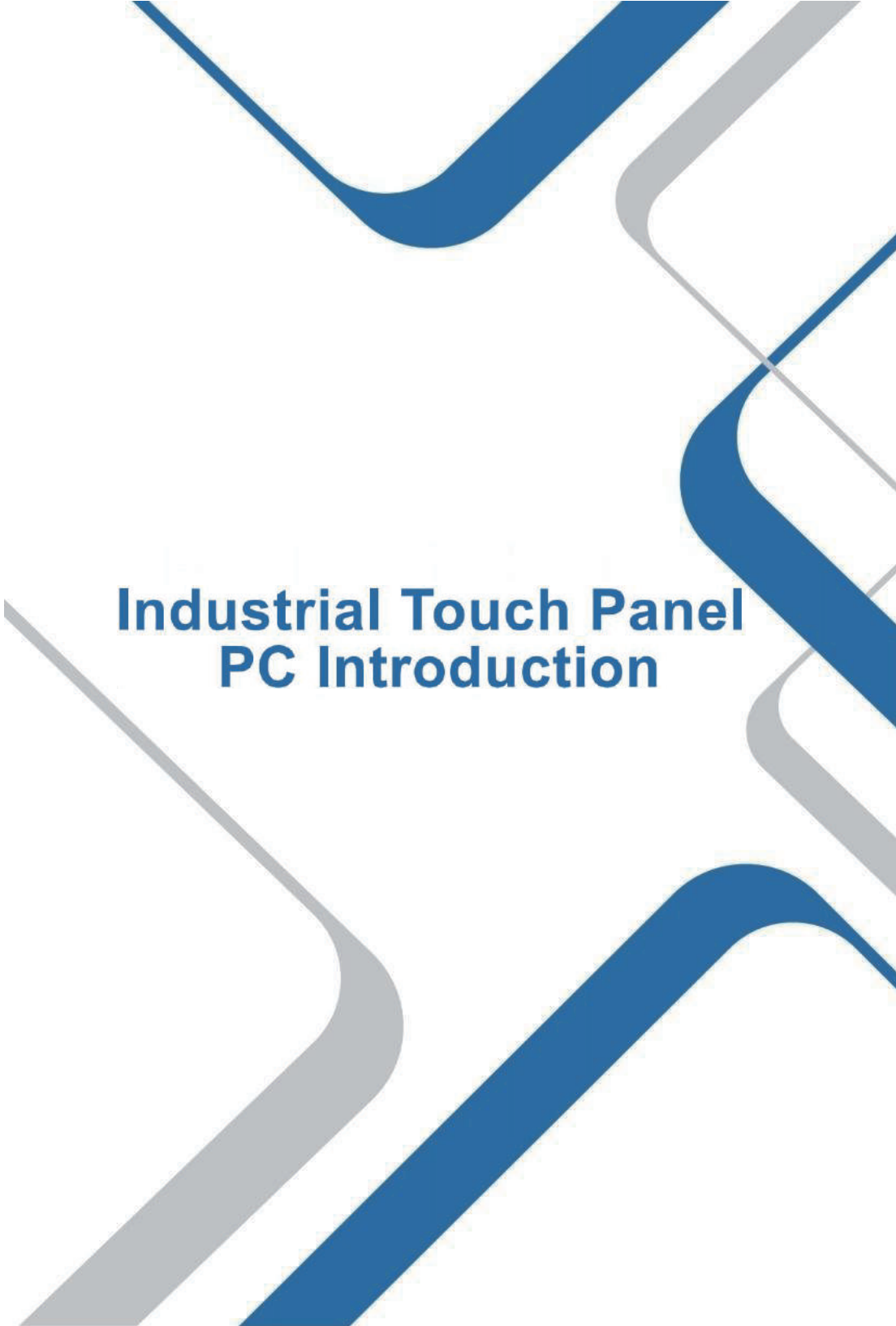


The background features several thick, stylized geometric shapes in blue and grey. These shapes are composed of straight lines and rounded corners, creating a modern, industrial aesthetic. They are arranged in a way that suggests movement and connectivity, with some shapes overlapping others.

Industrial Touch Panel PC Introduction

Instruction

Except for the accessories listed as part of the product configuration, the contents of this manual do not represent a commitment by our company.

Our company reserves the right to make changes to this manual without prior notice. We shall not be liable for any direct, indirect, intentional, or unintentional damage or hazards resulting from improper installation or use.

Before ordering the product, please consult your dealer to ensure that the product's performance meets your requirements. All trademarks mentioned in this manual are the property of their respective manufacturers.

The content of this manual is protected by copyright. All rights reserved. No part of this manual may be reproduced in any form or by any means, mechanical, electronic, or otherwise, without prior written permission.



Introduction

Respected users:

First of all, thanks for purchasing our products, so that we have the opportunity to provide you our best service. In order to make our service more satisfying, please read this instruction and keep it carefully. Thanks.

Product Introduction

The touch screen Industrial all in one PC which we research and design has professional modular structure, powerful function scalability and user-friendly design. Embedded, wall mounting, desk top and other installation is available. Aspect Ratio 4:3 square screen and 16:9 widescreen is optional. Customized function like keyboard, scanners and card reader can be added additional to meet the increasingly diverse needs of various industries.

Main characteristic:

1. The product is an all-in-one machine ,integrated the mainboard, LCD display and touch screen which has good stability.
2. Popular touch function is applied which will simplify the work and make it more convenient and faster, more humanized.
3. The size is small ,the installation and maintain is easy.
4. Low power consumption mainboard is applied which has low power consumption , low noise and stable performance.
5. Appearance is beautiful and application is widely.

Features

1. All-in-one design integrating industrial host, display, and touchscreen, offering stable performance and convenient operation.
2. Supports Windows or Android systems, with a wide range of applications to choose from.
3. Supports multiple touch gestures, combined with optimised algorithms for rapid response, and offers capacitive and resistive touch options.
4. Features a self-developed low-power, high-performance industrial motherboard, ensuring stable and reliable quality.



5. Rich interfaces and customizable expansion options to fully meet the diverse needs of industrial control applications.
6. Widely applied in smart factories, smart healthcare, Industry 4.0, digital factories, and IoT fields.

Accessories

Manual*1, power adapter*1, power cord*1, mounting bracket*1, warranty card and certificate of conformity.



Operating Instructions

Power On

1. Take out the power cord from the bag.
2. Connect the power cord jack to the adapter power connector and the other plug to the power socket.
3. If you need to use the network, you can connect the RJ45net work terminal to the RJ45 network interface of the device. Or use WiFi to connect to the network (only products with WIFI function).
4. Press the host trigger button to start the host

External device access

Other USB devices (such as keyboard, mouse and USB flash drive) can be connected to the USB interface of the device to operate the machine or install software.

Touch screen use

Left-click: Clicking on the screen with your finger is equivalent to the left-click of the mouse;

Double-clicking: Touching the screen twice with the finger is equivalent to double-clicking the mouse;

Right-click: Long-pressing the surface of the touch screen with your finger is equivalent to the right button of the mouse.

Power Off

1. Turn off the host: Click on the bottom left corner to start - shut down.
2. Turn off the power: Turn off the main power switch after the main unit is completely turned off.

Notes

USE Point

- 1.The touch screen is made of glass, which is easily damaged. Be careful when moving.
- 2.The main power must be turned off after the shut down.



3. Do not plug or unplug any live parts of the equipment (including external equipment) while the power is on.
4. The device should be covered with a dust cover when it is not in use; and disconnected from the power supply.
5. Please be careful not to pull the connecting wires inside the machine arbitrarily, otherwise it will cause short circuit or open circuit of the power supply or signal; do not disassemble the machine at will, so as not to damage the parts
6. When a fault occurs, immediately turn off the main power supply, unplug the power cord, stop using it, and contact the sellers in time.
7. Do not disassemble or repair it.

Maintenance Point

1. Wipe the surface of the display (touch screen) with a dry cloth before turning it on every day.
2. If the touch point is not positioned correctly, pls calibrate the touch screen according to the calibration instructions.
3. When cleaning the cabinet, wipe the unit with a soft, dry cloth. Do not use wet or chemical (such as gasoline) rags.
4. If you have any questions, please contact us.

Fault Resolution

Situation 1:

When pressing the power button, the PC can not start up :

1. Check whether the power adapter is working properly. If the adapter's indicator light is not on, it means that it is not working. Check whether the power cord and power strip are supplying power normally.
2. The start-up cable is loose or the start-up switch is faulty. Open the back cover under technical guidance and test whether the start-up pins can be started by short-circuiting them.
3. If you hear an alarm sound when starting up, it means that the memory stick is loose or not inserted properly, or that the memory stick is damaged.

Situation 2:

The touch screen does not work, and there is no response when touching any part. (When all the touch cables are plugged into the computer, there



will be a tip reminding to install the driver or discover new hardware in the lower right corner of the computer. Re-plug the USB cable to see if there is any reminder).

1. Infrared touch: first check whether the data cable of the touch screen is loose with the USB interface of the computer motherboard, and then check if there is dust on the border around the touch screen, If so, use a soft cloth to remove it. Observe if the indicator light on the control box is working properly. The indicator light is green and blinks when it is normal. The power cord is loose, resulting in failure to supply power properly; re plugging; The start wire is loose or the start switch is broken. If the start line is re-plugged and it still cannot be solved, the start switch and start wire need to be replaced.
2. Resistive touch: First check if the USB cable of the touch control card connected with the computer motherboard is loose or dropped, and then re tighten it. Next, on normal work, the control card indicator is green, the touch is normal with flashing.
3. Capacitive touch: First check if the USB cable of the touch control card connected with the computer motherboard is loose or dropped, and then re-tighten it. Next, check if the touch control card and the touch screen cable are tight, if it is loose, re-chuck it.

Situation 3:

When I click on the screen, the mouse can only move in the upper left corner of the screen?

1. The machine does not have the driver installed. Install the driver.
2. Check if the machine is frozen. Restart the machine.

Situation 4:

How do I clean the touch screen?

Spray computer screen cleaner on a towel and wipe the glass surface with the towel. In general, you can wipe the dust off the glass surface directly with a dry towel.

Situation 5:

How to solve the problem of the mouse pointer jumping around?

Poor grounding of the machine's power supply causes static electricity on the controller to interfere with the system. Please connect the ground wire



on the controller to the ground through other conductive media (such as an all-in-one machine cabinet with good grounding performance).

Situation 6:

The machine has no sound?

1. Check the volume playback key to see if the sound is set to minimum.
2. Check whether the power cord of the amplifier is properly connected to the power outlet.
3. Check whether the audio plug is properly connected to the computer motherboard.

Situation 7:

Blue screen on startup?

1. 7B is usually caused by an incorrect hard drive mode. Press the Delete key during startup, go to BIOS Advanced Settings, and set the SATA settings to IDE or AHCI for the hard drive mode. The second possibility is a system issue—reinstall the system.
2. 50 indicates a memory module issue—the memory module may be loose or faulty.
3. 24 typically indicates a hard drive failure—check the hard drive sectors.
4. B4 typically indicates a graphics card issue or driver problem.
5. 7E or 8E indicates a virus.
6. D1 indicates a graphics card failure.

Situation 8:

System issues

1. The system automatically enters the repair interface and prompts for restoration. In such cases, an external USB keyboard is required. During the boot process, when the system displays the loading screen (countdown interface), use the arrow keys on the keyboard to select “Normal Boot” to start the Windows system (the issue is caused by an illegal power shutdown, causing the system to automatically jump to the repair interface).
2. When reinstalling the system, the quick access key is F11. Contact after-sales technical support for remote guidance.



Systems manual

System: Unless otherwise specified, the system is compatible with Windows 10 or later versions. The system provided with our products is for testing purposes only. Customers may install their preferred system version. We recommend using genuine software. For touchscreen drivers, please contact our after-sales service team.

Note: Resistive touchscreens only support single-point touch and require driver installation on any system. Capacitive touchscreens support 10-point touch. On Windows 10 or later versions, capacitive touchscreens are driver-free; however, Windows 10 systems require driver installation.

Level A description

This is grade A product, it may be make radio interference in living environment. In this situation, users may be required to adopt somepractical measures to solve it.



To prevent sudden danger, please use a three-phase plug for the power cord plug. For normal use, this product must be in reliable contact.



High voltage danger, please pay attention to safety

Warranty Card

Warranty Terms and Conditions

Dear Customer:

Thank you for choosing our company's products. This not only reflects your high trust in the quality of our product series but also demonstrates your great trust and support for our after-sales service system. To help you use our products more conveniently, please read the following warranty terms carefully:

1. Our products are covered by the national “return, exchange, and warranty” three-guarantee service.
2. The entire machine is warranted for three years, with specific warranty matters handled in accordance with national regulations.
3. For products purchased beyond the warranty period, paid after-sales service will be provided.
4. If you encounter any issues while using our products, you may contact our service hotline or dealer phone number, and we will promptly provide you with satisfactory service.
5. Exclusions from free warranty: The free warranty is valid only under normal usage conditions. In the following situations, our company will charge relevant repair fees:
 - 1) Machine failures caused by natural disasters or force majeure (non-product quality factors), such as fire, flood, electric shock, earthquake, etc.;
 - 2) Equipment failures or damage caused by improper use, maintenance, or storage by the user;
 - 3) Damage caused by unauthorized disassembly or modification of hardware or software without authorization from Senke or the dealer;
 - 4) The product serial number is unclear, altered, or removed;
 - 5) Products obtained through promotional offers or gifts are not covered by the above warranty commitment; Removing the anti-counterfeiting label constitutes a voluntary waiver of the warranty;If any of the above terms conflict with the national “Three Guarantees” regulations, the national regulations shall prevail.

-TX/RX Frequency Range:

2.4G WIFI:

2412MHz~2472MHz

2422MHz~2462MHz

5G WIFI:

U-NII-1: 5180 MHz to 5240 MHz

U-NII-2A: 5260 MHz to 5320 MHz

U-NII-2C: 5500 MHz to 5700 MHz

U-NII-3: 5745 MHz to 5825 MHz

-MAX Power :

2.4G WIFI: 16.86dBm;

5G WIFI:

U-NII-1: 16.56dBm

U-NII-2A: 14.37dBm

U-NII-2C: 16.82dBm

U-NII-3: 10.52dBm

This product is allowed to be used in all EU member states.

This device in compliance with the essential requirements and other relevant provisions of Directive 2014/53/EU.

5150-5350 MHz Indoor Use Only!

FCC Caution:

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation..

Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation.

If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

-- Reorient or relocate the receiving antenna.

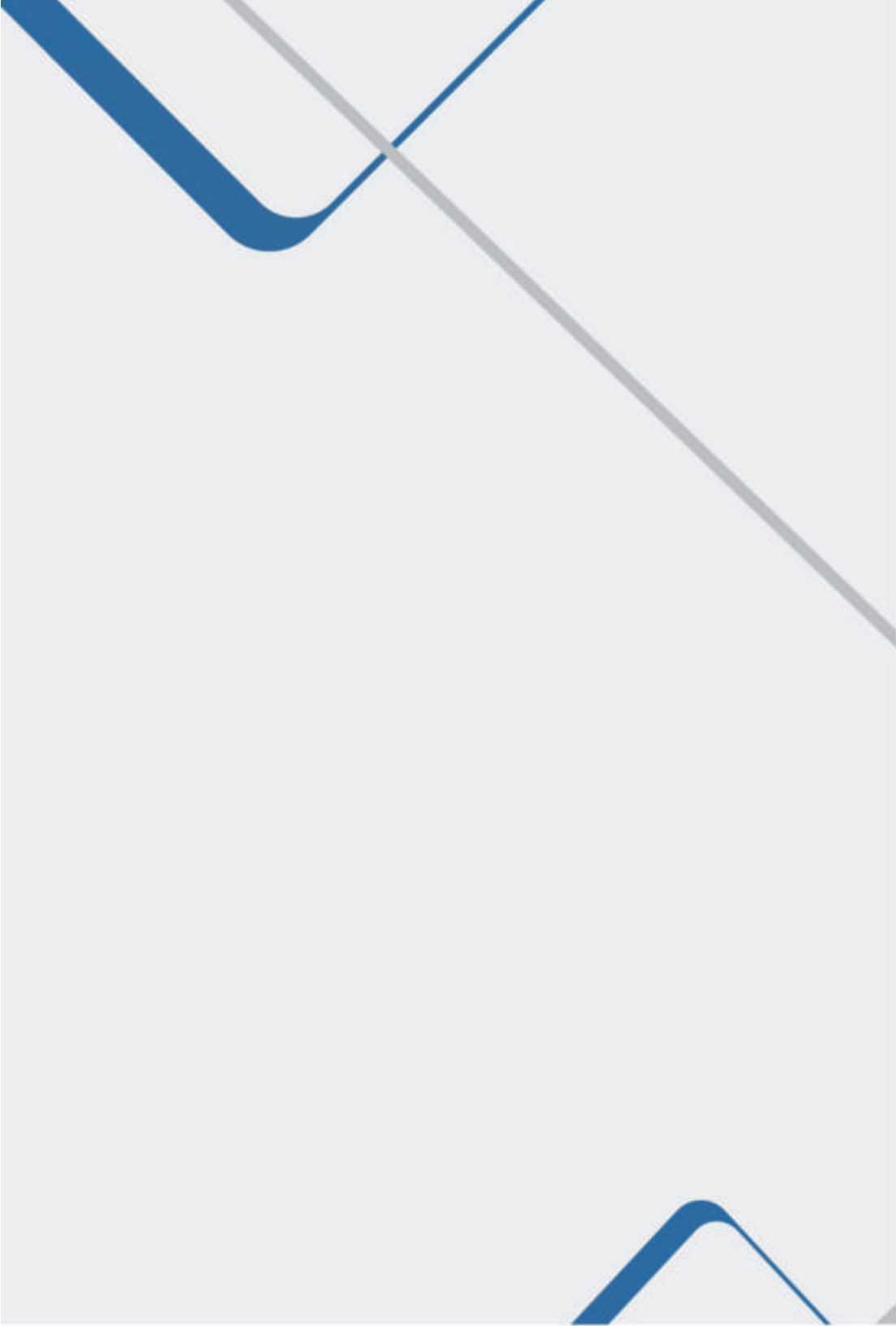
-- Increase the separation between the equipment and receiver.

-- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.

-- Consult the dealer or an experienced radio/TV technician for help.

To maintain compliance with FCC's RF Exposure guidelines, This equipment should be installed and operated with minimum distance between 20cm the radiator and your body: Use only the supplied antenna.

Warranty Card			
Username		User Address	
Contact		Contact Number	
Product Name		Specifications	
Purchase date		Factory number	
Maintenance Records	Date	Cause of failure	Handling Situation



DECLARATION OF CONFORMITY

(Jan. 24, 2026)

I, hereby declare that the product

Product Name: Touch All In One PC

Hardware: V2.0

Model Number: SK-215BJGL-K

Software: V1.0

Satisfies all the technical regulations applicable to the product within the scope of Council Directives 2014/30/EU, 2014/53/EU and 2014/35/EU declare that the same application has not been lodged with any other EU Notify Body:

1.	EN 55032:2015/A1:2020	2.	EN 55035:2017/A11:2020
3.	EN IEC 61000-3-2:2019/A2:2024	4.	EN 61000-3-3:2013/A2:2021/AC:2022-01
5.	ETSI EN 300 328 V2.2.2 (2019-07)	6.	ETSI EN 300 440 V2.2.1 (2018-07)
7.	ETSI EN 301 893 V2.2.1 (2024-11)	8.	ETSI EN 301 489-1 V2.2.3 (2019-11)
9.	ETSI EN 301 489-17 V3.3.1 (2024-09)	10.	EN 50665:2017
11.	EN IEC 62311:2020	12.	EN IEC 62368-1:2020+A11:2020

(Title(s) of regulations, standards, etc.)

All essential radio test suites have been carried out.

NOTIFIED BODY:

Name: DERYCOM CERTIFICATION SERVICES, INC.

Address: 1100 Falcon Avenue
Glencoe, Mn 55336

Identification Number: 3052

MANUFACTURER or AUTHORISED REPRESENTATIVE:

Name: Rapsodo Pte Ltd

Address: Blk 20 Ayer Rajah Crescent, #08-05, Singapore 139964

Accessories:

1.	N/A
2.	/

This declaration is issued under the sole responsibility of the manufacturer and, if applicable, his authorized representative.

Sincerely,

(Signature) *Batuhan Okur*

Contact Name: Batuhan Okur

Title: Director

Email: batuhan@rapsodo.com

Manufacturer Name: Rapsodo Pte Ltd