

Steam® Controller Product Guide

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This guide contains important safety and health information for your new Steam® Controller. Please read it carefully. Failure to properly set up, use, and maintain this product can pose serious safety and health hazards. If you allow anyone else to use the Controller, make sure they know all the safety information relevant to its use.

IMPORTANT SAFETY INFORMATION

Keep out of reach of young children and pets

This device contains or could break into small parts which may be a choking hazard to children under 3. Keep out of reach of young children and pets.

Battery Safety and Replacement.

The Controller contains a rechargeable lithium-ion battery. **WARNING!** To reduce the risk of risk of exposure to corrosive and toxic battery fluid, overheating, fire, and burns:

- **Keep your Controller dry** and do not use it where it could get wet. The Controller is not water resistant. If it gets wet, do not charge or use it. Replace the battery or follow disposal instructions. Clean only with a dry microfiber cloth or a cloth lightly moistened with water.
- **Avoid temperature extremes.** Do not use or store the Controller where it is exposed to extreme temperatures, such as under a window in direct sunlight on a hot day. Keep the Controller within the following temperature ranges:
 - Operating temperature range:* 32°F - 95°F (0°C - 35°C)
 - Storage temperature range:* -4°F - 140°F (-20°C - 60°C)
- **Avoid exposing the Controller to impacts.**
- **If the battery leaks:**
 - Stop using the Controller.
 - Avoid contact with the battery electrolyte – it can cause irritation, chemical burns, and tissue damage.
 - Flush any exposed skin with running water. If the battery fluid gets in your eyes, do not rub them. Rinse them with clean running water and immediately seek medical attention. If left as is, electrolyte can cause eye injury.
 - Avoiding direct contact with the fluid, wipe the fluid off the Controller and any other surface with a cloth.
- **Disposal:** Recycle or dispose of an old battery or a Controller containing a battery in accordance with local regulations. Do not crush or burn.
- **Battery replacement:**
 - If the battery is leaking or otherwise physically damaged, do not attempt to replace it yourself. Damaged batteries must be removed and replaced by a qualified professional - contact Valve Support at <https://help.steampowered.com>.
 - Follow the battery replacement instructions provided at <https://help.steampowered.com/>. Replace battery only with authorized replacement battery.

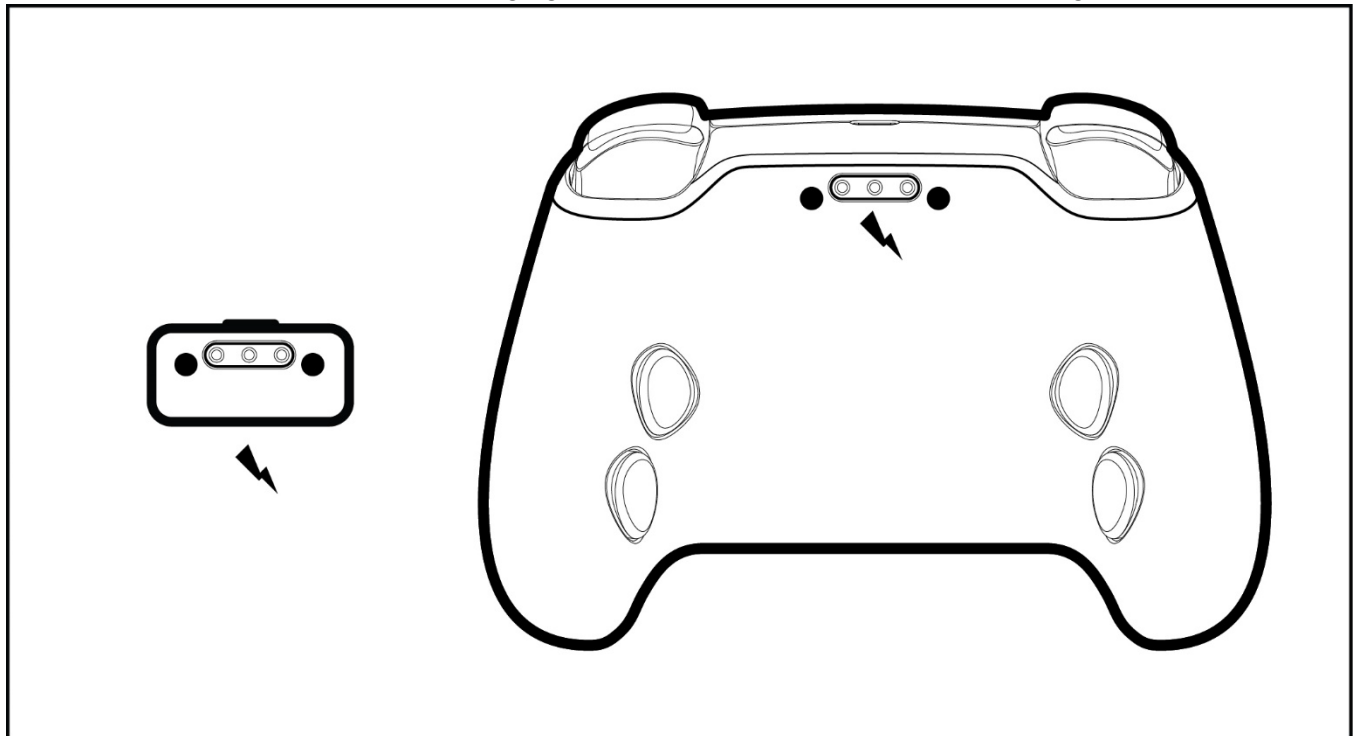
Charging cable safety

The wireless adapter/charging puck will separate from the Controller if pulled hard enough. This helps reduce the risk of tripping or of the Controller being pulled off a surface. Do not do anything that would prevent them from separating.

Do not use any cable or component if damaged. Contact Valve Support at <https://help.steampowered.com/> if there is a problem.

Magnetic parts

WARNING! The wireless adapter/charging puck and Controller each contain a magnet.



- Magnetic parts may attract metallic items. To reduce the potential risk of sparks and resulting property damage or possible injury, make sure that the wireless adapter and charging puck and Controller are free of metallic objects before connecting.
- Magnetic interference can disrupt the operation of some medical devices. If you use a medical device, consult the device manufacturer or your physician regarding the use of products with magnetic components near it.

NOTE: Do not place magnetically sensitive devices, credit cards, or similar near your device – they might be damaged or lose data.

Contagious conditions

Avoid sharing the Controller with anyone with a health condition that can be transmitted by contact. Clean contact surfaces regularly with a microfiber cloth or a cloth lightly moistened with water.

Skin irritation

The Controller is made of materials commonly used in electronic devices. However, certain people may develop skin irritation due to allergies or sensitivities to materials in prolonged contact with their skin or if their skin is already injured. To reduce the risk of skin irritation:

- Wipe your device dry with a cloth if it gets wet.
- Avoid using lotions or other products on skin that touches the Hardware.

If your skin becomes red, itchy, swollen, or otherwise irritated, stop using the Controller. If symptoms are severe or persist, consult a health professional.

Vibration

The Controller's vibration feature can be adjusted or turned off.

WARNING! If you have any hand or arm injuries or other conditions that may be affected by vibration, turn off the vibration feature before using the Controller.

Consider where you put the Controller if you set it down during gameplay. Vibration could cause it to fall, potentially resulting in injury or malfunction.

Musculoskeletal discomfort

As with many repetitive physical activities, extended use of the Steam Controller may cause occasional discomfort in your hands, arms, shoulders, neck, or other parts of your body. However, if you experience persistent or recurring discomfort, pain, throbbing, tingling, numbness, or stiffness, **DO NOT IGNORE THESE WARNING SIGNS. PROMPTLY SEE A QUALIFIED HEALTH PROFESSIONAL.** Symptoms such as these can be associated with permanent and serious musculoskeletal disorders (MSDs) such as carpal tunnel syndrome, tendonitis, tenosynovitis, vibration syndromes, and other conditions. To reduce the risk of MSD, operate the Steam Controller in a comfortable posture, keep your hands and other body parts relaxed, and take breaks.

Device repairs

For battery replacement, see Battery Safety and Replacement. For any other device problems, contact Valve Support at <https://help.steampowered.com>.

WARNING! Do not attempt to repair, open, modify, or service the battery or any other part of the Controller (other than replacing the battery in accordance with Valve's instructions). This may pose electrical or other hazards. Do not use any component or cable if damaged.

Regulatory Information

Federal Communications Commission (FCC) and Innovation, Science and Economic Development (ISED) Canada

Model 1011. FCC ID: 2AES4-1011 / IC: 20207-1011

Model 1012. FCC ID: 2AES4-1012 / IC: 20207-1012

Compliance Statement

This equipment is tested to comply with FCC (Federal Communications Commission) Standards. For home and office use. Not intended for use in machinery, medical, or industrial applications. This device is for use with NRTL-listed (UL, CSA, ETL etc.) and/or IEC/EN 62368 compliant (CE marked) IT equipment. No serviceable parts included.

This device complies with Part 15 of the FCC Rules and with ISED Canada license-exempt RSS standard(s). Operation is subject to the following two conditions:

(1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

The equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy. If not installed and used in accordance with the instructions, it may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try and correct the interference by one or more of the following measures:

1. Reorient or relocate the receiving antenna and increase the distance between the equipment and the receiver.
2. Connect the equipment to an outlet on a circuit different from that to which the receiver is connected.
3. Consult an experienced radio/TV technician for help.

CAUTION: The FCC requires that you be notified that any changes or modifications to the Hardware not expressly approved by the manufacturer could void the user's authority to operate the equipment.

European Economic Area And United Kingdom



Hereby, Valve Corporation declares that this Controller is in compliance with the essential requirements and other relevant provisions of Directive 2014/53/EU. The full declaration of conformity can be found at: <http://compliance.steampowered.com>.



Hereby, Valve Corporation declares that this Controller is in compliance with the essential requirements and other relevant provisions of Electrical Equipment (Safety) Regulations 2016 and the Radio Equipment Regulations 2017. The full declaration of conformity can be found at: <http://compliance.steampowered.com>.

Model 1011, 1012: Operating frequencies and EIRP.

Radio Specifications			Model 1011	Model 1012
Technology	Frequency Band (MHz)		Max EIRP (dBm)	
Bluetooth	-	2400 - 2483.5	tbd	tbd

EU Representative

Valve GmbH, Alstertwiete 3, 20099 Hamburg, Germany

Proper Handling Of Waste Electronic Equipment



This symbol on the product(s) and/or accompanying documents means that used electrical and electronic products should not be mixed with general household waste. This symbol is only valid in the European Union. For proper treatment, recovery, and recycling, please take this product(s) to designated collection points where it will be accepted free of charge. For information about recycling this product in the United States go to https://store.steampowered.com/hardware_recycling/?snr=1_44_44_

The power delivered by the charger must be between min 5 Watts required by the radio equipment, and max 7.5 Watts in order to achieve the maximum charging speed.

LEGAL NOTICES

Summary Of Limited Warranty & Agreement

Residence. IF YOU ARE A CONSUMER WHO LIVES IN AN EU MEMBER COUNTRY, THE UNITED KINGDOM, THE PROVINCE OF QUEBEC (CANADA), AUSTRALIA, OR NEW ZEALAND, THE LIMITED WARRANTY & AGREEMENT DOES NOT APPLY TO YOU; INSTEAD, YOU ARE ENTITLED TO THE STATUTORY WARRANTIES OR GUARANTEES PROVIDED BY YOUR HOME JURISDICTION.

Summary of Limited Warranty. Valve warrants your product to be free from defects in materials and workmanship under ordinary consumer use for one (1) year from the date of original purchase. The warranty excludes normal wear and tear and damage caused by improper cleaning, accident, or abuse. Other exclusions apply. IF YOUR LOCAL LAW GIVES YOU ANY IMPLIED WARRANTY, INCLUDING OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, ITS DURATION IS LIMITED TO ONE (1) YEAR. SOME STATES, PROVINCES, OR COUNTRIES DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS, SO THE ABOVE LIMITATION MAY NOT APPLY TO YOU.

If the product does not work properly due to a defect in materials or workmanship, Valve will, at Valve's option, repair it, replace it with a new or refurbished product or components, or refund your purchase price. Unless your local law gives you a remedy this warranty cannot limit, this is your only remedy.

Read the Limited Warranty & Agreement at s.team/warranty. By buying, receiving, or using the product you agree to it. If you disagree with it, return the product to Valve or your retailer in accordance with their return policies. To obtain warranty service visit http://s.team/hw_help.

FOR CONSUMERS OUTSIDE OF ANY EUROPEAN UNION MEMBER COUNTRY, THE UNITED KINGDOM, AUSTRALIA, NEW ZEALAND, OR THE PROVINCE OF QUEBEC (CANADA):

You and Valve agree that the warranty shall be deemed to have been made and executed in the State of Washington, U.S.A., and Washington law, excluding conflict of laws principles and the Convention on Contracts for the International Sale of Goods, governs all claims arising out of or relating to: (1) any aspect of the relationship between us; (2) this warranty; or (3) your product, its price, the purchase transaction, or anything else relating to your product. You and Valve agree that all disputes and claims between you and Valve (including any dispute or claim that arose before the existence of this or any prior agreement) shall be commenced and maintained exclusively in any state or federal court located in King County, Washington,

having subject matter jurisdiction. You and Valve hereby consent to the exclusive jurisdiction of such courts and waive any objections as to personal jurisdiction or venue in such courts. If the laws where you live mandate alternative dispute resolution options, you may seek a remedy under those options.

Over-Temperature Protection:

Higher Over-Temperature Protection (Charging): $55^{\circ}\text{C} \pm 5^{\circ}\text{C}$

Lower Over-Temperature Protection (Charging): 0°C

The product comply with the FCC portable RF exposure limit set forth for an uncontrolled environment and are safe for intended operation as described in this manual. The further RF exposure reduction can be achieved if the product can be kept as far as possible from the user body or set the device to lower output power if such function is available.

Industry Canada statement

This device complies with ISED's licence-exempt RSSs. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Le présent appareil est conforme aux CNR d'ISED applicables aux appareils radio exempts de licence. L'exploitation est autorisée aux deux conditions suivantes : (1) le dispositif ne doit pas produire de brouillage préjudiciable, et (2) ce dispositif doit accepter tout brouillage reçu, y compris un brouillage susceptible de provoquer un fonctionnement indésirable.

Radiation Exposure Statement:

The product comply with the Canada portable RF exposure limit set forth for an uncontrolled environment and are safe for intended operation as described in this manual. The further RF exposure reduction can be achieved if the product can be kept as far as possible from the user body or set the device to lower output power if such function is available.

Déclaration d'exposition aux radiations:

Le produit est conforme aux limites d'exposition pour les appareils portables RF pour les Etats-Unis et le Canada établies pour un environnement non contrôlé.

Le produit est sûr pour un fonctionnement tel que décrit dans ce manuel. La réduction aux expositions RF peut être augmentée si l'appareil peut être conservé aussi loin que possible du corps de l'utilisateur ou que le dispositif est réglé sur la puissance de sortie la plus faible si une telle fonction est disponible.