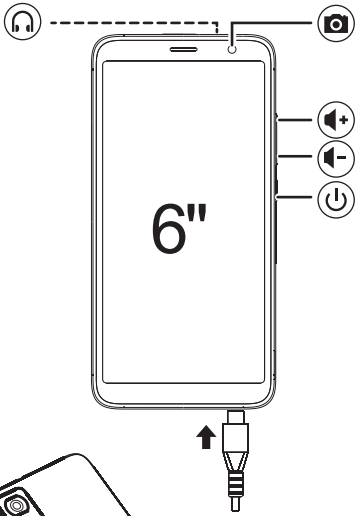
TCL 403

Quick Start Guide

User manual

Printed in China

www.tcl.com/mx



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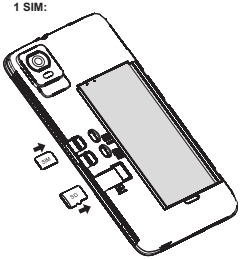
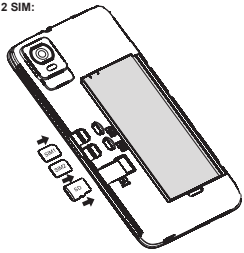


2 SIM:



Help

- Update your device's software

  Go to **Settings > System > System Update** to check software updates.
- Back up your personal data

  Go to **Settings > System > Backup > Back up to Google Drive** and turn it on.
- Reset your device

  Go to **Settings > System > Reset > Erase all data (factory reset)**, and then touch to reset your Device.
- Electronic labeling path

  Touch **Settings > Regulatory & safety** or press *#07# to find more information about labeling [1], such as FCC ID.

General Information

- **Manufacturer:** TCL Communication Ltd.
- **Address:** 5/F, Building 22E, 22 Science Park East Avenue, Hong Kong Science Park, Shatin, NT, Hong Kong
- Visit the TCL website at https://www.tcl.com/mx for tutorials and answers to frequently asked questions, and to download the User Manual.
- To get support for your device, visit the TCL website (https://www.tcl.com/mx/es/service-support-mobile.html), or dial the number listed below:

  Argentina: 0810-999-1099

  Chile: +56 22 958 96 94

  Colombia: 18009520823

  Ecuador: 800000635

  Mexico: 8008909908

  Peru: 080000698

  The Dominican Republic: 8887600164

  Uruguay: 405296624

  Venezuela: 08001005368

Safety and use

Please read this chapter carefully before using your device. The manufacturer disclaims any liability for damage, which may result as a consequence of improper use or use contrary to the instructions contained herein.

- Do not use your device when the vehicle is not safely parked. Using a hand-held device while driving is illegal in many countries.
- Comply with restrictions on use specific to certain places (hospitals, planes, gas stations, schools, etc.).
- Switch the device off before boarding an aircraft.
- Switch the device off when you are in health care facilities, except in designated areas.
- Switch the device off when you are near gas or flammable liquids.

  Strictly obey all signs and instructions posted in a fuel depot, petrol station, or chemical plant, or in any potentially explosive atmosphere when operate your device.
- Turn off your mobile device or wireless device when in a blasting area or in areas posted with notifications requesting "two-way radios" or "electronic devices" are turned off to avoid interfering with blasting operations.

[1] This may vary depending on country.

Please consult your doctor and the device manufacturer to determine if operation of your device may interfere with the operation of your medical device. When the device is switched on, it should be kept at least 15 cm from any medical device such as a pacemaker, a hearing aid, or an insulin pump, etc.

- Do not let children use the device and/or play with the device and accessories without supervision.
- To reduce exposure to radio waves, it is recommended:
  - To use the device under good signal reception conditions as indicated on its screen (four or five bars);
  - To use a hands-free kit;
  - To make reasonable use of the device, particularly for children and adolescents, for example by avoiding night calls and limiting the frequency and duration of calls;
  - Keep the device away from the belly of pregnant women or the lower abdomen of adolescents.
- Do not allow your device to be exposed to adverse weather or environmental conditions (moisture, humidity, rain, infiltration of liquids, dust, sea air, etc.). The manufacturer's recommended operating temperature range is 0°C (32°F) to 40°C (104°F). At over 40°C (104°F) the legibility of the device's display may be impaired, though this is temporary and not serious.
- Use only batteries, battery chargers, and accessories which are compatible with your device model.
- Do not use a damaged device, such as a device with a cracked display or badly dented back cover, as it may cause injury or harm.
- Do not keep device connected to charger with battery fully charged for a long period of time as it can cause overheating and shorten battery life.
- Do not sleep with the device on your person or in your bed. Do not place the device under a blanket, pillow, or under your body, specially when connected to the charger, as this may cause the device to overheat.

PROTECT YOUR HEARING

To prevent possible hearing damage, do not listen at high volume levels for long periods. Exercise caution when holding your device near your ear while the loudspeaker is in use.

Battery:

In accordance with air regulations, the battery of your product is not fully charged. Please charge it first.

- Do not attempt to open the battery (due to the risk of toxic fumes and burns).
- For a device with a non-removable battery, do not attempt to eject or replace the battery.
- Do not puncture, disassemble, or cause a short circuit in a battery.
- For a unibody device, do not attempt to open or puncture the back cover.
- Do not burn or dispose of a used battery or device in household rubbish or store it at temperatures above 60°C (140°F), this can result in an explosion or the leakage of flammable liquid or gas. Similarly, subjecting the battery to extremely low air pressure may result in an explosion or the leakage of flammable liquid or gas. Only use the battery for the purpose for which it was designed and recommended. Never use damaged batteries.

CAUTION: RISK OF EXPLOSION IF BATTERY IS REPLACED BY AN INCORRECT TYPE. DISPOSE OF USED BATTERIES ACCORDING TO THE INSTRUCTIONS.

Device, accessory and battery must be disposed of in accordance with locally applicable environmental regulations.

This symbol on your device, the battery, and the accessories means that these products must be taken to collection points at the end of their life:

- Municipal waste disposal centers with specific bins for these types of equipment;
- Collection bins at points of sale.

They will then be recycled, preventing substances being disposed of in the environment, so that their components can be reused.

Chargers:

Home A.C./ Travel chargers will operate within the temperature range of: 0°C (32°F) to 40°C (104°F).

The chargers designed for your device meet the standard for safety of information technology equipment and office equipment use. Due to different applicable electrical specifications, a charger you purchased in one jurisdiction may not work in another jurisdiction. They should be used for this purpose only.

Characteristics of power supply (depending on the country):

Travel charger: Input: 100-240V,50/60Hz, 0.2A

Output: 5V, 1.0A

Battery: Type 3000mAh hardpack (Typical Capacity)

Radio waves

THIS DEVICE MEETS THE GOVERNMENT'S REQUIREMENTS FOR EXPOSURE TO RADIO WAVES.

The exposure standard for devices employs a unit of measurement known as the Specific Absorption Rate, or SAR. The SAR limit set by public authorities such as the Federal Communications Commission of the US Government (FCC), or by Innovation, Science and Economic Development Canada (ISEDC), is 1.6 W/kg averaged over 1 gram of body tissue. Tests for SAR are conducted using standard operating positions with the device transmitting at its highest certified power level in all tested frequency bands.

This device is complied with SAR for general population /uncontrolled exposure limits in ANSI/IEEE C95.1-1992 and had been tested in accordance with the measurement methods and procedures specified in IEEE1528.

The FCC has granted an Equipment Authorization for this model device with all reported SAR levels evaluated as in compliance with the FCC RF exposure guidelines. SAR information on this model device is on file with the FCC and can be found under the Display Grant section of www.fcc.gov/oet/ea/fccid after searching on FCC ID : 2ACCJH171

The highest SAR value for this device when tested is 0.67 W/Kg for use at the ear and 1.09 W/Kg for use close to the body.

While there may be differences between the SAR levels of various devices and at various positions, they all meet the government requirement for RF exposure.

For body-worn operation, the device meets FCC RF exposure guidelines provided that it is used with a non-metallic accessory with the handset at least 15 mm from the body. Use of other accessories may not ensure compliance with FCC RF exposure guidelines.

Additional information on SAR can be found on the Cellular Telecommunications & Internet Association (CTIA) Web site: http://www.ctia.org/

Note: This equipment has been tested and found to comply with the limits for a Class B digital device pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna;
- Increase the separation between the equipment and receiver;
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected;
- Consult the dealer or an experienced radio/ TV technician for help.

Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

For the receiver devices associated with the operation of a licensed radio service (e.g. FM broadcast), they bear the following statement:

This device complies with Part 15 of the FCC Rules.

Operation is subject to the following two conditions:

- This device may not cause harmful interference;
- This device must accept any interference received, including interference that may cause undesired operation.

Your device is a transceiver that operates on GSM in quad-band (900/1800), 3G in penta-band (B1/B8) or 4G-FDD LTE(B1/B3/B7/B8/B28)

Licenses

	Bluetooth SIG, Inc. licensed and certificated **TCL T431D** Bluetooth Declaration ID D059652
	Wi-Fi Alliance certified

Privacy statement of device usage

Any personal data you shared with TCL Communication Ltd. will be handled in accordance with our Privacy Notice. You can check our Privacy Notice by visiting our website: https://www.tcl.com/global/en/communication-privacy-policy

Disclaimer

There may be certain differences between the user manual description and the device's operation, depending on the software release of your device or specific operator services. TCL Communication Ltd. shall not be held legally responsible for such differences, if any, nor for their potential consequences, which responsibility shall be borne by the operator exclusively.