

warnings (e-Safety Guide)

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[⚠️ WARNING] Meta Ray-Ban Display Safety Guide

Reading and using this Safety Guide

To help you use this guide, we provide helpful boxes that you should also carefully read as part of these warnings:

- Definitions boxes for some keywords are marked with this symbol (📖).
- Information boxes provide additional information, marked with this symbol (ℹ️).

Other related sections to the warning you are reading are linked. You should also review the linked section.

[⚠️ WARNING] To reduce risk of personal injury, discomfort or property damage, please ensure that each user of your Meta Ray-Ban Display (the “Product”) carefully reads all warnings and instructions before use.

[⚠️ WARNING] Features and available accessories for your Product may change. Visit [meta.com/safety/warnings](#) for the most current information.

ℹ️ In addition to the most updated versions of warnings, this site provides an index and an accessible version with screen reader compatibility and in text that can be enlarged.

[⚠️ WARNING] Always read and follow all warnings and instructions provided with any apps, content, or accessories that you use with your Product. Failure to do so may result in personal injury or property damage.

[⚠️ WARNING] Your Product may not work reliably under all conditions, including when outside factors like wireless connectivity are compromised. It should not be used for critical or life-saving activities.

📖 Your **Product** includes the Meta Ray-Ban Display glasses, and authorized charging case, charging cable, apps, and accessories.

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Not for everyone—children and pre-existing conditions

Children's use

[⚠ WARNING] Not recommended for use by younger or smaller-sized children or if the Product does not fit properly. Not a toy. Injuries and negative effects, including eye strain, may result from children's use. Adults should make sure children who use the Product follow these warnings and instructions.

Pre-existing medical conditions

[⚠ WARNING] **Seizure risk.** Content on the display may include flashes of light or patterns that may trigger seizures or other symptoms. Immediately stop use and seek medical assistance if you

experience severe dizziness, seizures, eye or muscle twitching, or black out while using the Product. Consult a doctor before use if you previously have had a seizure, loss of awareness or other symptoms linked to an epileptic condition.

[i] Seizures. Some people (about 1 in 4,000) may experience severe dizziness, seizures, eye or muscle twitching, or blackouts triggered by light flashes or patterns. These symptoms may occur while watching TV, playing video games, or experiencing AR content, even if they have never had a seizure or blackout before or have no history of seizures or epilepsy. These symptoms are more common in children and young people.

Prescription Lenses

Prescription lenses. To avoid discomfort, injury or property damage, only the prescribed user should use the Product if it contains prescription lenses. Ensure your prescription is correct and do not use if vision is not clear.

Interference with medical devices and restrictions in certain places

[⚠ WARNING] Magnetic components. The Product contains magnets and components that emit magnetic/electromagnetic fields which could affect the operation of nearby electronics and medical devices, including cardiac pacemakers, hearing aids and defibrillators. If you have a pacemaker, hearing aid or other implanted medical device:

- Maintain a safe distance between the medical device and the Product.
- Consult a doctor or the manufacturer of your medical device before using the Product.
- Stop using the Product if you observe interference with your medical device.

Follow restrictions and instructions provided in certain places to limit or avoid use of radio-electronic devices (for example, in hospitals, on airplanes, or at gas stations).

[FRANCE–FRENCH ONLY, DO NOT USE IN OTHER SWG VERSIONS:

- **Keep radio-electronic equipment away from the stomachs of pregnant women and the abdomens of adolescents.** Children and teenagers should use radio-electronic equipment sparingly.
- Use radio-electronic equipment in good reception conditions to reduce the amount of radiation received.]

Unsafe use

Distraction and potentially hazardous activities

[⚠ WARNING] Using the Product during some activities may create safety hazards. You must take precautions to reduce or eliminate hazards before use. Potentially hazardous activities include those requiring:

- full, unobstructed or undistorted vision or focused attention or

- coordinated physical movement, such as operating a moving vehicle or bicycle or handling dangerous materials or objects.

Using the Product may increase the time it takes to react to hazards or limit your view of them.

Only use the Product where and when you can safely do so. Carefully consider whether using the Product will impair your response to hazards.

- Use caution when operating a moving vehicle, such as a car or bicycle, while using the Product, and keep your focus on operating the vehicle. Follow all local laws and requirements.
- Images or content shown on the Product's display may interfere with visibility. To minimize distraction and maintain unobstructed vision:
 - Take off the Product
 - Turn off electronic functionalities of the Product or
 - Activate audio only mode or turn on driving distraction feature.>>
meta.com/HN/modes
- Be aware that mistaken activations of the Product can occur unintentionally, causing distraction.
- Always pay attention to your surroundings, including signs and obstacles, especially in situations involving traffic, stairs or uneven terrain.
- Do not use the Product when your mental or physical state is impaired as it may increase your susceptibility to adverse symptoms, negatively affect your motion and balance, and increase the likelihood of being distracted.

Content and apps

Content and apps may be available for use on the Product. Use caution when interacting with content and apps. See >> **Distraction and potentially hazardous activities.**

- **Walking navigation** - Maps, directions, or location-based information available through the Product may be unavailable, inaccurate, or incomplete. Compare the information provided on the Product to your surroundings and defer to posted signs and directions where information on the Product and your surroundings are not aligned. Follow all applicable traffic laws and signs. Exercise your independent judgment and apply common sense. Use walking navigation functionality for its intended purpose only.

Safety glasses/protection against mechanical impact

The Product must not be used as safety glasses or protection against mechanical impact. Do not wear the Product while performing activities with increased risk of impact or falls. Do not use it to look directly at the sun or for protection from artificial UV sources (for example, tanning beds).

Sunglass Lenses

[⚠ **WARNING**] The Product does not block all UV rays.

How to use the Product as sunglasses. Type of filter: a number and a letter can be found on the Product packaging or on the barcode sticker or as last 2 characters on the temples of the glasses where the model number is. The number indicates the category of the filter (protection against sun glare 0=Very Limited, 1=Limited, 2=Good, 3=High, 4=Very High). Please see the table below. The letter indicates the type of filter (F=Photochromic). For photochromic lenses (F), if there is just one number, this refers to the lenses' category in bright light conditions, the category being one lower in low light. If there are two numbers, these refer to the category of the lenses in bright light and low light conditions respectively.

0	1	2	3	4	
					
$tV \geq 80\%$	$43\% < tV \leq 80\%$	$18\% < tV \leq 43\%$	$8\% < tV \leq 18\%$	$3\% < tV \leq 8\%$	

Flying restrictions

Check applicable aviation security restrictions on personal electronics before flying with the Product. The Product contains lithium-ion batteries and should not be placed in checked-in luggage

Discomfort, skin irritation and other symptoms

[⚠ WARNING] Stop using the Product if you feel discomfort or other symptoms during or after use. Don't resume until you have fully recovered from discomfort or other symptoms.

- If you experience ongoing symptoms such as eye strain or headaches while or after using the Product, stop use and do not resume until fully recovered.
- Check fit and cleanliness as symptoms may resolve after adjusting or cleaning. Pre-existing conditions such as acne, rosacea, and melasma may appear or worsen with use.
 - Some temporary changes such as color change (redness or darkening) or indentation are normal when they resolve quickly.
- Extended use without adequate breaks may increase risk of discomfort, injury, adverse effects. Remove the Product and stop use if you feel discomfort and don't use again until discomfort is gone.
- If discomfort or other symptoms continue for a prolonged period or are serious after you stop use, seek medical assistance and don't resume using the Product until they say it's okay.

[i] Examples of discomfort or other symptoms that may prompt you to stop or not

resume use include:

- Discomfort or pain, particularly on the head, nose, eyes or ears
- Seizures, loss of awareness or involuntary movements
- Motion sickness, dizziness, impaired balance or impaired hand-eye coordination; unusual sweating; increased salivation; nausea; feeling faint or lightheaded
- Eye strain, eye or muscle twitching, altered, blurred, or double vision or other visual abnormalities
- Pressure or chafing, itching or irritation, lasting changes in skin appearance, swelling or unusual hair loss, or other skin discomfort

Getting the right fit

[⚠ WARNING] To reduce risk of discomfort, the Product should fit properly. Use the size guide and fit guide available when you purchase your Product on meta.com/ai-glasses to help find the right frame size and fit. With proper fit, the Product should feel comfortable and balanced, without significant pressure in any one area. The Product should be sitting securely on your nose, and the frame or lenses should not be resting on your cheek. Do not bend the front frame or temple arms to attempt to adjust fit as they may become damaged and overheat.

Modifications and unauthorized hardware/software

[⚠ WARNING] Unauthorized hardware and software or accessories: The Product is not designed for use with any unauthorized device, accessory, software or apps. Use with any of these or modifying or hacking the Product, software or apps may result in injury to you or others, discomfort, property damage, performance issues or damage to the Product that your warranty may not cover.

[i] Accessories and replacement parts. The Meta Store offers branded accessories/replacement parts and also authorizes accessories/replacement parts for your Product.

- To find out how to identify whether an accessory/replacement part is authorized for use with your Product, visit meta.com/help/quest/authorizedparts.

Care and handling

[⚠ WARNING] Don't use the Product if any part of it is broken or damaged. Contact Meta Support for assistance at meta.com/help/quest.

Rough handling

- Don't heat or bend the front frame or temples as they may become damaged and overheat.
- Don't drop, disassemble, crush, bend, deform, puncture, shred, or put a high degree of pressure on the Product as this can damage the Product and lead to injury or damage.

- Rough handling or improper storage could lead to fractures in the frames, lenses or the sensitive electronic parts in the Product, which could pose a risk of injury or overheating.
- To avoid damage, keep the Product away from pets and take care when cleaning the lenses.

Temperature

[⚠ WARNING] Check the temperature of the Product periodically to prevent burns or discomfort.
[ICON15_Heat]

[i] The Product complies with applicable limits for industry surface temperature standards. The Product may feel warm at times. This is normal while in use or while charging. See >> **System alerts**

- **Prolonged skin contact with a hot surface on the Product may produce skin discomfort, redness or low-temperature burns. If the Product feels hot to the touch or is uncomfortably warm, stop using or charging and allow to cool down.**
 - If you have any special medical or physical conditions that impair the ability to detect heat against your skin, take special care when using the Product or charging with the power adapter. Follow any thermal warning or advisory that may appear on your Product's screen. See >> **System Alerts**
- Do not place the Product in areas that may get very hot, **such as in a car in high temperatures**. Excessive heating can damage the Product and could cause the batteries to explode. Do not dry a wet or damp Product with an appliance or heat source such as a microwave oven, hair dryer, iron or radiator.
- Store the Product in its case, in a clean, dry, temperature controlled environment. Keep in the pouch or in a hard case in a dry place at a temperature between -10°C (14°F) and +35°C (95°F).

Liquids

- The glasses are not designed to resist submersion or extended exposure to water or other liquids. In case of water exposure, dry them thoroughly and clear the charging areas of residue or other debris.
- Keep the charging case away from liquids. It is not water resistant and exposure to liquids could damage the charging case or other property and lead to injury.

Check the Product regularly, including charging points

- Regularly inspect the Product for damage—including the following parts—and do not use if you see or suspect damage to:
 - The glasses (including lenses and frame)
 - Electronic parts (including charging contacts and points)
 - Charging case
 - Charging cable and adapter
 - Other accessories, whether originally included with your Product or otherwise
- **[⚠ WARNING]** To avoid overheating, keep the Product's electrical charging points clean, dry and free of debris. See >> **Cleaning**
- Regularly check these charging points to ensure that they do not show signs of corrosion or damage. Stop use and contact Meta Support if corrosion/damage is visible or suspected.

Cleaning

- Keep all parts of the Product clean, cleaning regularly.
- To clean the Product use a dampened cloth and mild soap avoiding all types of solvents or alcohol. Do not use dirty or abrasive cloths which could alter the features of the lenses. >> meta.com/HN/cleaning
 - Improper cleaning can damage the Product and may impair its operation, increasing the risk of injury or property damage.

Explosive atmospheres

- Charging/using the Product in any area with a potentially explosive atmosphere may be hazardous. Examples are areas where high levels of flammable chemicals, vapors, or particles (such as dust, grain, or metal powders) may be present. Additionally, exposing the Product to concentrations of evaporating liquified gasses like helium may damage or impair functionality. Obey all signs and instructions.

Repairs

- Do not attempt to repair any part of the Product yourself. Contact Meta Support for assistance.

Demagnetization

- Do not place credit cards, keycards, hotel cards and parking cards directly on top or near the Product magnets located in the charging case.

System alerts

[ **WARNING**] Take immediate action if prompted by the following system alerts:

- [**ICON16_Overheat**] **Overheating alert.** Audible and visual alerts may indicate the Product is overheating. Immediately remove the Product and let it cool down before continuing use.

Batteries, charging and electric shock

 **WARNING]** The Product contains rechargeable lithium-ion batteries. Charge only in accordance with these warnings and provided instructions. Use of a damaged Product or improper use of a power adapter may cause a fire, explosion, battery leakage, overheating or other hazard and result in serious injury or property damage. Do not charge or use the Product if you know or suspect that any part of it is damaged. See >> **Care and handling**

If battery fluid is leaking, do not allow the liquid to contact your skin or eyes. If contact occurs, wash the affected area with large amounts of water and seek medical assistance.

- Do not attempt to charge or use the Product if damaged, does not turn on after attempted charging, if it gets abnormally warm when used or charged, or if the battery compartments are swollen, leaking liquid or smoking.
 - Don't place any part of the Product under a pillow, blanket, clothing, or part of your body while in use or charging. Always ensure that the Product and power adapter

have adequate ventilation and airflow while in use or charging. Covering the Product with materials that significantly affect air flow may affect performance or lead to injury or property damage.

- Only charge your Product indoors. Always plug the power adapter directly into a power outlet to reduce the possibility of heat-related injury or damage. Daisy chaining extension cords, which is connecting one extension cord to another, is generally considered unsafe and not recommended because it can lead to overloading circuits, voltage drop, and potential fire hazards.
- **[⚠ WARNING]** To reduce risk of electric shock:
 - Do not modify or open any of the Product components or expose it or any component to water/fluid. See >> **Care and handling**; >> **Liquids**
 - Do not charge the Product if any part of the authorized cable or power adapter is torn, any wires are exposed, debris is present, or the battery compartments are damaged.
 - Do not insert any metal, conductive materials, or any foreign objects into the charging points or charging case.
 - Only use authorized charging case, cables, and power adapters with the Product.
 - **[⚠ WARNING]** Use of a USB-C cable or adapter that is not certified to support the USB Power Delivery (USB-PD) specification—or that provides excess charge that violates the Product specifications—may damage the Product, lead to injury or impair the Product's operation.
- Do not tamper with [or attempt to open or modify] the battery.
- Contact Meta Support if you need battery or power management support for the Product. See >> **Care and handling**
- Do not use external battery packs or power sources other than those authorized by Meta. See >> **Unauthorized hardware and software or accessories**
- Do not dispose of the Product in a fire or incinerator, as the batteries may explode when overheated. Do not store with or dispose in general waste.

Hearing loss

[⚠ WARNING] Do not use high volume levels for prolonged periods to prevent possible permanent hearing damage. Younger children may be more susceptible to hearing damage associated with using the Product at loud levels. See >> **System Alerts**[ICON17_Audio]

LED

[ICON19_LED Triangle]

The Product is an Exempt Group LED Product. Do not attempt to disassemble the Product. Attempting modifications to the Product or LEDs may result in hazardous radiation exposure. See >>

Regulatory and Compliance Information

Operation in the band 5150-5250 MHz and 5.925-7.125 GHz is only for indoor use to reduce the potential for harmful interference to co-channel mobile satellite systems. Product shall not be used for control of or communications with unmanned aircraft systems.

Operation on oil platforms, automobiles, trains, maritime vessels and aircraft shall be prohibited except for on large aircraft flying above 3,048 m (10,000 ft).

l'exploitation sur les plates-formes pétrolières, les automobiles, les trains, les navires maritimes et les aéronefs doit être interdite, sauf à bord des gros aéronefs volant au-dessus de 3 048 m (10 000 pieds)
