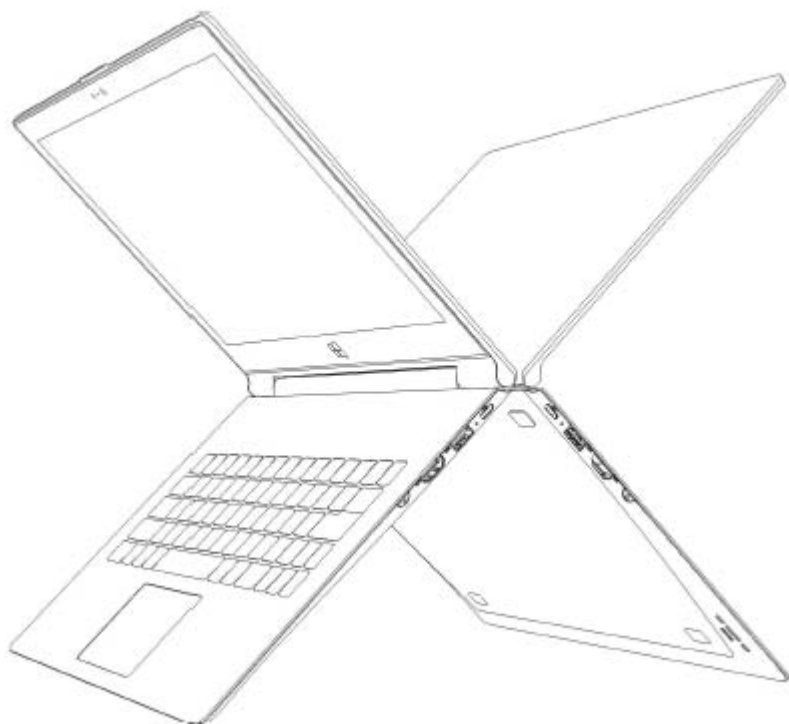


Awood X1 Series

Laptop User Manual



Awood CHS
A-QW-070X110 A1

This manual applies to all X1 series models.

Tips:

- Welcome to log in Awood's official website to obtain the latest product information and quick and convenient support services.
- It is strongly recommended to purchase Awood products via its official website to obtain complete warranty services.
- The default operating system is Microsoft Windows 8.1. For other operating systems, the operations may be different or the model may not apply.
- Contact us:

Official website: www.awood.com

Customer Service Tel: 400-

Email: service@awood.com

Official WeChat:



Official MicroBlog:



Icons in this manual:



Tips: tips or additional instructions to complete operations.



Important information: important instructions to be followed in operation or use.



Warning: important instructions to be followed in particular work to maintain the user safety and prevent the laptop data from loss or components from damage.



Tips to use the touch pad.



Tips to use the keyboard.



Be away from fire or high-temperature environment. Risks may be caused if the product is set in a high-temperature place or near a fire.



Avoid discarding without permission. The product may contain toxic or harmful substances. Discarding without permission may cause environmental pollution.

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Chapter I Host and Part Check

1-1 Packing list

The packing box of Awood X1 series laptop product should include the following items:

- ① X1 series laptop host × 1
- ② Dedicated power adapter with USB3.1 type C interface × 1
- ③ Power cord × 1
- ④ User Manual × 1
- ⑤ Warranty card × 1

1-2 Appearance check

The host appearance should have no obvious scratch or damage. The casing should not be deformed. The power adapter and cord should not be broken or ruptured.

1-3 Product serial number check

The serial number in the product serial number label on the host back must be the same as the registration serial number on the warranty card. Moreover, it should be clear and not altered.

In case of part missing or defect, immediately contact the seller. According to our service policy, the purchased product will be replaced with a new one immediately.



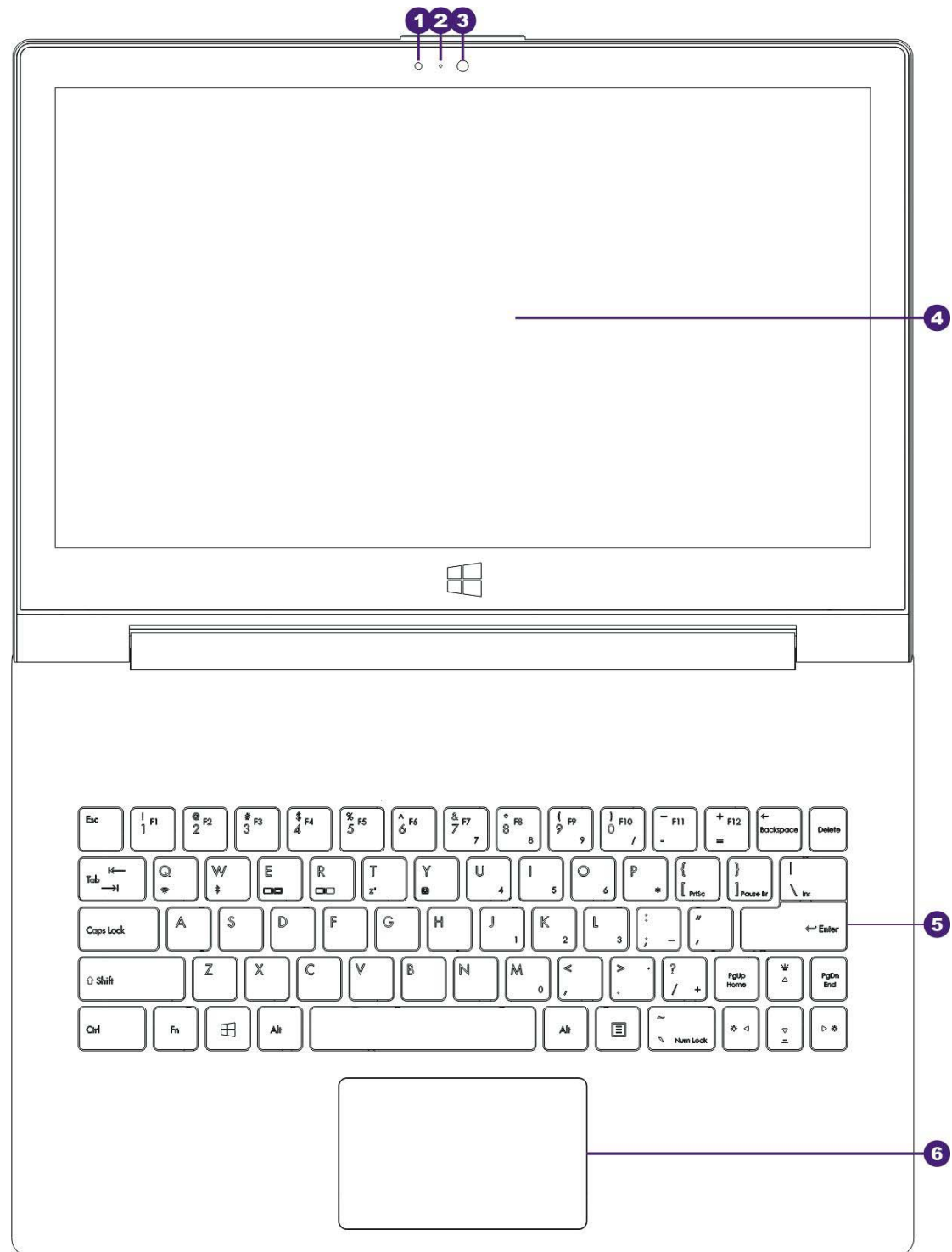
- The power adapter with other modes or interfaces are not supported for charging. Only use the original power adapter.
- The date of production is shown on the warranty card. If you are not registered as a member and cannot provide the purchase certificate, the warranty service will be started from the date of production.



- The defect or breakage of the power cord may result in electrical leakage and even fire, or equipment failure and personal injury.
- The power adapter or power cord plug is a great potential hazard and may result in anomaly or failure of equipment.

Chapter II Laptop Structure

2-1 Top view



① Light sensor

It can sense the intensity of ambient light. When the ambient light is dark, the keyboard backlight will be ON automatically. When the ambient light is bright, the keyboard backlight will be OFF automatically.



This function is not part of standard configuration, and may not be applied in certain models.

② Camera indicator

The ON state of the indicator means that the camera is working, while the OFF state means that the camera is not working.

③ Camera

It is used to shoot dynamic or static pictures.

④ High-definition LCD with touch function

It supports ten-point touch operation and high-definition output.



• **The touch function is not part of standard configuration, and may not be applied in certain models.**

• **As the hardware configuration varies in different models, the LCD has two resolutions: QHD (3200×1800) and FHD (1920×1080).**

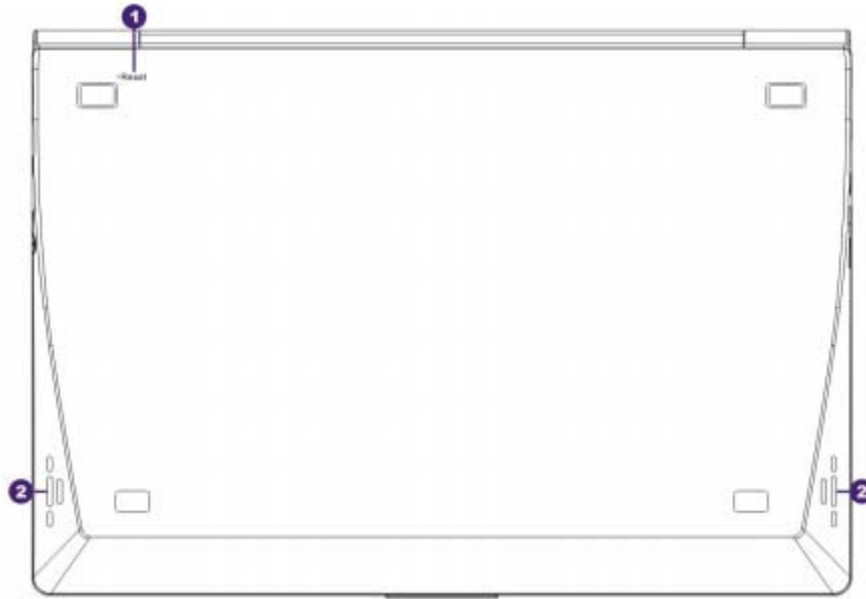
⑤ Keyboard

It is equipped with full-size QWERTY keys and highly comfortable for typing. Meanwhile, it is equipped with function keys for quick access to Windows and control of other media functions.

⑥ Touch pad

It is used to control the cursor on the laptop and has the same functions as the mouse.

2-2 Bottom view



① Reset hole

The reset button is set in the reset hole. When you press this button, one-key power-off can be realized for the laptop in the ON state. This function is used to cut off the power supply of hardware in a forced manner and restart the system by the ON/OFF key under unexpected conditions.

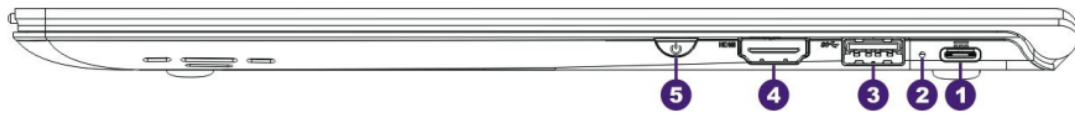


When this function is applied, the stored data may be lost. If the laptop is always abnormal to be turned on and off, the software or system may fail. It is recommended to carry the laptop to the dealer as soon as possible or contact our customer service personnel to arrange check.

② Speaker

It can play sound, and the sound is controlled by the built-in software program.

2-3 Right view



① USB type C interface (power adapter charging interface)

This is a new general USB interface. Compared with the common rectangular USB interface, it is smaller and not directional. USB can be freely inserted into the interface. The X1 series laptop is designed to be charged through this interface and perform data communication with Type-C storage devices.



The power adapter may be hot during operation. Make sure that it is not covered to avoid hazards resulting from high temperature caused by poor heat dissipation.

② Power indicator

It is normally ON in white when the laptop is ON and not charged, and slowly flashing in white when the Sleep mode is enabled. When the laptop is charged, it is normally ON in orange. When the laptop is fully charged, it is normally ON in white.

③ USB 3.0 interface

It has downward compatibility with USB 2.0 or USB 1.1 devices, such as keyboards, pointing devices, cameras, hard drivers, printers, scanners, etc. Several devices can run at the same time with one computer. In addition, this interface supports hot-plugging. Most of peripherals can be connected or removed without laptop restart. The transmission speed varies from specifications and standards.

④ HDMI interface

HDMI is the abbreviation of High Definition Multimedia Interface and can simultaneously support video and audio signal output. It can be used easily.

⑤ Power ON/OFF key

It is used to turn on or off the system power supply or enable the Sleep or Hibernate mode. The functional settings of the Power ON/OFF key can be changed in the power supply options of Windows control panel.

2.4 Left view



① USB 2.0 interface

It has downward compatibility with USB 1.1 devices, such as keyboards, pointing devices, cameras, hard drivers, printers, scanners, etc. Several devices can run at the same time with one computer. In addition, this interface supports hot-plugging. Most of peripherals can be connected or removed without laptop restart. The transmission speed varies from specifications and standards.

② Audio interface

It is a dual-purpose jack for headphone output and microphone output. Audio signals of laptop can be output to the speaker or headphone, or the interface can be connected to a microphone or used to input signals from an audio device.

③ Microphone reception hole

The built-in high-sensitivity microphone of the host is set in the hole. It can be used with related audio software to collect or record sound.

④ Micro SD memory card slot

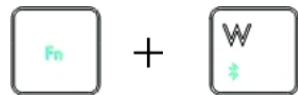
A card reader is set in the slot to read Micro SD (TF) memory cards. It supports the maximum capacity of 256G. The reading speed depends on the specifications of the memory card.

2-5 Keyboard

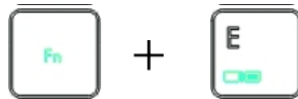
Function keys of the laptop keyboard can be combined to enable the starting screen and various functions in the Windows desktop mode.



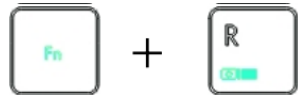
To enable or disable the built-in wireless network function.



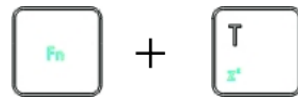
To enable or disable the built-in Bluetooth function.



To switch the display equipment.



To enable or disable the display screen.



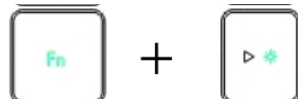
To enable the Sleep mode of the laptop.



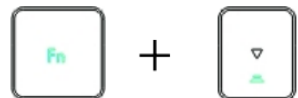
To enable or disable the touch pad.



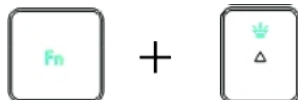
To reduce the screen brightness.



To increase the screen brightness.



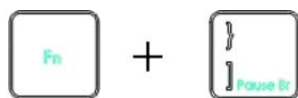
To reduce the speaker volume.



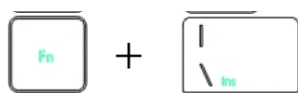
To increase the speaker volume.



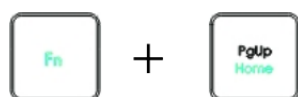
To print the screen contents (send the current data on the screen to the printer).



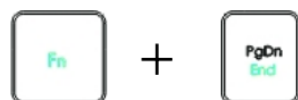
Suspend (to suspend the current operation)
Interrupt (to interrupt the current action)



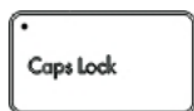
To enable or disable the plug-in mode.



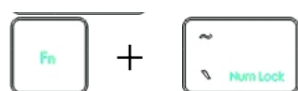
To move the cursor to the starting point of an object.



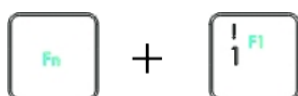
To move the cursor to the end of an object.



To enable or disable the Caps Lock state.



To enable or disable the numeric keypad.



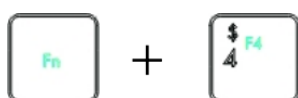
F1



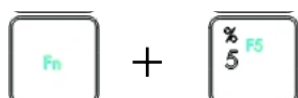
F2



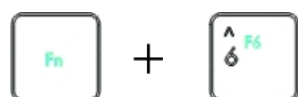
F3



F4



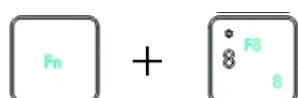
F5



F6



F7



F8



F9



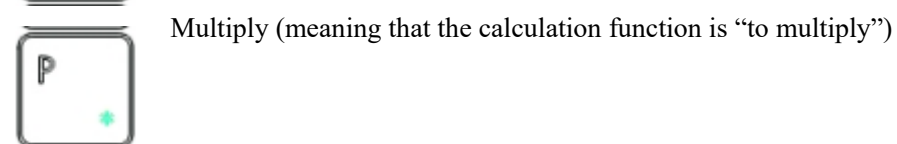
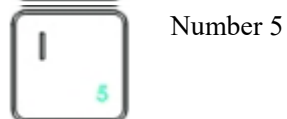
F10



Enabling of the numeric keypad:



When the numeric keypad is enabled, the functions of these keys are as follows:





Number 2



Number 3



Divide (meaning that the calculation function is “to divide”)



Number 0



Deduct (meaning that the calculation function is “to deduct”)



Decimal point (meaning a separator between the integer and decimal part of a figure)



Add (meaning that the calculation function is “to add”)

Windows 8.1 function keys

The laptop has two groups of special Windows function keys, as shown below:



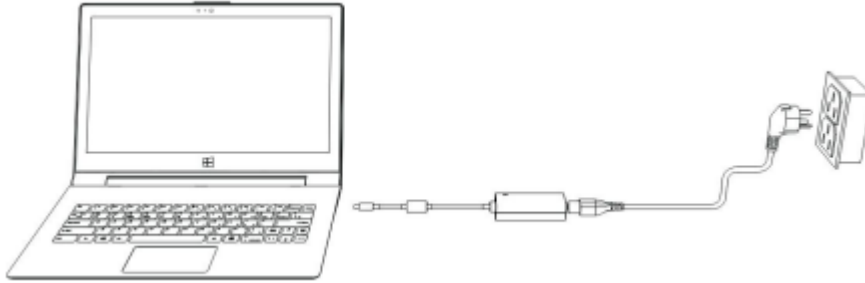
Press it to return to the starting screen. In the starting screen, press it to return to the previous application program.



Press it to simulate the right key function of the mouse.

Chapter III Operation

3-1 Charging before use



The built-in battery module of the host may not be fully charged. It is recommended to charge the battery before start-up to ensure the normal operation.

Insert the three-hole plug of the power cord to the AC jack of the power adapter, the international plug of the power cord to the 100V-240V power socket and the USB type C plug of the power adapter into the USB type C jack of the laptop to charge the battery. Observe the power indicator in the charging process.



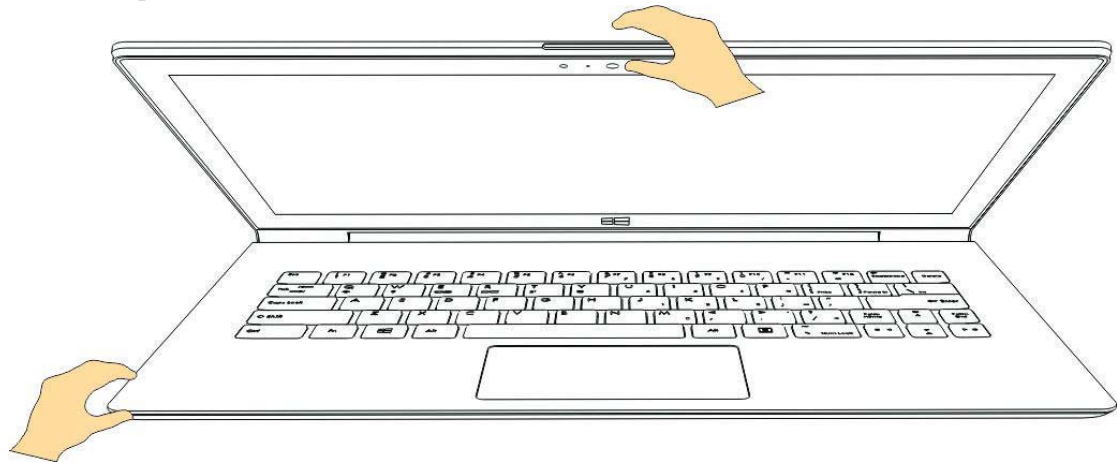
- The power adapter may be hot during operation. Make sure that it is not covered to avoid hazards resulting from high temperature caused by poor heat dissipation.

- The use of the socket beyond the specified voltage range (100V-240V) may result in anomaly or damage of the power adapter or laptop host.



The laptop host may be hot during charging or start-up. Do not place the laptop on an uneven or soft object, such as the bed, sofa or quilt, which may block the heat dissipation part to affect cooling effects or result in performance decline and failure of the product. It is strongly recommended to set the laptop host on an even desktop or bench during charging or start-up to ensure the safety.

3-2 Start-up



Open the display.



Press the power ON/OFF key



The laptop may not be started normally as a result of insufficient power of the battery module if charging is not performed before start-up.



The heat produced normally by the system may be dissipated to the surface when the laptop is working or charged. The power adapter may be hot in normal operation. Do not place the laptop and power adapter on the knees or any part of the body in a long time to avoid discomfort caused by heat.

3-3 BIOS test and setting

When the power supply of the laptop is turned on, a series of diagnostic tests controlled by software will be performed at first on the screen, generally known as POST (power-on self-test). POST is operated at first every time the laptop is started. If no error appears in POST, the operating system will be enabled; otherwise, the error warning of BIOS setting memory loss caused by improper setting or long-time power loss will appear. You can use the function keys to read/write the BIOS setting program or operation troubleshooting options. Refer to the following instructions for more details.

BIOS (basic input/output system) is used to save system hardware configuration required for laptop start-up. The default BIOS settings are applicable to most of operating conditions of the laptop and must not be changed except in the following cases:

- ◆ The error tip appears when the system is started, requiring you to operate the BIOS settings.
- ◆ You have installed a new system component requiring further BIOS setting or updating.



The use of improper BIOS settings may result in system instability or start-up failure. It is strongly recommended to change BIOS settings with the help of professional personnel.

How to enter the BIOS setting program:



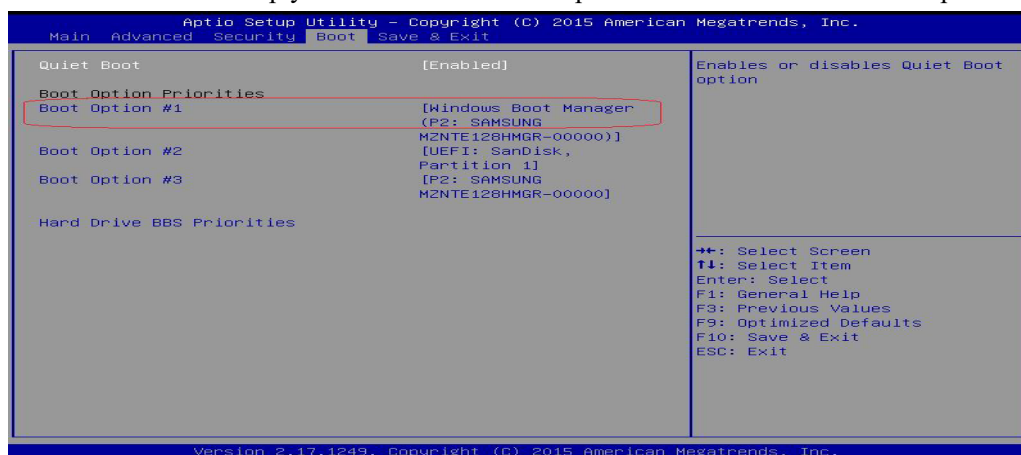
Restart the laptop and press  +  in POST.



The BIOS setting program image in this chapter is only for reference. The actual image may vary from models.

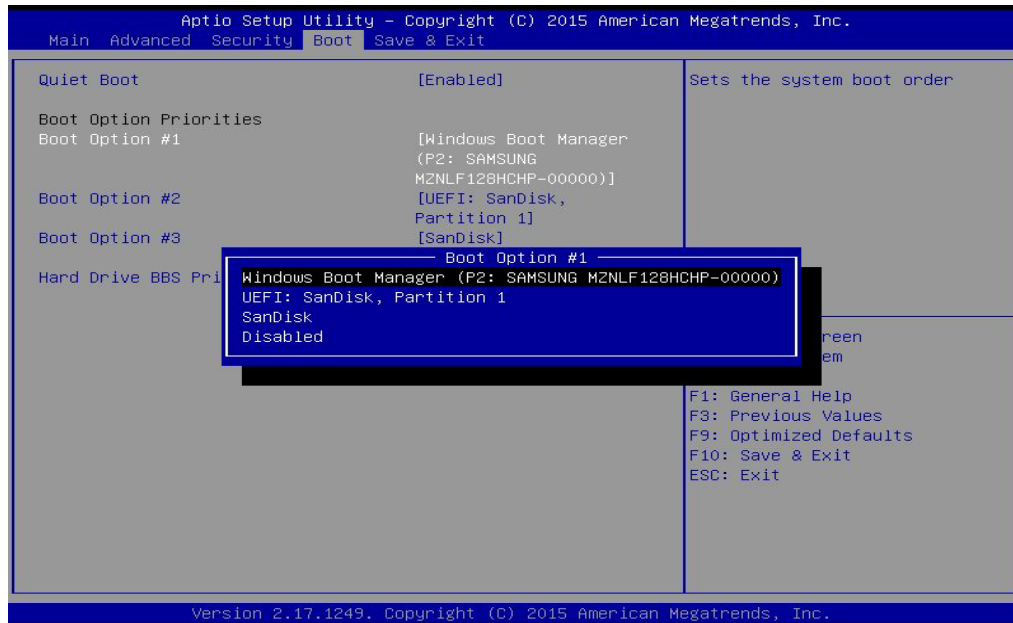
3-3-1 Menu label [Boot]

The Boot menu can help you set the boot disc and priorities. Refer to the follow steps.



Move right and left in the menu label and select [Boot]. Move up and down and select [Boot

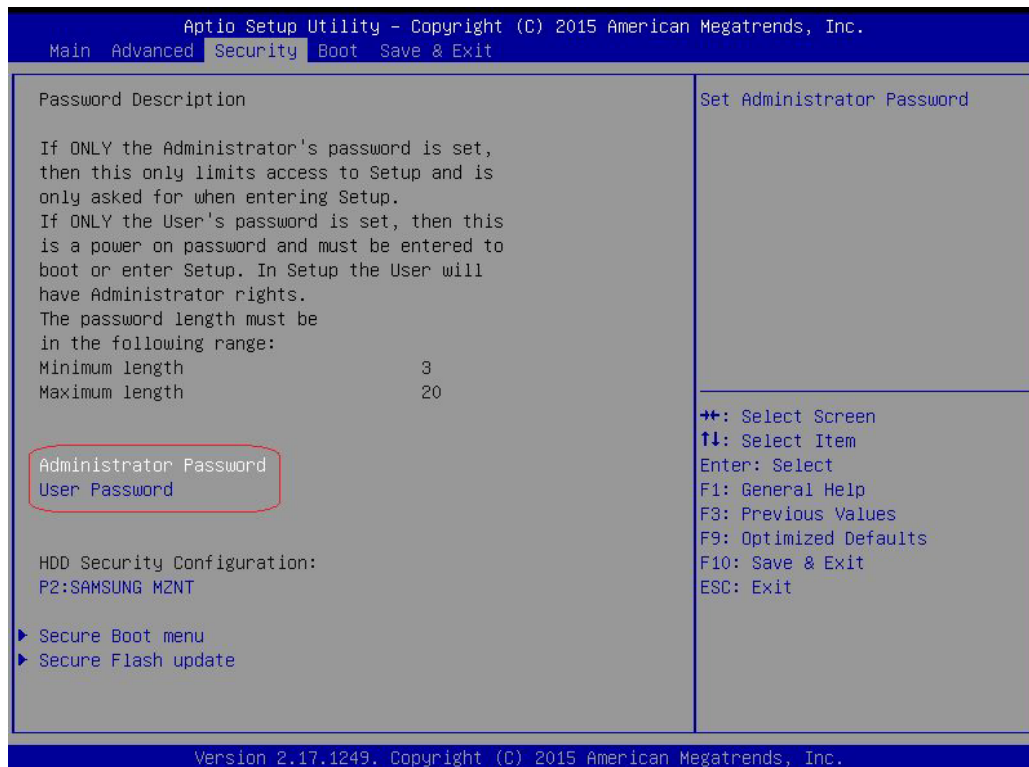
Option #1]. Press  .



The sub-options of [Boot Option #1] appear. Move up and down to select the priority boot disc and press   for confirmation.

3-3-2 Menu label [Security]

The [Security] can help you to set the administrator and user passwords and control the permission for use of the hard disc drive.



Refer to the following steps to set the password:

① Move right and left in the menu label and select [Security]. Move up and down and select

[Administrator Password] or [User Password]. Press   for confirmation.

② The password dialog box appears. Input the password and press  .

③ The password dialog box appears again. Input the password again and press  .

Refer to the following steps to clear the password:

① Move right and left in the menu label and select [Security]. Move up and down and select [Administrator Password] or [User Password]. Press   for confirmation.

② The password dialog box appears. Input the password and press  .

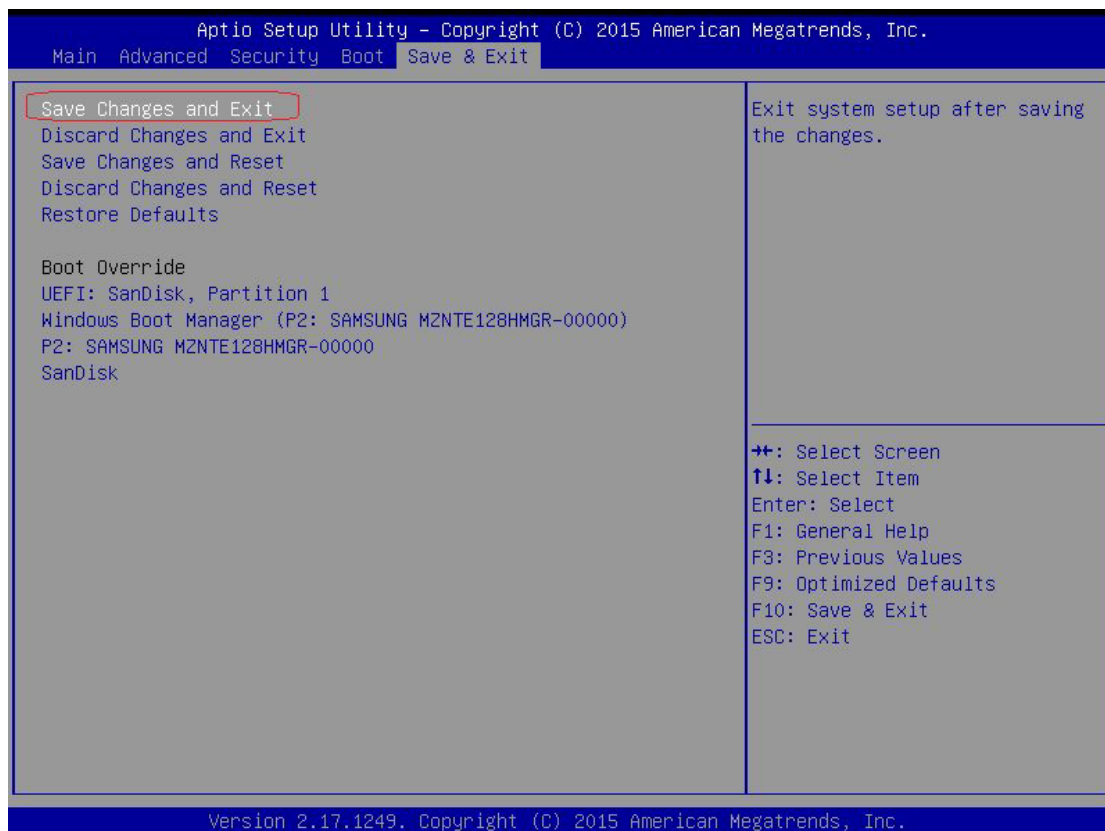
③ The password dialog box appears again. Keep it blank and press  .

④ The confirmation dialog box appears. Select [Yes] and press  . Thus, the password is cleared.



- If you have set the User Password, you will be required to input the password each time before entering the operating system.
- If you have set the Administrator Password, you will be required to input the password to enter BIOS each time before entering the BIOS setting program.

3-3-3 Save & Exit



Any setting must be saved to take effect after the host is restarted.

Move right and left in the menu label and select [Save & Exit]. Move up and down and select [Save Changes and Exit]. The confirmation dialog box appears. Select [Yes] and press



. Then the settings will be saved. Exit BIOS. Restart the laptop to apply new settings.

3-4 Touch screen operations

The touch screen can help you to run the program and complete laptop settings. Refer to the following graphical instructions for gestures of touch screen operations (depending on the model).



Right-to-left sliding
Slide from the right to left to enable the Charm Toolbar.



Left-to-right sliding
Slide from the left to right to open operating application programs in a cyclic manner.



Top-to-bottom or bottom-to-top sliding
Slide from top to bottom or from bottom to top in the starting screen to display application commands.



Finger sliding
Slide the finger to move the image vertically or horizontally.



Touch and press

- Touch and press the application program tile to drag it into a new position.
- Touch and press the top of the operating application program and drag it to the screen bottom to close it.



Touch/touch twice and press

- Touch the application program to enable it.
- In the desktop mode, touch the application program twice to enable it.



Two-finger narrowing

Make two fingers close to each other on the touch screen to narrow the image.



Two-finger magnification

Separate two fingers on the touch screen to magnify the image.

3-5 Touch pad operation

The gestures of the touch pad are similar to those of the touch screen. However, the touch pad has the general operating characteristics of the mouse, which can help you run programs and read/write laptop settings. Refer to the following graphical instructions for the gestures of touch pad operation.

3-6-1 Cursor movement

You can touch or click any part of the touch pad to enable the cursor, and slide the finger on the touch pad to move the cursor.

Horizontal sliding



Vertical sliding

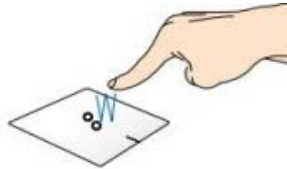


Oblique sliding



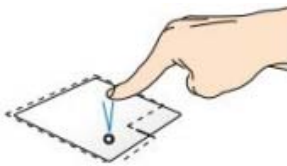
3-6-2 Single-finger gestures

Touch/touch twice



- In the starting screen, touch an application program to enable it.
- In the desktop mode, touch an application program twice to enable it.

Press the left key



- In the starting screen, press an application program to enable it.
- In the desktop mode, press an application program twice to enable it.

Press the right key



- In the starting screen, press an application program to select and run the setting menu. You can also press this key to run the [All application programs] menu.
- In the desktop mode, press this key to enable the right-key menu.

Drag and set



- Touch an icon twice to select it. Slide the same finger on the pad to drag the icon.
- Remove the finger to set the icon in a new position.

Slide to the right

Slide from the left to right of the touch pad to enable the operating



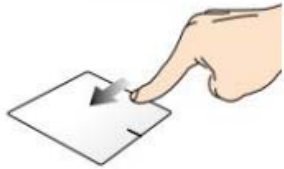
Slide to the left

application program.



This function is the same as that of [Left-to-right sliding] of the touch screen.

Slide from the right to left of the touch pad to enable the Charms bar.



This function is the same as that of [Right-to-left sliding] of the touch screen.

Top-down sliding



- In the starting screen, slide top-down to enable the [All application programs] menu.

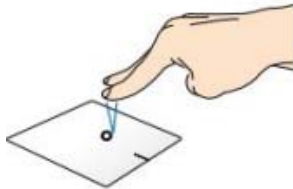
- Slide top-down in the operating application program to view other menus.



This function is the same as that of [Top-to-bottom sliding] of the touch screen.

3-6-3 Double-finger gestures

Touch



Touch the touch pad with two fingers to simulate the right-key functions of the mouse.

Rotate

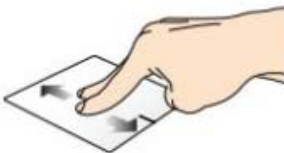


Move two fingers clockwise or counterclockwise on the touch pad in a circular manner to rotate the image.



This gesture only applies in Windows Photo Viewer or other application programs supporting this function.

Two-finger rolling (up-and-down)

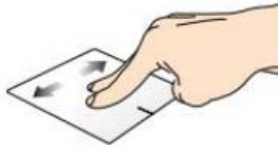


Slide two fingers to roll the screen up and down.

Two-finger rolling (right-and-left)



Slide two fingers to roll the screen right and left.



Narrow

Make two fingers close to each other on the touch pad to narrow the image.



Magnify

 This function is the same as that of [Two-finger narrowing] of the touch screen.



Separate two fingers on the touch pad to magnify the image.

 This function is the same as that of [Two-finger magnification] of the touch screen.

Drag and set



Select an icon and press the left key, and slide another finger down on the touch pad to drag and set the icon in a new position.

3-6 Product registration

It is recommended to register the purchased product on the official website after check.

The product registration is greatly associated with warranty services and free of charge. Once the product is registered on the official website of Awood, the warranty will take effect immediately and you will immediately enjoy membership services and rights for future activities or promotions. If you do not register the product, you can only enjoy the standard “repair, replacement and return guarantees” specified in national laws and regulations, which are inferior to membership services. Registration website: [Http://www.awood.com/register](http://www.awood.com/register)

Chapter IV Daily Basic Maintenance

4-1 LCD maintenance

- When the laptop is not used in a long time, temporarily turn off the power supply of LCD via the function key on the keyboard. The display principle of the LCD is different from that of the conventional display (CRT), the laptop requires no screen protection program to prevent screen aging. On the contrary, more power is needed for screen protection.
- Open and close the LCD cover with appropriate forces. Do not place any object between the keyboard and screen before closing the laptop, to prevent the screen from being damaged under external pressure.
- Do not touch the surface of the touch screen with fingernails or sharp objects (such as pencils) to avoid damage.
- Dust may be accumulated on the screen surface under electrostatic effects. Do not wipe dust with fingers to avoid fingerprints.
- Refer to the following steps to clean the screen:
 1. Turn off the power supply of the laptop at first. Then move the laptop into a bright place to check dust and stain and better clean the screen.
 2. Soak the dedicated cloth (glasses cloth or other lint-free soft cloth) with a little clean water, squeeze it dry and clean the screen. Do not extrude the screen with excessive forces. Wipe the screen in a certain direction.
 3. After cleaning with a soft wet cloth, clean the screen again with a piece of dry lint-free soft cloth and naturally dry moisture left on the screen in a ventilated place.



- **Do not wipe the screen with chemical detergent (including alcohol).**
- **Do not wipe the screen with hard cloth or paper. Do not directly spray liquid to the screen surface to avoid leakage through the frame and cause damage.**

4-2 Battery maintenance

- If no external power supply is connected and external peripherals are not needed temporarily, it is recommended to disconnect or remove such peripherals to prolong the battery life.
- The appropriate working temperature of the battery is 20-30°C. The battery life will be reduced if the operating temperature is over high or low.
- For this product, when the battery is fully charged, the charging circuit will be OFF automatically, and overcharge will not occur. However, the running-out of the battery should be avoided. If it occurs frequently, the battery life may be reduced.
- It is preferred to store the battery in a 10-30°C dry place. If the storage temperature is over low, the battery activity will decline. If the storage temperature is over high, the battery discharge speed will be increased and the battery life will be reduced.

4-3 Keyboard maintenance

- It is recommended not to wear a watch or bracelet during laptop operation to prevent the keyboard or shell from being worn during operation.
- If dust is accumulated in the keyboard, clean seams with a small brush, or blow dust out with a high-pressure nozzle used for cleaning the camera lens, or clean dust and debris in keyboard seams with a hand-held vacuum cleaner.
- If necessary, wipe the keyboard surface via the soft cloth with a little neutral disinfectant and in the OFF state of the laptop.

4-4 Touch pad maintenance

- Keep both hands clean and dry in touch pad operation to avoid inaccurate positioning of the cursor.
- If the surface of the touch pad accidentally gets dirty, carefully wipe it via soft cloth soaked with a little water. Do not use hard cloth.
- The touch pad is an inductive precision electronic component. Do not write on its surface with sharp objects (such as pens) or place weights on it to avoid damage.

4-5 Heat dissipation

The heat produced by the laptop is dissipated by large radiating fins. Do not place the laptop on an uneven or soft object, such as the bed, sofa and quilt, which may block the heat dissipation part and effect cooling effects and result in performance decline or failure of the product.

4-6 Maintenance of other components

Clean or maintain your laptop and related peripherals according to the following steps:

1. Turn off the power supply and remove the external power cord, built-in battery and all peripheral connecting wires.
2. Remove dust in connecting joints, keyboard seams and other parts with the small vacuum cleaner.
3. Carefully wipe the shell surface with the slightly wet cloth. Pay special attention to avoid liquid leakage into the product and prevent short-circuiting and burning.
4. Turn on the power supply until the laptop is fully dry.

4-7 Environmental protection requirements

- The battery contains traces of harmful substances. Do not remove and repair it without permission. The scraped battery should not be directly discarded into rubbish heaps and must be disposed according to local environmental protection requirements.
- The screen sandwich contains liquid crystal and the backlight tube may contain a small amount of mercury. Do not remove and repair them without permission. Improper use, impact and falling may cause screen breakage. Do not touch leaking liquid. The scraped screen should not be directly discarded into rubbish heaps and must be disposed according to local environmental protection requirements.
- The other scraped components of the laptop should not be directly discarded into rubbish heaps and must be disposed according to local environmental protection requirements.

4-8 Recommended schedule of routine maintenance

	Shell cleaning	Screen cleaning	Keyboard cleaning	Touch pad cleaning
Weekly maintenance	√	√		√
Monthly maintenance			√	



Wipe the shell with non-corrosive neutral detergent.



All the electronic components such as the battery and display must be disposed properly. Do not discard them randomly or as household waste into the trashcan. It is recommended to dispose them in a recycling manner.

4-9 Other safety instructions

1. The laptop can only be used at 5°C to 35°C.
2. Do not carry or pack the operating laptop in any article which may reduce air circulation.
3. Do not place the laptop in an uneven or unstable working environment.
4. The laptop can be checked in the conveyor belt type X-ray machine. However, it must be prevented from contact with the magnetic sensor or magnet.
5. To use the laptop in a flight, first consult the related airline service and operation specifications.
6. Do not place heavy objects or books, papers and other objects on the laptop. Do not close the laptop cover with excessive forces to avoid LCD damage.
7. Keep the laptop away from magnetic materials (such as the speaker and TV).
8. Do not use the laptop in rain or damp environments.
9. Do not use the modem for access to the Internet in lightning storms to avoid remote electric shock.
10. Do not use the laptop in dusty places. Dust may easily result in faults.
11. Do not use the laptop in places where combustible gas such as natural gas leaks.

Chapter V Simple Troubleshooting



How to turn off the laptop in a forced manner in case of failure of hot start after crash?



Continuously press the ON/OFF key for 4-6s.



What should be checked basically in case of failure of start-up?



1. If the laptop can be started after the power adapter is connected, the power is low.
2. Check whether the LCD ON/OFF key or shift key is pressed.



What may cause failure of system recovery in the sleep (or hibernate) mode?



Definition of the sleep (or hibernate) mode:

Sleep mode: in this mode, the running state of the system and application program can be saved in the memory (RAM), and the laptop only needs a little power to maintain the data storage state. You can press any key to recover the running state.

Hibernate mode: in this mode, the running state of the system and application program can be saved in the hard disc storage area, and the power supply of the laptop is cut off. You can press the ON/OFF key to recover the running state.

Possible reasons for failure of system recovery:

1. Failure of the extension memory or built-in memory of the shell: if the data are stored in a wrong area, the correct running state will not be recovered.
2. Incompatible peripherals: some external USB storage devices and storage cards have special disc structures and may easily result in failure of power cutoff or recovery in the standby (or hibernate) mode.
3. Inappropriate drive or application program: the inappropriate drive program may cause failure of the standby or hibernate mode of the .dll, .sys and .exe files.



How to prolong the battery life?



1. Adjust the LCD brightness to the appropriate level.
2. Adjust the volume to the appropriate level.
3. Disconnect unnecessary peripherals.
4. Set the power management configuration.



Why the charging indicators indicates that the laptop is not charged when the displayed residual power is 95% and the power supply is connected?



This is normal. The battery of Awood laptop is designed to be charged only when the capacity is less than 95%. This aims to prevent frequent charging. Frequent charging may affect the battery life. The reduction of

Warranty Card

Model	Product SN: (barcode sticker)
Color	
Place of purchase	Dealer store seal:
Dealer	
Date of Sales: YY/MM/DD	
Consumer name:	Tel:
Email:	
Member: ☐ No ☐ Yes, membership number:	
Tips: 1. The three-year warranty services provided by the company shall strictly comply with national requirements of repair, replacement and return guarantees. 2. The warranty period shall three years from the date of purchase. 3. If you are registered as a member of Awood official website, you will enjoy additional preferential warranty. 4. In case of any doubt or suggestion, contact us anytime: http://www.awood.com or services@awood.com Nationwide Service Tel: 400- The above commitments are not applicable to the following cases: 1. The whole product or its parts are beyond the range of free warranty. 2. The product has been dismantled or repaired without permission. 3. The product is physically damaged, such as falling, squeezing, deformation, screen breakage, etc. 4. The product cannot be connected to the Internet or the computer software is invalid as a result of virus of the control computer, etc. 5. The failure or damage is caused by nonconformity to the requirements of this manual or incorrect or improper use, storage, maintenance and operation (such as data line plugging in the live state or use of non-USB external devices). 6. The failure or damage is caused by use in the working environment which is not specified for the product (such as over high or low temperature, over humid or dry environment, electromagnetic interference, unstable power supply and electrostatic interference). 7. The failure or damage is caused by installation, repair, change, addition or removal by the agent or personnel unauthorized by the company. 8. The failure or damage is caused by unexpected or artificial factors (including operational error, liquid leakage, scratching, handling, collision, improper plugging, foreign matters, rats and insects). 9. The failure or damage is caused by force majeure (the force majeure refers to the unforeseeable, inevitable or insurmountable objective events, including natural disasters such as flood, fire, explosion, lightning, earthquake and storm and social events such as the war and turmoil). 10. The failure or damage is not caused by quality problems of the computer product (including parts) sold by the company. Supplementary instructions: 1. The effectiveness, fulfillment, explanation and dispute settlement of the specifications shall comply with the laws and regulations of the People's Republic of China. In case of no conflict against national laws and regulations, the specifications shall be followed. 2. The rights of revision and explanation of the specifications belong to the company within the law scope.	