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Instructions for Use

Instrucciones de uso

Instruções de uso

Instructions d'utilisation

Gebrauchsanweisung

Gebruiksaanwijzing

Användarinstruktioner

Istruzioni per l'uso

Käyttöohjeet

Brugsanvisning

Bruksanvisning

elvie.com

elvie rise

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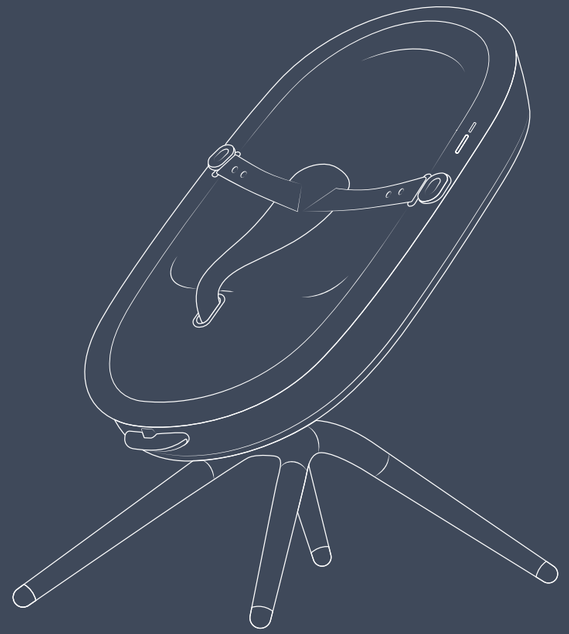

Bounces to your beat

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Languages

5 English
25 Español
44 Português
63 Français
82 Deutsch
102 Nederlands
120 Svenska
138 Italiano
156 Suomi
174 Dansk
192 Norsk

⚠ WARNING IMPORTANT! READ THIS CAREFULLY BEFORE USING ELVIE RISE AND KEEP FOR FUTURE REFERENCE.

Additional help and support

The Elvie Soothe & Sleep app can be downloaded from the App Store or Google Play Store.

If you need further assistance, please refer to the Support section in the Elvie Soothe & Sleep app or visit **elvie.com/support**

If you're experiencing an issue with Elvie Rise, please contact us at **elvie.com/contact**

To see these instructions in other languages, visit **elvie.com/languages**

Address

Chiaro Technology Ltd, 63-66 Hatton Garden, London EC1N 8LE

English

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⚠ **WARNING**

- DO NOT use this product without reading this instruction manual first.
- Failure to follow these warnings and the instructions could result in death or serious injury.
- **NEVER** let the child sleep in this product while in bouncer mode. Babies have suffocated when bouncers have been used as a sleep product.
- Remove plastic wrapper before using the product. This should be destroyed or kept away from babies and children.
- Always ensure Elvie Rise is **placed on a stable, firm, horizontal, flat, dry and clear floor,** away from anything that may obstruct its movement before use.
- Never use this product on an **elevated** surface (e.g. a table, worktop), an **inclined** surface, a **soft** surface (e.g. a bed, sofa, cushion) or **on top of any other product.**
- ALWAYS ensure that Elvie Rise is locked into a mode before use. **If Elvie Rise is turned on and not locked into mode, the light will ripple red.**
- DO NOT use the product if any parts are broken, damaged, torn, loose or missing, or when any fabric elements such as the side wall or padded sheet are removed.
- Regularly examine the charging cable for damage to the cord, plug, enclosure and other parts. Do not use if there is any damage to the parts.
- The product shall only be used with the recommended transformer.
- Do not use accessories or replacement parts other than those intended for use with Elvie Rise.
- DO NOT allow other children to play unsupervised near the product and avoid sibling control of the product.
- DO NOT use the product with more than one child at a time.
- DO NOT use this product near flaming objects.
- **ALLERGIES:** DO NOT use if baby has known adverse reactions to **polyester, spandex or bamboo fibre.** If your baby shows signs of an allergic reaction to these fabrics when using Elvie Rise, discontinue use.
- **HEALTH CONDITIONS & INJURIES:** consult your pediatrician before using *SootheLoop*™ or manual bouncing modes if your baby has a health condition, is recovering from an injury, or is generally unwell.
- **PACEMAKERS:** This product contains a magnet which makes Elvie Rise **unsuitable for users with pacemakers.**

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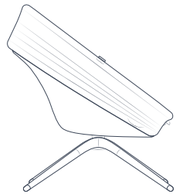
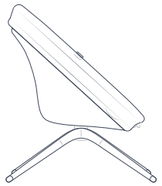
CAUTION: Electrically-operated product

As with all electrical products, precautions should be observed during handling and use to prevent electric shock. You should:

- **STOP** using if any potential hazards are identified.
- Periodically examine the product for potential hazards (for example, visible wires or defects to electrical parts) and make sure that any potentially hazardous parts are repaired or replaced.
- Only use the electrical adapter provided. Use of other electrical adaptors may permanently damage Elvie Rise and pose an electric shock hazard.
- For spare parts, contact our Customer Care team at **elvie.com/contact**
- Do not pour water or liquids into Elvie Rise.
- Only use Elvie Rise indoors.

1. Intended use

All-in-one smart multifunctional bouncer and bassinet

		
Newborn bouncer Suitable for younger babies who can't yet hold their heads up.	**Infant bouncer** Suitable for babies who can hold their head up but can't yet sit or kneel or pull themselves up.	**Bassinet** Suitable for babies who can't yet sit or kneel or pull themselves up.
Weight of baby		
2.5-9kg 5.5 - 20lb		Up to 10kg/22lb
Length of baby		
46-73cm 18-29in		46-70cm 18-27.5in
Age & developmental stage		
Up to **6 months** or when baby starts to sit or kneel or pull themselves up, whichever comes first.		Up to **5 months** or when baby starts to sit or kneel or pull themselves up, whichever comes first.

⚠ **WARNING: DO NOT** use infant bouncer mode with babies who cannot hold their head up independently, this may lead to neck injury or suffocation.

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2. Product registration

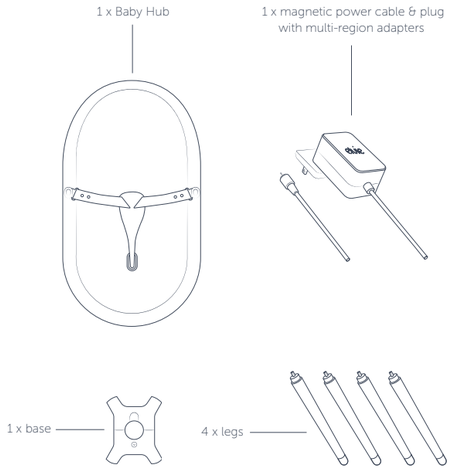
Register your product with us at **registration.elvie.com** so we can contact you in the event of a safety alert or recall.

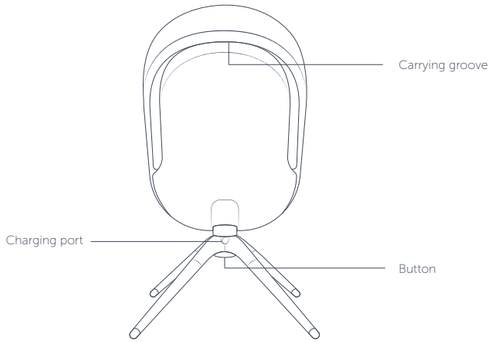
Online registration is open to all consumers. Postal registration is for US residents only, using the card found in the box.

3. What's in the box

Elvie Rise comes with the parts and accessories shown, as well as an integrated foam mattress and breathable inner side wall.

Tip: We recommend keeping your Elvie Rise box for future storage



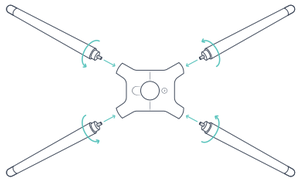


4. Using Elvie Rise

4.1 Assembly

1. Unpack the small box and leave the Baby Hub where it is for now.

2. Tightly screw the four legs into the base.



3. Place the base on a stable, flat floor.

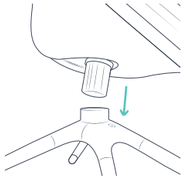
4. Unwrap the Baby Hub and dispose of the plastic wrapping.

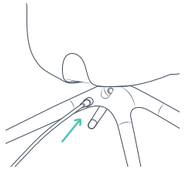
5. Position the Baby Hub so the front is facing the same direction as the arrow on the base.

6. Slot the Baby Hub into the base and gently push down until it locks into place.

7. Charge Elvie Rise by attaching the magnetic power cable to the charging port and plugging the other end into a wall socket.

8. Hold the button down until the light turns on. This may take a few seconds.





You're good to go. Now download the Elvie Soothe & Sleep app to get started with Elvie Rise features.

4.2 Using the Elvie Soothe & Sleep app

Download on the App Store | GET IT ON Google Play

Download Elvie Soothe & Sleep from the App Store or Google Play Store to:

1. Follow step-by-step guides for using Elvie Rise
2. Start, stop and fine-tune a bounce
3. See baby's time in bassinet, automatically recorded by Elvie Rise
4. Record baby's sleep sessions
5. Track sleep patterns over time
6. Get the latest updates

It's important to update your firmware when a new release is available so your Elvie Rise performs at its best.

4.3 Securing baby in the bouncer

⚠ WARNING

ALWAYS ensure baby is clothed to avoid the harness rubbing against their bare skin.

1. Ensure Elvie Rise is in either newborn or infant bouncer mode. If it's not, please follow the instructions in **4.5 Transitioning between modes.**
2. If the harness is retracted, pull it out from the harness slot until it comes to a natural stop.
3. Place baby gently into the bouncer. Their bum should be on the 'e' marked on the padded sheet.
4. If Elvie Rise is in standby mode and is charged or charging, the lights above the button will automatically turn on.
5. Continue to ensure baby stays in the seated position while you attach the harness.

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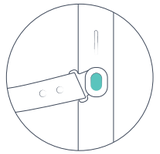
6. Unfold the harness and check it's not twisted. You'll see the Elvie logo at the front when it's positioned correctly.
7. Align the harness buckles with the clips on each side of the bouncer and push until you hear them 'click' into place.
8. Adjust the harness so it fits snugly and push the poppers into place, making sure they're securely fastened on both sides. The inner poppers are for smaller babies and the outer poppers are for larger babies.
9. Check the harness is fully secured by gently pulling it towards you.

To remove baby:

1. Make sure the bouncer has stopped.
2. Push the button in the middle of each harness buckle to release the harness.
3. Hold baby in place while you move the harness out of the way.
4. Lift baby out of the seat.



4.4 Using Elvie Rise as a bouncer

⚠ WARNING

- **NEVER** let the child sleep in this product while in bouncer mode. This product is not safe for sleep or unsupervised use when in bouncer mode. Stay near and watch baby during use.
- Never leave the child unattended.
- Do not move or lift this product with the baby inside it.
- **ALWAYS** ensure Elvie Rise is placed on a stable, firm, horizontal, flat, dry and clear floor, away from anything that may obstruct its movement before use.

⚠ WARNING

FALL Hazard: Babies have suffered skull fractures falling while in and from bouncers.

- Use bouncer **ONLY** on floor.
- **ALWAYS** use restraints and adjust to fit snugly.
- **NEVER** lift or carry Elvie Rise while baby is inside.

SUFFOCATION Hazard: Babies have suffocated when bouncers tipped over on soft surfaces and/or when bouncers have been used as a sleep product.

- **NEVER** let the child sleep in this product while in bouncer mode. This product is not safe for sleep or unsupervised use when in bouncer mode. Stay near and watch baby during use.
- If baby falls asleep in bouncer mode, transition the product into bassinet mode immediately, or remove baby as soon as possible and place baby on a firm, flat sleep surface such as a crib or bassinet.
- **NEVER** use on a bed, sofa, cushion, or other soft surface.

To prevent **falls** and **suffocation:**

- **ALWAYS** secure the harness and adjust to fit snugly.

- **STOP** using bouncer when baby starts trying to sit up or has reached 9kg/20lb, whichever comes first.
- ONLY use Elvie Rise on a stable, flat floor.

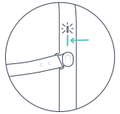
CAUTION: Guidance differs amongst bodies regarding the appropriate length of time for a baby to use seats and bouncers, and may change from time to time - please refer to the latest guidance from your local health authority.

You can bounce Elvie Rise manually, or use *SootheLoop*™ technology to automate the bounce based on your own soothing rhythm.

Starting a manual bounce

1. Ensure baby is secure in the harness.
2. Bounce Elvie Rise by hand at your desired level. Older babies may naturally set the bounce through their own movements.

Recording a *SootheLoop*™ bounce



1. Ensure baby is secured in the harness.
2. Press the button and gently bounce Elvie Rise by hand while the light is pulsing white.
3. When the light turns turquoise, your bounce has been recorded and Elvie Rise will start to bounce automatically.
4. To stop *SootheLoop*™ bouncing, press the button again.
5. The light will turn white and the bouncing will gently come to a stop.
6. *SootheLoop*™ bouncing will automatically stop after 30 minutes.

A full battery should give you up to 2 hours of bouncing before you need to plug it in.

Starting, stopping and fine-tuning a bounce using the Elvie Soothe and Sleep app

1. Ensure baby is secure in the harness.
2. Check your phone's Bluetooth is turned on and follow the instructions in the app to pair with Elvie Rise.
3. Use the in-app controls to start, stop and fine-tune a bounce.

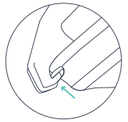
4.5 Transitioning between modes

⚠ WARNING

- **If you're intending to use Elvie Rise** for sleep, it must be set up in bassinet mode and baby should be positioned correctly according to safe sleep guidelines as recommended by your local health authority.
- **ALWAYS** ensure that Elvie Rise is locked into a mode before use. If Elvie Rise is turned on and not locked into mode, **the light will ripple red.**
- **DO NOT** transition Elvie Rise from bassinet to a bouncer mode while baby is in the Baby Hub as the harness can not be fastened. Transitioning from bassinet to bouncer mode could result in serious injury.

Transitioning from bouncer to bassinet

Tip: if this is the first time you're transitioning Elvie Rise from a bouncer to bassinet, we recommend trying it without baby in.



1. When Elvie Rise is in either bouncer mode, gently push down on the foot-end then squeeze and hold the transition handle before pulling up.
2. The light will show a white ripple effect as you transition between modes.
3. The harness will automatically detach and retract into the harness slot. Make sure the harness slot is clear and baby isn't blocking the harness from retracting.
4. Release the handle once the bassinet has fully expanded.

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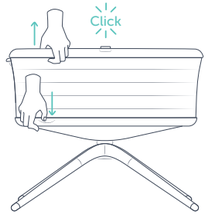
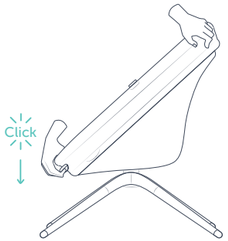
5. Push down on the grips while pulling up the sides with your other hand to lock Elvie Rise into bassinet mode.
6. When you hear a 'click', it's locked in.
7. If the light turns to a red ripple effect, it's not locked into bassinet mode and you'll need to try pulling the bassinet side up again while pushing down on the grips.
8. Check the harness and harness buckles are fully retracted and tucked inside the harness slot before using the bassinet. For baby's safety, the harness cannot be pulled out when in bassinet mode.



Transitioning from bassinet to bouncer

1. Squeeze and hold the transition handle before gently pushing down on the foot-end.
2. **For newborn bouncer**, release the handle at the beginning of the transition and continue to push down until you hear it 'click' into place.
3. **For infant bouncer**, keep the handle squeezed as you push down, release when it reaches infant bouncer mode and continue to push down until you hear it 'click' into place.
4. The light will show a white ripple effect as you transition between modes.
5. If the light turns to a red ripple effect, it's not locked into a bouncer mode and you'll need to try again.
6. To start using the bouncer, please follow the instructions in **4.3 Securing baby in the bouncer**.



4.6 Adjusting between bouncer modes

⚠ WARNING

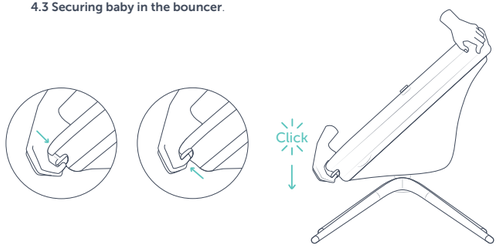
If you accidentally move past newborn bouncer mode into bassinet mode, the harness will automatically detach. If this happens, remove baby from Elvie Rise and transition it back into a bouncer mode.

Adjusting from infant bouncer to newborn bouncer

1. Gently push down on the foot-end, squeeze the transition handle then release it as you start to pull up. Continue to pull up until you hear it 'click' into place.
2. If the light turns to a red ripple effect, it's not locked into a bouncer mode and you'll need to try again.
3. To start using the bouncer, please follow the instructions in **4.3 Securing baby in the bouncer**.

Adjusting from newborn bouncer to infant bouncer

1. Gently push down on the foot-end, squeeze the transition handle then release it and continue to push down until you hear it 'click' into place.
2. The light will show a white ripple effect as you move between modes.
3. If the light turns to a red ripple effect, it's not locked into a bouncer mode and you'll need to try again.
4. To start using the bouncer, please follow the instructions in **4.3 Securing baby in the bouncer**.



4.7 Sleeping in Elvie Rise

⚠ WARNING

- Elvie Rise is suitable for sleep when in bassinet mode only. If baby falls asleep in bouncer mode, transition the product into bassinet mode immediately, or remove baby as soon as possible and place baby on a firm, flat sleep surface such as a crib or bassinet.
- **NEVER** let the child sleep in this product while in bouncer mode.
- STOP using the bassinet mode as soon as baby can sit or kneel or pull itself up, or has reached the age, length or weight limitations set out in 1. Intended use, whichever comes first.
- Legs should not be folded when the product is in bassinet mode.
- DO NOT use more than one mattress in Elvie Rise.
- Be aware of the risk of open fire and other sources of strong heat, such as electric bar fires, gas fires, etc. in the near vicinity of the bassinet.
- Do not smoke near the product. Do not leave cigarettes in or around the product.
- Always ensure the harness is tucked away in bassinet mode to prevent entanglement or injury.
- Only use the mattress sold with Elvie Rise, do not add a second mattress on this one, suffocation hazards.
- Regularly check if the mattress remains firm and flat.
- Contact Chiaro Technology for replacement parts and instructional literature if needed.
- Only use the product on a stable, flat floor.
- Young children should not play unsupervised in the vicinity of the bassinet.

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⚠ WARNING

Failure to follow these warnings and the instructions could result in serious injury or death.

SUFFOCATION HAZARD
Babies have suffocated:

- **On pillows, comforters, and extra padding;**
- **In gaps between a wrong-size mattress, or extra padding and product sides.**
- **NEVER add soft bedding, sheets, padding, pillows or other such items. Placing additional items in the product may cause suffocation.**
- **Use ONLY with a mattress intended for Elvie Rise. Do not use accessories or replacement parts other than those intended for use with Elvie Rise.**
- **To reduce the risk of SIDS (Sudden Infant Death Syndrome), pediatricians recommend healthy infants be placed on their backs to sleep, unless otherwise advised by your physician.**

FALL HAZARD: To help prevent falls,

- Do not use this product if your baby is strong enough to start pushing up on their hands and knees, can sit, kneel, pull themselves up or is 5 months old or weighs 10kg/22lb, whichever comes first.
- DO NOT use the product if any parts are broken, damaged, torn, loose or missing.
- Always check that the bassinet is securely locked on the base/stand by gently pulling upwards on the transition handle before leaving child unattended.

STRANGULATION HAZARD:

- **Strings can cause strangulation.** Do not place items with a string around a child's neck, such as hood strings or pacifier cords.
- Do not suspend strings over a bassinet or cradle or attach strings to toys.
- Keep the electric adapter cable out of reach of infants and children.
- Do not place Elvie Rise near a window or patio door where cords from blinds could present a strangulation hazard.
- Do not place the product close to another product, which could present a danger of suffocation or strangulation, e.g. strings, blind/curtain cords, etc.
- Do not place or rest the power cord inside the bassinet.

To reduce the risk of SIDS (Sudden Infant Death Syndrome), we recommend that you always use Elvie Rise in accordance with the most up-to-date safe sleep guidelines from your local health authority.

These may include:

- Place the baby on his or her back on a firm sleep surface such as a crib or bassinet with a tight-fitting sheet.
- Avoid use of soft bedding, including crib bumpers, blankets, pillows and soft toys. The crib should be bare.
- Share a bedroom with parents, but not the same sleeping surface, preferably until the baby turns 1 but at least for the first six months. Room-sharing decreases the risk of SIDS by as much as 50 percent.
- Avoid baby's exposure to smoke, alcohol and illicit drugs.

Sources: The American Association of Pediatrics (AAP), The Lullaby Trust

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4.8 What the lights mean

Function	Diagram	Description
Power on		Short press to power on. Light fills up in: • White - plugged in & sufficiently charged • Amber - battery below 20% • Red - battery critically low (put Elvie Rise on charge)
Power off		Long press to power off. Light turns off in: • White - plugged in & sufficiently charged • Amber - battery below 20% • Red - battery critically low
Idle		Lights turn dim white
Battery charging		Light fills up in: • Amber - charging • Green - fully charged
Recording a *SootheLoop*™ bounce		Short press to start recording a *SootheLoop*™ bounce: Light pulses white
SootheLoop™ bounce in progress		When a *SootheLoop*™ bounce has been recorded and Elvie Rise is bouncing: Light turns turquoise

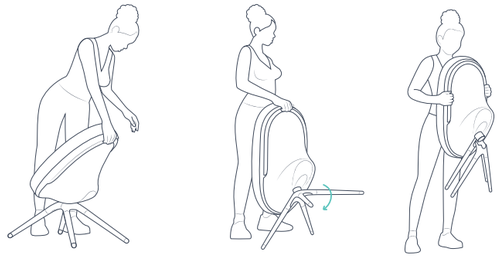
Function	Diagram	Description
Pairing via Bluetooth		When Elvie Rise is off, press and hold to pair: Light pulses blue
Elvie Rise not locked into a mode		Light ripples: • White - Elvie Rise is not in mode • Red - ⚠ **RISK** Elvie Rise has not been in mode for over 9 seconds
Performing a factory reset		When Elvie Rise is off, press and continue holding after pairing to start a factory reset: Light fills up in red When the light is full, press again to complete a factory reset.
Error: factory reset required		When Elvie Rise requires a factory reset: Light pulses red
Error		When Elvie Rise has an error: Light turns solid red Get in touch with our Customer Care team at **elvie.com/contact**

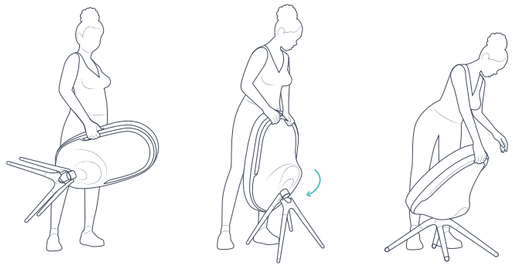
4.9 Carrying Elvie Rise

⚠ WARNING

- Elvie Rise weighs 9kg/20lb. Be very careful when lifting or carrying while pregnant or postpartum.
- Do not move or lift Elvie Rise while baby is inside.
- **NEVER** carry baby at the same time as carrying Elvie Rise.
- Never use a toy bar or attachment to carry the product.
- Avoid holding the hinge area (where the legs fold) as moving parts may pinch your hand.
- After moving Elvie Rise, check the legs are screwed in and fully extended before use.

Elvie Rise has been designed with a collapsible base and embedded carrying groove, so you can move it easily around your home if you need.





Preparing to move Elvie Rise

1. Turn Elvie Rise off and remove the cable if it's charging.
2. Position yourself at the foot-end of the Baby Hub while Elvie Rise is in newborn or infant bouncer mode.
3. Using the carrying groove around the top of the Baby Hub, lift Elvie Rise towards you.
4. At this point, fold the back legs down towards the front legs. They'll fully collapse when Elvie Rise has been lifted off the floor.
5. Using the carrying groove as a handle, carry Elvie Rise in a way you find comfortable - in front of you or by your side.
6. Place Elvie Rise back down on a stable, flat floor.
7. Set the back legs on the floor and extend the front legs until Elvie Rise is stable.

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4.10 Charging Elvie Rise

⚠ WARNING

Do not place the charging cable in a location where it could be a trip hazard.

1. Attach the magnetic power cable to the port in the back of the base.
2. Plug the other end into a wall socket and switch on.

A full battery gives you over to 2 hours of bouncing before you need to plug it in.

When the light flashes amber the battery is running low and you'll need to charge it.

4.11 Caring for Elvie Rise

⚠ WARNING

- You need to change or launder your padded sheet and inner side wall if they become wet or soiled.
- Never use Elvie Rise when fabric components are removed.
- Always ensure that the padded sheet and inner side wall are correctly reattached before use. The padded sheet must be attached to the velcro on the Baby Hub.
- Check that any laundered materials are fully dry before refitting to avoid mold.

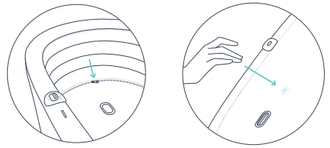
We recommend washing your padded sheet before first use and regularly inspecting Elvie Rise materials to check they're in a good, clean condition.

We recommend washing your padded sheet using a cold-water or ECO cycle as this is more energy efficient.

How to wash the padded sheet

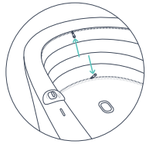
1. Unzip and remove the padded sheet.
2. Wash on its own at 30°C/Warm Wash 90-110°F.
3. Tumble dry on a low heat (~52°C/~115°F).
4. When completely dry, pull the harness back through the harness slot and zip it back in.
5. Press down firmly on the 'e' on the padded sheet to re-attach it to the Baby Hub, and make sure the harness slot is clear.

Spare Elvie Rise padded sheets are available to buy online at **elvie.com**



How to wash the inner side wall

1. Unzip and remove the inner side wall.
2. Wash on its own at 30°C/Warm Wash 90-110°F.
3. Tumble dry on a low heat (~52°C/~115°F).
4. When it's completely dry, zip it back in.
5. If you see a gap or have difficulty zipping it back in, the inner side wall may be upside down - make sure you've aligned the coloured zip tape and try again.



Other components

The water-resistant layer under the padded sheet, outer side wall and harness can all be wiped clean as needed.

4.12 Storage, disassembly & disposal

Storing

- Before you put Elvie Rise in storage, make sure you've run the latest firmware update - you'll find it in Settings within the Elvie Soothe & Sleep app.
- When not in use, store Elvie Rise in a temperature and humidity-controlled place, between 0°C/32°F-45°C/113°F.
- Before longer-term storage, clean and thoroughly dry all parts and check the original packaging for moisture or pests.
- Fully charge before storing away and recharge every 6 months to increase the lifespan of your Elvie Rise.
- Avoid storing in direct sunlight or near heat sources.
- When re-assembling after storage, check all parts are attached and intact before use.

Disassembly

1. Put Elvie Rise into infant bouncer mode.
2. Reach underneath the base and press the coral button in the centre until you hear a 'click'.
3. Hold the base in place and carefully lift the Baby Hub off.
4. Unscrew the four legs from the base.
5. Repack Elvie Rise in its original packaging.

Disposing

This product should not be disposed of with other household waste throughout the EU and UK. To prevent possible harm to the environment or human health from uncontrolled waste disposal, electrical and electronic equipment must be disposed of at a special collection point for reuse and recycling of its constituent materials and to minimise damage to health and the environment.

For detailed information on separate waste collection of electrical products in your region, contact your local waste disposal service.

5. Product specifications

Technical specifiations	Direct Current
Power	12V DC, 2A max
Battery capacity & type	2600mAh Li-ion Rechargeable
Bluetooth info	Bluetooth V5.3, Range 10m+
Operating temperature	5-40°C - Recommend not used baby not above 20°C/70°F
Operating humidity	15 to 90% RH
Mattress thickness	15mm/0.6in
Padded sheet thickness	10mm/0.4in

6. Manufacturer & compliance information

6.1 Importer or the organization responsible for its sale and the respective address:

Chiaro Technology Ltd. 63-66 Hatton Garden, London EC1N 8LE UK

Elvie Rise, Model No: ER01

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6.2 Compliance information

When in bassinet mode, Elvie Rise is compliant with bassinet regulations and is therefore suitable for both day-time naps and night-time sleep.

Bassinet mode can be used while your baby meets the usage requirements set out in **1. Intended use.**

⚠ WARNING

Portable RF communications equipment (including peripherals such as antenna cables and external antennas) should be used no closer than 30cm (12in) to any part of Elvie Rise, including cables specified by the manufacturer. Otherwise, degradation of performance of this equipment could occur.

Electromagnetic compatibility (EMC) information

This product conforms to the Radio Equipment Directive 2014/53/EU. For further information on device certification see **elvie.com/certification**

This device complies with part 15 of the FCC rules. Operation is subject to the following two conditions:

1. This device may not cause harmful interference, and;
2. This device must accept any interference received, including interference that may cause undesired operation.

This equipment has been tested and found to comply with the limits for a Class 8 digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation.

This equipment generates, uses and can radiate radio frequency energy, and if not installed and used in accordance with the instructions, may cause harmful interference to radio communications.

However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

i. Reorient or relocate the receiving antenna.
ii. Increase the separation between the equipment and receiver.
iii. Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
iv. Consult the dealer or an experienced TV/radio technician for help.

FCC Radiation Exposure Statement: This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. This transmitter must not be co-located or operating in conjunction with any other antenna or transmitter.

CAUTION: The user is cautioned that changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

Electromagnetic emissions

Emission Tests	Compliance	Electromagnetic environmental guidance
RF emissions CISPR 11	Group 1	Elvie Rise uses RF energy only for its internal function. Therefore, its RF emissions are very low and are not likely to cause any interference in nearby electronic equipment.
RF emissions CISPR 11	Class B	Elvie Rise is suitable for use in all establishments, including domestic establishments and those directly connected to the public low voltage power supply network that supplies buildings used for domestic purposes.
Harmonic emissions IEC 61000-3-2	Not applicable	
Voltage fluctuations / flicker emissions IEC 61000-3-3	Not applicable	

WARNING: This device should not be used adjacent to or stacked with other equipment. And if adjacent or stacked use is necessary, this device should be observed to verify normal operation in the configuration in which it will be used.

Elvie Rise has a frequency range of 2.4GHz - 2.4835GHz, and a Max Power of 6.3mW (8dBm).

Band (MHz)	Service	Modulation	Max Power (W)	Distance (m)	Immunity Test Level (V/m)
2402 - 2480	BLE	GFSK	4.3dBM	3m	3V/m

UK PSTI Statement of Compliance

Elvie Rise complies with the Product Security and Telecommunications Infrastructure (Security Requirements for Relevant Connectable Products) Regulation 2023. For the full statement of compliance and additional information, please see **elvie.com/certification**

Chiaro Technology Ltd, 63-66 Hatton Garden, London EC1N 8LE United Kingdom hereby declares under its sole responsibility that the product outlined below:

Product Name:	Elvie Rise
Model Number(s):	ERO1
Batch:	All serial numbers
Support Period:	2 years from date of manufacture or 31 Dec 2025, whichever is later.

The product meets the applicable security requirements in Schedule 1 of the Product Security and Telecommunications Infrastructure (Security Requirements for Relevant Connectable Products) Regulation 2023.

Signed for and on behalf of:

Legal Manufacturer:	Chiaro Technology Ltd, 63-66 Hatton Garden, London, EC1N 8LE
Place of issue:	Bristol
Date of issue:	01 May 2024
Name:	Alastair Traquair
Position:	Director of Quality and Regulatory Compliance
Signature:	Alastair Traquair

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6.3 Glossary of symbols

	Push down on the grip when locking into bassinet mode
	Avoid holding the hinge area (where the legs fold) as moving parts may pinch your hand
	Do not leave child unattended
	Always use restraints and adjust to fit snugly
EC REP	European Authorized Representative
	Consult instructions for use
	Manufacturer
	Date of manufacture
	Do not dispose the device together with unsorted municipal waste (in accordance with the local regulations)
	Transformer for toys
IP24	Protection against entrance of solid foreign objects and against harmful effects due to the entrance of water
CE	Manufacturer has taken all necessary measures to ensure that the product complies with applicable safety legislation for distribution within the European Community
UK CA	United Kingdom Conformity Assessed
SN	Serial Number
LOT	Lot Number
	Direct current

6.4 Patents

Elvie's products are protected by patents in the United States and elsewhere. Please visit **elvie.com/patents** for full information.

7. Warranty

Elvie Rise is backed by a voluntary limited warranty to the original purchaser against defects in materials and workmanship under normal use for one (1) year from the date of original purchase, except for washable items (e.g. the padded sheet and inner side wall) which are warranted for ninety (90) days (the Warranty Period), as documented by a valid proof of purchase.

For the complete terms and warranty information, please visit **elvie.com/warranty** or contact our Customer Care team via the methods at **elvie.com/contact**. This policy is offered in addition to your legal rights.

Claims must be made within the Warranty Period. This warranty is valid only in the jurisdictions where Elvie Rise is authorized to be sold and only applies to purchases from Elvie and its authorized distributors and resellers.

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