Ray

Setting Up Ray

Break-up with your remotes

Please note, using your old remotes in conjunction with Ray may cause syncing issues.

For best results, use only Ray to control your devices.

All the best, the Ray Team

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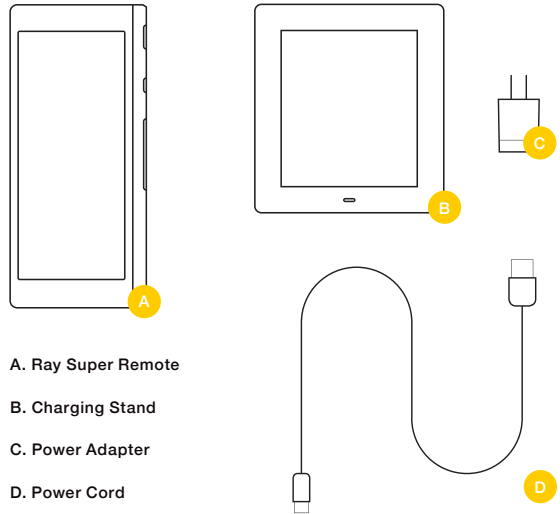
The Super Remote that changes your TV forever.

The Ray Super Remote is the perfect marriage of hardware and software and the ultimate TV search and discovery device. Ray is an unrivaled, universal TV remote that controls thousands of devices, including televisions, satellite receivers, cable boxes, streaming devices, game consoles, and more.

What's in the Box



A. Ray Super Remote

B. Charging Stand

C. Power Adapter

D. Power Cord

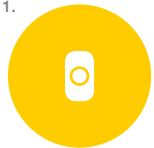
A Super Easy Setup

We know, breaking up is hard to do, but it's time to say goodbye to your old remotes. Ray works best in an exclusive relationship with you and your devices.

Ray comes pre-charged and ready to connect to your favorite home entertainment devices. If Ray seems to be sluggish or unresponsive, place it in the charging stand for 30 minutes and try again.

Have any questions? Visit help.ray.co for more tips.

1.



Wake Ray up by holding the "Lock" button

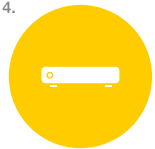
2.

Connect to Wi-Fi

3.

Introduce yourself

4.



Connect to pay TV provider

5.

Connect to your devices

6.

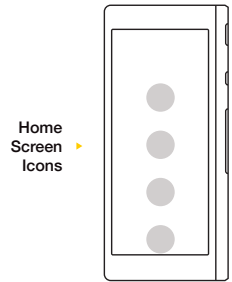
Dive in!

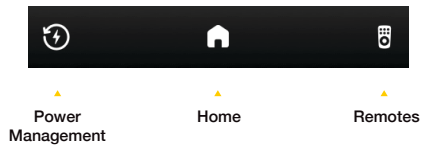
Main Buttons

Getting Around Ray

The navigation bar at the bottom of the screen gives you easy access to all the controls you need the most.

Use the circular icons on the home screen to access and switch between different apps and devices.

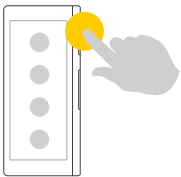




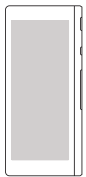
Screen Lock

Pressing the Lock button while the device is on will turn off Ray's screen and conserve power. Tap the Lock button again to continue using Ray.

Locking Ray



Press the "Lock" button

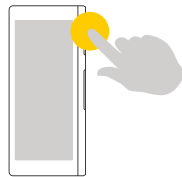


The screen will shut off

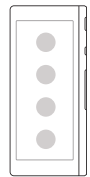
Waking Ray

When you stop interacting with Ray, the screen dims in order to conserve battery life. After a longer period of inactivity, Ray goes to sleep and the screen shuts off. Wake up Ray by pressing the Lock button.

How to Wake Ray



Press the "Lock" button



Ray will wake back up

Watch TV

Favorite Channels

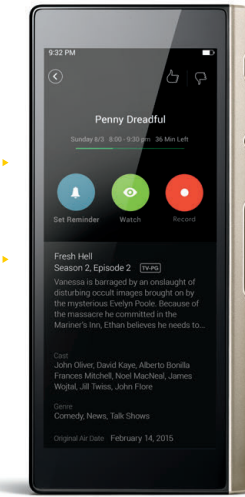
Recommended Content

Use the TV app to browse and to customize programs, your favorite channels and interests. The more you use Ray, the more personalized your recommended content will be.

Program Info

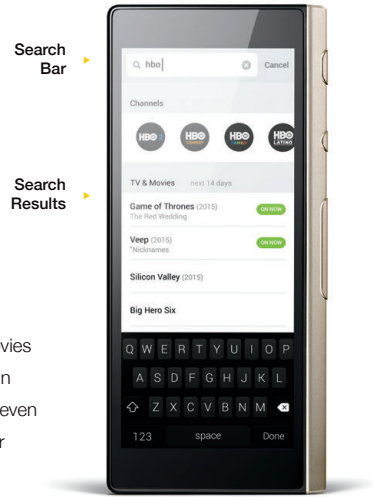
Viewing Controls

Program Info



Read detailed information about TV programming on the Info page. You can also set reminders, record what's currently on air, and tell Ray what you like or don't like.

Search TV



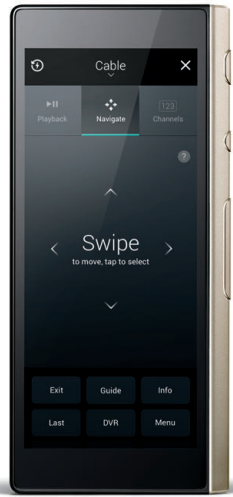
Find TV channels, shows, movies and sports that will be on TV in the next two weeks. You can even search by your favorite cast or crew members.

Kid-Friendly TV

Designed with large buttons for small hands, Ray makes it easy for kids by only recommending programs that are age appropriate and on right now.

Remotes

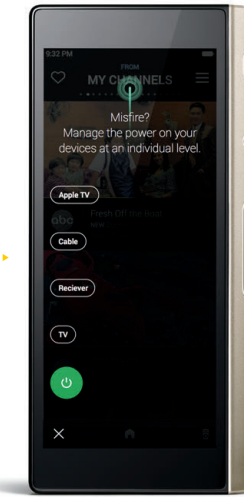
Device-Specific Remote



Once Ray is connected to all of your devices, you can access all the combined features and functions of your old remotes in one place.

Power Management

Power your connected devices



Use power management to power on all your connected devices all at once or one at a time. In the event that a device drops out of sync, use the invididual device listing to bring it back on board.

How to Charge Ray

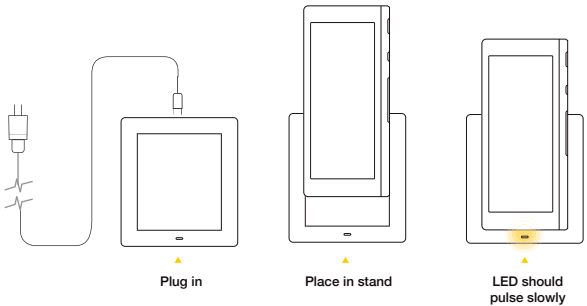
Ray comes pre-charged; however, at some point Ray needs to fuel up:

1. Plug in the charging stand.

2. Slide Ray into the charging stand. An LED light will pulse slowly to indicate that Ray is charging.

3. Allow approximately 3 hours to fully re-charge.

4. When you're not watching TV, leave Ray in its charging stand so that it's always ready when you need it.



Let Us Help You

Support

Have questions? A Ray expert can help you solve any issues you may encounter. Check out our tech support articles at **help.ray.co**, or call us at **(888) 966-8780**. We're here to help.

Tips

- Something wrong? Check that the TV, set top box, and Wi-Fi are working properly.
- Seeing a blank screen? Try charging Ray for a few minutes
- Seeing a frozen screen? Try restarting Ray:
    1. Hold the Lock button for 5 seconds to turn Ray off.
    2. Hold the Lock button for another 5 seconds to restart.

Legal Information

For information regarding safety, compliance, recycling, and other issues with the Ray Super Remote, please refer to the Legal & Compliance section of our website at www.ray.co/legal.

FCC Declaration of Conformity

FCC Declaration of Conformity may be found under Settings on the Ray Super Remote: **Settings > General > Legal.**

Not all Ray features are available in all areas.

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Designed in the USA. Printed in China.
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