

TRU-BOLT®

USER MANUAL - BLUETOOTH LOCK



M1742002 1742006 V0

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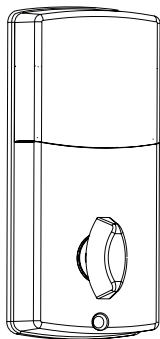
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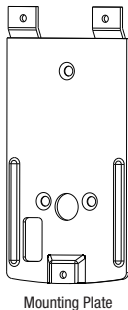
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I. INSTALLATION INSTRUCTIONS

PACKAGE CONTENTS



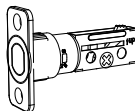
Interior Assembly



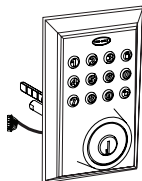
Mounting Plate



Entry keys (2 ea.)



Deadbolt Latch Set (Adjustable)
2-3/8" (60mm) to 2-3/4" (70mm)



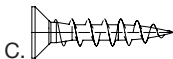
Exterior Assembly



Deadbolt Strike Plate



A. 5/16" (8mm) Screws - 2 ea.



C. 3/4" (19mm) Screws - 5 ea.



B. 7/8" (22mm) Screws - 2 ea.



D. 1" (25mm) Screw - 1 ea.

TOOLS REQUIRED

Tools Required for Installation on Pre-drilled Doors:

- Phillips Screwdriver

NOTE: DO NOT USE a drill.

Batteries (not included)

Electronic lock requires (4) High Quality AA Alkaline batteries. When all 4 batteries are installed in the correct position, hear 2 beeps and the keypad will illuminate blue. DO NOT TOUCH the keypad until the keypad stops illuminating.

Tools Required for Installation on Doors That Require Drilling:

- Drill
- Tape Measure
- Pencil
- 2-1/8" (54mm) Drill Hole Saw
- 1" (25mm) Drill
- 1/16" (2mm) Drill
- Chisel
- Hammer
- Phillips Screwdriver



PAY CLOSE ATTENTION TO ALERTS

DO NOT RETURN TO STORE! If any parts are missing or damaged, please call Customer Service toll free at 1-800-860-1677 (Toll Free, M-F 7am – 5pm PST)
Online installation videos can be viewed at TruBoltLocks.info

NOTE: For installation on doors with pre-drilled holes skip to page 4.

1. TEMPLATE

- Cut out template printed on page 21 of this Manual (Figure 1a).
- Fold template and place on door 36" (915mm) from the ground as marked (Figure 1b).



Figure 1a



Figure 1b

2. MARK THE DOOR FOR DRILLING

- Mark center hole on door edge through guide on template for 1" (25mm) latch bolt (Figure 2a).
- Mark center hole on door face through guide on template for 2-3/8" (60mm) or 2-3/4" (70mm) backset (Figure 2b).

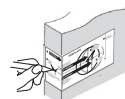


Figure 2a



Figure 2b

3. DRILL AND CHISEL DOOR

- Drill 2-1/8" (54mm) hole through door face as marked for lock set (Figure 3a).
- Drill 1" (25mm) hole in center of door edge for Deadbolt Latch Assembly (Figure 3b).
- Insert Deadbolt Latch Assembly in hole keeping it parallel to face of door. Mark outline and remove latch (Figure 3c).
- Chisel 1/8" (3mm) deep or until latch face is flush with door edge (Figure 3d).

2 1/8" (54mm)

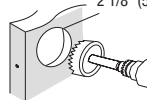


Figure 3a

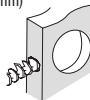


Figure 3b



Figure 3c

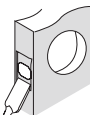


Figure 3d



NOTE: For Drive in Latch, drill hole size indicated on template and press until it is flush with door edge.

4. MARK AND DRILL DOOR JAMB

- Mark center hole on edge of jamb even with the center of the Latch Bolt on door edge. (Figure 4a).
- Drill 1" (25mm) hole 1-3/16" (30mm) deep in door jamb on center mark (Figure 4b).
- Outline outside edges of Strike Plate (Figure 4c).
- Chisel 1/8" (3mm) deep for Strike Plate or until flush (Figure 4d).
- Install Strike Plate using two 3/4" (19mm) screws provided (Figure 4e).

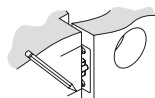


Figure 4a

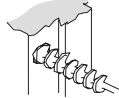


Figure 4b

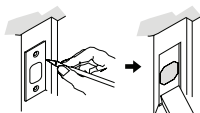


Figure 4c

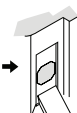


Figure 4d

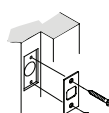


Figure 4e

ADJUSTING DEADBOLT LATCH SET

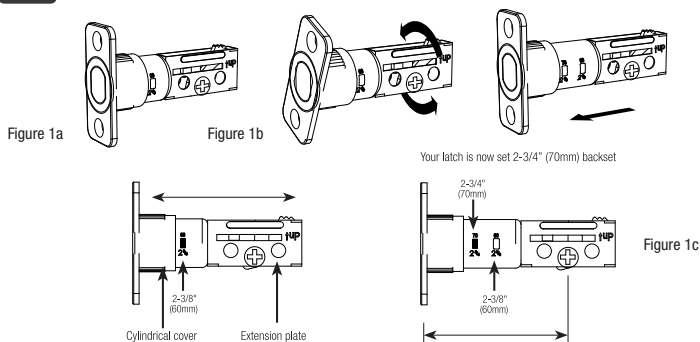
NOTE: Deadbolt Latch Set is shipped with the backset set at 2-3/8" (60mm)
Measure the backset (backset is distance between edge of the door and the center of Lock).

1. TO CONVERT FROM 2-3/8" (60mm) BACKSET TO 2-3/4" (70mm) BACKSET

- Hold latch with numbers facing forward and thumb pressing on the bolt (Figure 1a).
- Rotate and pull the latch faceplate all the way out (Figure 1b).
- Rotate the cylinder cover so that the marking aligns with the 2-3/4" (70mm) position indicator (Figure 1c).

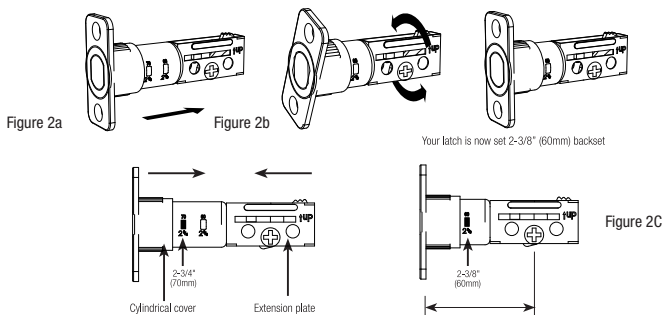


NOTE: Do not extend Cylindrical Cover past 2-3/4" (70mm)



2. TO CONVERT FROM 2-3/4" (70mm) BACKSET TO 2-3/8" (60mm) BACKSET

- Hold latch with numbers facing forward and thumb pressing on the bolt (Figure 2a).
- Rotate and push the latch faceplate all the way in (Figure 2b).
- Rotate the cylinder cover away from you so that the marking aligns with the 2-3/8" (60mm) position indicator (Figure 2c).



3. INSTALLING THE DEADBOLT LATCH SET (need phillips head screwdriver)

- Insert Deadbolt Latch Set into door edge hole with the word "UP" and the arrow on the extension plate facing UP. Cross shaped spindle connector will be at the bottom of the Deadbolt Latch Set (Figure 3a).
- Make sure the face plate sits flush with the door. Do not force the latch into the mortise flush. Chisel out excess material if necessary for a flush fit.
- Using two 3/4" (19mm). screws provided, screw the latch into the door with a hand held screwdriver. DO NOT OVER TIGHTEN.

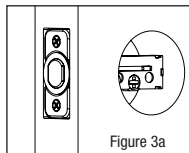
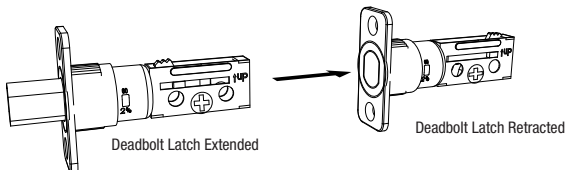


Figure 3a



NOTE: Deadbolt Latch must be retracted when installing



4. IDENTIFYING YOUR DOOR HANDING

Stand outside the door.

- If the hinges are on the left your door is Left Handed (Figure 4a).
- If the hinges are on the right your door is Right Handed (Figure 4b).

LEFT HAND DOOR

Left Handed Door
Hinges are on the left side

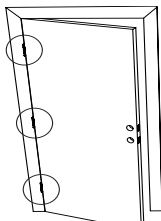


Figure 4a

RIGHT HAND DOOR

Right Handed Door
Hinges are on the right side

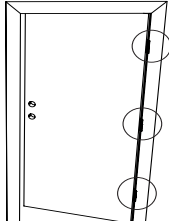


Figure 4b



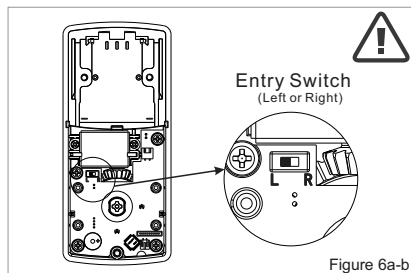
NOTE: You are standing outside the door to determine left or right switch setting

5. UNPACK THE INTERIOR ASSEMBLY

- Remove the battery cover by sliding the cover upward.
- Locate the screws holding the Mounting Plate to the Interior Assembly. Remove the screws to release the Mounting Plate from the Interior Assembly.

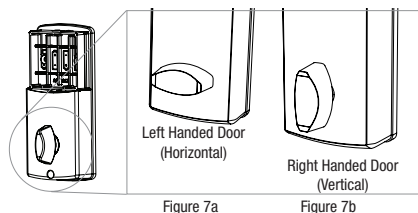
6. SET THE ENTRY SWITCH FOR LEFT OR RIGHT HANDED DOOR

- Gently move the switch to "L" for Left Handed Door (Figure 6a).
- Gently move the Switch to "R" for Right Handed Door (Figure 6b).

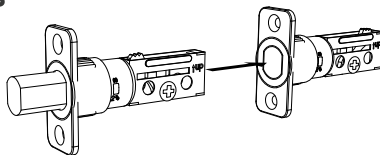


7. SET THE INTERIOR KNOB POSITION FOR LEFT OR RIGHT HAND HINGED DOORS

- The Interior Knob goes in the Horizontal position for Left Handed Doors (Figure 7a).
- The Interior Knob goes in the Vertical position for Right Handed Doors (Figure 7b).



NOTE: Make sure deadbolt Latch is retracted



8. INSTALLING THE EXTERIOR ASSEMBLY

Work with the Door Open for easy access.

- Unpack the Exterior Assembly. Use care to not scratch the green circuit board during handling and installation.
- Check that the Rubber Gasket is properly seated on the Exterior Assembly (Figure 8a).
- Insert the Exterior Assembly onto the door with the tailpiece going through the Deadbolt Latch Set cross shaped spindle connector in the VERTICAL POSITION. Route the Control Wire through the door under the Deadbolt Latch Set (Figure 8c).

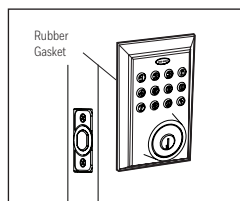


Figure 8a

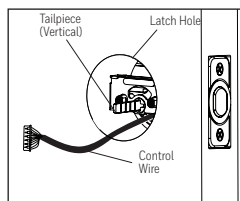


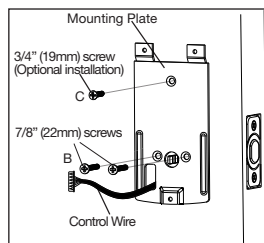
Figure 8c



NOTE: Tailpiece must be positioned vertically

9. SECURING THE EXTERIOR ASSEMBLY TO THE DOOR

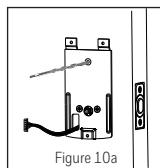
- From the side marked “This side against door”, route the Control Wire through the rectangular slot in the Mounting Plate (Figure 9a).
- Place Mounting Plate against door with tailpiece passing through the center hole in the three hole set (Figure 9b).
- Secure the Mounting Plate to the Exterior Assembly using two 7/8” (22mm) Screws(B) (Figure 9c).
- Hand tighten with a Phillips Screwdriver leaving loosely connected (Figure 9d).
- Check that the Rubber Gasket is properly aligned and correct as necessary (Figure 8a).
- Check vertical alignment of the lock (Figure 9f).
- Tighten securely with a hand held Phillips Screwdriver. **DO NOT OVER TIGHTEN**



Right handed door view
Figure 9a-f

10. OPTIONAL INSTALLATION

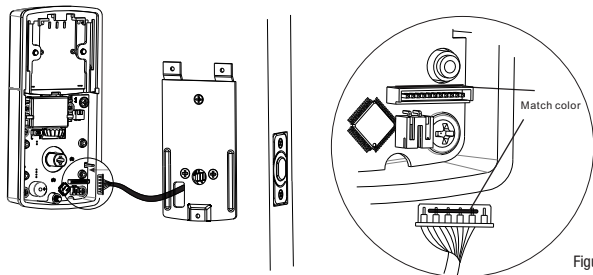
- Using a 1/16" (2mm) drill bit, drill a pilot hole in your door using the Mounting Plate upper hole as a guide (Figure 10a).
- Insert one 3/4" (19mm) screw(C) and tighten.



NOTE: Lock and unlock using the key to see if the Deadbolt Latch is opening and closing easily.

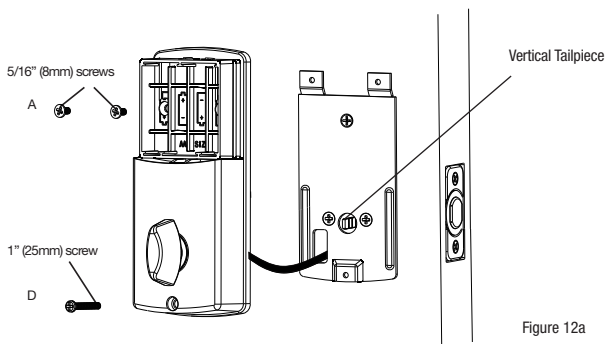
11. ATTACH THE CONTROL WIRE TO THE INTERIOR ASSEMBLY

- Use care to attach the Control Wire male plug to the Interior Assembly female socket connector.
- Carefully insert the male plug, smooth side up, into the female socket on the interior assembly. **DO NOT FORCE!** (Figure 11a).



12. ATTACH THE INTERIOR ASSEMBLY TO DOOR

- IMPORTANT:** Make sure the knob is in the vertical position for right hand door and horizontal position for left hand door.
- Make sure the tailpiece (Figure 12a) is in the vertical position.
- Position the Interior Assembly over the vertically positioned tailpiece and carefully push the Interior Assembly against the door (Figure 12a).
- Using two 5/16" (8mm) screws(A) and one 1" (25mm) screw, attach the Interior Assembly to the Mounting Plate. **DO NOT OVER TIGHTEN SCREWS**



NOTE: Lock and unlock using Interior Knob to see if the latch is opening and closing easily.

13. Installing Batteries

- Slide battery cover up and remove.
- Insert 4 AA high quality Alkaline batteries into the Battery Compartment in the direction noted +/- on the Compartment. The Lock will beep 2 times, the keypad will illuminate blue, and the My Key button will flash green twice to signify that it has received power (Figure 13a).



NOTE: Do not touch the Keypad until the blue light turns off. Do not use rechargeable batteries or non-alkaline batteries.

- Replace battery cover and slide down on to the Interior Assembly to cover the batteries (Figure 13b).

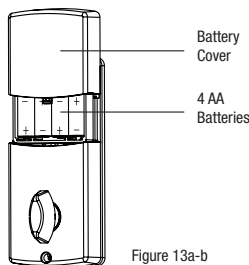
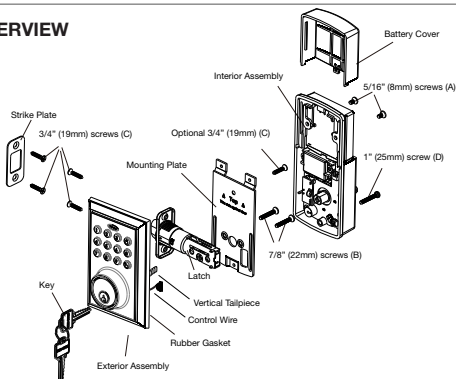


Figure 13a-b

14. Testing Lock

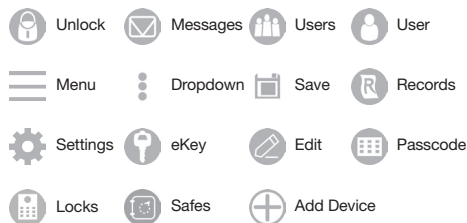
- Always test with the Door Open
- Test the Lock using the Interior Knob. The bolt should move smoothly in and out.
- Test the Lock using the Keypad. To lock press  and then press "1234"  to unlock.

INSTALLATION OVERVIEW



II. MY KEY MOBILE APPLICATION INSTALLATION & USE

PRIMARY APP ICONS



VERY IMPORTANT

After connecting to a new lock as an **A**, the factory default Passcode will be deleted, and replaced with a new **AP**, which is randomly assigned, and should be changed in the lock's settings immediately.

Once the door is unlocked with the App, you will have to manually lock it. (See page 11 to set the Auto Lock feature)

KEYPAD SYMBOLS



USER TYPES

- A** **Administrative User** - Able to send & delete eKeys & Passcodes, change **AP**, and remove connected lock(s)
- AU** **Authorized User** - Able to send eKeys & Passcodes, can delete only the eKeys & Passcodes they send
- U** **User** - Able to use eKeys & Passcodes assigned from Administrative & Authorized Users

Before connecting to a lock please ensure that Bluetooth is enabled on your phone and you are standing in front of the lock, and it is activated.

Ensure that Push Notifications are enabled for the App.

See page 16 for information on features and settings for the App.

Registering with a mobile phone will provide for a more convenient user experience

APPLICATION SETUP OPTIONS

Download and Install

- a. Search "My Key Mobile" and download the App on your smart device
- b. Find the  icon, and install the App

You may register using an email or a mobile number account.

Register a Mobile Phone Number

- a. Click "Phone" under Register
- b. Follow prompts on screen
- c. Select "Get Code"
- d. Input received verification code



Register an Email Account

- a. Click "Email" under Register
- b. Follow prompts on screen
- c. Click confirmation link in email

Phone Sign In

- a. Click "Phone" under Sign In
- b. Follow prompts on screen

Email Sign In

- a. Click "Email" under Sign In
- b. Follow prompts on screen

1. Initially Connecting to a Lock

- Click the  icon on the start screen
- Select which type of lock you would like to add
- Click  on available lock
- Follow prompts to name the device

You must wake up the lock by touching the physical keypad while connecting.

2. Initially Connecting to a Lock

- Click the  icon on the start screen
- Select which type of lock you would like to add
- Click  on available lock
- Follow prompts to name the device

**3. Delete a Connected Lock as a **

- Left slide (iPhone), or press and hold (Android) the lock's row until the delete button appears
- Press the "Delete" button
- Input your account password
- Confirm the delete

**VERY IMPORTANT**

The first phone to pair with a lock will be the  for that device.

Ensure that the lock being paired is active while connecting.

Once a lock has been paired to an App, the factory default Passcode, or the programmed  associated with the lock will be changed. (See page 11)

Deleting a lock as  will delete all keys associated.

You do not need to be near a lock in order to delete it as a 

USING THE APP**1. Unlock a Connected Lock with the App**

- Open the application on your smart device
- Click on the connected lock you wish to unlock
- Click the  icon to unlock the door

The App gives you locking and unlocking options.

2. Touch to Unlock

- Open the application on your smart device
- Click on the connected lock you wish to unlock
- Press , or a number on the physical keypad to unlock

**VERY IMPORTANT**

Make sure you enable push notifications. This can be changed in your smart device settings.

Touch to Unlock can be toggled on and off in "System Settings".

Bluetooth can be used with the lock within a 30ft range of the connected device.

Only updated deadbolt locks, and safes can be locked with the App. Other locks will not be able to be locked with the App.

3. Lock a Connected Lock with the App

- Open the App
- Click on the connected lock you wish to lock
- Press and **hold** the  icon until the lock has locked

4. View Messages

- Open the App
- Select the  icon at the top right of the Home screen
- Select the message you would like to read

LOCK SETTINGS

1. Change Lock Name

- Select "Name" from the list
- Input the name
- Press 

Lock Settings enable aspects of locks to be adjusted.

2. Add Lock to Group

- Select the Group to place the lock in
- Confirm the action

3. Assign Admin to Locks

- Click "Admin. Passcode"
- Input your account password
- Input the new  for the lock
- Press 

4. Auto Lock

- Press "Auto Lock" from the list
- Toggle Auto Lock On/Off
- Input the Set Time for Auto Lock
- Press "OK" to Save changes

5. Toggle Unlock Alert

- Toggle Unlock Alert at the bottom of the list

6. Upgrade the Connected Lock

- Press "Lock Upgrade" from the list
- Check for Updates
- Press upgrade (in case a pop up notification appears, follow it to finish the upgrade).



VERY IMPORTANT

For all the following actions, you need to: 1) Select the lock you would like to modify the settings for, then 2) Select the  from the top right corner of the screen.

If no groups exist you will have to create one. Press "Create Group" and enter the group name.

The  must be 4 or more digits when changing it from the Lock's Settings.

Changing the Admin.  in the App will change the default or current  of the physical keypad.

Ensure that any device with Auto Lock enabled is fully and securely closed to prevent mechanical damage to the lock

In order to upgrade you have to be the  for the lock, and within Bluetooth range

The App and the lock have been successfully connected when the green light on top of the lock turns on, indicating that the lock is upgrading.

**1. Sending Permanent eKeys as an and **

eKeys allow registered users to send/receive digital keys.

- Select the lock you want to send an eKey
- Select the  in the bottom menu
- Input the User account name to send the key to
- Press send
- You will receive a notification once the key has been received

**2. Sending Limited eKeys as an and **

- Select the lock you want to send an eKey
- Select the  in the bottom menu
- Input the User account name you would like to send the key to
- Input the time frame for the eKey
- Press send
- You will receive a notification once the key has been received, and after it expires

Bottom Menu

**VERY IMPORTANT**

To send an  the Receiver must have a My Key Mobile account. The operation will fail if the Receiver is not registered, or the wrong information is input when sending an eKey.

When sending an eKey, ensure that the information being input is the same email or mobile number the Receiver registered their account with.

SEND PHYSICAL KEYPAD PASSCODES**1. Sending Permanent Passcodes as an and **

Passcodes generated by the App can be used on the physical keypad.

- Select the lock you want to send a Passcode for
- Select the  in the bottom menu
- Select "Permanent" from the top tabs
- Press "Generate" to get a new Passcode
- Input the mobile number, or email address you would like to send the Passcode to
- Press "Send by email" or "Send by Msg."

**VERY IMPORTANT****2. Sending Timed Passcodes as an and **

- Select the lock you want to send a Passcode for
- Select the  in the bottom menu
- Select "Timed" from the top tabs
- Input the time frame
- Press "Generate" to get a new Passcode
- Input the mobile number, or email address you would like to send the Passcode to
- Press "Send by email" or "Send by Msg."

All Passcodes generated, and sent from your Smart Device must be input using the physical keypad.

Checking the "Delete all passcodes" check box will delete all previous passcodes after the newly generated passcode is entered into the keypad.

3. Sending Cyclic (Recurring) Passcodes as an and

- Select the lock you want to send a Passcode for
- Select the  in the bottom menu
- Select "Cyclic" from the top tabs
- Input the time frame
- Press "Generate" to get a new Passcode
- Input the mobile number, or email address you would like to send the Passcode to
- Press "Send by email" or "Send by Msg."



VERY IMPORTANT

Passcodes can be sent to any SMS enabled mobile device. They do not need the App.

Passcodes can be sent to any SMS enabled mobile device. They do not need the App.

After four incorrect Passcode entries on the keypad the keypad will be locked for 60 seconds.

4. Sending One-Time Passcodes as an and

- Select the lock you want to send a Passcode for
- Select the  in the bottom menu
- Select "One-Time" from the top tabs
- Input the active time
- Press "Generate" to get a new Passcode
- Input the mobile number, or email address you would like to send the Passcode to
- Press "Send by email" or "Send by Msg."

USERS

1. Freeze a Users' eKey

- Select the lock with the eKey you want to Freeze
- Select the  in the bottom menu
- Select the User you would like to Freeze
- Select "Freeze"
- Confirm that you would like to Freeze the User

Users can be viewed and edited by the  or  who added them.



VERY IMPORTANT

2. Change a to

- Select the lock with the eKey you want to authorize
- Select the  in the bottom menu
- Select the top eKey tab
- Select the User you would like to authorize
- Select "Authorize"
- Input your account Password
- Once that User's account has changed you will be notified

Only  can authorize other Users. An  can send eKeys and Passcodes to other Users.

Ensure that WiFi is connected and working in order to manage Users associated with a connected lock

3. Rename Users

- Select the lock with the eKey you want to rename
- Select the  in the bottom menu
- Select the top eKey tab
- Select the User you would like to Rename
- Select "Rename"
- Input the new name you would like to use
- Press 



VERY IMPORTANT

Make sure the eKey tab is selected at the top. This will clear all eKeys from the lock.

When you reset eKeys, all eKeys will be removed from the lock.

4. Edit Time Frame

- Select the lock with the eKey you want to edit
- Select the  in the bottom menu
- Select the top eKey tab
- Select the User you would like to Edit
- Select  on the screen
- Change the time frame for the User
- Press 

5. Clear User eKeys

- Select the lock with the eKeys you want to clear
- Select the  in the bottom menu
- Select the top right  icon
- Select "Clear"
- Input your account password
- Confirm the action

6. Reset User eKeys

- Select the lock with the eKeys you want to reset
- Select the  in the bottom menu
- Select the top right  icon
- Select "Reset"
- Input your account password
- Confirm the action

7. Delete a Users' eKey

- Select the lock with the eKey you want to delete
- Select the  in the bottom menu
- Select the User you would like to Delete
- Select "Delete" from the top tab
- Confirm that you would like to Delete the User

8. Rename Passcodes

- Select the lock with the Passcode you want to rename/name
- Select the  in the bottom menu
- Select "Passcode" from the top tab
- Select the Passcode you would like to Rename
- Select "Rename" (iPhone) or "Name" (Android) from the top tab
- Input the new name you would like to use
- Press 



VERY IMPORTANT

Make sure the Passcodes tab is selected from the top.

To delete Passcodes you must be near the lock you have selected.

To reset Passcodes the lock must be within range.

9. Delete Passcodes

- Select the lock with the Passcode you want to delete
- Select the  in the bottom menu
- Select "Passcode" from the top tab
- Select the Passcode to Delete
- Select "Delete"
- Confirm the action

10. Reset Passcodes

- Select the lock the Passcode is associated with
- Select the  in the bottom menu
- Select "Passcode" from the top tab
- Select the Dropdown icon 
- Choose "Reset Passcode" from the top selections
- Input your account password
- Confirm the action

RECORDS

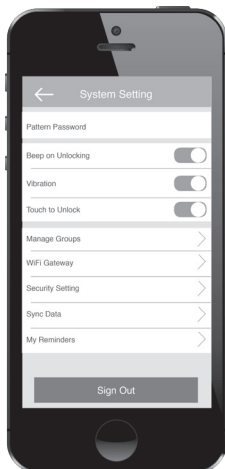
1. Check Records

- Select the lock with the records you want to check
- Select the  in the bottom menu
- Scroll down to view eKey and Passcode records

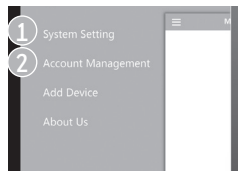
Click the top right box to view records by eKey, Passcode, or All. Only Records of eKey and Passcode use will appear in the Lock's Record history.

1 System Settings

The Main Menu allows you to adjust features, and view information about the App.



- Go to the System Settings under the “My Key Mobile” app. Select below settings as desired.
 - Pattern Password - Create a pattern to unlock the App. Provides extra security
 - Beep on Unlocking - Mute or enable a sound when the door is unlocked
 - Vibration - Enable or disable the App's vibration feature
 - Touch to Unlock - Enable/disable the ability to touch the physical keypad to unlock the lock (see page 10 under “Using the App”)
 - Manage Groups - Assign locks to groups
 - WiFi Gateway - Connect and use the App in conjunction with an Internet Gateway
 - Security Setting - Adjust the following settings
 - > Reset Lock Verification - Notifications of when the lock is reset
 - > Send eKey Verification - Notifications of eKeys sent
 - > Send Passcode Verification - Passcode Notification of when a Passcode is sent
 - > Delete  eKey Verification - Notification for deleted  eKey
 - > Change Management Passcode Verification - Notification when a Passcode changes
 - > Authorize Verification - Notifications when a  is authorized
- Sync Data - Pair most recent lock data with the App
- My Reminders - Set personal reminders

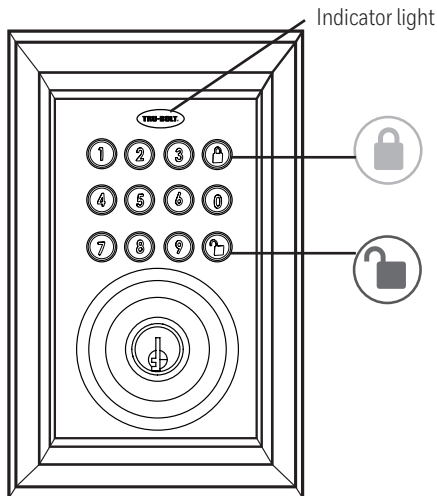


2 Account Management

- Profile Picture - Change the picture associated with the account by clicking the  icon
- Nickname - Create a nickname for the account
- Email/Mobile Number - Add an email/mobile number to the associated account
- Reset Password - Reset your current password to a new password

III. KEY PAD PROGRAMMING - OPTIONAL

EXTERIOR ASSEMBLY OVERVIEW



Green

- Indicates successful programming step
- Indicates unlocking is successful

Red

- Indicates failed programming step
- Indicates locking is successful

Lock button

Lock - Use to lock door

Unlock button

Unlock - Used to unlock door

Programming - Used in programming steps

Batteries (not included)

The electronic lock requires four (4) High Quality AA Alkaline batteries. When all 4 batteries are installed in the correct position, you will hear 2 beeps and the keypad will illuminate blue. **DO NOT TOUCH** the keypad until the keypad stops illuminating.

Programming Symbols



Lock / Clear



Unlock / Programming



Programming Code



Received Code (6-9 digits)



New Code (4-9 digits)



VERY IMPORTANT

By default the factory keypad passcode is 1234

Change the Administrator passcode  so it can easily be remembered by you after connecting to a lock.

Once you connect the App to the lock, the factory keypad passcode will be changed to a new code, which can be found in the lock's settings.

Programming Tips

Complete all the programming steps in the programming mode within 5 seconds.
Use the  key to clear entries in case a wrong button is pushed.

1. Turn On/Off Auto Lock Function

The Physical Keypad is used to lock and unlock the door, and program functions

- Input the **AP**
-  - Green light and beep
- 5
- 
- Input time (20 - 900 seconds, and 00 to turn off)
-  - Green light and beep

2. Sound Off

- Input the **AP**
-  - Green light and beep
- 6
- 
- 1
-  - Green light and no beep

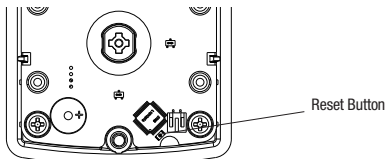
3. Sound On

- Input the **AP**
-  - Green light and no beep
- 6
- 
- 2
-  - Green light and beep

4. Restore Factory Settings

- Press and hold the reset button on the PCB board for three seconds (Remove cover, The reset button is located inside the back panel, See image below)

OR



- The old Administrator of the lock deletes the lock from the App (Must be done near lock)



VERY IMPORTANT

If you have connected the lock to the My Key Application, the default Passcode "1234" will no longer work; and you will have to use the **AP** from the App, which should be changed after connecting (see Lock Settings step 3)

The time between inputs can be no longer than 3 seconds. After which the programming process will be terminated.

5. Add Administrator

The lock must be new. To add the administrator you must use the App. Press any button on the keypad to wake up lock in order to connect.

6. Customize Passcodes Received from the App

- Input the 
-  - Green light and beep
- 1
- 
- Input 
- 
- 
- 
- Repeat 
-  - Green light and beep



VERY IMPORTANT

In order to change a Passcode, the Passcode must have been sent from the App, and received by the Receiver.

7. Enable/Disable Auto-Lock

Disable - While in Auto-Lock mode, unlock the door with correct password, within 10 seconds you must turn the locking knob by hand to the locked position. Wait more than 2 seconds then turn the locking knob back to the unlock position. The Auto-Lock mode is now disabled.

Enable - While waiting more than 2 seconds, or press the  button on the keypad

8. Vacation Mode

- Input the 
-  - Green light and beep
- 10
- 
- 1
-  - Green light and beep

9. Disable Vacation Mode

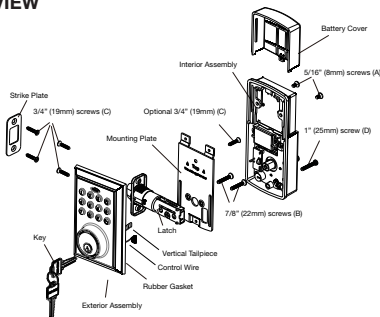
- Press  button for 3 seconds
- Input the 
-  - Green light and beep

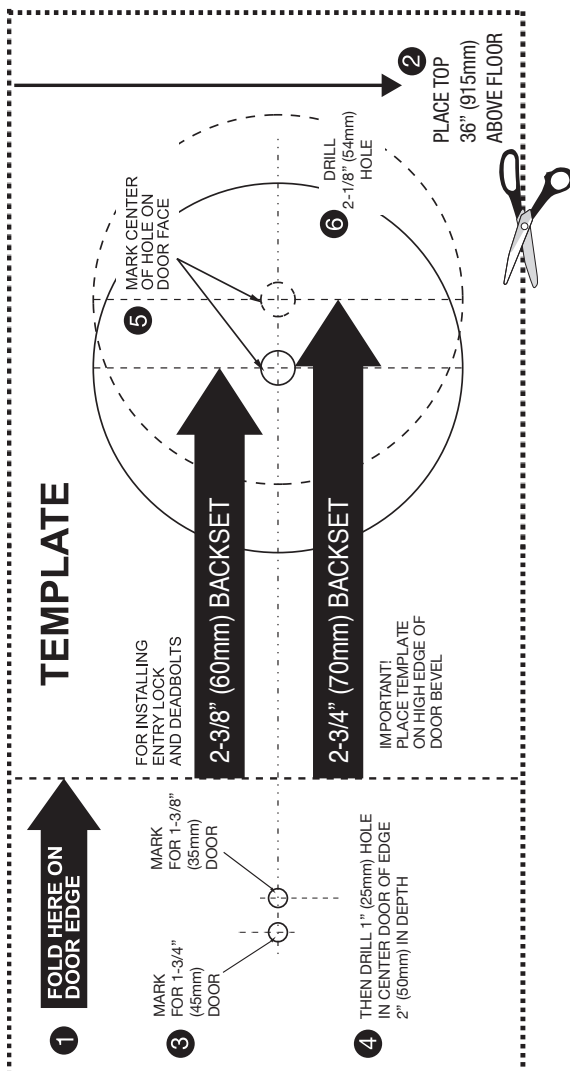
IV. ASSISTANCE

INSTALLATION TROUBLE SHOOTING

Issue	Solution
-Latch Working Backwards. -Lock unlocks when lock button is pushed or locks when unlock button or code is pushed.	Direction switch is set to incorrect setting • Remove the Interior Assembly and move the switch to the opposite direction. • Check that your switch is set in the correct position Left or Right Handed door. <u>If Correct</u> • Rotate Interior Knob and reinstall Interior Assembly. • Retest again while holding Interior Assembly in place.
Lock will not function electronically.	• Check that all batteries are fresh high quality Alkaline Batteries. • Check for proper polarity (+ -) of all batteries. • Check that the Control Wire is attached to the Interior Assembly.
Lock gives error signal when opening or locking and Latch will not extend or retract completely when closed.	• Unlock door using Key or Interior Knob. • While door is open, check that the Deadbolt Latch operates smoothly. • Check for proper alignment of the strike plate, adjust as needed to assure there is no binding against the Deadbolt Latch.
The Deadbolt Latch is sticking.	Installation screws of the lock may be too tight and have to be loosened • Remove Interior Assembly. • Slightly loosen the Mounting Plate screws. • Lock and unlock using the Key. • Reattach Control Wire and Interior Assembly.
The Keypad is not working.	Application may be overriding the Keypad programming • Check and see if the App has been connected to the lock • Open the App and check the locks' setting to view/change the Administrator Code
The App is unable to connect to a lock.	Bluetooth is off, smart device is not compatible, or the lock may not be activated • Contact customer assistance regarding compatibility issues, but iPhone 5 and later models, and most Android devices are compatible. • Turn Bluetooth on, and ensure the lock is activated by pressing a keypad button on the physical lock until you see the icon to add the lock.
eKeys will not send after.	• Only registered users of the App can receive eKeys.. Ensure that the whoever is receiving the eKey has a registered account, and their information is input correctly. • Ensure you are connected to WiFi, and that the smart device is updated.
The default Keypad Passcode is not working	• If you have connected to the lock with the App, then the default Passcode is invalid, and is replaced with a new Passcode generated by the App, which should be changed.
Forgotten Password	• On the home screen select the Forgot Password option, then select the account type that was registered, and follow the prompts to create a new Password.

INSTALLATION OVERVIEW





BACK OF TEMPLATE

CONSUMER ASSISTANCE

EMAIL: LHICustomerService@lewishymaninc.com

WEBSITE: www.truboltlocks.info

ADDRESS: Consumer Assistance Dept.
Lewis Hyman, Inc., 860 East Sandhill Avenue Carson, CA 90746 USA

TELEPHONE: US/Canada 800-860-1677 Ext. 1801 (Toll Free)

CALL CENTER HOURS: US/Canada 7am – 5pm (Pacific**) Mon – Fri
(Subject to change)

CALL BACK HOURS: Other Countries 7am – 5pm (Pacific**) Mon – Fri
(Subject to change)

Pacific**- Local time in Los Angeles, CA, USA

** Local Time based on Los Angeles California USA

DO NOT RETURN TO STORE! If any parts are missing or damaged,
please call Customer Service toll free at 1-800-860-1677 (Toll Free, M-F 7am – 5pm PST)
Online installation videos can be viewed at TruBoltLocks.info

Don't forget to register your lock at Truboltlocks.info for updates.

Regulatory Compliance

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

- (1) This device may not cause harmful interference, and
- (2) This device must accept any interference received, including interference that may cause undesired operation.

Note: This product has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This product generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this product does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

Please take attention that changes or modification not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment. This device complies with Industry Canada licence-exempt RSS standard(s). Operation is subject to the following two conditions:

- (1) this device may not cause interference, and
- (2) this device must accept any interference, including interference that may cause undesired operation of the device.

Le présent appareil est conforme aux CNR d'Industrie Canada applicables aux appareils radioexempts de licence. L'exploitation est autorisée aux deux conditions suivantes :

- (1) l'appareil ne doit pas produire de brouillage, et
- (2) l'utilisateur de l'appareil doit accepter tout brouillage radioélectrique subi, même si le brouillage est susceptible d'en compromettre le fonctionnement.

Under Industry Canada regulations, this radio transmitter may only operate using an antenna of a type and maximum (or lesser) gain approved for the transmitter by Industry Canada. To reduce potential radio interference to other users, the antenna type and its gain should be so chosen that the equivalent isotropically radiated power (e.i.r.p.) is not more than that necessary for successful communication.

Conformément à la réglementation d'Industrie Canada, le présent émetteur radio peut fonctionner avec une antenne d'un type et d'un gain maximal (ou inférieur) approuvé pour l'émetteur par Industrie Canada. Dans le but de réduire les risques de brouillage radioélectrique à l'intention des autres utilisateurs, il faut choisir le type d'antenne et son gain de sorte que la puissance isotrope rayonnée équivalente (p.i.r.e.) ne dépasse pas l'intensité nécessaire à l'établissement d'une communication satisfaisante.

Limited 1-Year Electronic Warranty

Limited Lifetime Mechanical and Finish Warranty

This Tru-Bolt® product comes with a 1-Year Limited Warranty on Electronic Parts and a Limited Lifetime Mechanical and Finish Warranty against defects in materials and workmanship under normal use to the original residential user. Proof of purchase and ownership is required for the warranty to be in effect. This warranty is non transferable and applies to the original purchaser only, as long as the original purchaser occupies the residential premises upon which the product[s] was originally installed. This warranty DOES NOT COVER removal and reinstallation of product[s], scratches, abrasions, deterioration due to the use of paints, solvents or other chemicals, abuse, misuse, or product[s] used in commercial applications, does not cover any losses, injuries to persons/property or costs, and shipping and freight expenses required to return product[s]. In no event shall Tru-Bolt® be liable for any special, incidental or consequential damages. If this product[s] is considered a consumer product, please be advised that some local and state laws do not allow limitations on incidental or consequential damages or how long an implied warranty lasts, so that the above limitations may not fully apply. Refer to your local laws for your specific rights under this warranty. If there are any problems please call our customer service with any questions or concerns.

Package Warranty:

Limited Lifetime Mechanical & Finish Warranty:

This Tru-Bolt® product[s] comes with a 1-Year Limited Warranty on Electronic Parts and a Limited Lifetime Mechanical and Finish Warranty against defects in materials and workmanship under normal use to the original residential user. If there are any problems please call our customer service with any questions or concerns. See installation instructions for full terms and conditions.

DO NOT RETURN TO STORE

For questions / comments, technical assistance or repair parts – please call toll free at: 1-800-860-1677 x 1801 (M-F 7am-5pm PST)

Don't forget to register your lock at Truboltlocks.info for updates.

