This device complies with the relevant RF radiation exposure limit set forth for an uncontrolled environment.

This device must be installed and operated with the minimum distance 20cm between the radiator and your body.

This device must be not co-located or operating in conjunction with any other antenna or transmitter.

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STARRY™ STATION

Important Product Information Guide

Model S00111
FCC ID: 2AGZ3S00111

Disposal and Recycling Information
This symbol indicates that your product must be disposed of properly according to local laws and regulations. When your product reaches its end of life, contact Starry or your local authorities to learn about recycling options.

Software License Agreement

Use of Starry Station constitutes acceptance of the Starry and third-party software license terms found at: www.starry.com/legal/eula

Starry One-Year Limited Warranty Summary

Starry warrants the included hardware product and accessories against defects in materials and workmanship under normal use for one year from the date of original retail purchase by the original end-user. Starry does not warrant against normal wear and tear, nor damage caused by accident or abuse. To obtain service call Starry Customer Service—available service options dependent on country in which service is requested and may be restricted to original country of sale. Call

- The physiological effects of chemical substances used in or with this equipment have not been investigated.

Placing, using, and storing your Starry Station

- Your Starry Station should be placed on surface that allows the pad on the bottom to grip the mounting surface. The mounting surface must be firm, such as a tabletop, countertop or shelf.
- Do not cover your Starry Station with anything at anytime, regardless of whether it is currently operating or not operating. It must be in free space and uncovered at all times.
- Do not place your Starry Station in direct sunlight or expose the unit to heat sources at any time.
- WARNING: To reduce the chance of electric shock or injury, do not use Starry Station in or near water or wet locations. Do not expose your Starry Station at anytime to water, moisture or dampness. Keep your Starry Station away from drinks, bathrooms, sinks, open windows and so on.

Caution: Changes or modifications not expressly approved by the manufacturer void the user's authority to operate the equipment.

This product has demonstrated EMC compliance under conditions that included the use of compliant peripheral devices and shielded cables (including Ethernet network cables) between system components. It is important that you use compliant peripheral devices and shielded cables between system components to reduce the possibility of causing interference to radios, television sets, and other electronic devices.

Responsible party
(contact for FCC matters only):
Starry, Inc.
Corporate Compliance
P.O. Box 52226
Boston, MA 02205

Wireless Radio Use
This device is restricted to indoor use when operating in the 5.15 to 5.25 GHz frequency band.
Cet appareil doit être utilisé à l'intérieur.

- Do not disassemble the unit at any time. You can run the risk of electric shock and voiding the limited warranty. Contact Starry Customer Support with any questions.

Contact Starry Customer Support for any questions as follows:
support@starry.com

Service + Support

Maintenance and Cleaning Instructions
Periodically wipe your Starry Station with a dry, non-abrasive cloth. To clean the display screen, use a dry, non-abrasive, microfiber cloth. Gently wipe the screen until any surface blemishes, dirt, or oils have been removed.

Servicing Your Starry Station
Your Starry Station does not have any parts that should be serviced by you, the user. In the event that you require service, please contact Starry Customer Support.

Starry Support
You can reach Starry Customer Support at support@starry.com or explore our support resources at www.starry.com/support.

This Important Product Information Guide contains safety, handling, regulatory, and software license information, as well as the limited warranty for your Starry Station. Keep this booklet for your future reference.

WARNING: Failure to follow these safety instructions could result in fire, electric shock, or other injury or damage to Starry Station or other property. Read all safety information below before using Starry Station.

Important Safety and Handling Information

Using your Starry Station

- Use of the equipment, including related precautions, is intended to be in accordance with the manufacturer's instructions.
- Use the power cable that came with your Starry Station. If power cable shows evidence of wear, do not use the cable and contact Starry Customer Support.
- Do not use a Starry Station if it is damaged, such as one with a cracked screen, as it may cause injury.

charges and international shipping charges may apply depending on location. Subject to the full terms and detailed information on obtaining service available at www.starry.com/legal/warranty and www.starry.com/support, if you submit a valid claim under this warranty, your exclusive remedy and Starry's exclusive liability under this limited warranty will be for Starry to either (1) repair the product with new or refurbished parts; (2) replace the product with a commercially reasonable equivalent new or refurbished product; (3) refund the actual out-of-pocket cost paid for the product less any rebates and discounts. Warranty benefits are in addition to rights provided under local consumer laws. You may be required to furnish proof of purchase details when making a claim under this warranty. support, if you submit a valid claim under this warranty, Starry will either repair, replace, or refund your Starry Station at its own discretion. Warranty benefits are in addition to rights provided under local consumer laws. You may be required to furnish proof of purchase details when making a claim under this warranty.

- Do not expose your Starry Station to extreme temperatures.
    - » Operating Temperature: 0 to 40 degrees C (32 - 104 degrees F)
    - » Storage Temperature: -10 to 50 degrees C (14 - 122 degrees F)
    - » Relative Humidity: 20 - 80%, non-condensing

Handling your Starry Station

- Do not lift your Starry Station by any cables attached to it.
- While handling Starry Station, make sure to cradle Starry Station, using at least one hand under the base of the unit, preferably with your second hand holding both top sides of the unit.
- Be careful not to drop your Starry Station while transporting it.
- If your Starry Station falls from mounting surface or falls while you are handling it, a person may be injured if the unit impacts part of the body. Handle very carefully.
- Do not block the air vents or insert any items into air vents at anytime.

Exposure to Radio Frequency Energy

The radiated output power of the wireless technology is below the FCC radio frequency exposure limits. Nevertheless, it is advised to use the wireless equipment in such a manner that the potential for human contact during normal operation is minimized.

The radiated output power is below the Industry Canada (IC) radio frequency limits.

Canadian Compliance Statement

This device complies with Industry Canada license-exempt RSS standard(s). Operation is subject to the following two conditions: (1) this device may not cause interference, and (2) this device must accept any interference, including interference that may cause undesired operation of the device.

Cet appareil est conforme aux normes CNR exemptes de licence d'Industrie Canada. Le fonctionnement est soumis aux deux conditions suivantes : (1) cet appareil ne doit pas provoquer d'interférences et (2) cet appareil doit accepter toute interférence, y compris celles susceptibles de provoquer un fonctionnement non souhaité de l'appareil.

Certification + Regulatory Information

FCC Compliance Statement

This device complies with part 15 of the FCC rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation. See instructions if interference to radio or television reception is suspected.

Radio and Television Interference

This computer equipment generates, uses, and can radiate radio-frequency energy. If it is not installed and used properly—that is, in strict accordance with Starry's instructions—it may cause interference with radio and television reception.

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarante that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and reciever.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

If necessary, consult Starry. See the service and support information that came with your Starry product. Or consult an experienced radio/television technician for additional suggestions.