



## Clear and Simple Quick Start Guide

ALCATEL ONETOUCH  
IDOL™ 3



## Getting to know your ALCATEL ONETOUCH IDOL™ 3



## Phone setup

1. Use a pin to press the small cavity until the SIM cassette pops out.



2. Hold the micro-SIM card and microSDHC™ card (not included) with the cut corner oriented as shown.



### **WARNING!**

To avoid damage to the phone, do not use any other kind of SIM card or any non-standard micro-SIM card cut from a SIM card. You can get a standard micro-SIM card from your service provider.

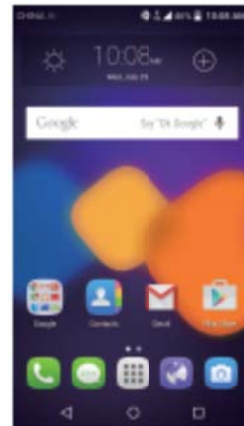
3. Close the SIM cassette.



# Touch screen

## Navigating your phone

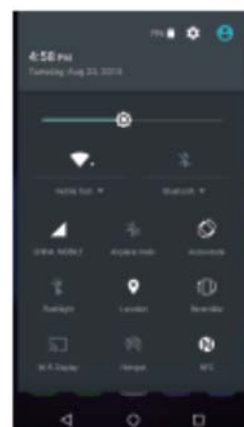
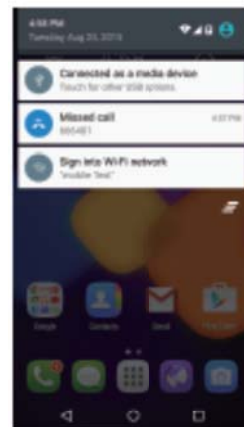
- Use your finger tip to lightly touch the screen.
- Use quick flicks of your finger on the touch screen to swipe up, down, left, and right.
- To return to the previous screen, tap the **Back** key ◀.
- Tap the **Home** key ○ at any time to return to the main home screen.
- Tap the **Recent Apps** key □ to access recently viewed apps.
- Tap **Apps** ⋮ to access applications on your phone.



## Notifications panel

Access alerts, including new messages, emails and software updates.

- Tap the top of the home screen and drag your finger down to see the Notifications panel.
- Swipe right or left to clear individual notifications or tap  to clear all.
- Tap down again to expand the quick settings menu.
- Tap  to access the settings menu.



## Personalize

### Set wallpaper

- To change your home or lock screen wallpaper, press and hold a blank part of the home screen and tap **WALLPAPERS**.
- Select a wallpaper and tap  to set it. You can also tap **Pick Image** for additional options.



### Add to home screen

- Tap **Apps** , press and hold the desired app, and drag it to the home screen.
- Press and hold a blank part of the screen and tap **WIDGETS**, Press and hold the desired widget and drag it to the home screen.



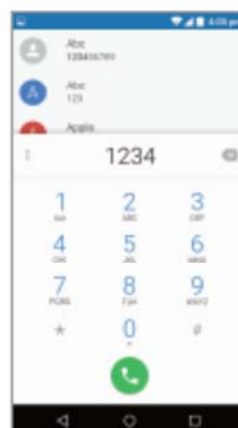
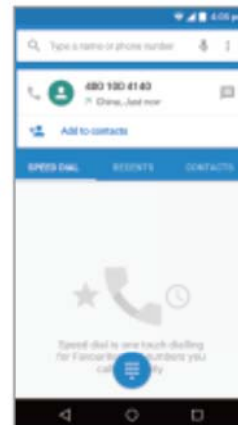
### Organize home screens

- To move an icon, press and hold it and drag it to a new location. To delete it, drag it to **Disable** .
- Press and hold an icon and drag it to **Folder** . To keep your stuff together just how you like, drag additional icons to add them to an existing folder.
- To rename a folder, tap it and then tap the name to bring up the keyboard.

# Calls and voicemail

## Make a call

1. From the home screen, tap **Phone** .
2. Tap a contact, type a name or phone number, or select an option:
  - **Dialer**  : Manually enter a phone number.
  - **SPEED DIAL**: Choose frequently called contacts.
  - **RECENT CALLS**: Call recent contacts and access your call history.
  - **CONTACTS**: Call from your contacts list.



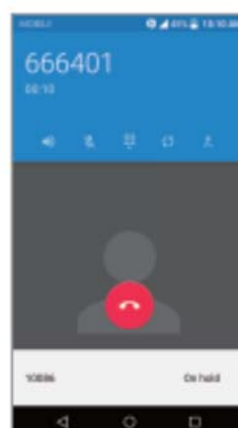
## Check voicemail

1. From the home screen, tap **Phone** , then tap .
2. Press and hold the **1** key .

## Use call waiting

Call waiting helps you answer or hold a call while you are on an existing call.

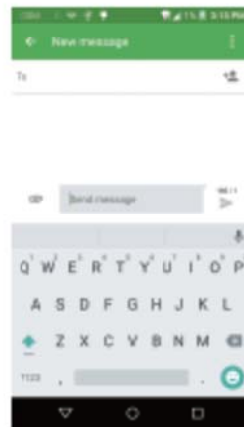
1. While on a call, you will hear a tone if another call comes in. Slide  to the right to answer.
2. Tap  or tap **On hold** to switch between active calls.
3. Tap  to merge calls.



## Text and picture messaging

### Send a text message

1. From the home screen, tap **Messaging** .
2. Tap **New message**  to start a new text message.
3. In the **To** field, enter a number or a contact name or tap **Contacts**  to access your contacts.
4. Tap the **Send message** field and enter your message.
5. Tap **Send**  to send the message.



### Send a picture message

1. Follow steps 1-4 above.
2. Tap the **Paperclip** .
3. Tap **Pictures**  and select desired picture.
4. Tap **Send**  to send the message.

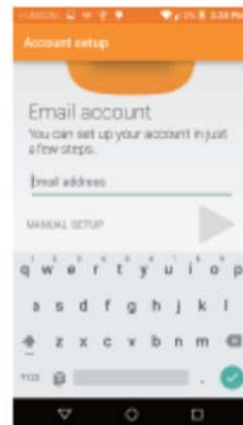


Please don't text and drive.

## Email

### Email setup (Gmail™, Yahoo!®, etc.)

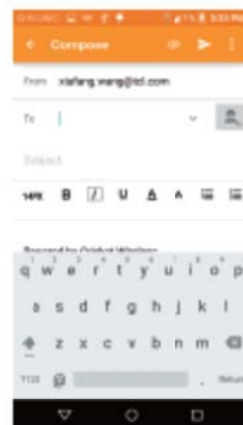
1. From the home screen, tap **Apps**  > **Email** .
2. Select an account type, enter your email address and password, then tap **Next** .
3. Confirm email account settings and tap **Next** .
4. Name the account, enter your name as it will appear on outgoing messages, and tap **Next** . Your email will begin to synchronize with your phone.



**Note:** To set up corporate email, contact your IT administrator.

### Create and send an email message

1. From the home screen, tap **Apps**  > **Email** .
2. To compose a new message, tap **Compose** .
3. Tap the To field and enter email address or name or tap **Contacts**  to access your contacts.
4. Enter a subject and email message.
5. To attach files to the email message, tap the **Paperclip**  and make your selection.
6. Tap **Send**  to send the message.



## Value Added Services

### Cricket Services

These services make using Cricket even better and easier.



**My Cricket:** Access billing, make a quick payment, view usage and access support from the palm of your hand.



**Cricket Wi-Fi:** Automatically connect to free and open Wi-Fi® hotspots, helping you to maximize data usage and enhance coverage.



**Cricket Voicemail:** Quickly view, access and play back your voicemail messages. Easily save Important numbers to your Favorites list and respond to messages by calling back or texting.



**Deezer:** Listen on-the-go with ad-free streaming music, download your favorites to your phone and get customized playlists based on your preferences.

## Apps on Google Play™

The ALCATEL ONETOUCH IDOL 3 is preloaded with great apps like Facebook, Twitter to take your experience to the next level. To find additional apps to make your phone experience even better, check out Google Play.

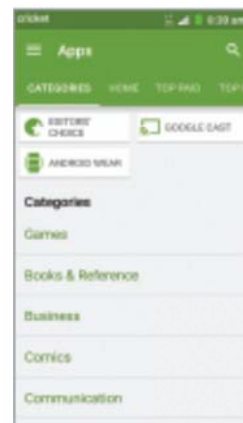
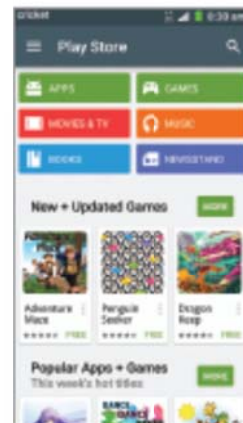
### Access Google Play

1. From the home screen, tap **Play Store** .
2. Enter your existing Google account or create one following the steps on the screen.

### Navigate Google Play

From Play Store, you will have multiple ways to search for apps, games, and more.

1. Tap a category to browse popular apps, games, movies, and music organized by popularity or category.
2. Tap **Search**  to search the Play Store for a specific game or app.
3. To install, tap the app and follow instructions. Once installed, you will see a notification in the Notifications panel. Open the app from this notification or by locating the app in **Apps** .



**Note:** A Google Wallet™ payment method is required to purchase apps.

## Camera and video

### Take a picture

1. From the home screen, tap **Camera** .
2. Tap  to select different modes. Then tap  to display **Camera settings**.
3. Zoom in and out by pinching with your fingers.
4. Tap the **Shutter button**  or by using the **Volume Keys** to take a photo.



### View pictures

1. From the home screen, tap **Apps** .
2. Tap **Gallery** .

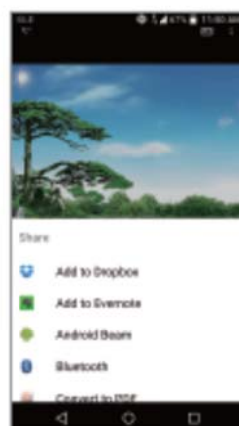


### Take a video

1. In camera mode, tap **Start recording**  to start and tap **Stop recording**  to stop recording video.

### Send a picture

1. After taking a picture, slide right to view the taked picture. Tap a selected picture and then tap **Share** .
2. Scroll through options to send via text messaging or email, Evernote®, and more.



## Unique Alcatel Features

### Reversible UI

1. From the home screen, tap **Apps**  .
2. Tap **Settings** > **Display** .
3. Mark the **Reversible** checkbox to activate the reversible mode.

### Double tap

Enable the double-tap gesture to wake the phone from sleep.

1. From the home screen, tap **Apps**  .
2. Tap **Settings** > **Gestures** .
3. Mark the **Double tap screen** checkbox to activate.

### Color notification

When there is an unread call or message, it displays with color notification.

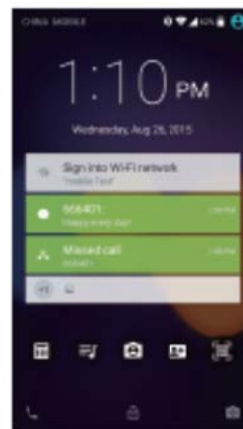
### Additional Value Added Services



**Selfie:** Take selfies quickly and easily. Access the front-facing camera from the lock screen to capture the moment instantly without switching between camera modes.



**Scanner:** Take scanner quickly and easily. Access Scanner from the lock screen to scan without switching between camera modes.

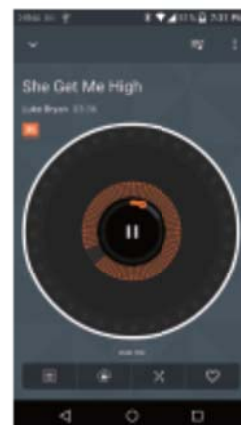
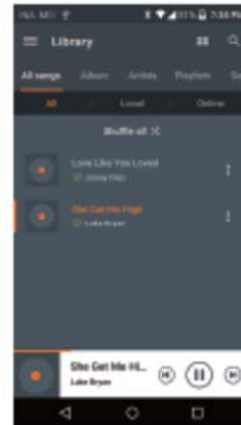


# Mix

Mix supports a wide variety of audio formats, so it can play music you purchase from online stores, music you copy from your CD collection, and so on.

## Mixing Music

1. From the home screen, tap **Apps**  .
2. Tap **Mix**  .
3. Tap a song in the music library to listen to it.



## FCC Regulations:

This mobile phone complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

This mobile phone has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation.

This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

### **FCC Note:**

Caution: Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

## RF Exposure Information (SAR)

This phone is designed and manufactured not to exceed the emission limits for exposure to radio frequency (RF) energy set by the Federal Communications Commission of the United States.

During SAR testing, this device was set to transmit at its highest certified power level in all tested frequency bands, and placed in positions that simulate RF exposure in usage against the head with no separation, and near the body with the separation of 10 mm. Although the SAR is determined at the highest certified power level, the actual SAR level of the device while operating can be well below the maximum value. This is because the phone is designed to operate at multiple power levels so as to use only the power required to reach the network. In general, the closer you are to a wireless base station antenna, the lower the power output.

The exposure standard for wireless devices employing a unit of measurement is known as the Specific Absorption Rate, or SAR. The SAR limit set by the FCC is 1.6W/kg.

This device is complied with SAR for general population /uncontrolled exposure limits in ANSI/IEEE C95.1-1992 and had been tested in accordance with the measurement methods and procedures specified in IEEE1528.

The FCC has granted an Equipment Authorization for this model phone with all reported SAR levels evaluated as in compliance with the FCC RF exposure guidelines. SAR information on this model phone is on file with the FCC and can be found under the Display Grant section of [www.fcc.gov/oet/ea/fccid](http://www.fcc.gov/oet/ea/fccid) after searching on FCC ID: 2ACCJN005.

While there may be differences between the SAR levels of various phones and at various positions, they all meet the government requirements.

SAR compliance for body-worn operation is based on a separation distance of 10 mm between the unit and the human body. Carry this device at least 10 mm away from your body to ensure RF exposure level compliant or lower to the reported level. To support body-worn operation, choose the belt clips or holsters, which do not contain metallic components, to maintain a separation of 10 mm between this device and your body. RF exposure compliance with any body-worn accessory, which contains metal, was not tested and certified, and use such body-worn accessory should be avoided.

Hearing Aid Compatibility (HAC) regulations for Mobile phones

In 2003, the FCC adopted rules to make digital wireless telephones compatible with hearing aids and cochlear implants. Although analog wireless phones do not usually cause interference with hearing aids or cochlear implants, digital wireless phones sometimes do because of electromagnetic energy emitted by the phone's antenna, backlight, or other components. Your phone is compliant with FCC HAC regulations (ANSI C63.19-2011). While some wireless phones are used near some hearing devices (hearing aids and cochlear implants), users may detect a buzzing, humming, or whining noise. Some hearing devices are more immune than others to this interference noise and phones also vary in the amount of interference they generate.

The wireless telephone industry has developed a rating system for wireless phones to assist hearing device users in finding phones that may be compatible with their hearing devices. Not all phones have been rated. Phones that are rated have the rating on their box or a label located on the box. The ratings are not guarantees. Results will vary depending on the user's hearing device and hearing loss. If your hearing device happens to be vulnerable to interference, you may not be able to use a rated phone successfully. Trying out the phone with your hearing device is the best way to evaluate it for your personal needs.

This phone has been tested and rated for use with hearing aids for some of the wireless technologies that it uses. However, there may be some newer wireless technologies used in this phone that have not been tested yet for use with hearing aids. It is important to try the different features of this phone thoroughly and in different locations, using your hearing aid or cochlear implant, to determine if you hear any interfering noise. Consult your service provider or the manufacturer of this phone for information on hearing aid compatibility. If you have questions about return or exchange policies, consult your service provider or phone retailer.

M-Ratings: Phones rated M3 or M4 meet FCC requirements and are likely to generate less interference to hearing devices than phones that are not labeled. M4 is the better/higher of the two ratings.

T-Ratings: Phones rated T3 or T4 meet FCC requirements and are likely to be more usable with a hearing device's telecoil ("T Switch" or "Telephone Switch") than unrated phones. T4 is the better/higher of the two ratings. (Note that not all hearing devices have telecoils in them.)

Your phone meets the M4/T4 level rating.

Hearing devices may also be rated. Your hearing device manufacturer or hearing health professional may help you find this rating. For more information about FCC Hearing Aid Compatibility, please go to <http://www.fcc.gov/cgb/dro>.

## More information

### On the web

Detailed support information, including device specifications and troubleshooting, is available at [www.cricketwireless.com/support/devices](http://www.cricketwireless.com/support/devices).

### On the phone

- Call Customer Care at **1-855-246-2461** or
- Dial **611** from your cell phone.

## Accessories

For more information concerning accessories, please visit your local Cricket store location or go to [www.cricketwireless.com/shop/accessories](http://www.cricketwireless.com/shop/accessories).



**Note:** Store and online inventories may vary.

Product meets FCC Radio Frequency Exposure Guidelines—FCC ID 2ACCJN005. This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

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