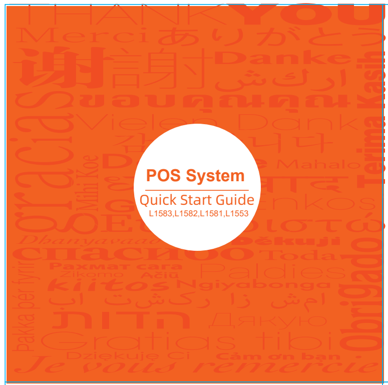
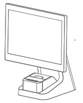


# POS System

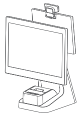
## Quick Start Guide

L1583,L1582,L1581,L1553

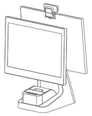
## Three Configuration Option



15.6” Touch Screen



15.6” Touch Screen
+ 10.1” Customer Screen
+
Facial Recognition Camera
(optional)



15.6” Touch Screen
+ 15.6” Customer Screen
+
Facial Recognition Camera
(optional)

The camera is optional.

## Easy Setup

Get the device ready for use in a few steps.

❶ Press the power button to turn on the screen and enter into the boot interface, then operate following the onscreen instructions.
Two network modes can be selected for this device.

❷ Wi-Fi Setting

- Click the button [Setting], and enable WLAN to enter into the interface for Wi-Fi searching.Wait for the available Wi-Fi list;
- Click the Wi-Fi to be connected, and a password is required if you want to connect to an encrypted network.

❸ LAN Setting

### How to Download/Use Apps

With network connection, you can download and install apps you need from the App Store.

### List of System Preset Software

- App Store · Instruction · Pos Steward · Feedback · Remote Assistance
- Gallery · Downloads · Calculator · System Update · ShopCenter

Note: the preset software list is subject to change due to software update.

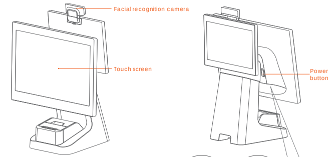
For more help, please refer to the Instruction App in the device.

## Package Items List

☑ Smart terminal × 1
☑ Quick start guide × 1
☑ Power adapter × 1
☑ Printing paper roll × 1

## Product Overview

“Take the facial recognition version as an example”



### Power button

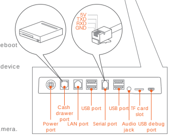
Press the button to boot up the device when it is off;
Press and hold the button for 2-3 seconds to power off or reboot the device when it is on;
Press and hold the button for 11 seconds to power off the device when it crashes.

### Touch Screen

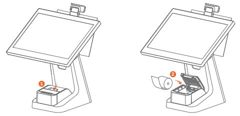
A touch screen for operators to use.

### Facial Recognition Camer

Three options: monocular/binocular/3D structured light camera.



## Device Installation



### ❶ Open the printer cover

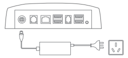
As shown in the figure, press the button at the bottom left corner to pop open the printer cover.

### ❷ Install the printing pape

Load the 58mm thermal paper and pull out a section outside the cutter, then close the cover.

### ❸ Connect the power cable

Connect the power adapter to the power port on the back of the display.
Plug the other end of the power adapter into the mains socket.



## Troubleshooting

| Troubles | Solutions |
|---|---|
| Device crashes | · Press and hold the power button for 11 seconds to power off the device, then press to reboot. |
| The printer doesn’t work | · Check whether the printer cover is closed properly;<br>· Check whether there is a paper jam. |
| The printer prints blank pages | · Check whether the paper roll is placed reversely;<br>· Check whether the 58mm thermal printing paper roll is used. |
| Blurry printouts | · Check whether the thermal head is dirty. If it is dirty, please wipe it with a cotton swab dipped in absolute alcohol;<br>· Replace the thermal paper with guaranteed quality to avoid blurry printouts caused by paper. |
| The paper does not come out | · Check whether there is a paper jam. Open the cover, check the paper feeding channel and clear the paper jam if there is one. |

Note:
When cleaning the thermal head or paper feeding rubber roller, do not scratch the thermal head and rubber roller with hard objects (such as tweezers);
In order to improve the service life, it is recommended to clean the thermal head and rubber roller every month. When cleaning, please use a cotton swab dipped in absolute alcohol to gently wipe the thermal head.

For more information, please visit: www.sunmi.com or call at: 400-6666-509.

## FCC compliance statement

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation.This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:
—Reorient or relocate the receiving antenna.
—Increase the separation between the equipment and receiver.
—Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
—Consult the dealer or an experienced radio/TV technician for help.

Caution: The user is cautioned that changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

## Attentions

### Safety Warnings

· Please insert the AC plug into the AC socket corresponding to the input marked on the power adapter;

· Please use the device within the temperature range of 0 °C ~ 40 °C, and store the device and accessories within the range of - 20 °C ~ 60 °C;

· It is strictly prohibited to use the device in places with any potentially explosive gas;

· Non-professional personnel shall not open the power adapter at will to avoid danger;

· This is a class B product. In a domestic environment, this product may cause radio interference, in which case the user may be required to take appropriate measures.

· Battery replacement:
1. There is a risk of explosion if the battery of the wrong model is used!

2.The replaced old battery should be handed over to the maintenance personnel for disposal. Do not throw it into the fire!

### Important Safety Instructions

· Do not install or use the device during lightning storms to avoid the potential risks of lightning shock;

· Cut off the power immediately when you find a suspicious smell, overheating or smoke!

### Suggestions

· Do not use the device near water or in a damp environment to prevent liquid from getting inside the device;

· Do not use the device in extremely cold and hot environment, such as near fire source or lit cigarettes;

· Do not drop, throw or bend the device;

· Use the device in a clean and dust-free environment to prevent small items from falling into the device;

· Do not use the device near medical facilities without permission.

### Declaration

The Company does not assume responsibilities for the following actions:

· Damages caused by use and maintenance without complying with the conditions specified in this guide;

· Damages or problems caused by optional items or consumables that are not the initial products or approved products of the Company.

· Modification or changing of the product without the permission of our company is not allowed;

· The operating system of this product supports official system updates. If users use a third-party ROM system to update the device or modify the system files by cracking, it may lead to system instability and may bring safety risks and threats.

### Disclaimer

Due to the update of the product, some details of this document may be inconsistent with the product, and the actual product shall prevail. Our company reserves the right to interpret this guide as well as amend it without prior notice.

## ISED Canada compliance statements

This device complies with ISED Canada licence-exempt RSS standard(s). Operation is subject to the following two conditions: (1) this device may not cause interference, and (2) this device must accept any interference, including interference that may cause undesired operation of the device.

Le présent appareil est conforme aux CNR d'ISDE Canada applicables aux appareils radio exempts de licence. L'exploitation est autorisée aux deux conditions suivantes:(1) L'appareil ne doit pas produire de brouillage, et (2) L'appareil doit accepter tout brouillage radioélectrique subi, même si le brouillage est susceptible d'en compromettre le fonctionnement.

## EU regulatory conformance

Hereby, Shanghai Sunmi Technology Co., Ltd. declares that this device is in compliance with the essential requirements and other relevant provisions of Radio Equipment Directive 2014/53/EU.The full text of the EU declaration of conformity is available at the following internet address: https://developer.sunmi.com/docs/read/en-US/maaeghjk480.

### INFORMATION ABOUT THE SOFTWARE

The description of accessories and components, including software, which allow the radio equipment to operate as intended, can be obtained in the full text of the EU declaration of conformity at the following internet address: https://developer.sunmi.com/docs/read/en-US/maaeghjk480.

CE EU Representative :SUNMI France SAS
186,avenue Thiers,69006 Lyon,France

This symbol means that it is forbidden to dispose the product of with normal household waste. At the end of the product life cycle, waste equipment should be taken to designated collection points, returned to the distributor when purchasing a new product, or contact your local authority representative for detailed information on WEEE recycling.

### FCC Radiation Exposure Statement:

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment .This equipment should be installed and operated with minimum distance 20cm between the radiator& your body.

Manufacturer: Shanghai Sunmi Technology Co., Ltd.
Address: Room 505, Building 7, KIC, 388 Songhu Road, Yangpu District, Shanghai, PR China.

M05054243