



Clever Dog Smart Camera

User Manual

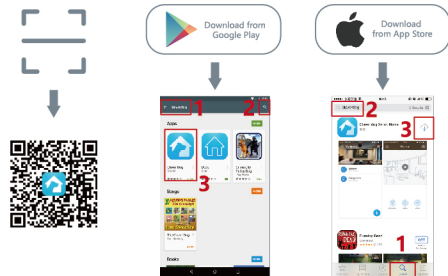
Appearance

Please read the instructions before installation.

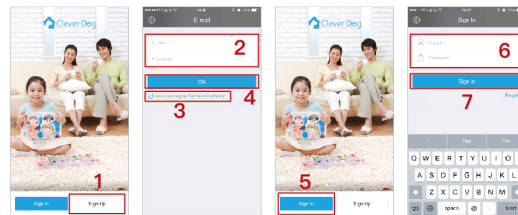


User Manual

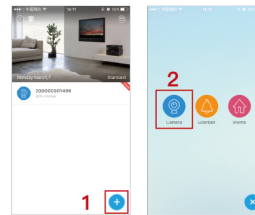
1. Power on
2. App installation
 - a) Download and install by scanning the QR code at the bottom of package or in the camera.
 - b) To download the APP , iPhone can search "Cleverdog" in APP Store ,Android can search "Cleverdog" in Google play.



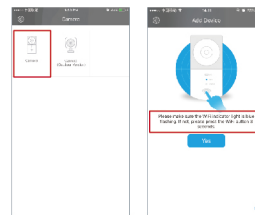
3. Registration and login
Open the App and click "Sign up" to register; if you had one, click "Sign in"



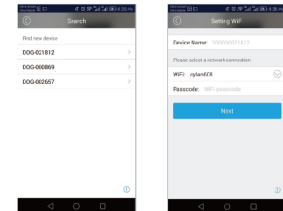
4. Add device
 - a) Enter into Homepage, click "+" and choose "Camera"



- b) Check that whether the WiFi indicator light flickers in blue or not; if not, long press the WiFi button till it flickers in blue and click "Flickered in blue"

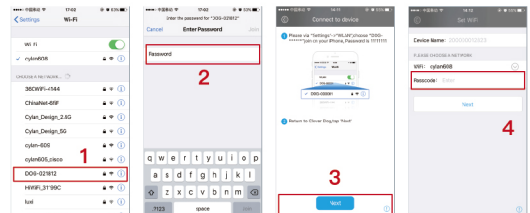


- c) configure network
 - Android phone: choose the device's CID in "Nearby Devices" page



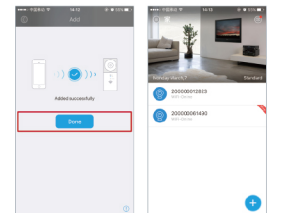
Note: If no device's CID found when Android phones configuring network, please operate as the way as iPhone.

- iPhone: System settings → click "Wi-Fi" and choose "DOG-*****" to connect, enter the code 11111111; then back to the App and click "Next"



Tips: It's normal that mobile phone networks will switch automatically.

- d) Add successfully, start to use!



Tips: Please do not press WiFi button on the camera which flickers red led or cut the power of the camera.

Indicator Light Status

Indicator light status	Statements
Power light keeps on	Power on/Boot
WiFi light flickers in blue	Configurable status
WiFi light flickers in red frequently	Connecting server
WiFi light flickers in red slowly	WiFi connecting
WiFi light flickers in red and blue alternately	System updating

Technical Parameters

Items	Parameters
Lens	Color lens ,90°
Video	H.264CODEC, Resolution: 1280x720@15fps
Audio	Built-in microphone and speaker, support voice talkback
WLAN	Support IEEE802.11b, 802.11g wireless protocol
Extendable storage space	Support Micro SD card up to 32GB/Cloud storage
Power	Micro USB interface, 5V=1A
Working environment	Temperature: -10°C~60°C, humidity: <90%, suggested indoor use

FAQ

1. How to fix it on the wall?
 - a) Drill holes and fix the base on the wall with screws , buckle the camera to the base.
 - b) Stick the base to glass, tiles or other smooth things with double-side tap or 3M glue.
2. How to use in PC?

Download PC client (Support Windows 7 & Above System) from Clever Dog (www.cleverdog.com.cn) website and login the account registered on app.
3. How to export videos in PC?

Install Clever Dog client in PC (Support Windows 7 & Above System) , take out SD card to connect PC by card reader. Then open the client, click "Manual" and choose "Export" — "Export video"— choose video — Right-click to export.

After-sales Services

To guarantee your interests, please read the content as follows carefully!

Warranty Service

1. Return Service
Within 7 days since the receipt of goods, we provide a service of refunding or replacement for the quality problem tested and confirmed by sale service engineer.
2. Replacement Service
Within 30 days since the receipt of goods, we provide a service of replacement and maintenance for the quality problem tested and confirmed by sale service engineer.
3. Maintenance Service
Within 1 year since the receipt of goods, our company will provide free maintenance for the stoppage according to the warranty clauses.
After the warranty period, our company continues to offer the technical service, but replacing the spare parts, our company only charge for material and service fee.
4. Timed commitment
Since the day our company received the product, we will repair or replace in 5 days (the shipping time will be not included)

Support and Service

1. Before you send the device to us, please contact our after-sale service engineers to confirm product failures;
2. You can also visit www.cleverdog.com.cn, and contact our after-sale service engineers to seek for technical support.
3. Please fill in the product after-sales service card before mailing the user stub.

Warranty Scope

- Warranty service only apply to the product itself, but the packages and accessories are not included.
- Within 30 days, the performance issue of device should be tested by our company, once confirmed, our company will send you another same model product or repaired good ones. And the defective parts will belong to our company.
- Please take your invoice and after sale card if you need after sale service, and if you can not provide above certification, the warranty time will be calculate from the date of manufacture.
- The repaired products will add another 30 days warranty time. If you pay for the technical support, to the same performance issue, we will provide you three months warranty service for free since the day it has been repaired, please ask for maintenance certification and keep it.
- The delivery cost of the repaired products should be paid by the sender.
- The promises beyond the after-sale service which made by the dealers, our company take no responsibility.

Special Statement

The following situations need to be compensated maintenance during warranty period, please be attention:

- Malfunctions or injuries caused by abnormal installment, operation and maintenance.
- Without authorization, tear up the barcode.
- The product model and system in the warranty service card are different from the information the product itself.
- Beyond the period of replacement and warranty.
- Malfunctions or injuries caused by teardown and repair without company's authorization.
- Malfunctions or injuries which are not caused by the technology, design, manufacturing and quality .
- Malfunctions or injuries caused by force majeure, such as earthquake, fire, flood and thunderstrike.
- Malfunctions or injuries caused by accidents or man-made.

Product Repair Way

Please contact the original seller and ask for after-sales service. If there's quality problem in product after purchasing, you need to be informed of following rules about back freight of guarantee(time calculating since the day of device being activated):

Time	Within 7 days	7 days-1 month	Within 3 months	1 year under guarantee	After warranty
Return/guarantee	Exchange	Guarantee	Guarantee	Guarantee	Paid maintenance
Back freight paid by	Seller	Seller	AA	Buyer	Buyer

Commitment deadline: The Company will repair or replace the corresponding products or accessories within 5 days from the receipt day. (not including posting time).

After-sales Service Contact:

Manufacturer: Shenzhen Cylan Technology Co.Ltd
After-sale service Engineers:+86-755-83185921
E-mail: service@cleverdog.com.cn Official site: www.cleverdog.com.cn
QQ: 800057321
Note: Before the return, Please contact customer service to communicate.

User Stub

To guarantee your interests, please fill in the stub carefully !

Product Information	Product Name	
	CID	
	Purchase Date	
User Information	Name	
	Phone Number	
	Email	
	Address	



Correct Disposal of this product. This marking indicates that this product should not be disposed with other household wastes throughout the EU. To prevent possible harm to the environment or human health from uncontrolled waste disposal, recycle it responsibly to promote the sustainable reuse of material resources. To return your used device, please use the return and collection systems or contact the retailer where the product was purchased. They can take this product for environmental safe recycling.



FCC caution

Federal Communication Commission (FCC) Radiation Exposure Statement
When using the product, maintain a distance of 20cm from the body to ensure compliance with RF exposure requirements.

FCC statements:

This device complies with part 15 of the FCC rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

NOTE: The manufacturer is not responsible for any radio or TV interference caused by unauthorized modifications or changes to this equipment. Such modifications or changes could void the user's authority to operate the equipment.

NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.