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wischa

Super-smart Microcurrent Induction Skincare Device User Manual

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Products

The WISCHA Super-smart Microcurrent Series is a skincare set that provides a 12-minute highly efficient skincare session home, consists of three parts: Smart Skincare Device, Induced Sheet Mask and Smart APP.
The APP will record your every skincare progress, allowing you to gain a better understanding of your skin condition.

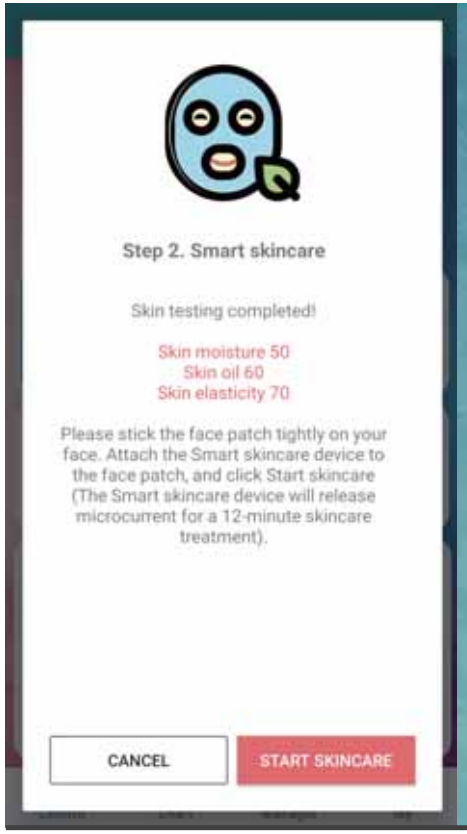


Functions and description

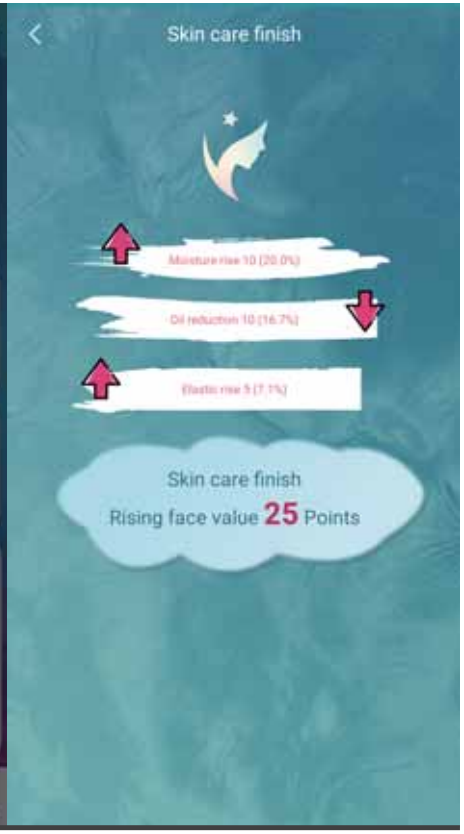
Smart Skincare Device - Keep up with your skin conditions

This is the core controller of the induced sheet mask.
It can conduct a real-time skin condition data analysis, offering you a personalized induction skincare experience.
Currently, there are four types of device for different body parts with different levels of voltage and current output, ensuring your absolute safety while operating.

With its built-in skin type testing function, the contact-type probe examines your skin condition, including hydration level, oil secretion and elasticity (Figure 1), allowing you to know your skin condition at any time. Through the charts of the Smart APP, the data comparison before and after the skincare procedure will be displayed.



【Figure 1】



【Figure 2】

Currently, there are four models of Smart Skincare Devices. The icon on the machine's power button shows the corresponding body part it performs skincare. Please refer to the following figure.
Rose Gold Series –【Face】【Eye】;
Silver Series –【Chest】【Abdomen】.

Rose Gold



Smart Skincare Device
Face



Smart Skincare Device
Eye

Silver



Smart Skincare Device
Chest

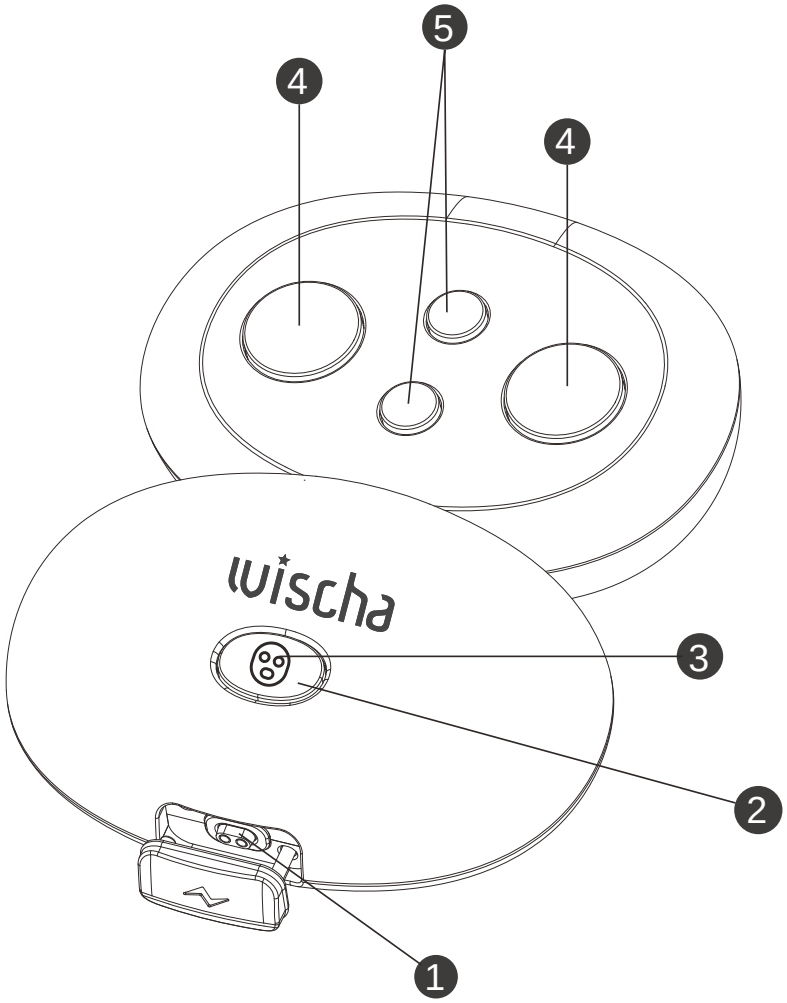


Smart Skincare Device
Abdomen

Smart Skincare Device - Precautions

- When testing your skin type with the "Smart Skincare Device,"
  *It feels slightly numb during testing.
  *The tested part must be the same before and after the skincare.
- For a more accurate test result :
  *Before induction skincare: Cleaning your face and wait for 5 minutes, then start testing.
  *After induction skincare: applying the essence for 5 minutes, then start testing
- When conducting the skincare on your face and eyes with the "Smart Skincare Device," your eyes may feel a slight glare on the edge, which is a normal phenomenon.
- The induction connectors on Smart Skincare Device and sheet's conduction point shall be aligned in the center.
- When induction cycle starts, you may lay down to enjoy the 12-minute induction skincare.
- The "Smart Skincare Device" can be connected to the WISCHA APP on your phone via Bluetooth, the connection and operation are available within a scope of two meters
- To clean the "Smart Skincare Device," please turn it off and wipe it with wet tissues.

Smart Skincare Device - Function description



1 Charging hole of the Smart Skincare Device :

A magnetic charging cable comes with the box, you may connect it to a computer or charging stand to charge.

2 ON/OFF Button :

To turn it on, press and hold the button for three seconds until the light starts flickering.
To turn it off, press and hold the button for three seconds until the light stops flickering.

3 Smart Skincare Device Icon :

The icon indicates the parts it performs skin care.

4 Micro-current induction head :

To be attached to the ”conductive point” on the patch.

5 Skincare testing probe :

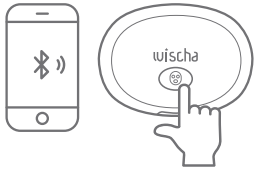
Detects the data of your skin condition.

Smart Skincare Device - Steps for the real-time skin testing

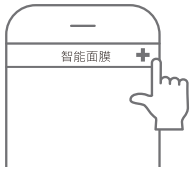
Step1
First time downloading the WISCHA APP.



Step2
Turn on the smart skincare device and turn on Bluetooth



Step3
Open the WISCHA APP and “Add” smart skincare device.



Step4
Select “Skin Test” mode.



Step5
Stick the Smart Skincare Device on your skin to start testing.



Step6
Test data can be saved after detected in "Before Skincare" or "After Skincare" area at this app . The APP will display the test record.



Smart Skincare Device – Specification:

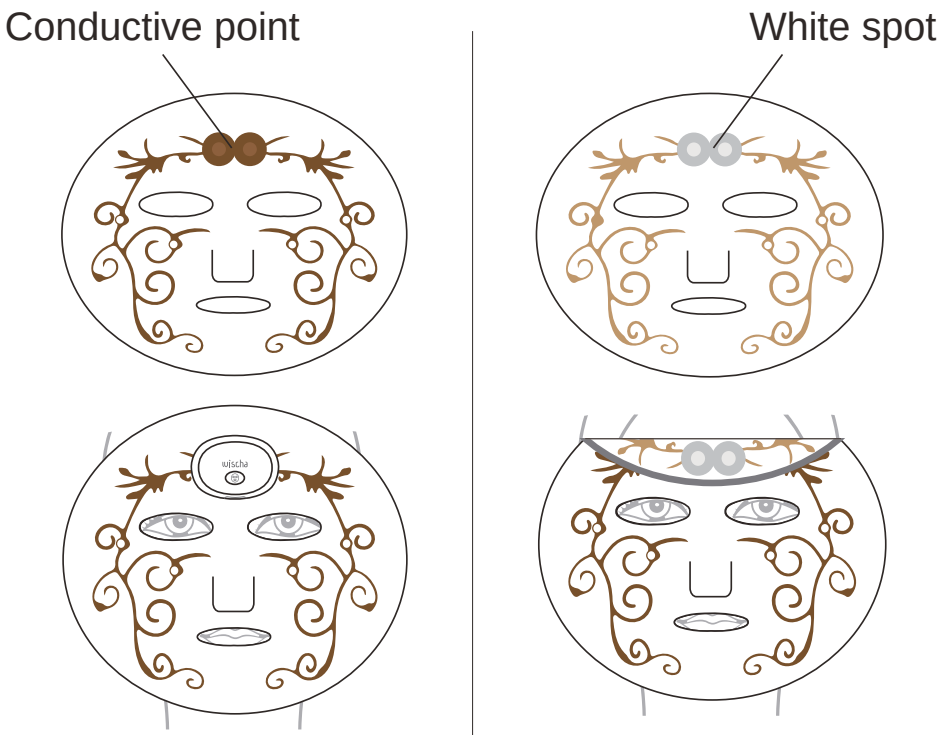
Model:	WIS-FM-001、 WIS-EM-001 WIS-BM-001、 WIS-AM-001
Dimensions/ Weight :	51.6 x 38 x 15.6 mm / 17.2g
Rated voltage :	4.2V / 0.2A
Power supply :	USB 5V
Material :	ABS
Bluetooth version :	Bluetooth 4.0
Current output :	16uA~100uA
Operating mode :	4 modes , 16 adjustable levels of current intensity
Battery capacity :	75mAH
Duration :	12 minutes / time. Can be used 5 -8 times after being fully charged.
Charging method :	Charging with USB.
Operating temperature:	40°C
Certifications :	CE, FCC, ROHS, NCC, JRF
Package content :	smart skincare device , Flannel Bag, Magnetic Charging Cable, Product Manual
Country of Origin :	Taiwan
Manufacturer :	Zeroplus Technology Co., Ltd. (3F, No. 121, Jianba Rd., Zhonghe District, New Taipei City)

Functions and description

Induced sheet mask - New skincare technology

The conductive circuit is printed on the patch in the form of a silver totem. When microcurrent is output through the conductive point by the Smart Skincare Device, the microcurrent is conducted to the patch through the silver-totem conductive circuit, which leads the serum deep into the skin.

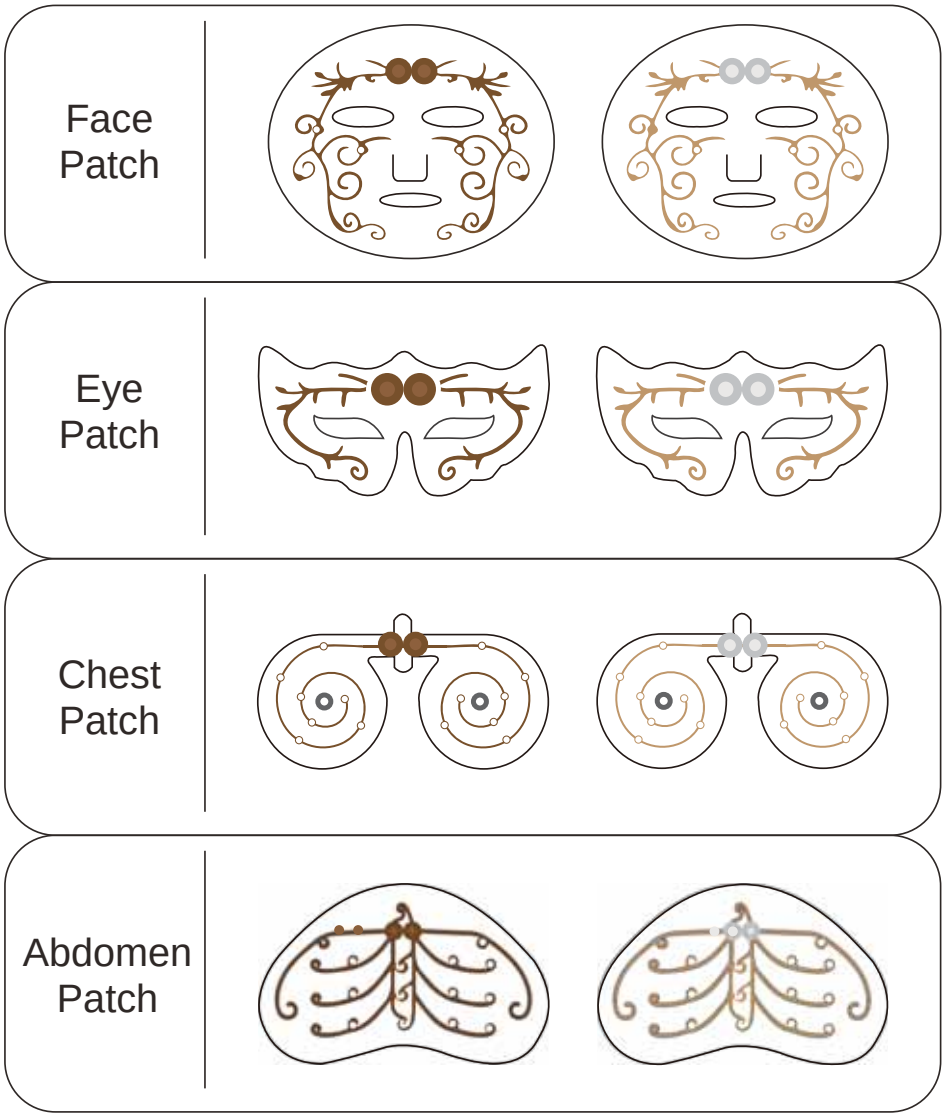
Induced sheet mask - Function description / How use



Smart Skincare Device – Please attach it on the “conductive point” ●● at the front side of the patch.

The “white spot” ○○ at the back side of the patch must be attached “towards” the skin.

Four types of induced sheet mask:



Induced sheet mask - Precautions

- The patch inside the aluminum bag is a disposable product that cannot be re-used. Please use it immediately after opening the bag to ensure the best quality.
- There is a front and a backside of the patch. During skincare sessions, the white spot at the backside must be attached “towards” the skin.
- If you have sensitive skin, please do a partial skin test before using it.
- When performing the skincare, please avoid the area around the eyes. If your eyes got contact with the serum of the patch, please flush your eyes with water.

Functions and description

Smart APP -
WISCHA Personal Beauty Manager

As the core of WISCHA, the Smart APP possesses rich and powerful functions. You can select the induction skincare modes based on your personal preference and schedule, and see the curve chart records before and after the skincare, decoding the key data for your skin. You can use the reminder function for your skincare schedules and menstrual cycle record as smart technologies bring you better experiences. WISCHA saves your time for skincare sessions, keeping you glamorous and attractive.



【Main page】

WISCHA - Functions of the main page

(Please refer to the diagram on page 17)

1. **+Add Smart Skincare Device:**
   If you are conducting skincare for the first time on a certain body part, please “Add” the body part for induction skincare in the APP.

2. **Skincare part ⌄:**
   Select and switch between body parts for the skincare.

3. **Instant skin test:**
   To timely understand your skin condition.

4. **Bluetooth connection ᛒ:**
   It shows the Bluetooth connection status.

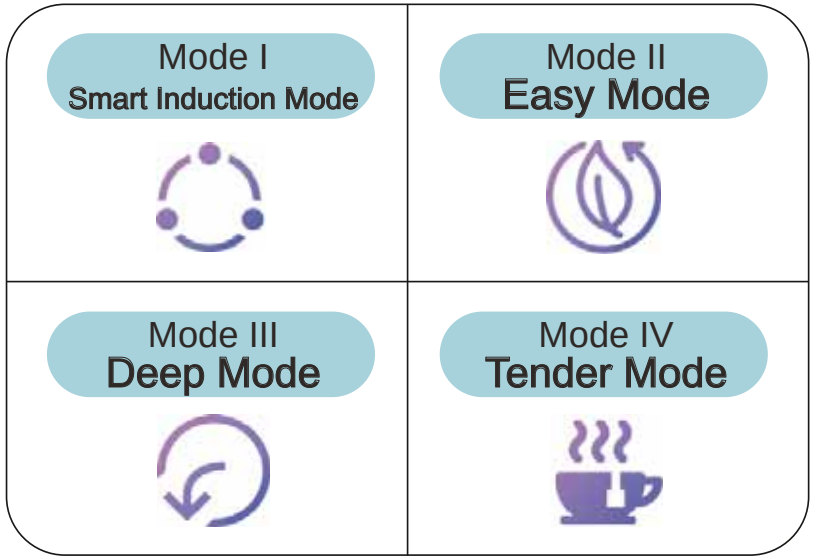
5. **Battery Display ▮:**
   It shows the battery status of the Smart Skincare Device.

6. **Skincare timer 🕓:**
   12 minutes countdown for the induction skincare.

7. **Microcurrent level – Display ✋:**
   There are 16 levels of current intensity of the microcurrent. The greater the number, the stronger the intensity, and vice versa.

8. **Microcurrent level – intensity control:**
   "Increase ✚" to increase intensity, "Decrease ━" to decrease intensity, "Pause ❚❚" to temporarily stop skincare operation, "Start ▶" to begin skincare operation with 3-second countdown.

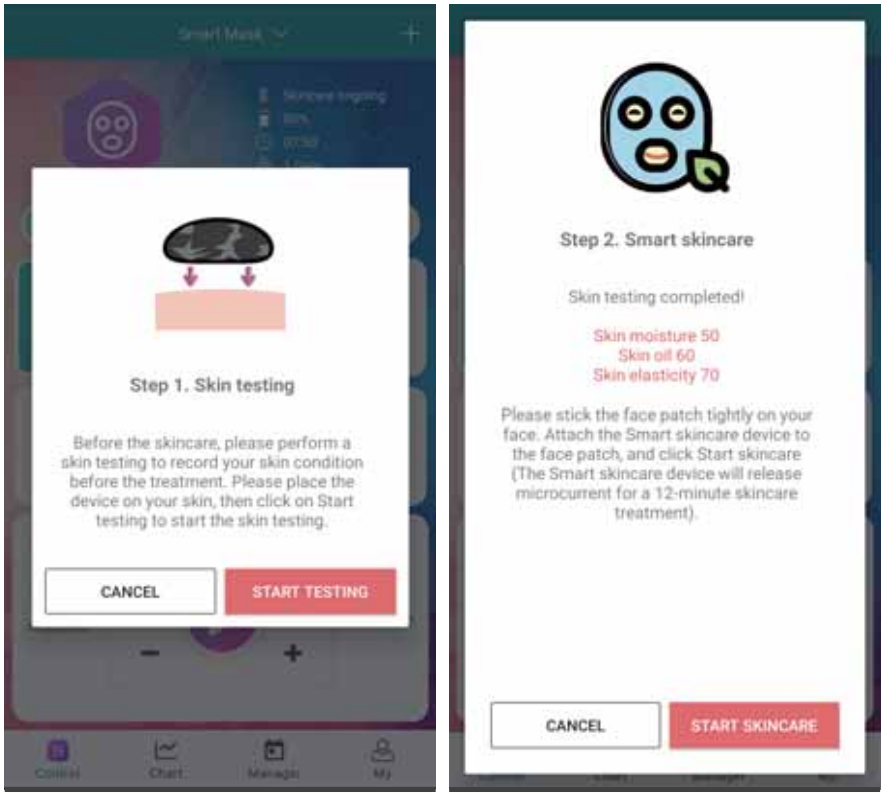
9. **4 types of induction skincare modes available:**
   Each mode takes 12 minutes, simply choose your favorite skincare mode.



◉ Smart Induction Mode:
(Easy 4 mins. / Deep 4 mins. / Tender 4 mins.)

10. **Skincare method selection :**
    ◉【Quick induction skincare】A rapid 12 - minute skincare is conducted without skin testing.
    ◉【Complete skincare】Skin testing before skincare ➡ 12 minutes of skincare ➡ Skin testing after skincare

【Complete skincare】Skin testing before skincare ➡ 12 minutes of skincare ➡ Skin testing after skincare



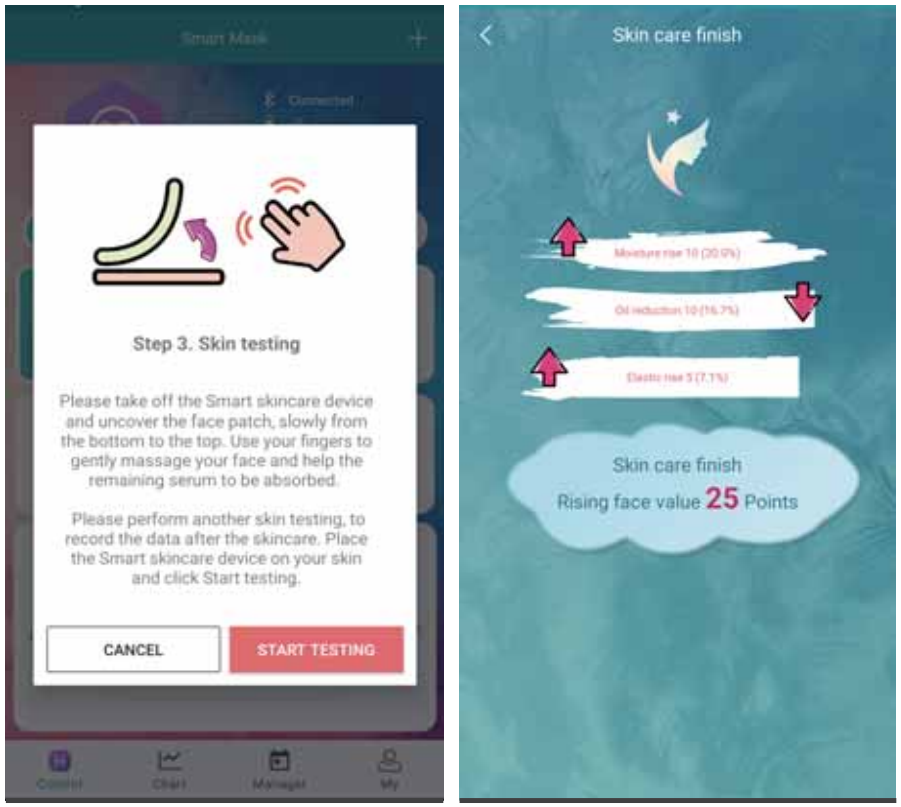
【Skin testing before skincare】

【Complete skincare】Skin testing before skincare ➡ 12 minutes of skincare ➡ Skin testing after skincare



【12 minutes of skincare】

【Complete skincare】Skin testing before skincare ➡ 12 minutes of skincare ➡ Skin testing after skincare



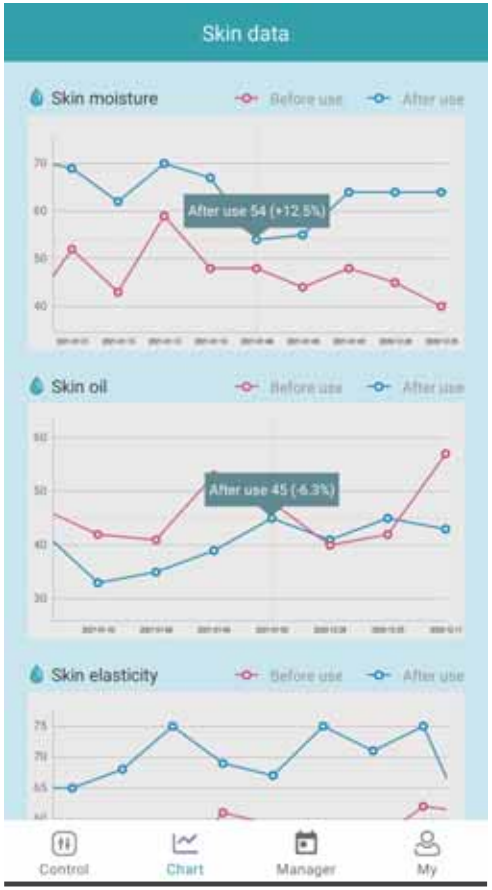
【Skin testing after skincare】

WISCHA - Precautions

- The default setting of this product is at the lowest level of microcurrent intensity.
- Do not move Smart Skincare Device during operation. In case moving is needed, press "Pause" in app; then press "Start" after completing moving.
- Before increasing the level of current intensity, it is recommended to pause for three seconds, allowing the skin to adjust to the intensity before switching to the next level.
- Please adjust the level of intensity based on your own preference. Do not pursue for strong stimulation, a sense of comfort would be sufficient.
- Each person feels and reacts differently to different intensity of microcurrent. Please stop using it immediately if you feel any discomfort during the process.

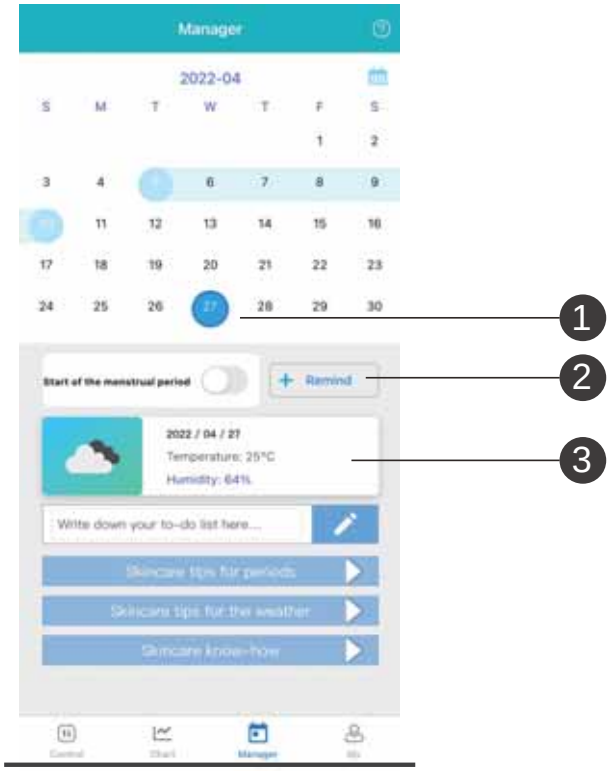
WISCHA – Charts

It detects the hydration level, oil secretion level and elasticity data of your skin before and after the induction skincare procedure and presents the records of your skin condition through charts.

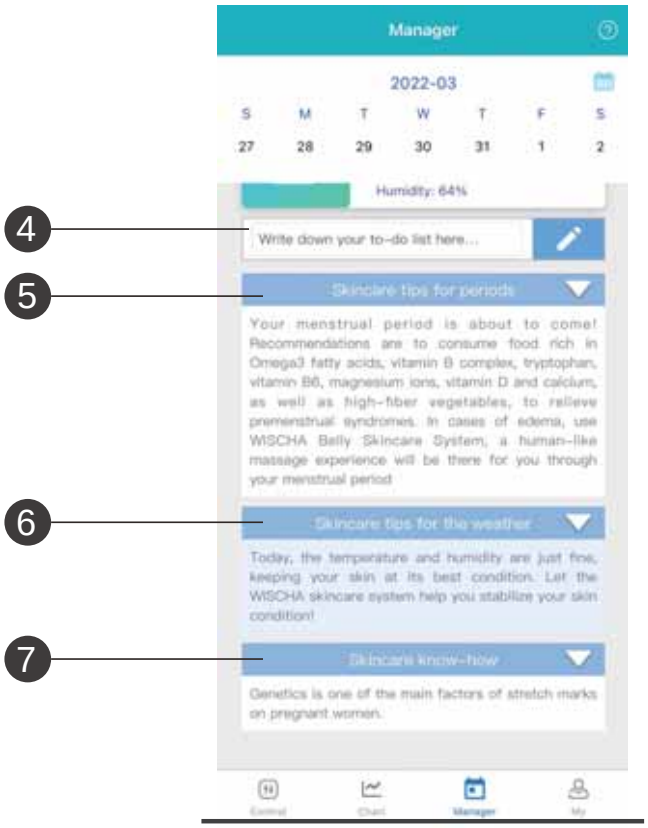


【Charts – Induction Skincare data curves】

WISCHA APP - Beauty Manager



1. **Menstrual cycle records:** It records women's monthly menstrual cycle for personal health management purposes.
2. **Skincare appointment :** It sends notification for the appointed day for skincare
3. **Weather forecast :** Instant inquiry for weather, temperature, and humidity.



4 **Mood diary :** It can also record the daily to-do-list.

5 **Skincare tips for periods :** Tips for skincare before and after the menstrual period.

6 **Skincare tips for the weather :** Skincare tips according to the current season or weather.

7 **Skincare know-how :** Skincare and health tips for you to take good care of yourself.

WISCHA app OS requirement

■ Android :

• 6.0 or higher

■ IOS :

• iPhone -
iOS 10.0 or higher
• iPod touch -
iOS 10.0 or higher
• Mac -
macOS 11.0 or higher, including Mac with M1 chip.

First time using

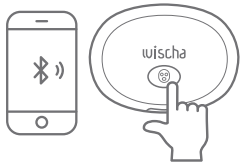
◉ Please charge the Smart skincare device first. You may connect the magnetic charging cable that comes with the box to a computer or a charging stand for charging (the red light indicates charging in process, while the blue light indicates fully charged).

Comprehensive skincare steps

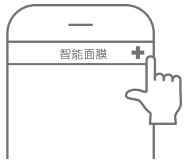
Step 1 First time downloading the WISCHA APP.



Step 2 Turn on the smart skincare device and turn on Bluetooth



Step 3 Open the WISCHA APP and “Add” smart skincare device.



Step 4 Select the "Comprehensive Skincare" mode and assess your current pre-skincare skin condition.



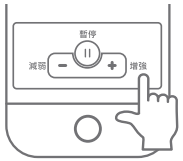
Step 5 Cover your skin using the sheet with the white spot side placed on the skin.



Step 6 Attach the smart skincare device to the conduction point on the sheet.



Step 7 Adjust mode and strength using the app.



Step 8 Take off the sheet after 12 minutes and massage until the extract has been absorbed.



Step 9 Assess your post-skincare skin condition and voilà!



Precautions

- Please read the instruction manual to understand the correct operation procedures before using it.
- The “Induced sheet mask,” “Smart Skincare Device” and “Smart APP” must all be used together during the process.
- Please note that the “Smart Skincare Device” cannot be used for induction skincare procedures while charging.
- Please do not use this product for people having the following situation:
  * Metal implanted in body.
  * Heart disease.
  * Facial nerve dysfunction.
  * Bleeding diseases, hemophilia and other blood abnormalities.
  * Infants, children. and unable to express themselves.
  * Sequelae of head trauma caused in accidents.
  * Skin allergies and wounds.
  * Skin disorders and atopic dermatitis.
  * Pregnant and less than 1 month after childbirth.
- If your skin is sensitive or allergic to this product, please make a self-assessment based on your conditions when using it.

- When induction cycle starts, you may lay down to enjoy the 12-minute induction skincare.
- During the induction skincare procedures, if you switch to the stronger levels of current intensity, there will be some noises caused by the operations of the electromagnetic pulse generator and the current output amplifier in the main circuit of the machine. It is a normal phenomenon.
- To clean the Smart Skincare Device, please turn it off first and wipe it with wet tissues.
- Please keep the machine at a cool and dry area, to avoid high-temperature and sunlight exposure. Please also avoid allowing children having access to it.
- If your have sensitive skin, please do a partial skin test before using it.
- If you feel any discomfort during the process, please stop using it immediately and consult a professional physician.
- If your product is not working normally, please contact our customer service wischa_rma@zeroplus.com.tw

FAQ

Q：Does the Smart Skincare Device come with a charging cable?

A：There is a magnetic charging cable inside the box, you may connect it to a computer or a charging stand for charging.

Q： I cannot turn on the Smart Skincare Device.

A：Press the ON/OFF button for three seconds. If a blue light starts flickering, you have turned it on successfully.

Q：How can I connect to the Smart Skincare Device?

A：If you are using it for the first time, activate the Bluetooth of your cellphone, then start the WISCHA APP, select “Add” for a new Smart Skincare Device. The APP will notify you when successfully connected through Bluetooth.

Q：Tried the method above but still can’t connect to the Smart Skincare Device? Please check the following:

A：■ Make sure that your Smart Skincare Device is turned on.

■ Make sure that your Smart Skincare Device is not on low battery power.

■ Make sure that you have activated Bluetooth on your cellphone.

■ Try it with another cellphone.

Q：How to determine whether the Smart Skincare Device has sufficient power?

A：Press the ON/OFF switch for three seconds. If a red light is flickering, it means the battery power is low, and charging is required. You can also check the battery status of the Smart Skincare Device in your WISCHA APP during the induction skincare process.

Q：The Smart Skincare Device successfully connected with Bluetooth, but I cannot feel the microcurrent during the skincare procedure.

A：■ The patch has a front and a back side. Please make sure that the white point at the back of the patch is attached towards your skin.

■ Make sure that the Smart Skincare Device is attached with the conductive point on the patch.

■ Go to WISCHA APP and adjust to a higher level of intensity.

Q：Should I wash the body part after performing the skincare?

A：You do not need to wash off the serum of WISCHA skincare products. If you are not used to it, you can also choose to wash it.

Q：How do I clean the Smart Skincare Device?

A：Please turn it off after using it, and wipe it with a clean wet tissue.

Q：Is there a range of distance for the Smart Skincare Device to connect with the WISCHA APP with Bluetooth?

A：Yes. The operating scope is within two meters.

Q：During the skincare procedures, there are small noises in the Smart Skincare Device.

A：The circuit of the machine is composed by the electromagnetic pulse generator and the current output amplifier. When you switch to stronger levels of intensity, the circuit in operation will generate some noises. It is a normal phenomenon.

Warranty

【About warranty】

※ Starting from the date of purchase, the Smart Skincare Device offers a warranty period of one year.

※ During the warranty period, maintenance and repair are free. The customers shall keep the purchase certificate or any receipt that can prove the purchase of such product, including the invoice, delivery note and credit card bill for the product.

【Scope of warranty】

※ During the warranty period, the malfunctioning of the product due to abnormal operation and damages due to human-caused factors shall not be included in the warranty.

※ Repairs performed during the over-warranty period or with the absence of the purchase proof, shall be considered as repairs out of warranty. The customer shall bear the delivery fees and costs for the relevant repair or parts.(only in Taiwan).

※ For buyers outside Taiwan, please contact your dealer or the original factory if there is any malfunctioning of the product.

【Warranty repair/maintenance】

※ The warranty service is only limited to the malfunctioning causes by the flaw of the product itself. For damages caused by accidents or human factors, WISCHA shall deal with it in accordance with the over-warranty method. This includes but is not limited to the following:
A. Natural disasters, earthquake, lightning strikes, and other accidents.
B. Misuse, abuse, negligence (such as liquid penetration, dampening, etc.), and external appearance damage.
C. Repair, modification, disassembly, and assembly performed by personnel not authorized by WISCHA.

※ The scope of this service guarantee does not include the damage or loss of the consumables and accessories provided with the product (such as the Flannel Bag, Magnetic Charging Cable, Product Manual)

※ WISCHA denies all other unspecified service guarantees, whether stated explicitly or implicitly, unless it is within the legal scope of the present time. The product's service guarantee does not cover any commercial or implied guarantees that meet a specific purpose.

※ Please contact the customer service first and provide pictures or videos of the damage(s). The Company's maintenance personnel shall assess whether the damage(s) is within the scope of warranty.

※ Within the scope of the warranty, the product will be properly repaired or replaced, as the required cost and delivery fee to send the product back to the customer will be borne by the Company. However, the customer shall pay for the delivery fee sending the product to the Company.

※ After undergoing repair or changing to a new product as replacement during the warranty period, the starting date of the warranty shall still be the date when the product was first purchased.

【Over-warranty repair】

※ Please contact the customer service first and provide pictures or videos of the damage(s). The maintenance personnel will conduct an evaluation and provide you with a quotation.

※ The customer shall decide whether to repair the machine, and then deliver the product for repair. Days required for the repair depends on the severity of the damage(s).

【Customer service】

※ wischa_rma@zeroplus.com.tw

※ If your product is not working normally, please contact our customer service.

Specification

FCC Statement :
This device complies with part 15 of the FCC Rules.
Operation is subject to the followingtwo conditions:

(1) This device may not cause harmful interference, and
(2) this device must accept any interference received, including interference that may cause undesired operation.

NOTE

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation.

This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation.

If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

—Reorient or relocate the receiving antenna.

—Increase the separation between the equipment and receiver.
—Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
—Consult the dealer or an experienced radio/TV technician for help.
Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.
Ambient Operating Temperature .....0°C to +50°C

—FCC Radiation Exposure Statement
This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. End user must follow the specific operating instructions for satisfying RF exposure compliance.

CE RoHS

R XXX-XXXXXX

FC FCC ID: 2ADKMWS01

孕龍科技 ZEROPLUS TECHNOLOGY CO.,LTD.

3F., No. 121, Jian 8th Rd., Zhonghe Dist.,
New Taipei City , Taiwan (R.O.C.)

Importer : -
P/N : ZPP005S
M/N : WIS-FM-001、WIS-EM-001、WIS-BM-001、WIS-AM-001

MEMO

wischa

MEMO

MEMO