Overview 2
Interior Overview 2
Exterior Overview 3

Opening and Closing 4
Doors 4
Windows 10
Rear Trunk 11
Front Trunk 13
Glove Box 15
Cup Holders 16

Seating and Safety Restraints 17
Front and Rear Seats 17
Seat Belts 21
Child Safety Seats 23
Airbags 30

Driving 34
Driver Profiles 34
Steering Wheel 35
Mirrors 38
Starting and Powering Off 39
Gears 40
Instrument Panel 41
Lights 46
Wipers and Washers 51
Brakes 52
Traction Control 54
Park Assist 55
Vehicle Hold 57
Trip Information 58
Getting Maximum Range 59
Rear View Camera 61
Active Spoiler 62
Towing a Trailer 63
Using a Bicycle Carrier 70

Driver Assistance 71
About Driver Assistance 71
Traffic-Aware Cruise Control 74
Autosteer 79
Auto Lane Change 81
Autopark 83
Lane Assist 85
Collision Avoidance Assist 87
Speed Assist 90

Using the Touchscreen 92
Touchscreen Overview 92
Controls 96
Settings 99
Climate Controls 103
Smart Air Suspension 108
Media and Audio 110
Phone 114
Maps and Navigation 116
Calendar 119
Security Settings 121
HomeLink® Universal Transceiver 122
Connecting to Wi-Fi 124
Software Updates 125
Mobile App 126

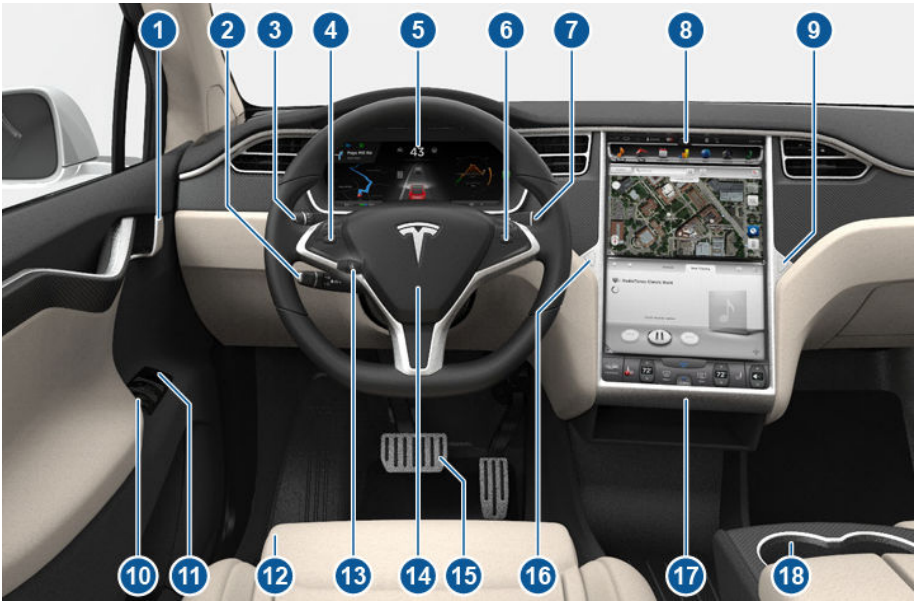
Charging 127
Electric Vehicle Components 127
Battery Information 129
Charging Instructions 130

Maintenance 134
Maintenance Schedule 134
Tire Care and Maintenance 135
Temporary Tire Repair 140
Cleaning 144
Wiper Blades and Washer Jets 147
Fluid Reservoirs 148
Jacking and Lifting 151
Parts and Accessories 152

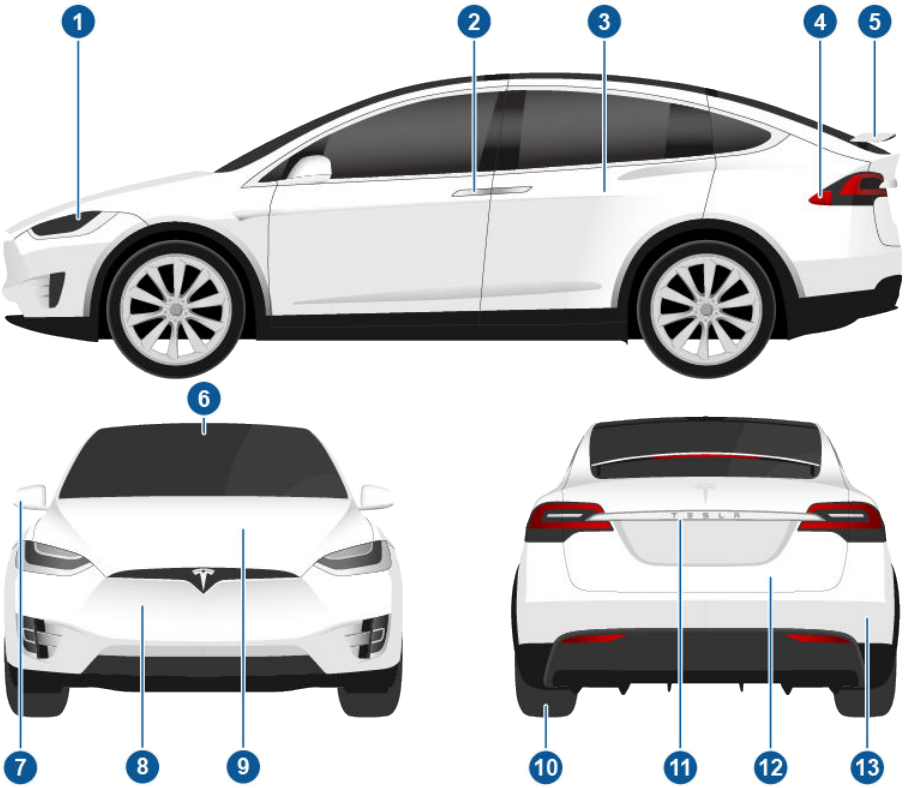
Specifications 153
Identification Labels 153
Vehicle Loading 154
Dimensions and Weights 157
Subsystems 159
Wheels and Tires 162

Roadside Assistance 167
Contacting Roadside Assistance 167
Instructions for Transporters 168

Consumer Information 171
About this Owner Information 171
Disclaimers 173
Reporting Safety Defects 174
Declarations of Conformity 175




1. Interior doors (Opening Doors from the Interior on page 6)
2. Traffic-Aware Cruise Control (Traffic-Aware Cruise Control on page 74) and Autosteer (see Autosteer on page 79)
3. High beams (High Beam Headlights on page 49), Turn signals (Turn Signals on page 50), Wipers and washers (Wipers and Washers on page 51)
4. Steering wheel buttons - left (Using Left Steering Wheel Buttons on page 35)
5. Instrument panel (Instrument Panel on page 41)
6. Steering wheel buttons - right (Using Right Steering Wheel Buttons on page 36)
7. Gear selector (Shifting Gears on page 40)
8. Touchscreen (Touchscreen Overview on page 92)
9. Glove box button (Glove Box on page 15)
10. Power window switches (Opening and Closing on page 10)
11. Exterior mirror adjustment switches (Mirrors on page 38)
12. Seats (Front and Rear Seats on page 17)
13. Steering column adjuster (hidden from view in the above image) (Steering Wheel on page 35)
14. Horn (Horn on page 37)
15. Brakes (Brakes on page 52)
16. Hazard warning lights (Hazard Warning Flashers on page 50)
17. Cabin climate control (Climate Controls on page 103)
18. Cup holders (Cup Holders on page 16)




1. Exterior lights (Lights on page 46)
2. Front doors (Opening and Closing Front Doors from Outside Model X on page 7)
3. Falcon doors (Doors on page 4)
4. Charge port (Charging Instructions on page 130)
5. Active spoiler (Active Spoiler on page 62)
6. Forward looking camera (About Driver Assistance on page 71)
7. Exterior mirrors (Mirrors on page 38)
8. Radar sensor (hidden from view in the above image)(About Driver Assistance on page 71)
9. Hood/Front trunk (Front Trunk on page 13)
10. Wheels and tires (Wheels and Tires on page 162)
11. Rear view camera (Rear View Camera on page 61)
12. Rear trunk/liftgate (Rear Trunk on page 11)
13. Ultrasonic sensors (Park Assist on page 55 and About Driver Assistance on page 71)

## Keyless Locking and Unlocking

Locking and unlocking Model X is convenient. Although you must be carrying a valid key, there's no need to use it. Model X has sensors that can recognize the presence of a key within a range of approximately three feet (one meter). So you can keep your key in your pocket or purse and Model X detects it.

When you walk up to Model X carrying your key, pressing the driver's door handle unlocks all doors and partially opens the driver's door. If the Auto-Present Front Door setting is turned on, the driver's door opens automatically as you approach Model X.

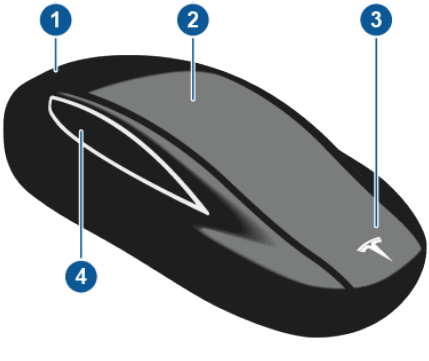
When carrying your key with you, you can also open the rear trunk without having to use the key. Simply walk up to Model X and press the switch located under the trunk's exterior handle.

Model X also locks automatically. If you set Walk-Away Door Lock to ON, Model X locks when you walk away carrying your key with you (see Walk-away Locking on page 9).

While sitting inside Model X, you can use the touchscreen to open and close doors, lock and unlock doors, trunks, and the charge port.

## Using the Key

To quickly familiarize yourself with the key, think of the key as a miniature version of Model X, with the Tesla badge representing the front. The key has three buttons on the top that feel like softer areas on the surface, and a metal button on each side representing the falcon doors.




1. Trunk
   - Double-click to open the rear trunk.
   - If equipped with a powered liftgate, double-click to close the rear trunk. You can also single-click to stop the liftgate when it is moving.
   - If equipped with a motorized charge port, hold the button down for 1-2 seconds to open the charge port door.
2. Lock/Unlock All
   - Double-click to unlock doors and front and rear trunks. Hazard warning lights flash twice.
   - Single-click to lock doors and trunks (all doors and trunks must be closed). Hazard warning lights flash once.
   - Hold the button down to open/close all windows.
3. Front trunk (also called the "frunk")
   - Double-click to open the front trunk.
4. Falcon doors
   - Double-click to open/close the associated falcon door.
   - Single-click to stop movement of the associated falcon door. Subsequently double-clicking reverses movement of the falcon door. For example if the door was opening, it closes, and vice versa.

     Note: Falcon doors are designed to proactively detect obstacles that prevent the doors from moving when an obstacle is detected. To override obstacle detection, hold down the top button while double-clicking to open/close the door.

     Warning: Model X falcon doors have several sensors to detect the presence of an object in the door's path. In most cases, when an object is detected, the door stops moving. However, the sensors are unable to detect all areas under all circumstances, particularly when closing, Therefore, you must monitor the movement of falcon doors to ensure the door's path of movement is free of obstacles, staying prepared at all times to proactively intervene to stop the door from contacting an object (including a person). Failure to due so can cause serious damage or bodily injury.

You do not need to point the key at Model X, but you must be within operating range (which varies depending on the strength of the key's battery).

If Model X is unable to detect the key, the touchscreen displays a message indicating that a key is not inside. Place the key where Model X can best detect it, which is below the 12V power socket (see Key Not Inside on page 39).

Radio equipment on a similar frequency can affect the key. If this happens, move the key at least one foot (30 cm) away from other electronic devices (phone, laptop, etc). If the key does not work, you may need to change its battery. If the key's battery is discharged, you can open Model X by following the unlocking procedure (see Unlocking When the Key Doesn't Work on page 9).

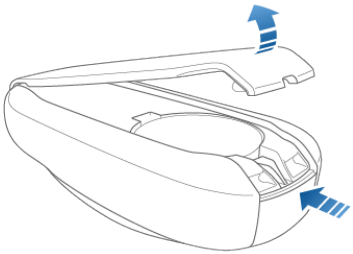
Caution: Remember to bring the key with you when you drive. Although you can drive Model X away from its key, you will be unable to power it back on after it powers off.

Caution: Protect the key from impact, high temperatures, and damage from liquids. Avoid contact with solvents, waxes and abrasive cleaners.

### Replacing the Key Battery

The key's battery lasts for approximately a year. When the battery is low, a message displays on the instrument panel. Follow these steps to replace it:

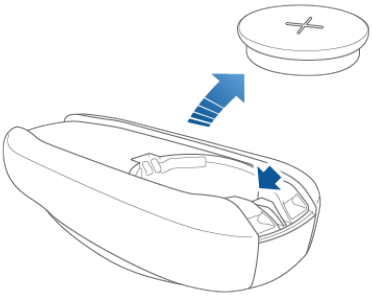
1. With the key placed button side down on a soft surface, use a small flat-bladed tool, a fingernail, or the Tesla-provided tool* to release the bottom cover.



*For convenience, Tesla provides a special tool to make it easy to open the battery cover. This tool was included in the box containing your key when Model X was initially purchased.

Note: If a lanyard is attached to the key (see Attaching a Lanyard on page 6), you can release the bottom cover by placing your thumb against the "X" on the bottom cover, then firmly pulling the lanyard toward you (hence pushing the key off of its cover). You can also pry the cover off by placing a small flat-bladed tool, a fingernail, or the Tesla-provided tool against the lanyard cord.

2. Remove the battery by sliding it out at an angle.



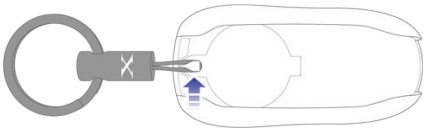
3. Insert the new battery (type CR2354) with the '+' side facing up.The battery fits snugly so you must slide it into position at an angle.

Note: Wipe the battery clean before fitting and avoid touching the battery's flat surfaces. Finger marks on the flat surfaces of the battery can reduce battery life.

4. Holding the cover at an angle, align the tabs on the widest side of the cover with the corresponding slots on the key, then press the cover firmly onto the key until it snaps into place.

### Attaching a Lanyard

The Model X key supports the use of a small lanyard. To attach a lanyard, release the bottom cover as described above. Place the lanyard over the pin on the back side of the key. Re-align the cover and snap into place.



### Getting More Keys

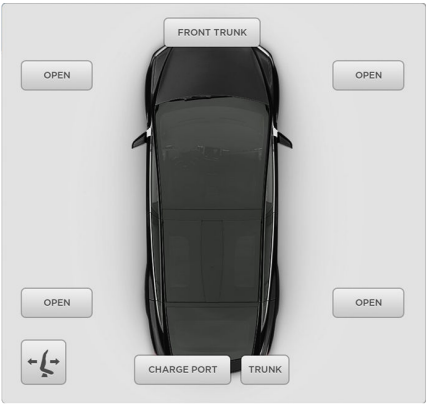
If you lose a key or require an additional one, contact Tesla. Model X can recognize up to eight keys.

When ordering a new key for Model X, take all available keys with you for reprogramming.

## Opening Doors from the Interior

To open a front door, pull the interior door handle toward you.

You can also use the touchscreen to open and close doors when inside an unlocked Model X. Touch Controls > Doors, then choose the door you want to open or close.




Model X has electronically powered doors. When Model X detects that you have entered, the touchscreen prompts you to close the door. Instead of reaching and pulling the door handle to close the door, you can simply press Close on the touchscreen's prompt.

Note: To prevent children from opening falcon doors using the interior handles, use the touchscreen, Controls > Settings > Vehicle > Child Protection Lock, to turn on the child-protection locks (see Child-protection Lock on page 8).

## Opening and Closing Front Doors from Outside Model X

Model X doors are electrically powered. When you approach Model X carrying the key, all doors unlock. To open a door, press the handle. You can set the driver's door to open automatically upon your approach. On the touchscreen, touch Controls > Settings > Vehicle > Auto-Present Front Door > On.

Note: If Auto-Present Front Door opens the door and you do not use the door within one minute, or the key is no longer detected, the door closes. Just press the door handle again to re-open it.

Note: To preserve battery life, Model X is designed to temporarily disable the Auto-Present Front Door feature when:

- The key has been out of range for more than 48 hours.
- The key remains within range for five minutes after all doors are closed.

In these cases, touch the handle to open the front door. There is no need to reset the setting. The next time you approach Model X, provided the above conditions do not apply, the door automatically opens.

If you use the key to unlock Model X more than twice within one minute, the driver's door opens, even if the Auto-Present Front Door setting is turned off.

Note: If the driver's door has automatically opened five times but you have not engaged a driving gear, Auto-Present Front Door is temporarily suspended until after you engage a driving gear.

Whenever a door is open, the Door Open indicator displays on the instrument panel. The image of the Model X on the touchscreen Controls window also shows which door or trunk is open.

When you touch an exterior front door handle when the associated door is already open, it closes.

You can close doors manually or by using the touchscreen. When Model X detects that you have entered the vehicle, the touchscreen displays a message asking if you want to close the doors.

Note: The powered front doors switch to manual operation whenever you choose to open or close a door manually.

Powered doors stop moving if an obstacle is detected.

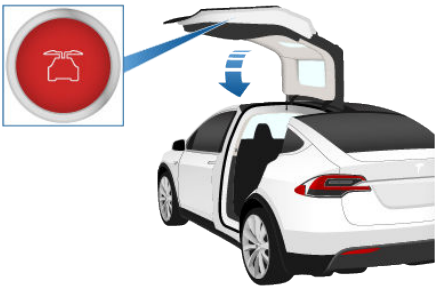
## Opening and Closing Falcon Doors

Model X has electrically-powered falcon doors that easily open and close by pressing a button, using the key, or touching the touchscreen. The falcon doors are equipped with several sensors that detect the presence of people and objects and, if an object is detected, the door stops moving. Based on detected objects, the doors may adjust their outward and upward movement in an attempt to avoid contacting the object. For example, if an object is detected above Model X, the door's movement may extend further outward but lower, whereas if an object is detected beside the door, the door may extend outward much less.

Before opening or closing a falcon door, it is important to check that the area around the door is free of obstacles (people and objects). Although the doors have many sensors, it can not detect all objects at all times, particularly when moving. At any given moment, there may be areas near the door that are not in the detection zone. Therefore, when opening or closing a falcon door, you and your passengers must stand away from the door as it is moving, while proactively monitoring the door's movement and being prepared to take corrective action at any time. To stop a door from moving, single-click the falcon door button on the key.

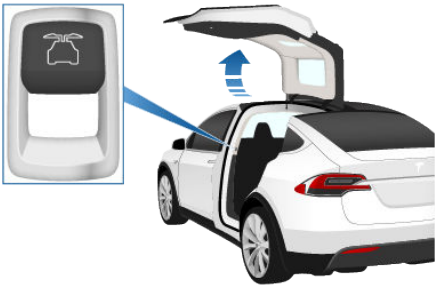
To open a falcon door from outside Model X, press the door handle or press the falcon door button on the key (see Using the Key on page 4).

To open a falcon door from inside Model X, press the button located on the inside of the door, or touch Control > Doors > Open on the touchscreen:



Note: If Model X is locked, pressing the button the first time unlocks the associated door. Pressing it a second time opens it.

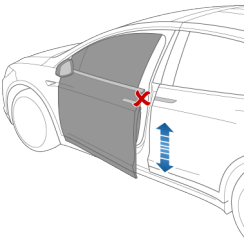
To close a falcon door, press the button located on the door pillar.You can also use the key (see Using the Key on page 4, or touch Control > Doors > Close on the touchscreen:



Note: You can also pull the button on the door pillar to open a falcon door, provided it is already partially open enough for you to access the button.

Note: To prevent children from opening falcon doors using the interior button, turn on child-protection locks using the touchscreen (Controls > Settings > Vehicle > Child Protection Lock). See Child-protection Lock on page 8.

Warning: Whenever a front door is partially open (approximately 20°) as you are opening or closing the associated falcon door, you MUST keep your hands (or any object) away from the opening edge of the front door. When a falcon door passes by a partially opened front door, the distance between the two doors is very narrow. Objects, such as hands or fingers, placed in this area, are not detected by sensors and can therefore become pinched between the doors. To avoid bodily injury, it is a good practice to keep your hands away from the front door whenever you are opening or closing a falcon door.



Warning: When opening or closing a falcon door, it is important to proactively monitor the movement of the door to ensure that it does not come into contact with a person or object. Failure to do so can cause serious damage or injury

A falcon door stops moving when one of its many sensors detects an object, or when the door senses resistance because it has made contact with an object. In these cases, provided it is appropriate to continue opening or closing the falcon door, you can override obstacle detection by doing any of the following:

- Hold down the top button on the key while double-clicking the key's falcon door button (see Using the Key on page 4).
- Hold the button located on the door pillar.
- Open or close the door using the touchscreen.

Note: Falcon doors open only when Model X is stationary.

Caution: Remove accumulation of snow before opening a falcon door. Failure to do so can cause snow to get inside Model X.

Caution: In rainy weather, leaving a falcon open while opening the liftgate can result in rain water falling from the liftgate into the rear seating area.

## Interior Locking and Unlocking

From inside Model X, you can use the touchscreen to lock or unlock doors and trunks, provided a valid key is inside the vehicle. Touch Controls > Lock/Unlock.

Note: If a door or trunk is still open when you lock Model X, it locks when you close it.

## Child-protection Lock

Model X has child-protection locks on the falcon doors and liftgate to prevent them from being opened using interior handles. Use the touchscreen to turn child protection locks on or off. Touch Controls > Settings > Vehicle > Child Protection Lock.

Note: It is recommended that you turn child-protection locks on whenever children are seated in the rear seats.

## Drive-away Locking

Model X can automatically lock all doors (including the trunks) whenever your driving speed exceeds 5 mph (8 km/h). To turn this feature on or off, touch Controls > Settings > Vehicle > Drive-Away Door Lock.

## Walk-away Locking

Doors and trunks can automatically lock whenever you walk away carrying the key.

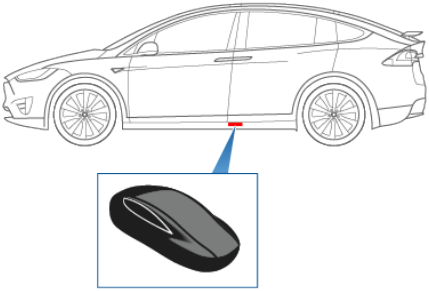
To turn this feature on or off, touch Controls > Settings > Vehicle > Walk-Away Door Lock.

Note: If all doors are closed and you use the key to unlock Model X, walk-away locking is temporarily suspended for one minute. If you open a door within this minute, it does not relock until after all the doors are closed and you have walked away with the key.

## Unlocking When the Key Doesn't Work

If Model X does not unlock when you walk up to it, or when you press the unlock button on your key, the key's battery may be dead. If this is the case, you can still unlock and drive Model X.

To unlock Model X (and disable the security alarm), first position the key at the base of the door pillar between the front door and the falcon door, on the driver's side of the vehicle, as shown. If Model X doesn't unlock, try adjusting the position of the key.



To drive Model X, place the key against the center console, immediately below the 12V power outlet, then press and hold the brake pedal to turn Model X on.

Note: Unlocking Model X using this method disables walk-away locking. You must manually re-enable walk-away locking after replacing the key's battery.

For instructions on how to replace the key's battery, see Replacing the Key Battery on page 5.

## Opening and Closing

Press down on a switch to lower the associated window all the way down. Window switches operate at two levels. To lower a window partially, hold the switch and release when the window is at the desired position.

Similarly, pull a switch to raise the associated window. This also operates at two levels—when raising, hold the switch and release when the window is at the desired position.

Note: You can also hold down the top button on the key to open/close all windows.

Warning: Before closing a power window, it is the driver's responsibility to ensure that all occupants, especially children, do not have any body parts extended through the window's opening. Failure to do so can cause serious injury.

Warning: When leaving Model X, always take your key with you. Leaving the key in Model X allows all doors, windows, and controls to be fully operational and can cause hazardous, unauthorized or unintentional use of Model X.

## Locking Rear Windows

To prevent passengers from using the rear window switches, press the rear window lock switch. The switch light turns on. To unlock rear windows, press the switch again.

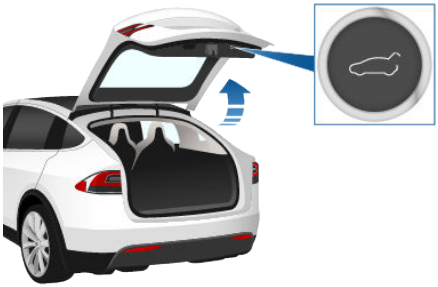
Warning: To ensure safety, it is recommended that you lock the rear windows whenever children are seated in the rear seats.

Warning: Never leave children unattended in Model X.

## Opening

To open the rear trunk, do one of the following:

- Touch Controls > Trunk on the touchscreen.
- Double-click the rear trunk button on the key.
- Press the switch located under the exterior handle .



When the liftgate is open, the instrument panel displays the Door Open indicator light. The image of the Model X on the touchscreen Controls window also displays the open trunk.

To stop a powered liftgate while it is moving, single-click the Trunk button on the key. Then, when you double-click the Trunk button, it moves again, but in the opposite direction (provided it was not almost entirely open or closed when you stopped it). For example, if you single-click to stop the liftgate while it is opening, when you double-click, it closes.

To open the trunk from inside in the unlikely situation in which Model X has no electrical power, see Opening with No Power on page 12.

## Closing

To close the powered liftgate, do one of the following:

- Double-click the trunk button on the key.
- Touch Controls > Trunk on the touchscreen.
- Press the switch located on the underside of the liftgate (see Adjusting the Opening Height on page 11).

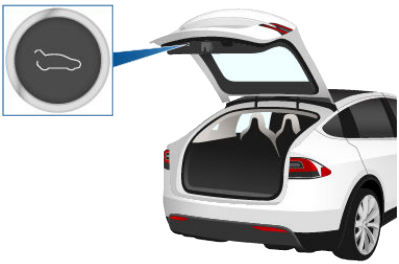
If a powered liftgate senses an obstruction when closing, it automatically opens and sounds two chimes. Remove the obstruction and try closing it again. If it cannot close the second time, powered operation is temporarily disabled. Close it manually to restore powered operation.

Note: The power closing feature is also temporarily disabled if you leave the powered liftgate open for more than an hour.

## Adjusting the Opening Height

You can adjust the opening height of the powered liftgate to make it easier to reach:

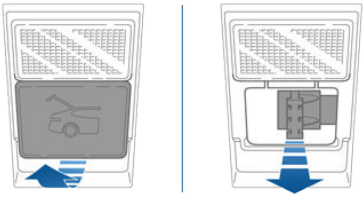
1. Open the liftgate, then lower it to the desired opening height.



2. Press and hold the button on the underside of the liftgate for two seconds until you hear a confirmation beep.
3. Confirm that you have set it to the desired height by closing the liftgate, then reopening it.

## Opening with No Power

If Model X has no electrical power, you can open the rear trunk from inside. Use the mechanical release cable located on the underside of the liftgate, next to the interior light.



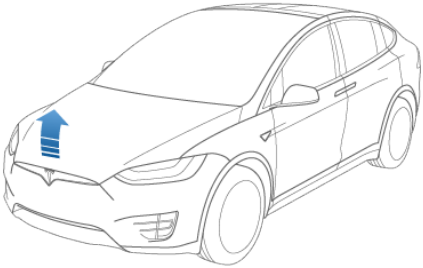
1. Remove the cover by pulling its lower edge very firmly toward you.
2. Pull the cable to release the latch.
3. Push the liftgate open.

## Opening

To open the front trunk:

Touch ControlsFront Trunk on the touchscreen, or double-click the front trunk button on the key.

Pull the hood up.



The door open indicator displays on the instrument panel when the front trunk is open. The image of the Model X on the touchscreen Controls window also displays the open trunk.

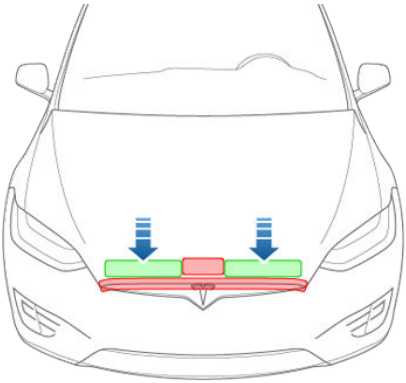
The front trunk locks whenever Model X is locked using the touchscreen, externally using the key or walk-away locking, or when Valet mode is active (see Valet Mode).

To open the front trunk in the unlikely situation in which Model X has no electrical power, see Opening with No Power.

## Closing

The Model X body is made of lightweight aluminum. Therefore, the hood is not heavy enough to latch under its own weight and applying pressure on the front edge or center of the hood can cause damage. To close the hood:

- Lower the hood fully until it touches the latch.
- Place both hands on the front of the hood in the areas shown below (in green), then press down firmly to engage the latches.
- Lift the front edge of the hood to ensure it is fully closed.



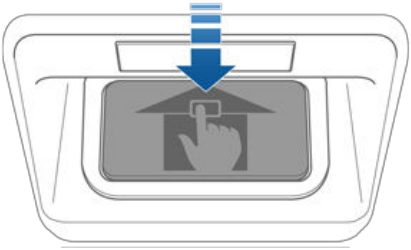
Caution: To prevent damage:

- Apply pressure only to the green areas illustrated above. Applying pressure to the red areas can cause damage.
- Do not close the hood with one hand. Doing so applies concentrated force in one area and can result in a dent or crease.
- Do not apply pressure to the leading edge of the hood because this can crease the edge.
- Do not slam or drop the hood.

Warning: Do not drive with the hood secured by the secondary catch alone.

## Interior Emergency Release

An interior release button inside the front trunk allows a person locked inside to get out. This release button is active whenever Model X is stationary.



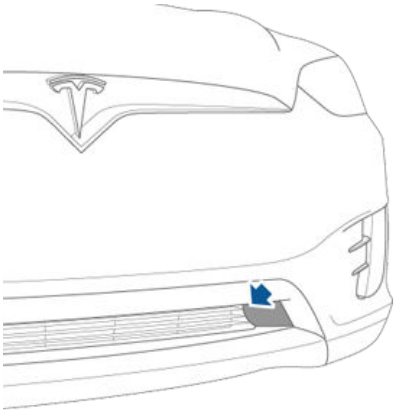
Press the interior release button to open the front trunk, then push up on the hood.

Note: The button glows for several hours after a brief exposure to ambient light.

## Opening with No Power

If Model X has no electrical power, or if you are unable to open the front trunk using the touchscreen or key, follow these steps to open it:

1. Remove the tow hook cover located in the lower front of Model X. To do so, insert a small flat screwdriver into the slot located along the top of the cover, then pry gently to release the cover from the top snap.



2. Locate the two straps. One of these straps is labeled 'A' and the other is labeled 'B'.
3. Pull strap 'A' to release the primary latch.
4. Pull strap 'B' to release the secondary latch.
5. Lift the hood. You may need to push the hood down slightly to release the pressure against the secondary latch.

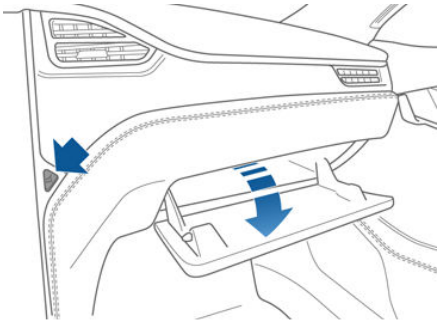
Note: It is important to pull the straps in the correct sequence or the appropriate latch does not release and the front trunk can not open.

When opening the front trunk using this method, the latches remain in the open position and you can not close it again without electrical power. To close a front trunk that has been opened by pulling the manual straps:

1. Charge the 12V battery (for instructions, contact Tesla).
2. Press the Front Trunk button on the touchscreen to reset the primary and secondary latches.

## Opening and Closing

To open the glove box, press the switch located on the side of the touchscreen. If you leave the glove box open for five minutes, its light automatically turns off.

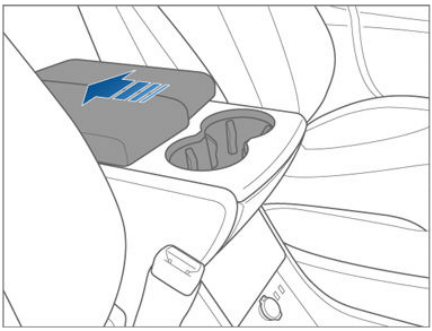


Note: The glove box locks whenever Model X is locked externally, using the key or walk-away locking. It also locks when Model X is in Valet mode (see Valet Mode on page 34). It does not lock when Model X is locked using the touchscreen.

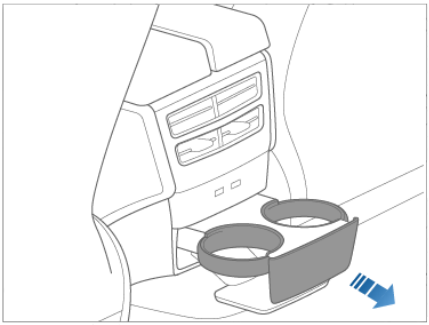
Warning: When driving, keep the glove box closed to prevent injury to a passenger if a collision or sudden stop occurs.

## Opening and Closing

To expose a front cup holder, slide back the armrest.



To expose rear cup holders, press and release the cup holder face plate located at the back of the center console.



## Correct Driving Position

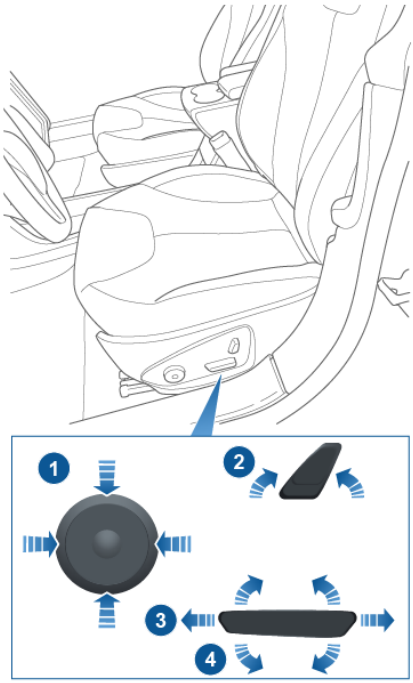
The seat, head restraint, seat belt and airbags work together to maximize your safety. Using these correctly ensures greater protection.

Position the seat so you can wear the seat belt correctly, while being as far away from the front airbag as possible:

1. Sit upright with both feet on the floor and the seat back reclined no more than 30 degrees.
2. Make sure you can easily reach the pedals and that your arms are slightly bent when holding the steering wheel. Your chest should be at least 10 inches (25 cm) from the center of the airbag cover.
3. Place the shoulder section of the seat belt mid-way between your neck and your shoulder. Fit the lap section of the belt tightly across your hips, not across your stomach.

Model X seats include integrated head restraints. The front driver and passenger head restraints can be adjusted to a high or low position.

## Adjusting the Driver's Seat



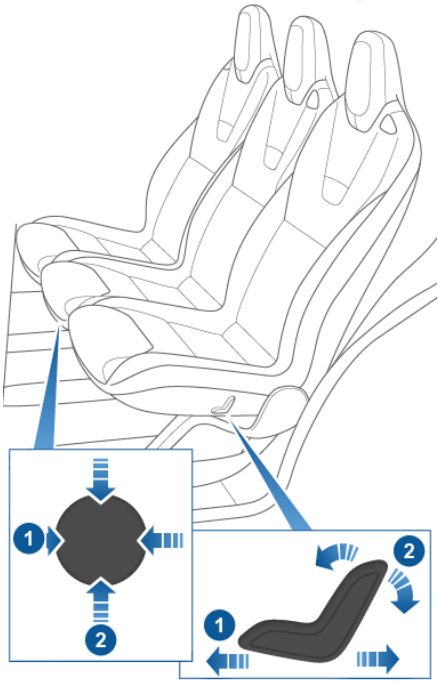

1. Adjust lumbar support.
2. Adjust backrest.
3. Move seat forward/backward.
4. Adjust the seat's height and tilt angle.

Warning: Do not adjust seats while driving. Doing so increases the risk of a collision.

Warning: Riding in a moving vehicle with the seat back reclined can result in serious injuries in a collision, as you could slide under the lap belt or be propelled into the seat belt. Ensure your seat back is reclined no more than 30 degrees when the vehicle is moving.

## Adjusting Second Row Seats

Model X has three seating positions in the second row. Each seating position provides comfort adjustments. Although the control on the outside seats are L-shaped and the control on the middle seat is circular, they both provide the same functions.




1. Move seat forward/backward.
2. Adjust backrest.

   Note: The backrest locks into position when you release the lever. If a backrest is not locked into position when a driving gear is engaged, the instrument panel displays an alert for the unlocked backrest. Adjust the backrest again, ensuring it locks into position.

## Accessing Third Row Seats

Model X makes it easy for passengers to enter and exit the optional third row seating positions. Press the Easy Entry button located on the backrest of each second row outside seat. The associated outside seat's backrest tilts forward and the seat moves fully forward. The center seat also moves partially forward.

You can also use the touchscreen to move the second row seats to the easy entry position. Touch Controls > Doors and the Easy Entry button.

If one of the seats is occupied when easy entry position is initiated, both seats move partially forward, but only as far as an occupant in the seat can move forward when using the seat's comfort adjustment. In situations where a child safety seat is installed in a second row seat that must move forward for easy entry, and an occupant is not detected in the front seat directly in front of the child safety seat, the front seat moves forward to accommodate forward movement of the second row seat with the child safety seat.

If a front row seat is positioned such that the second row seat will collide with it during an easy entry operation, it automatically moves forward just enough to accommodate the forward position of the second row seat.

Note: Forward movement cancels if an occupant adjusts a second row seat while it is moving.

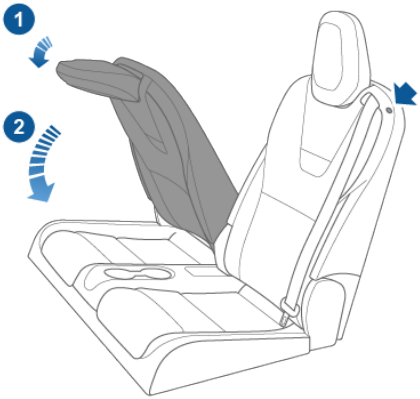
Note: When an outside seat has tilted forward for easy entry, its back rest resets to the neutral position and may need to be re-adjusted.

Note: If an obstacle is detected while a seat is moving forward for easy entry, forward movement stops and the seat moves back.

## Folding Third Row Seats

Before folding, remove items from the seats and the rear foot well. To allow the third row seat backs to fold completely flat, you may need to move the second row seats forward.

To fold a third row seat, press the button located in the top outside corner of the seat. The button has two detents.




1. Fold head restraint forward.
2. Fold seat forward.

A convenient way to fold rear seats is to engage Cargo Mode using the touchscreen (described next).

Note: If necessary, the second row seat may move forward slightly to accommodate the forward position of the third row seat.

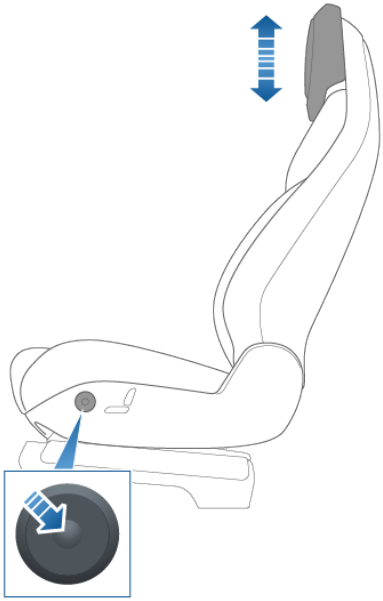
## Cargo Mode

Cargo Mode makes it easy for you to maximize cargo space by automatically moving all second row seats fully forward and folding the third row seats flat. Touch Controls > Cargo Mode on the touchscreen.

Note: Cargo mode is prohibited if a second or third row seat is occupied.

## Head Restraints

Front seats include adjustable non-removeable head restraints. To adjust these head restraints to either a low or high position, touch the center button on the seat control.



The second and third row seats have integrated non-removeable head restraints that can not be adjusted. However, the head restraints in the third row seats can be folded down for storage (see Folding Third Row Seats on page 19).

## Seat Heaters

The front seats are equipped with heating pads that operate at three levels from 3 (highest) to 1 (lowest). To operate the seat heaters, see Climate Controls on page 103.

If Model X is equipped with the optional cold weather package, you can also control seat heaters in the second row and rear seats, as well as heated wipers by touching Controls > Cold Weather (see Controls on page 96).

## Seat Covers

Do not use seat covers on Model X. Doing so could restrict deployment of the side air bags if an accident occurs. It can also reduce the accuracy of the occupant detection system.

## Wearing Seat Belts

Using seat belts and child safety seats is the most effective way to protect occupants if a collision occurs. Therefore, wearing a seat belt is required by law in most jurisdictions.

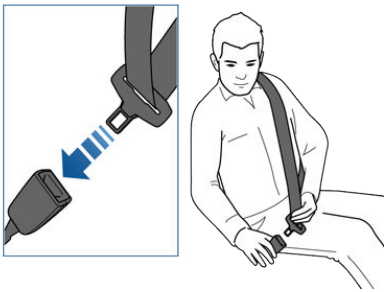
Both the driver and passenger seats are equipped with three-point inertia reel seat belts. Inertia reel belts are automatically tensioned to allow occupants to move comfortably during normal driving conditions. To securely hold child safety seats, all passenger seating positions are equipped with an automatic locking retractor (ALR) that, by pulling the seat belt beyond the length needed for a typical adult occupant, locks the belt into place until the seat belt is unbuckled (see Installing Seat Belt Retained Child Seats on page 25).

The seat belt reel automatically locks to prevent movement of occupants if Model X experiences a force associated with hard acceleration, braking, cornering, or an impact in a collision.

The seat belt reminder on the instrument panel alerts you if a seat belt for an occupied seat is not fastened. If the belt remains unfastened, the reminder flashes and an intermittent chime sounds. If all occupants are buckled up and the reminder stays on, re-fasten seat belts to ensure they are correctly latched. Also remove any heavy objects (such as a briefcase) from an unoccupied seat. If the reminder light continues to stay on, contact Tesla.

### To Fasten a Belt

1. Ensure correct positioning of the seat.



2. Draw the belt out smoothly, ensuring the belt lays flat across the pelvis, chest and mid-point of your collar bone, between the neck and shoulder.
3. Insert the latch plate into the buckle and press together until you hear a click indicating it is locked in place.
4. Pull the belt to check that it is securely fastened.
5. Pull the diagonal part of the belt toward the reel to remove excess slack.

### To Release a Belt

Hold the belt near the buckle to prevent the belt from retracting too quickly, then press the button on the buckle. The belt retracts automatically. Ensure there is no obstruction that prevents the belt from fully retracting. The belt should not hang loose. If a seat belt does not fully retract, contact Tesla.

## Wearing Seat Belts When Pregnant

Do not put the lap or shoulder sections of the seat belt over the abdominal area. Wear the lap section of the belt as low as possible across the hips, not the waist. Position the shoulder portion of the belt between the breasts and to the side of the abdomen. Consult your doctor for specific guidance.

Warning: Never place anything between you and the seat belt to cushion the impact in the event of an accident.

## Seat Belt Pre-tensioners

The front seat belts are equipped with pre-tensioners that work in conjunction with the airbags in a severe frontal collision. The pre-tensioners automatically retract both the seat belt anchor and the seat belt webbing, reducing slack in both the lap and diagonal portions of the belts, resulting in reduced forward movement of the occupant.

If the pre-tensioners and airbags did not activate in an impact, this does not mean they malfunctioned. It usually means that the strength or type of force needed to activate them was not present.

Warning: Once the seat belt pre-tensioners have been activated, they must be replaced. After any accident, have the airbags, seat belt pre-tensioners and any associated components checked and, if necessary, replaced.

## Testing Seat Belts

To confirm that seat belts are operating correctly, perform these three simple checks on each seat belt.

1. With the seat belt fastened, give the webbing nearest the buckle a quick pull. The buckle should remain securely locked.
2. With the belt unfastened, unreel the webbing to its limit. Check that unreeling is free from snags, and visually check the webbing for wear. Allow the webbing to retract, checking that retraction is smooth and complete.
3. With the webbing half unreeled, hold the tongue plate and pull forward quickly. The mechanism should lock automatically and prevent further unreeling.

If a seat belt fails any of these tests, contact Tesla immediately.

## Seat Belt Warnings

Warning: Seat belts should be worn by all occupants at all times, even if driving for a very short distance. Failure to do so increases the risk of injury or death if an accident occurs.

Warning: Secure small children in a suitable child safety seat. Always follow the child safety seat manufacturer's instructions when installing.

Warning: Ensure that all seat belts are worn correctly. An improperly worn seat belt increases the risk of injury or death if an accident occurs.

Warning: Do not wear seat belts over hard, fragile or sharp items in clothing, such as pens, keys, eyeglasses, etc. The pressure from the seat belt on such items can cause injury.

Warning: Seat belts should not be worn with any part of the strap twisted.

Warning: Each seat belt assembly must be used by one occupant only. It is dangerous to put a seat belt around a child being carried on an occupant's lap.

Warning: Seat belts that have been worn in an accident must be inspected or replaced by Tesla, even if damage to the assembly is not obvious.

Warning: Seat belts that show signs of wear (such as fraying), or have been cut or damaged in any way, must be replaced by Tesla.

Warning: Avoid contaminating a seat belt's components with any chemicals, liquids, grit, dirt or cleaning products. If a seat belt fails to retract or latch into the buckle, it must be replaced immediately. Contact Tesla.

Warning: Do not make modifications or additions that can prevent a seat belt mechanism from taking up slack, or that can prevent a seat belt from being adjusted to remove slack. A slack belt greatly reduces occupant protection.

Warning: Do not make modifications that can interfere with the operation of a seat belt, or that can cause a seat belt to become inoperable.

Warning: When seat belts are not in use, they should be fully retracted and not hanging loose. If a seat belt does not fully retract, contact Tesla.

## Guidelines for Seating Children

Your Model X seat belts in all passenger seating positions are designed for adults and larger children. You must restrain infants and small children in the second and rear row seats only, and you must use a suitable child safety seat appropriate for the child's age, weight, and size. Never use child safety seats in the front row passenger seat. Carefully follow the instructions provided by the manufacturer of the child safety seat.

## Choosing a Child Safety Seat

All children age 12 and under should ride in the second and rear row seats. Always use a child safety seat suitable for a young child's age and weight. The following table is based on child safety seat recommendations determined by National Highway Traffic Safety Administration (NHTSA). For more information, go to www.nhtsa.gov/ChildSafety/Guidance.

| | Infants | Toddlers | Young children |
|---|---|---|---|
| Age | Birth to 1 year* | Over 1 year* | 4 years and older, and less than 57 in. (145 cm) tall |
| Weight | Up to at least 20 lbs (9 kg)* | Over 20 lbs (9 kg) (minimum) and up to 40 lbs (18 kg)* | Over 40 lbs (18 kg) |
| Type of child safety seat | Rear facing (or convertible) | Forward facing (or convertible)* | Seat belt retained booster seat |
| Seat position | Rear facing only* | Forward facing* | Forward facing |
| Recommended attachment method | If combined weight of child and safety seat is up to 65 lbs (29 kg), attach using either LATCH** (lower anchor only) or the seat belt only.*** If combined weight of child and safety seat is over 65 lbs (29 kg), attach using the seat belt only.*** | If combined weight of child and safety seat is up to 65 lbs (29 kg), attach using either LATCH** (both lower anchors and top tether anchor), or the seat belt and upper tether strap.*** If combined weight of child and safety seat is over 65 lbs (29 kg), attach using the seat belt and upper tether strap.*** | Attach booster seats using the seat belt only. |

* Many child safety seats currently available allow children to ride rear-facing using the child safety seat's integrated 5-point harness for a longer period of time BASED UPON SPECIFIC HEIGHT AND WEIGHT LIMITS. Keep your child in a rear facing seat for as long as possible. CHECK THE CHILD SAFETY SEAT MANUFACTURER'S INSTRUCTIONS AND CAREFULLY FOLLOW ALL INSTRUCTIONS

** LATCH - Lower Anchors and Tethers for Children. In Canada, this is also called Lower Universal Anchorage System (LUAS), or CANFIX.

*** Subject to instructions provided by the child safety seat manufacturer.

Warning: Laws that govern how and where children should be carried when traveling in a vehicle are subject to change. It is the driver's responsibility to keep up to date on, and comply with, all current regulations in the region(s) where Model X is driven.To check the child passenger safety laws for your state, go to: http://www.ghsa.org/html/stateinfo/laws/childsafety_laws.html.

## Seating Larger Children

If a child is too large to fit into a child safety seat, but too small to safely fit into the standard seat belts, use a booster seat appropriate for the child's age and size. Carefully follow the manufacturer's instructions to secure the booster seat using the seat belts. Do not use the LATCH system to secure booster seats, even in situations where the booster seat is equipped with the LATCH system.

## Installing Child Safety Seats

There are two general methods used to install child safety seats:

- Seat belt retained - these seats are secured using the vehicle's seat belts (see Installing Seat Belt Retained Child Seats on page 25).
- LATCH retained - these seats can attach to anchor bars built into the vehicle's rear seats (see Installing LATCH Child Seats on page 26).

Check the child safety seat manufacturer's instructions and the table on Child Safety Seats on page 23 to determine which installation method to use. Some child safety seats can be installed using either method. Always follow the child safety seat manufacturer's instructions.

## Installing Seat Belt Retained Child Seats

First, make sure that the child falls into the correct weight range for the seat.

Avoid dressing the child in bulky clothing and do not place any objects between the child and the restraint system.

Adjust harnesses for every child, every trip.

To securely hold child safety seats, all passenger seating positions are equipped with an automatic locking retractor (ALR) that, by pulling the seat belt beyond the length needed for a typical adult occupant, locks the belt into place until the seat belt is unbuckled and the webbing is fully retracted. The ALR mechanism operates as a ratchet, winding in slack and preventing the seat belt from extending any further until it has been completely rewound. When installing a child safety seat, engage the belt's automatic locking retractor by pulling the seat belt webbing until it is fully extended. The ALR system engages only when the seat belt is at its maximum extension point.

Note: An automatic locking retractor disengages only when the seat belt is unbuckled and fully retracted. The belt can then be worn as a normal belt, sliding freely in and out and locking tight only in an emergency. Once disengaged, the belt must be fully extended to re-engage the locking mechanism whenever you install a child safety seat.

Always follow the detailed instructions provided by the child safety seat manufacturer. General guidelines are provided below.

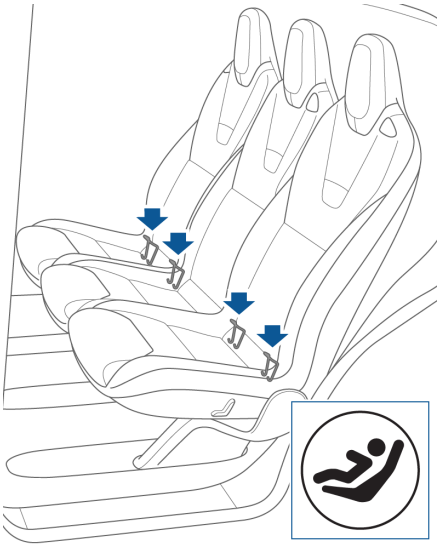
1. Place the child safety seat in Model X, and fully extend the seat belt. Route and buckle the seat belt in accordance with the child safety seat manufacturer's instructions.

2. Allow the seat belt to retract, and remove all slack in the seat belt while firmly pushing the child safety seat into the Model X seat.

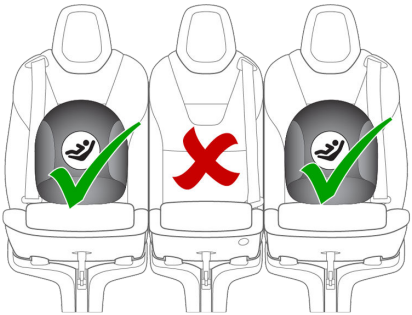
3. If the seat belt retained child safety seat has an upper tether, attach it to the back of the seat (see Attaching Upper Tether Straps on page 27).

## Installing LATCH Child Seats

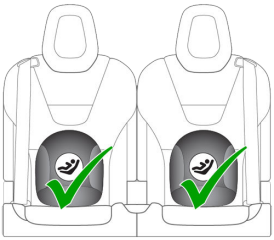
Lower LATCH anchors are provided in the second row outboard seats and in both rear row seats. The anchors are located between the seat's back rest and rear cushion. The exact location of each anchor is identified by a child safety seat identification button, illustrated below. The button is located on the seat back, directly above its associated anchor.



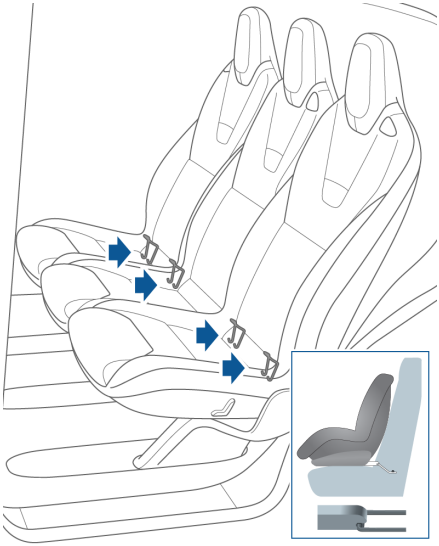
In the second row, install LATCH child safety seats in the outboard seating positions only. Use only a seat belt retained seat in the center position.



In the third row, you can install LATCH child safety seats in both seating locations.



To install a LATCH child safety seat, slide the safety seat latches onto the anchor bars until they click into place. Carefully read and follow the instructions provided by the child safety seat manufacturer.



Once installed, test the security of the installation before seating a child. Attempt to twist the child safety seat from side to side and try to pull it away from the seat, then check that the anchors are still securely in place.

## Attaching Upper Tether Straps

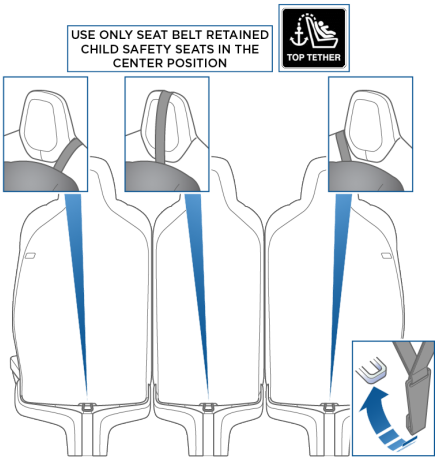
If an upper tether strap is provided, attach its hook to the anchor point located on the back of the second and third row seats.

In the outside seating positions, always position single-strap tethers to run to the side of the head restraints. In doing so, run it on the same side of the head restraint as the seat belt retraction mechanism. In the center seating seating position, position a single-strap tether over the top of the head restraint. For dual-strap tethers, position a strap on each side of the head restraint. Tighten according to the child safety seat manufacturer's instructions.

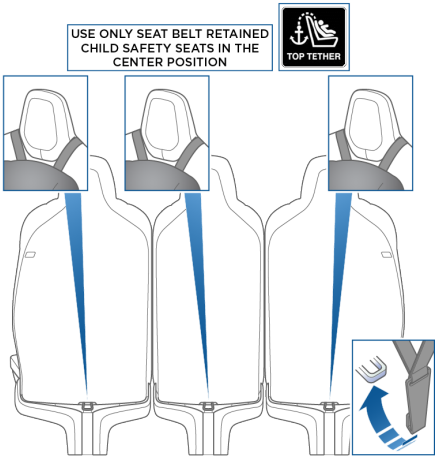
Note: To prevent the single-strap tether in the center position from moving side to side, the top of the head restraint deforms.

Note: If Model X is equipped with the optional executive rear seats, a rear centre seating position is not available.

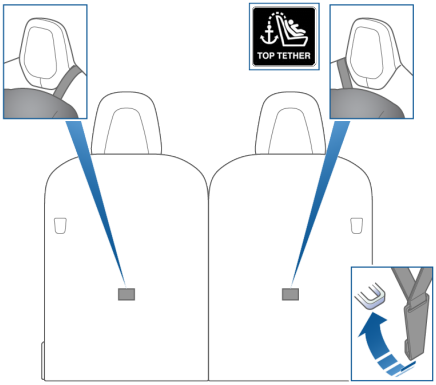
Single Strap - Second Row Seats:



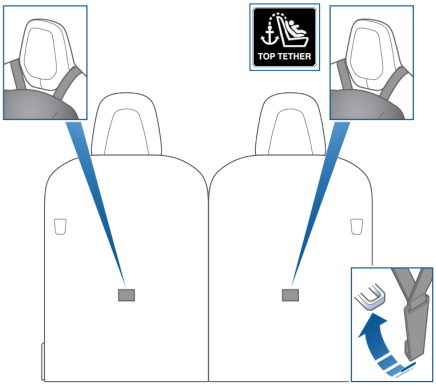

Dual Straps - Second Row Seats:




Single Strap - Third Row Seats




Dual Straps - Third Row Seats:




## Testing a Child Safety Seat

Before seating a child, always make sure the child safety seat is not loose:

1. Hold the child safety seat by the belt path and try to slide the safety seat from side to side and front to back.
2. If the seat moves more than one inch (2.5 cm), it is too loose. Tighten the belt or reconnect the LATCH retained child safety seat.
3. If you are unable to reduce slack, try a different seat location or try another child safety seat.

## Warnings - Child Safety Seats

Warning: Extreme hazard! Do not seat a child on the front passenger seat even if you are using a child safety seat. This seat has an airbag in front of it. Although this airbag is disabled when Model X detects a lightweight passenger, do not rely on technology to protect your child.

Warning: Child restraint systems are designed to be secured in vehicle seats by lap belts or the lap belt portion of a lap-shoulder belt. Children could be endangered in a crash if their child restraints are not properly secured in the vehicle

Warning: According to accident statistics, children are safer when properly restrained in the rear seating positions than in the front seating positions.

Warning: Do not use a forward facing child safety seat until your child weighs over 20 lbs (9 kg) and can sit independently. Up to the age of two, a child's spine and neck are not sufficiently developed to avoid injury in a frontal impact.

Warning: Do not allow a baby or infant to be held on a lap. All children should be restrained in an appropriate child safety seat at all times.

Warning: To ensure children are safely seated, follow all instructions provided in this document and by the manufacturer of the child safety seat.

Warning: Children should ride in a rear facing child safety seat using the seat's integrated 5-point harness for as long as possible.

Warning: Do not use seat belt extenders on a seat belt that is being used to install a child safety seat or booster seat.

Warning: When seating larger children, make sure the child's head is supported and the child's seat belt is properly adjusted and fastened. The shoulder portion of the belt must be away from the face and neck, and the lap portion must not be over the stomach.

Warning: Never attach two child safety seats to one anchor point. In a collision, one anchor point may be incapable of securing both seats.

Warning: Child restraint anchors are designed to withstand only those loads imposed by correctly fitted child restraints. Under no circumstances are they to be used for adult seatbelts,

harnesses, or for attaching other items or equipment.

Warning: Always check harnesses and tether straps for damage and wear.

Warning:

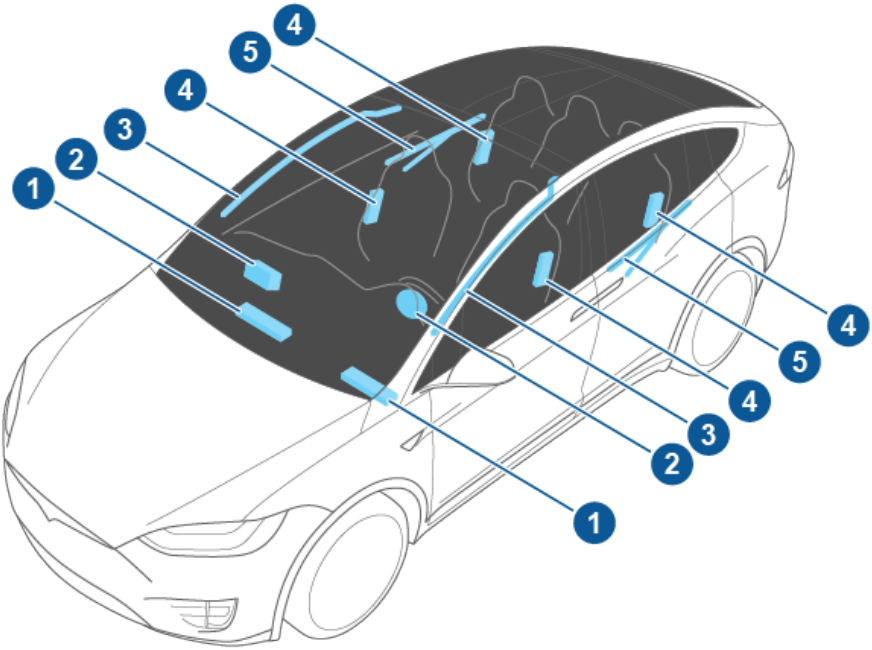
Warning: Never leave a child unattended, even if the child is secured in a child safety seat.

Warning: Never use a child safety seat that has been involved in an accident. Have the seat inspected or replaced as a described in the child safety seat manufacturer's instructions.

## Location of Airbags

Airbags are located in the approximate areas shown here. Airbag warning information is printed on the sun visors.

Model X is equipped with an air bag and lap/shoulder belt at both front outboard seating positions. The air bag is a supplemental restraint at those seating positions. All occupants, including the driver, should always wear their seat belts whether or not an air bag is also provided at their seating position to minimize the risk of severe injury or death in the event of a crash.




1. Knee airbags
2. Front airbags
3. Curtain airbags
4. Seat-mounted side airbags
5. Door-mounted airbags

## How the Airbags Work

Inflation of airbags depends on the rate at which the vehicle's cabin changes speed in a collision. The rate of deceleration determines whether airbags inflate.

Airbags inflate instantly with considerable force accompanied by a loud noise. The inflated bag, together with the seat belts, limits movement of occupants to reduce the risk of injury.

Front airbags are not ordinarily designed to inflate in rear collisions, rollovers, minor front or side collisions, heavy braking, or driving over bumps and potholes. Therefore, significant superficial damage can occur to the vehicle without the airbags inflating or, conversely, a relatively small amount of structural damage can cause airbags to inflate.

If you are planning to modify your vehicle for a person with disabilities in a way that may affect the airbag system, contact Tesla.

## Types of Airbags

Model X has the following types of airbags:

- Advanced front airbags: The front airbags are advanced airbags designed to reduce airbag related injuries to children or small adults who ride in the front seats. On the driver's side, the front airbag works with a seat position sensor that adjusts the inflation level based on the seating position of the occupant. On the passenger's side, the airbag responds to a sensing system in the seat that determines whether or not the passenger side front airbag inflates, and optimizes the inflation level based on the weight of the occupant (described below).
- Knee airbags: Knee airbags and the front airbags work together. The knee airbags limit the forward motion of the front seat occupants by restricting leg movement, thereby positioning the occupants so that the front airbags work more effectively.
- Seat-mounted side airbags: There is a seat-mounted side airbag in each of the front driver, front passenger and second row outboard seats. Seat-mounted side airbags protect the thorax region of the torso and the pelvis. They inflate in the event of severe side impact or severe offset frontal impact. The seat-mounted side airbags on both the impacted and non-impacted side of the vehicle will inflate. When the backrest of an outboard seat is fully folded in the forward position, its associated side airbag does not inflate.
- Curtain airbags: There is a curtain airbag on each side of Model X in the front roof-rail. Curtain airbags help protect the head and typically inflate in the event of a severe side impact, a severe offset frontal impact, or if the vehicle rolls over. Curtain airbags on both the impacted and non-impacted side of the vehicle will inflate.
- Door-mounted airbags: There is an airbag on each side of Model X mounted in the trim on the Falcon doors. These are the same as the curtain airbags in that they help protect the head and typically inflate in the event of a severe side impact, a severe offset frontal impact, or if the vehicle rolls over. The door-mounted airbags on both the impacted and non-impacted side of the vehicle will inflate.

## Passenger Front Airbag

Model X has an occupancy sensor in the front passenger seat that controls the status of the airbags based on the weight of the occupant. Passenger airbag status displays in the top right corner of the touchscreen to indicate whether the airbag will inflate (on) or not inflate (off) if a collision occurs.

Note: The occupancy sensor system meets the regulatory requirement of FMVSS 208 and automatically detects when inflating the passenger front airbags would be unnecessary or potentially harmful.

| Front passenger seat occupancy* | Passenger airbag status |
|---|---|
| Empty | OFF |
| Infant in child safety seat (up to 20 lbs/ 9kg) | OFF |
| Child or small occupant (20-100 lbs/9-45 kg) | ON or OFF |
| Heavy object/ occupant | ON |
| *Values are approximate. Occupants whose weight is close to the low weight threshold can cause the status to occasionally turn on and off depending on seating position and physique. | |

Note: It takes approximately six seconds after you power on Model X for the occupancy sensor to report accurate status of the front passenger airbag. As a result, when you first power on Model X, the status defaults to PASS AIRBAG ON, even in situations when it should be OFF because the seat is either empty or carrying a weight of 20 lbs (9 kg) or less. However, after the six second initialization, the status should display as PASS AIRBAG OFF. If it fails to do so, contact Tesla service immediately and seat passengers in the rear seating positions only.

If the status shows the airbag as permanently on, even when the seat is empty and the seat belt is unbuckled, contact Tesla immediately.

To make sure the sensing system can correctly detect occupancy status, eliminate the following:

- Objects lodged under the seat.
- Heavy objects sitting on the seat (briefcase, large purse).
- Objects wedged between the seat back and seat cushion.
- Cargo interfering with the seat.
- After market items attached to, or sitting on, the seat (covers, mats, blankets, etc.).

These conditions can interfere with the occupancy sensor. If you have eliminated the above possibilities, and the airbag status is still incorrect, ask passengers to ride in the rear seats and contact Tesla to have the airbag system checked.

Note: The front passenger seat's sensing system affects the operation of the passenger front and side airbags only. The other passenger airbags are not affected.

Warning: Never seat a child on the front passenger seat, even if the passenger airbag is off. All occupants age 12 and under must ride in the second and rear row seats (see Child Safety Seats on page 23).

Warning: To ensure accuracy of the occupant detection system, do not make any modifications to the front passenger seat.

Warning: Do not use seat covers on Model X. Doing so could restrict deployment of the side air bags if an accident occurs. It can also reduce the accuracy of the occupant detection system.

## Inflation Effects

When airbags inflate, a fine powder is released. This powder can irritate the skin and should be thoroughly flushed from the eyes and from any cuts or abrasions.

After inflation, the airbags deflate to provide a gradual cushioning effect for the occupants and to ensure the driver's forward vision is not obscured.

If airbags have inflated, or if your vehicle has been in an accident, always have the airbags, seat belt pre-tensioners and any associated components checked and, if necessary, replaced by Tesla.

In a collision, in addition to the airbags inflating:

- Doors unlock and the door handles extend.
- Hazard warning lights turn on.
- Interior lights turn on.
- High voltage is disabled.

To restore Battery power, use the touchscreen to manually power off Model X, then press the brake to power it back on again.

## Airbag Warning Indicator

The airbag indicator on the instrument panel remains lit if the airbag system is malfunctioning. The only time this indicator should light up is briefly when Model X first powers up, in which case it turns off within a few seconds. If it remains lit, contact Tesla immediately and do not drive.

## Airbag Warnings

Warning: No objects should be placed over or near the air bag on the instrument panel, because any such objects could cause harm if the vehicle is in a crash severe enough to cause the air bag to inflate.

Warning: All occupants, including the driver, should always wear their seat belts, whether or not an airbag is also provided at their seating position, to minimize the risk of severe injury or death in the event of a collision.

Warning: Front seat occupants should not place their arms over the airbag module, as an inflating bag can cause fractures or other injuries.

Warning: Do not use seat covers on Model X. Doing so could restrict deployment of the side air bags if an accident occurs. It can also reduce the accuracy of the occupant detection system.

Warning: Airbags inflate with considerable speed and force, which can cause injury. To limit injuries, ensure that occupants are wearing seat belts and are correctly seated, with the seat positioned as far back as possible. The National Highway Traffic Safety Administration (NHTSA) recommends a minimum distance of 10″ (25 cm) between an occupant's chest and an airbag.

Warning: Do not use a child safety seat or seat young children on a seat with an operational airbag in front of it. Doing so can cause injury or death if the airbag inflates.

Warning: To ensure correct inflation of the side airbags, maintain an unobstructed gap between an occupant's torso and the side of Model X.

Warning: Passengers should not lean their heads against the doors. Doing so can cause injury if a curtain airbag inflates.

Warning: Do not allow passengers to obstruct the operation of an airbag by placing feet, knees or any other part of the body on or near an airbag.

Warning: Do not attach or place objects on or near the front airbags, the side of the front seats, the headliner at the side of the vehicle, or any other airbag cover that could interfere with inflation of an airbag. Objects can cause serious injury if the vehicle is in a collision severe enough to cause the airbag to inflate.

Warning: Following inflation, some airbag components are hot. Do not touch until they have cooled.

## Creating a Driver Profile

You only need to adjust Model X once. When you first adjust the driver's seat, steering wheel, or driver's side mirror, the touchscreen prompts you to create a driver profile to save these adjustments. Your profile also saves some of the preferences you make using the touchscreen's Settings window.

A driver can add a new driver profile by touching Controls > Settings > Driver Profiles (or by touching the driver icon on the touchscreen's status bar, and touching Create Driver Profile). Enter the driver name and touch Create Profile.

If you change the position of the steering wheel, driver's seat, or driver's side mirror after you have saved a profile, the touchscreen prompts you to save the new position or restore the previously saved position (other preferences are automatically saved). To use a setting without saving or restoring, just ignore the prompt.

Note: Valet Mode is a built-in driver profile used to limit speed and restrict access to some Model X features (see Valet Mode on page 34).

## Restoring a Driver's Profile

To adjust Model X based on a driver's profile, touch the driver profile icon, located to the left side of the Tesla "T" on the touchscreen's status bar. Then choose the driver and the saved adjustments are automatically made.

## Saved Driver Settings

To see what settings are associated with your driver profile, touch Controls > Settings > Driver Profiles. Then touch See what's saved. A popup window lists the settings that are associated with a driver profile. These settings vary depending on the version of software currently running in Model X.

## Valet Mode

When Model X is in Valet Mode, the following restrictions apply:

- Speed is limited to 70 mph (113 km/h).
- Power is limited to approximately 120 kW and torque is limited to 300 Nm.
- Front trunk and glove box are locked.
- The navigation system does not display Places (this protects Home/Work locations).
- Voice commands are disabled.
- Cruise control is disabled.
- Most status bar functions are disabled.
- The Mobile Access setting is disabled.
- HomeLink and Driver Profiles are not accessible.

### Starting Valet Mode

With Model X in Park, touch the driver profile icon, located to the left of the Tesla "T" on the touchscreen's status bar, then touch Valet Mode.

The first time you start Valet Mode, you will be prompted to establish a 4-digit PIN that you will use to cancel Valet Mode.

When Valet mode is active, the instrument panel displays the word Valet above the driving speed and the Valet Mode driver profile displays on the touchscreen's status bar.

You can also use the Model X mobile app to start and cancel Valet Mode (provided Model X is in Park). When using the mobile app, you do not need to enter a PIN because you are already required to log into the app using your MY TESLA credentials.

Note: If you forget your PIN, reset it from inside Model X by entering your My Tesla credentials (which also cancels Valet Mode). You can also reset your PIN using the Model X mobile app.

Warning: Do not use Valet mode when towing a trailer. Torque limitations can make it difficult for Model X to pull a trailer up a hill.

### Cancelling Valet Mode

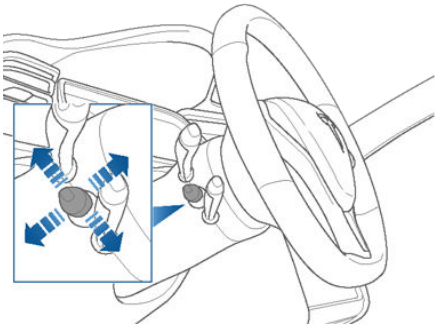
With Model X in Park, touch the Valet Mode driver icon on the touchscreen's status bar, then enter the 4-digit PIN.

When you cancel Valet Mode, all settings associated with the most recently used Driver Profile and climate control settings are restored, and all features are available.

Note: You do not need to enter a PIN to cancel Valet Mode from the mobile app.

## Adjusting Position

Adjust the steering wheel to the desired driving position by moving the control on the left side of the steering column. Using this control, you can move the steering wheel forward and backward and up and down.



Warning: Do not make adjustments while driving.

## Adjusting Sensitivity

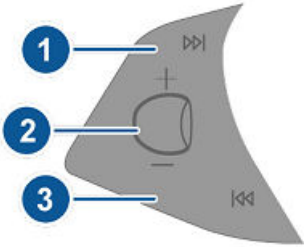
You can adjust the feel and sensitivity of the steering system to suit your personal preference:

1. On the touchscreen, touch Controls.
2. Choose a steering option:
    - Comfort - reduces the effort required to turn the wheel. In town, Model X feels easier to drive and park.
    - Standard - Tesla believes that this setting offers the best handling and response in all conditions.
    - Sport - Increases the effort required to turn the wheel. When driving at higher speeds, Model X feels more responsive.

The only way to really know which option you like best is to try them.

## Using Left Steering Wheel Buttons

Use the buttons on the left side of the steering wheel to change radio stations, control the media player's volume, and to choose what displays on the left side of the instrument panel (whenever the Navigation app is not displaying instructions).




1. Next

    If you are listening to local or satellite radio and you have defined more than one radio preset, press to play the next preset in the radio band that is currently playing. If you have not defined more than one preset, press to go to the next available frequency.

    If you are listening to Internet radio, or to an audio file on a connected Bluetooth or USB device, press to skip to the next song or station.
2. Scroll Wheel
    - To adjust the media volume, roll up or down.

      Note: The scroll wheel adjusts the volume for media, navigation instructions and phone calls based on what is currently in use. As you adjust volume, the instrument panel displays the volume level and whether you are adjusting volume for media, navigation or phone.
    - To mute the media volume, or to pause/play an audio file, tap the wheel.
    - To choose what displays on the left side of the instrument panel, press the scroll wheel briefly until the available options are displayed. Roll the scroll wheel to choose Empty, Car Statis, Clock, Media, Energy or Trips. When the option you want is highlighted, tap the scroll wheel.

      Note: The option you choose to display using the left scroll wheel is retained until you manually change it. It is also saved in your driver profile.
3. Previous

    Same as described above for Next, except it skips to the previous song or station.

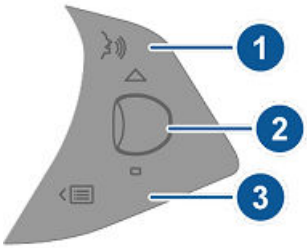
Note: Regardless of how you customize the left side of the instrument panel, it

automatically changes to display navigation instructions (if applicable), or to let you know if a door or trunk is open when Model X is in a driving gear.

## Using Right Steering Wheel Buttons

Use the buttons on the right side of the steering wheel to access call options while on a phone call, to browse the phonebook of a Bluetooth-connected phone, to choose what displays on the right side of the instrument panel, to adjust Model X features, and to use voice commands.

Note: Whenever you receive or make a phone call, the right side of the instrument panel automatically displays call options to help you easily handle phone calls on your Bluetooth-connected phone.




1. Touch to browse the phonebook of a Bluetooth-connected phone and touch again to close it.

   Press and hold to use voice commands to call a contact, navigate, or listen to Internet music. When you hear the tone, speak your command. Release the button when you finish speaking. For details, see Using Voice Commands on page 36.

2. Scroll Wheel

   - During a phone call, touch the scroll wheel to display call options that allow you to perform an action on the call, or access the phonebook.
   - Roll the wheel to adjust the most recently used feature from the feature list (see Menu button).
   - To choose what displays on the right side of the instrument panel, press the scroll wheel briefly until the available options are displayed. Roll the scroll wheel to choose Empty, Car Status, Clock, Media, Energy or Trips. When the option you want is highlighted, tap the scroll wheel.

     Note: The option you choose to display using the right scroll wheel is retained until you manually change it. It is also saved in your driver profile.

3. Menu button

   Press to display a menu that allows you to control the following Model X features:

   - All. Allows you to roll the wheel and choose from all available functions (listed next).
   - Climate Temps. Roll the wheel to change the temperature, or press the wheel to turn the climate control system on and off.
   - Fan Speed. Roll the wheel to adjust the speed of the fan used to cool or heat the cabin.
   - Display Brightness. Roll the wheel to change the brightness level of the displays, or press the wheel to restore default settings.
   - Media Source. Roll the wheel to control what Media Player is playing, or press the wheel to add/remove the currently playing station or audio track as a Favorite.

Press the menu button again to close the feature list.

## Using Voice Commands

You can use voice commands to call a contact, navigate, or listen to Internet music. Press and hold the voice button on the upper right side of the steering wheel. When you hear the tone, speak your command while continuing to hold down the voice button. Release the button when you finish speaking.

- To call a contact on your Bluetooth-connected phone, say “Call” or “Dial,” followed by the contact’s first and/or last name(s). For example, “Call Eric” or “Call Mike Phillips.”
- To search for, or navigate to, a location, say “Where is,” “Drive,” or “Navigate,” followed by an address, business name, business category, or landmark. For example, “Drive to Tesla in Menlo Park,” “Drive to Starbucks on Homestead in Cupertino,” or “Where is Stanford University?” If you have defined a navigation address for your home or work locations, you can use a voice command to "Navigate home" or "Navigate to work."
- To listen to an Internet music service, say “Listen to,” or “Play,” followed by the name of the song, album, artist or combination. To improve voice recognition accuracy, provide multiple cues in your command, such as artist plus song (for example, “Play Yellow Brick Road by Elton John” or “Listen to Yellow Brick Road”).

Note: You can also use voice commands to provide feedback to Tesla. Say "Note", "Report", "Bug note", or "Bug report" followed by your brief comments. Model X takes a snapshot of its systems, including screen captures of the touchscreen and instrument panel. Tesla periodically reviews these notes and uses them to continue improving Model X.

## Heated Steering Wheel

If Model X is equipped with the optional cold weather package, you can access a control that instantly warms up the steering wheel by touching Controls > Cold Weather > Heated Wheel. When turned on, a heater in the steering wheel provides radiant heat that keeps the steering wheel at a comfortable temperature.

## Horn

To sound the horn, press the center pad on the steering wheel.

## Adjusting Exterior Side Mirrors

Press the button associated with the mirror you want to adjust (left or right). The button's light turns on and you can then press the dial to move the mirror to the desired position. Repeat for the other side mirror. If prompted, touch Save on the touchscreen to save the mirror adjustment in your driver profile.

To fold exterior mirrors, press the center button. To set the mirrors to fold automatically whenever you Model X is locked, touch Controls > Settings > Vehicle > Mirror Auto-Fold > ON.

Note: If you manually folded the mirrors, they do not automatically unfold until your driving speed exceeds 10 mph (16 km/h).

The driver's side mirror automatically dims at night, in proportion to the level of glare from the headlights of a vehicle behind you (except when in Reverse gear). Also, both exterior side mirrors have heaters that turn on and off with the rear window defroster.

### Mirror Auto-tilt When Reversing

Both exterior mirrors can automatically tilt downward when backing up. To adjust the auto-tilt position, shift into Reverse, then adjust the mirrors as described above (press the button associated with the mirror you want to adjust, then press the dial to move the mirror to the desired position). Touch Save on the touchscreen to save the mirror adjustment in your driver profile.

When you shift back into Drive, the mirrors tilt back to their normal (upward) position. But now that you have adjusted them for backing up, they automatically tilt to the selected downward position whenever you shift into Reverse.

You can turn the auto-tilt feature on or off using the touchscreen, Touch Controls > Settings > Vehicle > Mirror Auto-Tilt.

## Rear View Mirror

Except when in Reverse gear, the rear view mirror automatically dims in proportion to the level of glare from the headlights of a vehicle behind you.

## Starting

When you open a door, Model X powers on the instrument panel and touchscreen. The center circle on the instrument panel displays the status of doors and the charge level, and you can operate all controls.

To drive:

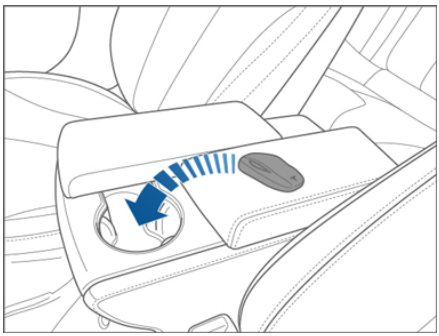
- PRESS THE BRAKE - the center circle on the instrument panel changes to display the speedometer, power meter, charge level, and selected gear (P, R, N, or D).
- SELECT A GEAR - all the way down for Drive and all the way up for Reverse.

Everything you need to know when driving Model X displays on the instrument panel.

### Key Not Inside

If Model X does not detect a key when you press the brake, the instrument panel displays a message telling you that a key was not detected.

Place the key in the center console cup holder where Model X can best detect it.



If Model X still does not detect the key, try holding it against the center console, immediately below the 12V power socket (see 12V Power Socket on page 113). Or try using another key. If another key does not work, contact Tesla.

A number of factors can affect whether Model X can detect the key. These include a low battery in the key, interference from other devices using radio signals, and objects between the key and receiver.

Always keep the key with you. After driving, you need it to restart Model X after it powers off. And when you leave Model X, you must bring it with you to lock Model X, either manually or automatically (see Walk-away Locking on page 9).

## Powering Off

When you finish driving, shift into Park by pressing the button on the end of the gear selector. The parking brake automatically engages and all systems keep operating. When you leave Model X with the key, it powers off automatically, turning off the touchscreen and instrument panel.

Model X also powers off automatically after being in Park for 15 minutes, even if you are sitting in the driver's seat.

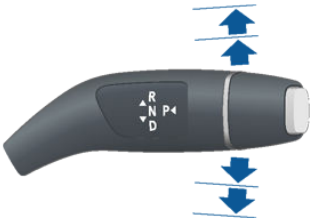
Although usually not needed, you can power off Model X while you are still sitting in the driver's seat. Touch Controls > E-Brake & Power Off > Power Off. Model X automatically powers back on again if you press the brake or touch anywhere on the touchscreen.

Note: Model X automatically shifts into Park whenever you leave the vehicle, even if you shift into Neutral before exiting. To keep Model X in Neutral, see Keeping Your Vehicle in Neutral (Tow Mode) on page 40.

## Shifting Gears

When Model X is in Park, you must press the brake to shift to another gear.

Move the lever up or down to change gears.




If you try to shift into a gear that the current driving speed prohibits, you will hear a chime and the gear does not change.

### Reverse

Push the lever all the way up and release. You can only shift into Reverse when Model X is stopped or moving less than 5 mph (8 km/h). If moving less than 1 mph (1.6 km/h), you must press the brake.

### Neutral

Push the lever up or down to the first position and release to shift into Neutral. Neutral allows Model X to roll freely.

If Model X is in Park and you use the touchscreen to release the parking brake (Controls > E-Brake & Power Off), Model X shifts into Neutral (see Parking Brake on page 53).

Model X automatically shifts into Park when you exit. To leave Model X in Neutral, use the touchscreen to engage Tow mode (see Keeping Your Vehicle in Neutral (Tow Mode) on page 40).

### Drive

Push the lever all the way down and release. You can shift into Drive when Model X is stopped or moving less than 5 mph (8 km/h) in Reverse. If Model X is moving less than 1 mph (1.6 km/h), you must press the brake to shift into Drive.

### Park

With Model X stopped, press the end of the gear selector. Whenever Model X is in Park, the parking brake is applied.

Model X automatically shifts into Park whenever you:

- Leave the vehicle.
- Connect a charge cable.

## Keeping Your Vehicle in Neutral (Tow Mode)

Model X automatically shifts into Park whenever you finish driving and leave Model X. To keep Model X in Neutral when you exit, allowing it to roll freely (for example, pulling onto a transporter, etc.), activate Tow mode:

1. Shift into Park.
2. Press the brake pedal.
3. Touch Controls > Settings > Service & Reset > Tow Mode.

Model X beeps, and shifts into Neutral (which releases the parking brake).

When Tow mode is active, Model X displays this indicator light on the instrument panel, along with a message telling you that Model X will remain free rolling.

Note: In Tow mode, Model X does not shift into a driving gear. To cancel Tow mode, shift into Park or touch Tow mode again. Tow mode also cancels if you use the touchscreen to apply the parking brake (Controls > E-Brake & Power Off > Parking Brake).

## Instrument Panel Overview

The instrument panel changes depending on whether Model X is:

- Off (shown below).
- Driving (see Instrument Panel - Driving on page 44).
- Charging (see Charging Status on page 133).

When Model X is off, the instrument panel shows remaining estimated range, status of doors, and outside temperature. When you press the brake, indicator lights flash on briefly along the top. Unless an indicator light applies to a current situation, it should turn off. If an indicator light fails to turn on or off, contact Tesla.

Note: The following illustration is provided for demonstration purposes only. Depending on vehicle options, software version, and market region, the information displayed may be slightly different.

The following indicators illuminate on the instrument panel to advise you or alert you of a specific condition.

| Indicator | Description |
|---|---|
| | Low beam headlights are on. |
| | High beam headlights are on. Illuminates on a Model X that is equipped with the optional Autopilot Tech Package only in situations where high beams are on but the Auto High Beam setting is turned off. See High Beam Headlights on page 49. |
| | High beam headlights are currently turned on, and Auto High Beam is ready to turn off the high beams if light is detected in front of Model X. See High Beam Headlights on page 49. |
| | High beam headlights are temporarily turned off because Auto High Beam is on and is detecting light in front of Model X. When light is no longer detected, the high beams will automatically turn back on. See High Beam Headlights on page 49. |

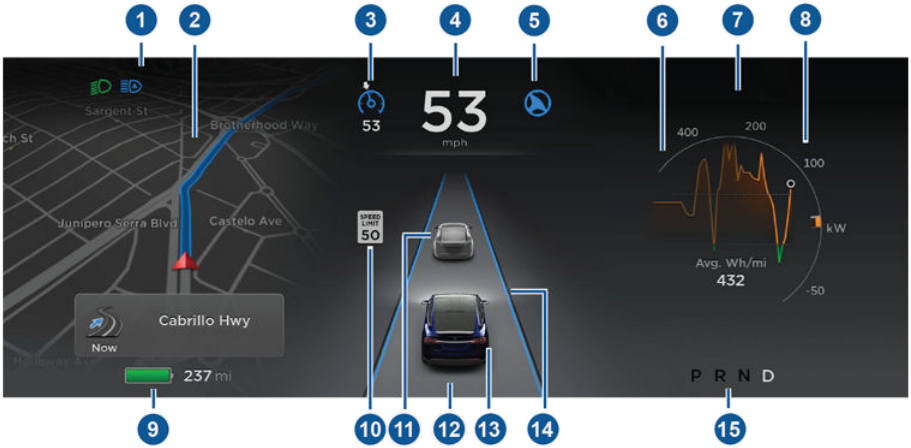
| Indicator | Description |
|---|---|
| | Parking lights (side marker lights, tail lights, and license plate lights) are on. See Lights on page 46. |
| | Front fog lights (optional). See Lights on page 46. |
| | Electronic stability control systems are applying the brake to the relevant wheel to prevent slippage (light flashes). See Traction Control on page 54. |
| | Smart Air Suspension's automatic self-leveling is disabled. In other words, Model X is in Jack mode and is ready to be lifted or pulled onto a transporter. Jack mode cancels when Model X is driven over 4.5 mph (7 km/h). See Smart Air Suspension on page 108. |
| | A Smart Air Suspension fault is detected. Contact Tesla. See Smart Air Suspension on page 108. |
| BRAKE | A brake system fault is detected or the brake fluid level is low. See Brakes on page 52. Contact Tesla immediately. |
| | Airbag safety. If this indicator does not flash on briefly when Model X prepares to drive, or if it remains on, contact Tesla immediately. See Airbag Warning Indicator on page 33. |
| ABS | An ABS (Anti-lock Braking System) fault is detected. See Brakes on page 52. Contact Tesla immediately. |
| PARK | The parking brake is manually applied. See Parking Brake on page 53. |
| | A parking brake fault is detected. Contact Tesla. See Parking Brake on page 53. |
| | Vehicle Hold is actively applying the brakes. See Vehicle Hold on page 57. |

| Indicator | Description |
|---|---|
| | Tire pressure warning. The pressure of a tire is out of range. If a fault with the Tire Pressure Monitoring System (TPMS) is detected, the indicator flashes. For a TPMS fault, contact Tesla. See Tire Care and Maintenance on page 135. |
| | A door or trunk is open. See Front doors. |
| | A seat belt for an occupied seat is not fastened. See Seat Belts on page 21. |
| | The traction control system has been disabled. See Traction Control on page 54. |
| | Model X is in Tow mode and can roll freely. It does not automatically shift into Park when you exit. See Instructions for Transporters on page 168. |
| | Trailer mode is active. See Towing a Trailer on page 63. |
| | Flashes green when the left turn signal is operating. Both turn signal indicators flash green when the hazard warning flashers are operating. |
| | Flashes green when the right turn signal is operating. Both turn signal indicators flash green when the hazard warning flashers are operating. |

## Instrument Panel - Driving

When Model X is driving (or ready to drive), the instrument panel shows your current driving status and a real-time visualization of the road as detected by Model X's Autopilot components (see About Driver Assistance on page 71).

Note: The following illustration is provided for demonstration purposes only. Depending on vehicle options, software version, and market region, the information displayed may be slightly different.




1. Indicator lights display along the top to provide status (see Instrument Panel on page 41).
2. When you are actively navigating to a destination, navigation instructions display here. Use the left steering wheel buttons to change what displays on the left side of the instrument panel whenever navigation instructions are not displayed (see Using Left Steering Wheel Buttons on page 35).
3. Traffic-Aware Cruise Control is cruising at a set speed. When Traffic-Aware Cruise Control is available but you haven't set a cruising speed, the icon is gray and the speed is not shown (see Traffic-Aware Cruise Control on page 74).
4. Driving speed.
5. Autosteer is actively steering Model S. When Autosteer is available but you haven't activated it, the icon is gray (see Autosteer on page 79).
6. On the Energy graph, dashed lines appear on the power meter if Model X is limiting power. The dashed lines appear on the top portion (energy being used) when power available for acceleration is being limited, and on the bottom portion (energy being gained) when power that can be gained by regenerative braking is limited. Model X limits power for many reasons. Here are just a few examples:
   - Acceleration may be limited when the Battery is reaching a low state of charge or if the powertrain is hot.
   - Both acceleration and regenerative braking may be limited when the ambient temperature is either very high or very low.
   - Regenerative braking may be limited when the Battery is fully charged.

   Note: Use the right steering wheel buttons to control what displays on the right side of the instrument panel (see Using Right Steering Wheel Buttons on page 36).
7. Pay attention to important alert messages that display here. If any alerts are in effect, you can view information about them by touching the alert icon (exclamation mark) on the touchscreen's status bar (the topmost area of the touchscreen).

8. Use the right steering wheel buttons to change what displays on the right side of the instrument panel whenever a phone call is not active (see Using Left Steering Wheel Buttons on page 35).
9. Total estimated driving distance (or energy) available. Instead of driving distance, you can display the percentage of battery energy remaining. To do so, touch Controls > Settings > Units & Format > Energy & Charging (see Settings on page 99).

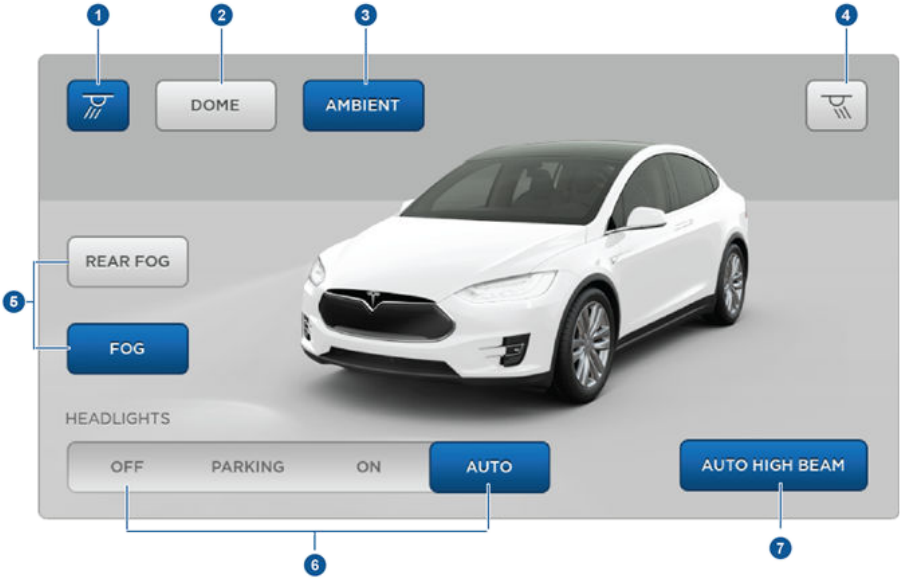
   Note: When anticipating when you need to charge, use range estimates as a general guideline only.

   Note: In cold weather, some of the stored energy in the Battery may not be available on your drive because the Battery is too cold. When this happens, a portion of the Battery meter is blue and the driving distance value has a snowflake image next to it. If Model X is plugged in, you can heat your Battery using wall power by turning on climate control using the mobile app. When the Battery warms up, the blue portion on the meter and the snowflake image are no longer displayed.
10. The speed limit (if available) that is currently being detected by Speed Assist (see Speed Assist on page 90).
11. The car in front of you (if applicable).
12. Pay attention to important driving-related messages that appear at the bottom center of the instrument panel.
13. Your Model X.
14. When Autosteer is active, the driving lane is highlighted in blue (see Autosteer on page 79). The lane may highlight in red If a front wheel passes over a lane marking and the associated turn signal is off (see Lane Assist on page 85).
15. Currently selected gear: Park, Reverse, Neutral, or Drive.

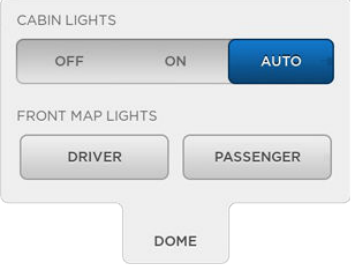
## Controlling Lights

Touch Controls on the bottom corner of the touchscreen to control most of the lights.

In addition to the lights that you can control from the touchscreen, Model X has convenience lights that turn on and off automatically based on what you are doing. For example, you will notice interior lights, marker lights, tail lights, door handle lights, and puddle lights that turn on when you unlock Model X, when you open a door, and when you shift into Park. They turn off automatically after a minute or two or when you shift into a driving gear or lock Model X.



1. Touch to control front map lights.
2. If you touch DOME, a popup appears that allow you to control all cabin lights as well as the individual map lights associated with the front seating positions. If cabin lights are set to ON, all interior cabin lights, including the light in the rear trunk, turn on when you unlock Model X, open a door upon exiting, or shift into P (Park). They turn off after 60 seconds, when you lock Model X, or when you shift into a driving gear. If set to AUTO, cabin lights turn on only when little or no light is detected.




You can also turn on an individual dome light in the second or third row by touching its lens. If you manually turn a dome light on, it turns off when Model X powers off. If Model X was already powered off when you manually turned the light on, it turns off after 60 minutes.

3. If you turn on AMBIENT lights, the lights on the door arm rests turn on whenever the headlights are on.
4. Touch to control rear map lights.
5. Touch to turn the front (optional) or rear fog lights on or off. Fog lights operate only when the headlights are on. When headlights are turned off, fog lights also turn off.

The Rear Fog indicator displays on the instrument panel whenever rear fog lights are on.

The Front Fog indicator displays on the instrument panel whenever the optional front fog lights are on.

6. Headlights are set to AUTO each time you start Model X. Touch these options to temporarily change the exterior light setting:

| | |
|---|---|
| OFF | All exterior lights (headlights, tail lights, side marker lights, parking lights, and license plate lights) turn off until you manually turn them back on or until the next time you drive Model X. |
| PARKING | Only the side marker lights, parking lights, tail lights and license plate lights turn on. |
| ON | All exterior lights (headlights, tail lights, side marker lights, parking lights, and license plate lights) turn on. |
| AUTO | All exterior lights (headlights, tail lights, side marker lights, parking lights, and license plate lights) turn on automatically when driving in low lighting conditions. If you change to a different setting, lights always revert to this AUTO setting on your next drive. |

Note: Model X has a series of lights along the lower rim of the headlights. These lights automatically turn on whenever Model X is powered on and a driving gear is engaged unless Model X is in Range Mode. These lights can not be turned on and off. These lights also serve as Daytime Running Lights (DRL) to comply with jurisdictions (for example, Canada) where DRL lights must always be turned on when driving.

Warning: Always ensure that your headlamps are switched to AUTO or ON, as appropriate, during all low visibility conditions. Failure to do so may result in a collision.

7. If you turn on AUTO HIGH BEAM, high beam headlights turn on and off automatically based on whether or not light is detected in front of Model S (see High Beam Headlights on page 49). This feature is available only if Model X is equipped with the optional Autopilot Tech Package.

## High Beam Headlights

Push the left-hand steering column lever away from you. To cancel, pull the lever toward you.

If Model X is equipped with Driver Assistance components (see About Driver Assistance on page 71), and you have purchased the optional Autopilot Tech Package, the high beam headlights can automatically switch to low beam when there is light detected in front of Model X (for example, from an oncoming vehicle or street lights). To turn this feature on, touch Controls > Auto High Beam.

Note: Your chosen setting is retained until you manually change it. It can also be saved in your driver profile.

In situations where high beams are turned off because Auto High Beam is turned on and light is detected in front of Model X, you can temporarily turn on high beams by pulling the lever all the way toward you.

The following indicator lights are visible on the instrument panel when high beams are turned on:

High beams are turned on and the Auto High Beam setting is turned off.

High beams are currently turned on, and Auto High Beam is ready to turn off the high beams if light is detected in front of Model X.

High beams are temporarily turned off because Auto High Beam is on and is detecting light in front of Model X. When light is no longer detected, the high beams will automatically turn back on.

To flash the headlight high beams, pull the lever fully toward you and release.

Warning: Auto High Beam is an aid only and is subject to limitations. It is the driver's responsibility to make sure that the headlights are always adjusted as appropriate for the weather conditions and driving circumstances.

## Headlights After Exit

When you stop driving and park Model X in low lighting conditions, the exterior lights automatically turn on. They automatically turn off after two minutes or when you lock Model X.

You can turn this feature on and off using the touchscreen. Touch Controls > Settings > Vehicle > Headlights After Exit. When Headlights After Exit is set to Off, the headlights turn off when you engage the Park gear.

## Adaptive Front Lighting System (AFS)

The Adaptive Front Lighting System (AFS) automatically adjusts the beam of the headlights to improve your driving view. For example, to improve visibility while driving on winding roads at night, the AFS casts the beam in the direction of the curve. Electric sensors measure speed, steering angle and yaw (the rotation of the car around the vertical axis) to determine the optimum position of the headlights based on current driving conditions. These sensors also prevent the lights from turning unnecessarily.

The Adaptive Front Lighting System (AFS) operates whenever headlights are on. If Model X isn't moving, or is moving in reverse, the adaptive headlights do not activate. This prevents the lights from inadvertently blinding other drivers.

If the AFS fails, the instrument panel displays an alert. Contact Tesla Service.

## Curb Lights

LED curb lights broaden the beam of the headlights to provide additional lateral illumination whenever low beam headlights are turned on. Curb lights are particularly useful for casting light around a corner being turned. It improves your view of the curb, pedestrians, etc. In contrast to the Adaptive Front Lighting System (AFS) which provides superior illumination of curves when driving at normal speeds, curb lights are designed to improve visibility at low speeds, such as when parking, turning at a dark intersection, turning into a driveway, making u-turns and turning on extremely winding roads.

Curb lights operate automatically whenever low beam headlights are on.

## Turn Signals

Move the left-hand steering column lever up (before turning right) or down (before turning left).

The turn signals stop operating when canceled by the steering wheel, or when you return the lever to the central position.

The corresponding turn signal indicator lights up on the instrument panel when a turn signal is operating. You also hear a clicking sound.

Warning: If Model X is equipped with both Autopilot hardware and the optional Autopilot Tech Package, engaging a turn signal can cause Model X to accelerate when using Traffic-Aware Cruise Control in specific situations (see Overtake Acceleration on page 76).

Lane Change Flash

To indicate a lane change, quickly press the lever up or down against the spring pressure, then release. The corresponding turn signal flashes three times.

## Hazard Warning Flashers

To turn on the hazard warning flashers, press the button located on the side of the touchscreen closest to the steering wheel. All turn signals flash. Press again to turn off.

Note: Hazard warning flashers operate even without a Model X key nearby.

## Wipers

To wipe the windshield, rotate the end of the left-hand steering column lever away from you. You can choose from four levels:

- 1st: Auto with low rain sensitivity.*
- 2nd: Auto with high rain sensitivity.*
- 3rd: Continuous, slow.
- 4th: Continuous, fast.

For a single wipe, press and release the end of the lever.

If the wipers are set to Auto and the sensor detects no water, the wipers do not wipe.

When you operate the wipers, headlights automatically turn on (if they are not on already).

*Model X has a rain sensor located on the inside of the windshield at the base of the interior mirror. When wipers are set to Auto, the frequency at which they wipe depends on how much water the sensor detects. When wipers are set to the 2nd level, the sensor is more sensitive.

To extend the life of wiper blades, remove ice from the windshield before turning wipers on. Ice has sharp edges that can damage the rubber on the blades.

Periodically check and clean the edge of the wiper blade. If damaged, contact Tesla Service..

⚠ Caution: In harsh climates, ensure that the wiper blades are not frozen or adhered to the windshield.

### De-icing Wipers

To make wiper blades easy to access so you can remove any ice and snow, shift Model X into Park, then use the touchscreen to move them to the service position. Touch Controls > Settings > Service & Reset > Service Mode > ON. When parking in cold outdoor climates, it is helpful to leave Model X with the wipers in the service position. In this position, they are closer to the defrost vent, allowing you to thaw them by directing air from the climate control system towards the windshield.

Note: Wipers automatically return to their normal position when you shift Model X out of Park.

If Model X is equipped with the optional cold weather package, you can de-ice wipers by touching Controls > Cold Weather > Heated Wipers. Wiper heaters automatically turns off after 15 minutes.

## Washers

Press the button on the end of the left steering column lever to spray washer fluid onto the windshield. You can press this button at two levels. Press partially for a single wipe, without any washer fluid. Press fully for both wipe and wash. When washing the windshield, the wipers will perform two wipes after you release the button, then a third wipe a few seconds later.

Periodically top up washer fluid (see Topping Up Washer Fluid on page 149).

### De-icing Washer Nozzles

If Model X is equipped with the optional cold weather package, washer nozzles have de-icers that turn on whenever the ambient temperature nears freezing, or when you turn on the heated wipers (Controls > Cold Weather > Heated Wipers). The washer de-icers turn off when the heated wipers turn off (after 15 minutes), provided the temperature is warm enough to prevent freezing.

## Braking Systems

Model X has an anti-lock braking system (ABS) that prevents the wheels from locking when you apply maximum brake pressure. This improves steering control during heavy braking in most road conditions.

During emergency braking conditions, the ABS constantly monitors the speed of each wheel and varies the brake pressure according to the grip available.

The alteration of brake pressure can be felt as a pulsing sensation through the brake pedal. This demonstrates that the ABS is operating and is not a cause for concern. Keep firm and steady pressure on the brake pedal while experiencing the pulsing.

The ABS indicator flashes briefly on the instrument panel when you first start Model X. If this indicator lights up at any other time, an ABS fault has occurred and the ABS is not operating. Contact Tesla. The braking system remains fully operational and is not affected by an ABS failure. However, braking distances may increase.

If the instrument panel displays this indicator at any time other than displaying briefly when you first start Model X, a brake system fault is detected or the brake fluid level is low. Contact Tesla immediately.

### Emergency Braking

In an emergency, fully press the brake pedal and maintain firm pressure, even on low traction surfaces. The ABS varies the braking pressure to each wheel according to the amount of traction available. This prevents wheels from locking and ensures that you stop as safely as possible.

Warning: Do not pump the brake pedal. Doing so interrupts operation of the ABS and can increase braking distance.

Warning: Always maintain a safe distance from the vehicle in front of you and be aware of hazardous driving conditions. While the ABS can improve stopping distance, it cannot overcome the laws of physics. It also does not prevent the danger of hydroplaning (where a layer of water prevents direct contact between the tires and the road).

If Model X is equipped with Autopilot hardware, Automatic Emergency Braking automatically applies full braking in situations where a collision is considered imminent (see Automatic Emergency Braking on page 88).

## Brake Wear

Model X brake pads are equipped with wear indicators. A wear indicator is a thin metal strip attached to the brake pad that squeals as it rubs against the rotor when the pad wears down. This squealing sound indicates that the brake pads have reached the end of their service life and require replacement. To stop the squealing, contact Tesla Service.

Warning: Neglecting to replace worn brake pads results in damage to the braking system and can create a braking hazard.

## Regenerative Braking

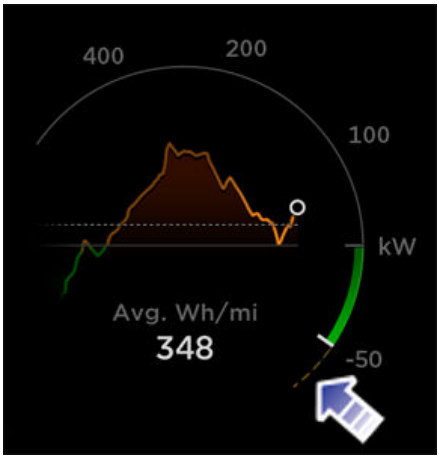
Whenever Model X is moving and your foot is off the accelerator, regenerative braking slows down Model X and feeds any surplus energy back to the Battery.

By anticipating your stops and simply removing your foot from the accelerator to slow down, you can take advantage of regenerative braking to increase driving range. Of course, this is no substitute for regular braking when needed for safety.

Note: If regenerative braking is aggressively slowing Model X, such as on a steep descent, brake lights turn on to alert other road users that you are slowing down.

The Energy app displays real-time feedback on the amount of energy being gained by regenerative braking. You can also display the power meter on either side of the instrument panel by choosing Energy using the scroll button on the steering wheel (see Steering Wheel on page 35).

The amount of energy fed back to the Battery using regenerative braking can depend on the current state of the Battery and the charge level setting that you are using. If regenerative braking is limited, a dashed yellow line displays on the power meter. For example, regenerative braking may be limited if the Battery is already fully charged or if the ambient temperature is low.




To Set the Regenerative Braking Level

You can use the touchscreen to change the level of regenerative braking:

1. Touch Controls > Driving > Regenerative Braking.
2. Choose from two levels:
   - Standard. Provides the maximum amount of regenerative braking. When you release the accelerator, Model X slows down faster, reducing the need to use the brakes.
   - Low. Limits regenerative braking. When you release the accelerator, Model X takes longer to slow down and coasts further.

## Parking Brake

The parking brake automatically engages when you shift Model X into Park, and releases when you shift into any other gear.

Note: The parking brake operates on the rear wheels only, and is independent of the foot-operated brake system.

Use the touchscreen to manually release the parking brake (which also shifts Model X into Neutral):

1. Touch Controls > E-Brake & Power Off.
2. Press the brake pedal, then touch Parking Brake. If Model X was previously in Park, it shifts into Neutral.

The parking brake indicator lights up on the instrument panel whenever you use the touchscreen to manually apply the parking brake.

If an electrical issue occurs with the parking brake, an amber parking brake fault message displays at the top center of the touchscreen.

Caution: In the unlikely event that Model X loses electrical power, you cannot release the parking brake.

## How It Works

The traction control system constantly monitors the difference in speed between the front and rear wheels. If Model X experiences a loss of traction, the system minimizes wheel spin by controlling brake pressure and motor power. By default, the traction control system is always active. Under normal conditions, it should remain active to ensure maximum safety.

To allow the wheels to spin at a limited speed, you can enable slip start. Slip start can be enabled only when Model X is moving 20 mph (32 km/h) or slower. Slip start automatically disables when the speed exceeds 40 mph (64 km/h).

This indicator displays on the instrument panel whenever the traction control system is actively controlling brake pressure and motor power to minimize wheel spin.

Warning: Traction control can not prevent accidents caused by driving dangerously or turning too sharply at high speeds.

### Allowing Wheel Slip

Under normal conditions, the traction control system should remain enabled. Disable it only in circumstances where you deliberately want the wheels to spin, such as:

- Starting on a loose surface, such as gravel or snow.
- Driving in deep snow, sand or mud.
- Rocking out of a hole or deep rut.

To allow the wheels to spin, touch Controls > Driving > Traction Control > Slip Start.

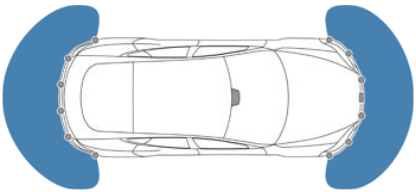
This indicator displays at the top center of the touchscreen whenever the wheels are allowed to spin.

Although the traction control system automatically reactivates the next time you start Model X, it is strongly recommended that you enable it immediately after the circumstances that required you to disable it have passed.

## How Park Assist Works

Model X has several sensors designed to detect the presence of objects nearby. When moving slowly in Drive or Reverse, the sensors alert you if an object is detected in close proximity to the front and rear of your Model X.

The sensors are activated when driving less than 5 mph (8 km/h).



Warning: Never depend on Park Assist to inform you if an area you are approaching is free of objects and/or people. Several external factors can reduce the performance of Park Assist, causing either no readings or false readings (see Limitations and False Warnings on page 56). Therefore, depending on Park Assist to determine if Model X is approaching an obstruction can result in damage to the vehicle and/or objects, and can potentially cause serious injury. Always inspect the area with your own eyes. When reversing, perform shoulder checks and use all mirrors. Park assist does not detect children, pedestrians, bicyclists, animals, or objects that are moving, protruding, located too far above or below the sensors, or too close or too far from the sensors. Park Assist is for guidance purposes only and is not intended to replace your own direct visual checks. It is not a substitute for careful driving.

## Visual and Audio Feedback

When you shift to Reverse, the Park Assist view displays on the left side of the instrument panel, showing any objects that are in close proximity to the front and rear of Model X. This view closes when you shift into Drive unless objects are detected close to the front of the Model X, in which case the Park Assist view closes automatically when your driving speed exceeds 5 mph (8 km/h) . When reversing, visual feedback also displays on the touchscreen, immediately below the camera view (see Rear View Camera on page 61). You can manually close the park assist view on the touchscreen by touching the X in the upper left corner.

When driving with the Camera app displayed on the touchscreen, you can switch to the Park Assist view when driving at speeds below 5 mph (8 km/h) . Touch the button located in the upper left corner of the Camera app window. This is useful if you need assistance with parallel parking.

If chimes are turned on (see Controlling Audible Feedback on page 56), an audible beep sounds as you approach an object. You can temporarily mute the chime by pressing the scroll wheel on the left side of the steering wheel or by touching the mute button located on the in the bottom left corner of the Park Assist view.

Note: If you are driving with the camera app displayed on the touchscreen, you can switch to the Park Assist view by touching the icon in the upper left corner of the camera app window. You must be driving at speeds below 5 mph (8 km/h).

Note: If a sensor is unable to provide feedback, the instrument panel displays an alert message.

Caution: Keep sensors clean from dirt, debris, snow, and ice. Avoid using a high pressure power washer on the sensors and do not clean a sensor with a sharp or

abrasive object that can scratch or damage its surface.

⚠ Caution: Do not install accessories or stickers on or near the parking sensors.

## Controlling Audible Feedback

You can use Park Assist with or without audible feedback. To turn chimes on or off, touch Controls > Settings > Safety & Security > Park Assist Chimes.

You can also mute the chimes temporarily by pressing the scroll wheel on the left side of the steering wheel or by touching the mute button in the bottom left corner of the Park Assist view. The chimes are muted until you shift into a different gear or drive over 5 mph (8 km/h).

## Limitations and False Warnings

The parking sensors may not function correctly in these situations:

- One or more of the parking sensors is damaged, dirty, or covered (such as mud, ice, or snow).
- Object is located below approximately 8 inches (20 cm) (such as a curb or low barrier).
- Weather conditions (heavy rain, snow, or fog) are interfering with sensor operation.
- Object is thin (such as a sign post).
- A sensor's operating range has been exceeded.
- Object is sound-absorbing or soft (such as powder snow).
- Object is sloped (such as a sloped embankment).
- Model X has been parked in, or being driven in, extremely hot or cold temperatures.
- The sensors are affected by other electrical equipment or devices that generate ultrasonic waves.
- Object is located too close to the bumper.
- A bumper is misaligned or damaged.
- An object that is mounted to Model X is interfering with and/or obstructing the sensor (such as a bike rack or a bumper sticker).

## Other Parking Aids

In addition to Park Assist, when shifted into Reverse gear, the backup camera displays a view of the area behind Model X (see Rear View Camera on page 61).

When Model X is stopped, Vehicle Hold continues to apply the brakes even after you remove your foot from the brake pedal. When driving up a hill or on a flat surface, brake as you normally would and when Model X is fully stopped, the brakes remain engaged when you release the pedal. When driving downhill, engage Vehicle Hold by applying the brakes firmly after coming to a complete stop. Whenever Vehicle Hold is actively applying the brakes, the instrument panel displays the Vehicle Hold indicator light.

This indicator displays on the instrument panel whenever Vehicle Hold is engaged.

To disengage Vehicle Hold, press the accelerator pedal or press and release the brake pedal. Shifting into Neutral also releases Vehicle Hold.

Note: After actively braking Model X for approximately 10 minutes, Model X shifts into Park and Vehicle Hold cancels. Model X also shifts into Park if it detects that the driver has left the vehicle.

## Displaying Trip Information

Trip information displays on the touchscreen when you touch Controls > Trips. There are two trip meters available, A and B. To reset a particular trip meter, touch its associated RESET.

Note: You can also display range and trip information on the instrument panel (see Using Left Steering Wheel Buttons on page 35).

## Driving Tips to Maximize Range

You can maximize your driving range using the same driving habits that you use to conserve fuel in a gasoline-powered vehicle. In addition to driving habits, energy consumption depends on environmental conditions (such as cold weather and hilly roads). To get the maximum mileage from a charge:

- Avoid frequent and rapid acceleration.
- Instead of using the brake to slow down, move your foot off the accelerator. Whenever Model X is moving and your foot is off the accelerator, regenerative braking slows down Model X and feeds surplus energy back to the Battery (see Regenerative Braking on page 53).
- Keep tires at the recommended inflation pressures (see Tire Care and Maintenance on page 135).
- Lighten your load by removing any unnecessary cargo.
- Limit the use of resources such as heating, signature lighting, and air conditioning. Using seat heaters to keep warm is more efficient than heating the cabin. To automatically limit the amount of power that the climate control system uses to maintain the temperature of the Battery and the cabin area, touch Controls > Driving > Range Mode > ON.

The power meter on the instrument panel and the Energy app (described next) provide feedback on energy usage. With this feedback, you will soon become familiar with how driving habits and environmental conditions impact how much energy Model X is using.

## Energy App

Use the energy app to view real-time and projected energy usage. Choose from two types of charts:

- Consumption Chart - display how much energy Model X has consumed over the past 5, 15 or 30 miles (10, 25 or 50 kms).
- Trip Chart - If your Model X is equipped with the navigation option, you can monitor the amount of energy being used while navigating to a destination. You can track actual usage against the initial prediction. The green line represents the actual usage whereas the gray line represents predicted usage. To change the zoom level, touch the zoom icon located in the top right corner of the chart.

Note: The Trip Chart displays energy usage only if you are currently navigating to a destination.

Note: In some situations, values and distances on the Trip chart may be inaccurate. For example, when charging Model X during an active navigation route. To resolve inaccuracies, cancel and restart navigation to the destination.

## Saving Energy

Model X has an energy-saving feature that reduces the amount of energy being consumed when Model X is not in use. Touch Controls > Displays > Energy Saving and choose from the following options:

- OFF. Model X shifts to the energy-saving mode at night (10 pm to 5 am).
- ON. Significantly less energy is consumed whenever Model X is not in use. The start-up time of the instrument panel and Bluetooth could be slower.
- Always Connected. Preserves cell connectivity when energy saving is active. This allows the mobile app to connect to Model X more quickly, and provides immediate 3G internet access when entering the car. Slightly more energy is consumed.

## Range Assurance

Model X protects you against running out of energy. Model X continuously monitors its energy level and proximity to known charging locations.

Touch the range assurance icon, located in the top right corner of the map/navigation window, to control what charging stations display on the map:

| | |
|---|---|
| | The map displays superchargers only. |
| | The map displays all visited chargers, Chademo chargers, and destination chargers. In situations where a charging location may not be reachable based on your currently available driving range, its associated icon on othe map displays as semi-transparent. |

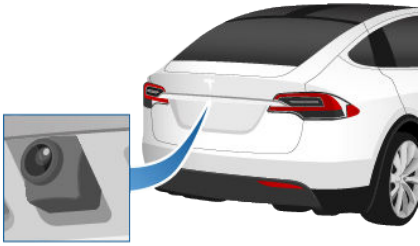
When you are at risk of driving beyond the range of known charging locations, a popup message displays on the touchscreen giving you the opportunity to display a list of charging locations that are within range. The list includes superchargers, destination chargers, and locations where you have previously charged. When you select a charging location from the list, Model X provides navigation and the turn-by-turn direction list includes the predicted amount of energy that will remain when you arrive at the charging destination.

In addition to the popup message that displays when you are at risk of driving beyond the range of known charging locations, a warning symbol displays on the range assurance icon:

| | |
|---|---|
| | Touch to display a search list of charging locations that are estimated to be within your driving range. Then touch a location in the search list to navigate to it. |
| | Based on the amount of energy remaining in your Model X, there are no known charging locations within your driving range. |

## Camera Location

Model X is equipped with a rear view camera located above the rear license plate.



Whenever you shift into Reverse, the touchscreen displays the view from the camera. Guide lines show your driving path based on the position of the steering wheel. These guide lines adjust appropriately as you move the steering wheel.

Note: Visual feedback from the parking sensors displays below the camera image (see Park Assist on page 55).

Warning: Never depend on the rear view camera to inform you if the area behind you is free of objects and/or people when reversing. The camera may not detect objects or barriers that can potentially cause damage or injury. In addition, several external factors can reduce the performance of the camera, including a dirty or obstructed lens. Therefore, depending on the rear view camera to determine if Model X is approaching an obstruction can result in damage to the vehicle and/or objects, and can potentially cause serious injury. Always inspect the area with your own eyes. When reversing, perform shoulder checks and use all mirrors. Use the camera for guidance purposes only. It is not intended to replace your own direct visual checks and is not a substitute for careful driving.

### Cleaning the Camera

To ensure a clear picture, keep the camera lens clean, and free of obstructions. Remove any buildup of dirt by occasionally wiping the camera lens with a soft damp cloth.

Caution: Do not use chemical-based or abrasive cleaners. Doing so can damage the surface of the camera lens.

# Active Spoiler

The Model X has a rear spoiler designed to improve aerodynamics. The position of the spoiler can vary depending on the status and speed of Model X:

- When Model X is in Reverse or when driving speed is below 10 mph (16 km/h), the spoiler provides maximum visibility behind Model X.
- When driving speed exceeds 45 mph (72 km/h), the spoiler raises to the position that provides the most effective aerodynamics.
- When Model X is powered off and locked, the spoiler retracts.

To allow the spoiler to automatically move as described above, touch Controls > Service > Spoiler > Automatic. To disable automatic movement of the spoiler, which keeps it in its extended position, choose the Extended setting.

Note: If the spoiler can not automatically lower or raise, the instrument panel displays an alert. Contact Tesla Service.

## Towing Capacity

A Model X equipped with the optional towing package is capable of towing a trailer. The total trailer weight (trailer weight including all cargo and additional equipment), and the trailer tongue weight, must never exceed the following:

| Tires | Maximum Towing Capacity* | Maximum Tongue Weight** |
|---|---|---|
| 265/50R19 110 V | SAE Class III – 5000 lbs / 2270 kg | SAE Class III – 500 lbs / 227 kg |
| 275/45R20 110 V / Y | SAE Class III – 5000 lbs / 2270 kg | SAE Class III – 500 lbs / 227 kg |
| 285/35R22 106 W | SAE Class II – 3500 lbs / 1580 kg | SAE Class II – 350 lbs (158 kg) |

*Tesla recommends a separate braking system on trailers with a loaded weight of over 1000 lbs (450 kg). The braking system must be appropriate for the weight of the trailer. Carefully follow the instructions provided by the trailer brake manufacturer to ensure that trailer brakes are properly installed, adjusted, and maintained.

**The tongue weight is the downward force that the weight of the trailer exerts on the hitch. It must not be less than 10% of the trailer load. Carrying a significant amount of equipment, passengers or cargo in Model X can reduce the tongue weight it can handle, which also reduces the maximum towing capacity. Maximum towing capacity is calculated assuming Model X's GVWR (Gross Vehicle Weight Rating) is not exceeded. The GVWR is printed on the Vehicle Certification Label (see Vehicle Loading on page 154).

Note: Maximum towing capacity is calculated assuming only the required towing equipment is being used. The weight of additional optional equipment, passengers and cargo in the tow vehicle must be considered when determining towing capacity.

Caution: Tesla assumes no responsibility for damage or injuries resulting from towing a trailer, for any errors or omissions in the instructions accompanying towing equipment, or for your failure to follow the proper instructions. Damage caused by towing a trailer is not covered by the warranty.

Warning: Do not overload the vehicle or trailer. Doing so can cause poor performance, vehicle damage and loss of vehicle control, resulting in serious injury or death.

Warning: Do not use the trailer hitch to tow/transport Model X.

## Tire Pressures when Towing

When towing a trailer, tire pressures must be adjusted to accommodate the additional load. Keep tires inflated to the pressures shown below (these pressures override the pressures that are provided on the Tire and Loading information label):

| Front Tires | Rear Tires | Cold Tire Inflation Pressure |
|---|---|---|
| 265/50R19 | 265/50R19 | 46 psi (317 kPa) |
| 265/45R20 | 275/45R20 | 46 psi (317 kPa) |
| 265/35ZR22 | 285/35ZR22 | 50 psi (345 kPa) |

Warning: Check tire pressures using an accurate pressure gauge when tires are cold. It takes only about one mile (1.6 km) of driving to warm up the tires sufficiently to affect tire pressures. Parking the vehicle in direct sunlight or in hot weather can also affect tire pressures. If you must check warm tires, expect increased pressures. Do not let air out of warm tires in an attempt to match recommended cold tire pressures. A hot tire at or below the recommended cold tire inflation pressure is dangerously under-inflated.

Warning: Never attempt to tow a trailer when a Model X tire is faulty or has been inflated using a tire repair kit. A temporarily repaired tire not designed to sustain the towing load. Towing using a faulty or temporarily repaired tire can result in tire failure and loss of vehicle stability.

## Before Towing a Trailer

Before towing a trailer, you MUST:

- Inflate tires to the cold tire inflation pressure specified above.
- Set Smart Air Suspension to Standard height (touch Controls > Suspension > Standard).
- Engage Trailer Mode (described below).
- Familiarize yourself with, and observe, all regulations and legal requirements in your state/region that apply specifically to trailer towing. Failure to comply with regulations can compromise your safety.
- Adjust side mirrors to provide a clear rearward view without a significant blind spot.

Then check that:

- Model X rests horizontally with the trailer attached. If the vehicle is tipped sharply up at the front and down at the rear, check that you are not exceeding the maximum towing capacity and tongue loads provided in the table above.
- All trailer hitch parts and attachments, safety chains, and electrical connectors are in good condition and are properly connected. If any problems are apparent, do not tow the trailer.
- Trailer lights are working properly (brake lights, turn signal lights, and marker lights).
- The trailer tongue is securely connected to the hitch ball.
- Safety chains are properly connected between the trailer and Model X. Cross the safety chains under the tongue of the trailer to help prevent the tongue from contacting the road if it becomes separated from the hitch. Leave enough slack in the safety chains to allow for turns and ensure that the chains can never drag on the ground.
- All cargo is secured.
- The trailer load is evenly distributed such that the trailer tongue weight is approximately 10% of the total trailer weight, without exceeding the maximum tongue weights listed above.
- If the trailer is equipped with a separate braking system, check that the brakes work and are properly adjusted. To provide safe stopping ability, you must balance the trailer brakes with the brakes on Model X.

Note: For general information about trailer safety, provided by the National Highway Traffic Safety Administration, go to: http://www.nhtsa.gov/cars/problems/Equipment/towing/Towing.pdf.

Warning: The trailer tongue weight must be approximately 10% of the total trailer weight without exceeding the maximum tongue weights listed above. Loads that are balanced over the wheels or heavier in the rear can cause trailer sway, resulting in loss of vehicle control.

Warning: Always ensure that cargo is secured in the trailer and will not shift. Dynamic load shifts can cause loss of vehicle control, resulting in serious injury or death.

Warning: Safety chains must always be used between the vehicle and trailer. Cross the chains under the trailer's tongue and connect them to Model X's hitch, allowing enough slack for turning corners.

## Trailer Mode

Trailer Mode must always be active when towing a trailer. When Model X detects that a trailer has been connected, the touchscreen prompts you to engage Trailer Mode. When you disconnect the trailer's electrical connection, the touchscreen prompts you to exit Trailer Mode. To engage or exit Trailer Mode, touch Controls > Driving > Trailer Mode on the touchscreen.

The Trailer Mode indicator displays on the instrument panel when Trailer Mode is active.

In Trailer Mode, the following Model X features are disabled:

- Autosteer
- Autopark
- Automatic Emergency Braking
- Park Assist (rear)
- Smart Air Suspension will not make speed-based adjustments from STANDARD to LOW
- Smart Air Suspension does not make automatic height adjustments based on saved location-based settings
- Side collision warnings are active but automatic steering interventions are disabled

Note: In situations where Model X detects a heavy load, it assumes that a trailer is connected and automatically engages Trailer Mode. A message displays on the instrument panel informing you that Trailer Mode has been engaged. When Trailer Mode is entered automatically due to detection of a heavy load, you can change the Trailer Mode setting only by stopping Model X and engaging the Park gear, or engaging the Neutral gear and manually applying the parking brake using the touchscreen (Controls > Driving > E-Brake & Power Off > Parking Brake).

Warning: Do not rely on Model X to detect the trailer and automatically engage Trailer Mode. Always check that Trailer Mode is engaged before towing a trailer.

Warning: Under no circumstances should you exit Trailer Mode when towing a trailer. Doing so can cause serious injury and/or death.

Warning: Do not use the air suspension setting to appropriately match the height of the hitch with the height of the trailer. You must choose a trailer hitch and trailer that have the appropriate height for suitable axle loading and trailer balance.

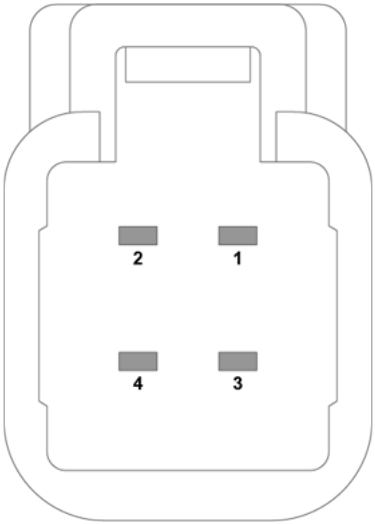
Warning: Do not use Trailer Mode when attaching a bicycle carrier to the trailer hitch (see Using a Bicycle Carrier on page 70).

## Trailer Brakes

When towing a loaded trailer that weighs more than 1000 lbs (450 kg), Tesla recommends that the trailer be equipped with its own brake system adequate for the weight of the trailer. Ensure compliance with local regulations.

Follow these steps to connect a brake controller:

1. Connect the wiring on the brake controller to the appropriate locations on the 4-pin pigtail connector included with your Model X.



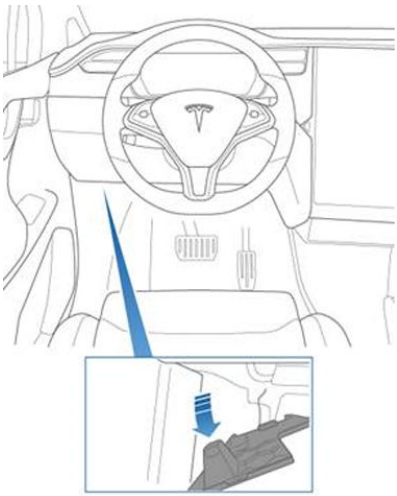

1 - Brake control output to trailer

2 - Ground

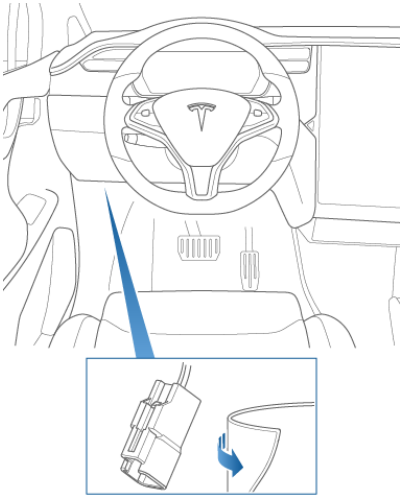
3 - Brake On Signal

4 - 12V Power (20A)

2. Remove the cover located under the dashboard in the driver's side footwell.



3. Peel back the carpet to expose Model X's 4-pin connector from the wiring harness.



4. Connect the pigtail connector to Model X's wiring connector.

Warning: Towing increases your stopping distance, even when the trailer is equipped with its own braking system. When towing, increase your following distance and avoid situations that could potentially cause heavy braking. Failure to do so can result in a collision.

Warning: Observe all regulations and legal requirements in your state/region that apply specifically to trailer towing and brake requirements. Many regions require a breakaway switch, located on the tongue of the trailer, to activate the trailer brakes in the event that the trailer separates from the vehicle. Failure to comply with regulations can compromise your safety.

Warning: Carefully follow the instructions provided by the trailer brake manufacturer to ensure that trailer brakes are properly installed, adjusted, and maintained. Tesla is not responsible for damages caused by incorrect installation of trailer braking systems.

Warning: Never attempt to connect trailer brakes directly to the Model X braking system. Doing so can cause damage to Model X and the trailer, and can cause the braking system to malfunction, resulting in serious injury or death.

## While Towing a Trailer

Model X is designed primarily as a passenger-carrying vehicle. Towing a trailer puts additional load on the motor, drive train, brakes, tires and suspension and significantly decreases range. If you decide to tow a trailer, proceed with caution and follow these general guidelines:

- Reduce your driving speed and avoid sudden maneuvers. Keep in mind that when towing a trailer, steering, stability, turning radius, stopping distance and braking performance are different when compared to driving without a trailer.
- Increase your following distance by maintaining twice the distance from a vehicle ahead. This helps to avoid situations that require heavy braking. Sudden braking may result in skidding or jack-knifing, and loss of control.
- Avoid very sharp turns. Sharp turns can cause the trailer to contact Model X and cause damage. Keep in mind that the trailer wheels will be closer to the inside of the turn that the vehicle's wheels. Therefore, make wider turns to prevent the trailer from hitting curbs, road signs, trees or other objects.
- Periodically check the trailer's lights and turn signals to confirm that bulbs are still working. When towing a trailer, the turn signal arrows on the Model X instrument cluster flash as normal, even if the bulbs on the trailer are burned out.
- Periodically check that cargo remains secure.
- Periodically check that the trailer brakes are still working.
- Avoid parking on a grade (see below).
- Regularly check that all towing components are securely tightened.

## Parking with a Trailer

Whenever possible, avoid parking on a grade. However, if parking on a grade is absolutely necessary, place wheel chocks under the trailer's wheels:

- Press and hold the brake pedal.
- Have a second person place the wheel chocks under the wheels on the downgrade side of the tires.
- When the chocks are in place, release the brake pedal, making sure the chocks are holding the weight of the vehicle and trailer.

- Make sure Model X is in Park (which engages the parking brake).

Note: When the chocks are in place and you release the brake pedal, ensure that Vehicle Hold (see Vehicle Hold on page 57) is not braking Model X, preventing you from checking that the chocks are holding the weight of Model X and the trailer. If Vehicle Hold is braking Model X, the Vehicle Hold indicator light displays on the instrument panel. To disengage Vehicle Hold, press and release the brake pedal.

Warning: If parking on a grade is necessary, always ensure that all trailer wheels have been securely chocked. Failure to do so cause result in serious damage, injury, or death.

## Connecting the Trailer Hitch Receiver

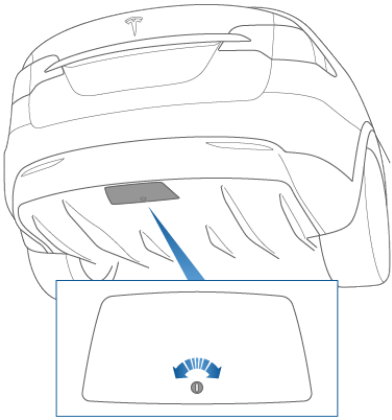
If Model X is equipped with the optional towing package, it includes a weight-carrying hitch with a 2" x 2" removable hitch receiver. When the hitch receiver is not in use, the hitch receiver should be removed and stored in a dry location to prevent rust and corrosion. Keep the dust cover over the hitch receiver's locking mechanism to prevent dirt and debris from entering the lock.

Note: Always remove the ball mount before installing or removing the hitch receiver from Model X (see Attaching and Removing the Ball Mount on page 68).

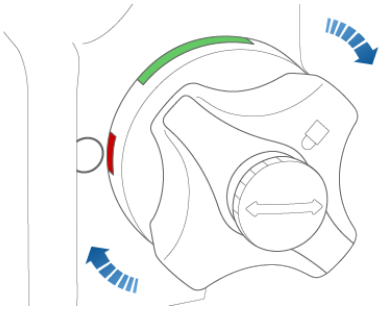
Warning: You must use the Model X trailer hitch when towing a trailer. Never attempt to attach a different type of trailer hitch.

To install the trailer hitch receiver:

1. Remove the dust cover from the hitch housing compartment.



2. Insert the key into the hitch adapter's locking cycling and turn the cylinder so the top of the key is aligned with the "unlocked" position.
3. Pull the locking cylinder out of the adapter approximately 1/8" and turn clockwise until the red marking on the knob aligns with the white dot on the adapter.



Warning: Be careful when turning the locking cylinder. If it does not lock into the "Open Position", it automatically retracts into its original "Closed Position" and can pinch your fingers.

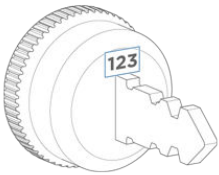
4. Firmly grasp the adapter from the bottom and align the triangular-shaped guides at the sides of the adapter with the corresponding cutouts in the hitch housing. Do not grasp the locking cylinder because it needs to rotate freely.

5. Push the adapter into the hitch housing until the locking cylinder rotates approximately 120° counter-clockwise and automatically locks into the Closed Position. The green area on the locking cylinder (above the white arrow) aligns with the white dot on the adapter.
6. Visually check to confirm that the adapter is fully inserted into the hitch housing. Try pulling down on the adapter. The adapter should not drop when you pull down.

   Note: If the adapter does not lock into the housing, it will fall out when you pull down on it.
7. Turn the key so the arrows align with the "locked" marking on the locking cylinder.
8. Remove the key and store in a safe place (preferably inside Model X).

   Note: The key can be removed only if the adapter is locked. This indicates a proper connection. Do not use the adapter if the key is not removed.

   Note: Tesla recommends making a note of the key code. You will need this code if you lose the keys and need to order a replacement.




9. Close the dust cover to prevent dirt and debris from entering the lock.

After towing, remove the trailer hitch receiver:

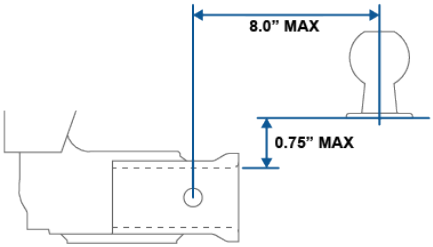
1. Insert the key and turn to align the top of the key with the "unlocked" position.
2. While firmly holding the bottom of the adapter to prevent it from dropping to the ground, pull the locking cylinder out approximately 1/8" and turn it clockwise until the red marking on the locking cylinder aligns with the white dot on the adapter. At this point, the locking cylinder is locked in the Open Position and the hitch adapter drops out of the hitch housing.

   Warning: Be careful when turning the locking cylinder. If it does not lock into the "Open Position", it automatically retracts into its original "Closed Position" and can pinch your fingers.
3. Re-install the dust cover on the hitch housing to prevent dirt from accumulating inside the housing.
4. Close the dust cover on the hitch adapter's locking cylinder and store the hitch adapter in a secure location.
5. Re-install the dust cover on the hitch housing compartment.

Note: To maintain the hitch adapter, regularly grease its surfaces with non-resinous grease.

## Attaching and Removing the Ball Mount

The Model X towing package does not include a ball mount. You must purchase a ball mount suitable for the type of trailer you are towing. The Model X hitch receiver supports a ball mount up to 8" with a rise of up to 0.75". Do not use any type of drop ball mount.




To attach a ball mount:

1. If necessary, remove the cotter pin from the locking bolt and slide the locking bolt out of the hitch assembly.
2. Slide the ball holder into the hitch assembly.

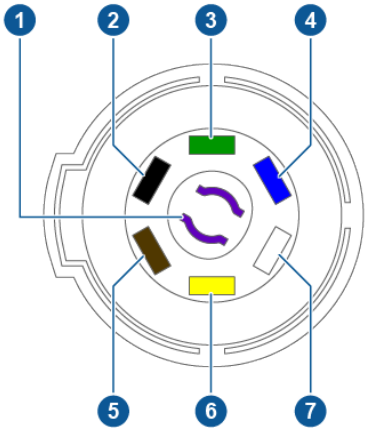
3. Align the hole in the ball holder with the one in the hitch assembly.
4. Slide the locking bolt through the hitch assembly/ball holder.
5. Insert the cotter pin in the hole at the end of the locking bolt.

To remove a ball mount:

1. Remove the cotter pin from the locking bolt and slide the locking bolt out of the ball holder/hitch assembly.
2. Pull the ball holder out of the hitch assembly.

## Electrical Connections

Regulations require all trailers to be equipped with tail lights, brake lights, side marker lights, and turn signals. To provide power for trailer lighting, a built-in seven-way universal wiring connector (SAE J560) is attached to Model X's tow bar, near the trailer hitch. Most trailer wiring plugs can be attached to this connector.




1. Reverse Lights
2. 12V Power
3. Right Turn Signal and Brake Light
4. Brake Controller Output
5. Tail Lights and Running Lights
6. Left Turn Signal and Brake Light
7. Ground

Note: It is the driver's responsibility to ensure that all electrical connections are working and all trailer lights are operating before and during towing. Model X does not detect faulty trailer lights. You must perform manual checks.

Note: Loss of trailer lights when towing may be the result of a blown fuse. Model X does not provide a warning if the fuse is blown. Contact Tesla Service.

Caution: Always ensure that the trailer's electrical cable does not contact or drag on the ground and there is enough slack in the cable to allow for turns.

Warning: The brake controller output operates only when a brake controller is installed (see Trailer Brakes on page 65).

Warning: Use only the electrical connection designed by Tesla. Do not attempt to directly splice or attempt to connect a trailer's electrical wiring using any other method. Doing so can damage the Model X electrical system and cause malfunctions.

## Trailer Sway Mitigation

When trailer sway is detected, Model X's electronic stability control system attempts to apply the appropriate amount of braking to minimize trailer sway. The instrument panel briefly displays the traction control system indicator. Pressing the brake pedal when the system is actively braking to mitigate trailer sway does not cancel this automatic braking.

## Impact on Range

Towing increases Model X's weight and drag. As a result, driving range decreases significantly and range estimates are no longer be accurate. Plan your trips and charging destinations accordingly.

## Supported Bicycle Carriers

To support the installation of a carrier (such as a bicycle rack) on the rear of Model X, the optional towing package is required. Do not attempt to install a carrier on a Model X that is not equipped with the towing package. Doing so can cause damage.

Model X is designed to support a bicycle carrier of up to 120 lbs (55 kg). When carry bicycles on Model X, always check to ensure that the maximum weight is not exceeded. For example, this weight threshold is sufficient for carrying two bicycles weighing approximately 40 lbs (18 kg) each, or four bicycles weighting approximately 20 lbs (9 kg) each, assuming the carrier weighs approximately 33 lbs (15 kg).

Warning: The accessory hitch is designed to attach a 1.25" hitch accessory only. Do not use the accessory hitch for trailer towing, transportation or vehicle recovery.

## Installing a Bicycle Carrier

1. Carefully follow the instructions provided by the manufacturer of the bicycle carrier.
2. Connect the electrical connector (if equipped). When Model X detects the electrical connector, the touchscreen may prompt you to enter Trailer Mode. To ensure availability of Autopilot features, it is recommended that you do not activate Trailer Mode.
3. Check that the lights are functioning properly (if equipped).

Note: Bicycle carriers or other accessories mounted on the rear trunk are likely to obscure the rear view camera's field of view. In addition, driver assistance functions that involve the use of the rear ultrasonic sensors may not function as expected.

## Impact on Range

Using a bicycle carrier increases total vehicle weight and drag. As a result, driving range will decrease significantly and range estimates will no longer be accurate. Plan trip length and charging stops accordingly.

## Cautions and Warnings

Caution: Damage caused by using a bicycle carrier is not covered by the warranty.

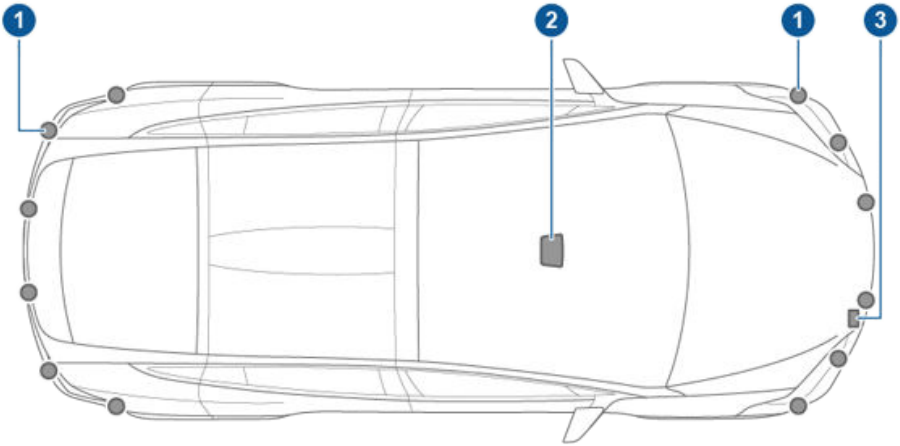
Warning: Do not use the trailer hitch to tow/transport Model X.

Warning: Use only the electrical connection designed by Tesla. Do not attempt to directly splice or attempt to connect a bicycle carrier's electrical wiring using any other method. Doing so can damage the Model X electrical system and cause malfunctions.

Warning: Tesla assumes no responsibility for damage or injuries resulting from installing a bicycle carrier, for any errors or omissions in the instructions accompanying bicycle carriers, or for your failure to follow the proper instructions.

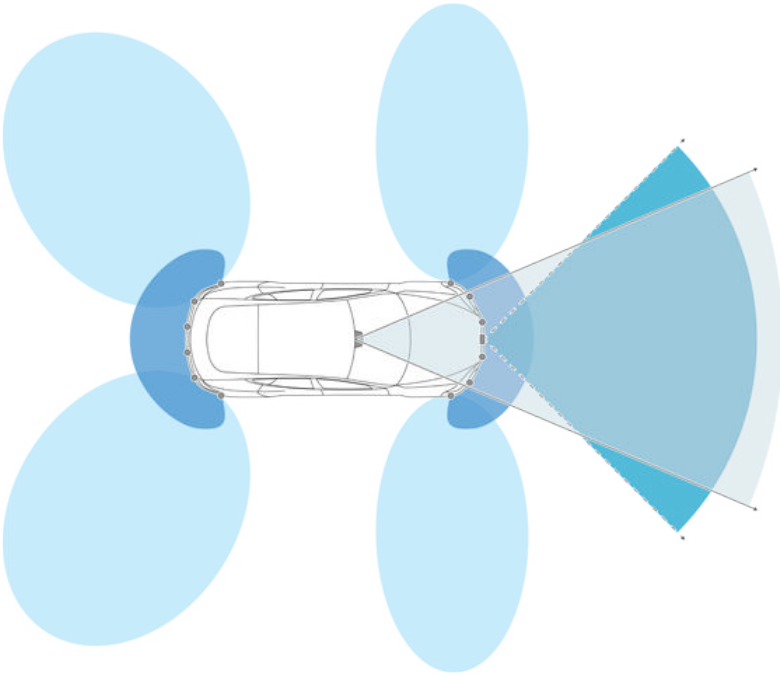
## Driver Assistance Components

A Model X equipped with Driver Assistance features includes the following components that actively monitor the surrounding roadway:




1. Ultrasonic sensors are located near the front and rear bumpers.
2. A forward looking camera is mounted on the windshield under the rear view mirror.
3. Radar is mounted in the front grill.

Driver Assistance vehicles also include high precision electrically-assisted braking and steering systems.



Note: The exact detection zone may vary depending on environmental conditions.

## Driver Assistance Features

These safety features are available on all Model X vehicles equipped with Driver Assistance components:

- Lane Assist (see Lane Assist on page 85).
- Collision Avoidance Assist (see Collision Avoidance Assist on page 87).
- Speed Assist (see Speed Assist on page 90).

These convenience features, designed to reduce driver workload, are available only if Model X is equipped with the optional Autopilot Tech Package:

- Traffic-Aware Cruise Control (see Traffic-Aware Cruise Control on page 74).
- Autosteer (see Autosteer on page 79).
- Auto Lane Change (see Auto Lane Change on page 81).
- Autopark (see Autopark on page 83).
- Auto High Beam (see High Beam Headlights on page 49).

You can enable/disable driver assistance features and in some cases, control how they work. To access settings for Driver Assistance features, touch Controls > Settings > Driver Assistance.

## Limitations

Many factors can impact the performance of Driver Assistance components, causing them to be unable to function as intended. These include (but are not limited to):

- Poor visibility (due to heavy rain, snow, fog, etc.).
- Bright light (oncoming headlights or direct sunlight).
- Damage or obstructions caused by mud, ice, snow, etc.
- Interference or obstruction by object(s) mounted onto Model X (such as a bike rack or a sticker).
- Narrow or winding roads.
- A damaged or misaligned bumper.
- Interference from other equipment that generates ultrasonic waves.
- Extremely hot or cold temperatures.

Warning: The list above does not represent an exhaustive list of situations that may interfere with proper operation of Driver Assistance components. Never depend on these components to keep you safe. It is the driver's responsibility to stay alert, drive safely, and be in control of the vehicle at all times.

Caution: If a windshield replacement is needed on a Model X equipped with the forward looking camera, you must take your vehicle to Tesla Service. This will ensure appropriate handling and mounting of the camera. Failure to do so can cause one or more Driver Assistance features to malfunction.

## Cleaning Driver Assistance Components

To ensure the various Driver Assistance components can provide information that is as accurate as possible, keep them clean and free of obstructions. Occasionally remove any buildup of dirt by wiping with a soft cloth dampened with warm water.

Caution: Do not use chemical-based or abrasive cleaners. Doing so can damage surfaces.

Caution: Avoid using a high-pressure power washer.

Caution: Do not clean an ultrasonic sensor with a sharp or abrasive object that can scratch or damage its surface.

If Model X is equipped with Driver Assistance components (see About Driver Assistance on page 71) and you have purchased the optional Autopilot Tech Package, the forward looking camera and the radar sensor are designed to determine when there is a vehicle in front of you in the same lane. If the area in front of Model X is clear, Traffic-Aware Cruise Control maintains a set driving speed. When a vehicle is detected, Traffic-Aware Cruise Control is designed to slow down Model X as needed to maintain a selected time-based distance from the vehicle in front, up to the set speed. Traffic-Aware Cruise Control does not eliminate the need to watch the road in front of you and to apply the brakes when needed.

Traffic-Aware Cruise Control is primarily intended for driving on dry, straight roads, such as highways and freeways. It should not be used on city streets.

Warning: Traffic-Aware Cruise Control is designed for your driving comfort and convenience and is not a collision warning or avoidance system. It is your responsibility to stay alert, drive safely, and be in control of the vehicle at all times. Never depend on Traffic-Aware Cruise Control to adequately slow down Model X. Always watch the road in front of you and be prepared to take corrective action at all times. Failure to do so can result in serious injury or death.

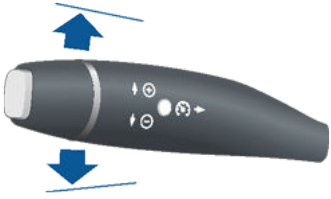
Warning: Do not use Traffic-Aware Cruise Control on city streets or on roads where traffic conditions are constantly changing and where bicycles and pedestrians are present.

Warning: Do not use Traffic-Aware Cruise Control on winding roads with sharp curves, on icy or slippery road surfaces, or when weather conditions (such as heavy rain, snow, fog, etc) make it inappropriate to drive at a consistent speed. Traffic-Aware Cruise Control does not adapt driving speed based on road and driving conditions.

## Operating Traffic-Aware Cruise Control

The instrument panel displays a gray speedometer icon on the left side of the driving speed to indicate that Traffic-Aware Cruise Control is available but the cruising speed has not been set. Unless a vehicle is detected ahead of you, you must be driving at least 18 mph (30 km/h) to use Traffic-Aware Cruise Control. If a vehicle is detected ahead of you, you can use Traffic-Aware Cruise Control at any speed, even when stationary.

When driving at your desired speed, set the cruising speed by moving the cruise control lever up or down (or pulling it briefly toward you), then releasing.



The speedometer icon on the instrument panel turns blue and displays the set speed to indicate that Traffic-Aware Cruise Control is actively maintaining the set speed.

You can now release the accelerator pedal and allow Traffic-Aware Cruise Control to maintain your set speed. When no vehicle is detected ahead, Traffic-Aware Cruise Control maintains the set speed. If a vehicle is detected, Traffic-Aware Cruise Control maintains your chosen following distance, up to the set speed, accelerating and decelerating Model X as needed. When the vehicle you are following is no longer detected, Traffic-Aware Cruise Control accelerates back to the set speed.

You can accelerate at any time when driving at a set speed using Traffic-Aware Cruise Control. But when you release the accelerator, Model X returns to the set speed.

When following a vehicle, Traffic-Aware Cruise Control remains active at low speeds. If Model X comes to a standstill and remains stationary for approximately three seconds (or approximately 30 seconds when on a highway), Traffic-Aware Cruise Control goes into a HOLD state and the instrument panel displays a message indicating that you need to resume cruise control. To resume, press the accelerator pedal or pull the cruise control lever toward you (see Canceling and Resuming on page 77).Traffic-Aware Cruise Control resumes operating at your currently set speed. If you don't resume cruise control, cruise cancels and you must set the cruising speed again.

Note: If you double-pull the cruise control lever, Autosteer activates and the set speed changes to your current driving speed.

When Traffic-Aware Cruise Control is actively slowing down Model X to maintain the selected distance from the vehicle ahead, the brake lights turn on to alert other road users that you are slowing down. You may also notice slight movement of the brake pedal.

Warning: Traffic-Aware Cruise Control can not detect all objects and may not brake/decelerate for stationary vehicles, especially in situations when you are driving over 50 mph (80 km/h) and a vehicle you are following moves out of your driving path and a stationary vehicle or object, bicycle, or pedestrian is in front of you instead. Always pay attention to the road ahead and stay prepared to take immediate corrective action. Depending on Traffic-Aware Cruise Control to avoid a collision can result in serious injury or death. In addition, Traffic-Aware Cruise Control may react to vehicles or objects that either do not exist or are not in the lane of travel, causing Model X to slow down unnecessarily or inappropriately.

Warning: Traffic-Aware Cruise Control may be unable to provide adequate speed control because of limited braking capability and hills. It can also misjudge the distance from a vehicle ahead. Driving downhill can increase driving speed, causing Model X to exceed your set speed. Never depend on Traffic-Aware Cruise Control to slow down the vehicle enough to prevent a collision. Always keep your eyes on the road when driving and be prepared to take corrective action as needed. Depending on Traffic-Aware Cruise Control to slow the vehicle down enough to prevent a collision can result in serious injury or death.

Warning: Traffic-Aware Cruise Control may occasionally brake Model X when not required or you are not expecting it. This can be caused by closely following a vehicle ahead, detecting vehicles or objects in adjacent lanes (especially on curves), etc.

## Adjust your following distance

To adjust the distance you want to maintain between Model X and a vehicle traveling ahead of you, rotate the cruise control lever to choose a setting from 1 (the closest following distance) to 7 (the longest following distance). Each setting corresponds to a time-based distance that represents how long it takes for Model X, from its current location, to reach the location of the rear bumper of the vehicle ahead.

Note: A horizontal line displays on the instrument panel to represent your following distance from a vehicle ahead (see Instrument Panel - Driving on page 44).

As you rotate the cruise control lever, the instrument panel displays the current setting. Release the lever when the desired setting is displayed.

## Cruising at the Speed Limit

Traffic-Aware Cruise Control makes it easy to cruise at the speed limit. Once you've initially set a cruising speed, you can adjust the speed to cruise at the speed limit that is currently being determined by Speed Assist (see Speed Assist on page 90). To do so, pull the cruise control lever toward you and hold momentarily (about half a second). When you release, your cruising speed is set to the speed that is automatically or manually being determined by Speed Assist, taking into consideration any offset you have specified.

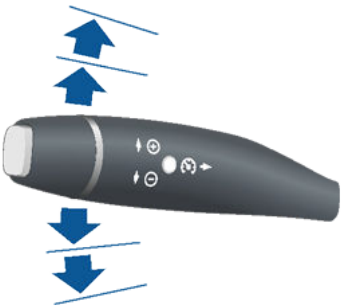
Note: When you adjust the cruising speed based on the speed limit, the set speed does not change when the speed limit changes. You must pull and hold the cruise control lever again to cruise at the new speed limit. You can also manually adjust your cruising speed at any time (see Changing the Set Speed on page 76).

Note: If Speed Assist is unable to determine a speed limit, your set speed does not change when you pull the cruise control lever toward you and hold momentarily.

Warning: Do not rely on Speed Assist to determine an accurate or appropriate cruising speed. Always cruise at a safe speed based on road conditions.

## Changing the Set Speed

To change the set speed while using Traffic-Aware Cruise Control, move the cruise control lever up (increase) or down (decrease) until your desired speed is reached.



To increase/decrease speed by 1 mph (1 km/h), move the lever up or down to the first position and release. To increase/decrease speed to the closest 5 mph (5 km/h) increment, move the lever up/down to the second position and release. For example, if you are traveling at 57 mph and you move the lever up to the second position and release, the speed increases to 60 mph. You can also increase/decrease speed by holding the lever in the full up/down position and releasing when the desired speed displays below the cruise control icon.

To cruise at the speed limit that is currently being determined by Speed Assist, pull the cruise control lever toward you and hold momentarily (about half a second). See Speed Assist on page 90.

Note: It may take a few seconds for Model X to reach the new cruising speed.

## Overtake Acceleration

When following a vehicle with Traffic-Aware Cruise Control active, engaging the turn signal to indicate a move into the passing lane briefly accelerates Model X towards the vehicle ahead. By momentarily holding the turn signal lever up or down (depending on the region you are driving in), you can quickly accelerate up to your set speed without having to press the accelerator pedal. The turn signal accelerates Model X only when the following conditions are met:

- Traffic-Aware Cruise Control is operating and detecting a vehicle in front.
- No obstacles or vehicles are detected in the target lane.
- Model X is traveling below the set speed, but over 45 mph (72 km/h).
- The turn signal indicates a move into the passing lane.

Overtake Acceleration is intended as an aid when passing a vehicle ahead of you. When the turn signal is engaged, Traffic-Aware Cruise Control continues to maintain distance from the vehicle ahead, but allows you to drive slightly closer than your selected distance.

Note: Model X uses its onboard GPS (Global Positioning System) to determine if you are driving in a region with right or left hand traffic. This enables the appropriate turn signal to provide overtake acceleration. When driving in right hand traffic, only the left turn signal indicates a move into the passing lane. In left hand traffic, only the right turn signal

(moving the turn signal lever up) indicates passing. In situations where GPS data is unavailable (for example, inadequate signal), the turn signal does not activate Overtake Acceleration.

Acceleration cancels when:

- You reach your set cruising speed.
- Changing lanes takes too long.
- Model X gets too close to the vehicle ahead.

  OR
- You disengage the turn signal.

Note: Your chosen setting is retained until you manually change it.

Note: Overtake Acceleration occurs when you either fully engage the turn signal, or you hold the turn signal in the momentary position (partially engaged). When you release or disengage the turn signal, Model X stops accelerating (in the same way as when you release the accelerator pedal) and resumes the set speed.

Warning: Overtake Acceleration can cancel for many unforeseen reasons in addition to those listed above (for example, lack of GPS data). Stay alert and never depend on Overtake Acceleration to increase your driving speed.

Warning: Overtake Acceleration increases your driving speed whenever the appropriate turn signal is engaged, and accelerates Model S closer to the vehicle ahead. Although Traffic-Aware Cruise Control continues to maintain distance from the vehicle ahead, it is important to be aware that your selected following distance is reduced when Overtake Acceleration is active, particularly in cases where it may not be your intention to overtake the vehicle you are following.

## Canceling and Resuming

To manually cancel Traffic-Aware Cruise Control, briefly push the cruise control lever away from you or press the brake pedal. The speedometer icon on the instrument panel turns gray to indicate that cruise control is not actively controlling your speed.

To resume cruising at the previously set speed, briefly pull the cruise control lever toward you.

Note: Depending on date of manufacture, some Model X vehicles have a button on the end of the cruise control lever. Pressing this button when cruise control is active cancels cruise control.

Note: When Traffic-Aware Cruise Control cancels, Model X does not coast. Instead, regenerative braking slows down Model X in the same way as when you move your foot off the accelerator when driving without cruise control (see Regenerative Braking on page 53).

Warning: Traffic-Aware Cruise Control cancels, or may not be available, in the following situations:

- You press the brake pedal.
- Your driving speed drops below 18 mph (30 km/h) in situations when Model X does not detect a vehicle ahead within the specified distance.
- Your driving speed exceeds the maximum cruising speed of 90 mph (150 km/h).
- You shift Model X out of Drive.
- The driver's seat belt is unbuckled.
- A door is opened.

- The view from the radar sensor or camera is obstructed. This could be caused by dirt, mud, ice, snow, fog, etc.
- The traction control setting is manually disabled or is repeatedly engaging to prevent wheels from slipping.
- The wheels are spinning while at a standstill.
- The cruise control system is failing.
- The cruise control system requires service.

When Traffic-Aware Cruise Control is unavailable or cancels, Model X no longer drives consistently at a set speed and no longer maintains a specified distance from the vehicle ahead.

Warning: Traffic-Aware Cruise Control can cancel unexpectedly at any time for unforeseen reasons. Always watch the road in front of you and stay prepared to take appropriate action. It is the driver's responsibility to be in control of Model X at all times.

## Summary of Cruise Indicators

Traffic-Aware Cruise Control is available but is not actively controlling your speed until you set the cruising speed. Accelerate until you reach a desired cruising speed, then briefly tap the cruise control lever up or down (or pull briefly toward you).

Traffic-Aware Cruise Control is operating and is maintaining the set speed because it is not actively tracking a vehicle in front. In situations where Traffic-Aware Cruise Control is actively tracking a vehicle, the vehicle in front is outlined in white and Model X will decelerate/accelerate as needed to maintain your chosen following distance.

Model X has fully stopped and you must tap the accelerator pedal to resume cruising at the set speed.

## Limitations

Traffic-Aware Cruise Control is particularly unlikely to operate as intended in the following types of situations:

- The road has sharp curves.
- Visibility is poor (due to heavy rain, snow, fog, etc.).
- Bright light (oncoming headlights or direct sunlight) is interfering with the camera's view.
- The radar sensor in the center of the front grill is obstructed (dirty, covered, etc.).
- The windshield area in the camera's field of view is obstructed (fogged over, dirty, covered by a sticker, etc.).

If Model X is equipped with Driver Assistance components (see About Driver Assistance on page 71), and you have purchased the optional Autopilot Tech Package, you can use Autosteer to manage steering and speed under certain circumstances. Autosteer builds upon Traffic-Aware Cruise Control, intelligently keeping Model X in its driving lane when cruising at a set speed. Using the forward looking camera, the radar sensor, and the ultrasonic sensors, Autosteer detects lane markings and the presence of vehicles and objects, steering Model X based on the lane marking and the vehicle directly in front of you.

Warning: Autosteer is a hands-on feature. You must keep your hands on the steering wheel at all times except in stop-and-go traffic when driving below 45 mph (70 km/h).

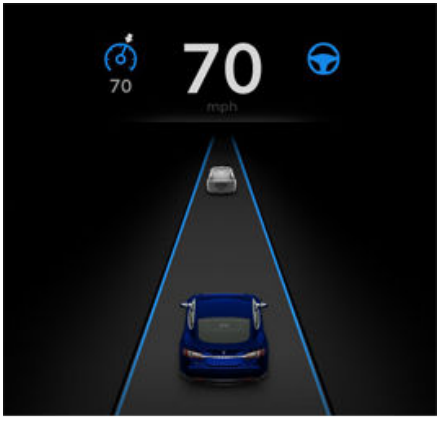
Warning: Autosteer is intended for use only on highways and controlled-access roads with a fully attentive driver. Hold the steering wheel and be mindful of road conditions and surrounding traffic while using Autosteer. Do not use Autosteer on city streets or in areas where bicyclists or pedestrians may be present. Never depend on Autosteer to determine an appropriate driving path. Always be prepared to take immediate action. Failure to follow these instructions could cause serious property damage, injury or death.

## Operating Autosteer

Before you can operate Autosteer, you must enable it by touching Controls > Settings > Driver Assistance > Autosteer > Enable. You can also choose whether you want to hear a chime when Autosteer is enabled or disabled.

To indicate that Autosteer is available (but not actively steering Model X), the instrument panel displays a gray Autosteer icon on the right side of the driving speed as shown here:

To initiate Autosteer, pull the cruise control lever toward you twice in quick succession. Autosteer briefly displays a message on the instrument panel reminding you to pay attention to the road and be ready to take over at any time. To indicate that Autosteer is now actively steering Model X, the instrument panel displays the Autosteer icon in blue. When Autosteer is able to detect lane markings, it also displays the driving lane in blue:




Note: To initiate Autosteer, you must be driving at least 18 mph (30 km/h) on a roadway with visible lane markings. If a vehicle is detected ahead of you, you can initiate Autosteer at any speed, even when stationary.

Note: In most cases, Autosteer attempts to center Model X in the driving lane. However, if the sensors detect the presence an obstacle (such as a vehicle or guard rail), Autosteer may steer Model X in a driving path that is offset from the center of the lane.

## Hold Steering Wheel

Autosteer uses data from the camera, sensors, and GPS system to determine where to drive. It also requires you to hold the steering wheel. If Autosteer is not confident in the quality of data it is receiving and does not detect your hands on the steering wheel, it sounds a chime and displays the following message on the instrument panel:

When you see this message, you may need to tighten your grip on the steering wheel. When your hands are detected, Autosteer resumes normal operation.

Note: Be careful not to apply any steering. Doing so cancels Autosteer.

If Autosteer does not detect your hands on the steering wheel, the Hold Steering Wheel request escalates by sounding two additional chimes. The chimes increase in frequency until Autosteer detects your hands. If no action is taken, Autosteer begins to decelerate Model X and displays the following message on the instrument panel:

Autosteer will eventually decelerate Model X to a full stop and then turn on the hazard warning flashers.

## Take Over Immediately

In situations where Autosteer is unable to steer Model X, Autosteer sounds a warning chime and displays the following message on the instrument panel:

When you see this message, TAKE OVER STEERING IMMEDIATELY.

## Canceling Autosteer

Autosteer cancels when:

- You start steering manually.
- You press the brake pedal.
- You push the cruise control lever away from you.
- You unbuckle the driver's seat belt.
- The maximum speed that Autosteer supports (90 mph/145 km/h) is exceeded.
- You change gears.

When Autosteer cancels, the Autosteer icon is gray to indicate that Autosteer is no longer active.

Note: If Autosteer cancels because you started steering manually, Traffic-Aware Cruise Control remains active. Disengage Traffic-Aware Cruise Control as you normally would, by pressing the brake or briefly pushing the cruise control lever away from you.

To disable Autosteer so it is no longer available, touch Controls > Settings > Driver Assistance > Autosteer > Cancel.

## Limitations

Autosteer is particularly unlikely to operate as intended in the following situations:

- Autosteer is unable to accurately determine lane markings due to poor visibility (heavy rain, snow, fog, etc.), or an obstructed, covered, or damaged camera or sensor.
- The road has sharp curves or is excessively rough.
- Bright light (such as direct sunlight) is interfering with the camera's view.
- The sensors are affected by other electrical equipment or devices that generate ultrasonic waves.

Warning: Many unforeseen circumstances can impair the operation of Autosteer. Always keep this in mind and remember that as a result, Autosteer may not steer Model X appropriately. Always drive attentively and be prepared to take immediate action.

If Model X is equipped with Driver Assistance components (see About Driver Assistance on page 71), and you have purchased the optional Autopilot Tech Package, you can use Auto Lane Change to move Model X into an adjacent lane without touching the steering wheel (which would cancel Autosteer). When both Traffic-Aware Cruise Control and Autosteer are active, Auto Lane Change intelligently steers Model X into an adjacent driving lane. Using the forward looking camera, the radar sensor, and the ultrasonic sensors, Autosteer detects lane markings and the presence of other vehicles.

Auto Lane Change is designed for use on highways and main roads with visible lane markings and under relatively predictable circumstances in which minimal steering and driver intervention is needed.

Warning: It is the driver's responsibility to determine whether a lane change is safe and appropriate. Auto Lane Change can not detect oncoming traffic in the target lane, especially fast moving vehicles from the rear. Therefore, before initiating a lane change, always check blind spots, lane markings, and the surrounding roadway to confirm it is safe and appropriate to move into the target lane.

Warning: Never depend on Auto Lane Change to determine an appropriate driving path. Drive attentively by watching the road and traffic ahead of you and monitoring the instrument panel for warnings. Always be prepared to take immediate action.

Warning: Do not use Auto Lane Change on city streets or on roads where traffic conditions are constantly changing and where bicycles and pedestrians are present.

Warning: The performance of Auto Lane Change depends on the forward looking camera's ability to recognize lane markings.

Warning: Do not use Auto Lane Change on winding roads with sharp curves, on icy or slippery roads, or when weather conditions (such as heavy rain, snow, fog, etc.) may be obstructing the view from the camera or sensors.

## Operating Auto Lane Change

Before you can operate Auto Lane Change, you must enable it by touching Controls > Settings > Driver Assistance > Auto Lane Change > On.

Note: Before you can turn on Auto Lane Change, you must turn on Autosteer (see Autosteer on page 79). Without Autosteer, Auto Lane Change can not operate.

Note: Your chosen setting is retained until you manually change it. It is also saved in your driver profile.

To change lanes using Auto Lane Change:

- Perform visual checks to make sure it is safe and appropriate to move into the target lane.
- Engage the turn signal.

Auto Lane Change moves Model X into the adjacent lane in the direction indicated by the turn signal, provided the following conditions are met:

- The Auto Lane Change setting is turned on.
- The turn signal is engaged.
- Autosteer is actively steering Model X.
- The ultrasonic sensors detect no vehicle or obstacles up to the center of the target lane.
- The camera's view is not obstructed.
- Lane Assist does not detect a vehicle in the blind spot (see Lane Assist on page 85).
- Midway through the lane change, Auto Lane Change can detect the outside lane marking of the target lane.
- Driving speed is at least 30 mph (50 km/h) in situations where a vehicle is not detected in front of Model X. If following a vehicle ahead, Auto Lane Change works at any speed.

As the lane change is in progress, Overtake Acceleration is activated, allowing Model X to accelerate closer to a vehicle in front (see Overtake Acceleration on page 76). Midway through the lane change, Auto Lane Change must be able to detect the target lane's outside lane marking. If this lane marking can not be detected, both Auto Lane Change and Autosteer will cancel.

Note: Auto Lane Change moves Model X one lane at a time. Moving into an additional lane requires you to engage the turn signal a

second time when the first lane change is complete.

Warning: If Auto Lane Change can not detect the outside of the target lane midway through the lane change, both Auto Lane Change and Autosteer will cancel. The instrument panel displays a message instructing you to take over the steering wheel immediately.

When Auto Lane Change is active, it is important to monitor its performance by watching the driving path in front of you. Stay prepared to take over steering at any time. On the instrument panel, the lane you are crossing over displays as a dashed blue line and once in your new lane, the lane markings display as solid blue lines.

In situations where Auto Lane Change is unable to operate at optimal performance, or can not operate due to inadequate data, the instrument panel displays a series of warnings. Therefore, when using Auto Lane Change, always pay attention to the instrument panel and be prepared to manually steer Model X.

Warning: When Auto Lane Change is actively steering Model X, the steering wheel moves accordingly. Any significant restriction of the steering wheel's movement can cancel Auto Lane Change.

## Canceling Auto Lane Change

Auto Lane Change cancels when you manually move the steering wheel, press the brake pedal, or disengage the turn indicator before Model X crosses the markers on the existing lane.

To disable Auto Lane Change so it is no longer available, touch Controls > Settings > Driver Assistance > Auto Lane Change > Off.

## Limitations

Auto Lane Change is particularly unlikely to operate as intended in the following types of situations:

- Auto Lane Change is unable to accurately determine lane markings. For example, lane markings are excessively worn, have been adjusted due to road construction, are changing quickly (lanes branching off, crossing over, or merging), objects or landscape features are casting strong shadows on the lane markings, or the road surface contains pavement seams or other high-contrast lines.
- A side collision warning is active (see Lane Assist on page 85) when you engage the turn signal.
- The road has sharp curves.
- Visibility is poor (due to heavy rain, snow, fog, etc.) or weather conditions are interfering with sensor operation.
- Bright light (oncoming headlights or direct sunlight) is interfering with the camera's view.
- A sensor or the camera is damaged or obstructed (such as by mud, fog, ice, or snow).
- The sensors are affected by other electrical equipment or devices that generate ultrasonic waves.
- Model X is being driven very close to a vehicle in front of it, which is blocking the camera's view.

Warning: Many unforeseen circumstances can impair the operation of Auto Lane Change. Always keep this in mind and remember that as a result, Auto Lane Change may not steer Model X appropriately. Always drive attentively and stay prepared to immediately take over steering at any time.

If Model X is equipped with Driver Assistance components (see About Driver Assistance on page 71), and you have purchased the optional Autopilot Tech Package, Autopark is designed to find, and maneuver Model X into, a parallel parking location. Using data from the ultrasonic sensors, Autopark determines the proximity to the curb and to the other parked vehicles (see About Driver Assistance on page 71). Autopark is available only when Model X is driving below 15 mph (24 km/h).

Note: Autopark detects potential parallel parking locations that are at least 20 feet (6 meters) in length (but less than 49 feet (15 meters).

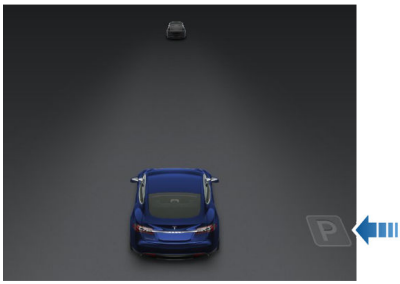
Warning: Autopark's performance depends on the ability of the ultrasonic sensors to recognize the location of vehicles, curbs and other objects.

Warning: Never depend on Autopark to find a parking location that is legal, suitable, and safe. Autopark may not always detect objects in the parking space. Always perform visual checks to confirm that a parking space is appropriate and safe.

## Operating Autopark

Follow these steps to operate Autopark:

1. When driving below 15 mph (24 km/h), monitor the instrument panel to determine when Autopark has detected a potential parking location. The Autopark icon appears when you are approximately one to two car lengths aheads of the detected parking location.



2. Stop approximately one car length ahead of the parking location as you normally would when parallel parking, and check to determine if the detected parking location is appropriate and safe.
3. If the location is suitable, stop Model X in front of the parking location, release the steering wheel, engage the Reverse gear and continue with the remaining steps. If the location is not suitable, repeat Steps 1 and 2 until an appropriate and safe parking location is found.
4. Touch Start Autopark on the touchscreen.
5. When parking is complete, Autopark displays the Complete message.

In situations where Autopark can not operate due to inadequate sensor data, the instrument panels displays an alert message indicating that you must manually park Model X.

Note: If you press the brake when Autopark is actively parking Model X, the parking process pauses until you press the Resume button on the touchscreen.

Warning: When Autopark is actively steering Model X, the steering wheel moves in accordance with Autopark's adjustments. Do not interfere with the movement of the steering wheel. Doing so cancels Autopark.

Warning: During the parking sequence, continually check your surroundings. Be prepared to apply the brakes to avoid vehicles, pedestrians, or objects.

Warning: When Autopark is active, monitor the touchscreen and instrument panel to ensure that you are aware of the instructions that Autopark is providing.

## Canceling Autopark

Autopark cancels when you manually move the steering wheel during a parking sequence, or when you change gears. Autopark also cancels when:

- The parking sequence exceeds the maximum of seven moves.
- The driver's seat belt is unbuckled.
- A door is opened.
- You press the accelerator pedal.
- You press the brake pedal twice in quick succession.

## Pausing Autopark

To pause Autopark, press the brake pedal once. Model X stops and remains stopped until you press Resume on the touchscreen.

## Limitations

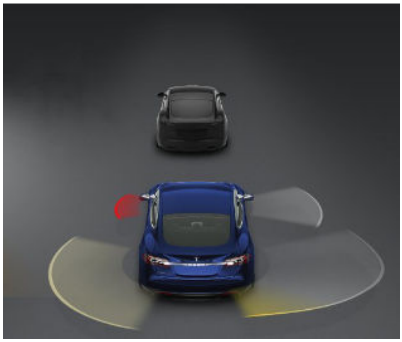
Autopark is particularly unlikely to operate as intended in the following types of situations:

- The road grade is greater than 10%.
- Visibility is poor (due to heavy rain, snow, fog, etc.).
- The curb is constructed of material other than stone, or the curb can not be detected.
- One or more of the ultrasonic sensors is damaged, dirty, or obstructed (such as by mud, ice, or snow).
- Weather conditions (heavy rain, snow, fog, or extremely hot or cold temperatures) are interfering with sensor operation.
- The sensors are affected by other electrical equipment or devices that generate ultrasonic waves.

Warning: Many unforeseen circumstances can impair the operation of Autopark. Keep this in mind and remember that as a result, Autopark may not steer Model X appropriately. Pay attention when parking Model X and stay prepared to immediately take control.

If Model X is equipped with Driver Assistance components (see About Driver Assistance on page 71), the forward looking camera monitors the markers on the lane you are driving in, and the ultrasonic sensors monitor the blind spot for the presence of a vehicle. To help you stay in your driving lane and to avoid side collisions, Lane Assist provides two types of warnings:

- Lane Departure Warning: If a front wheel passes over a lane marking and the associated turn signal is off, you may feel a slight vibration in the steering wheel. These warnings are active only when Model X is traveling over approximately 30 mph (50 km/h).
- Side Collision Warning: When an object, such as a vehicle, is detected in your blind spot or traveling close to the side of Model X, Lane Assist displays fluid lines radiating from the image of Model X on the instrument panel. The location of the lines correspond to the location of the detected object. The color of the lines (white, yellow, orange or red) represents the object's proximity to Model X, with white being the furthest and red being very close and requiring immediate attention. When the lines are red, a chime will sound. These warnings are active only when Model X is traveling between 20 mph (30 km/h) and approximately 85 mph (140 km/h)30 and 140 km/h.



In addition to warnings described above, Lane Assist provides steering interventions if Model X drifts into (or close to) an adjacent lane in which an object, such as a vehicle, is detected. In these situations, Model X automatically steers to a safer position in its driving lane. This steering is applied only when Model X is traveling between 30 mph (50 km/h) and 85 mph (140 km/h) on major roadways with clearly visible lane markings. When corrective steering is applied, the instrument panel briefly displays a warning message.

Note: Corrective steering is not applied when Autosteer is active

Warning: Lane Assist is for guidance purposes only and is not intended to replace your own direct visual checks. Never depend on Lane Assist to inform you of unintentionally driving outside of the boundaries of the driving lane or informing you that an object or vehicle is in your blind spot. Several external factors can reduce the performance of Lane Assist. It is the driver's responsibility to stay alert, pay attention to the driving lane and always be aware of other road users. Failure to do so can result in serious injury or death.

Warning: Steering interventions are minimal and are not designed to move Model X out of its driving lane. Do not rely on steering interventions to avoid side collisions.

Warning: Lane Departure Warning is designed to detect lane markings and may not detect the edge of a road, especially if the road has no curb. It is the driver's responsibility to drive attentively and stay within the boundaries of the driving lane.

Warning: Before changing lanes, always visually check the lane you are moving into by using side mirrors and performing the appropriate shoulder checks. Several factors can affect the performance of the Lane Assist warnings, resulting in lack of, or false warnings (see “Limitations and Inaccuracies” below).

## Controlling Lane Assist Warnings

To turn Lane Departure Warning on or off, touch Controls > Settings > Driver Assistance > Lane Departure Warning.

To turn Side Collision Warning on or off, touch Controls > Settings > Driver Assistance > Side Collision Warning.

Note: Your chosen settings are retained until you manually change them. They are also saved in your driver profile.

## Limitations and Inaccuracies

Lane Assist can not always clearly detect lane markings and you may experience unnecessary or invalid lane departure warnings in these situations:

- Visibility is poor and lane markings are not clearly visible (due to heavy rain, snow, fog, etc.). The exact detection zone of the ultrasonic sensors vary depending on environmental conditions.
- Bright light (oncoming headlights or direct sunlight) is interfering with the camera's view.
- Model X is being driven very close to a vehicle in front of it which is blocking the camera's view.
- The windshield area in the camera's field of view is obstructed (fogged over, dirty, covered by a sticker, etc.).
- Lane markings are excessively worn, have been adjusted due to road construction or are changing quickly (for example, lanes branching off, crossing over, or merging).
- The road is narrow or winding.
- Objects or landscape features are casting strong shadows on lane markers.

Side Collision Warning may not provide warnings, or may apply inappropriate warnings, in these situations:

- One or more of the ultrasonic sensors is damaged, dirty, or obstructed (such as by mud, ice, or snow).
- Weather conditions (heavy rain, snow, fog, or extremely hot or cold temperatures) are interfering with sensor operation.
- The sensors are affected by other electrical equipment or devices that generate ultrasonic waves.
- An object that is mounted to Model X is interfering with and/or obstructing a sensor (such as a bike rack or a bumper sticker).

In addition, Model X may not steer away from an adjacent vehicle, or may unnecessarily apply steering, if:

- You are driving Model X on sharp corners or on a curve at a relatively high speed.
- You are drifting into another lane but an object (such as a vehicle) is not present.
- A vehicle in another lane cuts in front of you or drifts into your driving lane.
- Model X is traveling less than 20 mph (30 km/h) or over 85 mph (140 km/h).
- One or more of the ultrasonic sensors is damaged, dirty, or obstructed (such as by mud, ice, or snow).
- Weather conditions (heavy rain, snow, fog, or extremely hot or cold temperatures) are interfering with sensor operation.
- The sensors are affected by other electrical equipment or devices that generate ultrasonic waves.
- An object mounted to Model X (such as a bike rack or a bumper sticker) is interfering with or obstructing a sensor.
- Visibility is poor and lane markings are not clearly visible (due to heavy rain, snow, fog, etc.).
- Bright light (oncoming headlights or direct sunlight) is interfering with the camera's view.
- Lane markings are excessively worn, have been adjusted due to road construction or are changing quickly (for example, lanes branching off, crossing over, or merging).

Warning: The lists above do not represent an exhaustive list of situations that may interfere with the Lane Assist warnings. Lane Assist may fail to provide warnings for many other reasons. To avoid a collision, stay alert and always pay attention to the roadway when driving Model X so you can anticipate the need to take corrective action as early as possible.

Caution: If a fault occurs with the Lane Assist system, Model X displays an alert. Contact Tesla Service.

If Model X is equipped with Driver Assistance components (see About Driver Assistance on page 71), the following collision avoidance features are designed to increase the safety of you and your passengers:

- Forward Collision Warning provides visual and audible warnings in situations where there is a high risk of a frontal collision (see Forward Collision Warning on page 87).
- Automatic Emergency Braking automatically applies braking to reduce the impact of a frontal collision (see Automatic Emergency Braking on page 88).

Warning: Forward Collision Warning is for guidance purposes only and is not a substitute for attentive driving and sound judgment. Keep your eyes on the road when driving and never depend on Forward Collision Warning to warn you of a potential collision. Several factors can reduce or impair performance, causing either unnecessary, invalid, inaccurate, or missed warnings. Depending on Forward Collision Warning to warn you of a potential collision can result in serious injury or death.

Warning: Automatic Emergency Braking is not designed to prevent a collision. At best, it can minimize the impact of a frontal collision by attempting to reduce your driving speed. Depending on Automatic Emergency Braking to avoid a collision can result in serious injury or death.

## Forward Collision Warning

The forward looking camera and the radar sensor monitor the area in front of Model X for the presence of an object such as a vehicle, bicycle or pedestrian. If a collision is considered likely unless you take immediate corrective action, Forward Collision Warning is designed to sound a chime and highlight the vehicle in front of you in red on the instrument panel:

Warnings cancel automatically when the risk of a collision has been reduced (for example, you have decelerated or stopped Model X, or a vehicle in front has moved out of your driving path).

If immediate action is not taken when Model X issues a Forward Collision Warning, a collision is considered imminent and Automatic Emergency Braking (if enabled) automatically applies the brakes (see Automatic Emergency Braking on page 88).

By default, Forward Collision Waring is turned on. To turn it off or adjust its sensitivity, touch Controls > Settings > Driver Assistance > Forward Collision Warning. Instead of the default warning level of Medium, you can turn the warning Off, or you can choose to be warned Late or Early.

Note: Your chosen setting for Forward Collision Warning is retained until you manually change it. It is also saved in your driver profile.

Warning: The cameras and sensors associated with Forward Collision Warning are designed to monitor an approximate area of up to 525 feet (160 meters) in your driving path. The area being monitored by Forward Collision Warning can be adversely affected by road and weather conditions. Use appropriate caution when driving.

Warning: Forward Collision Warning is designed only to provide visual and audible alerts. It does not attempt to apply the brakes or decelerate Model X. When seeing and/or hearing a warning, it is the driver's responsibility to take corrective action immediately.

Warning: Forward Collision Warning may provide a warning in situations where the likelihood of collision may not exist. Stay

alert and always pay attention to the area in front of Model X so you can anticipate whether any action is required.

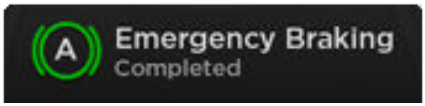
Warning: Forward Collision Warning does not operate when Model X is traveling less than 4 mph (7 km/h).

## Automatic Emergency Braking

The forward looking camera and the radar sensor are designed to determine the distance from any object (vehicle, motorcycle, bicycle, or pedestrian) traveling in front of Model X. When a frontal collision is considered unavoidable, Automatic Emergency Braking is designed to automatically apply the brakes to reduce the severity of the impact.

When Automatic Emergency Braking applies the brakes, the instrument panel displays a visual warning and you'll hear a chime. You may also notice abrupt downward movement of the brake pedal. The brake lights turn on to alert other road users that you are slowing down.

When Automatic Emergency Braking has reduced the driving speed by 25 mph (40 km/h), the brakes are released. For example, if Automatic Emergency Braking applies braking when driving at 56 mph (90 km/h), it releases the brakes when the speed has been reduced to 31 mph (50 km/h). The instrument panel briefly displays a message indicating that braking has completed.




Automatic Emergency Braking operates only when driving between 5 mph (8 km/h) and 85 mph (140 km/h).

Automatic Emergency Braking does not apply the brakes, or stops applying the brakes, in situations where you are taking action to avoid a potential collision. For example:

- You turn the steering wheel sharply.
- You press the accelerator pedal.
- You press and release the brake pedal.
- A vehicle, motorcycle, bicycle, or pedestrian, is no longer detected ahead.

Automatic Emergency Braking is always enabled when you start Model X. To disable it for your current drive, touch Controls > Settings > Driver Assistance > Automatic Emergency Braking > Disable.

Warning: It is strongly recommended that you do not disable Automatic Emergency Braking. If you disable it, Model X does not automatically apply the brakes in situations where a collision is considered likely.

Warning: Automatic Emergency Braking is designed to reduce the severity of an impact. It is not designed to avoid a collision.

Warning: Several factors can affect the performance of Automatic Emergency Braking, causing either no braking or inappropriate or untimely braking. It is the driver's responsibility to drive safely and remain in control of the vehicle at all times. Never depend on Automatic Emergency Braking to avoid or reduce the impact of a collision.

Warning: Automatic Emergency Braking is designed to reduce the impact of frontal collisions only and does not function when Model X is in reverse.

Warning: Automatic Emergency Braking is not a substitute for maintaining a safe traveling distance between you and the vehicle in front of you.

Warning: The brake pedal moves downward abruptly during automatic braking events. Always ensure that the brake pedal can move freely. Do not place material on top of the Tesla-supplied driver's floor mat (including an additional mat) and always ensure that the driver's floor mat is properly secured. Failure to do so can impede the ability of the brake pedal to move freely.

Note: For advance notice of an Automatic Emergency Braking event, turn on Forward Collision Warning (see Forward Collision Warning on page 87). When turned on, you hear a chime and see a collision warning in the center of the instrument panel if a collision is considered likely. Then, if you do not take immediate corrective action, a collision is considered imminent and Automatic Emergency Braking applies braking to reduce driving speed. If enabled, Automatic Emergency Braking applies braking when a collision is considered inevitable, even if Forward Collision Warning is turned off.

## Limitations and Inaccuracies

Collision Avoidance features cannot always detect vehicles, bikes, or pedestrians, and you may experience unnecessary, inaccurate, invalid, or missed warnings for many reasons, particularly if:

- The road has sharp curves.
- Visibility is poor (due to heavy rain, snow, fog, etc.).
- Bright light (oncoming headlights or direct sunlight) is interfering with the camera's view.
- The radar sensor in the center of the front grill is obstructed (dirty, covered, etc.).
- The windshield area in the camera's field of view is obstructed (fogged over, dirty, covered by a sticker, etc.).

Warning: The limitations described above do not represent an exhaustive list of situations that may interfere with proper operation of Collision Avoidance Assist features. These features may fail to provide their intended function for many other reasons. It is the driver's responsibility to avoid collisions by staying alert and paying attention to the area beside Model X so you can anticipate the need to take corrective action as early as possible.

Caution: If a fault occurs with a Collision Avoidance Assist feature, Model X displays an alert. Contact Tesla Service.

## How Speed Assist Works

If Model X is equipped with Autopilot components (see About Driver Assistance on page 71), the forward looking camera detects speed limit signs. The signs are then analyzed and compared against GPS data to determine the speed limit at your current driving location. For routes where no signs are present, speed limits are determined using GPS data (if available). Instead of determining the speed limit based on signs and GPS data, you can also manually enter an arbitrary speed limit.

When Speed Assist is turned on (described below), the instrument panel displays a speed limit sign. Warnings (described below) take effect when you exceed this limit.

In situations where Speed Assist is unable to detect a speed (for example, speed limit signs and GPS data are not available at the current location), the instrument panel does not display a speed limit sign. If Speed Assist is uncertain that an acquired speed limit is accurate (for example, although a speed limit sign was initially detected, some time has passed before a subsequent sign has been detected), the speed limit sign is dimmed. In both cases, warnings do not take effect.

If you set the speed limit warning to Display (see Controlling Speed Assist on page 90), the speed limit sign on the instrumental panel increases in size whenever you exceed the speed limit.

If you set the speed limit warning to Chime (see Controlling Speed Assist on page 90) and exceed the speed limit, you also hear a warning chime.

Note: Speed limit warnings go away after 10 seconds, or when Model X slows down below the specified limit.

Warning: Do not rely on Speed Assist to determine the appropriate speed limit. Always drive at a safe speed based on traffic and road conditions.

## Controlling Speed Assist

To turn Speed Assist on or off, and control how it works, touch Controls > Settings > Driver Assistance > Speed Limit Warning, then choose one of these options:

- Off. The speed limit is not displayed.
- Display. Speed limit signs display on the instrument panel and when you exceed the limit, the sign gets larger.
- Chime. In addition to the visual display, you'll hear a chime whenever you exceed the speed limit.

You can also specify how the speed limit is determined:

- Relative. The speed limit is determined automatically based on detected traffic signs and GPS data. If desired, you can set a speed limit offset (+ or -) if you want to be alerted only when you exceed the speed limit by a specified amount. For example, you would increase the offset to +10 mph if you only want to be alerted when you exceed the speed limit by 10 mph.
- Absolute. Manually specify any speed limit between 20 and 140 mph (30 and 240 km/h).

Note: GPS data is not always accurate. The GPS can misjudge the road's location and provide the speed limit for a directly adjacent road that may have a different speed limit. For example, the GPS can assume Model X is on a freeway when it's actually on a nearby surface street, and vice versa.

Note: Your chosen setting is retained until you manually change it. It is also saved in your driver profile.

## Limitations and Inaccuracies

Speed Assist may not be fully functional or may provide inaccurate information in these situations:

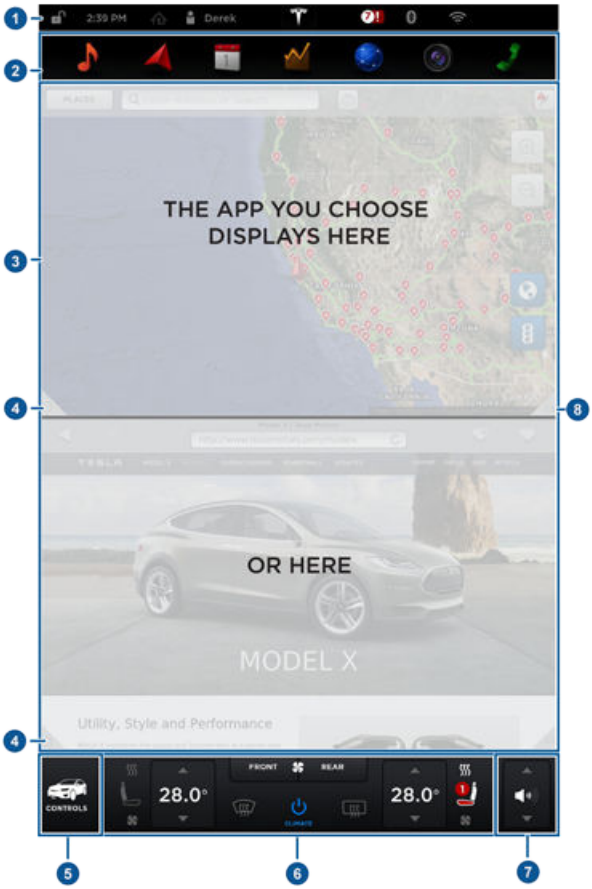
- Visibility is poor and speed limit signs are not clearly visible (due to heavy rain, snow, fog, etc.).
- Bright light (oncoming headlights or direct sunlight) is interfering with the camera's view.
- Model X is being driven very close to a vehicle in front of it which is blocking the camera's view.
- The windshield area in the camera's field of view is obstructed (fogged over, dirty, covered by a sticker, etc.).
- Speed limit signs are concealed by objects.
- The speed limits stored in the GPS database are incorrect or outdated.
- Model X is being driven in an area where GPS data is not available.
- Traffic signs do not conform to standard recognizable formats.
- A road or a speed limit has recently changed.

Warning: The list above does not represent an exhaustive list of situations that may interfere with proper operation of Speed Assist. Speed Assist may fail to provide warnings for many other reasons.

## The Big Picture

The main components of the touchscreen are shown here. To manually control the brightness and contrast, touch Controls > Displays. When set to Auto, the touchscreen changes between the Day (light background) and Night (dark background) setting depending on ambient lighting conditions.

Note: The following illustration is provided for demonstration purposes only. Depending on vehicle options, software version and market region, your touchscreen may appear slightly different.



1. Status bar

   The top line displays provides shortcuts to lock/unlock Model X, to access HomeLink and Driver Profiles, display vehicle information (the Tesla “T”), download software updates,display network strength and Bluetooth[fi] status and Wi-Fi settings. If an alert icon (exclamation mark) is displayed, touch it to see warning messages that are in effect.

   Note: The airbag status symbol displays only when Model X is powered on.

   Note: You can also display the time and outside temperature on the instrument panel be choosing the Clock option using the left or right scroll wheel on the steering wheel (see Steering Wheel on page 35).

2. Apps

   There are several ways to display an app in the main viewing area:

   - Tap the app's icon to display it in the top viewing area. If the app is already displayed, a second tap displays it in full-screen view (only some apps have a full-screen mode).
   - Drag the app's icon directly onto the top or bottom viewing area.
   - Touch and hold the app's icon to display a popup that lets you choose whether to display the app in the top or bottom of the main viewing area.

Media. See Media and Audio on page 110.

Maps and Navigation (if equipped). See Maps and Navigation on page 116.

Calendar. See Calendar on page 119.

Energy. See Getting Maximum Range on page 59.

Web. Access the Internet using the web browser (if equipped).

Camera. Display the area behind Model X. This area also displays automatically whenever you shift into Reverse. See Rear View Camera on page 61.

Phone. See Phone on page 114.

3. Main viewing area

   The main viewing area changes depending on the app you have chosen (in the example, the Nav and Media apps are displayed). For some apps (such as Nav and Web), you can zoom in and out using standard touchscreen finger gestures.
4. Maximize/minimize app

   Touch the small rectangle to expand the associated app to fill the entire main viewing area (some apps are not expandable). Touch again to display two apps in half-screen view.
5. Controls

   Touch to access all Model X controls and settings (doors, locks, lights, etc).
6. Climate controls (see Climate Controls on page 103).
7. Volume control

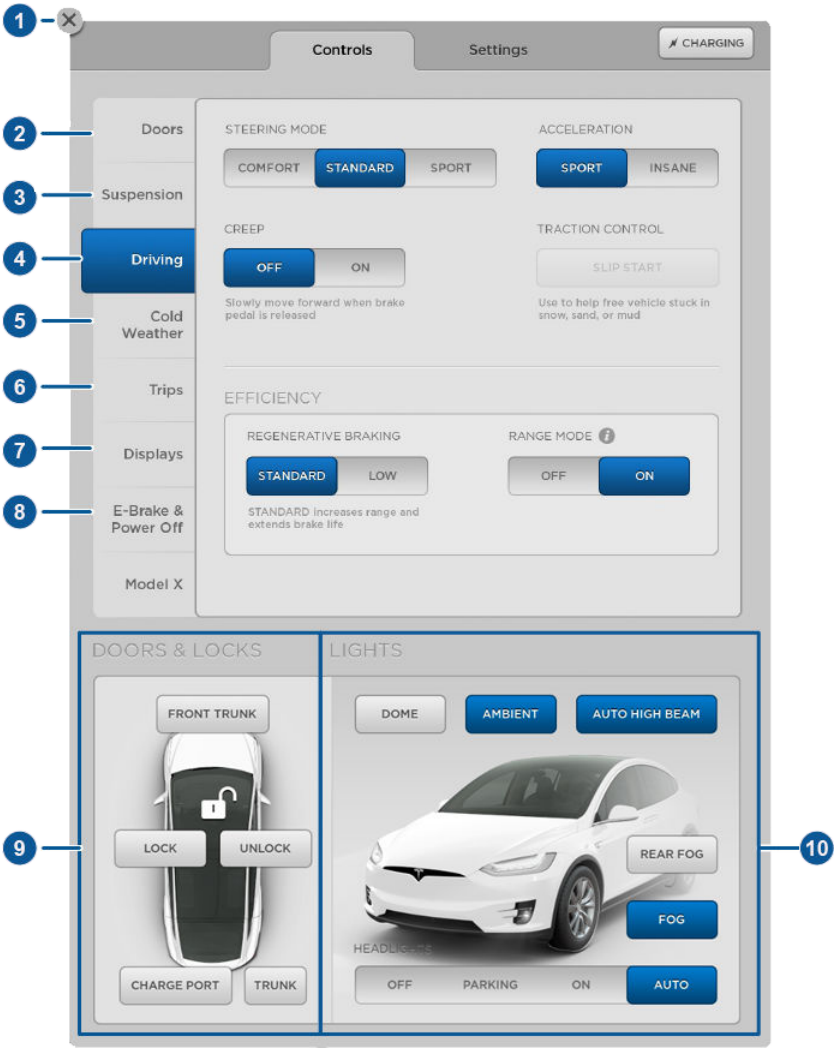
   Touch the up and down arrows to increase or decrease the volume of the speakers. You can also adjust the volume using the scroll wheel on the left side of the steering wheel.
8. Reverse the position of the two currently displayed apps.

Warning: Paying attention to road and traffic conditions must always be the driver's highest priority. To ensure the safety of vehicle occupants as well as other road users, using the touchscreen should be done only when road and traffic conditions permit.

## Controlling Features

Touch Controls on the bottom corner of the touchscreen to control and customize all main features of Model X.

Note: The following illustration is provided for demonstration purposes only. Depending on vehicle options, software version and market region, the options available on the Controls screen may be different.



1. Close

   Touch the circled X in the top left corner of a window to close it (or you can touch anywhere outside the window).
2. Doors

   Touch to open or close front doors or falcon doors.
3. Suspension

   If Model X is equipped with Smart Air Suspension, touch to manually raise or lower Model X, or to remove a previously saved auto-raising location (see Smart Air Suspension on page 108). Model X must be powered on and you must press the brake pedal before you can change suspension settings. Smart Air Suspension causes Model X to self-level, even when powered off. Therefore, when towing or lifting, you must disable self-leveling (see Instructions for Transporters on page 168 and Jacking and Lifting on page 151).
4. Driving

   - Steering mode

     Adjust the amount of effort required to turn the steering wheel. Sport feels more responsive whereas Comfort feels easier to drive and park (see Steering Wheel on page 35).
   - Acceleration (Performance Dual Motor vehicles only)

     Choose an acceleration level. Sport is the standard level of acceleration and allows you to maximize driving range (see the Range Mode setting below). Choose Insane if you want to increase peak torque by approximately 50 per cent and choose Ludicrous for an additional increase.

     Note: Insane and Ludicrous Acceleration settings are available only on newer Performance Dual Motor vehicles only, depending on date of manufacture and options chosen at time of purchase.
   - Creep

     When on, Model X slowly moves forward when in Drive and backward in Reverse when you release the brake (similar to a conventional vehicle with an automatic transmission). You can adjust this setting only when Model X is in Park.
   - Traction Control

     To allow the wheels to spin on a standard single motor Model X, you can turn off traction control. On a dual motor Model X, you can enable Slip Start. If you turn off Traction Control (or enable Slip Start), a warning message displays on the instrument panel. Traction control turns off for the current drive only. On dual motor vehicles, traction control is automatically turned on again when the speed exceeds 40 mph (64 km/h). See Traction Control on page 54.
   - Regenerative braking

     When you release the accelerator when driving, regenerative braking slows Model X and feeds any surplus energy back to the Battery. If set to Low, Model X does not slow down as quickly, but you may experience less range (see Regenerative Braking on page 53).

     Note: Regardless of the setting, the energy gained by regenerative braking is reduced if the Battery is full, or if it is extremely cold or hot (the surplus energy is used to heat or cool the Battery).
   - Range Mode

     If on, Model X conserves energy by limiting the power of the climate control system and turning off signature lighting. Cabin heating and cooling may be less effective, but seat heaters can be used to provide warmth in colder climates. When turned on in a dual motor vehicle, torque distribution between the motors is optimized to maximize range.

5. Cold Weather

   If Model X is equipped with the optional cold weather package, you can control all seat heaters as well as the heated wipers and steering wheel. Heaters that are turned on are displayed in red. To turn off all seat heaters, touch All Off. Note that you can also control the front driver and passenger seats using the main climate control panel located on the bottom of the touchscreen (see Climate Controls on page 103).
6. Trips

   View and reset the trip meters that summarize how far you have driven (see Trip Information on page 58).
7. Displays

   Manually control the touchscreen's brightness and control its day (light background) or night (dark background) setting. When set to Auto, the touchscreen automatically changes between Day and Night brightness depending on the ambient lighting conditions. To disable the touchscreen momentarily for cleaning purposes, touch Clean Mode. You can also put Model X into an energy saving mode so it consumes less energy when not in use (see Getting Maximum Range on page 59). Note that the Displays settings can also be accessed from the Settings screen.
8. E-Brake & Power Off

   You can manually:

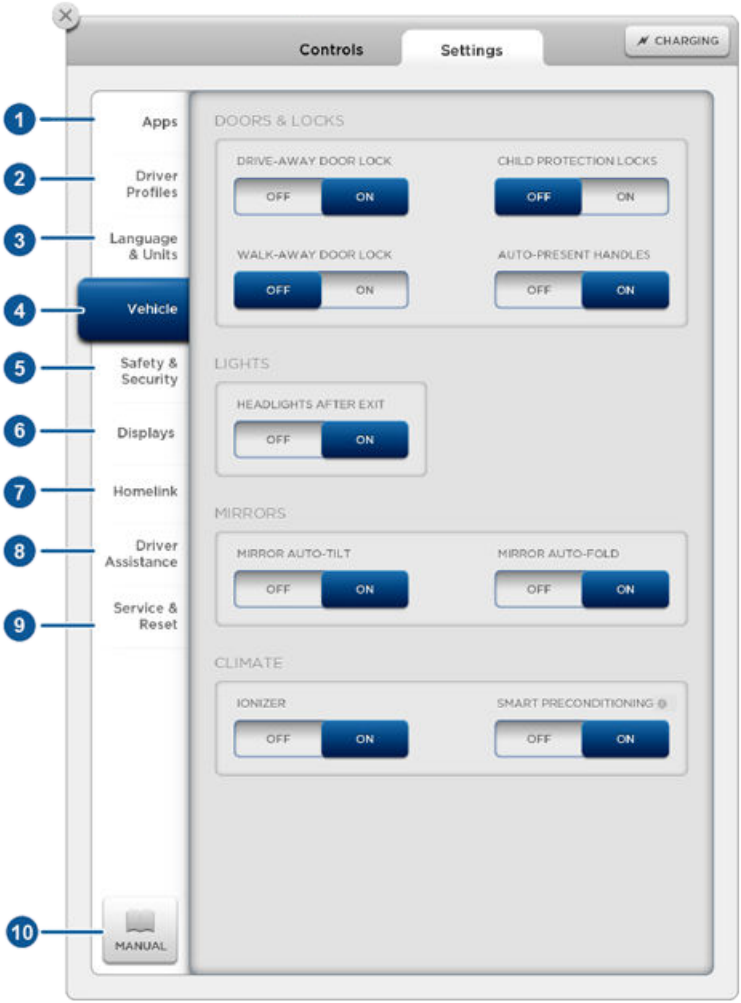
   - Apply and release the parking brake (see Parking Brake on page 53).
   - Power off (see Powering Off on page 39).
9. Doors & Locks (see Doors on page 4)
10. Lights (see Lights on page 46)

Warning: Do not read the touchscreen while driving. Doing so increases the likelihood of a collision. Everything you need to know when driving is displayed on the instrument panel.

## Customizing Your Vehicle

Touch the Settings tab on the Controls window to adjust Model X to suit your preferences.

Note: The following illustration is provided for demonstration purposes only. Depending on vehicle options, software version, and market region, the options available on the Settings screen may be different. For example, in many regions, the “Language & Units” tab is called “Units & Format.”



1. Adjust settings associated with installed apps (applications). Settings associated with apps that are either unavailable on your Model X, or have no settings that you can adjust at this time, are grayed out.
2. Manage driver profiles (see Driver Profiles on page 34).
3. Units & Format

   Adjust how Model X displays:

   - Distance: Miles or km can be shown on the range display, speedometer, energy chart, trip meters, Google map searches and navigation routes.
   - Time Format: 12 or 24 hour.
   - Temperature: ºC or ºF.
   - Energy & Charging: Display remaining energy and charging units as either a percentage of battery energy remaining, or as an estimate of the distance that you can drive. When you choose Distance, you can display mileage based on either:

     - Rated - based on EPA testing.
     - Ideal - assumes ideal driving conditions based on driving at a steady speed of 55 mph (89 km/h) on a flat road, and using no additional energy (seat heaters, air conditioning, etc).

     Note: When anticipating when you need to charge, use range estimates as a general guideline only.
4. Vehicle

   - Drive-away Door Lock: If on, all doors automatically lock whenever you drive Model X over 5 mph (8 km/h) (see Drive-away Locking on page 9).
   - Walk-away Door Lock: If on, all doors automatically lock when you walk away from Model X, carrying the key with you (see Walk-away Locking on page 9).
   - Child-Protection Lock: If on, safety locks prevent the rear doors and the liftgate from being opened from inside Model X.
   - Auto-Present Handles: If on, door handles extend automatically whenever you approach Model X carrying a key, whether locked or unlocked (see Doors on page 4). Note that to preserve battery life, Model is designed to temporarily disable the Auto-Present Handles feature when the key has been out of range for more than 48 hours, or if the key remains within range for five minutes after all doors have been closed.
   - Headlights After Exit: If on, headlights stay on for two minutes after you exit, or until you lock Model X (see Headlights After Exit on page 49).
   - Mirror Auto-Tilt: If on, exterior mirrors tilt downward when reversing (see Mirrors on page 38).
   - Mirror Auto-Fold: If on, exterior mirrors fold when you lock Model X with the key or walk-away locking. They extend automatically when you return to Model X You can also fold mirrors manually by touching the center mirror control button (see Mirrors on page 38).
   - Ionizer: If on, the air ionizer freshens the air in the cabin.
   - Smart Preconditioning: If on, Model X predicts your driving schedule and automatically adjusts the temperature of the cabin based on your last set temperature and your driving schedule, making Model X comfortable and ready to drive. It may take some time for Model X to learn your driving habits and if you do not have a regular driving schedule, it will be unable to identify a pattern.

     Note: To conserve energy in situations where Model X has a low charge level, smart preconditioning may not occur.

     Note: Smart Preconditioning is available only if you save your home and work locations (see Favorite Destinations on page 118).

5. Safety & Security

   Turn various safety and security features on and off:

   - Active safety devices Model X is equipped with, such as Park Assist Chimes (see Park Assist on page 55).
   - Alarm, and security options Model X is equipped with (see Security Settings on page 121).
   - Remote access by Tesla's mobile applications (see Mobile App on page 126).
6. Displays

   Manually control the touchscreen's brightness and control its day (light background) or night (dark background) setting. When set to Auto, the touchscreen automatically changes between Day and Night brightness depending on the ambient lighting conditions. To disable the touchscreen momentarily for cleaning purposes, touch Clean Mode. You can also put Model X into an energy saving mode so it consumes less energy when not in use (see Getting Maximum Range on page 59). Note that the Displays settings can also be accessed from the Controls window.
7. HomeLink

   If the HomeLink feature is available in your region, use it to control RF-enabled garage doors, lights, or security systems (see HomeLinkfi Universal Transceiver on page 122).
8. Driver Assistance

   If Model X is equipped with Driver Assistance components (see About Driver Assistance on page 71) , you can control the features that provide a safer and more convenient driving experience:

   - Cruise Control: Control whether you want to use Autosteer to intelligently keep Model X in its driving lane when cruising at a set speed (see Autosteer on page 79). Also control whether you want to use Auto Lane Change to move Model X into an adjacent lane without touching the steering wheel (see Auto Lane Change on page 81).
   - Lane Assist: Control whether you want visual and audible warnings when an object, such as a vehicle, is detected in your blind spot or traveling close to the side of Model X and if you want the steering wheel to vibrate if a front wheel passes over a lane marking when the associated turn signal is off (see Lane Assist on page 85).
   - Speed Assist: Control how speed limits are determined and how warnings are issued when you exceed the speed limit (see Speed Assist on page 90).
   - Collision Avoidance Assist: Control if and when warnings display when a frontal collision is considered likely (see Forward Collision Warning on page 87) and disable the automatic emergency braking that occurs to minimize the impact of a collision (see Automatic Emergency Braking on page 88).
9. Service & Reset

   Turn various service-related features on and off:

   - Service Mode: If on, moves wiper blades to the service position to make them easier to access when replacing them. Model X must be in Park (see Wipers and Washers on page 51).
   - Tire Pressure Monitor: Touch Reset Sensors to reset the TPMS sensors after replacing a wheel (see Resetting the TPMS Sensors on page 139).
   - Tow Mode: Activate Tow Mode to keep Model X in Neutral (see Keeping Your Vehicle in Neutral (Tow Mode) on page 40).
   - Factory Reset: Touch Erase & Reset to erase all personal data (saved addresses, music favorites, etc.) and restore all customized settings to their factory defaults.
10. Manual

    Display this owners manual.

⚠ Warning: Do not read the touchscreen while driving. Doing so increases the likelihood of a collision.

Naming Your Vehicle

To further personalize your Model X, you can name it. The name you give your Model X will appear in the mobile app. To name your Model X, touch the Tesla “T” at the top center of the touchscreen, then touch Name Your Vehicle.

When you save, Name Your Vehicle is replaced by the name you provided. You can touch the name at any time to rename your Model X.

## Erasing Personal Data

You can erase all personal data (saved addresses, music favorites, imported contacts, HomeLink programming, etc.) and restore all customized settings to their factory defaults. This is useful when transferring ownership of Model X. Touch Settings > Service & Reset > Factory Reset > Erase & Reset. Before erasing, Model X verifies your credentials by prompting you to enter the user name and password associated with your MY TESLA account.

## Overview of Climate Controls

The climate controls are always available at the bottom of the touchscreen. By default, climate control is set to Auto On, which maintains optimum comfort in all but the most severe weather conditions. When you adjust the temperature, the system automatically adjusts the heating, air conditioning, air distribution, air circulation, and fan speed to maintain your selected temperature. To override these settings, touch Auto On (see Customizing Climate Control on page 104).

The fan, heating, and air conditioning systems are powered by the Battery. Therefore, prolonged use decreases driving range.

Note: The following illustration is provided for demonstration purposes only. Depending on vehicle options, software version, market region, and settings, the information displayed may be slightly different.

1. The front seats are equipped with heating pads that operate at three levels from 3 (highest) to 1 (lowest).

   When operating, the indicator turns red and displays the setting number.

   Note: If Model X is equipped with the optional cold weather package, you can also control seat heaters in the rear seats, heated wipers, and heated steering wheel by touching Controls > Cold Weather (see Controls on page 96).
2. Touch the up or down arrow to set the cabin temperature (from LO, 63° F to HI, 90° F/LO, 17° C to HI, 32° C). To apply a temperature setting to both the driver and passenger side at the same time, touch SYNC TEMP on the temperature popup that appears when you touch an arrow.
3. Automatic/Manual climate control (see Customizing Climate Control on page 104).
4. The windshield defroster distributes air flow to the windshield and operates the heating and fan at their maximum level. Touch once for Normal Defrost and twice for Max Defrost. When on, touch again to turn off and restore the air distribution, heating, and fan to their previous settings.
5. Turn climate control system on/off.
6. The rear window defroster warms up the rear window* for 15 minutes, then automatically shuts off. Exterior side mirrors are also heated.

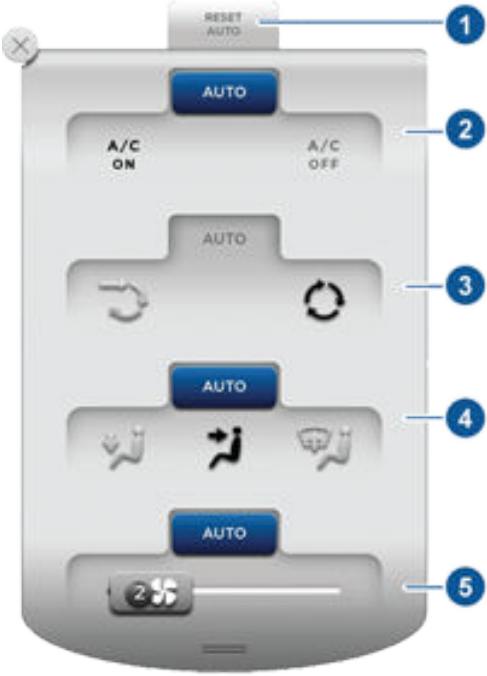
Warning: To avoid burns resulting from prolonged use, individuals who have peripheral neuropathy, or whose capacity to feel pain is limited because of diabetes, age, neurological injury, or some other condition, should exercise caution when using the climate control system and seat heaters.

## Customizing Climate Control

The climate control system is designed to automatically provide optimum comfort in most situations. All you need to do is set the desired temperature, and the air conditioning, air recirculation, air distribution, and fan speed automatically maintain your selected temperature.

To override the automatic setting, touch FRONT or REAR to customize individual settings for the front or rear seating areas. Then touch the setting you want to change. Touch RESET AUTOto change all settings on the panel back to their defaults. Or, you can touch associated with any individual setting to change it back to its default.

Custom climate controls for the front seating area:




1. Touch RESET AUTO to change all settings on the curently displayed customization panel back to their default values.
2. Touch A/C ON or A/C OFF to turn the air conditioning on and off, respectively. Turning it off reduces cooling, but saves energy.

   Because Model X runs much quieter than a gasoline-powered vehicle, you may notice the sound of the compressor as it is operating. To minimize noise, reduce the fan speed or recirculate the air.

3. Choose how air is drawn into Model X:

| | |
|---|---|
| | Outside air is drawn into Model X (see Ventilation on page 107). |
| | Air inside Model X is recirculated. This prevents outside air (traffic fumes) from entering but reduces dehumidifying performance. Recirculating the air is the most efficient way to cool the front cabin area but it is also the loudest. To prevent the windshield from fogging in some conditions, briefly change the setting every hour to draw in outside air. |

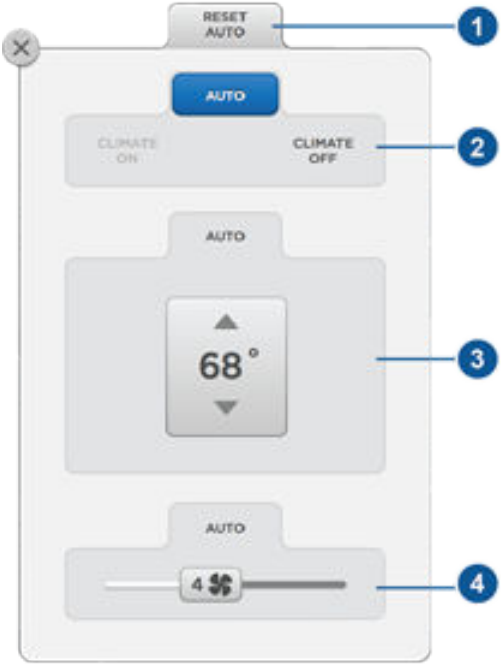
4. Choose where air flows into the cabin. You can choose more than one location:

| | |
|---|---|
| | Foot-level vents |
| | Face-level vents |
| | Windshield vents |

Note: When air is directed to the foot-level vents, approximately one third of the air continues to flow to the windshield vents to assist in defogging. However, when air is directed to the face-level vents, no air flows to the windshield because the air flowing through the face-level vents may be adequate to assist in defogging the windshield.

5. Drag the slider to set the speed of the fan.

Custom climate controls for the rear seating areas:

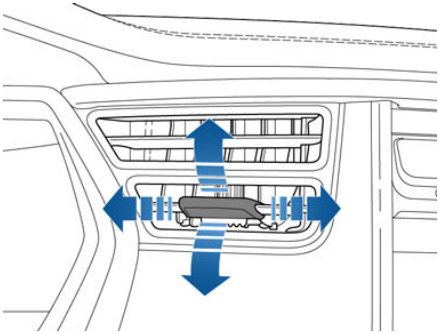



1. Touch RESET AUTO to change all settings on the curently displayed customization panel back to their default values.
2. Touch CLIMATE ON or CLIMATE OFF to turn the air conditioning on and off, respectively. Turning it off reduces cooling, but saves energy.

   Because Model X runs much quieter than a gasoline-powered vehicle, you may notice the sound of the compressor as it is operating. To minimize noise, reduce the fan speed or recirculate the air.
3. Touch the arrows to adjust the temperature.
4. Drag the slider to set the speed of the fan.

## Ventilation

To direct the flow of air inside Model X, move the interior vents up, down, or from side to side.



Note: You can direct the outer face level vents toward the side windows to help defrost or defog them.

### Cabin Air Filter

Model X has an air filter that prevents pollen, industrial fallout, road dust and other particles from entering through the vents. Tesla replaces the air filter at the regularly scheduled maintenance intervals of every 12 months, or every 12,500 miles (20,000 km).

## Climate Control Operating Tips

- To conserve energy, you can limit the power of the climate control system by turning on Range Mode. Cabin heating and cooling may be less effective, but seat heaters can be used to provide warmth in colder climates. Touch Controls > Driving > Range Mode.
- If the climate control system operates more loudly than you prefer, reduce the fan speed or adjust the air flow to draw in outside air (instead of recirculating).
- In addition to cooling the interior, the air conditioning system also cools the Battery. Therefore, in hot weather, the air conditioning system can turn on even if you turned it off. This is normal because the system's priority is to cool the Battery to ensure it stays within an optimum temperature range to support long life and optimum performance.
- To ensure the climate control system operates efficiently, close all windows and ensure that the exterior grill in front of the windshield is free of ice, snow, leaves, and other debris.
- To reduce the time it takes to reach a comfortable temperature in hot weather, drive with the windows slightly open for a few minutes when you first start driving.
- In very humid conditions, it is normal for the windshield to fog slightly when you first turn on the air conditioning.
- It is normal for a small pool of water to form under Model X when parked. Extra water produced by the dehumidifying process is drained underneath.

Note: If Model X is equipped with Smart Air Suspension, you may hear the sound of the compressor when Model X starts, as the system's reservoir fills with air.

Smart Air Suspension has both manual and automatic modes of operation.

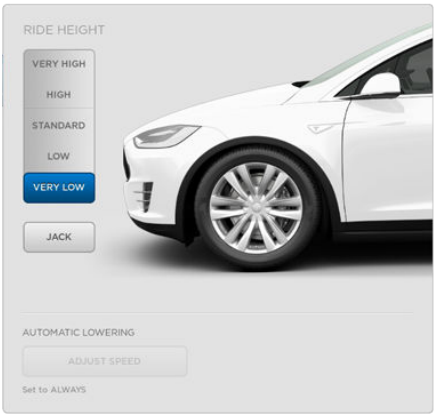
## Manual Height Adjustments

Caution: Before adjusting the suspension height, ensure Model X is clear of all obstacles, above and below.

Manually raising the height of Model X is useful when you need extra ground clearance, such as steep driveways or ramps, deep snow, speed bumps, etc.

With Model X powered on, or the brake pedal pressed, use the touchscreen to manually change the ride height. Touch Controls > Suspension, then choose from:

- Very High. When set to Very High, the suspension automatically lowers to High when driving speed reaches 22 mph (35 km/h).
- High. When set to High, the suspension automatically lowers to Standard when driving speed reaches 34 mph (55 km/h).
- Standard. The Standard setting ensures optimum comfort and handling under all loading conditions.
- Low. Lowering the height can make it easier to load or unload cargo and passengers.
- Very Low. This setting is performed manually and applies to the current drive only.




Note: Available settings depend on your driving speed and other conditions. For example, the suspension does not lower if a door is open.

## Location-Based Suspension

Location-Based suspension saves you from manually having to raise the suspension every time you arrive at a frequently-used location where a higher suspension is needed (steep driveways or ramps, deep snow, speed bumps, etc).

Whenever you raise the suspension to High or Very High, Model X saves the location.

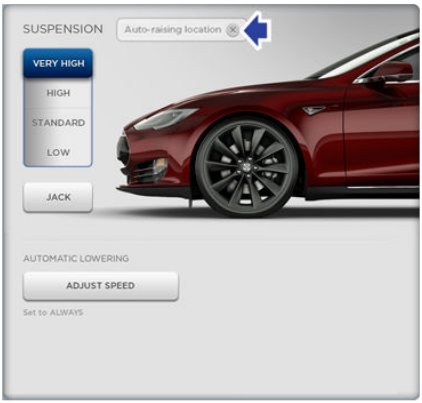
When you return to the saved location, Model X raises the suspension and the instrument panel displays this message:

Note:

- To raise the suspension to High, you must be driving slower than 34 mph (55 km/h). To raise it to Very High, you must be driving slower than 22 mph (35 km/h). If you are driving faster than these speeds when returning to a saved location, the suspension does not raise until Model X slows down.
- After leaving a saved location, the suspension may not lower based on an automatic lowering speed that you have set (Controls > Suspension > Automatic Lowering) until you are driving faster than the auto-raising speed thresholds described above.
- If Model X reaches a saved location and the existing suspension setting is higher than the level that has been saved for that location, the suspension is not adjusted.

To remove an auto-raising location

If you do not want the suspension to auto-raise at a saved location, touch the X in the auto-raising location status message that displays at a saved location. Doing so removes the auto-raise location and the suspension no longer raises automatically when you arrive at the location.




Note: Manually lowering the suspension to Standard or Low while at a saved location also removes the auto-raising location.

## Automatic Lowering

When Model X is moving above typical driveway or parking lot speeds, Smart Air Suspension automatically lowers ride height to improve aerodynamics and handling. For most average speed driving, the suspension is automatically set to Standard. As described above, when you make manual height adjustments, the suspension automatically lowers at increased driving speeds.

When carrying loads, Smart Air Suspension also maintains a level height between the front and rear.

You can adjust the speed at which the Air Suspension automatically transitions to the LOW ride height by touching Controls > Suspension > Automatic Lowering on the touchscreen. This setting is saved to your Driver Profile.

Note: You can temporarily override the ride height by pressing the brake pedal, touching an air suspension control in Controls > Suspension, and then manually choosing a ride height. Your suspension's automatic lowering setting is restored the next time you drive.

If a fault is detected with the air suspension system, a yellow indicator lights up on the instrument panel. If the problem persists, contact Tesla.

## Jack Mode

Before jacking or lifting, set the suspension to Jack mode to prevent the self-leveling that occurs even when Model X is powered off.

Press the brake pedal, then touch Controls > Suspension > Jack.

When Model X is in Jack mode, a red air suspension indicator lights up on the instrument panel.

To deactivate, touch Jack again.

Note: Jack mode automatically cancels when you drive over 4.5 mph (7 km/h).

## Overview

Touch the Media icon to listen to the radio or play audio files. The touchscreen displays the Media Player. Media Player has two tabs. Use the Browse tab to select what you want to play and use the Now Playing tab to view and control what is currently playing. You can play FM radio (including HD), and XM satellite radio (if Model X is equipped with the optional sound package). You can also play Internet radio (such as TuneIn), and audio files from a Bluetooth-connected device or a USB-connected flash drive.

## Volume Control

To adjust the media volume, roll the scroll wheel on the left side of the steering wheel up or down. To mute the volume, tap the wheel.

Note: The scroll wheel adjusts the volume for media, navigation instructions and phone calls based on what is currently in use. As you adjust volume, the instrument panel displays the volume level and whether you are adjusting volume for media, navigation or phone.

Note: Muting the volume during a phone call also mutes the microphone.

## FM Radio

Model X provides FM radio services. FM radio can be selected from the Browse tab or using the Source Picker, located in the upper right corner of the Media Player window.

You can manually tune the radio to any frequency by touching and dragging the channel selector bar on the Now Playing screen. The channel selector bar allows you to move from one available radio station to the next.

## XM Radio

If Model X is equipped with the optional sound studio package, you can listen to XM radio, a subscription-based satellite radio service. To receive XM radio channels, you must provide the radio service provider with the radio ID for your touchscreen.

To view the radio ID:

1. Select the XM radio source.
2. Tune it to channel 0.
3. The Radio ID displays in the station information area.

To select an XM radio channel, you can either manually scroll through the channel numbers, or you can browse the channels by category. To browse by category, touch Browse > Radio > XM Satellite Radio.

Note: On some vehicles, XM radio is available only if Model X is equipped with the optional sound studio package. To optimize aerodynamics, Model X does not have an external antenna.

## Internet Radio

Internet radio services are accessed over a data connection. To use Internet radio, touch Media > Browse > Internet.

Choose your desired Internet radio service (for example, TuneIn), then browse through the available categories and/or stations. When you select a specific station or episode, Media Player starts playing it and displays the Now Playing screen.

To play the next (and in some cases previous) available station, episode, or track being provided by the Internet radio service, touch the arrows on the Now Playing screen, or use the buttons on the left side of the steering wheel (see Using Left Steering Wheel Buttons on page 35). The exact function of these controls vary depending on the specific Internet service you are listening to.

You can also use voice commands to play a specific song, artist, or album from an Internet radio service (see Using Voice Commands on page 36).

### Internet Radio Account Registration

Model X provides you with one or more Internet radio services. To enter your log in information, touch Controls > Settings > Apps > Media Player. Enter the email and password associated with the Internet radio account(s) you want to use, then touch Log In.

### Slacker

Model X automatically provides you with a complimentary 12-month Slacker Plus account. Tesla has set up this account for you and there is no need to log in. To use your own Slacker Plus or Premium account, log in as described above.

Note: To shuffle tracks, or repeat a track, using the shuffle/repeat icons provided on the Now Playing tab, you must be listening to a prebuilt playlist in a Slacker Premium account.

Note: To use Slacker Premium, you must purchase your own account (go to www.slacker.com).

Note: Model X does not support basic (free) Slacker services.

### TuneIn

TuneIn does not require an account for it to work. But if you have a TuneIn account (go to www.tunein.com), you can log in as described above.

When playing a TuneIn podcast, you can rewind or fast forward to any location in the podcast by dragging the slider bar on the Now Playing tab.

## Media Settings

To adjust settings for your radio stations, and to log into your Internet radio account(s), touch Controls > Settings > Apps > Media Player.

## Favorites

To add a currently playing radio station or audio file to your Favorites list, touch the Favorites icon on the Now Playing screen. The icon turns blue to show that it is a favorite. To remove a favorite, touch the icon again.

Note: Adding a radio station to your Favorites list also assigns it to one of the six presets, if an empty preset is available.

Note: To select a favorite radio station or audio file, you can browse your list of Favorites by touching Browse > Favorites. As shown below, the Favorites are grouped and sorted by their source (FM, etc.).

To play the previous or next song or station in your Favorites list, touch the previous or next icon on the Now Playing screen, or use the buttons on the left side of the steering wheel (see Using Left Steering Wheel Buttons on page 35).

To remove a favorite from the list, touch the associated X.

Note: If you remove a favorite radio station or channel that is assigned to a preset, it is also removed from the preset.

## My Music & Devices

To play audio files from a USB-connected flash drive or a Bluetooth-connected device, touch Media > Browse > My Music & Devices. The name of the device will be displayed. Touch the song, album, or playlist you want to play and Media Player starts playing and displays the Now Playing screen.

To play the next song in the selected playlist or album, touch the previous or next arrows on the Now Playing tab, or use the buttons on the left side of the steering wheel (see Using Left Steering Wheel Buttons on page 35). You can also shuffle tracks in a playlist or repeat any track using the shuffle/repeat icons displayed below the album cover art.

### USB Connected Flash Drives

Connect a flash drive to one of the USB connections (see USB Hub Connections on page 113). Touch Media > Browse > My Music & Devices, then touch the name of the flash drive and the song you want to play.

Note: To play media from a USB connection, Model X recognizes flash drives only. To play media from other types of devices (such as an iPod), connect using Bluetooth (if supported by the device).

Note: To play media from a USB connection, you must one of the USB connections located at the front of the center console (see USB Hub Connections on page 113). The USB connections at the rear of the console are for charging only.

### Bluetooth® Connected Devices

If you have a Bluetooth-capable device such as a phone that is paired and connected to Model X (see Pairing a Bluetooth Phone on page 114), you can play audio files stored on it, and you can stream a music service (for example, Pandora or Spotify). Touch Media > Browse > My Music & Devices, then touch the name of your Bluetooth-connected device.

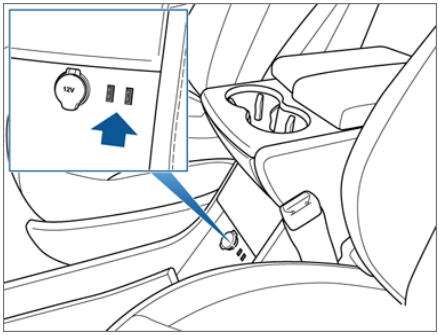
Your Bluetooth device begins playing the audio file that was currently active on your device, and the touchscreen displays the Now Playing screen.

To change the track playing, touch the previous or next icons on the touchscreen, or use the buttons on the left side of the steering wheel.

Note: To play media from a Bluetooth-connected device, ensure that access to the device's media is turned on (see Phone on page 114).

## USB Hub Connections

Your Model X has two USB connections located on the front of the center console that you can use to connect USB devices. To play audio files stored on a USB drive connected to these ports, see My Music & Devices on page 112. You can also use these connections to charge USB devices.



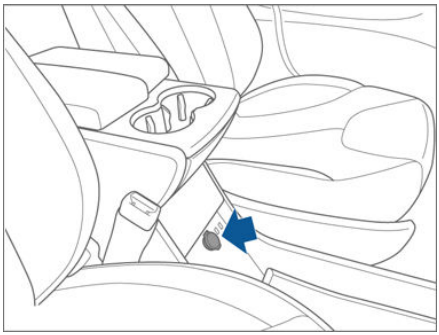

In addition, Model X has two charge-only USB connections located at the rear of the center console, and another charge-only connection located between the third row seats.

Note: You can charge four devices simultaneously using the two ports at the front of the center console and the two at the rear of the console.

The Model X USB Hub also offers a dedicated Wi-Fi connection. This connection allows passengers in the rear seating positions to change climate control settings using a unique Tesla smartphone app.

## 12V Power Socket

Your Model X has a power socket located on the front of the center console. An additional 12V power socket is located in the rear trunk. Power is available whenever the instrument panel and touchscreen are on.



The 12V power sockets are suitable for accessories requiring up to 11A continuous draw (15A peak) or a maximum of 150 continuous watts (180 watts peak).

Note: In situations where Model X is unable to detect the key (low battery, interference, etc), place it immediately below the 12V power socket in the center console where Model X can best detect it.

Warning: The power socket and an accessory's connector can become hot.

## Bluetooth Compatibility

You can use your Bluetooth-capable phone hands-free in Model X provided your phone is within operating range. Although Bluetooth typically supports wireless communication over distances of up to approximately 30 feet (9 meters), performance can vary based on the phone you are using.

Before using your phone with Model X, you must pair it. Pairing sets up Model X to work with your Bluetooth-capable phone (see Pairing a Bluetooth Phone on page 114).

You can pair up to ten Bluetooth phones. Model X always automatically connects to the last phone that was used (provided it is within range). If you want to connect to a different phone, see Connecting to a Paired Phone on page 115.

Note: On many phones, Bluetooth turns off if the phone's battery is low.

Note: In addition to phones, you can also pair Bluetooth-enabled devices with Model X. For example, you can pair an iPod Touch or an iPad or Android tablet to stream music.

## Pairing a Bluetooth Phone

Pairing sets up Model X to work with your Bluetooth-capable phone. Once a phone is paired, Model X can connect to it whenever the phone is within range.

To pair a phone, follow these steps while sitting inside Model X:

1. Ensure both the touchscreen and the phone are powered on.
2. On the touchscreen's status bar, touch the Bluetooth icon.
3. On your phone, enable Bluetooth and set it to discoverable.
4. On the Model X touchscreen, touch Start Search. The touchscreen searches then displays the list of all available Bluetooth devices within operating distance.
5. On the Model X touchscreen, touch the phone with which you want to pair. Within a few seconds, the touchscreen displays a randomly generated number, and your phone should display the same number.
6. Check that the number displayed on your phone matches the number displayed on the touchscreen. Then, on your phone, confirm that you want to pair.

When paired, Model X automatically connects to the phone, and the touchscreen displays the Bluetooth symbol next to the phone's name to show that the connection is active.

## Importing Contacts

Once paired, you can use the Bluetooth settings screen to specify whether you want to allow access to your phone's contacts and recent calls.

If access is turned on, you can see your list of contacts on the Model X touchscreen. Touch Phone > Contacts. You can then touch a contact to dial its phone number or navigate to its address.

Note: Before contacts can be imported, you may need to either set your phone to allow syncing, or respond to a popup on your phone to confirm that it is OK to sync contacts. This varies depending on the type of phone you are using. For details, refer to the owner documentation provided with your phone.

If access is turned on, imported information is displayed when you touch the contacts tab on the Phone app.

## Unpairing a Bluetooth Phone

If you want to disconnect your phone and use it again later, simply touch Disconnect on the Bluetooth settings screen. If you do not want to use your phone with Model X again, touch Forget This Device. Once you forget a device, you need to pair it again if you want to use it with Model X (see Pairing a Bluetooth Phone on page 114).

Note: Your phone automatically disconnects whenever you leave Model X.

## Connecting to a Paired Phone

Model X automatically connects with the last phone to which it was connected, provided it is within operating range and has Bluetooth turned on. If the last phone is not within range, it attempts to connect with the next phone that it has been paired with.

To connect to a different phone, touch the Bluetooth icon on the touchscreen's status bar. The Bluetooth window displays a list of paired phones. Choose the phone you want to connect to, then touch Connect. If the phone you want to connect to is not listed, follow the instructions on Pairing a Bluetooth Phone on page 114.

When connected, the Model X touchscreen displays the Bluetooth symbol next to the phone name to show that the connection is active.

## Making a Phone Call

You can make a phone call by:

- Speaking a voice command (see Using Voice Commands on page 36).
- Choosing a contact from your contact list (described above).
- Using the Model X on-screen dialer.

To make a phone call using the on-screen dialer:

1. Touch the Phone app on the touchscreen, then touch Dialer.
2. Enter the phone number on the dialer.
3. Touch Call. The touchscreen displays the call screen and the number you are calling.

To make a phone call by choosing a contact:

1. Touch the Phone app on the touchscreen, then touch Contacts.

   Note: Ensure that access to the phone's contacts is turned on.
2. Touch the name of the contact you want to call to display details about the contact.
3. Touch the number you want to dial (there may be more than one). The touchscreen displays the call screen and the name of the contact you are calling.

Note: If it is safe and legal to do so, you can also initiate a call by dialing the number or selecting the contact directly from your phone.

## Receiving a Phone Call

When your phone receives an incoming call, both the instrument panel and the touchscreen display the caller's number or name (if the caller is in your phone's contact list and Model X has access to your contacts).

Touch one of the options on the touchscreen, or use the scroll wheel on the right side of the steering wheel to Answer or Ignore the call (see Using Right Steering Wheel Buttons on page 36).

## In Call Options

When a call is in progress, you can display the call menu on the instrument panel by pressing the top button on the right side of the steering wheel. Then use the right scroll wheel to scroll through and choose an option (see Using Right Steering Wheel Buttons on page 36). To adjust the call volume, roll the steering wheel's left scroll wheel during a call.

## Overview

Touch the Maps (or Nav) icon to view and search for a location on Google Maps™. If Model X is equipped with the Navigation option, the app is labeled Nav, and onboard maps are available. Onboard maps allow you to navigate to any location, even if a data connection is not available. When you specify a location, the touchscreen displays the route and provides turn-by-turn instructions. If Model X is not equipped with the Navigation option, onboard maps are not available, but if you have a data connection, you can find and display any location.

## Using Maps

Touch the search field, or speak a voice command to specify a location (for details on how to use voice commands, see Using Voice Commands on page 36). You can enter or speak an address, landmark, business, etc. You can also touch PLACES and choose from a list of recent locations and searches, Favorite destinations, Supercharger locations, and charging stations you've visited. To mark a destination as a Favorite, select its “pin” (from search results or “Recents”), and then touch the heart icon.

If Model X is equipped with the Navigation option, you can drop a pin anywhere on the map by pressing and holding a spot on the map. You can navigate to the pin's location or save the pin as a Favorite (see Favorite Destinations on page 118).

Touch the North/Heading Up icon to the right of the search bar to center the map on your car and have the map track your position as you drive. The icon is blue when the map is tracking your position and by touching the icon, you can change the orientation of the map:

North Up - North is always at the top of the screen.

Heading Up - The direction you are heading is always at the top of the screen. The map rotates when you change direction.

You can rotate the map in any direction. When you rotate the map you'll notice the icon turn gray, indicating the map is no longer tracking your position. Touch the icon again to track your position.

Whenever the map is in the Heading Up orientation, a compass appears on the map. The arrow on the compass points North and the text on the compass indicates the direction you are driving. You can touch the compass to switch to North Up (described above).

## Starting Navigation

1. Touch the Nav icon to display the map.
2. Touch the search bar to enter the destination, then touch GO. You can also use voice commands to specify the destination (see Using Voice Commands on page 36). If you have a data connection, you can start entering the destination, then choose one of the auto-complete entries that appear. For example, you can enter just the street, business name, or category (such as hotels, coffee, etc). If you don't have a data connection, you must enter complete and exact location information.

   A list of matching destinations appears on the left, and their corresponding pins (with letters A, B, C, etc) appear on the map.

   Note: You can also touch PLACES and choose a location from the list of Recent locations and searches, Favorite locations, Supercharger locations, destination charging, or Visited Chargers.
3. Touch any destination in the list to immediately start navigation, or touch the lettered pin on the map to view the destination popup, which also allows you to place a phone call to the destination (in situations where a phone number is available).

Note: If you have set up your phone's calendar to work with Model X, and a calendar event includes a specific location, you are given the option to navigate to the location (see Calendar on page 119).

## During Navigation

During navigation, the touchscreen displays the navigation route on the map. Depending on the map's zoom level, you might not be able to see the entire route. But as you drive, the map shows your location on the map. Whenever a navigation route is active, you can display the full route on the map by touching the route overview icon:

The route overview icon is available on the right side of the search bar whenever a navigation route is active. You can toggle between North Up, Heading Up, and Route Overview (see Using Maps on page 116). As you travel on your navigation route, the zoom level adjusts to display an overview of the route and zooms in on your destination as you make progress on your trip.

The touchscreen also displays a turn-by-turn direction list that includes estimated driving time and arrival time.

During navigation, the instrument panel also displays the turn-by-turn directions and you will hear spoken instructions. To change the volume of the spoken instructions use the scroll wheel on the left side of the steering wheel when the navigation instructions are being spoken. You can also touch the volume button located on the turn-by-turn direction list displayed on the touchscreen.

Model X detects real-time traffic conditions and automatically adjusts the estimated driving and arrival times based on traffic conditions. In situations where traffic conditions will delay your estimated time of arrival and an alternate route is available, Model X reroutes you to your destination. You can turn this feature off by touching Controls > Settings > Apps > Maps & Navigation > Traffic-Based Routing > Off.

When you display the traffic layer on the map, green traffic lines display under the route line, whereas yellow and red traffic lines display on top of the route line to ensure that heavy traffic areas are easy to identify.

Model X can also monitor traffic to your work location (on weekday mornings) and to your home location (on weekday evenings) and advise you if there is a better route in situations where traffic conditions will cause a delay. You can set the time savings required before the advice is given by touching Controls > Settings > Apps > Maps & Navigation > Min Improvement for Commute Advice.

Note: Commute advice is available only if you have saved a Home and Work Location (see Favorite Destinations on page 118).

### Predicting Energy Usage

When navigating to a destination, Model X helps you anticipate your charging needs by calculating the amount of energy that will remain when you reach your destination. The calculation is an estimate based on driving and environmental factors such as predicted speed and elevation changes. The touchscreen displays this calculation at the bottom of the turn-by-turn direction list when you first initiate the navigation route. Thereafter, you can display it by touching the area at the bottom of the turn-by-turn direction list.

Throughout your route, Model X monitors energy usage and updates the calculation as needed. A popup warning displays at the bottom of the turn-by-turn direction list in these situations:

- A yellow warning displays when you should drive slowly to conserve energy. Model X predicts that you will have very little energy remaining when you reach your destination. For tips on conserving energy, see Getting Maximum Range on page 59.
- A red warning displays when you must charge Model X to reach your destination.

Model X also lets you know if you have enough energy for a round trip. Tap the battery icon at the bottom of the turn-by-turn navigation list to determine if Model X has enough energy to get to your destination and then return back to your starting point.

When navigating, you can also use the Energy app to monitor energy usage while on your trip (see Getting Maximum Range on page 59).

### Trip Planner

Trip Planner helps you take longer road trips with confidence. If reaching your destination requires charging, Navigation routes you through the appropriate supercharger locations. Trip Planner selects a route that minimizes the time you spend driving and charging.

After selecting a destination, touch Trip on the bottom left of the turn-by-turn direction list to display the Trip Overview, which shows:

- The list of supercharger stops.
- The charging time required at each supercharger stop.
- Estimated amount of battery energy available when you arrive at the first supercharger location.

Touch Resume to return to the turn-by-turn direction list at any time.

While charging at each supercharger stop, the charging screen displays the remaining charge time needed for your trip.

## Favorite Destinations

Add any destination to your list of Favorites by either touching its flag while navigating to it, or by displaying it on the map then touching its pin. Then, in the popup dialog that appears, touch the Favorites icon. When a destination is on your Favorites list, the icon is blue. To remove a favorite destination, touch the Favorites icon again.

If you frequently navigate to a destination, you may want to add it as a Favorite to avoid having to enter the location's name or address each time. When you add a destination as a Favorite, you can easily navigate to it by touching PLACES, then selecting it from the list of Favorites. The Favorites list has placeholders for your Home and Work locations. In fact, Model X may prompt you to save a current location as Home or Work based on your usage pattern.

## Updated Maps

To receive updated Maps, periodically connect Model X to a Wi-Fi network (see Connecting to Wi-Fi on page 124). As updated Maps become available, they are sent to Model X over Wi-Fi only. The touchscreen displays a message informing you when new Maps have been installed.

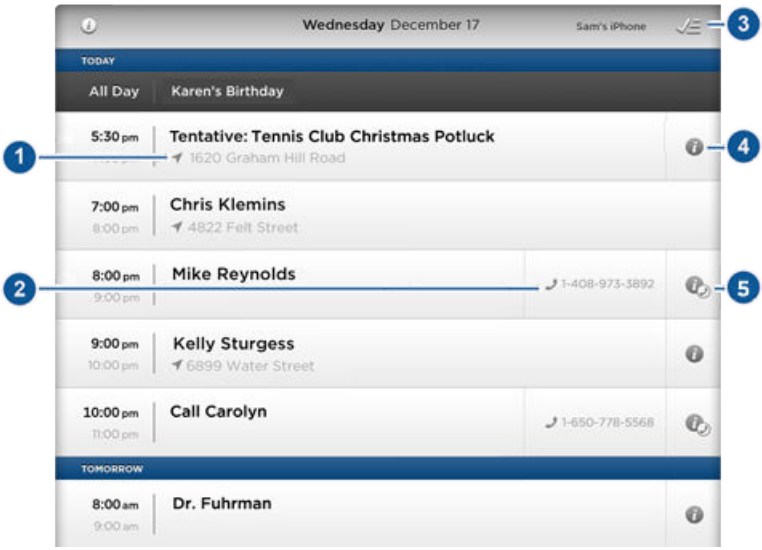
## Overview

The Calendar app allows you to view your phone's (iPhone[fi] or Android™) calendar for the current and next day. The Calendar app requires that:

- The Tesla Model X mobile app is running and you are logged in. When prompted on your phone, you must grant calendar access to the mobile app. The mobile app can then periodically (and automatically) send calendar data from your phone to Model X. Also, whenever you display the mobile app on your phone, updated calendar data is sent to Model X. To ensure you have access to all features of the Calendar app, you will need the latest version of the mobile app.
- Your phone is connected to Model X via Bluetooth (for privacy reasons, calendar data displays only from a phone that is connected via Bluetooth).
- Remote access to Model X is turned on (touch Controls > Settings > Safety & Security > Remote Access > On).
- Both your phone and Model X have good connectivity.

When you enter Model X, the touchscreen can display a reminder of the day's events. You can customize if and when your calendar events are displayed by touching Controls > Settings > Apps > Calendar > Show Calendar Upon Entry.

To view scheduled events for the next 48 hours, choose the Calendar app from the main touchscreen window. The Calendar app displays events in chronological order.




1. If the calendar event includes an address, a navigation arrow displays to indicate that you can touch the address to navigate to the event's location (if your Model X is equipped with Navigation).
2. If a phone number is associated with a calendar event, you can touch the number to initiate a phone call.
3. In situations where events are displayed from multiple calendars, you can filter to show only events from one or more specific calendars.
4. If the calendar event has notes associated with it, touch the information icon to display the notes in a pop up window.

5. If an event's notes include one or more phone numbers, a phone symbol displays with the information icon and the first phone number found in the notes displays on the event list and you can use this number to initiate a phone call (as described in item 2 above). But you can also initiate a call from within the notes pop up window by referencing other numbers that are included in the notes (this is particularly useful for conference calls). If the notes contain a web link, you can touch the link to open it in the Web Browser app.

## Calendar and Navigation

If Model X is equipped with navigation, and a calendar event has a location specified, you will be given the option to navigate to that location. Also, when an event on your Calendar takes place within the next hour and has a uniquely specified location, the Model X navigation system notifies you if there is a better route due to traffic, even if you’re not using navigation.

## About the Security System

If Model X does not detect a key nearby and a locked door or trunk is opened, an alarm sounds and headlights and turn signals flash. To deactivate the alarm, press any button on the key.

To manually enable or disable the alarm system, touch Controls > Settings > Safety & Security > Alarm. When set to on, Model X activates its alarm one minute after the doors lock and a recognized key is no longer detected nearby.

## About HomeLink

You can program the HomeLinkfi Universal Transceiver to operate up to three garage doors, gates, lights, and security systems that can transmit Radio Frequency (RF) signals.

## Programming HomeLink

1. Park Model X in front of the device you want to program, and have the device's remote control ready.
2. Touch Controls > Settings > HomeLink on the touchscreen.
3. Touch Add New HomeLink, then use the onscreen keyboard to enter a name for your HomeLink device.
4. Touch Program.
5. Follow the onscreen instructions.

Once programmed, you can operate the device by touching its corresponding HomeLink icon on the touchscreen's status bar. HomeLink remembers the location of your programmed devices. When you approach a known location, the HomeLink control on the touchscreen automatically drops down. When you drive away, it disappears.

Note: For security reasons, erase your HomeLink settings if you sell Model X.

Warning: Your device might open or close during programming. Before programming, make sure that the device is clear of any people or objects.

Warning: Do not use the HomeLink Universal Transceiver with a garage door that does not meet safety standards. A garage door opener that cannot detect an object in its path and then automatically stop and reverse, does not meet these standards. Using a garage door opener without these features increases the risk of injury or death.

## Troubleshooting HomeLink

When programming a HomeLink device, the touchscreen steps you through a two-part programming process:

- First, Model X records the signal from the remote. The touchscreen instructs you to stand in front of the car, point the remote at the front bumper and press and hold the button until the headlights flash. When headlights flash, Model X has learned the remote and you can touch Continue on the touchscreen . If the headlights do not flash, refer to the guidelines below.
- Next, the device's receiver learns Model X. The touchscreen instructs you to press the LEARN button on the garage door or gate's receiver. If training the receiver does not work, refer to the guidelines below.

  NOTE: Only devices that are equipped with a "rolling code" remote need to learn Model X. If you have a very old device that is not equipped with a rolling code remote, the device does not need to learn Model X and you can skip this part. You can also skip this step if your receiver is Quick-Train compatible. The opener should work.

Headlights do not flash

- Check the batteries in the remote. It is a good idea to replace the batteries before you start programming.
- Hold the remote against the nose cone, with the button pressed, about 6 inches to the left of the Tesla emblem. In some cases you must hold the remote for up to three minutes.
- Check compatibility of the remote by contacting the HomeLink manufacturer (www.homelink.com).

After programming, the device does not work

- Park Model X with its front bumper as close as possible to the HomeLink device (garage door, gate, etc).
- Make sure you haven't reached the device receiver's limit of learned remotes/cars. Most receivers can learn up to five remotes/cars. If the receiver's memory is full, you must clear the memory and restart the programming process. For instructions on how to clear the receiver's memory, refer to the owner documentation provided with the HomeLink device.

- Make sure you are pressing the receiver's LEARN button. Most receivers have two buttons and a LED. One button is a RESET button and the other is a LEARN button. Pressing the LEARN button usually causes the LED to flash. For instructions on how to put the receiver into learning mode, refer to the owner documentation provided with the HomeLink device.
- Most devices stay in learning mode for only three to five minutes. Immediately after pressing the device's LEARN button, follow the instructions displayed on the touchscreen.

Wi-Fi is available as a data connection method and is often faster than cellular data networks. Connecting to Wi-Fi is especially useful in areas with limited or no cellular connectivity. To ensure fast, reliable delivery of Model X updates (see Software Updates on page 125), Tesla recommends leaving Wi-Fi turned on and connected to a Wi-Fi network. To connect to a Wi-Fi network:

1. Touch the 3G (or LTE) icon in the touchscreen status bar. Model X will start scanning and display the Wi-Fi networks that are within range.
2. Select the Wi-Fi network you want to use, enter the password (if necessary), then touch Connect.

You can also connect to a hidden network that isn't shown on the list of scanned networks. Just touch Wi-Fi Settings and enter the name of the network in the resulting dialog box.

Once you have connected to a network, Model X auto-connects whenever the network is within range. If more than one previously connected network is within range, Model X connects to the one most recently used.

Note: You can also use a mobile hotspot or your phone's Internet connection via Wi-Fi tethering.

Note: At Tesla service centers, Model X automatically connects to a Tesla Service Wi-Fi access point.

## Loading New Software

Model X updates its software wirelessly, providing new features throughout your term of ownership. The first time you enter Model X after an update is made available, a scheduling window displays on the touchscreen.

Note: Some software updates can take from two to three hours to complete. Model X must be in P (Park) when the new software is being installed. To ensure the fastest and most reliable delivery of software updates, leave the Wi-Fi turned on and connected whenever possible (see Connecting to Wi-Fi on page 124).

When a software update is available, a yellow clock icon appears on the touchscreen's status bar. Touch the clock icon to display the update window. You can then either:

- Schedule the update by setting the time you want the update to begin. Then touch Set For This Time. Once scheduled, the yellow clock icon on the touchscreen's status bar becomes white. You can reschedule the update any time before it begins.

  OR
- Touch Install Now to immediately start the update process.

If Model X is charging when the software update begins, charging stops. Charging resumes automatically when the update is complete. If you are driving Model X at the scheduled update time, the update is canceled and you need to reschedule.

If the touchscreen displays a message indicating that a software update was not successfully completed, contact Tesla.

## Viewing Release Notes

When a software update is complete, learn about the new features by displaying the release notes. To display release notes at any time touch the Tesla "T" at the top center of the touchscreen, then touch Release Notes.

## Model X Mobile App

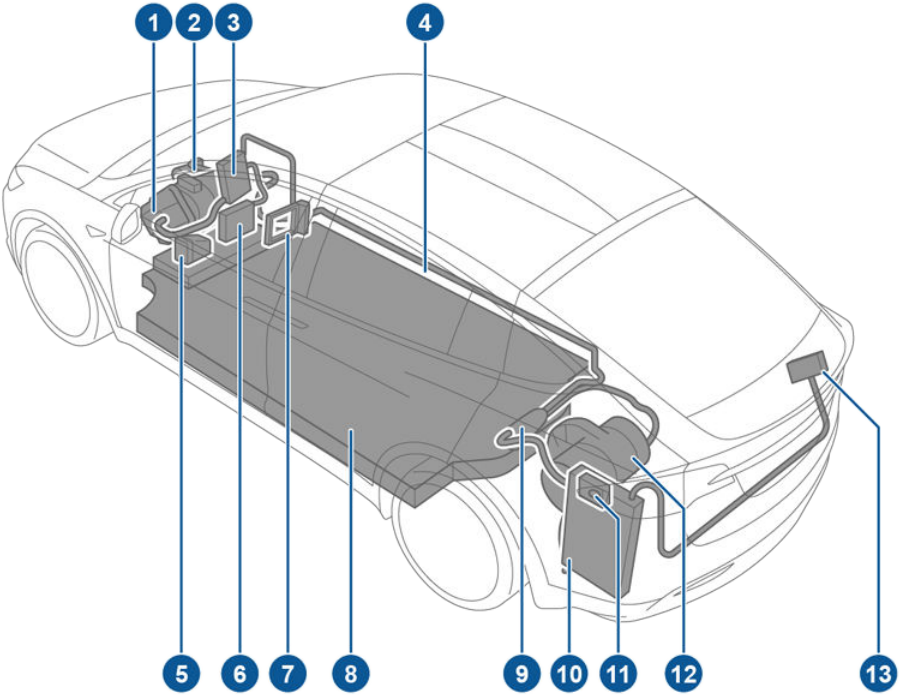
The Tesla Model X mobile app allows you to communicate with Model X remotely using your iPhone® or Android™ phone. With this app, you can:

- Check charging progress and receive notifications when charging has started, has been interrupted, or is complete.
- Heat or cool Model X before driving (even if it's in a garage).
- Locate Model X with directions, or track its movement across a map.
- Flash lights or honk the horn to find Model X when parked.
- Vent or close the sunroof.
- Lock or unlock Model X from afar.
- Start Model X.
- Support the Model X Calendar app by allowing the mobile app to send your phone's calendar data to Model X.
- Receive notifications when the car alarm has been triggered, or a new Model X software update is available.

Simply download the Tesla Model X mobile app to your phone and enter your MY TESLA login credentials. You must also ensure that Model X is ready to communicate with the mobile app by turning on its remote access setting. Touch Controls > Settings > Safety & Security > Remote Access > On (see Settings on page 99).

Note: Tesla does not support the use of third party applications to contact Model X.

## High Voltage Components




1. Front Drive Unit
2. AC Compressor
3. Forward Junction Box
4. High Voltage Cabling
5. Battery Coolant Heater
6. DC-DC Converter
7. Cabin Heater
8. Battery
9. Rapid Splitter
10. On-board Charger
11. Charge Port
12. Rear Drive Unit
13. HV cable to Rear HVAC Assembly

Warning: The high voltage system has no user serviceable parts. Do not disassemble, remove or replace high voltage components, cables or connectors. High voltage cables are colored orange for easy identification.

Warning: Read and follow all instructions provided on the labels that are attached to Model X. These labels are there for your safety.

Warning: In the unlikely event that a fire occurs, immediately contact your local fire emergency responders.

## Charging Equipment

Charging equipment designed specifically to charge your Model X is available from Tesla. A Tesla Wall Connector, which installs in your garage, is the fastest way to charge Model X at home.

In several market regions, Model X is equipped with a Mobile Connector and the adapter(s) you need to plug into commonly used power outlets. When using the Mobile Connector, first plug the Mobile Connector into the power outlet, then plug in Model X. For more information about your Mobile Connector, see the Mobile Connector Owner's Manual (available on the touchscreen). Additional adapters can be purchased from Tesla.

Tesla also provides various types of adapters (including J1772, Mennekes Type 2, and CHAdeMO) that allow you to plug Model X into the most commonly used public charging stations in your region. Connect the adapter to the charging station's charge cable, open the charge port door using the touchscreen (see Charging Instructions on page 130), then plug in Model X.

For more information on the charging equipment available for your region, go to www.teslamotors.com, choose your region, then view the available charging options.

## About the Battery

Model X has one of the most sophisticated battery systems in the world. The most important way to preserve the Battery is to LEAVE YOUR Model X PLUGGED IN when you are not using it. This is particularly important if you are not planning to drive Model X for several weeks. When plugged in, Model X wakes up when needed to automatically maintain a charge level that maximizes the lifetime of the Battery.

There is no advantage to waiting until the Battery's level is low before charging. In fact, the Battery performs best when charged regularly.

Note: If the Model X Battery becomes completely discharged in a situation in which towing is required, the owner is responsible for towing expenses. Discharge-related towing expenses are not covered under the Roadside Assistance policy.

## Battery Care

Never allow the Battery to fully discharge. Even when Model X is not being driven, its Battery discharges very slowly to power the onboard electronics. On average, the Battery discharges at a rate of 1% per day. Situations can arise in which you must leave Model X unplugged for an extended period of time (for example, at an airport when traveling). In these situations, keep the 1% in mind to ensure that you leave the Battery with a sufficient charge level. For example, over a two week period (14 days), the Battery discharges by approximately 14%.

Discharging the Battery to 0% may permanently damage the Battery. To protect against a complete discharge, Model X enters a low-power consumption mode when the charge level drops to 5%. In this mode, the Battery stops supporting the onboard electronics to slow the discharge rate to approximately 4% per month. Once this low-power consumption mode is active, it is important to plug in Model X within two months to avoid Battery damage.

Note: When the low-power consumption mode is active, the auxiliary 12V battery is no longer being charged and can completely discharge within 12 hours. In the unlikely event that this occurs, you may need to jump start or replace the 12V battery before you can charge. In this situation, contact Tesla.

### Temperature Limits

For better long-term performance, avoid exposing Model X to ambient temperatures above 140° F (60° C) or below -22° F (-30° C) for more than 24 hours at a time.

### Energy Saving Feature

Model X has an energy-saving feature that reduces the amount of energy being consumed when Model X is not in use. Touch Controls > Displays > Energy Saving. For more information on maximizing range and saving energy, see Getting Maximum Range on page 59.

### Battery Warnings and Cautions

Warning: The Battery has no parts that an owner or a non-Tesla authorized service technician can service. Under no circumstances should you open or tamper with the Battery. Always contact Tesla to arrange for Battery servicing.

Caution: If the Battery's charge level falls to 0%, you must plug it in. If you leave it unplugged for an extended period, it may not be possible to charge Model X or use the vehicle without jump starting or replacing the 12V battery. Leaving Model X unplugged for an extended period can also result in permanent Battery damage. If you are unable to charge Model X, contact Tesla immediately.

Caution: The Battery requires no owner maintenance. Do not remove the filler cap and do not add fluid. If the instrument panel warns you that the fluid level is low, contact Tesla immediately.

Caution: Do not use the Battery as a stationary power source. Doing so voids the warranty.

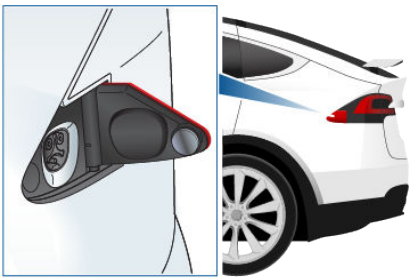
## Opening the Charge Port

The charge port is located on the driver's side of Model X, behind a door that is part of the rear tail light assembly.

Park Model X so that the charge cable easily reaches the charge port.

With Model X unlocked, or a recognized key nearby, press and release the button on a Tesla charge cable to open the charge port door. If the cable you are using does not have this button, you can also open the charge port door using any of these methods:

- Touch Controls > Doors > Charge Port on the touchscreen.
- Hold down the rear trunk button on the key for 1-2 seconds.



To charge at a public charging station, attach an adapter to the station's charging connector. The most commonly used adapter(s) for each market region are supplied with Model X. Depending on the charging equipment you are using, you may need to start and stop charging using a control on the charging equipment.

Note: The charge port lights up white when you open the charge port door. If you do not connect a charge cable, the light eventually turns off.

Note: If you do not insert the charge cable into the charge port within a few minutes after opening the charge port door, the latch closes. If this happens, use the touchscreen to open the charge port door.

Caution: The connector end of the charge cable can damage the paint if dropped onto Model X.

Caution: Do not attempt to force the charge port door open. Doing so can damage the latch. A damaged latch cannot hold the door closed.

## Plugging In

If desired, use the touchscreen to change the charge limit and the charging current.

If you are using the Mobile Connector, plug it into the power outlet before plugging it into Model X.

Align the connector to the charge port and insert fully. When the connector is properly inserted, charging begins automatically after Model X:

- Engages a latch that holds the connector in place.
- Shifts into Park (if it was in any other gear).
- Heats or cools the Battery, if needed. If the Battery requires heating or cooling, you may notice a delay before charging begins.

Note: Whenever Model X is plugged in but not actively charging, it draws energy from the wall instead of using energy stored in the Battery. For example, if you are sitting in Model X and using the touchscreen while parked and plugged in, Model X draws energy from the wall outlet instead of the Battery.

## During Charging

During charging, the charge port pulses green and charging status displays on the instrument panel. The frequency at which the charge port's light pulses slows down as the charge level approaches full. When charging is complete, the light stops pulsing and is solid green.

Note: If Model X is locked, the light around the charge port does not light up.

If the light around the charge port lights up red while charging, a fault is detected. Check the instrument panel or touchscreen for a message describing the fault. A fault can occur due to something as common as a power outage. If a power outage occurs, charging resumes automatically when power is restored.

Note: When charging, particularly at high currents, the refrigerant compressor and the fan operate as needed to keep the Battery cool. Therefore, it is normal to hear sounds during charging.

## Stopping Charging

You can stop charging at any time by disconnecting the charge cable or touching Stop Charging on the touchscreen.

Note: To prevent unauthorized unplugging of the charge cable, Model X must be unlocked or able to recognize a key before you can disconnect the charge cable.

To disconnect the charge cable:

1. Press and hold the button on a Tesla connector to release the latch. You can also touch Stop Charging on the charging screen (see Changing Charge Settings on page 132).
2. Pull the connector from the charge port.
3. Push the charge port door closed.

Note: If Model X is equipped with a motorized charge port door, it automatically closes when you remove the charge cable.

Note: Model X stops charging whenever you double-click the key. If you do not unplug within 60 seconds, charging resumes.

Caution: Tesla strongly recommends leaving Model X plugged in when not in use. This maintains the Battery at the optimum level of charge.

## Charge Port Light

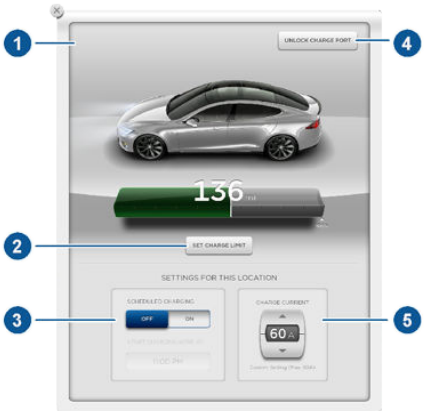
- WHITE: The charge port door is open and Model X is ready to charge. The connector either hasn't been inserted yet, or the latch is released and the connector is ready to be removed.
- SOLID GREEN: Charging is complete.
- BLINKING GREEN: Charging is in progress. As Model X approaches a full charge, the frequency of the blinking is slower.
- BLUE: Model X detects that a connector has been plugged in, but charging has not started. Either Model X is preparing to charge, or a charging session is scheduled to begin at a specified future time.
- SOLID AMBER: The connector is not fully plugged in. Realign the connector to the charge port and insert fully.
- BLINKING AMBER: Model X is charging at a reduced current (AC charging only).
- RED: A fault is detected and charging has stopped. Check the instrument panel or touchscreen for a message describing the fault.

## Changing Charge Settings

The charge settings screen displays on the touchscreen whenever the charge port door is open.

To display charge settings at any time, touch the Battery icon on the top of the touchscreen, or touch Controls > Charging (located in the upper right portion of the Controls screen).

Note: The following illustration is provided for demonstration purposes only and may vary slightly depending on the software version and market region of your Model X.




1. Charge status messages (such as Charging Scheduled, Charging In Progress) display here.
2. To adjust the charge limit, touch Set Charge Limit, then drag the slider bar. You can charge to any level from 50% to 100% based on your driving needs. The setting you choose applies to both immediate and scheduled charging sessions.
3. Location-specific schedule. With Model X in Park, set a specific time when you want Model X to begin charging at the current location. If, at the scheduled time, Model X is not plugged in at the location, it will start charging as soon as you plug it in as long as you are plugging it in within six hours of the scheduled time. If you plug in after six hours, Model X does not start charging until the scheduled time on the next day. To override this setting, touch Start Charging or Stop Charging (see item 4). When you set a scheduled charging time, Model X displays the set time on the instrument panel and the touchscreen.
4. Touch to open the charge port door or to start (or stop) charging.
5. The current automatically sets to the maximum current available from the attached charge cable, unless it was previously reduced to a lower level.

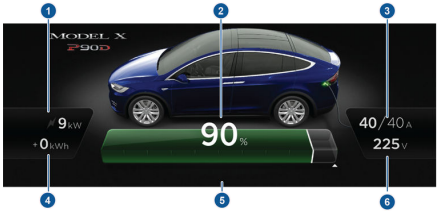
   If needed, touch the up/down arrows to change the current (for example, you may want to reduce the current if you are concerned about overloading a domestic wiring circuit shared by other equipment). It is not possible to set the charging current to a level that exceeds the maximum available from the attached charge cable.

   When you change the current, Model X remembers the location. So if you subsequently charge at the same location, you do not need to change it again.

   Note: If Model X automatically reduced a charging location's current because of fluctuations in input power (see the note in Charging Status on page 133), Tesla recommends charging at the lower current until the underlying problem is resolved and the charging location can provide consistent power.

## Charging Status

The following illustration is provided for demonstration purposes only and may vary slightly depending on the software version and market region of your Model X.




1. Charging rate per hour.
2. Total estimated driving distance (or energy) available. Instead of driving distance as shown here, you can display the percentage of battery energy remaining. To do so, touch Controls > Settings > Units & Format > Energy & Charging.

   Note: A portion of the battery image may appear blue. This indicates that a small portion of the energy stored in the battery is not available on your drive because the battery is cold. This is normal and no reason for concern. When the battery warms up, the blue portion is no longer displayed.
3. Current being supplied/Total current available from the connected power supply (see Changing Charge Settings on page 132).
4. Estimated increase in driving distance (or energy) achieved so far in this charging session. Instead of driving distance as illustrated above, you can change settings to display the amount of energy achieved. To do so, touch Controls > Settings > Units & Format > Energy & Charging.
5. Charging status information displays here. For example, if Model X is charging, it displays the time remaining until fully charged at the currently selected charge level. When scheduled charging is set for a location, it displays when charging will start.
6. Voltage being supplied by the charge cable.

Note: If Model X is charging and detects unexpected fluctuations in the input power, it automatically reduces the charging current by 25%. For example, a 40 amp current is reduced to 30 amps. This automatic current reduction increases robustness and safety in situations when a problem exists outside of Model X or its charging electronics. For example, a home wiring system, receptacle, adapter or cord is unable to meet its rated current capacity. When Model X automatically reduces a location's charging current, it retains the reduced current for that location as a precaution. Although you can manually increase it, Tesla recommends charging at the lower current until the underlying problem is resolved and the charging location can provide consistent power.

## Service Intervals

Regular maintenance is the key to ensuring the continued reliability and efficiency of your Model X.

Rotate the tires every 5000 miles (8000 km), maintain the correct tire pressures, and take Model X to Tesla at the regularly scheduled maintenance intervals of every 12 months, or every 12,500 miles (20,000 km), whichever comes first. It is also important to perform the daily and monthly checks described below.

Model X must be serviced by Tesla-certified technicians. Damages or failures caused by maintenance or repairs performed by non-Tesla certified technicians are not covered by the warranty.

## Daily Checks

- Check the Battery's charge level, displayed on the instrument panel.
- Check that all exterior lights, horn, turn signals, and wipers and washers are working.
- Check the operation of the brakes, including the parking brake.
- Check the operation of the seat belts (see Seat Belts on page 21).
- Look for fluid deposits underneath Model X that might indicate a leak. It is normal for a small pool of water to form (caused by the air conditioning system's dehumidifying process).

## Monthly Checks

- Check the mileage to determine if the tires need to be rotated (every 5000 miles/ 8000 km), and check the condition and pressure of each tire (see Tire Care and Maintenance on page 135).
- Check washer fluid level and top up if necessary (see Topping Up Washer Fluid on page 149).
- Check that the air conditioning system is operating (see Climate Controls on page 103).

Warning: Contact Tesla immediately if you notice any significant or sudden drop in fluid levels or uneven tire wear.

## Fluid Replacement Intervals

Do not change or top up Battery coolant and brake fluid yourself. Tesla service technicians replace fluids at the regularly scheduled service intervals:

- Brake fluid. Every 2 years or 25,000 miles (40,000 km), whichever comes first.
- Battery coolant. Every 5 years or 62,500 miles (100,000 km), whichever comes first.

Note: Any damage from opening the Battery coolant reservoir is excluded from the warranty.

## High Voltage Safety

Your Model X has been designed and built with safety as a priority. However, be aware of these precautions to protect yourself from the risk of injury inherent in all high-voltage systems:

- Read and follow all instructions provided on the labels that are attached to Model X. These labels are there for your safety.
- The high voltage system has no user-serviceable parts. Do not disassemble, remove or replace high voltage components, cables or connectors. High voltage cables are colored orange for easy identification.
- If an accident occurs, do not touch any high voltage wiring, connectors, or components connected to the wiring.
- In the unlikely event that a fire occurs, immediately contact your local fire emergency responders.

Warning: Always disconnect the charge cable before working underneath Model X, even if charging is not in progress.

Warning: Keep your hands and clothing away from cooling fans. Some fans operate even when Model X is powered off.

Caution: Some fluids (battery acid, Battery coolant, brake fluid, windshield washer additives, etc.) used in motor vehicles are poisonous and should not be inhaled, swallowed, or brought into contact with open wounds. For your safety, always read and follow instructions printed on fluid containers.

## Maintaining Tire Pressures

If you are not towing a trailer, keep tires inflated to the pressures shown on the Tire and Loading Information label, even if it differs from the pressure printed on the tire itself. The Tire and Loading Information label is located on the center door pillar and is visible when the driver's door is open.

If you are towing a trailer, do not use the tire pressures printed on the Tire and Loading Information Label. Instead, see Towing a Trailer on page 63.

The Tire Pressure indicator light on the instrument panel alerts you if one or more tires is under- or over-inflated.

The Tire Pressure indicator light does not immediately turn off when you adjust tire pressure. After inflating the tire to the recommended pressure, you must drive over 25 mph (40 km/h) for more than 10 minutes to activate the Tire Pressure Monitoring System (TPMS), which turns off the Tire Pressure indicator light.

If the indicator light flashes for one minute whenever you power on Model X, a fault with the Tire Pressure Monitoring System (TPMS) is detected (see TPMS Malfunction on page 139).

### Checking and Adjusting Tire Pressures

Follow these steps when tires are cold and Model X has been stationary for over three hours:

1. Remove the valve cap.
2. Firmly press an accurate tire pressure gauge onto the valve to measure pressure.
3. If required, add air to reach the recommended pressure.
4. Re-check pressure by removing and re-attaching the tire gauge.
5. If you added too much air, release air by pressing the metal stem in the center of the valve.
6. Recheck the pressure with the tire gauge and adjust if necessary.
7. Replace the valve cap to prevent dirt from entering. Periodically check the valve for damage and leaks.

Warning: Under-inflation is the most common cause of tire failures and can cause a tire to overheat, resulting in severe tire cracking, tread separation, or blowout, which causes unexpected loss of vehicle control and increased risk of injury. Under-inflation also reduces Battery range and tire tread life.

Warning: Check tire pressures using an accurate pressure gauge when tires are cold. It takes only about one mile (1.6 km) of driving to warm up the tires sufficiently to affect tire pressures. Parking the vehicle in direct sunlight or in hot weather can also affect tire pressures. If you must check warm tires, expect increased pressures. Do not let air out of warm tires in an attempt to match recommended cold tire pressures. A hot tire at or below the recommended cold tire inflation pressure is dangerously under-inflated.

Warning: Do not use any tire sealant other than the type provided in a Tesla tire repair kit. Other types can cause tire pressure sensors to malfunction. If your Model X did not include a tire repair kit, you can purchase one from Tesla.

## Inspecting and Maintaining Tires

Regularly inspect the tread and side walls for any sign of distortion (bulges), cuts or wear.

Warning: Do not drive Model X if a tire is damaged, excessively worn, or inflated to an incorrect pressure. Check tires regularly for wear, and ensure there are no cuts, bulges or exposure of the ply/cord structure.

### Tire Wear

Adequate tread depth is important for proper tire performance. Tires with a tread depth less than 4/32" (3 mm) are more likely to hydroplane in wet conditions and should not be used. Tires with a tread depth less than 5/32" (4 mm) do not perform well in snow and slush and should not be used when driving in winter conditions.

Model X is originally fitted with tires that have wear indicators molded into the tread pattern. When the tread has been worn down to 4/32" (3.18 mm), the indicators start to appear at the surface of the tread pattern, producing the effect of a continuous band of rubber across the width of the tire. For optimal performance and safety, Tesla recommends replacing tires before the wear indicators are visible.

### Tire Rotation, Balance, and Wheel Alignment

Tesla recommends rotating the tires every 5000 miles (8000 km).

Unbalanced wheels (sometimes noticeable as vibration through the steering wheel) affect vehicle handling and tire life. Even with regular use, wheels can get out of balance. Therefore, they should be balanced as required.

If tire wear is uneven (on one side of the tire only) or becomes abnormally excessive, check the alignment of wheels.

Note: When replacing only two tires, always install the new tires on the rear.

### Punctured Tires

A puncture eventually causes the tire to lose pressure, which is why it is important to check tire pressures frequently. Permanently repair or replace punctured or damaged tires as soon as possible.

Your tubeless tires may not leak when penetrated, provided the object remains in the tire. If, however, you feel a sudden vibration or ride disturbance while driving, or you suspect a tire is damaged, immediately reduce your speed. Drive slowly, while avoiding heavy braking or sharp steering and, when safe to do so, stop the vehicle. Arrange to have Model X transported to a Tesla, or to a nearby tire repair center.

Note: In some cases, you can temporarily repair small tire punctures (under 1/4"/6 mm) using an optional tire repair kit available from Tesla. This allows you to slowly drive Model X to Tesla or to a nearby tire repair facility.

Warning: Do not drive with a punctured tire, even if the puncture has not caused the tire to deflate. A punctured tire can deflate suddenly at any time.

### Flat Spots

If Model X is stationary for a long period in high temperatures, tires can form flat spots. When Model X is driven, these flat spots cause a vibration which gradually disappears as the tires warm up and regain their original shape.

To minimize flat spots during storage, inflate tires to the maximum pressure indicated on the tire wall. Then, before driving, release air to adjust tire pressure to the recommended levels.

### Improving Tire Mileage

To improve the mileage you get from your tires, maintain tires at the recommended tire pressures, observe speed limits and advisory speeds, and avoid:

- Pulling away quickly, or hard acceleration.
- Fast turns and heavy braking.
- Potholes and objects in the road.
- Hitting curbs when parking.
- Contaminating tires with fluids that can cause damage.

## Replacing Tires and Wheels

Tires degrade over time due to the effects of ultraviolet light, extreme temperatures, high loads, and environmental conditions. It is recommended that tires are replaced every six years, or sooner if required.

Wheel rims and tires are matched to suit the handling characteristics of the vehicle. Replacement tires must comply with the original specification. If tires other than those specified are used, ensure that the load and speed ratings marked on the tire equal or exceed those of the original specification.

Ideally, you should replace all four tires at the same time. If this is not possible, replace the tires in pairs (both front or both rear). When replacing tires, always re-balance and check the alignment of wheels.

If you replace a wheel, the TPMS (Tire Pressure Monitoring System) sensors need to be reset to ensure they provide accurate warnings when tires are under- or over-inflated (see Resetting the TPMS Sensors on page 139).

Warning: For your safety, use only tires and wheels that match the original specification (see Wheels and Tires on page 162). Tires that do not match the original specification can affect the operation of the Tire Pressure Monitoring System (TPMS).

Warning: Never exceed the speed rating of your vehicle's tires. The speed rating is shown on the sidewall of your tires (see Understanding Tire Markings on page 163).

### Asymmetric Tires

Model X tires are asymmetric and must be mounted on the wheel with the correct sidewall facing outward. The sidewall of the tire is marked with the word OUTSIDE. When new tires are installed, make sure that the tires are correctly mounted on the wheels.

Warning: Road holding is seriously impaired if the tires are incorrectly installed on the wheels.

## Seasonal Tire Types

### Summer Tires

Your Model X may be originally equipped with high performance summer tires. These tires are designed for maximum dry and wet road performance. Summer tires do not perform well in winter conditions. Tesla recommends using winter tires if driving in cold temperatures or on roads where snow or ice may be present. Contact Tesla for winter tire recommendations.

Warning: In cold temperatures or on snow or ice, summer tires do not provide adequate traction. Selecting and installing the appropriate tires for winter conditions is important to ensure the safety and optimum performance of your Model X, even when equipped with dual motors.

### All-Season Tires

Your Model X may be originally equipped with all-season tires. These tires are designed to provide adequate traction in most conditions year-round, but may not provide the same level of traction as winter tires in snowy or icy conditions. All-season tires can be identified by “ALL SEASON” and/or "M+S” (mud and snow) on the tire sidewall.

Winter Tires

Your Model X is not originally equipped with winter tires. To increase traction in snowy or icy conditions, consider installing winter tires. When installing winter tires, always install a complete set of four tires at the same time. Winter tires must be the same size, brand, construction and tread pattern on all four wheels. Contact Tesla for winter tire recommendations.

Winter tires can be identified by a mountain/snowflake symbol on the tire's sidewall.

When driving with winter tires, you may experience more road noise, shorter tread life, and less traction on dry roads.

## Driving in Low Temperatures

Tire performance is reduced in low ambient temperatures, resulting in reduced grip and an increased susceptibility to damage from impacts. Performance tires can temporarily harden when cold, causing you to hear rotational noise for the first few miles (km) until the tires warm up.

## Using Tire Chains

Tesla has tested and approved Maggie Group Trak Special LT51 snow chains to increase traction in snowy conditions. These chains must only be installed on rear 19 or 20″ tires. Do not use chains on 22″ tires or on front tires. The approved snow chains can be purchased from Tesla.

When installing tire chains, follow the instructions provided by the tire chain manufacturer. Mount them as tightly as possible.

When using tire chains:

- Drive slowly. Do not exceed 30 mph (48 km/h).
- Avoid heavily loading Model X (heavy loads can reduce the clearance between the tires and the body).
- Remove the tire chains as soon as conditions allow.

Note: Tire chains are prohibited in some jurisdictions. Check local laws before installing tire chains.

Caution: Using non-recommended tire chains, or using tire chains on other sized tires, can damage the suspension, body, wheels, and/or brake lines. Damage caused by using non-recommended tire chains is not covered by the warranty.

Caution: Do not use chains on a Model X equipped with 22″ tires and do not use tire chains on front tires.

Caution: Ensure that tire chains cannot touch suspension components or brake lines. If you hear the chains making unusual noises that would indicate contact with Model X, stop and investigate immediately.

## Tire Pressure Monitoring

Each tire should be checked monthly when cold and inflated to the recommended pressures that are printed on the Tire and Loading Information label located on the driver's door pillar (see Maintaining Tire Pressures on page 135). If your vehicle has tires of a different size than the size indicated on the vehicle placard or tire inflation pressure label, determine the proper tire inflation pressure for those tires.

As an added safety feature, your vehicle has been equipped with a tire pressure monitoring system (TPMS) that displays a tire pressure telltale (Tire Pressure Warning) on the instrument panel when one or more of your tires is significantly under- or over-inflated. Accordingly, when the Tire Pressure indicator light displays on the instrument panel to alert you about tire pressure, stop and check your tires as soon as possible, and inflate them to the proper pressure (see Maintaining Tire Pressures on page 135). Driving on a significantly under-inflated tire causes the tire to overheat and can lead to tire failure. Under-inflation also reduces fuel efficiency and tire tread life, and may affect the vehicle's handling and stopping ability.

If Model X detects a fault with the Tire Pressure Monitoring System (TPMS), this indicator flashes for one minute whenever you power on Model X.

Note: Installing accessories that are not approved by Tesla can interfere with the TPMS system.

Warning: The TPMS is not a substitute for proper tire maintenance, including manually checking tire pressures and regularly inspecting the condition of tires.

It is the driver's responsibility to maintain correct tire pressure, even if under- or over-inflation has not reached the level for the TPMS to trigger the Tire Pressure Warning on the instrument panel.

### Resetting the TPMS Sensors

After replacing one or more wheels, the TPMS sensors must be reset to ensure tire pressure warnings are accurate. However, note that the TPMS sensors do not need to be reset after replacing a tire or rotating wheels.

Note: Do not reset the TPMS sensors in an attempt to clear tire pressure warnings.

To reset TPMS sensors:

1. Inflate all tires to their recommended pressures, as indicated on the Tire and Loading Information label located on the driver's door pillar.
2. Get ready to drive for ten minutes, then, on the Model X touchscreen, touch Controls > Settings > Service & Reset > Tire Pressure Monitor > Reset Sensors.
3. Follow the onscreen instructions.

### Replacing a Tire Sensor

If the Tire Pressure warning indicator displays frequently, contact Tesla to determine if a tire sensor needs to be replaced. Tire sensors must be replaced by a Tesla service technician who can perform a brief setup procedure. If a non-Tesla service center repairs or replaces a tire, the tire sensor will not work until Tesla performs the setup procedure.

### TPMS Malfunction

Model X has also been equipped with a TPMS malfunction indicator to indicate when the system is not operating properly.

The TPMS malfunction indicator is combined with the tire pressure indicator light. When the system detects a malfunction, the indicator flashes for approximately one minute after Model X powers on, and then remains continuously lit. This sequence continues upon subsequent vehicle start-ups as long as the malfunction exists. When the TPMS malfunction indicator is on, the system might not be able to detect or signal under- and over-inflated tires as intended.

TPMS malfunctions can occur for a variety of reasons, including installing replacement or alternate tires or wheels that prevent the TPMS from functioning properly. Always check the TPMS malfunction indicator light after replacing one or more tires or wheels on your vehicle to ensure that the replacement tires or wheels allow the TPMS to continue to function properly.

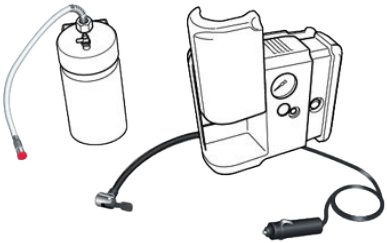
Note: If a tire has been replaced or repaired using a different tire sealant than the one available from Tesla, and a low tire pressure is detected, it is possible that the tire sensor has been damaged. Contact Tesla to have the fault repaired as soon as possible.

## Tire Repair Kit

Your Model X has no spare tire. Depending on the legislations that apply to the region in which you purchased Model X, a tire repair kit may or may not be included. If a tire repair kit was not provided in Model X upon delivery, you can purchase one from Tesla.

Note: Although Model X does not have a spare tire, in the event of a flat tire, Roadside Assistance provides towing coverage for up to 50 miles.

The tire repair kit consists of a compressor and a canister of tire sealant (enough to repair one tire). When injected into a tire, the sealant can penetrate a small puncture up to 1/4" (6 mm) to form a temporary repair.



Note: For punctures larger than 1/4" (6 mm), severe tread damage, a damaged sidewall, ripped tires or tires that have come off the rim, call Roadside Assistance.

Warning: The tire repair kit is a temporary repair only. You must repair or replace a damaged tire as soon as possible.

Warning: Do not exceed 30 mph (48 km/h) when driving with a tire that has been temporarily repaired with sealant.

Warning: Follow all directions and warnings on the tire repair kit before starting a repair.

Caution: Do not drive on a deflated tire as this can cause serious damage.

### Tire Sealant Canister

The tire sealant provided in the Tesla tire repair kit is approved for use with Model X and is designed not to damage the TPMS (Tire Pressure Monitoring System) sensors. Therefore, you must replace it only with one of the same type and capacity (see Replacing the Sealant Canister on page 143). Tire sealant canisters can be purchased from Tesla.

The tire sealant has an expiration date printed on the outside of the canister. If the expiration date has passed, the sealant might not work as expected. Always replace an expired tire sealant canister.

Warning: Do not use any tire sealant other than the one available from Tesla. Doing so could cause tire pressure sensors to malfunction.

Warning: Always read and follow the safety and handling instructions printed on the sealant canister.

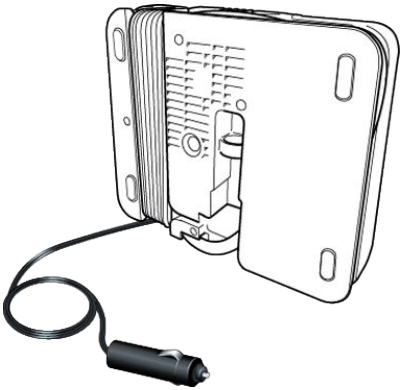
Warning: Keep tire sealant out of the reach of children.

Warning: Tire sealant can be harmful if it contacts the eyes or if swallowed or inhaled. If the sealant comes into contact with your eyes, immediately flush with water and seek medical attention if irritation persists. If swallowed, do not induce vomiting and seek medical assistance immediately. If inhaled, breathe fresh air. Inhalation can cause drowsiness and dizziness. If breathing is affected, seek medical assistance immediately.

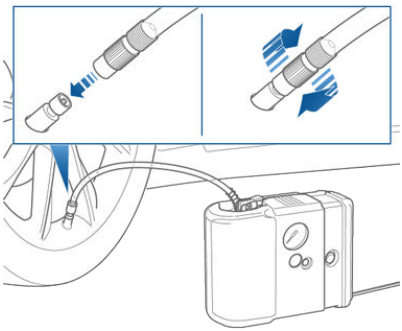
## Inflating with Sealant and Air

If you have a Tesla tire repair kit, follow these steps to temporarily repair a small tire puncture (less than 1/4”/6 mm)).

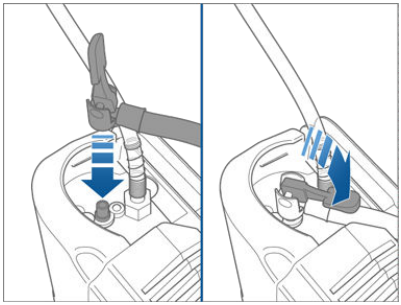
1. Stop Model X in a safe place away from traffic and ask passengers to wait in a safe area.
2. Turn on the hazard warning flashers to alert other road users.
3. If possible, position the wheel with the puncture at the bottom.



4. Detach the power supply connector from the back of the compressor and plug it into the 12V power socket located on the front of center console.
5. Release the clear plastic hose from the tire compressor.



6. Remove the red cap and screw the end of the hose onto the tire’s valve.

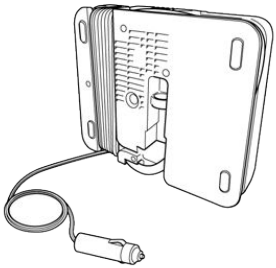


7. Attach the sealant kit’s black air hose to the sealant valve and press the lever down to secure it in place.
8. Ensure the compressor is lying on a level surface with the pressure gauge facing to the side as shown in Step 5.
9. Turn on the compressor.
10. Inflate the tire to the recommended pressure.
11. Turn off the compressor and disconnect the hose from the tire’s valve. Wipe any excess sealant from the tire valve and wheel rim.
12. Immediately drive for 5 miles (8 km) to distribute the sealant around the tire. Do not exceed 30 mph (48 km/h).
13. Stop and check the tire’s pressure. If necessary, inflate using the black air hose.
14. Have the tire repaired or replaced as soon as possible.
15. Replace the tire repair sealant canister (see Replacing the Sealant Canister on page 143).

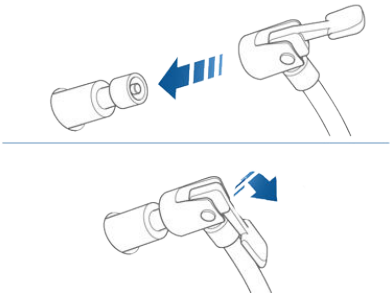
## Inflating with Air Only

If you have a Tesla tire repair kit, follow these steps to inflate a tire with air:

1. Detach the power supply connector from the rear of the compressor and plug it into the 12V power socket located in Model X on the front of center console.

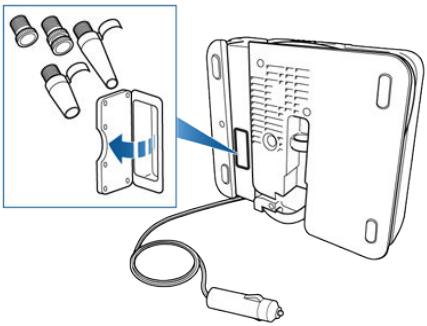


2. Release the black air hose from the compressor.
3. Attach the air hose to the valve and press the lever down to secure it in place.



4. Ensure the compressor is lying on a level surface with the pressure gauge facing to the side where you can read it.
5. To add air, turn on the compressor and inflate until the desired pressure is reached.
6. To release air, turn off the compressor, then press and hold the red button until the desired pressure is reached.

Note: For your convenience, the tire repair kit includes a selection of adapters that allow you to inflate other items. These adapters are located in a compartment on the back of the compressor.



Caution: To avoid overheating, do not use the compressor continuously for more than eight minutes. Allow the compressor to cool for 15 minutes between uses.

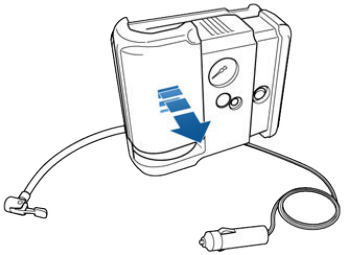
Caution: The compressor runs slowly when overheated from excessive use. Turn it off and allow it to cool.

## Replacing the Sealant Canister

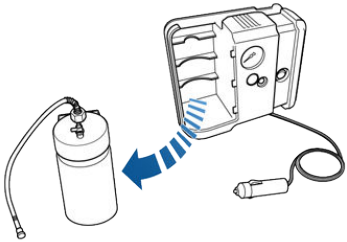
If you have a Tesla tire repair kit, you can purchase additional or replacement canisters of tire sealant from Tesla.

Follow these steps to replace the canister in your Tesla tire repair kit:

1. Unwrap the clear hose from the compressor. This hose is included with the tire repair sealant canister.
2. Remove the canister cover by sliding it upward to release it from the compressor.



3. Remove the canister.



4. Insert the new canister and replace the cover.

## Cleaning the Exterior

To prevent damage to the paint, immediately remove corrosive substances (bird droppings, tree resin, dead insects, tar spots, road salt, industrial fallout, etc). Do not wait until Model X is due for a complete wash. If necessary, use denatured alcohol to remove tar spots and stubborn grease stains, then immediately wash the area with water and a mild, non-detergent soap to remove the alcohol.

Follow these steps when washing the exterior of Model X:

1. Rinse Thoroughly

   Before washing, flush grime and grit from the bodywork using a hose. Flush away accumulations of mud in areas where debris easily collects (such as wheel arches and panel seams). If salt has been used on the highways (such as during winter months), thoroughly rinse all traces of road salt from the underside of the vehicle.
2. Hand Wash

   Hand wash Model X using a clean soft cloth and cold or lukewarm water containing a mild, good quality car shampoo.
3. Rinse with Clean Water

   After washing, rinse with clean water to prevent soap from drying on the surfaces.
4. Dry Thoroughly and Clean Exterior Glass

   After washing and rinsing, dry thoroughly with a chamois.

   Clean windows and mirrors using an automotive glass cleaner. Do not scrape, or use any abrasive cleaning fluid on glass or mirrored surfaces.

Cautions for Exterior Cleaning

- Caution: Do not use windshield treatment fluids. Doing so can interfere with wiper friction and cause a chattering sound.
- Caution: Do not use hot water and detergents.
- Caution: In hot weather, do not wash in direct sunlight.
- Caution: If using a pressure washer, maintain a distance of at least 12″ (30 cm) between the nozzle and the surface of Model X. Keep the nozzle moving and do not concentrate the water jet on any one area.
- Caution: Do not aim water hoses directly at window, door or hood seals, or through wheel apertures onto brake components.
- Caution: Avoid using tight-napped or rough cloths, such as washing mitts.
- Caution: If washing in an automatic car wash, use Touchless car washes only. These car washes have no parts (brushes, etc.) that touch the surfaces of Model X. Using any other type of car wash could cause damage that is not covered by the warranty.
- Caution: Do not used chemical based wheel cleaners. These can damage the finish on the wheels.
- Caution: Avoid using a high pressure power washer on the rear view camera or parking sensors (if equipped) and do not clean a sensor or camera lens with a sharp or abrasive object that can scratch or damage its surface.

## Cleaning the Interior

Frequently inspect and clean the interior to maintain its appearance and to prevent premature wear. If possible, immediately wipe up spills and remove marks. For general cleaning, wipe interior surfaces using a soft cloth (such as micro fiber) dampened with a mixture of warm water and mild non-detergent cleaner (test all cleaners on a concealed area before use). To avoid streaks, dry immediately with a soft lint-free cloth.

### Interior Glass

Do not scrape, or use any abrasive cleaning fluid on glass or mirrored surfaces. This can damage the reflective surface of the mirror and the heating elements in the rear window.

### Airbags

Do not allow any substance to enter an airbag cover. This could affect correct operation.

### Dashboard and Plastic Surfaces

Do not polish the upper surfaces of the dashboard. Polished surfaces are reflective and could interfere with your driving view.

### Leather Seats

Leather is prone to dye-transfer which can cause discoloration, particularly on light colored leather. White and tan leather is coated with an anti-soiling treatment. Wipe spills as soon as possible using a soft cloth moistened with warm water and non-detergent soap. Wipe gently in a circular motion. Then wipe dry using a soft, lint-free cloth. Using detergents or commercially available leather cleaners and conditioners is not recommended because they can discolor or dry out the leather.

### Cloth Seats

Wipe spills as soon as possible using a soft cloth moistened with warm water and non-detergent soap. Wipe gently in a circular motion. Then wipe dry using a soft, lint-free cloth. Vacuum the seats as needed to remove any loose dirt.

### Carpets

Avoid over-wetting carpets. For heavily soiled areas, use a diluted upholstery cleaner.

### Seat Belts

Extend the belts to wipe. Do not use any type of detergent or chemical cleaning agent. Allow the belts to dry naturally while extended, preferably away from direct sunlight.

### Tesla Built-In Rear Facing Child Seats

Vacuum the seats to remove any loose dirt. Wipe the seats with a soft cloth dampened with warm water. You can also use an upholstery cleaner designed for automotive use. Extend the belts to wipe. Allow the belts to dry naturally, preferably away from direct sunlight.

### Touchscreen and Instrument Panel

Clean the touchscreen and instrument panel using a soft lint-free cloth specifically designed to clean monitors and displays. Do not use cleaners (such as a glass cleaner) and do not use a wet wipe or a dry statically-charged cloth (such as a recently washed microfiber). To wipe the touchscreen without activating buttons and changing settings, you can enable clean mode. Touch Controls > Displays > Clean Mode. The display darkens to make it easy to see dust and smudges.

### Chrome and Metal Surfaces

Polish, abrasive cleaners or hard cloths can damage the finish on chrome and metal surfaces.

### Cautions for Interior Cleaning

Warning: If you notice any damage on an airbag or seat belt, contact Tesla immediately.

Warning: Do not allow any water, cleaners, or fabric to enter a seat belt mechanism.

Caution: Using solvents (including alcohol), bleach, citrus, naphtha, or silicone-based products or additives on interior components can cause damage.

## Polishing, Touch Up, and Body Repair

To preserve the cosmetic appearance of the body, you can occasionally treat the paint surfaces with an approved polish containing:

- Very mild abrasive to remove surface contamination without removing or damaging the paint.
- Filling compounds that fill scratches and reduce their visibility.
- Wax to provide a protective coating between the paint and environmental elements.

Regularly inspect the exterior paint for damage. Treat minor chips and scratches using a paint touch up pen (available for purchase from Tesla). Use the touch-up pen after washing but before polishing or waxing.

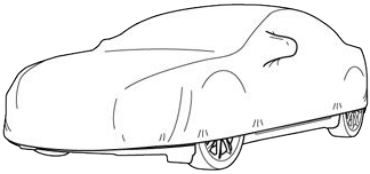
Repair rock chips, fractures or scratches. Body repairs should be performed only by a Tesla approved body shop. Contact Tesla for a list of approved body shops.

Caution: Do not use cutting pastes, color restoration compounds, or polishes containing harsh abrasives. These can scour the surface and permanently damage the paint.

Caution: Do not use chrome polish or other abrasive cleaners.

## Using a Car Cover

To preserve the cosmetic appearance of the body when Model X is not being used, use a genuine Tesla car cover. Car covers can be purchased from Tesla.



Caution: Use only a Tesla-approved car cover when Model X is plugged in. Using a non-Tesla car cover can prevent the Battery from being adequately cooled during charging.

## Floor Mats

To extend the life of your carpet and make them easier to clean, use genuine Tesla floor mats. Maintain mats by regularly cleaning them and checking that they are properly attached. Replace floor mats if they become excessively worn.

Warning: To avoid potential interference with a foot pedal, ensure that the driver's floor mat is securely fastened, and never place an additional floor mat on top of it. Floor mats should always rest on top of the vehicle carpeting surface and not on another floor mat or other covering.

## Checking and Replacing Wipers

To make wiper blades easy to access, turn off the wipers, shift Model X into Park, then use the touchscreen to move them to the service position. Touch Controls > Settings > Service & Reset > Service Mode > ON.

Note: Wipers automatically return to their normal position when you shift Model X out of Park.

Periodically check and clean the edge of the wiper blade and check the rubber for cracks, splits and roughness. If damaged, contact Tesla Service to have the blades replaced.

Contaminants on the windshield, or on the wiper blades, can reduce the effectiveness of the wiper blades. Contaminants include ice, wax spray from car washes, washer fluid with bug and/or water repellent, bird droppings, tree sap, and other organic substances.

Follow these guidelines for cleaning:

- Clean the windshield using non-abrasive glass cleaner.
- Lift the wiper arm a short distance away from the windshield, just far enough to access the wiper blade, then wipe the blade clean using isopropyl (rubbing) alcohol or washer fluid.

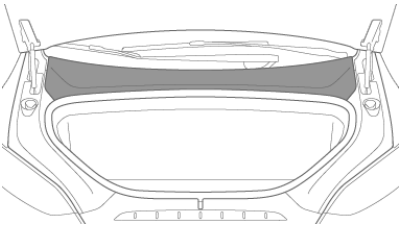
If the wipers remain ineffective after cleaning, the wipers may need to be replaced. The wiper washing system is an integrated part of the wiper blades and therefore it is not possible to replace just the wiper blades. For wiper replacement, contact Tesla Service.

Caution: Only use cleaning products approved for use on automotive glass and rubber. Inappropriate products can cause damage or smears, and create glare on the windshield.

## Removing the Maintenance Panel

To access fuses and check fluid levels, remove the maintenance panel:

1. Pull the rear edge of the maintenance panel upward to release the five clips that hold the panel in place.
2. Maneuver the maintenance panel toward the windshield to remove.



Caution: The maintenance panel protects the front trunk from water. When re-attaching, make sure it is fully seated.

## Checking Battery Coolant

If the quantity of fluid in the cooling system drops below the recommended level, the instrument panel displays a warning message. Stop Model X as soon as safety permits and contact Tesla.

### Fluid Level Check

Tesla checks the Battery coolant level at the regularly scheduled maintenance intervals.

DO NOT ADD FLUID. Doing so can result in damage not covered by the warranty.

### Topping Up the Battery Coolant

Under no circumstances should you add coolant. If the instrument panel warns you that the fluid level is low, contact Tesla immediately.

To maximize the performance and life of the Battery, the cooling system uses a specific type of G-48 ethylene-glycol coolant (HOAT). Contact Tesla for more specific information about the coolant.

## Checking Brake Fluid

Warning: Contact Tesla immediately if you notice increased movement of the brake pedal or a significant loss of brake fluid. Driving under these conditions can result in extended stopping distances or complete brake failure.

BRAKE

The Brake indicator on the instrument panel alerts you if the quantity of fluid in the brake reservoir drops below the recommended level. If it displays while driving, stop as soon as safety permits by gently applying the brakes. Do not continue driving. Contact Tesla immediately.

### Fluid Level Check

Tesla checks the brake fluid level at the regularly scheduled maintenance intervals.

### Topping Up the Brake Fluid

Do not top up your brake fluid. Tesla service does this when you bring Model X in for regular servicing. The following instructions are provided for information purposes and future reference only:

1. Clean the filler cap before removing to prevent dirt from entering the reservoir.
2. Unscrew the cap and remove.
3. Top up the reservoir to the MAX mark using brake fluid meeting DOT3 specifications.
4. Replace the filler cap.

Warning: Only use new fluid from a sealed air-tight container. Never use previously used fluid or fluid from a previously opened container—fluid absorbs moisture which decreases braking performance.

Warning: Brake fluid is highly toxic. Keep containers sealed and out of the reach of children. In the event of accidental consumption, seek medical attention immediately.

Caution: Brake fluid damages painted surfaces. Immediately soak up any spills with an absorbent cloth and wash the area with a mixture of car shampoo and water.

## Topping Up Washer Fluid

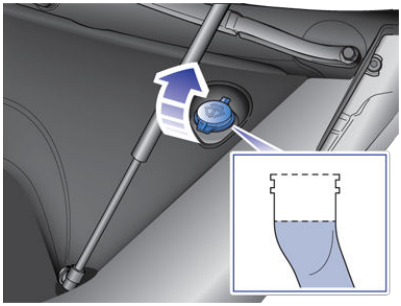
The only reservoir into which you can add fluid is the washer fluid reservoir located under the front trunk. When the level is low, a message displays on the instrument panel.

Do not use formulated washer fluids that contain water repellent or bug wash. These fluids can cause streaking, smearing, and squeaking or other noises.

Operate the washers periodically to check that the nozzles are clear and properly directed.

To top up washer fluid:

1. Clean the filler cap before opening to prevent dirt from entering the reservoir.
2. Open the filler cap.



3. Fill the reservoir until the fluid level is visible just below the filler neck.
4. Replace the filler cap.

Note: Some national or local regulations restrict the use of Volatile Organic Compounds (VOCs). VOCs are commonly used as antifreeze in washer fluid. Use a washer fluid with limited VOC content only if it provides adequate freeze resistance for all climates in which you drive Model X.

Caution: Under no circumstances do you need to inspect or top up other fluid reservoirs. Two additional fluid reservoirs are located next to the washer fluid, but underneath the maintenance panel. In the unlikely event that you see a message on the instrument panel that one of these fluid levels is low, stop Model X as soon as safe to do so, and contact Tesla.

Caution: Do not spill washer fluid on body panels. Doing so can cause damage. Wipe up spills immediately and wash the affected area with water.

Warning: In temperatures below 40° F (4° C), use a washer fluid with

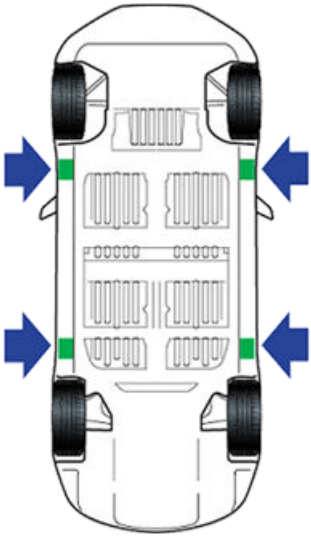
antifreeze. In cold weather, using a washer fluid without antifreeze can impair visibility through the windshield.

## Jacking Procedure

Follow the steps below to lift Model X. Ensure that any non-Tesla repair facility is aware of these lifting points.

1. Position Model X centrally between the lift posts.
2. If your Model X is equipped with Smart Air Suspension, it automatically self-levels, even when power is off. Use the touchscreen to set the suspension as follows:
   - Touch Controls > Suspension.
   - Press the brake pedal, then touch Very High to maximize the height of the suspension.
   - Touch Jack to disable self-leveling.

     When Jack mode is active, Model X displays this indicator light on the instrument panel, along with a message telling you that active suspension is disabled.
3. Close the falcon doors.
4. Position the lift arm pads under the body rails at the locations illustrated. DO NOT position the lift arm pads under the Battery.
5. Adjust the height and position of the lift arm pads to ensure they are correctly located.
6. With assistance, raise the lift, ensuring the lift arm pads remain in their correct positions.



Note: Jack mode cancels when Model X is driven over 4.5 mph (7 km/h).

Warning: If your Model X is equipped with Smart Air Suspension, it automatically self-levels, even when power is off. You MUST disable this system by engaging Jack mode before lifting or jacking. If you do not disable Smart Air Suspension, Model X can attempt to self-level, causing serious damage, bodily injury, or death.

Warning: Never raise Model X when the charge cable is connected, even if charging is not in progress.

Warning: Do not work on an incorrectly supported vehicle. Doing so can cause serious damage, bodily injury, or death.

Caution: DO NOT lift from under the Battery. Place the lift arm pads under the body rails only. The locations illustrated are the only approved lifting points for Model X. Lifting at any other points can cause damage. Damage caused by lifting Model X is not covered by the warranty.

## Parts, Accessories, and Modifications

Use only genuine Tesla parts and accessories. Tesla performs rigorous testing on parts to ensure their suitability, safety, and reliability. Purchase these parts from Tesla, where they are professionally installed and where you can receive expert advice about modifications to Model X.

Tesla is unable to assess parts manufactured by other distributors and therefore accepts no responsibility if you use non-Tesla parts on Model X.

Warning: Installing non-approved parts and accessories, or performing non-approved modifications, can affect the performance of Model X and the safety of its occupants. Any damage caused by using or installing non-approved parts, or by performing non-approved modifications, is not covered by the warranty.

Warning: Tesla does not accept liability for death, personal injury or damage that occurs if you use or install non-approved accessories or make non-approved modifications.

## Body Repairs

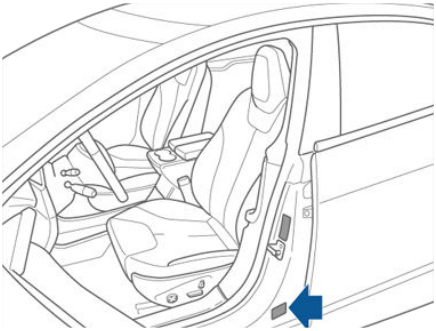
If Model X is in a collision, contact Tesla to ensure that it is repaired with genuine Tesla parts. Tesla has selected and approved body shops that meet strict requirements for training, equipment, quality, and customer satisfaction.

Some repair shops and insurance companies might suggest using non-original equipment or salvaged parts to save money. However, these parts do not meet Tesla's high standards for quality, fit and corrosion resistance. In addition, non-original equipment and salvaged parts (and any damage or failures they might cause) are not covered by the warranty.

## Vehicle Identification Number

You can find the VIN at the following locations:

- Stamped on a plate located at the top of the dashboard. Can be seen by looking through the windshield.
- Stamped on the chassis. Can be seen by removing the maintenance panel (see Removing the Maintenance Panel on page 148).
- Printed on the Vehicle Certification label, located on the driver's side door pillar. Can be seen when the driver's door is open.



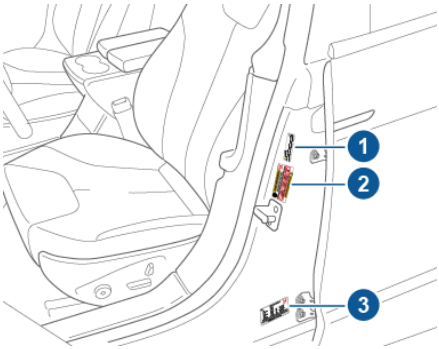
## Emission Control Label

The emission control label is located on the opening face of the liftgate.

## Load Capacity Labeling

It is important to understand how much weight your Model X can safely carry. This weight is called the vehicle capacity weight and includes the weight of all occupants, cargo and any additional equipment added to your Model X since it was manufactured.

There are three labels attached to Model X that state how much weight it can safely carry. These labels are located on the center door pillar and are visible when the driver's door is open:




1. Towing label
2. Tire and Loading Information label
3. Vehicle Certification label

Warning: Overloading Model X has an adverse effect on braking and handling, which can compromise your safety or damage Model X.

Caution: Never store large amounts of liquid in Model X. A significant spill can cause electrical components to malfunction.

### Towing Label

The Towing Label instructs you to refer to this owner's manual for tire pressures that should be used when towing a trailer. Do not use the tire pressures printed on the Tire and Loading Information Label. Instead, see Towing a Trailer on page 63.

### Tire and Loading Information Label

The Tire and Loading Information label provides:

- The maximum number of occupant seating positions.
- The maximum vehicle capacity weight.
- The size of the original tires.
- The cold inflation pressures for the original front and rear tires. These pressures are recommended to optimize ride and handling characteristics.

Never change this label, even if you use different tires in the future.

Note: If Model X is loaded to its full capacity, double check all tires to ensure they are inflated to their recommended pressure levels.

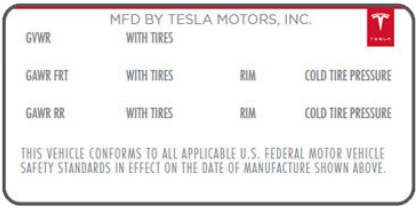
Warning: Tire pressures printed on the Tire and Loading Information label DO NOT APPLY to towing. When towing, tire pressures must be increased. For information about the tire pressures required when towing, see Towing a Trailer on page 63.

Vehicle Certification Label

The Vehicle Certification label provides:

- GVWR - Gross Vehicle Weight Rating. The maximum allowable total mass of Model X. This is calculated as the weight of Model X, all passengers, fluids, and cargo.
- GAWR FRT and GAWR RR - Gross Axle Weight Rating for the front and rear axles. The GAWR is the maximum distributed weight that each axle can support.

United States:




Canada:

Caution: To prevent damage, never load Model X so that it is heavier than GVWR or exceeds the individual GAWR weights.

## Calculating Load Limits

1. Locate the statement “The combined weight of occupants and cargo should never exceed XXX kg or XXX lbs” on your vehicle’s “Tire and Loading Information” label.
2. Determine the combined weight of the driver and passengers that will be riding in the vehicle.
3. Subtract the combined weight of the driver and passengers from XXX kg or XXX lbs (see Step 1).
4. The resulting figure equals the available amount of cargo and luggage load capacity. For example, if the “XXX” amount equals 1400 lbs (635 kg) and there will be five 150 lb (68 kg) passengers in the vehicle, the amount of available cargo and luggage capacity is 650 lbs (1400 - 750 (5 x 150) = 650 lbs) or 295 kg (635 - 340 (5 x 68) = 295 kg).
5. Determine the combined weight of cargo and luggage being loaded on the vehicle. That weight must not exceed the available cargo and luggage load capacity calculated in Step 4.

Warning: The front and rear trunks are the preferred places to carry objects. In an accident, or during hard braking and sharp turns, loose items in the cabin could injure occupants.

Example Load Limit Calculations

How much cargo you can carry in Model X depends on the number and weight of passengers. The following are typical examples of calculated load limits. These examples assume passengers weighing 150 lbs (68 kg). If the passengers weigh more or less, the available cargo and luggage load capacity decreases or increases respectively.

Driver and one passenger

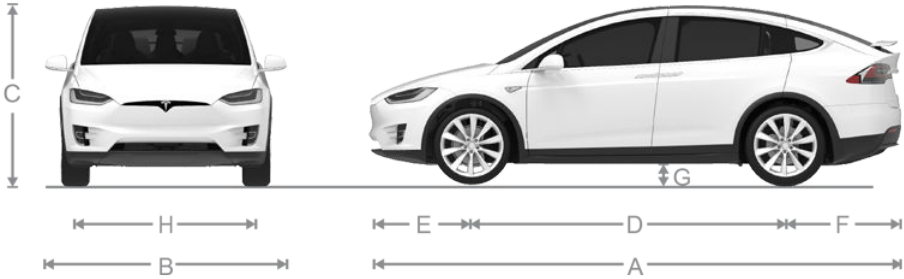
| Description | Total |
|---|---|
| Vehicle capacity weight | 954 lbs (433 kg) |
| Subtract occupant weight (2 x 150 lbs/68 kg) | 300 lbs (136 kg) |
| Available cargo weight | 654 lbs (297 kg) |

Driver and four passengers

| Description | Total |
|---|---|
| Vehicle capacity weight | 954 lbs (433 kg) |
| Subtract occupant weight (5 x 150 lbs/68 kg) | 750 lbs (340 kg) |
| Available cargo weight | 204 lbs (93 kg) |

The available cargo or luggage weight should then be distributed between the front and rear trunks.

## Exterior Dimensions




| | | | |
|---|---|---|---|
| A | Overall Length | 198.3 in | 5,035.6 mm |
| B | Overall Width (including mirrors)<br>Overall Width (including folded mirrors<br>Overall Width (excluding mirrors) | 89.4 in<br>81.6 in<br>78.7 in | 2,271 mm<br>2,073 mm<br>1,999 mm |
| C | Overall Height | 66.3 in | 1,684 mm |
| D | Wheel Base | 116.7 in | 2,965 mm |
| E | Overhang - Front | 38.3 in | 973.6 mm |
| F | Overhang - Rear | 43.2 in | 1097.7 mm |
| G | Ground Clearance<br>Standard, with skis<br>Standard, without skis<br>Very high, with skis<br>Very high, without skis | <br>6.7 in<br>7.2 in<br>8.3 in<br>8.8 in | <br>171 mm<br>183 mm<br>211 mm<br>223 mm |
| H | Track - Front<br>Track - Rear | 67.1 in<br>66.9 in | 1,704.5 mm<br>1,710 mm |

## Interior Dimensions

| | | | |
|---|---|---|---|
| Head Room | Front<br>Rear<br>Third | 41.7 in<br>40.7 in<br>37.8 in | 1,059 mm<br>1,034 mm<br>960 mm |
| Leg Room | Front<br>Rear<br>Third | 41.2 in<br>38.4 in<br>32.7 in | 1,046 mm<br>975 mm<br>831 mm |
| Shoulder Room | Front<br>Rear<br>Third | 60.7 in<br>56.8 in<br>40 in | 1,542 mm<br>1,443 mm<br>1,016 mm |
| Hip Room | Front<br>Rear | 55.6 in<br>59 in | 1,397 mm<br>1,499 mm |

## Weights

| | | |
|---|---|---|
| Curb Weight* - 90D | 5,502 lbs | 2,496 kg |
| Curb Weight* - P90D | 5,525 lbs | 2,506 kg |
| GVWR** - 90D | 6,660 lbs | 3,021 kg |
| GVWR** - P90D | 6,682 lbs | 3,031 kg |
| Gross Vehicle Weight Distribution - 20″ wheels | Front: 2,917 lbs<br>Rear: 3,743 lbs | Front: 1,323 kg<br>Rear: 1,698 kg |
| Gross Vehicle Weight Distribution - 22″ wheels | Front: 2,873 lbs<br>Rear: 3,810 lbs | Front: 1,32=03 kg<br>Rear: 1,728 kg |
| Gross Axle Weight Rating- Front | 3,241 lbs | 1,470 kg |
| Gross Axle Weight Rating- Front (Performance Plus models) | 3,241 lbs | 1,470 kg |
| Gross Axle Weight Rating - Rear: 20″ wheels | 4,674 lbs | 2,120 kg |
| Gross Axle Weight Rating - Rear: 22″ wheels | 4,189 lbs | 1,900 kg |
| Trailer Towing*** - 90D | 5,000 lbs | 2,268 kg |
| Trailer Towing*** - P90D | 3,500 lbs | 1,588 kg |

*Curb Weight = weight of the vehicle with correct fluid levels, no occupants and no cargo

**GVWR = Gross Vehicle Weight Rating

***Trailer Towing = 5000 lbs. tow capacity for 20” wheels only and 3,500 lbs. tow capacity for 22” wheels for both small/small and small/large.

## Motor

| | |
|---|---|
| Type | AC induction motor, liquid-cooled, with variable frequency drive |
| Rating | 320 Volts |
| Maximum speed of large motors (rear motor on P90D | 18700 rpm |
| Maximum speed of small motors (front and rear motor on 90D) | 18200 rpm |
| *Tested in accordance with ECE R85 | |

## Transmission

| | |
|---|---|
| Type | Single speed fixed gear |
| Overall Final Drive Ratio | Small motor: 9.34:1<br>Large motor: 9.73:1 |
| Reverse Gear | Reverse direction of motor, limited to 15 mph (24 km/h) |

## Steering

| | |
|---|---|
| Type | Rack and pinion with electronic power steering<br>Variable ratio and speed sensitive |
| Number of turns lock to lock | 2.45 |
| Turning Circle (curb to curb) | 11.3 metres (37 feet) |

## Brakes

| | |
|---|---|
| Type | 4-wheel anti-lock braking system (ABS) with Electronic Brake Force Distribution, Integrated Advanced Stability Control and Electronic Accelerator pedal actuated regenerative braking system |
| Calipers | Four piston fixed |
| Rotor Diameters (ventilated) | Front: 13.98”/355 mm<br>Rear: 14.37”/365 mm |
| Front Rotor thickness | New: 1.26”/32 mm<br>Service limit: 1.18”/30 mm |
| Rear Rotor thickness | New: 1.10”/28 mm<br>Service limit: 1.02”/26 mm |
| Front Brake Pad Thickness (excluding back plate) | New: 0.354”/9.0 mm<br>Service limit: 0.078”/2 mm |
| Rear Brake Pad Thickness (excluding back plate) | New: 0.315”/8.0 mm<br>Service limit: 0.078”/2 mm |
| Electronic Parking Brake (EPB) Pad Thickness (excluding back plate). Electronic calipers self-adjust for pad wear. | New: 0.216”/5.5 mm<br>Service limit: 0.039”/1 mm |
| Parking brake | Electrically actuated parking brake calipers |

## Suspension

| | |
|---|---|
| Front | Independent, double wishbone, air spring, sway bar |
| Rear | Independent, multi-link, air spring, sway bar |

## Battery - 12V

| | |
|---|---|
| Type | Liquid-cooled lithium ion (Li-ion) |
| Rating | 70 or 90 kWh (at beginning of life) |
| Voltage and Polarity | 366V DC isolated (-) ground |

## Battery - High Voltage

| | |
|---|---|
| Type | Liquid-cooled lithium ion (Li-ion) |
| Rating | 70, 85 or 90 kWh (at beginning of life) |
| Nominal Voltage - 85 and 90 kWh<br>Nominal Voltage - 40, 60, and 70 kWh | 346 V DC<br>302 V DC |
| Temperature Range | Do not expose Model X to ambient temperatures above 140° F (60° C) or below -22° F (-30° C) for more than 24 hours at a time. |

## Wheel Specifications

| Wheel Type | Size | Offset |
|---|---|---|
| 20″ - All Season<br>Front<br>Rear | 9.0J x 20 | 1.378″<br>35 mm |
| | 9.5J x 20 | 1.575″<br>40 mm |
| 20″ - Summer<br>Front<br>Rear | 9.0J x 20 | 1.378″<br>35 mm |
| | 10.0J x 20 | 1.575″<br>40 mm |
| 22″ - Summer<br>Front<br>Rear | 9.0J x 22 | 1.378″<br>35 mm |
| | 10.0J x 22 | 1.575″<br>40 mm |

## Tire Specifications

| Tire Type | Size |
|---|---|
| 20″ - All Season<br>Front<br>Rear | P265/45R20<br>P275/45R20 |
| 20″ - Summer<br>Front<br>Rear | P255/45R20<br>P275/45R20 |
| 22″ - Summer<br>Front<br>Rear | P265/35R22<br>P285/35R22 |
| Note: Tire width may vary depending on date of manufacture. | |
| Tire pressures vary depending on the type of tires fitted. Refer to the tire pressures printed on the Tire and Loading Information label. This label is located on the driver's door pillar and is visible when the driver's door is open (see Maintaining Tire Pressures on page 135). | |
| Winter tires can be purchased from a Tesla store. | |

## Understanding Tire Markings

Laws require tire manufacturers to place standardized information on the sidewall of all tires. This information identifies and describes the fundamental characteristics of the tire. It also provides the tire identification number (TIN) for certification of safety standards, and in case of a recall.

| | |
|---|---|
| 1 | Tire category. P indicates that the tire is for passenger vehicles. |
| 2 | Tire width. This 3-digit number is the width (in millimeters) of the tire from sidewall edge to sidewall edge. |
| 3 | Aspect ratio. This 2-digit number is the sidewall height as a percentage of the tread width. So, if the tread width is 205 mm, and the aspect ratio is 50, the sidewall height is 102 mm. |
| 4 | Tire construction. R indicates that the tire is of Radial ply construction. |
| 5 | Wheel diameter. This 2-digit number is the diameter of the wheel rim in inches. |
| 6 | Load index. This 2 or 3-digit number is the weight each tire can support. This number is not always shown. |
| 7 | Speed rating. When stated, indicates the maximum speed (in mph) at which the tire can be used for extended periods. Q=99 mph (160 km/h), R=106 mph (170 km/h), S=112 mph (180 km/h), T=118 mph (190 km/h), U=124 mph (200 km/h), H=130 mph (210 km/h), V=149 mph (240 km/h), W=168 mph (270 km/h), Y=186 mph (300 km/h). |
| 8 | Tire composition and materials. The number of plies in both the tread area and the sidewall area indicates how many layers of rubber coated material make up the structure of the tire. Information is also provided on the type of materials used. |
| 9 | Maximum tire load. The maximum load which can be carried by the tire. |
| 10 | Maximum permissible inflation pressure. This pressure should not be used for normal driving. |
| 11 | U.S. DOT Tire Identification Number (TIN). Begins with the letters DOT and indicates that the tire meets all federal standards. The next 2 digits/letters represent the plant code where it was manufactured, and the last 4 digits represent the week and year of manufacture. For example, the number 1712 is used to represent the 17th week of 2012. The other numbers are marketing codes used at the manufacturer's discretion. This information can be used to contact consumers if a tire defect requires a recall. |
| 12 | Treadwear grade. This number indicates the tire's wear rate. The higher the treadwear number is, the longer it should take for the tread to wear down. A tire rated at 400, for example, lasts twice as long as a tire rated at 200. |
| 13 | Traction grade. Indicates a tire's ability to stop on wet roads. A higher graded tire should allow you to stop your vehicle in a shorter distance than a tire with a lower grade. Traction is graded from highest to lowest as AA, A, B, and C. |
| 14 | Temperature grade. The tire's resistance to heat is grade A, B, or C, with A indicating the greatest resistance. This grading is provided for a correctly inflated tire, which is being used within its speed and loading limits. |

## Uniform Tire Quality Grading

The following information relates to the tire grading system developed by the National Highway Traffic Safety Administration (NHTSA), which grades tires by tread wear, traction and temperature performance. Tires that have deep tread, and winter tires, are exempt from these marking requirements.

Where applicable, quality grades are found on the tire's sidewall between the tread shoulder and maximum section width. For example:

- TREADWEAR 180
- TRACTION AA
- TEMPERATURE A

The quality grades are described next.

Note: In addition to the marking requirements, passenger car tires must conform to Federal Safety Requirements.

### Treadwear

The treadwear grade is a comparative rating based on the wear rate of the tire when tested under controlled conditions on a specified government test course.

For example, a tire graded 150 wears one and a half times better on a government test course than a tire graded 100. The relative performance of tires depends on the actual conditions of their use, however, and can depart significantly from the norm due to variations in driving habits, service practices, road characteristics, and climate.

### Traction

The traction grades, from highest to lowest, are: AA, A, B, and C. These grades represent a tire's ability to stop on wet pavement as measured under controlled conditions on test surfaces of asphalt and concrete. A tire marked C might have poor traction performance.

Warning: Defective tires are dangerous. Do not drive if a tire is damaged, excessively worn, or is inflated to an incorrect pressure. The safety of the vehicle and occupants can be adversely affected. Check tires regularly for wear and to ensure there are no cuts, bulges or exposure of the ply/cord structure.

Warning: The traction grade assigned to the tire is based on straight-ahead braking tests, and does not include: acceleration, cornering, hydroplaning or peak traction characteristics.

### Temperature

The temperature grades are A (the highest), B, and C, representing the tire's resistance to the generation of heat and its ability to dissipate heat when tested under controlled conditions on a specified indoor laboratory test wheel. Sustained high temperature can cause the tire to degenerate and reduce tire life, and excessive temperature can lead to sudden tire failure.

The grade C corresponds to the minimum level of performance that all passenger car tires must meet under the Federal Motor Safety Standard No. 109. Grades B and A represent levels of performance on the laboratory test wheel that exceed the minimum requirements.

Warning: A tire's temperature grade is established for a tire that is properly inflated and not overloaded. Excessive speed, under-inflation, or excessive loading, either separately or in combination, can cause heat buildup and possible tire failure.

## Wheels and Tires Glossary

| | |
|---|---|
| Accessory Weight | The combined weight (in excess of those items replaced) of items available as factory installed equipment. |
| Bead | The inner edge of a tire that is shaped to fit to the rim and form an air tight seal. The bead is constructed of steel wires which are wrapped, or reinforced, by the ply cords. |
| Cold Tire Pressure | The air pressure in a tire that has been standing in excess of three hours, or driven for less than one mile. |
| Curb Weight | The weight of a standard vehicle, including any optional equipment fitted, and with the correct fluid levels. |
| Gross Vehicle Weight | The maximum permissible weight of a vehicle with driver, passengers, load, luggage, and equipment. |
| kPa (kilo pascal) | A metric unit used to measure pressure. One kilo pascal equals approximately 0.145 psi. |
| Maximum Inflation Pressure | The maximum pressure to which the tire should be inflated. This pressure is given on the tire side wall in psi (lbf/in).<br>⚠ Caution: This pressure marked on the tire is the maximum allowed by the tire manufacturer. It is not the pressure Tesla recommends using for Model X. |
| Maximum Loaded Vehicle Weight | The sum of curb weight, accessory weight, vehicle capacity weight, and production options weight. |
| Production Options Weight | The combined weight of options installed which weigh in excess of 3 lb more than the standard items that they replaced, and are not already considered in curb or accessory weights. |
| PSI (lbf/in) | Pounds per square inch (the unit used to measure tire pressure). |
| Recommended Tire Inflation Pressure | Tire inflation pressure, established by Tesla, which is based on the type of tires that are mounted on the vehicle at the factory. This information can be found on the Tire and Loading Information label located on the door pillar. |
| Rim | The metal support for a tire, or tire and tube, upon which the tire beads are seated. |
| Vehicle Capacity Weight | The number of seats multiplied by 150 lbs plus the rated amount of load/luggage. |

Tesla Roadside Assistance is available to you, 24 hours a day, 365 days a year, for the duration of your warranty period.

To contact Roadside Assistance, call:

1-877-79TESLA (1-877-798-3752)

Advise the representative of the vehicle identification number (VIN), license plate number, mileage, your location, and the nature of the problem. The VIN is on the upper dashboard on the driver's side of your vehicle and is visible through the windshield.

Roadside Assistance covers transportation of Model X for up to 50 miles (80 kms) in the event of a flat tire. However, owners are responsible for transportation expenses if the Battery is over-discharged. For a complete description of the terms and conditions of the Tesla Roadside Assistance Program, refer to the policy that was provided to you by Tesla when you purchased Model X.

It is your responsibility to provide vehicle transporters with instructions on how to transport Model X (see Instructions for Transporters on page 168).

## Use a Flatbed Only

Use a flatbed trailer only, unless otherwise specified by Tesla. Do not transport Model X with the tires directly on the ground.

Caution: Damage caused by transporting is not covered by the warranty.

Caution: To transport Model X, follow the instructions exactly as described next.

## Disable Self-Leveling (air suspension vehicles only)

If Model X is equipped with Smart Air Suspension, it automatically self-levels, even when power is off. To prevent damage, you must activate Jack mode to disable self-leveling:

1. Touch Controls > Suspension on the touchscreen.
2. Press the brake pedal, then touch Very High to maximize height.
3. Touch Jack.

When Jack mode is active, Model X displays this indicator light on the instrument panel, along with a message telling you that active suspension is disabled.

Note: Jack mode cancels when Model X is driven over 4.5 mph (7 km/h).

Warning: Failure to activate Jack mode on a Model X equipped with Smart Air Suspension can result in the vehicle becoming loose during transport, which may cause significant damage.

## Activate Tow Mode

Model X may automatically shift into Park when it detects the driver leaving the vehicle, even if it has previously been shifted into Neutral. To keep Model X in Neutral (which disengages the parking brake), you must use the touchscreen to activate Tow mode:

1. Shift into Park.
2. Press the brake pedal, then on the touchscreen, touch Controls > Settings > Service & Reset > Tow Mode.

When Tow mode is active, Model X displays this indicator light on the instrument panel, along with a message telling you that Model X is free-rolling.

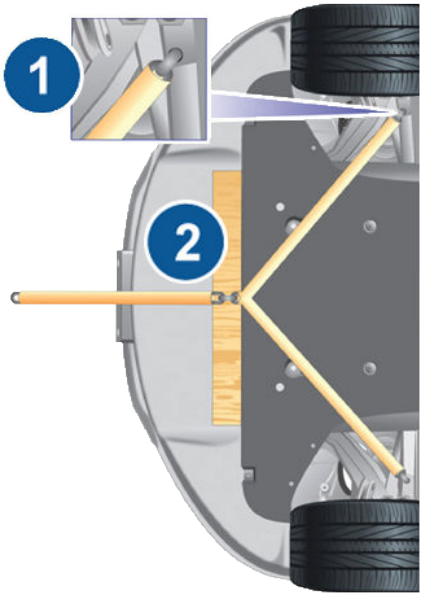
Note: Tow mode cancels when Model X is shifted into Park.

Caution: If the electrical system is not working, and you therefore cannot release the electric parking brake, attempt to quick start the 12V battery. For instructions, call Tesla. If a situation occurs where you cannot disengage the parking brake, use tire skids or transport Model X for the shortest possible distance using wheeled dollies. Before doing so, always check the dolly manufacturer's specifications and recommended load capacity.

## Connect the Towing Eye

The method used to connect the winch cable depends on whether Model X is equipped with a towing eye (located in the front trunk).

If not equipped with a towing eye:

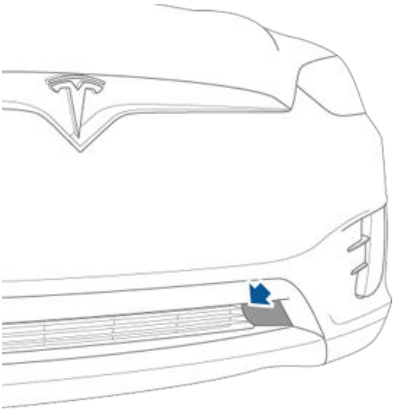



1. Attach the tow straps to the large hole on each of the rearmost lower suspension arms underneath the front of the vehicle.
2. To protect the underbody from any damage that could be caused by the tow straps, place a 2″ x 4″ piece of wood between the tow straps and the underbody.

⚠ Caution: Before pulling, position the wood between the tow strap and the underbody to ensure the underbody is protected from any damage that could be caused by the tow strap.

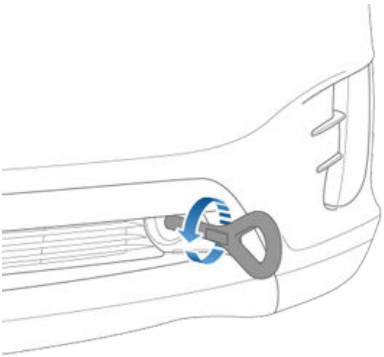
If equipped with a towing eye:

1. Locate the towing eye in the front trunk.
2. Remove the tow hook cover. To do so, insert a small flat screwdriver into the slot located along the top of the cover, then pry gently to release the cover from the top snap.



3. Insert the towing eye.

   Fully insert the towing eye into the opening on the right side, then turn it counter-clockwise until securely fastened.



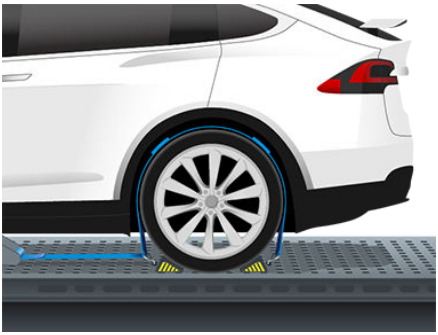
4. Attach the winch cable to the towing eye.

⚠ Caution: Before pulling, make sure the towing eye is securely tightened.

## Pull Onto the Trailer and Secure the Wheels

Secure wheels using the eight-point tie-down method with basket straps or tie-down straps:

- Ensure any metal parts on the tie-down straps do not contact painted surfaces or the face of the wheels.
- Do not place tie-down straps over body panels or through the wheels.



Caution: Attaching tie-down straps to the chassis, suspension or other parts of the vehicle's body may cause damage.

Caution: To prevent damage, do not transport Model X with the tires directly on the ground.

## Illustrations

Illustrations are provided for demonstration purposes only. Depending on vehicle options, software version, region of purchase, and specific vehicle settings, your Model X may appear slightly different.

Although the owner information is applicable to both right-hand drive and left-hand drive vehicles, many illustrations show only left-hand drive vehicles. However, the essential information that the illustrations are providing is correct.

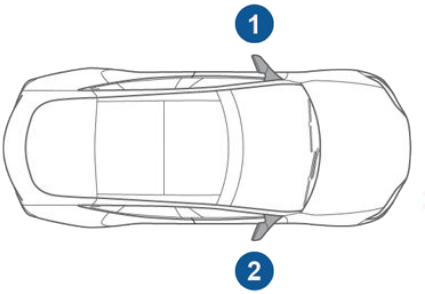
## Errors or Inaccuracies

All specifications and descriptions are known to be accurate at time of publishing. However, because continuous improvement is a goal at Tesla, we reserve the right to make product modifications at any time. To communicate any inaccuracies or omissions, or to provide general feedback or suggestions regarding the quality of this owner information, send an email to:

ownersmanualfeedback@teslamotors.com

## Location of Components

The owner information may specify the location of a component as being on the left or right side of the vehicle. As shown here, left (1) and right (2) represent the side of the vehicle when sitting inside Model X in a front-facing seat.




## Document Applicability

Owner information is updated on a regular basis to reflect updates to your Model X. However, in some cases, recently released features may not be described. To display information about recently released features, view the Release Notes on the Model X touchscreen. Release Notes are displayed on the touchscreen after a software update, and can be displayed at any time by touching the Tesla "T" at the top center of the touchscreen, then touching the Release Notes link. If information related to how to use the Model X touchscreen conflicts with information in the Release Notes, the Release Notes take precedence.

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## Vehicle Telematics/Data Recorders

This vehicle is equipped with electronic modules that monitor and record data from various vehicle systems, including the motor, Battery, braking and electrical systems. The electronic modules record information about various driving and vehicle conditions, including braking, acceleration, trip and other related information regarding your vehicle. These modules also record information about the vehicle's features such as charging events and status, the enabling/disabling of various systems, diagnostic trouble codes, VIN, speed, direction and location.

The data is stored by the vehicle and may be accessed, used and stored by Tesla service technicians during vehicle servicing or periodically transmitted to Tesla wirelessly through the vehicle's telematics system. This data may be used by Tesla for various purposes, including, but not limited to: providing you with Tesla telematics services; troubleshooting; evaluation of your vehicle's quality, functionality and performance; analysis and research by Tesla and its partners for the improvement and design of our vehicles and systems; and as otherwise may be required by law. In servicing your vehicle, we can potentially resolve issues remotely simply by reviewing your vehicle's data log.

Tesla's telematics system wirelessly transmits vehicle information to Tesla on a periodic basis. The data is used as described above and helps ensure the proper maintenance of your vehicle. Additional Model X features may use your vehicle's telematics system and the information provided, including features such as charging reminders, software updates, and remote access to, and control of, various systems of your vehicle.

Tesla does not disclose the data recorded in your vehicle to any third party except when:

- An agreement or consent from the vehicle's owner (or the leasing company for a leased vehicle) is obtained.
- Officially requested by the police or other authorities.
- Used as a defense for Tesla in a lawsuit.
- Ordered by a court of law.
- Used for research purposes without disclosing details of the vehicle owner or identification information.
- Disclosed to a Tesla affiliated company, including their successors or assigns, or our information systems and data management providers.

In addition, Tesla does not disclose the data recorded to an owner unless it pertains to a non-warranty repair service and in this case, will disclose only the data that is related to the repair.

## Quality Control

You might notice a few miles/km on the odometer when you take delivery of your Model X. This is a result of a comprehensive testing process that ensures the quality of your Model X.

The testing process includes extensive inspections during and after production. The final inspection takes place at Tesla Motors and includes a road test conducted by a technician.

## California Proposition 65

Warning: Certain vehicle components contain or emit chemicals known to the State of California to cause cancer and birth defects or other reproductive harm. In addition, certain fluids contained in vehicles and certain products of component wear contain or emit chemicals known to the State of California to cause cancer and birth defects or other reproductive harm.

Warning: Certain components of this vehicle such as airbag modules and seat belt pre-tensioners may contain Perchlorate Material. Special handling may be required for service or vehicle end of life disposal. See www.dtsc.ca.gov/hazardouswaste/perchlorate.

Warning: Battery posts, terminals, and related accessories contain lead and lead compounds. Wash hands after handling.

## Contacting Tesla

For detailed information about your Model X, go to www.teslamotors.com, click the MY TESLA link, then enter your login credentials (or sign up to get these credentials).

If you have any questions or concerns about your Model X, call 1-877-79TESLA (1-877-798-3752).

Note: You can also use voice commands to provide feedback to Tesla. Say "Note", "Report", "Bug note", or "Bug report" followed by your brief comments. Model X takes a snapshot of its systems, including screen captures of the touchscreen and instrument panel. Tesla periodically reviews these notes and uses them to continue improving Model X. For details, see the owner's manual topic called Using Voice Commands on page 36.

## Reporting Safety Defects - US

If you believe that Model X has a defect which could cause a crash or could cause injury or death, you should immediately inform the National Highway Traffic Safety Administration (NHTSA) in addition to notifying Tesla Motors.

If NHTSA receives similar complaints, it may open an investigation. If it finds that a safety defect exists in a group of vehicles, it may order a recall and remedy campaign. However, NHTSA cannot become involved in individual problems between you, your dealer, or Tesla Motors.

To contact NHTSA, you may call the Vehicle Safety Hotline toll-free at 1-888-327-4236 (TTY: 1-800-424-9153); go to www.safercar.gov; or write to: Administrator, National Highway Traffic Safety, 1200 New Jersey Avenue SE., Washington, DC 20590. You can also obtain other information about motor vehicle safety from www.safercar.gov.

## Reporting Safety Defects - Canada

If you believe that your Model X has a defect which could cause a crash or could cause injury or death, you should immediately inform Transport Canada, in addition to notifying Tesla. To contact Transport Canada, call their toll-free number: 1-800-333-0510.

## Key and Passive Unlocking System

FCC Certification

| Model Number | Mfr | GHz | Tested For |
|---|---|---|---|
| Keyfob | Tesla Motors | 2.4 | USA<br>Canada |

Per FCC ID 2AEIM-1048598, the devices listed above comply with Part 15 of the FCC rules. Operation is subject to the following two conditions:

1. This device may not cause harmful interference, and
2. This device must accept any interference received, including interference that may cause undesired operation.

Changes or modifications not expressly approved by Tesla could void the user's authority to operate the equipment.

IC Certification

The following device is used in vehicles in Canada:

- Keyfob Model Number: Keyfob (2.4 GHz)
- Keyfob Manufacturer: Tesla Motors

Per IC 20098-1048598, this device complies with Industry Canada licence-exempt RSS standard(s). Operation is subject to the following two conditions:

1. This device may not cause harmful interference, and
2. This device must accept any interference received, including interference that may cause undesired operation.

## Central Body Controller

FCC Certification

| Model Number | Mfr | MHz / GHz | Tested For |
|---|---|---|---|
| Central Body Controller | Tesla Motors | 315 / 2.4 | USA<br>Canada |

Per FCC ID 2AEIM-1031503, the devices listed above comply with Part 15 of the FCC rules. Operation is subject to the following two conditions:

1. This device may not cause harmful interference, and
2. This device must accept any interference received, including interference that may cause undesired operation.

Changes or modifications not expressly approved by Tesla could void the user's authority to operate the equipment.

IC Certification

The following device is used in vehicles in Canada:

- Central Body Controller Model Number: Central Body Controller (315 MHz / 2.4 GHz)
- Central Body Controller Manufacturer: Tesla Motors

Per IC 20098-1031503, this device complies with Industry Canada licence-exempt RSS standard(s). Operation is subject to the following two conditions:

1. This device may not cause harmful interference, and
2. This device must accept any interference received, including interference that may cause undesired operation.

## Tire Pressure Monitoring System

FCC IDs: TZSTPMS201, Z9F-201FS43X

IC ID: 11852A-201FS4X

The tire pressure monitoring system (TPMS) complies with Part 15 of the FCC rules and RSS-210 of Industry Canada. Operation is subject to the following two conditions:

1. This device may not cause harmful interference, and
2. This device must accept any interference received, including interference that may cause undesired operation.

Changes or modifications not expressly approved by Tesla could void the user's authority to operate the equipment.

## HomeLink

This device complies with Part 15 of the FCC rules and IC-RSS-210 Industry Canada. Operation is subject to the following conditions:

- This device may not cause harmful interference.
- This device must accept any interference received, including interference that may cause undesired operation.

Any changes or modifications to the device not expressly approved by the manufacturer or Tesla Motors could void the user's authority to operate the equipment.

## Radio Frequency Information

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

## A


ABS (Anti-lock Braking System) 52
Acceleration (dual motor) 96
access panel, removing 148
accessories
    installing 152
    plugging into power socket 113
adaptive headlights 49
air circulation 104
air conditioning 103
air distribution 104
air filter 107
air suspension 109
air vents 107
airbags 30
alarm 121
all-season tires 137
always connected, setting 59
anti-lock braking (ABS) 52
audio
    playing files 110
    steering wheel buttons 35
    volume control 110
Auto High Beam 49
Auto Lane Change 81
auto-raising suspension 108
Autopark 83
Autopilot 71
Autosteer 79


## B


backup camera 61
battery (12V)
    complete discharge 129
    specifications 160
Battery (high voltage)
    care of 129
    coolant 148
    specifications 161
    temperature limits 129
battery (key), replacing 5
blind spot warning 85
Bluetooth
    devices, playing audio files from 112
    general information 114
    phone, pairing and using 114
body repairs 152
body touch up 146
brake fluid replacement 134
brakes
    automatic in emergencies 87
    fluid level 149
    overview of 52
    specifications 160
brightness of displays 99


## C


cabin temperature control 103
calendar 119
California Proposition 65 173
camera (rear view) 61
car cover 146
car washes 144
Cargo Mode 19
cargo space, maximizing 19
carpets, cleaning 145
CE certifications 175
CHAdeMO 128
chains 138
change of ownership 102
charge port 130
charge port light 131
charging
    charge settings 132
    components and equipment 127
    instructions 130
    public charging stations 128
    scheduling 132
    status of 133
child protection
    disabling liftgate and rear door handles 8
    disabling rear window switches 10
child seats
    cleaning 145
    installing and using 23
cleaning 144
climate controls 103
climate ionizer 99
clock 35
Cold Weather controls 96
collision avoidance assist 87
console
    12V power socket 113
    cup holders 16
    USB ports 113
contact information
    roadside assistance 167
    Tesla 174
coolant
    Battery, checking level of 148
    Battery, replacement interval 134
copyrights 171, 172
cornering lights 50
Creep 96
cruise control 74
cup holders 16
curb lights 50
customizing 99


## D


dashboard overview 2
data recording 173

day mode 99
declarations of conformity 175
delivery mileage 173
devices
    Bluetooth, playing audio files 112
    connecting 113
    playing audio files from 112
dimensions 157
display brightness 99
dome (map) lights 46
door labels 154
doors 4
doors, opening 4
Drive gear 40
drive-away locking 9
driver
    profiles 34
    seat adjustment 17
driver assistance
    Auto Lane Change 81
    Autopark 83
    Autosteer 79
    blind spot warning 85
    collision avoidance assist 87
    forward collision warning 87
    overtake acceleration 74
    overview 71
    settings for 99
    side collision avoidance 87
    side collision warning 85
    staying inside lane markings 85
    Traffic-Aware Cruise Control 74
driving
    seating position 17
    starting 39
    tips to maximize range 59

## E

electric parking brake 53
emergency flashers 50
emission label 153
energy
    gained from regenerative braking 53
    range information 41, 44
    tips to minimize usage of 59
energy & charging setting 99
energy app 59
energy saving mode 59
Erase & Reset 102
event data recording 173
exterior
    car cover 146
    cleaning 144
    dimensions 157
    lights 46
    overview 3
    polishing, touch up, & repair 146

## F

factory defaults, restoring 102
factory reset 102
fan speed, interior 104
favorites, adding and removing 112
FCC certifications 175
features, downloading new 125
firmware (software) updates 125
flash drives, playing audio files from 112
flashers, warning 50
flat tire repair 140
floor mats 146
fluids
    replacement intervals 134
    reservoirs, checking 148
fog lights 46
forward collision warning 87
front passenger detection 32
front trunk 13
fuses
    removing access panel 148

## G

garage doors, opening 122
gates, opening 122
GAWR 155
gears 40
glove box 15
Gross Axle Weight Rating 155
Gross Vehicle Weight Rating 155
ground clearance 157, 158
GVWR 155

## H

hazard warning flashers 50
head restraints 19
headlights
    adaptive 49
    after exit 49
    cornering lights 50
    curb lights 50
    high beams 49
heated wipers 51
heating 103
height adjustments (suspension)
    auto-raising 108
    automatic and manual settings 109
    disabling (Jack mode) 109
high beam headlights 49
high voltage
    Battery specifications 161
    components 127
    safety 134
hills, stopping on 57

HomeLink
FCC certification 176
programming and using 122
hood 13
horn 37

## I

IC certifications 175
Ideal range 99
identification labels 153
Insane setting (dual motor) 96
instrument panel
charging status 133
cleaning 145
overview of 41, 44
interior
cleaning 145
dimensions 158
lights 46
overview 2
temperature control 103
Internet radio 111
intrusion detection 121
ionizer 99

## J

J1772 128
Jack mode 109
jacking 151

## K

key
FCC and IC certifications 175
how to use 4
key not inside 39
ordering extras 6
replacing battery 5
keyless entry 4

## L

label
Tire and Loading Information 154
vehicle certification 155
lane assist 85
lane change flash 50
lane change, automatic 81
lane departure warning 85
language setting 99
LATCH child seats, installing 26
liftgate
adjust opening height 11
liftgate (continued)
opening 11
lifting 151
lights
adaptive headlights 49
cornering lights 50
hazard warning 50
headlights after exit 49
turn signals 50
load limits 154
location-based suspension 108
locking and unlocking doors 4
lumbar support 17

## M

maintenance
brake fluid, checking 149
cleaning 144
daily and monthly checks 134
fluid replacement intervals 134
panel, removing 148
replacing wipers 147
service intervals 134
tires 135
washer fluid, topping up 149
maps 116
mats 146
media 110
mileage upon delivery 173
mirrors 38
mobile app 126
Mobile Connector
description 128
using 130
modifications 152
motor specifications 159

## N

naming 102
navigation 116
NCC certifications 175
Neutral gear 40
NHTSA, contacting 174
night mode 99
nose cone, removing 169

## O

occupancy sensor 32
odometer
resetting trip odometer 58
outside temperature 35
overhang dimensions 157
overtake acceleration 74

Owner Information, about 171, 172

## P

Park Assist 55
Park gear 40
parking brake 53
parking, automatic 83
parts replacement 152
passenger detection 32
passenger front airbag 32
personal data, erasing 102
phone
    steering wheel controls for 36
    using 114
PIN 34
power management 59
power socket 113
power windows 10
powering on and off 39
Preconditioning 99
preferences, setting 99
Proposition 65 173
public charging stations 128

## R

radar 71
radio 110
Radio Frequency information 175
radio frequency, FCC information 176
rain sensor 51
range
    displayed on instrument panel 41, 44
    driving tips to maximize 59
    regenerative braking 53
range assurance 59
range mode 59
Range Mode 96
Rated range 99
rear seats, accessing 18
rear seats, folding and raising 19
rear view camera 61
rear window switches, disabling 10
regenerative braking 53
region format 99
release notes 125
Reverse gear 40
roadside assistance 167
rotating tires 136
route overview 116

## S

safety defects
    reporting (Canada) 174
safety defects (continued)
    reporting (U.S.) 174
safety defects, reporting 174
safety information
    airbags 33
    child seats 28
    seat belts 22
seat belts
    cleaning 145
    in a collision 22
    overview of 21
    pre-tensioners 22
    wearing when pregnant 21
seat covers 20
seat heaters 103
seating capacity 154
seats
    adjusting 17
    heaters 103
seats, second row 18
security settings 121
sensors 71
service data recording 173
service intervals 134
Settings 99
Settings, erasing 102
shifting gears 40
side collision avoidance 87
side collision warning 85
Slacker 111
slip start 54
Smart Preconditioning 99
software reset 102
software updates 125
specifications
    dimensions 157
    exterior 157
    interior 158
    motor 159
    subsystems 159
    tires 162
    weights 158
    wheels 162
spoiler 62
stability control 54
starting 39
steering specifications 159
steering wheel 35
steering, automatic 79
summer tires 137
suspension 109
suspension specifications 160

## T

telematics 173
telephone
    steering wheel controls for 36

telephone (continued)
using 114
temperature
Battery (high voltage), limits 129
cabin, controls for 103
outside 35, 41
tires 165
tie-down straps 170
tilt detection 121
Tire and Loading Information label 154
tire noise 138
Tire Pressure Monitoring System
FCC certification 175
overview of 138
tire pressures, checking 135
tire pressures, when towing 63
tire repair kit
inflating with air only 142
inflating with sealant 141
replacing the sealant canister 143
tires
all-season 137
balancing 136
chains 138
industry glossary of terms 166
inspecting and maintaining 136
pressures, how to check 135
quality grading 165
replacing 137
replacing a tire sensor 139
rotation 136
specification 162
summer 137
temperature grades 165
tire markings 163
tire sealant 140
traction grade 165
treadwear grade 165
winter 138
torque specifications 159
touch up body 146
touchscreen
clean mode 145
cleaning 145
Controls 96
overview 92
Settings 99
software updates 125
Tow mode 168
towing 168
towing a trailer 63
towing eye, locating 169
towing instructions 168
Towing Label 154
Towing Mode 63
TPMS
FCC certification 175
overview of 138
traction control 54
trademarks 171, 172
traffic alerts 112
Traffic-Aware Cruise Control 74
trailer, towing 63
transmission specifications 159
Transport Canada, contacting 174
transporting 168
trip chart 59
trip information 58
trip overview 116
trip planner 116
trunk, front 13
trunk, rear
child protection lock 8
disabling interior handle 8
TuneIn 111
turn signals 50

## U

ultrasonic sensors 71
uniform tire quality grading 165
Units & Format 99
unlocking
trunk, front 13
trunk, rear 11
unlocking and locking doors 4
unlocking when key doesn't work 9
USB devices
connecting 113
playing audio files from 112
USB ports 113

## V

Valet Mode 34
vehicle certification label 155
Vehicle Hold 57
Vehicle Identification Number (VIN) 153
vehicle loading 154
ventilation 107
VIN (Vehicle Identification Number) 153
volume control 92
volume control (media) 110

## W

walk-away locking 9
Wall Connector 128
warning flashers 50
washer fluid, topping up 149
washers, using 51
weight specifications 158
wheel chocks 170
wheels
alignment 136
replacing 137

wheels (continued)
specifications 162
Wi-Fi, connecting to 124
windshield washer fluid, topping up 149
winter tires 138
wipers and washers 51
wipers, de-icing 51
wipers, replacing 147

## X

XM radio 110