



True Wireless Suryx Earphones

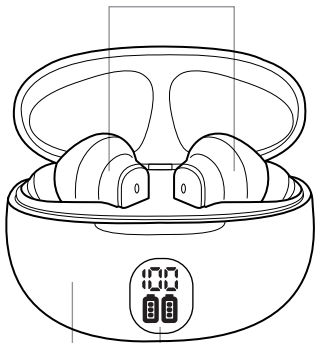
CHARGING CASE WITH BATTERY INDICATOR

FCC ID: 2ACE5-TWS25N

USER MANUAL

PRODUCT PARTS

2x Wireless Earphones
Connects to your phone, computer, or tablet



Charging Indicator Light
*Displays the battery life,
providing real-time
power status at a glance*

Rechargeable Case
*Charges both earphones. Comes
with built-in rechargeable battery*

Specs:

- » Bluetooth version: V5.4
- » Charging port : TYPE-C
- » Earbud's capacity: 30mAh 2x
- » Charging Case capacity: 200mAh
- » Call/play time: 1.5-2 hours
- » Charging time of charging case: about 120 minutes
- » Transmission distance: 10M (Accessible Distance)
- » Standard accessories: Earbuds 2x, Charging Case 1x, Charging Cable 1x, User Manual 1x

In the Box:

Wireless Earbuds, Charging Case , USB TYPE-C
Charging Cable

HOW TO USE

Charging the charge case: Connect the charge case using the Type C cable (included.)

Charging your TWS earbuds: Place the earbuds inside the charge case and it will start charging.

Power On/Off: Long press the earphone multi-function button area for 3 seconds.

Play/Pause: Click the earphones multi-function button area to play/pause the music.

Next Song: Double-click the button area of right earbud.

Previous Song: Double-click the button area of left earbud for.

Volume+: Triple-click the button area of right earbud.

Volume-: Triple-click the button area of left earbud.

Voice assistant: Long press the button of left or right earbud to activate the voice assistant of your phone.

Answer/ Hang up calls: Click the left or right headset multi-function buttons.

Reject calls: Long press for 2 seconds the left or right earphone multi-function buttons.

PAIRING YOUR TWS EARBUDS

1. Turn on the Bluetooth mode on your mobile device.

2. Take one or both earbuds out of the charging case and place near your device.

3. Select the device name XYS-TWS440 on your phone.

4. You will hear a voice prompt indicating that the earbuds are connected.



SAFETY GUIDELINES

1. Before using this product for the first time, please fully charge it before using it.
2. The product is not a toy, and children under the age of 12 must be used under the supervision of an adult.
3. Please use a 5V/1A charger that has passed the safety certification of a regular manufacturer to avoid damage to the product caused by a fast charging charger that supports high voltage.
4. Please charge in a safe environment, when charging the charging case, please pull out the charging cable as soon as possible after the power is fully charged to avoid damage to the battery caused by long-term charging. The charging method of the charging case is the Type-C interface.
5. This product has a built-in non-removable rechargeable battery, and repeated charging and discharging of the earbuds will lead to a decrease in battery performance over time, which is normal for all rechargeable batteries.
6. This product comes with a healthy battery, if it has not been used for a long time, please charge it at least once a month.
7. If you feel skin discomfort when wearing it due to individual differences, please stop wearing it and consult a doctor.
8. When using this product with Bluetooth connection, please adjust the sound of the earphones to an appropriate volume to avoid hearing damage caused by long-term loud volume.
9. If you use this product while engaging in activities that require concentration, you should pay attention to your own safety and the safety of others, such as when driving or cycling, on roads, construction sites, railways, or walking. You should remove your headphones or adjust the volume to ensure that you can hear the sounds around you, including alarms and warning signals.

SAFETY GUIDELINES

10. Please follow the relevant regulations of your region or country and use this product as required when driving.

11. This product contains magnetic materials, please keep away from electrical appliances with strong magnetic or electric fields, such as microwave ovens, refrigerators, etc., when using or placing the product.

12. It is recommended to use this product in an environment with a temperature of -0°C-45°C. When the ambient temperature is below +5°C, battery performance is limited.

13. Do not use this product in places where it is expressly prohibited to use wireless equipment, otherwise it will interfere with other electronic equipment or cause other dangers.

14. Before approaching medical or industrial equipment or boarding a plane, please ask the local staff if they can use it.

15. Before cleaning and maintaining this product, stop using this product, turn off all applications, and disconnect all connections or cables to other equipment.

16. Please dispose of waste electronic products properly in accordance with local laws and regulations, and do not dispose of electrical and electronic equipment, parts, batteries and other household waste.

SIMPLE TROUBLESHOOTING

FAULT	CAUSE	RESOLUTION
Doesn't turn on	The headphones are low on battery	Charge the headphones
Charging is slow	The headphones were not put away	Adjust the position where the headphones are placed
Automatic power off	The headphones are low on battery	Charge the headphones
"The headphones have an echo"	The volume is too loud or the environment is too noisy	Adjust the volume or change the environment
There is a murmur from the headphones	External interference or too far away from the phone	Change the location or get close to your phone
The other party's voice is quiet	The headphones are worn incorrectly or the volume is too low	Adjust the headset wear or volume
The signal is intermittent	Serious external interference or too far away from the phone	Choose a distraction-free environment or be close to your phone

FCC Statement

This device complies with part 15 of the FCC Rules.

Operation is subject to the following two conditions:

(1) This device may not cause harmful interference, and (2)

This device must accept any interference received, including interference that may cause undesired operation.

Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation.

If this equipment does cause harmful interference to radio which can be determined by turning the equipment on and off, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

The device has been evaluated to meet general RF exposure requirement. The device can be used in portable exposure condition without restriction.

Please read and follow these instructions.

Disclaimer:

This manual should be kept for future reference and maintenance purposes only. Be sure to review this manual and become familiar with its features before using this product. Do not open the product in anyway and try and alter internal components. Keep this product away from children. Clean this product often with a soft, dry cloth. Please be aware that improper use or inappropriate repair can lead to fire, electrocution, or damage. Please send back to Bower or contact customer service for issues regarding maintenance or repair. Make sure everything is secure before proceeding. Make sure the product is intact and that there are no missing parts. All photos and illustrations are for instruction purposes only.

LIMITED One (1) Year Limited Warranty

One (1) Year Limited Warranty: S. Bower Inc.™ warrants to the original retail purchaser that this product will be free from defects in materials and workmanship for one (1) year beginning on the date the product is first delivered to you (or otherwise placed in your possession), when used as directed. If a defect arises during the warranty period, S. Bower Inc.™ will, at its option, repair, replace, or refund the product. This warranty is provided in addition to, and does not limit, any rights you may have under applicable state or federal consumer protection laws. In California and other states where required, if the product cannot be repaired within a reasonable time or after a reasonable number of attempts, you may choose a replacement or refund. This warranty does not cover damage from misuse, abuse, accidents, unauthorized repairs, or normal wear and tear. To obtain warranty service, return the product to the retailer (if they participate in warranty returns) or send it freight prepaid to: S. Bower Inc.™ 38-09 43rd Avenue, 1st Floor Long Island City, NY 11101. Include proof of purchase, your name, return address, and a description of the problem. Some states do not allow limitations on implied warranties or the exclusion of incidental or consequential damages, so certain limitations may not apply to you. During the warranty period, implied warranties, including the implied warranty of merchantability, remain in effect where required by law. This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

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