Hisense

Hisense V8

(HLTE215E)

User Manual

Before using the device, read the User Manual thoroughly.

Manufactured by Hisense Communications Co., Ltd.

EN

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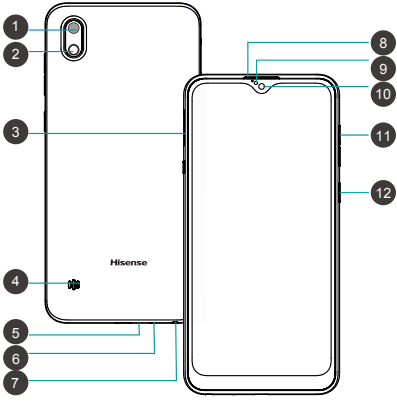
New Device

Device at a glance



1. Back camera	7. Headset socket
2. Flashlight	8. Receiver
3. Card slot	9. Light sensor
4. Speaker	10. Front camera
5. USB port	11. Volume button
6. Microphone	12. Power button

The device features may vary based on your location, language, carrier and model.

The device supports OTG functions, please use a standard OTG data cable.

Power button

- To power on your phone, press and hold the power button until the screen turns on.
- To power off your phone, press and hold the power button, and then tap ⏻.
- To restart your device, press and hold the power button, and then tap ↺.

To force your device to restart, press and hold the power button until your device vibrates.

Volume button

To adjust the volume, press volume button.

Home key (virtual)

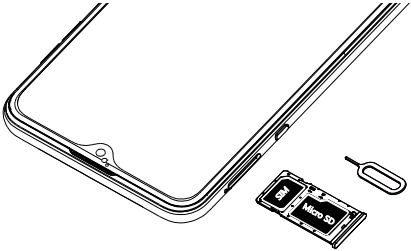
To go back to the Home screen, tap ▭.

Return key (virtual)

To go back to the previous screen, tap < .

Inserting and removing cards

Follow the instructions in the following figure to set up your phone.



Ensure that the card is correctly aligned and that the card tray is level when you insert it into your device.

Be careful not to scratch your device or hurt yourself when using the SIM eject pin. Store the SIM eject pin out of the reach of children to prevent accidental swallowing or injury.

Do not use cut or modified SIM or MicroSD cards with your device as these may not be recognized and could damage the card tray.

Turning your device on/off

Turning on the phone

Press and hold the power button until the screen turns on.

When you turn on your device for the first time or after performing data reset, follow the onscreen instructions to set up your device.

Turning off the phone

To power off your phone, press and hold the power button, and then touch ⏻.

Charging the battery

Charge the battery before using it for the first time or when it has been unused for extended periods of time.

1. Connect the USB cable to the USB power adaptor, and then plug the end of the USB cable into the USB port.
2. Plug the USB power adaptor into an electric socket.
3. After the battery is fully charged, disconnect the device from the charger. First unplug the charger from the device, and then unplug it from the electric socket.

Battery charging tips and precautions

The battery is built into the device and is not removable. Do not remove the battery by yourself.

Risk of explosion if battery is replaced by an incorrect type. Dispose of used batteries according to the instructions.

- Use only approved chargers, batteries, and cables. Using an unapproved or incompatible power adaptor, charger, or

battery may damage your phone, shorten its lifespan, or cause a fire, explosion or other hazards.

- Avoid using your device when it is charging. Do not cover your device or the power adaptor.
- Connecting the charger improperly may cause serious damage to the phone. Any damage caused by misuse is not covered by the warranty.
- If the AC power supply is of a lower voltage, then a longer charging time may be needed.
- If non-standard chargers such as computers are used for charging, then a longer charge time may be needed.
- Fully charge the battery before first using the device and disconnect the charger immediately after the first charge is completed.
- Remove the charger from the electric socket when not charging the phone.
- The device may not start immediately if charging with low battery. After a period of charging, the device will start normally.
- The charging time may vary depending on the ambient temperature and the remaining battery level.
- The device can be safely charged within the environment temperature of 0°C to 40°C. Charging at temperatures below 0°C or higher than 40°C will harm the battery performance and shorten its life. Long-term charging in extreme temperatures will damage the battery.
- While charging, the device and the charger may heat up. This is normal and should not affect the phone's lifespan or performance. If the battery gets hotter than usual, stop

charging it. Place your device in a cool place and allow it to cool down. Avoid prolonged contact with the surface of your device if it becomes hot.

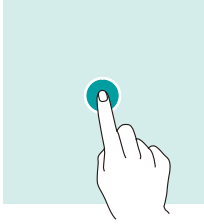
Screen and Display

Touchscreen gestures

Use a few simple gestures to use your device and its apps.

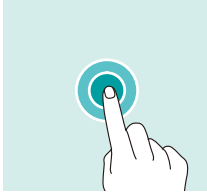
Tapping

To open an app, to choose a menu item, to press an on-screen button, or to enter a character using the keyboard on the screen, tap it with your finger.



Tapping and holding

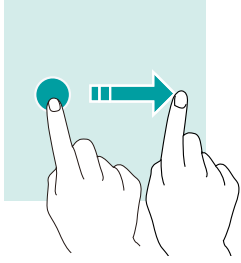
Tap and hold an item or the screen for more than 2 seconds to access available options.



Swiping

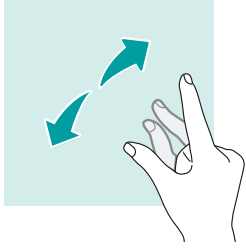
Swipe to the left or right on the Home screen or the Apps screen to view other panels.

Swipe upwards or downwards to scroll through a webpage or a list of items.

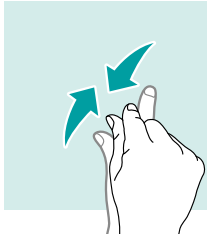


Spreading and pinching

Spread two fingers apart on a webpage, map or image to zoom in a part.

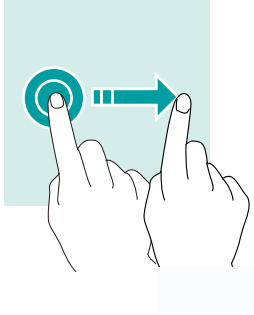


Pinch to zoom out.



Dragging

To move an item, tap and hold it and drag it to the target position.



Locking and unlocking screen

Locking the screen

- Press the Power button to manually lock the screen.
- The screen will lock automatically and enter sleep mode after it has been idling for a period of time to reduce power consumption and prevent unintended operations. To change the screen sleep time, go to **Settings > Display > Advanced > Sleep**, and select a time.

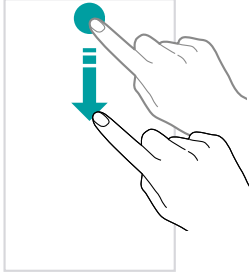
Unlocking the screen

- Press the Power button to wake the screen and swipe up.

Notification center

Open notification center

1. Swipe down from the top edge of the screen to open notification center.
2. Swipe down again from the top edge of the screen to go to the shortcuts tab.



Set apps notification options

1. Go to **Settings > Apps & notifications .**
2. Choose an app and tap it.
3. Enable or disable notification settings as desired.

Close notification center

Swipe up or press the Home button to close notification center.

Screenshot

How to take a screenshot?

Press the power button and volume down button to take a screenshot.

Calls

Making calls

1 Tap .

2 Tap to enter a phone number.

3 Tap to make a call.

Making calls from contacts

1 Tap .

2 Tap to choose a contact.

3 Tap the contact number.

Making calls from call logs

1 Tap .

2 Tap to view all calls.

3 Tap .

Making international calls

1 Tap .

2 Tap .

3 On the dialer screen, tap and hold 0 until the + sign appears. Then enter the country code, area code, and the phone number.

4 Tap to make a call.

Receiving calls

Answering or rejecting a call

If the screen is locked:

- Swipe up to answer the call.

- Swipe down to reject the call.

If the screen is unlocked:

- Tap **ANSWER** to answer the call.
- Tap **DECLINE** to reject the call.

Contacts

Importing contacts

You can import contacts from storage services to your device.

1. Tap .
2. Tap .
3. Tap **Settings > Import**.
4. Select an import option.

Creating a new contact

1. Tap .
2. Tap to enter contact information.
3. Tap **SAVE**.

Adding from the keypad

1. Tap to open .
2. Enter the number and tap **Create new contact**.

Adding from received calls

1. Tap .
2. Tap to view received calls.
3. Tap the received call number and choose **Create new**

contact.

Searching for contacts

1 Tap .

2 Use one of the following search methods:

- Scroll up or down the contacts list.
- Tap at the top of the screen. Enter the first letter of a contact name.

3 Select a contact. You can call them, send a text message, or edit their contact information.

Messaging

Sending messages

1 Tap .

2 Tap .

3 Add recipients and enter a message.

4 Tap to send the message.

Viewing messages

1 Tap .

2 Select a contact on the message list.

3 View your conversation.

Searching messages

1 Tap .

2 Tap to enter key words to search messages.

Camera

Taking photos

1 Tap .

2 Spread two fingers apart on the screen to zoom in, and pinch to zoom out.

3 Tap to take a photo. Your picture will be automatically saved to .

Recording videos

1 Tap .

2 Tap to start recording the video. Tap to stop recording. To capture an image from the video while recording, tap .

3 Spread two fingers apart on the screen to zoom in, and pinch to zoom out.

Gallery

Viewing photos or videos

1 Tap .

2 Select a photo or a video.

Deleting photos or videos

1 Tap .

2 Tap and hold the photo or video that you want to delete, tap .

Sharing photos or videos

Select the photo or video that you want to share, then tap .
Select a sharing method.

Browser

Using browser

Connect the web to search for information and bookmark your favorite web pages to access them conveniently.

1 Tap .
2 Enter the address field in the search bar. You will have access to web pages; moreover, bookmarks, multiple window switching and other functions are supported.

Clock

Alarms

Tap . From the **ALARM** tab, you can do the following steps to set your alarms:

Adding an alarm

Tap and set the alarm time, repeat times, alarm sound, and others.

Enabling or disabling an alarm

Turn on or turn off the switch next to an alarm.

Configuring the alarm settings

Tap ⋮ **> Settings** to configure the alarms.

Deleting an alarm

Tap the alarm that you want to delete. Tap .

Muting an alarm

Press the volume down button.

Clock

Tap . From the **CLOCK** tab, you can do the following steps to set your clock:

Adding a city

Tap . Enter a city name in the search bar or select a city from the list.

Deleting a city

Tap . Tap the city you has already selected, then the clock of the city has been deleted.

Timer

1 Tap .

2 Touch **TIMER**.

3 Set the countdown time and touch to start the timer. Touch to pause the countdown.

Stopwatch

1 Tap .

2 Go to the **STOPWATCH** tab.

3 Touch to start the stopwatch. Touch **LAP** to count laps. Touch to pause the stopwatch. Touch **RESET** to reset the stopwatch.

Calculator

Use calculator to do simple or complicated calculations.

Making calculation

Tap , you can do the following calculations:

- Tap the number and calculate sign to do simple calculations.
- Go to advanced calculator tab by ciiching the icon .

FM Radio

1 To use the FM Radio function, first you need to connect your headphones.

2 Tap to activate.

3 Select the frequency following the app instructions and set the volume to a comfortable level.

Sound Recorder

The device supports long periods of recording. Make sure your device has available storage before recording.

Recording sound

1 Tap .

2 Tap ● to start recording.

3 Tap ■ to stop recording. Touch **SAVE**, then the recording file is automatically saved in the phone. Touch **Discard**, the recording file is deleted.

Playing a recording

1 Tap .

2 Tap ● to start recording.

3 Tap ■ to stop recording.

4 Tap ▶ to play the recoding.

Managing recordings

1 Tap .

2 Tap **Phone storage**.

3 Tap and hold a recording. You can play, rename, share or delete the recording files.

Appendix

Important information

- For an optimal experience, the device regularly connects to mail and internet servers. This automatically and inevitably generates data exchanges that may be charged in addition to your existing package, or may be deducted from prepaid credit or a prepaid system.
- To avoid billing problems related to services that use the Internet, it is strongly recommended to have suitable options which includes unlimited Internet and emails and to avoid changing the settings preconfigured by default.
- If you wish, connect to Wi-Fi for a faster and more stream lined experience. It is particularly recommended to use Wi-Fi for streaming, or downloading games, videos or bulky films.

IMEI Identification

The IMEI (International Mobile Equipment Identity) code can be found in the equipment package, on a label at the back of the battery cover or it can be displayed on screen by dialing the following combination of symbols and numbers in the phone keyboard (no spaces): *#06#.

Disclaimer

- The usage of non-original accessories, such as headsets, chargers and so on, will cause incompatibility between device and accessories. It may cause bad performance or malfunctioning, and we are not responsible for any damage that it might occur.

- The user manual only contains a general overview. Specifications and functions of your device may be different to those contained in the user manual.
- Your device has been tested to work properly since produced from the factory. If there is any damage or defect due to manufacturing, it should follow terms and conditions in the warranty card.
- If the functions of your device are related to features and services by operator, it should follow the terms and conditions applicable by the operator.
- Note that your device still has its limitations referring to the specifications and functions. These limitations cannot be considered as damage or defect, and cannot be regarded as manufacturer damage.
- Use your device in accordance with the purposes and functions.

Troubleshooting

This part lists some problems you might encounter when using your device. Before contacting Hisense service center, please try the following solutions. Some situations may not apply to your device.

Device does not turn on

- Ensure that you press and hold power key over 2 seconds or longer.
- Fully charge the battery before turning on the device.
- Press and hold the power button until your device vibrates.
- Check if battery contacts badly. If it is, clean the contacting

point of battery. If the battery has been built-in, please contact service center.

Device powered off automatically

- Check if battery power is low. If so, charge the device.
- Software or applications abnormal. Restart device.

Applications cannot be used

- Check if your device has sufficient storage. Delete some messages from your device.
- Check if application is damaged. Please uninstall the application or reinstall the application. If cannot be fixed, please try resetting system.
- Chances are that the application is not compatible. Uninstall the application and choose compatible version.
- Check and enable applications management permissions.

Standby time is short

- Chances are that the battery performance decreases. Please contact service center for changing the battery.
- If you play games or listen to music for a long period of time, the standby time will be short. Please shorten the time.
- If the screen is too bright, adjust the brightness of the screen.
- If the device is used in weak signal environment, the standby time will be short. Please move to strong signal locations.
- Turn off cellular data, GPS, Bluetooth, Wi-Fi switch when not using them.
- If the app is not used now, please close it.

- If the app is not used for a long period of time, it is suggested to uninstall it.

Recharging problems

- Ensure that device is charging at a normal temperature.
- Plug the charger into a different socket.
- Recharge the device for about half an hour.
- Chances are that the battery has a problem. If the battery has been built-in, please contact service center.
- Ensure that the charger is not defective. If so, replace the charger.
- If the charger fails to charge, please change or repair it.

Touchscreen has a malfunction when charging

- If the charging equipment is incompatible with your device, malfunctions will occur. Please use charger supplied and stable charging equipment.

Touchscreen responds slowly or improperly

Software or apps abnormal. Restart device.

Touchscreen password error

If you forget your password, contact service provider.

PIN failure

If you enter wrong PIN three times in a row, contact service provider.

Internet or calls are not available

- Chances are that signal is too weak. Move to an open area and try again.
- Chances are that the device is out of service area. Check Internet coverage.
- Chances are that airplane mode is on. Turn off airplane mode.
- Check if software is abnormal. If so, restart the device.
- Check if SIM card has failure. If so, check or change SIM card.
- Ensure that the dialing is right.
- Check if cellular data setting has failure. If so, go to **Settings** to set up cellular data.
- Check if pre-paid charge has reached its limit. If so, contact service provider.

Calls are not connected

- Check if phone number is too long.
- Ensure international roaming service and international call service is enabled. If not, contact service provider.

No calls alerting sound

Check if silent or vibrate mode is enabled.

Safety precautions

Warning: situations that could cause injury to yourself or others.

Caution: situations that could cause damage to your device or other equipment.

Notice: notes, usage tips, or additional information.

General safety information

Failure to obey the following safety information could result in fire, electric shock, injuries, or damage to your device or other property. Read all the safety information below before using your phone.

- Using an unapproved or incompatible power adapter, charger, or battery may damage your device, shorten its lifespan, or cause a fire, explosion, or other hazards.
- Ideal operating temperatures are 0°C to 35°C. Ideal storage temperatures are -20°C to 45°C.
- Pacemaker manufacturers recommend that a minimum distance of 15 cm be maintained between a device and a pacemaker to prevent potential interference with the pacemaker. If using a pacemaker, hold the device on the side opposite the pacemaker and do not carry the device in your front pocket.
- Keep the device and the battery away from excessive heat and direct sunlight. Do not place them on or in heating devices, such as microwave ovens, stoves, or radiators.
- Do not use the device in a moist environment, such as bath-

room. Prevent your device from being soaked or washed in liquid.

- Follow local laws and regulations while using the device. To reduce the risk of accidents, do not use your wireless device while driving.
- While flying in an aircraft or immediately before boarding, only use your device according to instructions provided. Use of a wireless device in an aircraft may disrupt wireless networks, cause danger to aircraft operation, or be illegal.
- To prevent damage to your device's parts or internal circuits, do not use it in dusty, smokey, damp, or dirty environments or near magnetic fields.
- When charging the device, make sure the power adapter is plugged into a socket near the device and is easily accessible.
- Unplug the charger from electrical outlets and the device when not in use.
- Do not use, store or transport the device where flammables or explosives are stored (in a gas station, oil depot, or chemical plant, for example). Using your device in these environments increases the risk of explosion or fire.
- Dispose of this device, the battery, and accessories according to local regulations. They should not be disposed of in normal household waste. Improper battery use may lead to fire, explosion, or other hazards.
- Please consult your doctor and the device manufacturer to determine if operation of your device may interfere with the operation of your medical device.
- Obey any rules or regulations set forth by hospitals and health care facilities.

- Do not crash, throw, or puncture your device. Avoid falling, squeezing, and bending of your device.
- Do not attempt to disassemble your device or its accessories. Only authorized personnel are allowed to service or repair the device.
- Use a dry soft cloth to clean your device. Do not use water, alcohol, detergent or any chemicals.
- Keep the device and charger out of the reach of children. Do not let children use the device or charger without supervision.
- Keep small device accessories away from children to prevent choking hazard.
- Power off your device in any area with a potentially explosive atmosphere. Do not charge your device or use your device in areas where air contains chemicals or particles. Obey all signs and instructions.
- Strictly obey relevant instructions of this guide while using USB cable. Otherwise your device or PC may be damaged.
- The device shall only be connected to a USB interface of version USB 2.0.
- Accessory must be used to keep EUT 10mm from Body for Body-worn RF exposure compliance

Hearing protection

- To prevent possible hearing damage, do not listen at high volume levels for long periods.
- Fully understand user manual before use.
- Ensure your player at low volume levels or power off before you leaving.

Protecting the environment

- Obey the local regulations on device packaging, battery and used device disposal and bring them to the collection point for proper recycling.
- Take your used, unwanted lithium batteries to a designated place. Do not dispose of used devices or batteries in a household rubbish bin.
- Proper collection and recycling of your device helps ensure electrical and electronic equipment waste is recycled in a manner that conserves valuable materials and protects human health and the environment.

Cleaning and maintenance

- Turn off the device before cleaning and maintenance. Charger should be unplugged from socket. Device and charger should be disconnected to prevent any electric shock or short circuiting of battery or charger.
- Do not wipe the device or charger by using chemical substance (alcohol benzene), chemical agents or abrasive cleaning agents to avoid damaging its parts or causing malfunction. You may clean with a slightly damp anti-static soft cloth.
- Do not scrape or alter device case as paint substances, or it may cause allergic reaction. If such reaction occurs, stop using the device immediately and seek medical help.
- Wipe dust off power plug and keep it dry to avoid risk of fire.
- If device or accessories do not work properly, contact your local vendor.

- Do not disassemble device or its accessories by yourself.

Importador: Hisense México S. de R.L. de C.V.

Blvd. Miguel de Cervantes Saavedra,

No. 301 Torre Norte, Piso 2,

Col. Ampliación Granada,

Municipio o Demarcación Territorial Miguel Hidalgo,

C.P. 11520, Ciudad de México,

R.F.C. HME110512IY3, Tel: +52 55 55313515

BRAND: HISENSE

MODEL: HLTE215E

FCC ID: 2ADOBHLTE215E

ELECTRIC CHARACTERISTICS

ADAPTOR

BRAND: HISENSE

MODEL: CC10-050200U

INPUT: 100 – 240 V ~ 50 / 60 Hz 0.35 A

OUTPUT: 5V ⎓ 2A

RECHARGEABLE BATTERY

BRAND: HISENSE

MODEL: LPN385300

MADE IN CHINA

Medical devices

Implanted medical devices, such as pacemakers, may be affected by the use of this product.

Avoid potential interference radiated from the product in the implanted medical device, by keeping the product at least 20 cm away from the device.

Do not carry the product in the chest pocket.

Turn off the product immediately if you suspect any interference.

ONLY FOR MEXICO

“For use in Mexico, the operation of this product is subject to the following two conditions: (1) this equipment or device may not cause detrimental interference and (2) this equipment or device must accept any interference, including interference that may cause unwanted operation.”

FCC Compliance

This phone complies with section 15 of FCC Regulations.

Changes or modifications not expressly approved by the party responsible for compliance could void the user’s authority to operate the equipment.

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable

protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation.

If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. End user must follow the specific operating instructions for satisfying RF exposure compliance. This transmitter must not be co-located or operating in conjunction with any other antenna or transmitter.

Even though there may be differences between SAR levels of different phones and in different positions, all of them comply with the requirements of the government.

This device complies with Part 15 of the FCC Rules. Operation

is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

FCC ID: 2ADOBHLTE215E

Specification

Brand	Hisense
Market	Hisense V8
Model	HLTE215E
Dimensions	156.85*76.40*7.95 mm
OS	Android P
CPU	SDM439
Internal Memory	2 GB RAM + 16 GB ROM
Camera	13 Mpix + 5 Mpix
Size	6.217’
Resolution	HD+
Color	16.77 millions of colors
LTE	Band 1/2/3/4/5/7/12/28/66
3G	Band 1/2/4/5
2G	850/900/1800/1900 MHz
Bandas con las que NO opera su equipo Hisense	Band 10/26/38
Data Speed	LTE DL 150Mbps
	LTE UL 50Mbps
WLAN	WIFI 802.11 b/g/n
Bluetooth	BT 4.2
GPS	Yes
FM	Yes
Interface	Micro USB2.0
Battery	3.85 V ⎓ 3000 mAh(Rated) 3.85 V ⎓ 3100 mAh(Typical)