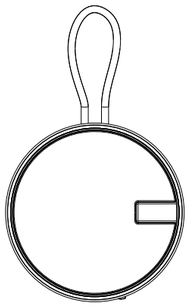
Wireless speaker

MODEL:C12



User Instruction

Precaution

1. It is normal that the speaker will get hot in playing or charging.
2. Please turn off the speaker and disconnect it with all audio devices before cleaning. Do not use alcohol, benzene or other chemicals to clean the speaker.
3. Do not throw or tread on the speaker. Please place it on a stable surface when in use.
4. Do not place the speaker close to extremely cold or hot objects.
5. Please use the original accessories provided by us.
7. Do not disassemble the speaker without authorization.

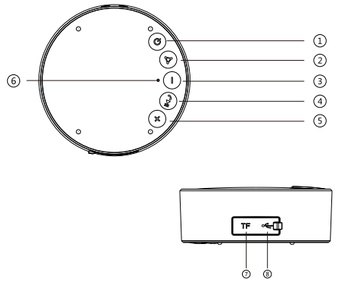
Accessories

USB Charging Cable x 1

Instruction x 1

Product Overview

① Power ON/OFF
② Pairing/TWS function
③ Vol-/Previous track
④ Play/Pause
⑤ Vol+(Next track)
⑥ Indicator light
⑦ TF card port
⑧ Charging port



Functions

1. Charging: Please fully charge the speaker for about 3 hours before first use.(The indicator light is red when charging, and it will turn off after fully charged.) Use the original charging cable to connect to the power adapter (≥DC 5V/1A) to get charged.
2. Power On/Off/Mode switching
3. Pairing/TWS function
   Long press for 3 seconds to enter the pairing mode
   In the pairing mode,short press stars the TWS function
4. Short press : Volume-
   Long press : Previous Track
5. Short press : Play/pause music/Answer or end the call
   Double click: Redial the last number
   Long press : Reject the incoming calls
6. Short press : Volume+
   Long press : Next Track
7. Automatic Connection:If you already paired with phone tablet or other bluetooth devices, when it turns on (not for the first time), the speaker will automatically pair with this device.
8. When the speaker connected with IOS device, the volume control is synchronized.
9. TWS connection: Power on the two speakers ,do not pair it with your phonefirst, long press button of each speaker to set them into the paring mode, and short press one speaker's to starts the TWS pairing with the prompt tone ,it will paired successfully within 10 seconds(If failed ,please try again). And then open the bluetooth in your phone to connect one of the C12 to play music.

   (NOTE:TWS means True Wireless System)

Functions

10. Low Battery Warning: When the speaker's battery is less than 20%, you will hear the low power tone, then please charge the speaker.When battery is less than 5%,it will turn off automatically.
11. Charing time:DC 5V/1A,3 hours, indicator light is red during charging,and it will turn off after fully charged.
12. If the speaker is not to be used for a long time, please fully charge it at least once a month to avoid decreasing the speaker battery life.
13. Note:When speakers are in TWS pairing mode,all the control functions are in sync,so please only operate one of them.

Troubleshooting

1. The "C12" device is in smartphone's Bluetooth device list, but failed to connect.
   Reason A: The speaker is not in pairing mode
   Solution: Long press the button for about 3 seconds to set it to pairing mode, when the blue indicator light flashes fast, choose "C12" to pair.
   Reason B: The speaker's paired information has been cleared.
   Solution:Delete the device "C12" in your phone, then search"C12" and choose it to pair again .
2. The smartphone could not search"C12".
   Reason : The speaker is not in pairing mode.
   Solution: Long press the " " button for about 3 seconds to set it into paring mode, when the blue indicator light flashes fast, choose "C12" to pair.
3. The charging time is too long.
   Reason : The adapter's power output is too low, and the charging cable's consumption is too high.
   Solution: Please choose the adapter with output not less than DC 5V/1A and use the original charging cable.

Warranty Service

We provide following warranty services:

1. 30-day money-back guarantee for any reason: Within 30 days after the date of purchase, return your undamaged speaker and receive a full refund for any reason.
2. 18-month warranty for quality-related issues: Within 18 months after the date of purchase, we take care of all quality-related issues with a replacement or full refund.
3. Within the warranty validity, we provide free after sale service, except for following cases:

A. No original warranty card or valid invoice.
B. The speaker's malfunction or damage is caused by force majeure, incorrect operation (not as this instruction manual directed) or any man-made factors.
C. The speaker is not purchased from authorized dealer and no authorized dealer's stamp on the warranty card.
D. The date of purchase on the warranty card has been changed.
E. The speaker's malfunction or damage appears during shipment.
F. The speaker's malfunction or damage is caused by disassembly or repairing without authorization.

Specifications

Bluetooth Solution	AC6928B
Output Channel	Mono
Voltage input	DC5V/1A
RMS Power	5W(RMS)
Battery	lithium 3.7V/ 1200mAh
Product Size	Φ88mm * H30.8mm
Product Weight	210g

Warranty Card

Please ask the dealer to fill the warranty card immediately after purchasing. We recommend to keep this card for future reference.

Name		Age	
Tel Num.		Postcode	
Gender		Product	
Date of Purchase		Product Code	
Part Num.		Sale Num.	
Postal Address			

Dealer Stamp: **User Signature**:

FCC Statement

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

Caution: Any changes or modifications to this device not explicitly approved by manufacturer could void your authority to operate this equipment.

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

RF Exposure Information

The device has been evaluated to meet general RF exposure requirement. The device can be used in portable exposure condition without restriction.