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www.philips.ca/sonicare

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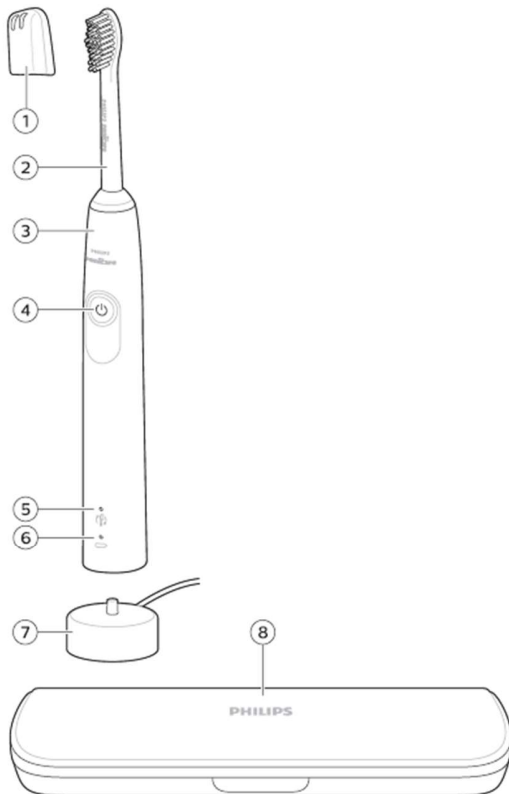
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PHILIPS

Sonicare

3000 Series
4000 Series



Introduction

Congratulations on your purchase and welcome to Philips! To fully benefit from the support that Philips offers, register your product at www.philips.com/welcome.

IMPORTANT SAFEGUARDS

READ ALL INSTRUCTIONS BEFORE USE

When using electrical products, especially when children are present, basic safety precautions should always be followed, including the following:

DANGERS

To reduce the risk of electrocution:

- Keep the charger away from water.
- Do not place or store product where it can fall or be pulled into a tub or sink.
- Do not place in or drop into water or other liquid.
- Do not immerse the charger in water or any other liquid.
- Do not use while bathing.
- Do not reach for a product that has fallen into water. Unplug immediately.
- After cleaning, make sure the charger is completely dry before you connect it to the mains.

WARNINGS

To reduce the risk of burns, electrocution, fire or injury to persons:

- Charge only with Philips WAA1001, WAA2001, UL or equivalent safety approved adapters with input ratings (100–240V~; 50/60Hz; 3.5W) and output ratings (5Vdc; 2.5W). For the list of adapters, please see Philips.com/support
- Do not clean the brush head, the handle or the charger in the dishwasher.
- Do not use attachments other than those recommended by Sonicare.
- Do not plug into an outlet with a voltage other than specified on the bottom of the product.
- Discontinue use if the product appears damaged in any way (brush head, handle or charger, etc.).
- The charging cord cannot be replaced. If the charging cord is damaged, discard the charger.
- Always have the charger replaced with one of the original type in order to avoid a hazard.
- Keep the cord away from heated surfaces.
- Do not use the base charger outdoors.
- Do not use the charger if dropped into water.
- This product contains no user-serviceable parts. Refer to 'Warranty and support' if the product no longer works properly or needs repair.
- Keep the Philips Sonicare out of direct sunlight.
- Use this product only for its intended use as described in this document or as recommended by your dental professional.
- This product is not intended for use by persons (including children) with reduced physical, sensory, or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.
- Children should be supervised to ensure that they do not play with the product.

- Philips Sonicare is a personal care device and is not intended for use on multiple patients in a dental office or institution.
- The product is not intended to be repaired by service personnel in case of failure or component defect (unit can be thrown away).
- For connection to a supply not in the U.S.A., use a charger of the proper configuration for the power outlet.
- This appliance has only been designed for cleaning teeth, gums and tongue. Do not use it for any other purpose. Stop using the appliance and contact your doctor if you experience any discomfort or pain.
- Avoid direct contact with products that contain essential oils or coconut oil. Contact may result in bristle tufts dislodging.
- If your toothpaste includes peroxide, baking soda or other bicarbonate (common in whitening toothpastes), thoroughly clean your brush head and handle with soap and water after each use. Otherwise plastic cracking may occur.

MEDICAL WARNINGS

- 1 Consult your dental professional before you use this product if you have had oral or gum surgery in the previous 2 months.
- 2 Contact your dental professional if excessive bleeding occurs after using this product or bleeding continues to occur after 1 week of use.
- 3 Discontinue use of this product and contact a physician/dentist if discomfort or pain is experienced.
- 4 This product complies with the safety standards for electromagnetic devices. If you have a pacemaker or other implanted device, contact your physician or the device manufacturer prior to use.
- 5 Consult your physician if you have other medical concerns.

Battery safety instructions

- Only use this product for its intended purpose and follow the general and battery safety instructions as described in this user manual. Any misuse can cause electric shock, burns, fire and other hazards or injuries.
- To charge the battery, only use the USB charger provided with the product. Do not use an extension cord.
- Charge, use and store the product at a temperature between 32 °F / 0 °C and 104 °F / 40 °C.
- Do not burn products and their batteries and do not expose them to direct sunlight or to high temperatures (e.g. in hot cars or near hot stoves). Batteries may explode if overheated.
- If the product becomes abnormally hot, gives off an abnormal smell, changes color or if charging takes much longer than usual, stop using and charging the product and contact Philips support directly or a Philips service center at www.philips.com/support, or toll free at 1-800-682-7664.
- Do not place products and their batteries in microwave ovens or on induction cookers.
- This product contains a rechargeable battery that is non-replaceable. Do not open the product to replace the rechargeable battery during the usable life of your device.
- When you handle batteries, make sure that your hands, the product and the batteries are dry.
- To prevent batteries from heating up or releasing toxic or hazardous substances, do not modify, pierce or damage products and batteries and do not disassemble, short-circuit, overcharge or reverse charge batteries during the usable life of your device.

- To avoid accidental short-circuiting of batteries after removal, do not let battery terminals come into contact with metal objects (e.g. coins, hairpins, rings). Do not wrap batteries in aluminum foil. Tape battery terminals or put batteries in a plastic bag before you discard them.
- If batteries are damaged or leaking, avoid contact with the skin or eyes. If this occurs, immediately rinse well with water and seek medical care.

FCC & ISED Compliance

Changes or modifications not expressly approved by Philips could void the user's FCC authorization to operate the toothbrush.

For the United States

This device complies with Part 15 of FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment (handle) off and on, the user is encouraged to try to correct the interference by one or more of the following measures: Reorient or relocate the receiving antenna (of the radio or television).

Increase the separation between the equipment (handle) and receiver.

Connect the equipment (charger) into an outlet on a circuit different from that to which the receiver is connected.

Consult the dealer or an experienced radio/TV technician for help.

For Canada

This device contains license-exempt transmitter(s)/receiver(s) that comply with Innovation, Science and Economic Development Canada's license-exempt RSS(s). Operation is subject to the following two conditions: 1. This device may not cause interference. 2. This device must accept any interference, including interference that may cause undesired operation of the device.

SAVE THESE INSTRUCTIONS

Electromagnetic fields (EMF)

This Philips appliance complies with all standards regarding electromagnetic fields (EMF). If handled properly and according to the instructions in this user manual, the appliance is safe to use based on scientific evidence available today.

Intended use

3000 and 4000 Series power toothbrushes are intended to remove adherent plaque and food debris from the teeth to reduce tooth decay and improve and maintain oral health. 3000 and 4000 series power toothbrushes are intended for consumer home use. Use by children should be with adult supervision.

Your Philips Sonicare toothbrush

- 1 Hygienic travel cap
- 2 Brush head
- 3 Handle
- 4 Power on/off button
- 5 Brush head replacement reminder
- 6 Battery level indicator
- 7 USB charger (wall adapter not included)
- 8 Travel case (Specific models only)

Note: Wall adapter not included. Only use 5V IPX4 adapter (Type A).

Note: Brush heads may vary.

Getting started

Attaching the brush head



- 1 Align the brush head so the bristles point in the same direction as the front of the handle.



- 2 Firmly press the brush head down onto the metal shaft until it stops.

Note: It is normal to see a slight gap between the brush head and the handle. This allows the brush head to vibrate properly.

Charging your Philips Sonicare

- 1 Plug the USB charging cord into a wall adapter that is connected to a electrical outlet.
- 2 Place the handle on the charger.

- The light of the battery level indicator illuminates and the handle beeps twice. This indicates that the toothbrush is charging.

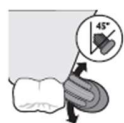
Note: It can take up to 24 hours to fully charge the battery, but you can use the Philips Sonicare toothbrush before it is fully charged.

Using your Philips Sonicare toothbrush

If you are using your Sonicare toothbrush for the first time, it is normal to feel more vibration than when using a non-electric toothbrush. It is common for first time users to apply too much pressure. Only apply gentle pressure and let the toothbrush do the brushing for you. Please follow brushing instructions below for the best experience. To help you transition to your new Sonicare power toothbrush, it comes with the EasyStart feature turned on. This feature gently increases the power over the first 14 brushings to help you adapt to brushing with a Philips Sonicare toothbrush.

Brushing instructions

- 1 Wet the bristles and apply a small amount of toothpaste.
- 2 Place the toothbrush bristles against the teeth at a slight angle (45 degrees), pressing gently to make the bristles reach the gumline or slightly beneath the gumline.



Note: Keep the center of the brush in contact with the teeth at all times.

- 3 Press the power on/off button to turn on the Philips Sonicare.
- 4 Gently keep the bristles placed on the teeth and in the gumline. Brush your teeth with small back and forth motion so the bristles reach between the teeth. Continue this motion throughout your brushing cycle.

Note: The bristles should slightly flare. It is not recommended to scrub as you would with a manual toothbrush.



- 5 To clean the inside surfaces of the front teeth, tilt the brush handle semi-upright and make several vertical overlapping brushing strokes on each tooth.

Note: To make sure you brush evenly throughout the mouth, divide your mouth into 4 sections using the QuadPacer feature (see chapter 'Features').



- 6 Begin brushing in section 1 (outside upper teeth) and brush for 30 seconds before you move to section 2 (inside upper teeth). Continue brushing in section 3 (outside lower teeth) and brush for 30 seconds before you move to section 4 (inside lower teeth).



- 7 After you have completed the brushing cycle, you can spend additional time brushing the chewing surfaces of your teeth and areas where staining occurs. You can also brush your tongue, with the toothbrush turned on or off, as you prefer.

Your Philips Sonicare toothbrush should be safe to use on braced (brush heads wear out sooner when used on braces) and dental restorations (fillings, crowns, veneers) if they are properly adhered and not compromised. If a problem occurs, please follow up with a dental professional.

Note: When the Philips Sonicare toothbrush is used in clinical studies, the handle should be fully charged and the EasyStart feature deactivated.

Charging and battery status

- 1 Attach the USB charging cord to a wall adapter, plug the wall adapter into an electrical wall outlet.
- 2 Place the handle on the charger.

Note: The handle will emit 2 short beeps to confirm that the handle is placed properly on the charger and is charging.

Note: This Philips Sonicare toothbrush is designed to provide at least 28 brushing sessions, each session lasting 2 minutes (14 days if used twice per day). The battery level indicator shows the battery status when you complete the 2-minute brushing session, when you pause the handle, or while it is charging.

Battery status (when handle is on a working charger)

Battery status	Battery indicator
Full	Solid green (turns off after 30 seconds)
Charging	Flashing green

Battery status (When handle is not placed on charger)

Battery status	Battery indicator	Sound
Full	Solid green	-
Partially full	Flashing green	-
Low	Flashing orange	3 beeps
Empty	Flashing orange	2 sets of 5 beeps

Note: To save energy, the battery light will turn off when not in use.

Note: When the battery is completely empty, the Philips Sonicare toothbrush turns off. Place the Philips Sonicare toothbrush on the charger to charge it.

Note: To keep the battery fully charged at all times, you may keep your Philips Sonicare toothbrush on the charger when not in use.

Features

- Intensities
- EasyStart
- Brush head replacement reminder
- Pressure sensor
- Quadpacer
- SmarTimer

Intensities

Your power toothbrush gives you the option to choose between low and high intensity.

Note: When you use the toothbrush for the first time, the default setting is the low intensity.

- Press the power button once to turn on the toothbrush.
- Press a second time **within 2 seconds** to change the intensity.
- Press a third time **within 2 seconds** to pause.

After 2 seconds of brushing, pressing the power button again will also pause the toothbrush.

EasyStart

This Philips Sonicare model comes with the EasyStart feature activated. The EasyStart feature gently increases the power over the first 14 brushings to help you get used to the brushing with the Philips Sonicare.

To deactivate EasyStart see 'Activating or deactivating features'.

Brush head replacement reminder

Your Philips Sonicare is equipped with BrushSync technology that tracks the wear of your brush head.

Note: This feature only works with Philips Sonicare smart brush heads with BrushSync technology.

- 1 When attaching a new smart brush head for the first time the handle recognizes that you have a Philips brush head with BrushSync technology and begins tracking brush head wear.
- 2 Over time, based on the pressure you apply and the amount of time used, the handle will track brush head wear in order to determine the optimal time to change your brush head. This feature gives you the guarantee for the best cleaning and care of your teeth.
- 3 When the brush head replacement reminder light lights up amber, you should replace your brush head.



To deactivate the brush head replacement reminder see 'Activating or deactivating features'.

Pressure Sensor

Your Philips Sonicare is equipped with an advanced sensor that measures the pressure you apply while brushing. If you apply too much pressure, the toothbrush will provide immediate feedback to indicate that you need to reduce the pressure. This feedback is given by a change in

vibration and therefore brushing sensation and sound. Additionally, the brush head replacement reminder light will flash amber.

To deactivate the pressure sensor see 'Activating or deactivating features'.

QuadPacer



The QuadPacer is an interval timer that has a short beep and pause to remind you to brush the 4 sections of your mouth evenly and thoroughly. This Philips Sonicare toothbrush comes with the QuadPacer feature activated.

SmarTimer

The SmarTimer indicates that your brushing cycle is complete by automatically turning off the toothbrush at the end of the brushing cycle. Dental professionals recommend brushing no less than 2 minutes twice a day.

Note: If you press the power on/off button after you started the brushing cycle, the toothbrush will pause. After a pause of 15 seconds, the SmarTimer resets.

Activating or deactivating features

You can activate or deactivate the following features of your toothbrush:

- EasyStart
- Brush head replacement reminder
- Pressure sensor

To activate or deactivate these features, follow the instructions below:

EasyStart

- 1 Put the handle on the plugged-in charger.
- 2 Press and hold the power on/off button while the handle remains on the charger.
- 3 Keep the power on/off button pressed until you hear a single short beep (after 3 seconds).
- 4 Release the power on/off button.
 - Triple tone of low-med-high means the EasyStart feature has been activated. The battery level indicator light will also blink green 2 times to confirm activation.
 - Triple tone of high-med-low means the EasyStart feature has been deactivated. The battery level indicator light will blink amber 1 time to confirm deactivation.

Note: To achieve clinical efficacy, EasyStart needs to be deactivated.

Brush head replacement reminder

Note: You can only activate or deactivate the brush head replacement reminder when a smart brush head is on the handle.

Note: New smart brush heads come with the brush head replacement reminder feature activated.

- 1 Put the handle on the plugged-in charger.
- 2 Press and hold the power on/off button while the handle remains on the charger.

- 3 Keep the power on/off button pressed until you hear a series of two short beeps (after 5 seconds).
- 4 Release the power on/off button.
 - Triple tone of low-med-high means the brush head replacement reminder feature has been activated. The battery level indicator light will also blink green 2 times to confirm activation.
 - Triple tone of high-med-low means the brush head replacement reminder feature has been deactivated. The battery level indicator light will blink amber 1 time to confirm deactivation.

Pressure sensor

- 1 Put the handle on the plugged-in charger.
- 2 Press and hold the power on/off button while the handle remains on the charger.
- 3 Keep the power on/off button pressed until you hear a series of three short beeps (after 7 seconds).
- 4 Release the power on/off button.
 - Triple tone of low-med-high means the pressure sensor feature has been activated. The battery level indicator light will also blink green 2 times to confirm activation.
 - Triple tone of high-med-low means the pressure sensor feature has been deactivated. The battery level indicator light will blink amber 1 time to confirm deactivation.

Cleaning

If you continue holding the power on/off button after the three short beeps, the activate/deactivate sequence repeats.

You should clean your Philips Sonicare toothbrush regularly to remove toothpaste and other residue. Failure to clean your Philips Sonicare toothbrush may result in an unhygienic product and damage to it may occur.

Warning: Do not clean product or accessories with sharp objects or in dishwasher, microwave, with chemicals or in boiling hot water

Toothbrush handle



- 1 Remove the brush head and rinse the metal shaft area with warm water. Make sure you remove any residual toothpaste.

Caution: Do not push on the rubber seal on the metal shaft with sharp objects, as this may cause damage.

- 2 Wipe the entire surface of the handle with a damp cloth.

Note: Do not tap the handle on the sink to remove excess water.

Brush head



- 1 Rinse the brush head and bristles after each use.
- 2 Remove the brush head from the handle and rinse the brush head connection with warm water at least once a week. Rinse the travel cap as often as needed.

Charger

- 1 Unplug the charger before you clean it.
- 2 Wipe the surface of the charger with a damp cloth.

Travel case

Rinse with warm water and use a damp cloth to clean inside of travel case.

Storage

If you are not going to use the product for a long time, unplug it, clean it (see chapter 'Cleaning') and store it in a cool and dry place away from direct sunlight.

Replacement

Brush head

Replace Philips Sonicare brush heads every 3 months to achieve optimal results. Use only Philips Sonicare replacement brush heads.

Locating the model number

Look on the bottom of the Philips Sonicare toothbrush handle for the model number (HX36XX).

Disposal

- This product contains a rechargeable lithium-ion battery which must be disposed of properly.
- Contact your local town or city officials for battery disposal information.
- For assistance, visit our website www.philips.com/support or call 1-800-682-7664 toll free.
- Your product is designed and manufactured with high quality materials and components, which can be recycled and reused. For recycling information, please contact your local waste management facilities or visit www.recycle.philips.com.
- This symbol means that electrical products and batteries shall not be disposed of with normal household waste.



Removing the rechargeable battery

The built-in rechargeable battery must only be removed by a qualified professional when the appliance is discarded. Before removing the battery, make sure that the battery is completely empty.

Take any necessary safety precautions when you handle tools to open the appliance and when you dispose of the rechargeable

battery. Be sure to protect your eyes, hands, fingers, and the surface on which you work.

When you handle batteries, make sure that your hands, the product and the batteries are dry.

To avoid accidental short-circuiting of batteries after removal, do not let battery terminals come into contact with metal objects (e.g. coins, hairpins, rings). Do not wrap batteries in aluminum foil. Tape battery terminals or put batteries in a plastic bag before you discard them.

Before removing the battery, make sure that the battery is completely empty.

To remove the rechargeable battery, you need a towel or cloth, a hammer and a flat-head (standard) screwdriver.

- 1 To deplete the rechargeable battery of any charge, remove the handle from the charger, turn on the Philips Sonicare and let it run until it stops. Repeat this step until you can no longer turn on the Philips Sonicare.
- 2 Remove and discard the brush head. Cover the entire handle with a towel or cloth.



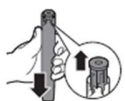


- 3 Hold the top of the handle with one hand and strike the handle housing 0.5 inch above the bottom end. Strike firmly with a hammer on all 4 sides to eject the end cap.

Note: You may have to hit on the end several times to break the internal snap connections.



- 4 Remove the end cap from the toothbrush handle. If the end cap does not release easily from the housing, repeat step 3 until the end cap is released.



- 5 Holding the handle upside down, press the shaft down on a hard surface. If the internal components do not easily release from the housing, repeat step 3 until the internal components are released.



- 6 Wedge the screwdriver between the battery and the white frame at the bottom of the internal components. Then pry the screwdriver away from the battery to break the bottom of the white frame.



- 7 Insert the screwdriver between the bottom of the battery and the white frame to break the metal tab connecting the battery to the green printed circuit board. This will release the bottom end of the battery from the frame.



- 8 Grab the battery and pull it away from the internal components to break the second metal battery tab.

Caution: Be aware of the sharp edges of the battery tabs so as to avoid injury to your fingers.



- 9 Cover the battery contacts with tape to prevent any electrical short from residual battery charge. The rechargeable battery can now be recycled and the rest of the product discarded appropriately.

Warranty and support

Philips warrants its products for two years after the date of purchase. Defects due to faulty materials and workmanship will be repaired or replaced at Philips' expense provided that convincing proof of purchase in the qualifying period is provided.

Philips recommends use of genuine Sonicare brush heads for optimal performance. Use of other brush heads may damage your Sonicare toothbrush and limit your warranty protection. Contact our Consumer Care Center at 1-800-682-7664 (North America), outside North America contact your local Philips Consumer Care Center. Internet information:

www.sonicare.com (North America) or
www.philips.com/support (outside North America).

WARRANTY EXCLUSIONS

What is not covered under warranty:

- Brush heads.
- Damage caused by use of unauthorized replacement parts or unauthorized brush heads.
- Damage caused by misuse, abuse, neglect, alterations or unauthorized repair.
- Normal wear and tear, including chips, scratches, abrasions, discoloration or fading.

IMPLIED WARRANTIES

ANY IMPLIED WARRANTIES, INCLUDING IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, SHALL BE LIMITED TO THE DURATION OF THE EXPRESS WARRANTIES SET FORTH ABOVE. IN SOME STATES LIMITATIONS ON DURATION OF IMPLIED WARRANTIES DO NOT APPLY.

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