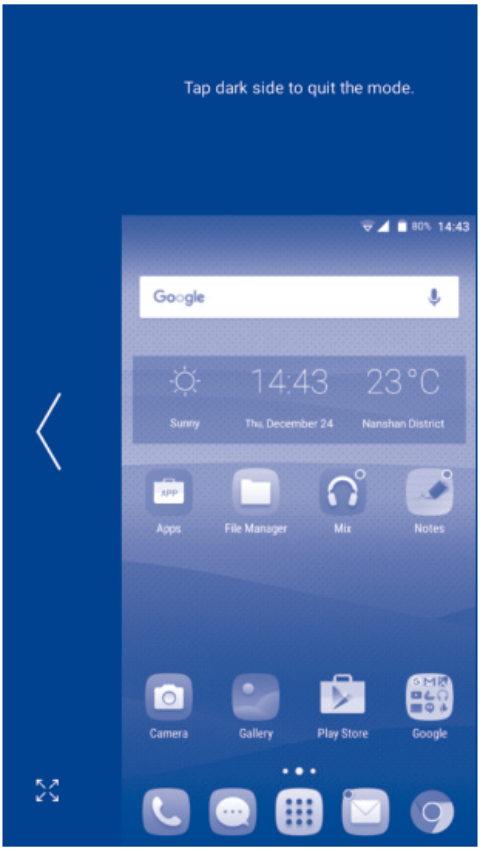
8.1.1 Gestures

Touch **Settings** > **Gestures** to activate gestures as preferred.

One-handed mode

To use this mode, go to **Settings > Gestures > One-handed mode** and mark the checkbox.

Touch the Back or Recents key for 3 seconds to shrink the screen to a smaller size. When you touch the blank area, the screen will restore to its original size.



8.1.2 Display

Touch **Settings** > **Display** to view the following:

- **Wallpaper** Set your wallpaper.
- **Brightness level** Adjust your screen to a comfortable brightness.
- **Adaptive brightness** Optimize brightness level for available light.
- **Sleep** Set a time before the Screensaver begins.
- **Daydream** Select an animation effect to display while in standby status.
- **Font size** Select a suitable font size for your phone.
- **When device is rotated** Set the device to rotate the contents of the screen or to stay in current orientation when it is rotated.

8.1.3 Lock screen

You can perform lock screen settings, such as enabling the Func feature, setting a screen lock, filling in owner info, etc.

8.1.4 Sound & notification

You can set the **Volume** with the Volume Up/Down keys or by touching **Settings** > **Sound & notification**. You can also set the **Default notification ringtone**, **Power on ringtone**, and **Power off ringtone** as preferred.

8.1.5 Flip cover

Touch **Settings** > **Flip cover** to activate the Flip cover function.

8.1.6 Storage

Touch **Settings** > **Storage** to view usage status regarding your internal storage and SD card.

8.1.7 Battery

Touch **Settings** > **Battery** to check the battery power and its service status.

8.1.8 Apps

Touch **Setting > Apps** to check the App status.

8.2 Personal

8.2.1 Location

You can use GPS, Wi-Fi, or cellular network to determine your location.

8.2.2 Security

Touch to set security settings.

8.2.3 Accounts

Touch to add an email or social network account and manage account settings, such as sync frequency and notifications.

8.2.4 Language & input

Touch **Settings** > **Language & input** to view or set system language and input methods.

- **Language** Set the system language.
- **Current Keyboard** Check all of the input methods installed in the phone and select one.

8.2.5 Backup & reset

You can back up settings and other data associated with one or more of your Google accounts. If you need to replace or factory reset your device, you can restore your data for any accounts that were previously backed up.

Touch **Settings** > **Backup & reset**.

Tips: Make sure that all important data has been backed up before you run factory data reset, as this function will erase all user installed apps and data. Ensure that the remaining battery power is over 50%.

8.3 System

8.3.1 Date & time

Touch **Settings** > **Date & time** to set date, time, and format.

Note: When the Automatic option is deactivated, you can manually set the date and time.

8.3.2 Scheduled power on & off

Set your phone to power it on/off in a scheduled manner.

8.3.3 Accessibility

Get access to auxiliary functions of your device.

8.3.4 Printing

Turn on to use the Cloud Print function.

8.3.5 Regulatory & safety

Touch to view Regulatory & Safety information, such as Product model, Manufacturer name, etc.

8.3.6 About phone

Touch **Settings** > **About phone** to check legal information, phone status and software version, etc.

System updates (FOTA upgrade)

Using the FOTA Upgrade tool, you can update your phone's software.

To access **System updates**, touch **Settings > About phone > System updates**. If you have chosen manual check, touch the button to check for updates. If you have chosen auto-check, when the system discovers the new version, a dialog will pop up for you to choose Download or Ignore, the notification also will show in the status bar.

You should turn on data connection before checking for updates. Settings for auto-check frequency is also available once you restart the phone.

Safety and use

We recommend that you read this chapter carefully before using your mobile phone. The manufacturer disclaims any liability for damage, which may result as a consequence of improper use or use contrary to the instructions contained herein.

• TRAFFIC SAFETY:

Given that studies show that using a mobile phone while driving a vehicle constitutes a real risk, even when the hands-free kit is used (car kit, headset...), drivers are requested to refrain from using their mobile phone when the vehicle is not parked. Check the laws and regulations on the use of wireless mobile phones and their accessories in the areas where you drive. Always obey them. The use of these devices may be prohibited or restricted in certain areas.

When driving, do not use your mobile phone and headphone to listen to music or to the radio. Using a headphone can be dangerous and forbidden in some areas.

When switched on, your mobile phone emits electromagnetic waves that can interfere with the vehicle's electronic systems such as ABS anti-lock brakes or airbags. To ensure that there is no problem:

- do not place your mobile phone on top of the dashboard or within an airbag deployment area,
- check with your car dealer or the car manufacturer to make sure that the car's electronic devices are shielded from mobile phone RF energy.

• CONDITIONS OF USE:

You are advised to switch off the mobile phone from time to time to optimize its performance.

Remember to abide by local authority rules of mobile phone use on aircrafts.

Operational Warnings: Obey all posted signs when using mobile devices in public areas.

Follow Instructions to Avoid Interference Problems: Turn off your mobile device in any location where posted notices instruct you to do so. In an aircraft, turn off your mobile device whenever instructed to do so by airline staff. If your mobile device offers an airplane mode or similar feature, consult airline staff about using it in flight.

Switch the mobile phone off when you are in health care facilities, except in designated areas. As with many other types of equipment now in regular use, mobile phones can interfere with other electrical or electronic devices, or equipment using radio frequency.

Switch the mobile phone off when you are near gas or flammable liquids. Strictly obey all signs and instructions posted in a fuel depot, gas station, or chemical plant, or in any potentially explosive atmosphere.

When the mobile phone is switched on, it should be kept at least 15 cm from any medical device such as a pacemaker, a hearing aid or insulin pump. In particular when using the mobile phone you should hold it against the ear on the opposite side to the device, if any.

Read and follow the directions from the manufacturer of your implantable medical device. If you have any questions about using your mobile device with your implantable medical device, consult your healthcare provider.

To avoid hearing impairment, answer the call before holding your mobile phone to your ear. Also move the handset away from your ear while using the "hands-free" option because the amplified volume might cause hearing damage.

It is recommended to have proper supervision while small children use your mobile phone.

When replacing the cover please note that your mobile phone may contain substances that could create an allergic reaction.

Always handle your mobile phone with care and keep it in a clean and dust-free place.

Do not allow your mobile phone to be exposed to adverse weather or environmental conditions (moisture, humidity, rain, infiltration of liquids, dust, sea air, etc.). The manufacturer's recommended operating temperature range is -10°C (14°F) to +45°C (113°F) (the max value depends on device, materials and housing paint/texture).

Over 45°C (113°F) the legibility of the mobile phone's display may be impaired, though this is temporary and not serious.

Do not open or attempt to repair your mobile phone yourself.

Do not drop, throw, or try to bend your mobile phone.

Do not use the mobile phone if the glass made screen, is damaged, cracked, or broken to avoid any injury.

Do not paint it.

Use only batteries, battery chargers, and accessories which are recommended by TCL Communication Ltd. and its affiliates and are compatible with your mobile phone model. TCL Communication Ltd. and its affiliates disclaim any liability for damage caused by the use of other chargers or batteries.

Your mobile phone should not be disposed of in a municipal waste. Please check local regulations for disposal of electronic products.
Remember to make back-up copies or keep a written record of all important information stored in your mobile phone.
Some people may suffer epileptic seizures or blackouts when exposed to flashing lights, or when playing video games. These seizures or blackouts may occur even if a person never had a previous seizure or blackout. If you have experienced seizures or blackouts, or if you have a family history of such occurrences, please consult your doctor before playing video games on your mobile phone or enabling a flashing-lights feature on your mobile phone. Parents should monitor their children's use of video games or other features that incorporate flashing lights on the mobile phones. All persons should discontinue use and consult a doctor if any of the following symptoms occur: convulsion, eye or muscle twitching, loss of awareness, involuntary movements, or disorientation. To limit the likelihood of such symptoms, please take the following safety precautions:

- Play at the farthest distance possible from the screen. When you play games on your mobile phone, you may experience occasional discomfort in your hands, arms, shoulders, neck, or other parts of your body. Follow these instructions to avoid problems such as tendinitis, carpal tunnel syndrome, or other musculoskeletal disorders:
- Take a minimum of a 15-minute break every hour of game playing.
- If your hands, wrists, or arms become tired or sore while playing, stop and rest for several hours before playing again.
- If you continue to have sore hands, wrists, or arms during or after playing, stop the game and see a doctor.

PROTECT YOUR HEARING

To prevent possible hearing damage, do not listen at high volume levels for long periods. Exercise caution when holding your device near your ear while the loudspeaker is in use.

• PRIVACY:

Please note that you must respect the laws and regulations in force in your jurisdiction or other jurisdiction(s) where you will use your mobile phone regarding taking photographs and recording sounds with your mobile phone. Pursuant to such laws and regulations, it may be strictly forbidden to take photographs and/or to record the voices of other people or any of their personal attributes, and reproduce or distribute them, as this may be considered to be an invasion of privacy.

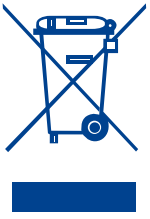
It is the user's sole responsibility to ensure that prior authorization be obtained, if necessary, in order to record private or confidential conversations or take a photograph of another person; the manufacturer, the seller or vendor of your mobile phone (including the operator) disclaim any liability which may result from the improper use of the mobile phone.

• BATTERY AND ACCESSORIES:

Observe the following precautions for battery use:

- Do not attempt to open the battery (due to the risk of toxic fumes and burns).
- Do not puncture, disassemble, or cause a short-circuit in the battery,
- Do not burn or dispose of a used battery in the garbage or store it at temperatures above 50°C (122°F).

Batteries must be disposed of in accordance with locally applicable environmental regulations. Only use the battery for the purpose for which it was designed. Never use damaged batteries or those not recommended by TCL Communication Ltd. and/or its affiliates.



This symbol on your mobile phone, the battery, and the accessories means that these products must be taken to collection points at the end of their life:

- Municipal waste disposal centers with specific bins for these items of equipment
- Collection bins at points of sale.

They will then be recycled, preventing substances being disposed of in the environment, so that their components can be reused.

In European Union countries:

These collection points are accessible free of charge. All products with this sign must be brought to these collection points.

In non European Union jurisdictions:
Items of equipment with this symbol are not be thrown into ordinary bins if your jurisdiction or your region has suitable recycling and collection facilities; instead they are to be taken to collection points for them to be recycled.
In the United States you may learn more about CTIA's Recycling Program at http://www.gowirelessgogreen.org/
CAUTION: RISK OF EXPLOSION IF BATTERY IS REPLACED BY AN INCORRECT TYPE. DISPOSE OF USED BATTERIES ACCORDING TO THE INSTRUCTIONS

- **CHARGERS**

Home A.C./ Travel chargers will operate within the temperature range of: 0°C (32°F) to 40°C (104°F).
The chargers designed for your mobile phone meet with the standard for safety of information technology equipment and office equipment use. Due to different applicable electrical specifications, a charger you purchased in one jurisdiction may not work in another jurisdiction. They should be used for this purpose only.
Characteristics of power supply (depending on the country):

Travel charger	Input: 100-240 V, 50/60 Hz, 200 mA Output: 5 V, 1000 mA
Battery:	Lithium 2580 mAh

- **RADIO WAVES:**

THIS MOBILE PHONE MEETS THE GOVERNMENT'S REQUIREMENTS FOR EXPOSURE TO RADIO WAVES.
Your mobile phone is a radio transmitter and receiver. It is designed and manufactured not to exceed the emission limits for exposure to radio-frequency (RF) energy. These limits are part of comprehensive guidelines and establish permitted levels of RF energy for the general population. The guidelines are based on standards that were developed by independent scientific organizations through periodic and thorough evaluation of scientific studies. These guidelines include a substantial safety margin designed to ensure the safety of all persons, regardless of age and health.
The exposure standard for mobile phones employs a unit of measurement known as the Specific Absorption Rate, or SAR. The SAR limit set by public authorities such as the Federal Communications Commission of the US Government (FCC), or by Industry Canada, is 1.6 W/kg averaged over 1 gram of body tissue. Tests for SAR are conducted using standard operating positions with the mobile phone transmitting at its highest certified power level in all tested frequency bands.

Although the SAR is determined at the highest certified power level, the actual SAR level of the mobile phone while operating can be well below the maximum value. This is because the mobile phone is designed to operate at multiple power levels so as to use only the power required to reach the network. In general, the closer you are to a wireless base station antenna, the lower the power output of the mobile phone. Before a mobile phone model is available for sale to the public, compliance with national regulations and standards must be shown.

The highest SAR value for 8050E when tested is 0.94 W/Kg for use at the ear and 1.26 W/Kg for use close to the body.

The highest SAR value for 8050G when tested is 0.94 W/Kg for use at the ear and 1.10 W/Kg for use close to the body.

While there may be differences between the SAR levels of various mobile phones and at various positions, they all meet the government requirement for RF exposure. For body-worn operation, the mobile phone meets FCC RF exposure guidelines provided that it is used with a non-metallic accessory with the handset at least 15 mm from the body. Use of other accessories may not ensure compliance with FCC RF exposure guidelines.

Additional information on SAR can be found on the FCC Website: http://www.fcc.gov/oet/ea/fccid after searching on FCC ID.

The World Health Organization (WHO) considers that present scientific information does not indicate the need for any special precautions for use of mobile phones. If individuals are concerned, they might choose to limit their own or their children's RF exposure by limiting the length of calls, or using "hands-free" devices to keep mobile phones away from the head and body. (fact sheet n°193). Additional WHO information about electromagnetic fields and public health are available on the following website: http://www.who.int/peh-emf.

Note: This equipment has been tested and found to comply with the limits for a Class B digital device pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/ TV technician for help.

Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

For the receiver devices associated with the operation of a licensed radio service (e.g. FM broadcast), they bear the following statement:

This device complies with Part 15 of the FCC Rules. Operation is subject to the condition that this device does not cause harmful interference.

For other devices, they bear the following statement:

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

(1) this device may not cause harmful interference

(2) this device must accept any interference received, including interference that may cause undesired operation.

Your mobile phone is equipped with a built-in antenna. For optimal operation, you should avoid touching it or degrading it.

As mobile devices offer a range of functions, they can be used in positions other than against your ear. In such circumstances the device will be compliant with the guidelines when used with headset or usb data cable. If you are using another accessory ensure that whatever product is used is free of any metal and that it positions the mobile phone at least 15 mm away from the body.

Please note by using the device some of your personal data may be shared with the main device. It is under your own responsibility to protect your own personal data, not to share with it with any unauthorized devices or third party devices connected to yours. For products with Wi-Fi features, only connect to trusted Wi-Fi networks. Also when using your product as a hotspot (where available), use network security. These precautions will help prevent unauthorized access to your device. Your product can store personal information in various locations including a SIM card, memory card, and built-in memory. Be sure to remove or clear all personal information before you recycle, return, or give away your product. Choose your apps and updates carefully, and install from trusted sources only. Some apps can impact your product's performance and/ or have access to private information including account details, call data, location details and network resources.

Note that any data shared with TCL Communication Ltd. is stored in accordance with applicable data protection legislation. For these purposes TCL Communication Ltd. implements and maintains appropriate technical and organizational measures to protect all personal data, for example against unauthorized or unlawful processing and accidental loss or destruction of or damage to such personal data whereby the measures shall provide a level of security that is appropriate having regard to
(i) the technical possibilities available,
(ii) the costs for implementing the measures,
(iii) the risks involved with the processing of the personal data, and
(iv) the sensitivity of the personal data processed.
You can access, review and edit your personal information at any time by logging into your user account, visiting your user profile or by contacting us directly. Should you require us to edit or delete your personal data, we may ask you to provide us with evidence of your identity before we can act on your request.

• LICENCES

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ALCATEL ONETOUCH 8050G/8050E Bluetooth Declaration ID D027868

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You have purchased a product which uses the open source (http://opensource.org/) programs mtd, msdosfs, netfilter/iptables and initrd in object code and other open source programs licensed under the GNU General Public License and Apache License.

We will provide you with a complete copy of the corresponding source codes upon request within a period of three years from the distribution of the product by TCL Communication.

You may download the source codes from http://sourceforge.net/projects/alcatel/files/. The provision of the source code is free of charge from the internet.

Hearing Aid Compatibility

Your mobile phone is rated: «For Hearing Aid», to assist hearing device users in finding mobile phones that may be compatible with their hearing devices.

This device is HAC M4 compatible. Reference ANSI C63.19-2011 For more information please visit our website http://www.alcatelonetouch.us/Hearing-Aid-Compatibility-with-Mobile-Phones-Accessibility-and-Compliance/b/1084477301 1.

8050G FCC ID: 2ACCJB037

8050E FCC ID: 2ACCJB036

[1] It may not available according to the countries.

General information

- **Website:** www.alcatelonetouch.us
- **Facebook:** http://www.facebook.com/alcatelonetouchusa / www.facebook.com/alcatelonetouchcanada
- **Twitter:** http://www.twitter.com/alcatel1touch
- **Hot Line Number**: In the United States, call 855-368-0829 for technical support. In Canada, call 855-844-6058 for technical support.
- **Electronic labeling path:** Touch Settings\Regulatory & Safety or press *#07#, you can find more information about labeling [1].

On our Website you will find our FAQ (Frequently Asked Questions) section. You can also contact us by e-mail to ask any questions you may have.

An electronic version of this user guide is available in English and other languages according to availability on our server: www.alcatelonetouch.us

Your telephone is a transceiver that operates on GSM in quad-band (850/900/1800/1900 MHz) and UMTS in quad-band (850/900/1900/2100 MHz).

Protection against theft [2]

Your mobile phone is identified by an IMEI (mobile phone serial number) shown on the packaging label and in the product's memory. We recommend that you note the number the first time you use your mobile phone by entering *#06# and keep it in a safe place. It may be requested by the police or your operator if your mobile phone is stolen.

Disclaimer

There may be certain differences between the user manual description and the mobile phone's operation, depending on the software release of your mobile phone or specific operator services.

TCL Communication Ltd. shall not be held legally responsible for such differences, if any, nor for their potential consequences, which responsibility shall be borne by the operator exclusively.

[1] It depends on countries.

[2] Contact your network operator to check service availability.

Warranty

Your device is warranted against any defect or malfunctioning which may occur in conditions of normal use during the warranty period of twelve (12) months (1) from the date of purchase as shown on your original invoice.

Batteries (2) and accessories sold with your device are also warranted against any defect which may occur during the first six (6) months (1) from the date of purchase as shown on your original invoice.

In case of any defect of your device which prevents you from normal use thereof, you must immediately inform your vendor and present your device with your proof of purchase.

(1) The warranty period may vary depending on your country.

(2) The life of a rechargeable mobile device battery in terms of conversation time standby time, and total service life, will depend on the conditions of use and network configuration. Batteries being considered expendable supplies, the specifications state that you should obtain optimal performance for your device during the first six months after purchase and for approximately 200 more recharges.

If the defect is confirmed, your device or part thereof will be either replaced or repaired, as appropriate. Repaired device and accessories are entitled to a one (1) month warranty for the same defect. Repair or replacement may be carried out using reconditioned components offering equivalent functionality.

This warranty covers the cost of parts and labor but excludes any other costs.

This warranty shall not apply to defects to your device and/or accessory due to (without any limitation):

1) Non-compliance with the instructions for use or installation, or with technical and safety standards applicable in the geographical area where your device is used;

2) Connection to any equipment not supplied or not recommended by TCL Communication Ltd.;

3) Modification or repair performed by individuals not authorised by TCL Communication Ltd. or its affiliates or your vendor;

4) Modification, adjustment or alteration of software or hardware performed by individuals not authorized by TCL Communication Ltd. ;

5) Inclement weather, lightning, fire, humidity, infiltration of liquids or foods, chemical products, download of files, crash, high voltage, corrosion, oxidation…

Your device will not be repaired in case labels or serial numbers (IMEI/SN) have been removed or altered.

There are no express warranties, whether written, oral or implied, other than this printed limited warranty or the mandatory warranty provided by your country or jurisdiction.

In no event shall TCL Communication Ltd. or any of its affiliates be liable for indirect, incidental or consequential damages of any nature whatsoever, including but not limited commercial or financial loss or damage, loss of data or loss of image to the full extent those damages can be disclaimed by law.

Some countries/states do not allow the exclusion or limitation of indirect, incidental or consequential damages, or limitation of the duration of implied warranties, so the preceding limitations or exclusions may not apply to you.

Troubleshooting

Before contacting the service centre, you are advised to follow the instructions below:

- You are advised to fully charge ( ) the battery for optimal operation.
- Avoid storing large amounts of data in your phone as this may affect its performance.
- Use **Factory data reset** and the upgrade tool to perform phone formatting or software upgrading (to reset factory data, hold down the **Power** key and the **Volume up** key at the same time). ALL User phone data: contacts, photos, messages, files, and downloaded applications will be permanently lost. It is strongly advised to fully back up the phone data and profile via Smart Suite before doing formatting or upgrading.

and carry out the following checks:

My phone cannot be switched on or is frozen

- When the phone cannot be switched on, charge for at least 20 minutes to ensure the minimum battery power needed, then try to switch on again.
- When the phone falls into a loop during power on-off animation and the user interface cannot be accessed, press and hold the Volume down key to enter Safe Mode. This eliminates any abnormal OS booting issues caused by 3rd party APKs.
- If neither method is effective, please reset the phone using the Power key and the Volume up key, (holding both together).

My phone has not responded for several minutes

- Restart your phone by pressing and holding the **Power** key for more than 10s.

My phone turns off by itself

- Check that your screen is locked when you are not using your phone, and make sure the **Power** key is not mis-contacted due to unlocked screen.
- Check the battery charge level.

My phone cannot charge properly

- Make sure you are using the ALCATEL ONETOUCH charger included in the box.
- Make sure that your battery is not completely discharged; if the battery power is empty for a long time, it may take around 20 minutes to display the battery charger indicator on the screen.
- Make sure charging is carried out under normal conditions (0°C to +40°C).
- When abroad, check that the voltage input is compatible.

My phone cannot connect to a network or "No service" is displayed

- Try connecting in another location.
- Verify the network coverage with your operator.
- Check with your operator that your SIM card is valid.
- Try selecting the available network(s) manually.
- Try connecting at a later time if the network is overloaded.

My phone cannot connect to the Internet

- Check that the IMEI number (press *#06#) is the same as the one printed on your warranty card or box.
- Make sure that the internet access service of your SIM card is available.
- Check your phone's Internet connecting settings.
- Make sure you are in a place with network coverage.
- Try connecting at a later time or another location.

Invalid SIM card

- Make sure the SIM card has been correctly inserted (see "**Inserting the SIM card**").
- Make sure the chip on your SIM card is not damaged or scratched.
- Make sure the service of your SIM card is available.

Unable to make outgoing calls

- Make sure you have dialed a valid number and have touched .
- For international calls, check the country and area codes.
- Make sure your phone is connected to a network, and the network is not overloaded or unavailable.
- Check your subscription status with your operator (credit, SIM card valid, etc.).
- Make sure you have not barred outgoing calls.
- Make sure that your phone is not in flight mode.

Unable to receive incoming calls

- Make sure your phone is switched on and connected to a network (check for overloaded or unavailable network).
- Check your subscription status with your operator (credit, SIM card valid, etc.).
- Make sure you have not forwarded incoming calls.
- Make sure that you have not barred certain calls.
- Make sure that your phone is not in flight mode.

The caller's name/number does not appear when a call is received

- Check that you have subscribed to this service with your operator.
- Your caller has concealed his/her name or number.

I cannot find my contacts

- Make sure your SIM card is not broken.
- Make sure your SIM card is inserted properly.
- Import all contacts stored in SIM card to phone.

The sound quality of the calls is poor

- You can adjust the volume during a call by pressing the **Volume Up/Down** key.
- Check the network strength ◢.
- Make sure that the receiver, connector or speaker on your phone is clean.

I am unable to use the features described in the manual

- Check with your operator to make sure that your subscription includes this service.
- Make sure this feature does not require an ALCATEL ONETOUCH accessory.

When I select a number from my contacts, the number cannot be dialed

- Make sure that you have correctly recorded the number in your file.
- Make sure that you have selected the country prefix when calling a foreign country.

I am unable to add a contact in my contacts

- Make sure that your SIM card contacts are not full; delete some files or save the files in the phone contacts (i.e. your professional or personal directories).

My callers are unable to leave messages on my voicemail

- Contact your network operator to check service availability.

I cannot access my voicemail

- Make sure your operator's voicemail number is correctly entered in "Voicemail number".
- Try later if the network is busy.

I am unable to send and receive MMS

- Check your phone memory availability as it might be full.
- Contact your network operator to check service availability and check MMS parameters.
- Verify the server centre number or your MMS profile with your operator.
- The server centre may be busy, try again later.

SIM card PIN locked

- Contact your network operator to obtain the PUK code (Personal Unblocking Key).

I am unable to connect my phone to my computer

- Install Smart Suite.
- Check that your USB driver is installed properly.
- Open the Notification panel to check if the Smart Suite Agent has activated.
- Check that your computer meets the requirements for Smart Suite Installation.
- Make sure that you're using the cable included in the box.

I am unable to download new files

- Make sure there is sufficient phone memory for your download.
- Check your subscription status with your operator.

The phone cannot be detected by others via Bluetooth

- Make sure that Bluetooth is turned on and your phone is visible to other users .
- Make sure that the two phones are within Bluetooth's detection range.

How to make your battery last longer

- Make sure you follow the complete charge time (minimum 3 hours).
- After a partial charge, the battery level indicator may not be exact. Wait for at least 20 minutes after removing the charger to obtain an exact indication.
- Adjust the brightness of screen as appropriate.
- Extend the email auto-check interval for as long as possible.
- Update news and weather information on manual demand, or increase their auto-check interval.
- Exit background-running applications if they are not being used for a long time.
- Deactivate Bluetooth, Wi-Fi, or GPS when not in use.

The phone will become warm following prolonged calls, game playing, internet surfing or running other complex applications.

- This heating is a normal consequence of the CPU handling excessive data. Ending above actions will make your phone return to normal temperatures.

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