

User Manual

Content:

This document mainly introduces how to use "Pet Time" Remote Pet Feeder, including the installation of the software/hardware, equipment connection, feeding function, equipment resetting, solving common problems etc..

I Install the software

Before using the software, you need to download "Pet Time".

- i You can download from our official website: <http://www.mango-itech.com>.
- ii For android users, please download APP from APP stores; for iOS users, please download APP from apple store, search "Pet Time", and download.

Note: To run the app, the version of android system is 4.3 or above 4.3;
the version of iOS is 8.0 or above 8.0.

II Install the hardware

2.1 Before installment

- i Place the feeder properly based on your room layout,
- ii Plug in the power wire and please hide the power wire to prevent from your pet biting.
- iii Make sure the WIFI signal is in good condition and stable.

2.2 Hardware installation details

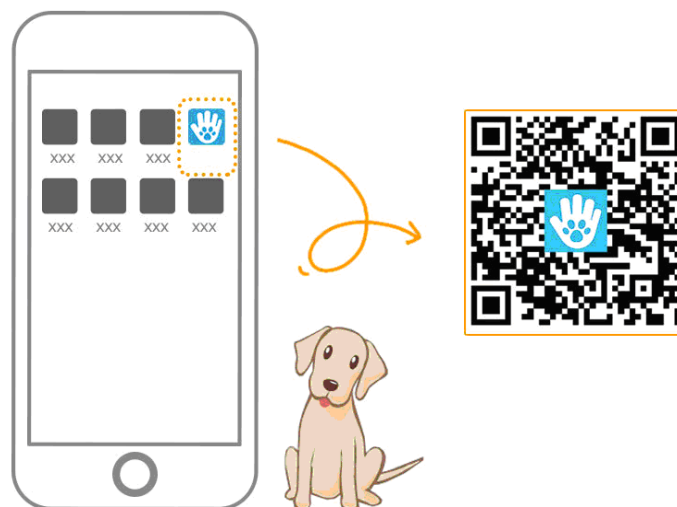
- i Connect to the power,
- ii Reset the device,

Please use a toothpick or other sharp objects stick into the small hole near to the power line interface, press for 8 seconds till hear "Beep" of the horn, stop pressing.

III Connect the Device

- i After making sure your phone is connected to 2.4G wireless network, start "Pet Time" APP

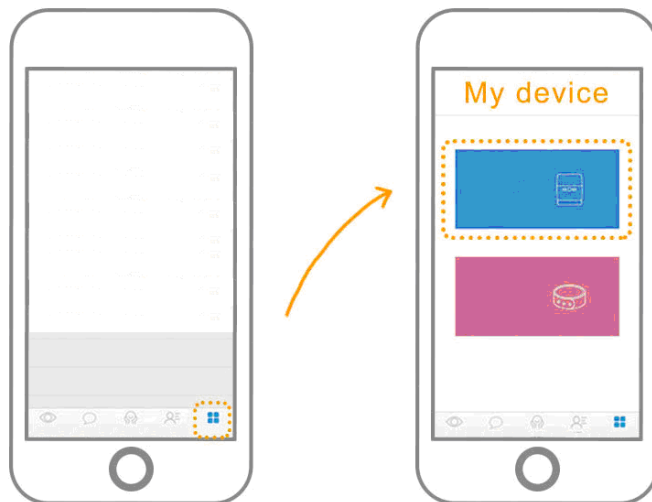
Start "Pet Time" APP in your mobile phone; scan the two-dimension code below if not installed;



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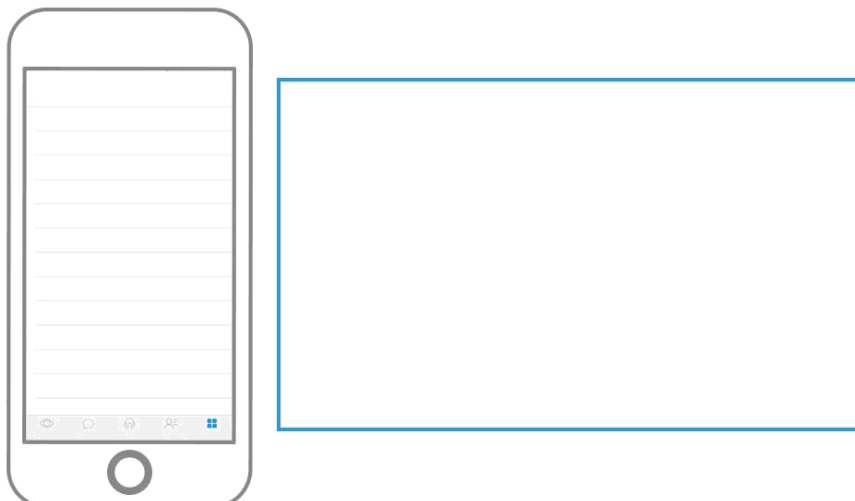
ii Click to enter into the feeder interface

Click "**More**" on the lower right corner after starting the APP, enter into "**My device**", then click "**Feeder**";



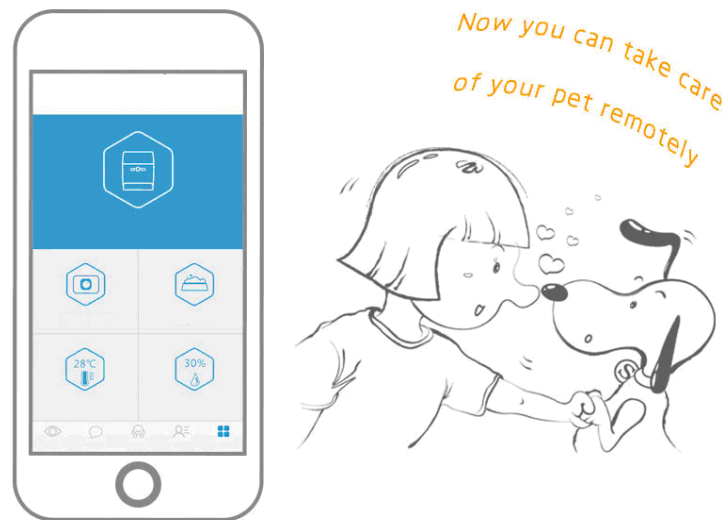
iii Scan the two-dimensional code

Enter into the feeder list, click "+" on the top right corner, scan the hopper or the two-dimension code in the box below;



iv Connect the WIFI, Add successfully

After adding the Feeder successfully, the system will automatically jump to application interface;



IV Details of the feeder software functions

4.1 Remote feeding

i Manual feeding

Input the feeding quantity into the blank according to your pet's feeding habit

ii Automatic feeding

Click “+” on the top right corner , select your feeding time, enter the feeding quantity, click the “save” button. Then click "Save the feeding setting", the automatic feeding setting is completed .

4.2 Voice and video

4.2.1 Intercom function

Click the “intercom” button on the video interface, then you can talk to your pet.

4.2.2 Audio function

Click the “audio” button on the video interface, then you can hear your pet's voice.

4.2.3 Device settings

i Untied connection

Click the “untied” button to withdraw the control of the device.

ii Details of the device

Show the corresponding ID number of your device .

4.3 Diet management

Make records of feeding every time to prevent from repeatedly feeding.

4.4 Temperature and humidity management

Monitor the temperature and humidity in your room .

4.5 Video settings

You can select the quality of the picture , volume and brightness of the screen according to the network environment.

V Details of the feeder hardware functions

There are two buttons in front of the feeder, including the power button and the triangle logo button.

As the picture shown below:



i Power button

Basic Function: In and out of the bowl

How to use: Press this button for 3 seconds, the green indicator will flash 3 times, then the bowl will go in or out.

ii Triangle logo button

Basic Function: Manual feeding for 100 grams pet food

How to use: Press the button for 3 seconds, the green indicator will continuously flash, then the bowl will move, the pet food down. If there are pet food in the hopper, 100grams will be weighted. If there are not, then wait for a few seconds, the bowl will automatically pop up. The green indicator will stop flashing.

VI Frequently Asked Question

i Fail to match

Solution:

- 1 Please use a toothpick or other sharp objects stick into the small hole near to the power line interface, press for 8 seconds till hear "Beep" of the horn, stop pressing.
- 2 Use "Pet Time" APP, and make sure that your phone able to connect with your WIFI and the network fluent, then switch to feeder match interface, press add button and scan the hopper or the device code on the instruction to match.
- 3 Input WIFI password and name the device, then waiting for matching, the matching process will be about 1 minute, please wait patiently and don't cut off the power.
- 4 It is matched when the APP remind that the equipment adds successfully.

Note: Please check if the network or the power is normal when you still can't add successfully. Contact our customer service if you have any problem.

ii Fail to feed

Solution:

Manual feeding test: make sure that there is no residual dog food or cat food in the bowl, press the triangle button in the lower right corner, feed 100 grams. If you fail to feed, please check if the network of your phone and your WIFI is normal.

Note: If still can't solve your problem after the test, please contact our customer service and provide a detailed statement of your problem so that it's convenient for us to deal with your problem.

iii No image of the video

Solution:

Start "Pet Time" APP, switch to the video interface and check the system reminder:

i When remind "Equipment out of line, please check the network", please check if the router network that the feeder connecting with is normal.

ii When remind " Fail to open the video, please try again ", please enter into the video interface again.

Note: Audio fluency has something to do with the network environment that your feeder connected with and the current network environment of your phone. So it is a normal phenomenon when the audio is not very fluent. Please contact the customer service if there are other problems.

iv No audio

Solution:

- 1 Open the video screen, click on the screen, and there are buttons of opening and closing the voice at top right corner, please select the intercom mode or play mode.
- 2 If there is only video and no sound, repeatedly click intercom mode or play mode, please contact customer service if still no sound after try for many times .

Note: Audio fluency has something to do with the network environment that your feeder connected with and the current network environment of your phone. So it's normal phenomenon when the audio is not very fluent. Please contact the customer service if there are other problems.

v Signal lights flashing instruction

1 Power logo green light flashing

Scene: Connected to the power, unobstructed network, and no button has been pressed, the power logo symbol green light flashes for 3 times.

Explanation: There is a status indicator after the feeder receives data from the server.

2 The triangle mark green light keep flashing for a long time

Scene: Connected to the power, unobstructed network, press the triangle button for 3 seconds, the green light will continuously flash during the feeding condition.

Explanation: The feeder starts its feeding status indication, the green light will automatically after the feeding finished.

3 Power logo red light flashing (Warning light)

Scene: Connected to the power, power logo red light flashes for about 10 times and then stops.

Explanation: This is a warning light. Please check if the bowl is stuck when this light flashes. If still can't solve the red light problem after you exclude the hardware problem, please contact our customer service in time.

4 The triangle mark red light and green light flashing at the same time (Warning light)

Scene 1: Connected to the power, carrying out feeding action and the bowl is withdrawing, the red light and green light flashing at the same time.

Explanation: This is a warning light, the red light flashing which means that there is a heavy pressure on the bowl, please check on if there is something else in the bowl or something squeezed to the bowl. If you still can't solve the red light problem, please contact our customer service.

Scene 2: Connected to the power, carrying out feeding action and the hopper is stuck, the red light and green light flashing at the same time.

Explanation: This is a warning light, the red light flashing which means that the hopper is stuck, thus the red light flashing and the system will automatically reverse. The red light will stop flashing after dealing with the hopper problem.

Note: Only the green light flashing under normal circumstances.

5 Power logo indicator light, red light and green light flashing at the same time

Scene: After pulling out the bowl, the red light and green light flashing at the same time, and the button is forbidden.

Explanation: This is a warning light, the red light and green light will stop flashing after

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you put the bowl back. This function aims to prevent from forgetting to put back the bowl.

Note: If there are other questions, please contact our customer service, thank you!

FCC Certification Requirements

Caution: Any changes or modifications in construction of this device which are not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) This device must accept any interference received, including interference that may cause undesired operation.

The manufacturer is not responsible for any radio or TV interference caused by unauthorized modifications to this equipment. Such modifications could void the user's authority to operate the equipment.

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

The antenna(s) used for this transmitter must be installed to provide a separation distance of at least 20 cm from all persons.