

INFINITY[®]

MASSAGE CHAIRS



User Manual

EVOLUTION MAX 4D

Welcome to

INFINITY®

THE ULTIMATE MESSAGE EXPERIENCE

Thank you and congratulations on purchasing an Infinity Massage Chair - you've made a great choice.

With over a decade of experience designing, building and servicing massage chairs, Infinity takes pride in every chair sold, including yours. We are here for you. The US-based Customer Care team can be reached at (603) 910-5000 or visit us online at www.infinitymassagechairs.com and find valuable self service resources under the SUPPORT tab, including electronic copies of all documents and video tutorials.

Inside this manual, you will find everything you need to setup and safely enjoy your chair. Please review the entire manual, including all safety information, before assembling or using your chair. If you are assembling the chair yourself, please see the Assembly Guide next and reference the online assembly video.

For convenience, we've also created a Quick Start Guide. We suggest you keep it in the remote pocket as a tool to get to know all the features of your new chair.

Get ready to sit back, relax and enjoy the Ultimate Massage Experience.

Warranty Registration

Register your product at www.infinitymassagechairs.com/warranty to ensure it is in our system. This will simplify the warranty process should you ever need it.

Alternatively, **scan the QR code** to go directly to the URL above.



SCAN CODE

Assembly Video

Before assembling your chair, watch an assembly video at:
www.infinitymassagechairs.com/assembly-tutorials

Alternatively, **scan the QR code** to go directly to the URL above.



SCAN CODE



@infinitymassagechairs



@infinity_chairs



@infinitymassagechairs

We know you can't wait to sit in your new Infinity Massage chair! Take a picture of you enjoying the ultimate massage experience and make sure to tag us on social media with the hashtag **#infinitymassagechairs**

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Warning! Read important safety information found on page 30 before using or operating chair.

Your Chair

Chair Features

Zero Wall Fit™ Space-Saving Technology



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Adjustable Shoulder Fit



See page 10

Truefit™ Body Scanning



See page 11

4D Back Massage Mechanism



See page 16

Back Heat



See page 18

Complete Calf™ Kneading + Oscillation



See page 19 & 29

Foot Reflexology Rollers



See page 19 & 29

Joystick Control and Wireless Charging/USB Port



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Air Ionizer



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Apple & Android App Functionality



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Intelligent Voice Command + Control



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Nature Sounds



See page 22

Bluetooth® Speakers



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Chromotherapy Programs



See page 24

Manual Massage Customization



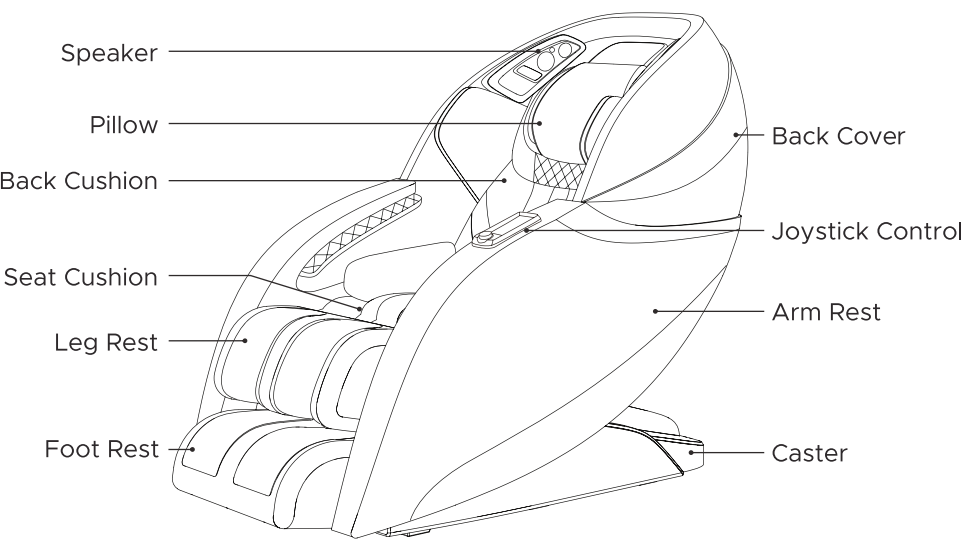
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Weightless Zero Gravity Recline



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External Structure

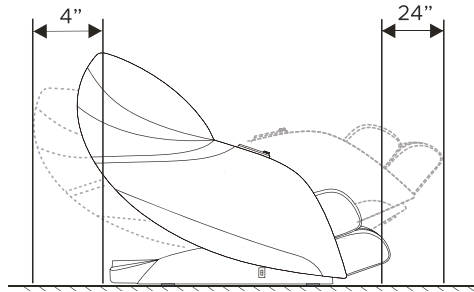


Before Getting Started

Installation Site

Clearance Space for the Chair

- 4" clearance for the recline of the backrest; 24" clearance for the extension of footrest and sliding forward of the chair.
- Keep it 3 feet away from the TV, radio or other audio & video appliance to avoid signal interference.



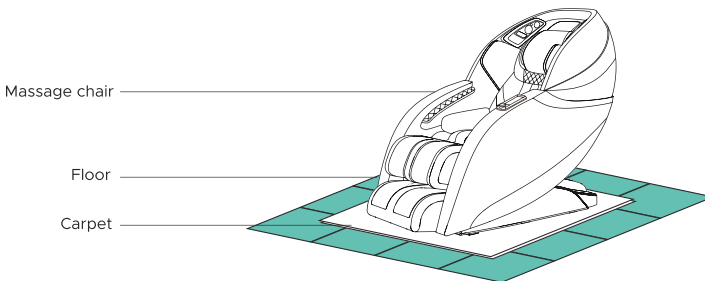
- Keep the distance between the power socket and power switch within 60" to avoid damage of power cord while massage chair sliding forward.
- Straighten the power cord while in use to avoid tangle or damage.



- To avoid serious injury or death, before sliding chair forward or backward check to make sure area is clear of children, pets, or obstacles.

Floor Protection

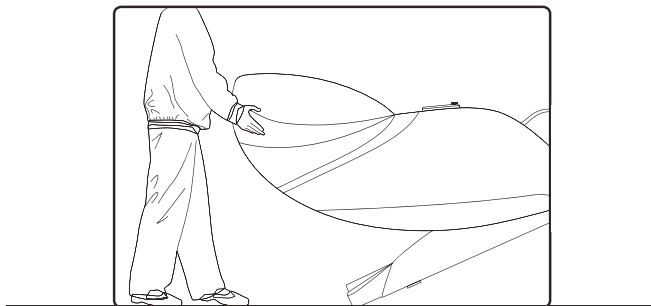
We recommend to place a piece of thin carpet or soft mat underneath it to avoid damaging the floor.



- Do not use the massage chair in high moisture environment such as near a swimming pool or bathroom to prevent electric shock accident.
- Please keep the massage chair away from heated surfaces to prevent fire hazard or damage to the product.

Move Methods

Apply pressure to the back of the massage chair from behind to pivot on the Castors. Have a second person up front to guide the Footrest until in the correct position. Maintain clearances as mentioned above. Gently lower into place. Do not pull on the side arms.



- Do not move the chair when there is user inside.
- Chair is heavy. Use caution and get assistance when lifting to avoid injury. Do NOT lift chair by footrest or armrests to avoid damage to product.

Connect to Power

Plug into a 110V grounded outlet.



WARNING

Grounding Instructions

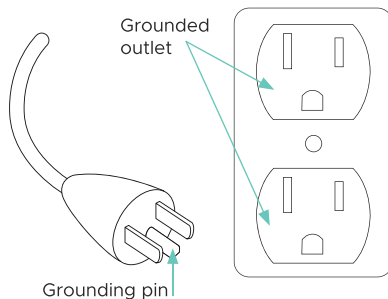
To avoid risk of electrical shock, turn power switch off before plugging unit into electrical outlet. Use only with properly grounded outlet (3 prong). Do not plug into ungrounded outlet.

WARNING – Improper connection of the equipment-grounding conductor can result in a risk of electric shock. Check with a qualified electrician or serviceman if you are in doubt as to whether the product is properly grounded. Do not modify the plug provided with the product – if it will not fit the outlet, have a proper outlet installed by a qualified electrician.

This product is for use on a nominal 120-V circuit and has a grounding plug that looks like the plug illustrated. Make sure that the product is connected to an outlet having the same configuration as the plug. No adapter should be used with this product.

Earthing

This massage chair is a Class 1 electrical appliance. Make sure to use a grounded outlet to the grounded power supply circuit and a properly installed earth grounding rod with ground connection, to avoid electric shock.

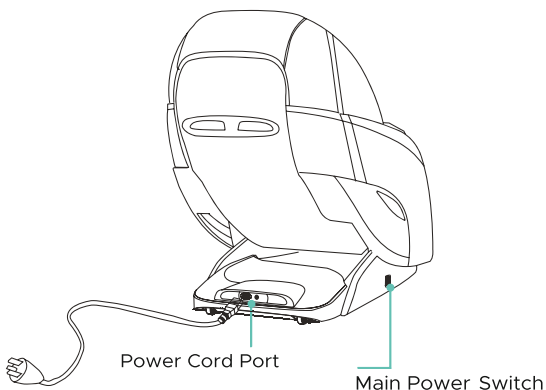


Chair Setup

Getting Comfortable

Main Power Switch

To power up the chair, flip the main power switch located on the side of the base of the chair to **ON**. Ensure the electrical cord is connected to a 110V grounded outlet and plugged into the power cord port located on the back of the base of the chair.

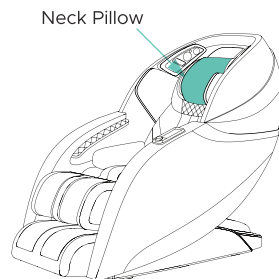


CAUTION

- To avoid possible damage to product or injury to unsupervised children, always turn off power switch and unplug massage chair from electrical outlet immediately after use.
- When not in use for a long period of time, we recommend that the chair be covered, the power cord be coiled and that the unit be placed in an environment free of dust and moisture.

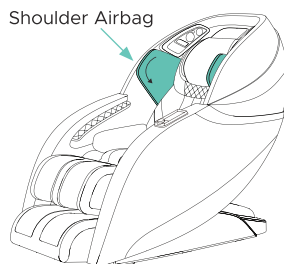
Adjust Pillow

Take a seat in the chair and take note of where the neck pillow rests on your neck. Adjust the pillow so that it rests comfortably in the arch of your neck. Do this by removing it from the velcro, aligning it, and then reattaching to the velcro once it is in the desired position.



Adjustable Shoulder Airbags

The shoulder airbags on your massage chair can be adjusted to better your shoulder height. Should you need to adjust the shoulder airbags up or down, simply grab the top of the airbag and pull down. To bring the airbag back up, reverse this process by grabbing the bottom edge and pulling up.



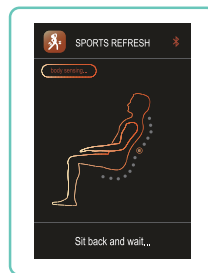
Smart tip: To **increase intensity** in the neck and shoulder region, flip the pillow or the pillow and pillow pad up so you lay directly on the seat back pad.

Reduce the Intensity of your Massage - Manually

To make the massage less intense, you can **add the back pad** to the seat back of your chair, or you can also **fold down the neck rest** to provide more cushioning between you and the massage mechanism in the seat back. To make the foot rollers less intense, insert the foot pads that came with your chair into the foot bed of the footrest.

Truefit™ Body Scanning

Select any auto program and press the **OK** button. The chair will automatically begin scanning your body, mapping your back, shoulders, and neck. During this process it is important to remain seated back into the chair without lifting your head. The scan can be viewed on the remote control screen. If fine tuning is needed just after your body scan, wait for the **shoulder adjust prompt** to appear and then use the **Back Adjustment** buttons to move the massage rollers up or down for the perfect shoulder kneading position.



Body Scanning



Shoulder Adjust Prompt

Getting out of the Chair

To easily exit the chair at any time, press the **ON/OFF** power button on the remote control to restore the chair to the upright position.

WARNING! Check to make sure children and pets are clear of chair **before** pressing on/off button to return chair to upright position. See next page for detailed hazard warnings.

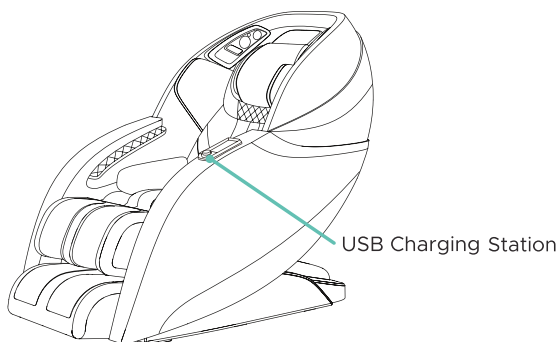


Chair Setup

USB Charging Station

Your massage chair includes a USB-A port to charge your phone or tablet while using the chair. This feature is especially helpful when using the app to control the chair.

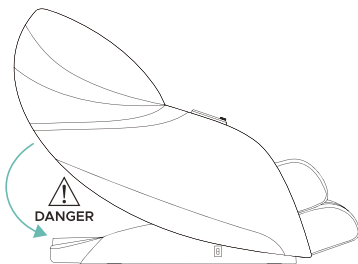
The port is located on the left arm panel on the **Joystick Control**.



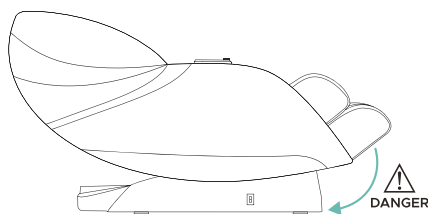
Chair Entry & Exit

Chair Entry and Exit Hazards

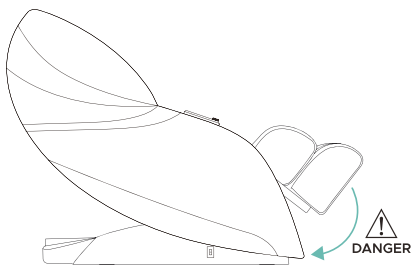
WARNING! The areas under the footrest and behind the back rest are potentially dangerous for a child or pet. The chair back is heavy and reclines with force. A small child or pet located behind the chair could be crushed as chair is reclined resulting in serious injury or death. When chair is reclined, small children or pets who have crawled under the leg rest may not be visible to the user and could be crushed when leg rest is lowered or when chair is returned to upright position. **To avoid serious injury or death, check these areas carefully before reclining, lowering leg rest, or returning chair to upright position.**



Make sure to check for children or pets **between the chair back and the base of the chair** before entering zero gravity recline.



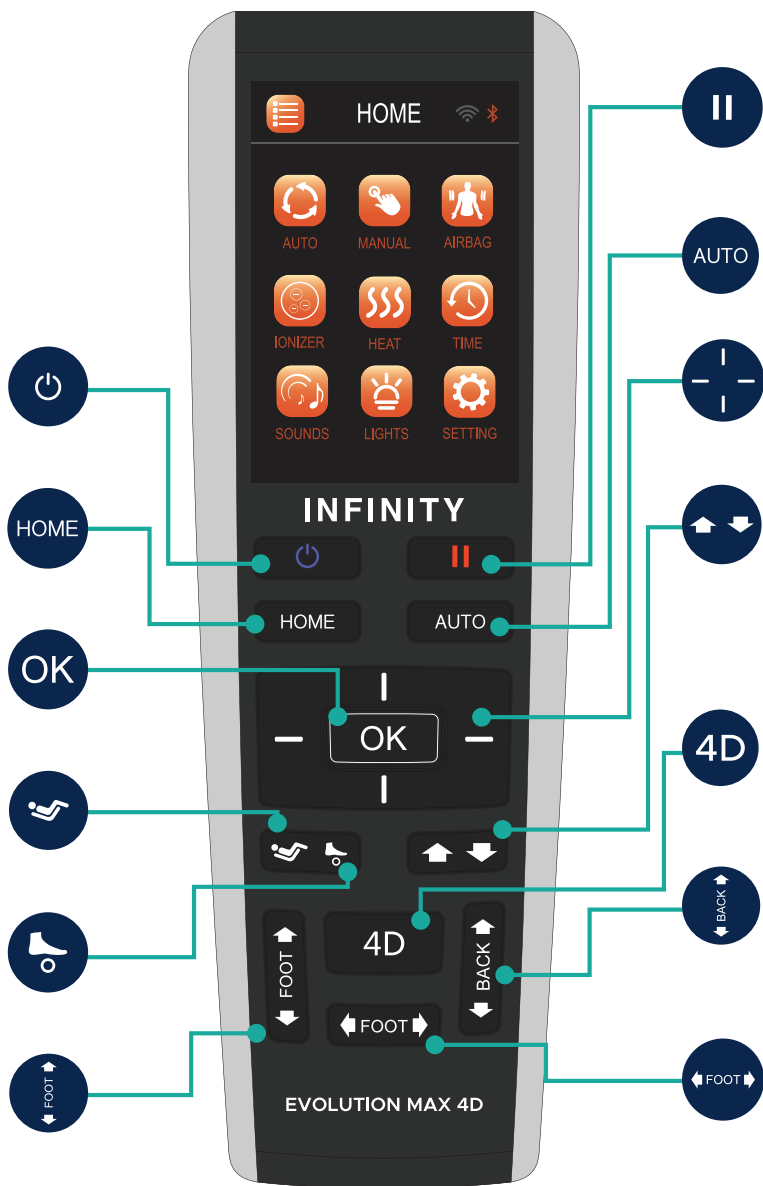
Make sure to check for children or pets **underneath the footwell** before exiting zero gravity recline and returning to upright position.



Make sure to check for children or pets **between the footrest and the chair body** before lowering the legrest.

Taking Control

Remote Control Layout



Remote Control Operation



On/Off – Powers up the remote or returns the chair to the exit position and powers down remote.



Pause – Press pause to immediately stop all massage chair activity, press again to resume.



Home – Shortcut to the home page of all menu screens.



Feet Adjust – Press and hold up arrow to bring foot rest up, press and hold down arrow to bring foot rest down.



4D – Press to increase or decrease 4D intensity of back mechanism. In-use screen displays intensity dial.



Auto – Shortcut to the Auto Programs menu screen.



Back Adjust – Back mechanism position adjustment; press and hold up to raise, press and hold down to lower. Use during initial body scan fine tuning or in manual point or Partial zone mode.



Foot Rollers – Press this button to toggle the foot reflexology rollers on or off.



OK – After navigating to the command desired on the display, push OK to select. During the massage, press OK button to switch to zero gravity.



Directional Button – Press up, down, left or right to navigate the display screen. During the massage, press up or down buttons to adjust massage speed. Press left or right button to adjust airbag intensity.



Seat Back Position – Press and hold down arrow to recline the seat back, press and hold the up arrow to upright the seat back.



Zero Gravity – Press for Zero Gravity 1, press again for Zero Gravity 2, press again to restore recline to upright position.



Leg Length – Press and hold right arrow to extend the leg length adjustment, press and hold the left arrow to retract the leg length adjustment.

Taking Control

Auto Programs

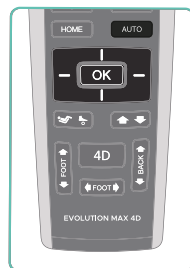
When massage chair is operating, press the **AUTO** button on the remote control to enter Auto Program Menu. Choose from **Extension, Release, Full Body, Thai, Chinese, Post Workout, Vigor, Night, Calm, Neck & Shoulder, Waist & Glutes, or Back & Spine**. Press **OK** to enter the program you desire. Selected program will show on the home screen.



Navigating the remote

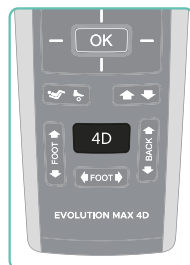
To show the Auto Programs list: Use the directional buttons to highlight **AUTO** from Home display, press **OK** button to select. Press up or down button to navigate amongst the 12 auto programs.

To select an auto program: Use the up and down directional buttons to highlight the program you wish to run. Press **OK** button to select and begin program.



4D Intensity Control

While the in-use screen is showing, use the **4D** button on your remote control to increase or decrease intensity. Intensity dial shows on in-use display area.



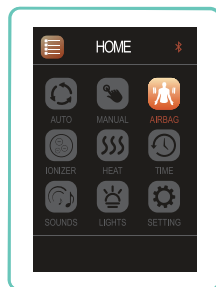
Program	What for?	Description
Sports Refresh	Soothe muscles after sports activities and exercise.	Performs a strong massage with deep, penetrating massage techniques to alleviate your aches and pains, improve circulation, and recuperate the body after intense physical activity.
Extension	This program is the best choice to relax tired muscles and increase physical vigor.	Inspired by Thai massage. The strong kneading and stretching functions effectively decompress the entire body.
Rest & Sleep	Try this program as you prepare your body to rest for the night.	A progression of mild massage techniques and chair movements brings harmony to your body. This program helps you unwind from a long day, and prepares you for a restful night's sleep.
Working Relief	This is a great program for people who work at a desk or travel a lot.	Performs a strong massage to ease muscles and recuperate the body.
Neck & Shoulder	Soothing pain and tension in the neck and shoulders.	A powerful combination of kneading, grabbing, and pressing massage techniques target the neck, shoulder, and upper back to help ease unwanted pain and stiffness.
Waist & Spine	Helps to relax, recover, and revitalize the main back muscles along your spine.	Designed to be an incredible injury prevention program, this massage focuses on the lumbar vertebra with targeted massage to loosen rigid muscles, relieve tension, improve circulation, and revitalize your energy levels.
Deep Shiatsu	This program is recommended to relieve lower back pain.	Deep shiatsu on the back for 10 minutes.
Healthy Breath	Designed for morning or midday relaxing.	Rhythmic five-minute massage to aid with deep breathing.
Massage Extend	Reduce built up tension carried in the body from everyday stress.	Designed for morning or midday relaxing, this massage helps to boost the vitality of muscles.
Relaxation	Best for winding down and re-energizing yourself after a long day.	Assists in relieving lower and upper back pain through a series of massage techniques.
All Air	Many find this program beneficial to relax and ease stress when winding down.	Full-body airbag-only massage without any kneading and tapping.
Demo	A quick way to feel all the massage techniques and chair movements in a brief 8 minute session.	A quick show of massage chair's features and functions. That can be accompanied by an explanatory voice over. The voice can be turned off and on in SOUNDS.

Taking Control

Airbag Massage

Select **AIRBAG** from Home display, press up or down button to navigate among: **PART** and **FORCE**. Select by pressing **OK**.

PART allows you to select which airbags to use. Select Full for all airbags. Otherwise pick and choose amongst the other Parts to turn them on or off. You may select more than one Part. To turn off all Airbags, select any lit parts and hit **OK** to turn off. When no Parts are lit, all airbags are off.



Airbag Region

Navigate to **PART**, press right button, then use the up or down button to select your desired airbag region: Full, Arm & Shoulder, Back & Waist, Legs & Feet, Buttock. Press **OK** button to select the airbag region.



Airbag Intensity

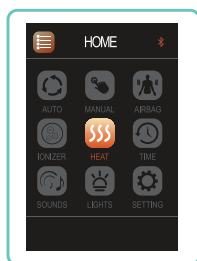
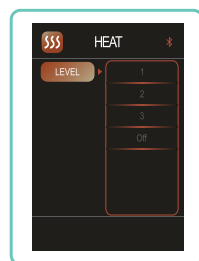
Navigate to **FORCE**, press right button, then use the up or down button to select your desired intensity: 1 = light, 5 = firm, or Off. Press **OK** button to select the airbag intensity.

While the in-use screen is displayed during a massage program, press the **left** or **right directional button** to adjust the airbag intensity (this feature works in both Auto and Manual programs).



Back Heat

Select **HEAT** from Home display, press right button, then press up or down button to navigate to desired heat setting: 1 = low, 2, 3 = high or Off. Press **OK** button to select the heat setting.

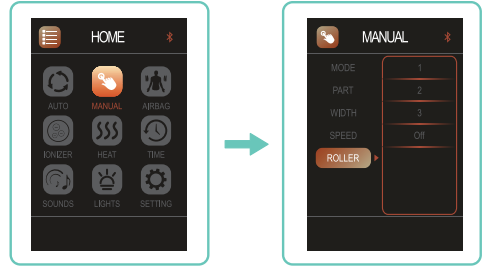


Smart tip: While the in-use screen is displayed during a massage program, press the **left** or **right directional button** to adjust the airbag intensity (this feature works in both Auto and Manual programs).

Foot Reflexology Rollers & Total Calf™ Kneading and Oscillation

Select **MANUAL** from Home display, then press up or down button to navigate to **ROLLER**. Press right button, then use the up and down buttons to select your desired foot roller speed: 1 = slow, 2, 3 = fast, or Off (deactivate foot rollers). Press **OK** button to select the foot roller setting.

Alternatively, press the **Foot Roller button** on your remote control. If the foot rollers are on, pressing this button will turn the foot rollers off. Press again to turn on. Your current foot roller speed is displayed in the in-use screen in the bottom right corner.



Joystick Control and Wireless Charging/USB Port

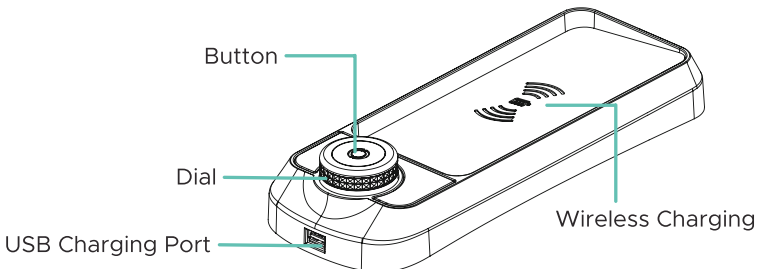
As well as having a corded remote control, your chair also comes with a built in joystick controller which is located on the top of the left arm panel. The joystick controller allows you to turn the chair on and off, select from six of the auto program's, adjust the recline angle of the seat back, and wirelessly charge your mobile device.

Wireless Charging Pad: Place any wireless charging-enabled phone directly on to pad to charge.

Button: Press and hold to turn chair ON. Press again to cycle through six of the auto program's. The program name is announced through the speakers and starts immediately. Press and hold to turn chair OFF.

Dial: Use dial to recline and upright the Solstice 4D massage chair by turning left or right.

USB Charging port: Attach a standard USB-A cord to charge devices.



Set your Environment

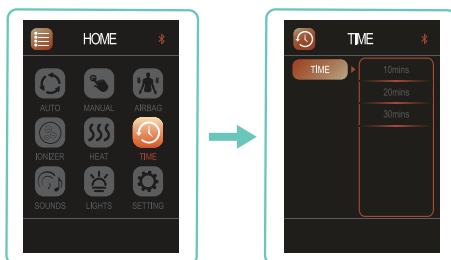
Air Ionizer

Select **AIR IONIZER** from Home display, press right button, then press up or down button to select your desired air ionizer setting: On, or Off. Press **OK** button to select the setting.



Timer

Select **TIME** from Home display, press right button, then press up or down button to select your desired timer: **10 minutes, 20 minutes, or 30 minutes**. Press **OK** to select your desired massage timer length. 20 minutes is the default setting.



App Download & Installation

Android System Software (Android System V2.2 or later)

- Open the Google play store. In the search bar, search for '**Infinity Message Chair Evolution Max**'. Click on the Evolution Max app tile.
- Click "Install" to download and install the Evolution Max **APK**, then press Settings button on your computer or Android device > press Wireless and Web Setting > Bluetooth* > Scan Bluetooth* device > Evolution Max, then pair.
- Start the Evolution Max APK, press Settings menu > Bluetooth* > and pair with the Evolution Max to link the APK

Apple iOS: (iPhone or iPad devices)

- Open the App Store. In the search bar, search for '**Evolution Max by Infinity**' to find the app. Click "Get" at the top right corner to download and install the software.
- In your device settings, open Bluetooth* and connect it to the massage chair.
- Please note: Only Apple equipment compatible with Bluetooth* 4.0 can connect to the chair's Bluetooth*.