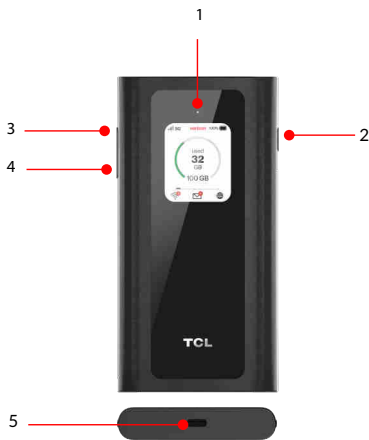


# Quick reference guide

**TCL** LINKZONE<sub>Go</sub> 5G

# About your TCL LINKZONE GO 5G



## 1. LED indicator

Check the "LED Guide" part for details.

## 2. Power button

- To turn on, press and hold for 2 seconds until screen welcome message appears.
- To turn off, press and hold for 3 seconds until Shutdown screen appears.
- Press and release to wake up the display.
- When the device is powered on, press to turn the screen on or off.

## 3. Select button

Press to confirm the selection.

#### **4. Navigation button**

- In main menu, press to navigate between pages in a continuous loop.
- In sub menu, press to switch between options.

#### **5. USB-C port**

- Connect to a power supply using the included USB-C cable and wall adapter.

## Status icons

|                                                                                    |                               |
|------------------------------------------------------------------------------------|-------------------------------|
|    | Home                          |
|    | Network signal strength       |
|    | USB connection                |
|    | LINKZONE GO Wi-Fi network     |
|    | Connected to the network      |
|    | Disconnected from the network |
|    | No network service            |
|   | SIM card not available        |
|  | SIM card locked               |
|  | Unread messages               |
|  | The battery is fully charged. |
|  | The battery is running low.   |
|  | The battery is charging.      |
|  | The battery is not inserted.  |

## LED Guide

| LED Status | Description               |
|------------|---------------------------|
| Red        | Not connected to network  |
| Green      | Connected to home network |
| Blue       | Roaming network           |
| White      | SIM Card error            |

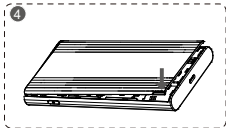
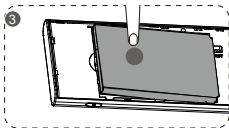
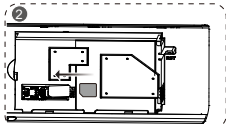
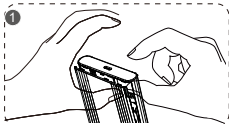
For a full list of definitions (LED may be blinking and other times solid color), check the User Manual at [Verizon.com](http://Verizon.com)

# Preparing LINKZONE GO for Setup

Your device has a Verizon 5G SIM card already installed.

If the SIM card must be replaced:

1. Open the back cover, remove the battery, and slide the SIM card out of the SIM Card slot.
2. To reinstall it, align the cutout tab as shown in the diagram and gently slide the card into the slot with gold contacts facing down.
3. Reinstall the battery.
4. Close the back cover.



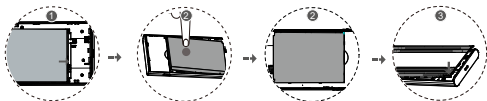
## NOTE:

Only a Verizon Nano SIM card can be used.

## Step 1: Insert the Battery

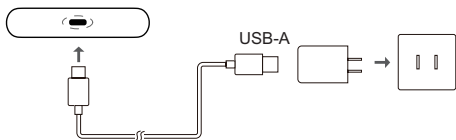
To Install the battery:

1. Align the metal contacts with the pins inside the battery compartment.
2. Press the battery down until it properly sits in place.
3. Press the back cover into place by aligning the tabs. It only fits one way.



## Step 2: Charge the TCL LINKZONE GO 5G

1. Connect one end of a USB-C cable to the device and the other end to a wall charger.
2. Insert the wall charger into AC power source and charge LINKZONE GO for 2 hours.



# Using TCL LINKZONE GO 5G

## Set up your LINKZONE GO

1. Press and hold the power button to turn on your LINKZONE GO. When the display screen lights up, remove your finger from the button.
2. Following the wakeup animation, select English or Spanish using the select button. Then go through the quick setup process to connect your LINKZONE GO to the wireless network.

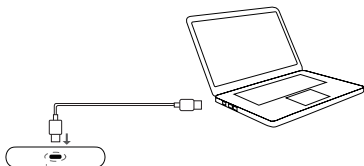
### NOTE:

- You can also press the navigation button to familiarize yourself with the menu and features of your LINKZONE GO.
- A quick press of the power button will turn on the display screen and wake up the device.
- To turn LINKZONE GO off, press and hold the power button.

## Connect to LINKZONE GO network

You have two options to connect your LINKZONE GO to the network.

1. Wired connection:
  - Connect the LINKZONE GO to your computer using the provided USB-C cable.



2. Wireless connection:

For the first-time use, follow the steps below to connect your LINKZONE GO to the network:

1) Navigate to the Wi-Fi information page.



2) Scan the QR code on the LINKZONE GO screen.  
The device will automatically connect to the wireless network.



3) Press the Select button to go to Wi-Fi Settings page as shown below. Then use the navigation button to toggle between options and select either 5 GHz or 2.4 GHz.

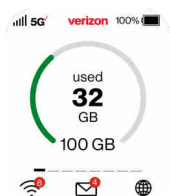


**NOTE:** If you select **Disabled**, your device will be disconnected from the network.

## Access advanced settings

You can access advanced settings and manage your LINKZONE GO network using the navigation button.

On the Homepage, press the navigation button to view the Wi-Fi information, internet status, manage data usage, change settings, and update software.



To configure more settings:

1. Open a web browser on the connected device.
2. Log in to the Admin website, <http://my.mobilehotspot> to configure settings. (Check the Admin website and login password on the label underneath the battery inside your LINKZONE GO.)

## Using TCL Connect App

You can also use TCL Connect App to control your TCL LINKZONE GO 5G.

1. Download the TCL Connect App using one of the following two methods:
  - Scan the QR code printed on the box to download TCL Connect app.
  - Download it from Google Play (running on Android 5.0 or higher) or App Store (running on iOS 11.0 or higher).



2. After you have downloaded the TCL Connect App to your smartphone:
  - a. Open TCL Connect App.
  - b. Tap on the **TCL-MW501UV** symbol.
  - c. Follow the on-screen instructions to complete the login process.
3. Use the TCL Connect app to change settings, monitor usage and control your LINKZONE GO.

**NOTE:**

Admin password is provided on the label underneath the battery. Write down the password and keep in a safe place away from the LINKZONE GO.

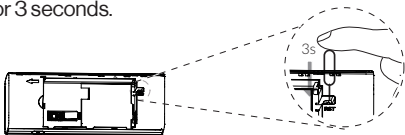
## Resetting TCL LINKZONE GO 5G

**NOTE:**

Resetting your LINKZONE GO will disconnect devices and reset network names and passwords.

To reset your LINKZONE GO to factory settings, follow the steps below:

1. Remove the back cover to locate the RESET slot.
2. Use a sharp object such as a paper clip end to press into the hole marked "RESET" inside LINKZONE GO for 3 seconds.



# Learning more



Visit **verizonwireless.com/support**



Download a User Guide from  
**verizonwireless.com/support** or call  
**800.922.0204** to order a copy.

Spanish User Guide can also be found from  
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## Managing your account



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### **Customer service**

Call 1.800.922.0204

Twitter @VZWSupport

# Additional information

## **Your wireless device and third-party services**

Verizon is the mobile carrier associated with this wireless device, but many services and features offered are provided by or in conjunction with third parties. Verizon is not responsible for your use of this device or any non-Verizon applications, services and products, including any personal information you choose to use, submit or share with others. Specific third-party terms and conditions, terms of use and privacy policies apply. Please review carefully all applicable terms, conditions and policies prior to using this wireless device and any associated application, product or service.

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English

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