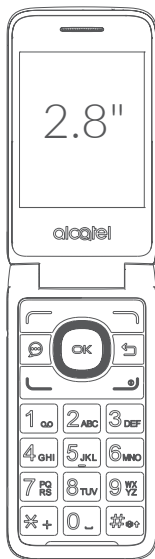


# alcatel

## GO FLIP™

### QUICK START GUIDE

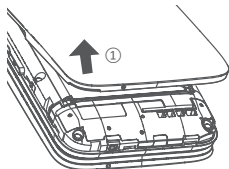


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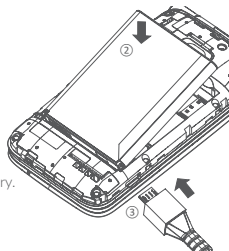
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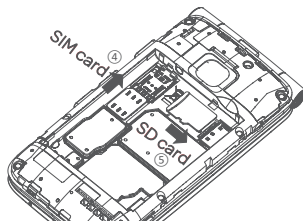


① Removing or installing the back cover.



② Removing or installing battery.

③ Charging the battery.



④ To insert a SIM or MicroSD card, push the SIM or MicroSD card into the card slot with the gold-colored contacts facing down.

⑤ To remove the SIM or MicroSD card, push down the plastic spring and pull the SIM or MicroSD card out.

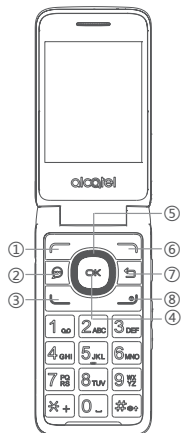
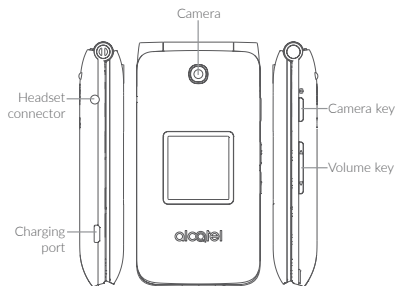
User guide and FAQ are available online  
[www.alcatelonetouch.ca](http://www.alcatelonetouch.ca)

SAVE  
PAPER  
SAVE  
TREES

PLEASE CONSIDER THE  
ENVIRONMENT BEFORE PRINTING

# 1 Your Mobile.....

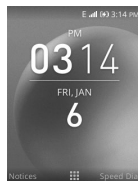
## 1.1 Keys



|   |                                         |                                                                                                                                                   |
|---|-----------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------|
| ① | Left soft key                           |                                                                                                                                                   |
| ② | Messages key                            | Enter the messages screen from any screen.                                                                                                        |
| ③ | Call key                                | <ul style="list-style-type: none"> <li>• Send call</li> <li>• Access call log (from app list and Home screen)</li> </ul>                          |
| ④ | Center soft key                         | <ul style="list-style-type: none"> <li>• Access app list (from Home screen)</li> <li>• Confirm an option (press the middle of the key)</li> </ul> |
| ⑤ | Navigation key ( up, down, left, right) | Goes to up, down, left or right menu.                                                                                                             |
| ⑥ | Right soft key                          |                                                                                                                                                   |
| ⑦ | Back/clear key                          | Lets you return to the previous screen, options menu or close a dialogue box                                                                      |
| ⑧ | End/power key                           | <ul style="list-style-type: none"> <li>• Powers on/off the handset (long press)</li> <li>• End call</li> <li>• Return to Home screen</li> </ul>   |

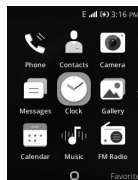
## 1.2 Home screen

Press the **End/power** key to get instant access to the Home screen.



## 1.3 App list

Press the **Center soft** key from the Home screen to access the App list.



## 1.4 Status bar

The Status bar appears at the top of your Home screen. Icons indicating your phone's status and new notification alerts appear in the Status bar.

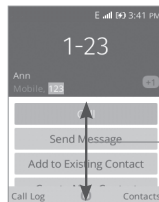
### Status and Notification icons

|                                                                                 |                                                                                     |                                                                                   |                                  |
|---------------------------------------------------------------------------------|-------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------|----------------------------------|
|  | New text or multimedia message                                                      |  | Missed call                      |
|  | New Email message                                                                   |  | Upcoming event                   |
|  | 4G LTE connected                                                                    |  | Alarm is set                     |
|  | EDGE connected                                                                      |  | Bluetooth is on                  |
|  | 4G connected                                                                        |  | Transferring files via Bluetooth |
|  | 2G connected                                                                        |  | Headset connected                |
|  | Silent mode                                                                         |  | GPS is on                        |
|  | Connected to a Wi-Fi network                                                        |  | Vibrate mode                     |
|  | Signal strength                                                                     |  | Battery is very low (red bar)    |
|  | No signal                                                                           |  | Battery is low                   |
|  | Airplane mode                                                                       |  | Battery is full                  |
|  | Roaming                                                                             |  | Battery is charging              |
|  | Song is playing                                                                     |  | New voicemail                    |
|  | No SIM card installed                                                               |                                                                                   |                                  |
|  | General numerical notications (missed call, new mail, new message, new event, etc.) |                                                                                   |                                  |

# 2 Making a Call.....

## 2.1 Placing a call

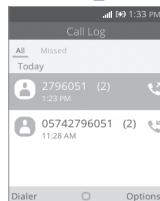
Dial the desired number then press  key to place the call. If you make a mistake, press  key to delete the incorrect digits.



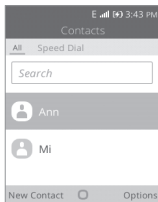
Press the up and down of the **Navigation** key to select more options.

You can also make a call from your call log:

First, press  key from Home screen to access the call log and choose the contact you want to dial, press  key to make the call.



If you want to make a call from **Contacts**, please select **Contacts** from app list. Choose the contact you want to dial, press  key or  key to make the call.



To hang up the call, press the key.

### Making an emergency call

If your phone has network coverage, dial emergency number and press the **Call** key to make an emergency call. This works even without a SIM card and without typing the PIN code.

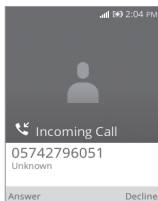
### International call

To dial an international call, press and hold to enter "+", then enter the international country prefix followed by the full phone number and finally press .

## 2.2 Calling your voicemail <sup>1</sup>

To access your voicemail, press and hold key. To edit your voicemail, in Home screen select **Speed Dial**, select **Voice Mail/Edit Voice Mail/Options/Change Voice Mail Number**, then you can edit the voicemail number. Finally, press to save.

## 2.3 Answering or rejecting a call



When you receive a call:

- Press the key or key to answer;
- Press the key or key to reject;

(1) Contact your network operator to check service availability.

To mute the ringtone volume of an incoming call, press the **Volume up/down** key.

## 2.4 Consulting your call history

You can access your call memory by pressing to view call history in categories of Incoming calls, Outgoing calls, and Missed calls.

# 3 Contacts.....

You can access this function by selecting **Contacts** from the app list.

### Searching for a contact

You can search for a contact by typing the initial of their name. Subsequent letters may be added to refine the search.

### Viewing a contact

Select a name from your contacts to read the contact information.

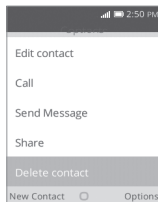
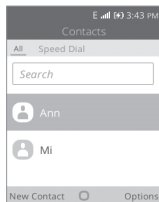
## 3.1 Add a contact

You can add a new contact to your phone:

1. From the app list select **Contacts** icon .
2. Press the key in the **Contacts** list to create a new contact.
3. Enter contact's name and other contact information.
4. When finished, press the key and select **Save**.

## 3.2 Delete a contact

Select the contact you want to delete and press the key to select **Delete contact** option.



## 3.3 Available options

From the contact list, you can access the following options:

- Edit contact Modify the contents of a contact.
- Call Make a call to the selected contact.
- Send Message Send an SMS/MMS to a contact.
- Share Share the selected contact via E-Mail, Messages and Bluetooth.
- Delete contact Delete the selected contact.
- Settings Enter more contacts settings.

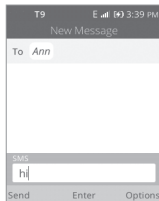
## 4 Messages.....

You can create, edit and receive SMS and MMS with this phone.

To access this feature, select  from the app list.

### 4.1 Write message

1. From the app list select **Messages** icon  or press  directly from Home screen to enter **Messages**.
2. Press  to write text messages.
3. Enter the phone number of the person in the **To** bar or press  to add recipients from **Contacts**.
4. Press the **SMS** bar to enter the text of the message.
5. Press  to send text messages.



### How to type a message

You can enter text using predictive text input.

For normal text input, press a number key, 2-9, repeatedly until the desired character is displayed. If the next letter you want is located on the same key as the present one, please wait until the cursor is displayed.

Press the  key to switch among "123/Abc/abc/ABC/T9" mode.

To insert a punctuation mark or special character, please press the  key.

If you want to delete the already typed letters or symbols please press the  key to delete them one by one.



An SMS of more than 160 characters will be charged as several SMS. Specific letters with accents will also increase the size of the SMS. This may cause multiple SMS to be sent to your recipient.

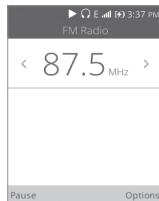
### Sending a multimedia message

MMS enables you to send video clips, images, photos, and sounds to other compatible phones and email addresses.

An SMS will be converted to MMS automatically when media files (image, video, audio, etc.) are attached.

## 5 FM Radio.....

Your phone is equipped with a radio<sup>1</sup> with RDS<sup>2</sup> functionality. You can use the application as a traditional radio with saved channels. In FM radio interface, press the  key to play/pause the playing process of the current channel, press the **Navigation Left/Right** key to search the channel. Press the  key to open **Options** menu. You can listen to it while running other applications.



- (1) The quality of the radio depends on the coverage of the radio station in that particular area.
- (2) Depending on your network operator and market.

## 6 Media .....

### 6.1 Camera

Your mobile phone is fitted with a camera for taking photos and shooting videos by selecting **Camera**. Press the  key to take the picture. You can send them directly by Bluetooth, set as wallpaper or select them as incoming call image to a contact in your **Contacts**

### 6.2 Gallery

Using the **Gallery** application, you can view pictures that you've taken with your phone's camera.

For pictures that stored on your phone, you can do basic editing such as rotating or cropping. You can also easily assign a picture as your contact picture or wallpaper and share pictures with your friend.

### 6.3 Video

Use this function to play video files. Press the  key to play/pause the video player, press the  key to open **Options** menu.

### 6.4 Music

Use the **Music** app to listen to all your music on your phone. Compatible music file formats include: mp3, wav, aac, etc.

## 7 Getting connected .....

To connect to the Internet with this phone, you can use GPRS/EDGE/3G/4G/4G LTE networks or Wi-Fi, whichever is most convenient.

### 7.1 Connecting to the Internet

#### 7.1.1 GPRS/EDGE/3G/4G/4G LTE

The first time you turn on your phone with your SIM card inserted, it will automatically configure your network service: GPRS, EDGE, 3G, 4G, 4G LTE.

To check the network connection you are using, press **Settings\Network & Connectivity\Cellular & Data**, and press **Carrier\Network Type**.

#### 7.1.2 Wi-Fi

Using Wi-Fi, you can connect to the Internet when your phone is within range of a wireless network. Wi-Fi can be used on your phone even without a SIM card inserted.

##### To turn Wi-Fi on and connect to a wireless network

- Press **Settings\Network & Connectivity\Wi-Fi**.
- Select the **On/Off** icon  to turn on/off Wi-Fi.
- The detailed information of detected Wi-Fi networks is displayed in the **Available Networks** section.
- Touch a Wi-Fi network to connect. If the network you selected is secured, you will need to enter a password or other credentials (you can contact the network operator for details). When finished, press the  key to connect.