
User Manual

Model: X4U

Brand: EKS

Introduction

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While all efforts have been made to ensure the accuracy of all contents in this manual, we assume no liability for errors or omissions or statements of any kind in this manual, whether such errors or omissions or statements resulting from negligence, accidents, or any other cause. The contents of this manual are subject to change without notice.

Protect our environment! We strive to produce products in compliance with global environmental standards. Please consult your local authorities for proper disposal.

Note: User's Manual is just to guide the user about the functionality of the phone. This does not substantiate any certificate of technology. Some functions may vary due to modifications and up-gradation of software or due to printing mistake

Welcome

Congratulations on your purchase of our phone. Your phone provides many functions which are practical for daily use, such as a MP3 player, Loud Speaker, Games & more

You can read the manual for complete knowledge about the use of the mobile handset and experience the frequently used functions, simple & smart usage. Please use the original accessories in order to achieve best results. Use of non-original components may cause damage to machinery, for which the company shall not be held responsible.

For Your Safety

Before using your handset, please read the following important information to eliminate or reduce any possibility of causing damage and personal injury.

	Do not switch your handset on when the use of wireless devices is prohibited or when the wireless device may cause interference or danger.
	Do not use your phone while driving.
	Follow relevant rules or regulations in hospitals and health care facilities. Switch your phone off near medical devices.
	Switch your phone off in aircraft. The radio signal from it may cause interference in signals of the aircraft.
	Switch your phone off near high-precision electronic devices. It may affect the performance of these devices.
	Do not attempt to disassemble your phone or its accessories. Only qualified personnel may service or repair the phone.

	Do not place your phone and its accessories in containers with strong electromagnetic field.
	Do not place magnetic storage media near your phone. Radiation from the phone may erase the information stored on them.
	Do not put your phone in a high-temperature place or use it in a place with flammable gas such as a petrol pumps.
	Observe any laws or regulations on the use of phone. Respect others' privacy and legal rights when using your phone.

Improper use will invalidate the warranty! These safety instructions also apply to original accessories.

Smartphone overview

Powering On/Off the Smartphone

Hold the End key for a while to power on the mobile phone(So it is with the Powering off phone)

1. The phone will automatically search for available networks.

Phone Lock Code

Phone code could prevent your phone from illegal use. The default phone code is 1234. Please change it to your own as soon as possible.

Notes: Please remember the code; otherwise some service expense may happen.

PIN and PUK

PIN Code

PIN code could prevent your UIM card from illegal use. When PIN is lock is on, you should enter the PIN code when powering on the handset again. The network provider offers you PIN code (four to eight digit). You should change PIN code as soon as possible for security.

PUK Code

Consecutive inputting wrong PIN code for three times can cause locking of UIM card. To Unlock, you need PUK code.

Notes: PIN code and PUK code may be offered together with the UIM card. If not, please contact your network service provider. Please change default PIN code to your own as soon as possible.

Memory Card

The Memory Card is pluggable storage cards inside the mobile phone. To insert the Memory Card, open its latch, insert the card into the card slot, and then close the latch. To remove the Memory Card, open its latch and slightly take the card out. And then close the latch.

Important password

Phone lock password is default 1234

Charging the Battery

1. Insert the lead from the charger to the socket, and connect the charger to a standard wall AC socket.
2. After the completion charging, disconnect the charger from the phone and AC socket.
- 3.

Key functions:

Key	Function Description
Call Key	Make or answer a call. Press the Call Key in standby mode to enter All Calls list.
END key	End an active or reject a call. Hold to Power On/Off. Exit from any interface to standby mode.
Left soft key	Enter main menu in standby mode. Select the correct option on a different interface
Right soft key	Enter all the contact in standby mode. In the menu interface execution returns
Navigation keys	Move the cursor up, down. In standby mode, used as hot keys to enter the designated functions. Press the up key or down key to adjust volume in conversation. Used as direction key in games.
OK key	Confirm the commands and option selected. Confirm the character chosen while character inputting.
0~9 Number keys	Input numbers or characters. Press the * Key twice to input + in standby mode. Make a speed dial call (1~9) in standby mode. Press to enter corresponding submenu.
# key	Hold the #key in standby mode to enable /disable Silent mode. Press the # key to change the text mode when edit text.
*key	Press the * key to enter symbols in text input mode.

Menu directory

Contacts

The mobile phone can store up to Contacts. The contacts store in the mobile phone and in the UIM card. After selecting a telephone

number in the contacts, select option to perform the various operations like Edit, New, Write message, Delete, Import/Export, Delete multiple & more. Search function enables you to find contacts quickly.

Message

Write message: From the main menu select “Write message” to create message. You can save your messages that you send often to “Save as draft” . While writing a message, select “Option ” to access all the messaging options like Send/Add contact info/Insert template/Save as draft/Exit

Inbox: Received messages are listed in this item.

Outbox: Sent failed messages are listed in this menu.

Sentbox: Sent messages are listed in this menu.

Drafts: Draft messages are listed in this menu.

Templates: Some common used messages preformatted in the phone. You can view, edit, delete or send them, besides you can create new templates.

Messages settings: Change the general/SMS/MMS settings; Check the information storage capacity.

Call logs

Call logs: View call log. Select Option to perform more operations accordingly.

Call timers: Check the call duration and clear the corresponding time.

Camera

Camera

1. Operation path: Main menu>Camera.
2. Phone display as a viewfinder for the objects you need to shoot, click on the button, the phone will generate photo displayed on the screen.
3. Photo preview state, you can choose whether to delete the photos.

4. If you want to browse the photos of the operation to save, click the left soft key - Photo album.

5. If you need to set the photo effects used in the camera viewfinder state path: left soft key> Effect> Normal / B & W / Blue / Green / Yellow / Red / Sepia /Negative.

Multimedia

Audio player

Play an audio file

1. Path of operation: Main menu> Multimedia> Audio.
2. Player interface on the key or the option to enter the playlist update list (need to plug the T-card, MP3 files in the My Music file)
3. Select the music track list, press the [OK key] music files start playing.

Recorder

Recorder (T card is required)

1. Path of operation: Main menu> Multimedia> Recorder.
2. If you need to turn on the recorder, the recorder interface press the [OK key] to open the recording function.
3. The state of being recorded, press the [Left key] to pause recording; press the right soft key to stop recording.
4. After the recording is finished, return to recording standby interface.
5. Select the recording folder View saved audio file

Settings

Profiles:

In order to use this phone in different scenarios, set personalized ring tones and phone tone.

1. Need to set the scene mode, press the [Left key] to open the parameter setting interface.
2. You need to set the type and settings, the setup is complete, save the set value.
3. When the phone returns profile list, select the profile.

Display Settings:

You can change the settings of wallpaper, contrast, backlight time.

Phone Settings:

Language: set the phone language.

Auto power on/off: set auto power on/off.

Date and Time:

Set the phone to the reference time: time display format date display format.

Call Settings:

Call waiting: If the call waiting function is ON, the network will alert you and the mobile phone screen will display the incoming call number if others are calling you while you are already in a conversation. If the call waiting function is OFF, the network will not alert you when others are calling you while you are already in a conversation.

Call divert: This network function enables you to forward incoming calls to another number in different condition i.e. forward always, Busy, No Reply and Default which you have specified.

Security Settings:

User can change the settings of Phone lock, PIN Lock, Privacy, Fixed dialing.

The preset password is 1234.

Restore factory:

To restore the factory settings.

My stuff

Use the file manager treatment stored files in the phone or external memory card, such as pictures, photos, music, ring tones. You can create, move, copy, file, folder.

If all the storage space is fully occupied, the phone will not be able to continue to store any files until some files are deleted.

View files

Organizer

Calendar:

You can in calendar storage time arrangements, anniversaries, appointments, memos

Calendar

1. Path of operation: Main Menu> Organizer > Calendar.
2. Choose the new date of the event in the calendar, press the [OK key] to display details.
3. Option select "Add new schedule" in the calendar entry is set to enter the event Subject, date, time, Ringtone, Repeat mode.
4. After completing the settings, press the left soft key to save the information.

Alarm:

The alarm can also be set for a specific time at a specific date loop start alarm. When the phone is set to silent or turned off, the alarm function is still available.

Set the alarm

1. Path of operation: Main Menu> Organizer > Alarm.
2. The phone supports multiple alarm settings, use the up and down navigation keys you want to set the alarm, press the [key] to enter the alarm edit page.
3. Use the up and down navigation keys to turn input alarm parameters, select "Save" and confirm to turn on the alarm.
4. Click on the "left soft key" to open or close the selected alarm.
5. When the alarm clock to remind, click the "snooze" after three minutes snooze alarm

Calculator :

The phone supports a simple calculator functions, including addition, subtraction, multiplication, and division operations. Including the decimal point, the operands and results.

Using the Calculator

1. Path of operation: Main Menu> Organizer > Calculator.
2. Simple arithmetic, the input sequence: first operand> operation symbol (addition, subtraction, multiplication and division)> second operand> equal sign.
3. For continuous operation after the results of the use of an equal sign as the first operand, to continue entering operation symbols and the second operand.

4. The calculator in accordance with the order of input operations.
The calculated results are displayed in the input area.

Browser

Internet is an application platform integrating wireless communication and Internet technology, which makes it possible for you to access to rich Internet information source and e-commerce application etc.

Open the starting page of the browser, users can enter into input URL, search, bookmarks, history and stored pages through the interfaces.

Problems and solutions

To save you time and unnecessary expense in contact before the professional service, the following simple checks.

Unable to activate the phone

- • Check for and hold the power button for at least 1 second.
- • Check whether the battery is poor contact, please remove and then reinstall retry boot.
- • Check whether the battery is exhausted, please charge.

Activate the phone information

- • Enter the phone lock code, use the automatic locking function, the password must be entered before using the phone.
- • Enter your PIN, the choice to enter the PIN each time you turn, you must enter the PIN code; (use the phone for the first time, you must enter the PIN code that came with the UIM card).
- • Enter PUK: connect three times to enter the wrong PIN code will lock up the phone, you should enter the PUK code provided by the network operator.

UIM card error

- • UIM card metal surface dirt, UIM cards with a clean cloth to wipe the metal contact points.

- • UIM card is not installed, the description of the UIM card is properly installed in accordance with the user manual.
- • UIM card is damaged, contact your network service provider.

Unable to connect to the network

- • Weak signal to a strong signal to retry.
- • Beyond the network coverage area of the network service provider.
- • UIM card is invalid, contact your network provider.

Number call can not be set aside

- • Please confirm whether pressing the dial key after dialing.
- • Please confirm whether arrears banned call.
- • Please make sure the UIM is valid.
- • Please confirm whether the call barring function.

Call quality is poor

- • Please check whether to adjust the volume inappropriate.
- • Use of mobile phones in poor reception areas, such as high-rise near or basement, radio waves can not be effectively communicated.
- • The use of mobile phones in call-intensive period, as indicated in the commuting time line congestion caused not call.

Contacts can not call you

- • Make sure the phone is switched on and connected to the network.
- • Please confirm whether due to arrears incoming banned.
- • Please confirm the UIM card is valid.

Contacts can not hear you

- • Make sure that the microphone is turned on.
- • Keep the phone the lower part of the microphone close to your mouth.

Standby time is short

- • Standby time and the network system is set, and may be in a poor reception region. When no signal is received, the

phone will continue to launch in order to find the base station, consume a lot of battery power, resulting in shorter standby time. Please move to signal strong or temporarily turn off the phone.

- • Need to replace the battery, replace the batteries with new ones.

Can not be charged

- • Poor contact, check if the plug is connected.
- • The filthy accumulation, with a soft clean cloth to wipe the phone and battery wiring port.
- • Charge lower than 0 °C or above 45 °C environment, change the charging environment.
- • Battery or charger is damaged and need to be replaced.

If the above instructions do not help you resolve the problem, please record the model and serial number of your phone, authorization or insurance information, as well as issues clear description, then contact the local service provider.

ROHS Directive Description

Various parts of the phone contains toxic and hazardous substances or elements Description

Part Names	Lead Pb	Cd Cd	Mercury Hg	Hexavalent chromium Cr6 +	Polybrominated biphenyls (PBBs)	Polybrominated biphenyl ethers PBDEs
Motherboard	○	○	○	○	○	○
Case	○	○	○	○	○	○
Assembly	○	○	○	○	○	○
Headset	○	○	○	○	○	○
Data lines	○	○	○	○	○	○
Charger	○	○	○	○	○	○

Battery	○	○	○	○	○	○
Package	○	○	○	○	○	○

Note: SJ/T11363-2006 standard limit requirement: Cadmium C d $\leq 100\text{ppm}$; lead Pb, mercury Hg, hexavalent chromium Cr6 +, polybrominated biphenyls (PBBs) and polybrominated diphenyl ethers of PBDEs $\leq 1000\text{ ppm}$.

1.○: table indicates that the content of this toxic or hazardous substance in all homogeneous materials of the part below the limit requirement in SJ/T11363-2006 standard.

2. Part of the components the lead exceeded belongs technically have yet to find a substitute can not be replaced, in line with the EU RoHS Directive exemption clause.

This product above components of environmental protection useful life of 20 years. In the case of use in accordance with the conditions of use of the product, from the date of production, the signs of life of toxic and hazardous substances or elements contained in the product does not cause serious pollution to the environment or to persons, serious damage to property.

FCC Warning

This device complies with part 15 of the FCC Rules. Operation is subject to the condition that this device does not cause harmful interference.

Any Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- ▶ -Reorient or relocate the receiving antenna.
- ▶ -Increase the separation between the equipment and receiver.
- ▶ -Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- ▶ -Consult the dealer or an experienced radio/TV technician for help.

Specific Absorption Rate (SAR) information:

This Smartphone meets the government's requirements for exposure to radio waves. The guidelines are based on standards that were developed by independent scientific organizations through periodic and thorough evaluation of scientific studies. The standards include a substantial safety margin designed to assure the safety of all persons regardless of age or health.

FCC RF Exposure Information and Statement

The SAR limit of USA (FCC) is 1.6 W/kg averaged over one gram of tissue. Device types: X4U (FCC ID: 2AGAK-X4U) has also been tested against this SAR limit. The highest SAR value reported under this standard during product certification for

use at the ear is 0.655W/kg and when properly worn on the body is 0.726W/kg. This device was tested for typical body-worn operations with the back of the handset kept 0mm from the body. To maintain compliance with FCC RF exposure requirements, use accessories that maintain a 10mm separation distance between the user's body and the back of the handset. The use of belt clips, holsters and similar accessories should not contain metallic components in its assembly. The use of accessories that do not satisfy these requirements may not comply with FCC RF exposure requirements, and should be avoided.

Body-worn Operation

This device was tested for typical body-worn operations. To comply with RF exposure requirements, a minimum separation distance of 10mm must be maintained between the user's body and the handset, including the antenna. Third-party belt-clips, holsters, and similar accessories used by this device should not contain any metallic components. Body-worn accessories that do not meet these requirements may not comply with RF exposure requirements and should be avoided. Use only the supplied or an approved antenna.