Mobile Phone

Model Name: TM1802

Brand Name: TAG Mobile

FCC ID: 2ACNETM1802

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1. Removal of SIM card

■ Turn off the phone; remove the battery and unplug other external power sources.

■ When you need to remove the SIM card, please first turn off the phone, remove the battery, then remove the SIM card

2. Remove of the Memory Card

■ Turn off the phone; remove the battery and unplug other external power sources.

■ When you need to remove the Memory card, please first turn off the phone, remove the battery, then remove the Memory card.

3. Removal of the Battery

■ When removing the battery follow the following steps:

①Push the battery cover towards bottom and remove;

②Break out the battery from the mobile-phone;

Warning: You must turn off your mobile phone before removing the battery.

4. Battery Charging

■ Plug the charger into the electrical outlet.

■ Plug the charger connector into the charge interface of the phone.

■ The mobile phone and charger will become warm during charging and this is normal.

■ When charging is complete, unplug the charge connector from the electrical outlet and the mobile phone.

5. Dialing

■ Making Domestic Calls

Use the number keys to input number, then press the dial key to dial the call via SIM card 1/2

You can input domestic calls in this order:

Area code phone number dial key

■ Making International calls

For making international calls you should press the * key to switch, until the international phone prefix "+" appears on the screen. This will allow you to make an international call in any country regardless of what the international call prefix is.

✧ You can input international calls in this order:

+ Country code area code telephone number dial key

After entering the prefix, enter the country code and full number you wish to call.

■ Emergency Calls

If you are located within a network area (you can find this out by referring to the network strength indicator located on the upper left-hand corner of your mobile phone screen), even if you do not have a SIM card, you will be able to transmit emergency calls.

■ Receiving Calls

You can select the different mode to receive calls. If the earphones are already plugged in, you can use the button located on the earphones to pick up the phone. If it is inconvenient to press the button, then you can set the"Auto" as "On", with the earphones plugged in, and the phone will automatically pick up. If you have set the "Any Key", you can pick up the call by pressing any key other than the hang-up key, right soft key.

■ Ending a Call

You can press the hang-up key or right soft key to refuse an incoming call. During a call you can press the hang-up key to end a call. You can also cancel a call you have just dialed by pressing the hang-up key or right soft key.

6. Input Methods

■ General outline

This mobile phone provides various input methods for multinational language. Input method types are consistent with languages including your mobile phone.

■ Key board values

Generally the Left soft Key or OK key indicates confirmation; the right soft key is to return or eliminate.

Navigation keys (up/down and left/right keys): Generally used to move the cursor or candidate characters for inputting.

key: to switch between different input methods.

Number keys from 2 to 9: in the Intelligent English input modes, indicate the letters on the corresponding key.

* key: to show the sign interface.

7. Guide to Menu Operations

All function options about the mobile phone are listed as below with brief descriptions

7.1 Call logs

Call logs

■ **Missed calls**

To view the missed call log list for SIM card 1/2 and perform the corresponding operation on the selected call log.

■ **Dialled calls**

To view the dialed call log list for SIM card 1/2 and perform the corresponding operation on the selected call log.

■ **Received calls**

To view the received call log list for SIM card 1/2 and perform the corresponding operation on the selected call log.

■ **Rejected calls**

Record blacklist by calling record and check

■ **Delete all**

To delete call log for SIM card 1/2.

■ **Call times**

Record some recent calls, to wait some time and can be cleared to zero

■ **GPRS counter**

Record some recent calls, the phone to electricity and some other traffic and can be cleared to zero

7.2 Multimedia

Camera

To take pictures at anytime or place by a vivid camera and then save them on your memory card

Video recoder

Video or place at any time by a vivid camera and then stored in your memory card

Image

To view the saved image.

Audio

To play the music

Video

To play the recorded movie..

KingMovie

Play some SMV format video files

Sokoban

Snake

Tetris

7.3 contacts

You can add new contact and do some operations in the phonebook，including View, Send text message, Send

multimedia message, Call, , Edit, Delete, Copy, Move, Send business card, Add to Call Blacklist, Mark several, Phonebook settings.

7.3（1）Most used

Record one of the most recently used number, this can to dial the number again, send message, and delete

7.3（2）Groups

You can set the group, the contact on relationship between different groups, respectively, is convenient quickly find the corresponding contact person

7.4 Profiles

Activation and customize the required profile is Normall, silent, meeting, indoor, outdoor, Earphone, bluetooth's style.

7.5 Message

Chat mode

The information session interface between the same number

Write Message

To create a new Message.

Inbox

To view the received Message.

Outbox

To view the unsuccessfully sent Message

Drafts

To view the saved Message to send

Sentbox

To view the sent messages.

Templates

To view or edit template of MMS to create

Broadcast message

To receive public messages on all different subjects from your network operator

Voice mail server

Can set up a single number, email, date and number

Message settings

To perform the setting related to message.

7.6 Tools

Calculator

To provide a calculator with 4 basic functions to facilitate simple calculations.

Recorder

To record movies at anytime or place by a vivid camera, save and then save them on your memory card..

World clock

To use the world clock function.

Timer

Set up time, time will have ring tone hint

Unit conversion

Weight and the length of the conversion between the units

STK

Your phone supports STK (SIM TOOL KIT) function for SIM1/2.

Bluetooth

Open the bluetooth, for file transfer and acceptance

7.7 Settings

Call settings

To perform the Dual-SIM, call divert, call waiting,call barring.,Hide ID,Others

Phone Settings

Perform related set up mobile phone such as the time and date, language, input method, keyboard shortcuts, special keys, schedule power on/off automatically, power saving mode of opening and setting and restore factory Settings.

Display

Perform related Settings shown as switch motor drawing, wall paper, standby interface, according to some of the protective screen, backlight and the backlight time, key backlight time setting

Security Settings

Execute related the SIM1/2 security, mobile security, automatic keyboard lock, and end keys locked fast, anti-theft tracking and fixed dialing, blacklist and whitelist privacy protection..

Connections

You can set connectivity including B-tooth, data account.

7.8 My Files

To manage the space of phone or memory card.

7.9 G-space

Internet

Your mobile phone supports wireless application protocol (WAP) service. You can access many different WAP services such as news, weather reports, flight information, and others.

8. Safety Precautions

Before using the phone, please read the safety precautions carefully and let your children know these, so that you can use your phone correctly and safely.

!	Do not switch on your phone when phone use is prohibited or when phone use may cause interference or danger.
	Do not use your phone while driving.
	Follow the rules or regulations in hospitals and health care facilities. Switch off your phone near medical apparatus.

	Switch off your phone in an aircraft. The phone may cause interference to control signals of the aircraft.
	Switch off your phone near high-precision electronic devices. The phone may affect the performance of these devices.
	Do not attempt to disassemble your phone or its accessories. Only qualified personnel are allowed to service or repair the phone.
	Do not place your phone or its accessories in containers with strong electromagnetic field.
	Do not place magnetic storage media near your phone. Radiation from the phone may delete the information stored on them.
	Do not put your phone in a high-temperature place or use it in a place with flammable gas such as a gas station.
	Keep your phone and its accessories away from children. Do not allow children to use your phone without guidance.
	Use approved batteries and chargers only to avoid explosion.

FM radio

Please plug in the compatible earphone to the device and then turn on the radio. The earphone cable can be used as FM Antenna. Please adjust appropriate volume when listening to the radio. Continue to use higher volume is harmful for your ear.

9. Cleaning and Maintenance

The mobile phone, battery and charger are not water resistant. Please do not use them in the bathroom or other excessively moist areas and likewise avoid allowing them to get wet in the rain.

Use a soft, dry cloth to clean the mobile phone, battery and charger.

Please do not use alcohol, thinner, benzene or other solvents to wipe the mobile phone. A dirty outlet will cause poor electrical contact, lose of power and even inability to recharge. Please clean regularly.

10. Technical Information

Phone

Weight **96.0g**

Lithium Battery

Nominal voltage	**3.7v**
Nominal	**4.2v**
Capacity rating	**800mAh**
Continuous standby time	**250-400hrs**
Continuous calling time	**3-5hrs**
	Depending on the network

11. Trouble shooting

If anything unusual occurs while using your mobile phone, please refer to the following table.

Frequently Occurring Problems	Cause	How to Fix
Poor reception	Using the mobile phone in an area with poor reception such as near tall buildings or in a basement where radio waves cannot be transmitted.	Try to avoid.
	Using the mobile phone when the network is busy, such as during rush hour, when the lines are full making it impossible to get through.	Try to avoid.
	Related to the distance from the base station built by the network.	You can request that the network service provider provide a service area plan.
Echo or noise	Caused by poor network relay, a regional problem.	Hang up and redial, if the relay is changed then the line may be better.
	Some calling regions have poor lines.	

Shortening of the standby time	Standby time is related to the network system.	Please temporarily turn off your mobile phone, as you are located in an area with poor reception.
	Batteries need to be replaced	Replace the batteries
	When you cannot get a signal, the phone will continue to transmit in order to find a base station, thereby expending large amounts of electricity will cause the standby time to decrease.	Please move to an area with a strong signal or temporarily turn off your mobile phone.
Unable to turn on the phone	The battery is empty.	Look at the remaining electricity or recharge.
SIM card malfunction	SIM card is damaged.	Contact your network service provider.
	SIM card is not properly inserted.	Confirm SIM card is properly inserted.
	There is a foreign substance on the metal surface of	Use a clean cloth to wipe off the metal contact

	the SIM card.	point of the SIM card.
Unable to connect with the network	Expired SIM card	Contact your network provider.
	Outside the GSM service area	Consult your network provider on the service area.
	Poor signal.	Please move to a place with a better signal and try again.
Unable to make a call	Using the call bar function	Cancel the call bar function.
	Using the fixed dialling function.	Cancel the fixed call setting.
Incorrect PIN number	Consecutively enter the wrong password three times.	Contact your network provider.
Unable to charge	Battery or charger is damaged	Replace the battery or charger.
	recharging in the environment of less than -10℃ or higher than 45℃.	Change the charging environment.
	Poor contact	Check if the plug is properly connected
Unable to add new phone book	The storage space of the phone book is full	Delete a portion of the phone number entries

entries		
Unable to set certain functions	Your network provider does not support this function or you have not applied for it.	Contact your network provider.

■ **The socket-outlet shall be installed near the equipment and shall be easily accessible.**

Correct Disposal of this product	
	This marking indicates that this product should not be disposed with other household wastes throughout the EU. To prevent possible harm to the environment or human health from uncontrolled waste disposal, recycle it responsibly to promote the sustainable reuse of material resources. To return your used device, please use the return and collection systems or contact the retailer where the product was purchased. They can take this product for environmental safe recycling.

The plug portion of the AC/DC adaptor is used as disconnect device. Therefore, the appliance should be placed near the socket outlet and easily accessible

Photo for reference only

FCC RF EXPOSURE INFORMATION:

WARNING!! Read this information before using your phone

In August 1986 the Federal Communications Commission (FCC) of the United States with its action in Report and order FCC 96-326 adopted an updated safety standard for human exposure to radio frequency (RF) electromagnetic energy emitted by FCC regulated transmitters. Those guidelines are consistent with the safety standard previously set by both U.S. and international standards bodies. The design of this phone complies with the FCC guidelines and these international standards. Use only the supplied or an approved antenna. Unauthorized antennas modifications, or attachments could impair call quality, damage the phone, or result in violation of FCC regulations. Do not use the phone with a damaged antenna. If a damaged antenna comes into contact with the skin, a minor burn may result. Please contact your local dealer for replacement antenna.

BODY-WORN OPERATION:

This device was tested for typical body-worn operations with the back of the phone kept 0.5cm from the body. To comply with FCC RF exposure requirements, a minimum separation distance of 0.5cm must be maintained between the user's body and the back of the phone, including the antenna. Third-party belt-clips, holsters and similar accessories containing metallic components shall not be used. Body-worn accessories that cannot maintain 0.5cm separation distance between the user's body and the back of the phone, and have not been tested for typical body-worn operations may not comply with FCC RF exposure limits and should be avoided.

For more information about RF exposure, please visit the FCC website at www.fcc.gov

Your wireless handheld portable telephone is a low power radio transmitter and receiver. When it is ON, it receives and also sends out radio frequency (RF) signals. In August, 1996, the Federal Communications Commissions (FCC) adopted RF exposure guidelines with safety levels for hand-held wireless phones. Those guidelines are consistent with the safety standards previously set by both U.S. and international standards bodies:

<ANSIC95.1> (1992) / <NCRP Report 86> (1986) / <ICIMIRP> (1996)

Those standards were based on comprehensive and periodic evaluations of the relevant scientific literature. For example, over 120 scientists, engineers, and physicians from universities, government health agencies, and industry reviewed the available body of research to develop the ANSI Standard (C95.1). Nevertheless, we recommend that you use a hands-free kit with your phone (such as an earpiece or headset) to avoid potential exposure to RF energy. The design of your phone complies with the FCC guidelines (and those standards).

Use only the supplied or an approved replacement antenna. Unauthorized antennas, modifications, or attachments could damage the phone and may violate FCC regulations.

NORMAL POSITION:

Hold the phone as you would any other telephone with the antenna pointed up and over your shoulder.

RF Exposure Information:

This product is compliance to FCC RF Exposure requirements and refer to FCC website search for FCC ID:2ACNETM1802to gain further information include SAR Values.

This device complies with part 15 of the FCC rules.
Operation is subject to the following two conditions:
(1) this device may not cause harmful interference, and
(2) this device must accept any interference received, including interference that may cause undesired operation.

NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is

encouraged to try to correct the interference by one or more of the following measures:
- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
-Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
-Consult the dealer or an experienced radio/TV technician for help

Do not use the device with the environment which below minimum -10℃ or maximum over 50℃, the device may not work.

Changes or modifications to this unit not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.