USER MANUAL

FRV410

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1.Welcome

1.1 Exciting Features

Congratulations on becoming a proud owner of the FRV410 Android mobilephone. You have now joined the millions of satisfied customers spread across theGlobe. Your device offers you these exciting features and much more:

□Android 4.4.2OS
□Google Play Market (Play Store)
□4GB Built-in memory, 512B free available for user
□4 inch Screen
□Cameras (front and back)
□1.2 GHz Processor
□External Memory (Expandable to 32 GB)
□Dual SIM
□Multimedia player
□GPS
□Gravity sensor
□ Light sensor
□Wi-Fi
□Bluetooth

1.2 Technical Specification

General

□Android 4.4.2
□Dimensions: 123.3 x 66.8 x 10.2mm / Weight: About 140g (with battery)
□ 3.7V/1500mAh Li-ion Battery

Screen

□4″ Capacitive touch screen
□WVGA (800X480) IN

Hardware

□1.2GHz Processor

□4GB built-in memory, 1GB free available for user
□External SD-card slot up to 32GB
□5.0MPx Back Camera + 0.3MPx Front Camera
□White LED flash
□Gravity Sensor
□Light sensor

Communication
□DUAL SIM: Sim1 (WCDMA): 3G / SIM2 (GSM): 2G
□Support GPRS networks,
GSM850/900/1800/1900MHz / WCDMA 850/1700/1900MHz
□Support GPS and AGPS (Subject of the installation of the relevant software)
□Bluetooth 4.0
□Wi-Fi 802.11 b/g/n
□3.5mm Jack Plug
□Micro-USB 2.0 receiver

2.Phone layout

2.1 Keys and components

1 Earphone socket	8 Home key

2 USB slot9 Return key	9 Return key
3 G/P/L sensor	10 MIC
4 Receiver	11 Power key
5 Front camera	12 Flash light
6Volume key	13 Back camera
7 Menu Key	14 Speaker

2.2 Icons and Indicators

Icons	Indicators	Icons	Indicators
	Signal strength indicator from SIM1		Signal strength indicator from SIM2
	New missed calls		Wi-Fi is activated
	USB is connected		Bluetooth is on
	The headphone is being used		Battery charging symbol
	Alarm has been set		Airplane mode is activated
	New message from SIM 1		New message from SIM 2

3. Getting started

3.1 Insert SIM card

The FRV410 is a Dual SIM mobile phone allowing you to use the facility of two networks. To insert SIM card(s):

□Switch off the mobile phone and remove the rear cover and battery.

□Insert the SIM card correctly in the card slot(s) WCDMA slot is for 3G network; GSM is for 2G.

Insert SIM card carefully.

□Finally insert the battery and replace the rear cover of the mobile phone.

3.2 Insert Memory card

The FRV410 allows you to expand internal memory with a micro SD card up to 32GB):

□Power off the mobile phone, and then remove the rear cover and battery.

□Insert the memory card into the slot.

□Finally insert the battery and the rear cover of the mobile phone.
Use only compatible memory cards approved by with this device.
Incompatible memory cards may damage the card or the device and corrupt the data stored in the card.

3.3 Unlock the phone

You may need to provide PIN, Password, or draw a pattern to unlock your sample.
To unlock the screen:
□Press the power key to wake up the phone.
□Hold and drag the unlock icon to the right to unlock

You may be required to unlock your phone based on the unlock method in settings.
To set the unlock method:
□On main menu, touch **Settings > Security.**
□Touch set up screen lock.
□Choose the type of locking as desired. You can set your screen lock on the basis of pattern, PIN,

Password or none.

3.4 Touch Screen usage

You can use the touch screen in the following ways:

□**Touch**: Acts on items on the screen, such as application and settings icons, to type letters and symbols using the onscreen keyboard, or to press on screen buttons.

□**Touch and hold**: Touch and hold an item on the screen until any pop-up or action come out.

□**Drag**: Touch and hold an item and move your finger on the screen until you reach the target position.

□**Swipe or slide**: Quickly slide your finger across the surface of the screen,(without dragging an item). For example, slide the screen up or down to scroll a list,

□**Double-tap**: Tap quickly twice on a webpage, map, or other screen to zoom. For example, double-tap a section of a webpage in Browser to zoom that section and fit the width of the screen. You can also double-tap to control the zoom, in Maps, and in other applications.

□**Pinch**: In some applications (Such as Maps, Browser, and Gallery) you can zoom in and out by placing two fingers on the screen at once and pinching them together (to zoom out) or spreading them apart (to zoom in).

□**Rotate the screen**: On most screens, the orientation of the screen changes as you rotate it. You can turn this feature on and off.

3.5 The phone buttons usage

The phone buttons offer lots of functions and shortcuts.

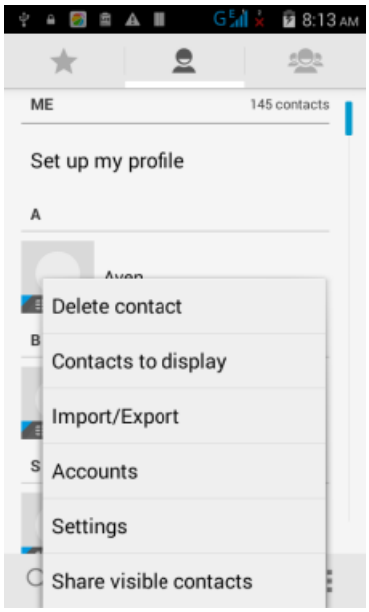
Button	Press
	Menu: opens context menu with further options and actions, content depends directly on applications.
	Home: returns to Home screen. Hold it to access the list of last used applications.

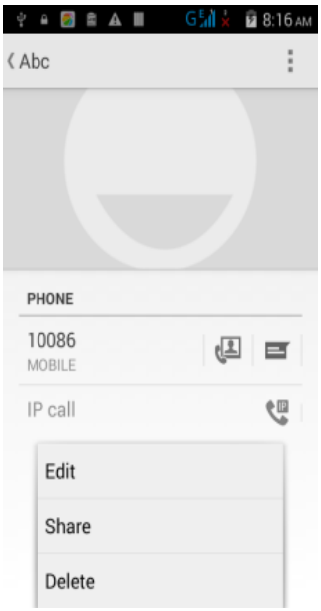
	Back: returns to the previous screen you were working in, even if it was in a different application. Can be used to hide the keyboard.

The phone provides you with **Context** menus and **Options** menus for accessing the features in an intuitive way.

3.6Context Menus

You can open context menu by touching **Menu** key. Not all screens have context menus. If you touch **Menu** key inside application that has no context menu, nothing happens.





Examples of context menu from Contacts environment:

3.7Options menus

Options menus contain tools that apply to specific items on the screen. You can open an option by touching and holding an item on the screen. Not all items have options menus.

When you touch and hold some items on a screen, an Options menu opens.

3.8Menu Icons

You have the following menu icons to easily let you access its important features:

Opens the dialer

Opens messaging

Opens the main menu

Opens the contacts list

Opens the browser

3.9 Charge the battery

Charge the battery with AC charger and USB cable.

Attention: For pluggable equipment, the socket-outlet shall be installed near the equipment and shall be easily accessible.

4. Making or receiving calls

You can dial a phone number or touch a number in your contacts. You can also make from the call log or contacts.

4.1Make a Call

- Tap the icon on main menu or the home screen to dial the desired number.
- Touch the icon on main menu or the home screen to make a call from call log, contact, groups or favorites.
- To dial an international number, touch and hold the 0 key to enter the Plus (+) symbol, and then enter the international country prefix, followed by the phone number
- Touch or icon to call with SIM 1 or SIM 2.
- Press the **Volume Up/Down** keys to adjust the call volume.
- You can get to **Call Logs**, **Contacts** from the dialer screen.
- While during a call, touch the icon to end a call.

4.2Disable Phone Calls (Airplane mode)

We may be required to turn off the network connection of our targets, including calling, Wi-Fi, Bluetooth etc. on airplanes or in hospitals. So we can do as following:

- Press and hold the **Power** button.

▪Touch the **Airplane mode.**

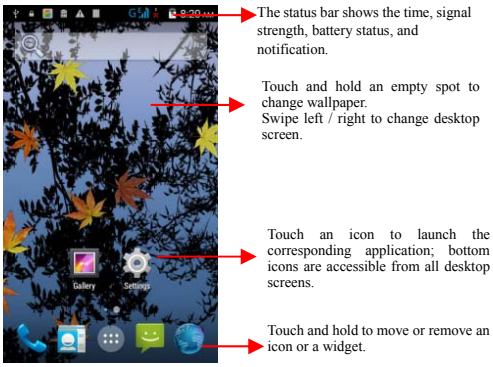
4.3 Disable SIM card

As we have duel SIM card, while you can choose to disable one of them or both. Then we can go as following:

Settings
>SIM card management

Here you can enable or disable any SIM by the switch showing on the picture below.

5. The Home Screen

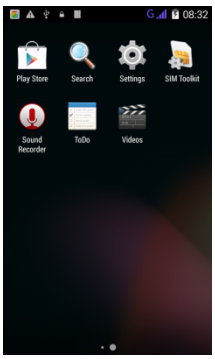


When you sign in, the home screen opens.

Home screen is your starting point to access all the features on your phone. Touch the main menu icon at the bottom of the screen to view all installed applications.

5.1 Open and Close the Launcher

Touch the Launcher Icon ⊜to get to the main menu.



Then you would have access to all applications installed on your device and their widgets when available.

Touch any application to open and launch it.

To add an application shortcut to the main screen: press and hold it until it vibrating and shifting to home screen. Place it and release your finger. Slide the Launcher left or right to view more icons or shortcuts. New apps should come to the app list as soon as finished installing.

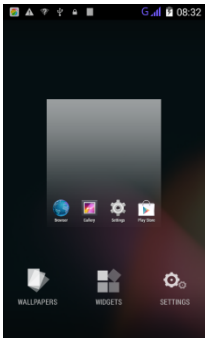
At right side of applications panel, we can get to WIDGETS interface as following

Press and hold it until it vibrating and shifting to home screen. And a context menu opens to configure the widget or resize it, naturally, it depends on the widget.

Click Home icon or Back icon to close the Launcher.

5.2Switch to Recently Application

- Press and hold the icon for a few seconds.
- Touch any icon to reactive it or press return to the current application.



5.3Customize Home Screen

You can add applications, shortcuts, widgets, other items to any part of the main screen and change wallpapers.

Applications:

- Press to get to the home screen.
- Touch the Launcher Icon to open the main menu.
- To add an application shortcut to the main screen: press and hold it until it vibrating and shifting to home screen. Place it and release your finger.

Widgets:

- Press to open the Home screen.
- Touch the Launcher Icon on your home screen.
- Touch widgets on the top of screen.

In main widgets screen, we can:

- Move between screens: Swipe left or right
- Drag a widget to a home screen: press and hold it until vibrating and shifting to home screen. Place it and release your finger.
- If you want to drop the widgets. Then just lose your figure before it placed on home screen.

Wallpapers:

Wallpaper could come from images in Gallery or the system default database.

- Touch and hold on any free parts on desktop, then the options list would come as following:
  - Gallery: Choose from pictures that you’ve taken with camera or downloaded to your device.
  - Live Wallpaper: Choose from a scrolling list of animated wallpapers.
  - Wallpaper: Choose from thumbnails of default images.
- For set wallpaper, touch CROP at the top of the screen (for Gallery images) or set wallpaper.

Folders: You can very easily manage desktop icons in a folder on screen to save space.

- Touch and hold any icon on desktop screen to move it.
- Go on another icon and release to create a folder containing both icons.
- Then add as many icons as folder can hold, name it and move to wherever you want.
- You have all the tools to customize yourFRV410 Smartphone.

6. Connect to the Internet

6.1Configure the Internet:

- Get to Settings> Wireless & Networks >More > Mobile Networks >Tap Data Enabled.
- By default, your network provider would send the Access Point settings via SMS, or integrated automatically with your SIM card. You may need to apply these settings. Then, you can choose from the access point list. If the access point names are not listed by default, please contact your network provider for further information.
- To add any operator Access point Name, go to settings>More>Mobile networks>Access Point Name.

WARNING: to avoid any over cost , please contact your operator to get more information about Access Point Name regarding your subscription.

- After you have selected or configured the access point name, go to Settings> Wireless & Networks >Data usage>Tap

Mobile Data to enable Internet connection.

6.2 Access Internet via Wi-Fi

To browse the Internet via Wi-Fi:

- Go to Menu> System settings> wireless & networks and then tap Wi-Fi.
- Next, go to Menu> settings> wireless & networks>Wi-Fi Settings and enable Wi-Fi. Then, select the WIFI connection listed under Wi-Fi networks. Input password correctly if necessary and enjoy the internet after seconds of connecting.

7. Managing Notifications

Notifications inform you about new messages and events. When you receive a notification appears in the status bar, along with a summary.

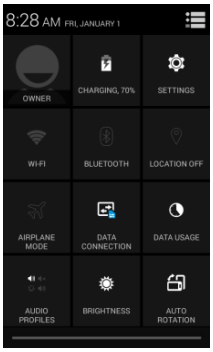
7.1 Open the Notifications Panel

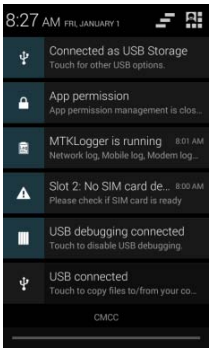
Drag the status bar down from the top of the screen.

The Notifications panel displays your network provider name and list of your current notifications.

This option allows you to delete yourmessages and event notifications at the same time.

This option allows you to access to shortcuts for certain functionalities such as Wifi, Bluetooth, Settings, Airplane mode, etc. as following:





7.2 Respond to Notifications

Open the notification panel and touch a notification to respond. Then you can follow the events or news itself.

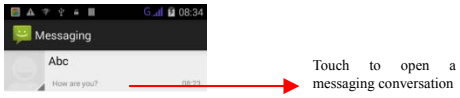
7.3 Close Notifications Panel

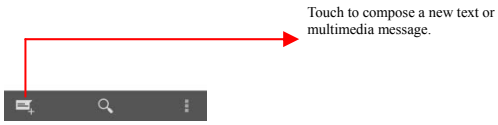
Drag the tab of Notifications panel back or just press the back button. The panel would also close when you touch any notification to respond.

8. Messaging

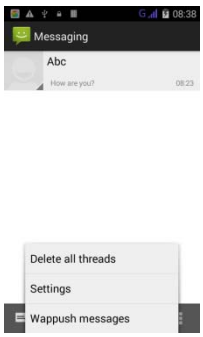
8.1 Message environment & Settings

Messaging is designed to communicate with your friends by text or multimedia messages.





You can also press the key and open the context menu to

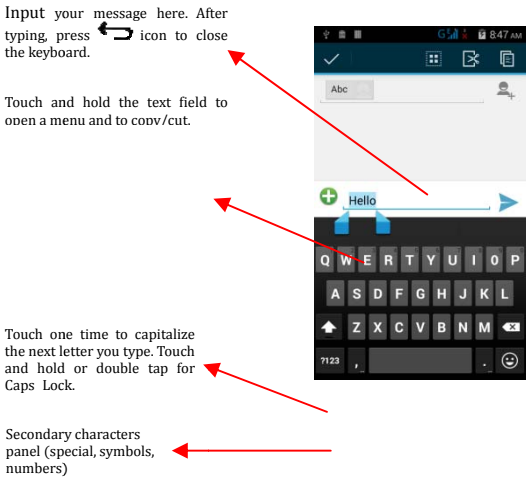


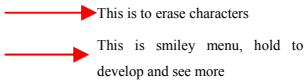
go with messages and their settings.

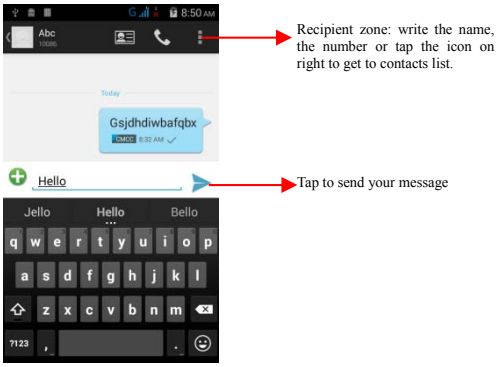
The **messages settings** allow you to set SMS/MMS limits, notifications, vibrate or ringtones, delivery reports and so on. Explore messages settings, you' ll find interesting things.

8.2Using the Soft Keyboard

We can active soft keyboard by touch any input box if keyboard is not active by default.







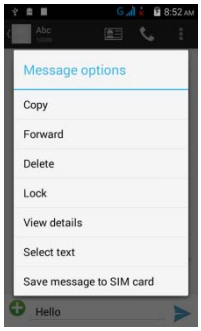
8.3 Multimedia Message

MMS means message with attached files. And we can send MMS as following:

- Touch button to attach different types of files.
- Send the MMS.

8.4More options of message:

- Open the message
- Touch and hold this message until a popup menu coming as following:
- Make your choice, like forward this message
- Touch “Forward” in this menu.
- Add a contact.
- Send the message.



Hold message content for a while, there will have some other options like: Copy message text, Forward message, delete message and View message details.

8.5Lock a Message

You can lock a message so it won’t be deleted without high permissions

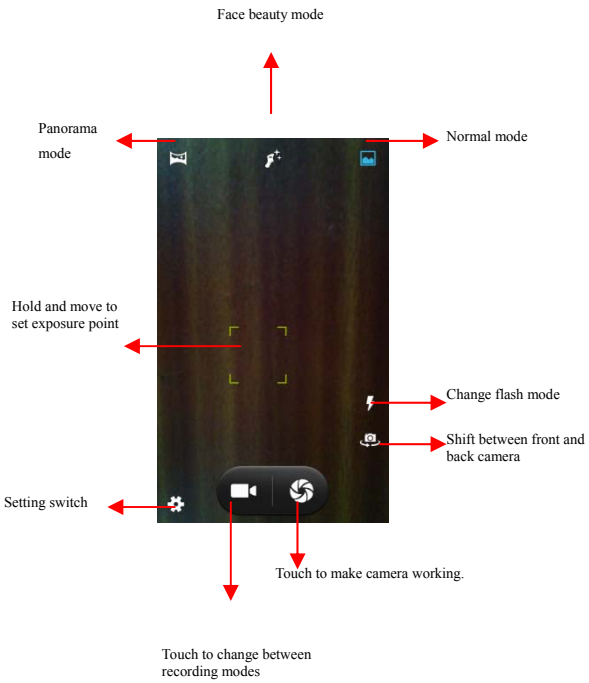
- Touch and hold message in a message window.
- Touch **Lock message** in the menu that opens.

Unlock a message by touching and holding it and then touch **Unlock message**.

9. Multimedia

9.1 Camera

Pictures and videos would be saved in SD card and device at the same time. So we can copy them from both sources to a PC and vice versa.



9.2Gallery

You can use the Gallery to view pictures, play videos and share files.

Touch the Gallery icon in the main menu.

Touch an album to open and view inside.

Touch a picture or a video in an album to play.

9.3 Share an Album

Open the main Gallery interface.

Select the albums you want to share.

Touch the icon at the top of screen to share via Bluetooth, Email, or touch the message icon at the top of screen to share via MMS.

9.4 Music

You can easily transfer your favorite music from your PC to SD card and enjoy them.

Touch the key or the intuitive buttons and icons on the phone in music interface to experience the features of music player.

Press volume up/down keys on the right side of the mobile phone to adjust the volume.

9.5 FM Radio

You can listen to your favorite FM channels with the inbuilt FM receiver earphone (as antenna).

Touch the key or the intuitive buttons and icons on Radio interface to explore and enjoy the features of your FM radio:

Record programs

Save your favorites FM channels

With out-speaker

Press volume up/down keys on the right side of the mobile phone to adjust the volume.

Troubleshooting: it happens sometimes that applications crash and stop working. Please reboot

the target if it crashed.

9.6 Record audio

Touch the Sound Recorder in the main menu.

Tap ◻ to start recording a voice clip. “Recording” appears while it is on going.

Tap ◻ to stop and save the recording.

9.7Take screenshot

Press and hold for one second both Volume Down and Power buttons at the same time, you can get the screenshot.

10. Connections

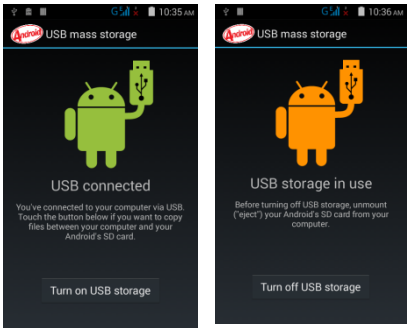
It is easy to connect our phone to networks or devices via Wi-Fi, GPRS, Bluetooth and USB cable. It can work well with BT headsets or PC data exchange.

10.1 Connect to PC

Connect the phone to a computer with attached USB cable.

Go to Notifications bar

Touch "USB connected". Then touch "Turn on USB storage" as following:



Then we mount the external SD card and internal memory as USB disk. And it is possible to manage your phone data directly on your computer.

Once finished, click "Turn off USB storage "to release SD card from computer.

WARNING: during USB connection, SD card is not available to the phone. All apps related to SD card cannot work. Please don't erase/move applications data also.

10.2 Connect to Internet

Refer to section 6 for details.

10.2 Connect to Internet

Refer to section 6 for details.

10.3 Connect to Wi-Fi Networks
Refer to Section 6 for details.

10.4 Pair with Bluetooth Devices
Go to Settings > Wireless & networks> Bluetooth settings.
If Bluetooth is off, check Bluetooth to turn it on.
Your phone scans and displays the Bluetooth devices in range.
If the device you want to pair with is not in the list, make it visible.
If your phone stops scanning before you make the other device visible. Scan for devices again.
Touch the ID of the target device in the list Settings to pair them. If you are prompted to for a password, set any password on one device and input the same password in the other device to pair. You phone would connect automatically to the target device after pairing successfully.

10.5Make an access point
You can browse the Internet on your PC with your mobile phone while it was working as an access point (AP):

Connect your mobile phone to your PC via the USB adaptor.
Go to Settings> Wireless & Networks>More>Tethering & portable hotspot and then touch USB Tethering.

A prompt for installation will appear on your PC. Proceed as suggested.
In case of Linux, Windows 7 and Vista OS, the drivers get automatically installed. However, in case of

Windows XP, you need to manually install the drivers.

10.6 Install Secure Certificate from SD Card

If your VPN or Wi-Fi Network relies on secure certificates, you must obtain the certificates and store them in your phone’s storage, before you can configure access to those VPN or Wi-Fi networks on your phone.

You may need to download the certificates from a website.

Copy the certificate from your computer to the root path of the SD card.

Touch Settings> Security.

Install from SD card under Credential Storage.

Touch the file name of the certificate to install.

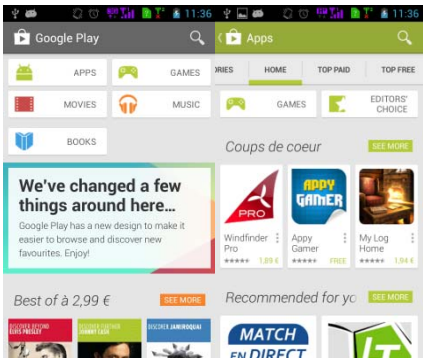
Only certificates that you have not installed in your phone would be displayed.

If prompted, enter the certificate’s password and touch OK.

Enter a name for the certificate and touch OK.

11. Download Applications

We already integrated some popular applications inside the system. While you can download any apps you want from Google Play with internet connection and a Google account:



12. Phone Settings

You can go to Settings to customize your phone’s preferences and behavior in a variety of ways:

Wi-Fi	Let you configure and manage connections to networks and devices by Using Wi-Fi.
Bluetooth	Let you manage Bluetooth tocommunicate with other Bluetooth devices, such as headsets and other portable devices.
SIM card management	Let you turn on or turn off your SIM card and configure your SIM card to be used to voice call, video call, SMS send and data connection.
SIM card management	Let you turn on or turn off your SIM card and configure your SIM card to be used to voice call, video call, SMS send and data connection.
Data usage	Data usage refers to the amount of data uploaded or downloaded by your device

	during a given period.
More…	Let you configure and manage connections to networks and devices.
Call settings	Let you configure phone call settings, such as call forwarding, call waiting, Call filter and other special features offered by your carrier.
Sound	Let you configure how and at what volume the phone rings, vibrates etc.
Display	Let you configure brightness and other screen settings.
Storage	Let you see and manage available space on your phone and on your SD card.
Battery	Let you check the battery level and status.
Apps	Let you view all applications downloaded or on SD card and manage all running applications in devices.
Accounts & sync	Let you add, remove and manage your Google and other supported accounts.

Location services	Let you set the location related settings like Wi-Fi and mobile network, GPS settings for your phone and check to take account of your location in search results and other services.
Security	Let you protect personal information, like adjust your phone's lock, set SIM card lock etc.
Language & input	Let you select the language for the text on your phone and for configuring the onscreen keyboard.
Backup & reset	Let you backup your personal data and settings and reset your phone.
Date & time	Let you choose preferences such as format and time zones.
Accessibility	Enable your installed accessibility applications and adjust related settings.
Developer options	Let you enable or disable USB debug and set interface animation effect.
About phone	View information about your phone, such as signal strength, status, phone information and battery use.

13. Health and Safety Information

Please read the following guidelines regarding the use of your phone. Not following them may be dangerous or illegal.

FCC Warning:

Any Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:
—Reorient or relocate the receiving antenna.
—Increase the separation between the equipment and receiver.
—Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
—Consult the dealer or an experienced radio/TV technician for help.

Specific Absorption Rate (SAR) information

SAR tests are conducted using standard operating positions accepted by the FCC with the phone transmitting at its highest certified power level in all tested frequency bands. Before a new model phone is available for sale to the public, it must be tested and certified to the FCC that it does not exceed the exposure limit established by the FCC, Tests for each phone are performed in positions and locations (e.g. at the ear and worn on the body)as required by the FCC.
For body worn operation, this model phone has been tested and meets the FCC RF exposure guidelines when used with an accessory designed for this product or when used with an accessory that contains no metal and that positionsthe handset a minimum of 10mm from the body. Non compliance with the above restrictions may inviolation of RF exosure guidelines.

Safe Driving

Do not use the phone while driving. When you have to use the phone, please use the personal hands-free kit.

Please do not put the phone onto any passenger seat or any place from which it may fall down in case of vehicular collision or emergency braking.

During Flight

Flight is influenced by interference caused by the phone. It is illegal to use a phone on the airplane. Please turn off your phone or switch to flight mode during a flight.

In Hospitals

Your Phone’s radio waves may interfere with the functioning medical devices. Consult a physician or the manufacturer of the medical device to determine whether they are adequately shielded from external Radio Frequency. Switch off your device when regulations instruct you to do so.

Do not carry the wireless device in the breast pocket.

Turn off the phone if there is any reason to suspect that interference is taking place.

Unsafe Areas

⚠ Please turn off your phone when you are close to a gas station or in the vicinity of any place where fuel and chemical preparations, or any other dangerous goods are stored.

Taking Care of Your Device

Your device is a product of superior design and craftsmanship and should be handled with care: The following suggestions will help you protect your phone:

Keep the device dry. If your device gets wet, remove the battery without turning on the device, wipe it with a dry cloth and take it the service center.
Do not store the device in high or cold temperature. High temperatures can shorten the life of electronic devices and damage batteries.
Do not use or store the device in dusty, dirty areas. Its moving parts and electronic components can be damaged.
Do not attempt to open the device other than as instructed in this guide. Repairing the phone by yourself other than our authorized service agents/centers goes against the warranty rules.
Do not drop, knock, or shake the device. Rough handling can break internal circuit boards and fine mechanics.
Do not use harsh chemicals, cleaning solvents, or strong detergents to clean the device. Only use a soft, clean, dry cloth to clean the surface of the device.
Do not store your device near magnetic fields or allow your device to come in contact with magnetic fields for extended period of time.
The power supply must be replaced by a new one in case of
malfunction, because this power supply is not repairable.

Battery Recommendations
CAUTION:
Do not expose your battery to temperature over 50° C
Never throw battery into fire, there is a risk of explosion
Never short-circuit your battery
Only certified technicians are qualified to repair

your smart phone.
Please put the battery in a well-ventilated place out of direct sunlight. Charge the battery at room temperature range.
If the time span of the battery after charging becomes much shorter than usual, the battery life is at an end. Replace the battery with a new battery of the same make and specification.
Do not discard the battery with household trash. Please dispose of used battery according to your local environmental laws and guidelines.
Use manufacturer approved batteries, chargers, accessories and supplies. We will not be responsible for user’ s safety when using unapproved batteries or accessories.

Recycle Your Phone

The WEEE logo (shown at the left) appears on the product (battery, handset, and charger) to indicate that this product must not be disposed off or dumped with your other household wastes. You are liable to dispose of all your electronic or electrical waste equipment by relocating over to the specified collection point for recycling. of such hazardous waste.
Collection and proper recovery of your electronic waste equipment at the time of disposal will allow us to help preserve the environment. Recycling of the electronic waste equipment will ensure safety of human health and environment.

Disclaimers

The colors and specifications shown/mentioned in the user manual may differ from the actual product. Images shown are for representation purpose only.

Other product logos and company names mentioned herein may be trademarks or trade names of their respective owners.
The content of this manual may vary from the actual content displayed in the mobile phone. In such a case, the later shall govern.
Keep the right to make modifications to any of the content in this user guide without public announcement or prior notification.
For devices with external power supplies, plug socket should be placed in short distance and easily accessible.
Using the wrong type battery replacement there is a danger of explosion, be sure to follow the instructions disposal of used batteries.

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To prevent possible hearing damage, do not listen at high volume levels of long periods.