

User Guide TXRETROHND

(Front)

FCC Information

This device complies with Part 15 of the FCC Rules.

Caution: Any changes or modifications not expressly approved could void the user's authority to operate the equipment.

Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

This product complies with the requirements for Part 18 of the FCC Rules. Although this product complies with FCC, it may interfere with other devices. If this product is found to interfere with another device, separate the other device and this product.

Radiation Exposure Information

This device has been evaluated to meet general RF exposure requirements. The device can be used in portable exposure conditions without restriction.

Rating Label Definitions



Direct current symbol.



This symbol signifies the product must not be discarded as household waste, and should be delivered to an appropriate collection facility for recycling. Proper disposal and recycling helps protect natural resources, human health and the environment.



This symbol signifies and declares that this equipment has battery charging which complies with California CEC and energy efficiency.



This symbol signifies that this is a wireless device powered by Bluetooth® technology.



This symbol represents FCC Declaration of Conformity and compliance.

Warranty Information

90-Day Limited Warranty

Territory: United States

LIMITED WARRANTY TO ORIGINAL CONSUMER

This product as supplied and distributed new by an authorized retailer is warranted by Southern Telecom, Inc. to the original consumer purchaser against defects in materials and workmanship ("Warranty") as follows:

To obtain warranty service:

- Visit our customer support portal: www.customersupport123.com and select "Support".
- Select the brand, fill out the corresponding form (exchanges require dated proof of purchase from an authorized retailer) then submit your request.

Your product will be repaired or replaced, at our option, for the same or similar model of equal value if examination by the service center determines this product is defective. Products received damaged as a result of shipping will require you to file a claim with the carrier.

Warranty service not provided

This warranty does not cover damage resulting from accident, misuse, abuse, improper installation or operation, lack of reasonable care, unauthorized modification including software modifications such as the installation of custom firmware. This warranty is voided in the event any unauthorized person opens, alters or repairs this product. All products being returned to the authorized service center for repair must be suitably packaged.

NO WARRANTIES, WHETHER EXPRESS OR IMPLIED, INCLUDING, BUT NOT LIMITED TO, ANY IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, OTHER THAN THOSE EXPRESSLY DESCRIBED ABOVE SHALL APPLY. DISTRIBUTOR FURTHER DISCLAIMS ALL WARRANTIES AFTER THE EXPRESS WARRANTY PERIOD STATED ABOVE. NO OTHER EXPRESS WARRANTY OR GUARANTY GIVEN BY ANY PERSON, FIRM OR ENTITY WITH RESPECT TO THE PRODUCT SHALL BE BINDING ON DISTRIBUTOR. REPAIR, REPLACEMENT, OR REFUND OF THE ORIGINAL PURCHASE PRICE - AT DISTRIBUTOR'S SOLE DISCRETION - ARE THE EXCLUSIVE REMEDIES OF THE CONSUMER. IN NO EVENT WILL DISTRIBUTOR OR ITS MANUFACTURERS BE LIABLE FOR ANY INCIDENTAL, DIRECT, INDIRECT, SPECIAL, PUNITIVE OR CONSEQUENTIAL DAMAGES (SUCH AS, BUT NOT LIMITED TO, DAMAGES FOR LOSS OF PROFITS, BUSINESS, SAVINGS, DATA OR RECORDS) CAUSED BY THE USE, MISUSE OR INABILITY TO USE THE PRODUCT, EXCEPT AS STATED HEREIN. NO OTHER WARRANTIES SHALL APPLY. NOTWITHSTANDING THE FOREGOING, CONSUMER'S RECOVERY AGAINST DISTRIBUTOR SHALL NOT EXCEED THE PURCHASE PRICE OF THE PRODUCT SOLD BY DISTRIBUTOR. THIS WARRANTY SHALL NOT EXTEND TO ANYONE OTHER THAN THE ORIGINAL CONSUMER WHO PURCHASED THE PRODUCT AND IS NOT TRANSFERABLE.

Some countries, states or provinces do not allow the exclusion or limitation of incidental or consequential damages or allow limitations on warranties, so limitation or exclusions may not apply to you. This warranty gives you specific legal rights, and you may have other rights that vary from state to state or province to province. Contact your authorized retailer to determine if another warranty applies.

All product names, trademarks, and registered trademarks are property of their respective owners. All company, product, and service names used in this document are for identification purposes only. Use of these names, trademarks, and brands does not imply endorsement.

Designed in the U.S. | Made in China
v1. 04/2023

TRAXX

Retro Style Wireless Handset



User Guide TXRETROHND

Before You Begin...

READ CAREFULLY AND SAVE THIS MANUAL

⚠ Caution

- This is not a toy.** Keep out of reach of young children and pets.
- Do not expose to extreme temperatures (heat or cold), open flames, humid conditions, or wet conditions.
- Do not submerge in water.
- Do not open this product or attempt to repair the unit yourself.
- When not in use, the unit should be stored in a dry, cool location, away from sources of water or heat.

Questions & Support
If you have any questions or problems concerning this product, please visit our website at www.customersupport123.com and click on **Support**.

In the Box

- Wireless Handset
- Handset Base
- Type-C Charging Cable
- Instruction Manual

Location of Controls

The diagrams illustrate the control locations on the TXRETROHND handset. The 'Front' view shows the MULTI Button (Power ON/OFF and Answer/End Call) located between the two earpieces. The 'Back' view shows the LED Indicator and Type-C Charging Port located at the bottom of the handset. The 'Base' view shows the handset resting on its base, which features a rotary dial.

Getting Started

Bluetooth Pairing

- Power the speaker ON. A tone will be heard and the Handset will enter Bluetooth pairing mode. The LED indicator will flash Blue
- Set your mobile device to search for Bluetooth devices. When it appears, select TXRETROHND from the list of found devices.
- After a successful pairing, a tone will be heard, and LED indicator will turn solid Blue.

Charging the Handset
Insert the small connector on the supplied Type-C charging cable into the Type-C charging port on the Handset. Insert the other end of the cable into a USB power source, such as a computer or a 5V USB adapter (not included).

The LED light will turn RED while charging and turn OFF when fully charged.

When the speaker is low on power, a tone will be heard indicating that it needs to be recharged.

Using the Handset

- Long-Press** the MULTI button to power the Handset ON/OFF
- Press** the MULTI button to ANSWER an incoming phone call
- Press** the MULTI button during a phone call to END the call

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