Warranty and Safety
Guarntie et Sécurité
Garantía y Seguridad

PN

ENGLISH

IMPORTANT PRODUCT INFORMATION

⚠ SAFETY INFORMATION

READ ALL SAFETY INFORMATION BEFORE USING THE DEVICE. FAILURE TO FOLLOW THESE SAFETY INSTRUCTIONS COULD RESULT IN FIRE, ELECTRIC SHOCK, OR OTHER INJURY OR DAMAGE.

WARNING: Electrical shock hazard. Disconnect power to installation area at your circuit breaker or fuse box before beginning installation. Always use caution when handling electrical wiring.

Installation by a qualified electrician may be required in your area. Refer to your local laws and building codes before performing electrical work; permits and/or professional installation may be required by law.

Please consult a qualified electrician in your area if you are unsure or uncomfortable in performing the installation.

CAUTION: Risk of fire. Do not install near combustible or flammable surfaces.

CAUTION: To reduce the risk of electrical shock, DO NOT open the unit. Some products may have user serviceable parts and should only be opened in accordance with Ring repair instructions. Refer to customer support for any repairs.

FOR DEVICES WITH AN AC ADAPTER
Your device does not have an on/off button. If you wish to stop power from flowing into your device, unplug the power cord. Do not plug multiple electric devices into the same wall socket. Overloading a socket can cause it to overheat and may result in a fire.

CAUTION: For use only on a branch circuit protected by a Class A type Ground Fault Circuit Interrupter (GFCI).

When used outdoors, install only to a covered Class A GFCI protected receptacle that is weatherproof with the power unit connected to the receptacle. If one is not provided, contact a qualified electrician for proper installation.

Your device can be powered with an AC adapter. If the adapter or cable appears damaged, discontinue use immediately. Install your power adapter into an easily accessible socket-outlet located near the equipment that will be plugged into or powered by the adapter.

Do not expose your device or adapter to liquids. If your device or adapter gets wet, carefully unplug all cables without getting your hands wet and wait for the device and adapter to dry completely before plugging them in again. Do not attempt to dry your device or adapter with an external heat source, such as a microwave oven or a hair dryer. If the device or adapter appear damaged, discontinue use immediately. Use only accessories supplied with the device to power your device.

Install your power adapter into an easily accessible electrical socket located near the equipment that will be plugged into or powered by the adaptor.

FOR DEVICES WITH A POWER OVER ETHERNET (POE) ADAPTER
Your device may ship with a Power over Ethernet Adapter.

For best performance, we recommend pairing the adapter with an ethernet cable that is rated for outdoor use.

Do not expose your adapter to steam, extreme heat or cold. Use your adapter in a location where temperatures remain within the adapter's operating temperature range set forth in this guide. Your adapter may get warm during normal use.

The junction box is for outdoor installations only. When using the adapter indoors, do not cover the adapter or place it in an airtight enclosure. Doing so could result in hot temperatures and create a risk for injuries.

Before handling the adapter, unplug the Power over Ethernet (PoE) cable from the Power over Ethernet (PoE) switch and allow the adapter to cool.

OTHER SAFETY CONSIDERATIONS
Your device, AC adapter, and Power over Ethernet adapter when assembled with the provided junction box can withstand outdoor use and contact with water under certain conditions. However, your device is not intended for underwater use and may experience temporary effects from exposure to water. Do not intentionally immerse your device in water. Do not spill any food, oil, lotion, or other abrasive substances on your device. Do not expose your device to pressurized water, high velocity water, or extremely humid conditions (such as a steam room). Do not expose your device to salt water or other conductive liquids. To protect against electric shock, do not place cord, plug, or device in water or other liquids.If your device gets wet from immersion in water or high pressure water, carefully disconnect all cables without getting your hands wet and wait for them to dry completely before powering it on again. Do not attempt to dry your device with an external heat source, such as a microwave oven or a hair dryer. To avoid risk of electric shock, do not touch your device or any wires connected to your device during a lightning storm while your device is powered. If your device appears to be damaged, discontinue use immediately.

Use only accessories supplied with your device, or specifically marketed for use with your device, to power your device. Use of third-party accessories may impact your device's performance. In limited circumstances, use of third-party accessories may void your device's limited warranty. In addition, use of incompatible third-party accessories may cause damage to your device or the third-party accessory. Read all safety instructions for any accessories before using with your device.

WARNING: Small parts contained in your device and its accessories may present a choking hazard to small children.

The light source of this luminaire is not replaceable; when the light source reaches its end of life the whole luminaire shall be replaced.

Following periods of extended use, the Spotlight Cam Pro (2nd Gen) may feel hot to touch. Please wait 15 minutes after the Spotlight Cam Pro (2nd Gen) is no longer in use before touching or moving.

Do not cut any wires with factory installed wire connectors or remove the wire connectors.

Do not install on circuits feeding motor loads such as kitchen appliances, HVAC equipment, washer/ dryer or garage door openers.

Do not install when it is raining.

Do not stare directly at the LEDs for more than a few seconds to avoid eye injury.

CAUTION: When mounting this device in elevated locations, use precautions to ensure that the device does not fall and harm bystanders.

SAFELY CONNECTING YOUR SPOTLIGHT CAM PRO (2ND GEN) TO YOUR HOME'S ELECTRICAL WIRING
WARNING! You must disconnect the power source at the home's circuit breaker or consumer unit and test that the power is off BEFORE removing an existing light fixture, installing the device, or touching electrical wires. It is extremely important to adhere to this safety precaution, especially if any natural gas, petrol fumes, or other potentially explosive fumes may be present in the vicinity. The provided screwdriver is not insulated. DO NOT USE if power has not been disconnected. Failure to turn off circuit breaker or consumer unit could result in EXPLOSION, FIRE, ELECTRIC SHOCK, DEATH, OTHER INJURY or PROPERTY DAMAGE.

BEFORE installing the device, review the diagrams and instructions provided. If the electrical wiring in the home does not resemble any of these diagrams or instructions, if you encounter damaged or unsafe wiring, or if you are unsure or uncomfortable in performing this installation or handling mains electrical wiring, please consult a qualified electrician. Verify that the supply voltage is correct. Connect fixture to a 100 VAC~240 VAC 50/60 Hz power source. You must ensure that you correctly identify Line, Neutral and Earth feeds from the home, and that these are installed in the correct terminals. If no Earth wire is present, DO NOT INSTALL. Contact a qualified electrician.

WARNING! Ensure the use of correct mounting hardware for the installation surface. If the included mounting hardware is not suitable, purchase suitable hardware.

More than one disconnect switch may be required to turn off power to the equipment before servicing. Perform safe isolation of the circuit before commencing installation. The disconnect device for this equipment shall be provided as part of the building installation and in a readily accessible location.

WARNING! Ensure all power cables are rated for the location they are in according to applicable local electrical code, and that mechanical protection is used to prevent the cable from becoming cut. Ensure cables are securely clamped to the bracket, but do not over tighten.

PROTECTION AGAINST WATER
If your device is dropped or otherwise damaged, the waterproofing of the device may be compromised.

PRODUCT SPECIFICATIONS
Spotlight Cam Pro (2nd Gen)
Model number: 5CCEA4
Electrical Rating: 9V⎓2A
Operating Temperature Range: -4°F to 122°F (-20°C to 50°C)
Weight: 310g
Overall Dimensions: 152mm x 76mm x 52mm

FOR USA CUSTOMERS
Electronic Labeling for Spotlight Cam Pro (2nd Gen)
Certification information regarding your device can be found electronically via the Ring app in the device's Settings Menu under Device Health > Safety and Compliance Information.

Supplier's Declaration of Conformity
Device Name: Spotlight Cam Pro (2nd Gen)
Model: 5CCEA4

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Responsible Party and Party issuing Supplier's Declaration of Conformity:
Ring LLC, 12515 Cerise Ave Hawthorne, CA, 90250 U.S.A.
www.ring.com / legal@ring.com

NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:
- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

Caution, pursuant to Section 15.21 of the FCC rules, user changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

This device complies with FCC radio frequency radiation exposure limits set forth for an uncontrolled environment. Information is on file with the FCC and can be found by inputting such Product's FCC ID (which can be found on the device) into the FCC ID Search form available at fcc.gov/oet/ea/fccid.

The antenna(s) used for this transmitter must be installed to provide a separation distance of at least 20 cm from all persons and must not be co-located or operating in conjunction with any other product antenna or transmitter.

FOR CANADIAN CUSTOMERS
Innovation, Science and Economic Development Canada (ISED) Compliance
This device contains licence-exempt transmitter(s)/receiver(s) that comply with Innovation, Science and Economic Development Canada's licence-exempt RSS(s). Operation is subject to the following two conditions: (1) This device may not cause interference. (2) This device must accept any interference, including interference that may cause undesired operation of the device.

INFORMATION REGARDING EXPOSURE TO RADIO FREQUENCY ENERGY
This equipment complies with IC RSS-102 RF exposure limits set forth for an uncontrolled environment.

This device for operation in the band 5150–5250 MHz is only for indoor use to reduce the potential for harmful interference to co-channel mobile satellite systems.

This equipment should be installed and operated with a minimum distance of 20 cm between the radiator and your body.

RECYCLING YOUR DEVICE PROPERLY
In some areas, the disposal of certain electronic devices is regulated. Make sure you dispose of, or recycle, your device in accordance with your local laws and regulations. For information about recycling your device, go to www.amazon.com/devicesupport.

ADDITIONAL SAFETY AND COMPLIANCE INFORMATION
Additional safety, compliance, recycling and other important information regarding your device can be found at: www.ring.com/legal

TERMS AND POLICIES
By purchasing or using the product, you agree to the Terms of Service found at ring.com/terms. For other applicable policies, visit ring.com/legal.

LIMITED WARRANTY
FOR US AND CANADIAN CUSTOMERS
For information on the Limited Warranty, visit ring.com/legal.

FOR AUSTRALIAN AND NEW ZEALAND CUSTOMERS
If you purchased your Ring devices or accessories (the "Device") from Ring, Amazon or from authorised resellers, the Warranty for the Device is provided by Ring LLC, 12515 Cerise Avenue, Hawthorne, CA 90250, United States ("Ring"). The provider of this warranty is sometimes referred to herein as "we".

When you purchase a new or Certified Refurbished Device (which, for clarity, excludes Devices sold as "Used" & Used Devices sold as Warehouse Deals), we warrant the Device against defects in materials and workmanship under ordinary consumer use for one year from the date of original retail purchase. During this warranty period, if a defect arises in the Device, and you follow the instructions for returning the Device, we will at our option, to the extent permitted by law, either (i) repair the Device using either new or refurbished parts, (ii) replace the Device with a new or refurbished Device that is equivalent to the Device to be replaced, or (iii) refund to you all or part of the purchase price of the Device. This limited warranty applies, to the extent permitted by law, to any repair, replacement part or replacement device for the remainder of the original warranty period or for ninety days, whichever period is longer. All replaced parts and Devices for which a refund is given shall become our property. This limited warranty applies only to hardware components of the Device that are not subject to (a) accident, misuse, neglect, fire, alteration, or (b) damage from any third-party repair, third-party parts, or other external causes.

Instructions. For specific instructions about how to obtain warranty service for your Device, please contact Ring Community Support using the contact information provided below in 'Contact Information.'

In general, you will need to deliver your Device in either its original packaging or in equally protective packaging to the address specified by Customer Service. Before you deliver your Device for warranty service, it is your responsibility to remove any removable storage media and back up any data, software, or other materials you may have stored or preserved on your Device. It is possible that such storage media, data, software or other materials will be destroyed, lost or reformatted during service, and we will not be responsible for any such damage or loss.

Limitations. TO THE EXTENT PERMITTED BY LAW, THE WARRANTY AND REMEDIES SET FORTH ABOVE ARE EXCLUSIVE AND IN LIEU OF ALL OTHER WARRANTIES AND REMEDIES, AND WE SPECIFICALLY DISCLAIM ALL STATUTORY OR IMPLIED WARRANTIES, INCLUDING, BUT NOT LIMITED TO, WARRANTIES OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE AND AGAINST HIDDEN OR LATENT DEFECTS. IF WE CANNOT LAWFULLY DISCLAIM STATUTORY OR IMPLIED WARRANTIES, THEN TO THE EXTENT PERMITTED BY LAW, ALL SUCH WARRANTIES SHALL BE LIMITED IN DURATION TO THE DURATION OF THIS EXPRESS LIMITED WARRANTY AND TO REPAIR OR REPLACEMENT SERVICE.

SOME JURISDICTIONS DO NOT ALLOW LIMITATIONS ON HOW LONG A STATUTORY OR IMPLIED WARRANTY LASTS, SO THE ABOVE LIMITATION MAY NOT APPLY TO YOU. WE ARE NOT RESPONSIBLE FOR DIRECT, SPECIAL, INCIDENTAL OR CONSEQUENTIAL DAMAGES RESULTING FROM ANY BREACH OF WARRANTY OR UNDER ANY OTHER LEGAL THEORY. IN SOME JURISDICTIONS THE FOREGOING LIMITATION DOES NOT APPLY TO DEATH OR PERSONAL INJURY CLAIMS, OR ANY STATUTORY LIABILITY FOR INTENTIONAL AND GROSSLY NEGLIGENT ACTS AND/OR OMISSIONS, SO THE ABOVE EXCLUSION OR LIMITATION MAY NOT APPLY TO YOU. SOME JURISDICTIONS DO NOT ALLOW THE EXCLUSION OR LIMITATION OF DIRECT, INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE EXCLUSION OR LIMITATION MAY NOT APPLY TO YOU. THIS "LIMITATIONS" SECTION DOES NOT APPLY TO CUSTOMERS IN THE EUROPEAN UNION AND THE UNITED KINGDOM.

This limited warranty gives you specific rights. You may have additional rights under applicable law, and this limited warranty does not affect such rights.

Contact Information. For help with your Device, please contact Ring Community Support at: ring.com/contact or call +61 2 8294 9169 or 1 300 205 983 (Australia) or +64 9887 9871 (New Zealand).

FOR AUSTRALIAN CONSUMERS
Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure, provided repair facilities and parts for the goods are available.

Subject to any rights that you may have under the Australian Consumer Law, you may be required to bear the expense of claiming under this limited warranty, including the cost of returning the Device.

FOR NEW ZEALAND CONSUMERS
Our goods come with guarantees that cannot be excluded under the Consumer Guarantees Act 1993. You are entitled to a repair, replacement, or refund if the goods we provide to you are not of acceptable quality, are not fit for a particular purpose made known by you the consumer or represented by Ring, or do not correspond with what is advertised by Ring. Ring does not undertake that repair facilities and parts will be available for our goods. You are also entitled to reject the goods and receive a refund or replacement from Ring if the failure of the goods to comply with guarantees in the Consumer Guarantees Act cannot be remedied, or the failure is of substantial character. In addition, you may be entitled to compensation for reasonably foreseeable loss or damage. The above terms do not apply to goods purchased for commercial use.

FRANÇAIS

RENSEIGNEMENTS IMPORTANTS SUR LE PRODUIT

⚠ CONSIGNES DE SÉCURITÉ*

LISEZ TOUTES LES CONSIGNES DE SÉCURITÉ AVANT D'UTILISER L'APPAREIL. LE MANQUEMENT À CES CONSIGNES DE SÉCURITÉ POURRAIT ÊTRE À L'ORIGINE D'UN INCENDIE, D'UNE ÉLECTROCUTION OU D'AUTRES BLESSURES OU DOMMAGES.

AVERTISSEMENT : Danger d'électrocution. Coupez l'alimentation de la zone d'installation au disjoncteur ou à la boîte de fusibles avant de commencer l'installation. Prenez toujours des précautions lorsque vous manipulez des fils électriques.

L'installation par un électricien qualifié peut être requise dans votre région. Consultez les lois et les codes de la construction locaux avant de réaliser des travaux électriques. La loi pourrait exiger des permis et/ou une installation professionnelle.

En cas de doute ou si vous n'êtes pas à l'aise pour procéder à l'installation, veuillez vous adresser à un électricien qualifié dans votre région.

ATTENTION : risque d'incendie. Ne pas installer à proximité de surfaces combustibles ou inflammables.

ATTENTION : Pour réduire le risque de décharge électrique, N'OUVREZ PAS l'appareil. Certains produits peuvent comporter des pièces réparables par l'utilisateur et ne doivent être ouverts que conformément aux instructions de réparation de Ring. Pour effectuer des réparations, adressez-vous au service à la clientèle.

POUR LES APPAREILS DOTÉS D'UN ADAPTATEUR SECTEUR
Votre appareil n'a pas de bouton marche/arrêt. Si vous souhaitez arrêter l'alimentation de votre appareil, débranchez le cordon d'alimentation. Ne branchez pas plusieurs appareils électriques dans la même prise murale. La surcharge d'une prise peut entraîner une surchauffe et un incendie.

ATTENTION : brancher seulement à une prise de courant protégée par un dispositif de protection contre le courant résiduel (RCD) de 30 mA.

Lorsque l'appareil est utilisé à l'extérieur, ne le branchez qu'à une prise protégée RCD résistante aux intempéries avec le bloc d'alimentation raccordé à la prise. S'il n'y en a pas, communiquez avec un électricien qualifié pour qu'il effectue une installation adéquate.

Votre appareil peut être alimenté à l'aide d'un adaptateur d'alimentation pour courant alternatif. Si l'adaptateur ou le câble semble endommagé, cessez immédiatement de l'utiliser. Branchez votre adaptateur d'alimentation à une prise facilement accessible située près de l'équipement qui sera relié à l'adaptateur ou alimenté au moyen de celui-ci.

N'exposez pas votre appareil ni son adaptateur à des liquides. Si votre appareil ou l'adaptateur est mouillé, débranchez soigneusement tous les câbles sans vous mouiller les mains et attendez que l'appareil et l'adaptateur soient complètement secs avant de les rebrancher. N'essayez pas de sécher votre appareil ou l'adaptateur au moyen d'une source de chaleur externe, comme un four à micro-ondes ou un séchoir à cheveux. Si l'appareil ou l'adaptateur semblent endommagés, cessez immédiatement de les utiliser. Utilisez uniquement les accessoires fournis avec l'appareil pour alimenter celui-ci.

Branchez l'adaptateur d'alimentation sur une prise facile d'accès et située à proximité de l'équipement qu'il alimentera.

POUR LES APPAREILS DOTÉS D'UN ADAPTATEUR D'ALIMENTATION PAR CÂBLE ETHERNET

L'appareil peut être livré avec un adaptateur d'alimentation par câble Ethernet.

Pour optimiser l'efficacité, nous recommandons d'utiliser l'adaptateur avec un câble Ethernet adapté à un usage à l'extérieur.

N'exposez pas l'adaptateur à la vapeur, ou à la chaleur ou au froid extrêmes. Utilisez l'adaptateur dans un endroit où les températures restent dans la plage de température de fonctionnement indiquée dans ce guide. L'adaptateur peut chauffer pendant une utilisation normale.

La boîte de dérivation n'est requise que pour une installation à l'extérieur. Si vous utilisez l'adaptateur à l'intérieur, ne le recouvrez pas et ne le placez pas dans un contenant hermétique. Autrement, il pourrait surchauffer et vous exposer à des risques de blessures.

Avant de manipuler l'adaptateur, débranchez le câble d'alimentation Ethernet de l'interrupteur d'alimentation Ethernet et laissez l'adaptateur refroidir.

AUTRES CONSIDÉRATIONS DE SÉCURITÉ
L'appareil, son adaptateur secteur et son adaptateur d'alimentation par câble Ethernet, une fois assemblés avec la boîte de dérivation fournie, peuvent résister à une utilisation extérieure et au contact de l'eau dans certaines conditions. Toutefois, l'appareil n'est pas conçu pour être utilisé sous l'eau et peut subir des effets temporaires en cas d'exposition à l'eau. Ne plongez pas intentionnellement l'appareil dans l'eau. Ne renversez pas de nourriture, d'huile, de lotion ou d'autres substances abrasives sur l'appareil. N'exposez pas l'appareil à de l'eau sous pression, à de l'eau à haut débit ou à l'humidité (ne l'utilisez pas dans un sauna, par exemple). N'exposez pas