

Double Sided



QUICK START GUIDE

EOX1-1004 v1.1

Scan the QR code to upgrade your warranty



From 1 Year to 2 Year Limited Warranty Item#EOX1-1004

GETTING STARTED

Thank you for choosing the **Energizer**® Smart Camera. This quick start guide will help you with setup and installation.

Package Includes:

- Smart Outdoor Camera with attached 4ft Type-C input cord
- USB Power Adapter
- Mounting Kit
- Quick Start Guide

What You Need:

- 2.4GHz or 5GHz WiFi
- Drill & Screwdriver (For Installation)

ESTIMATED SETUP

5-10 minutes

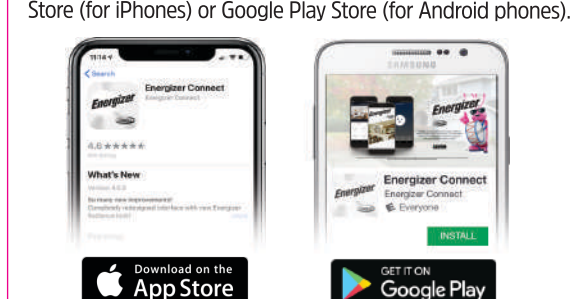
QUICK START GUIDE

1

CONNECT THE DEVICE

STEP 1

Download the free **Energizer**® Connect app from the App Store (for iPhones) or Google Play Store (for Android phones).



STEP 2

Make sure your mobile device is connected to your **2.4GHz or 5GHz WiFi** network.

Open the app and **click** “Create Account” by following the on-screen instructions.

After your initial sign in, your app will remember your password and log you in automatically. You can also choose to manually log out under Settings in the Main menu.

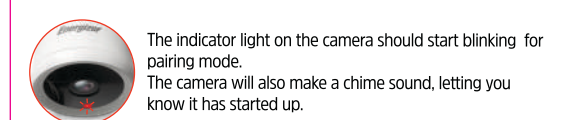
Click Create Account

You may need to check your Spam folder for the verification code

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STEP 3

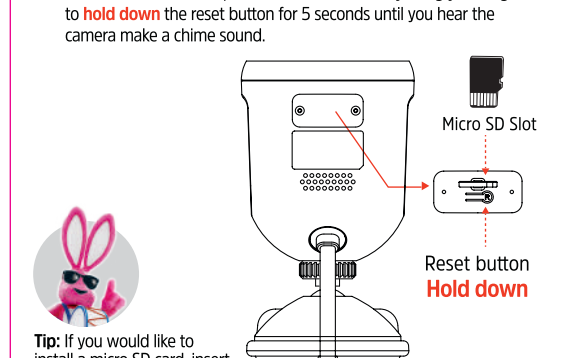
Plug the camera into a wall outlet using the provided 6.5ft Type-C cable and power adapter.



The indicator light on the camera should start blinking for pairing mode. The camera will also make a chime sound, letting you know it has started up.

Red	Blinking	Pairing Mode
Red	Blinking	Starting Up
Blue	Blinking	Attempting to Pair
Blue	Solid	Connected

If the LED is not blinking, then you are not in pairing, you need to unscrew the bottom cap and reset the camera by using your finger to **hold down** the reset button for 5 seconds until you hear the camera make a chime sound.



Tip: If you would like to install a micro SD card, insert it as shown with the gold pins facing the speaker. (micro SD card not included)

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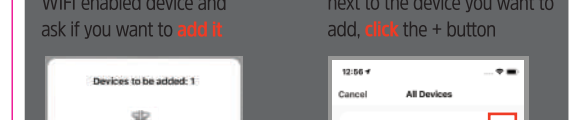
STEP 4

After logging in, **click** “+” on the top right of the screen and **select** “Add device”.



The app will detect the WiFi enabled device and ask if you want to **add it**.

Make sure the check is marked next to the device you want to add, **click** the + button



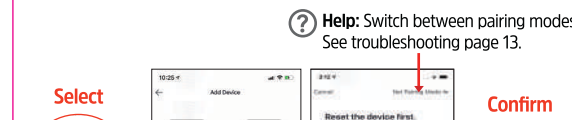
Make sure your 2.4GHz or 5GHz network is selected, input the password and **press** confirm

NOTE: Once successful then go directly to Step 7. If the app does not detect your device, skip this part and proceed to Step 5.

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STEP 5

Select the Camera category and **confirm** the indicator light is still blinking red. **Click** “Next Step”.



Help: Switch between pairing modes. See troubleshooting page 13.

Confirm

STEP 6

Confirm that the displayed WiFi network is your **2.4GHz or 5GHz WiFi** network, **enter** your WiFi password and **click** “Confirm”.

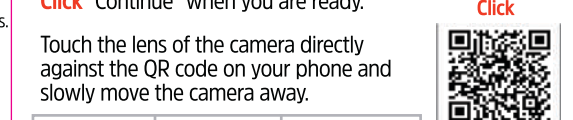


Help: If you need information about **2.4GHz WiFi or 5GHz** networks, click the link for more information.

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STEP 7

On the next screen, a QR Code will appear. Position your camera to scan the QR code that shows on your phone. **Click** “Continue” when you are ready.



Touch the lens of the camera directly against the QR code on your phone and slowly move the camera away.



Once you hear an audible prompt from the camera, **click** the “I Heard a Prompt” button.

STEP 8

Your Smart Camera will now be connected to the network. Confirm the settings for your device and then **Click** “Done”.

TIP: You can put your camera directly in a room by selecting one of the available rooms. **Click** the  button to change the name of the product.

PROCESSING TIME

1-2 minutes



Your **Energizer**® Smart Camera is now ready to use. You can now view the camera remotely and receive mobile alerts. We hope you enjoy using your **Energizer**® Smart Camera. For frequently asked questions and instruction videos, please visit our website at www.energizerconnect.com.

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INSTALLATION

STEP 1

Choose desired placement of camera and connecting wire. Use the included mounting kit to attach the mounting base of the camera to the wall.

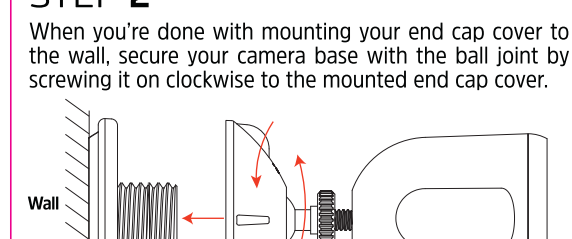
NOTE: The power connection plug and adapter are not waterproof. We recommend professional installation.

Unscrew the end cap cover counter-clockwise and remove. Then position the camera's mounting base at your desired location on the wall, and mark the screw hole positions on the wall through the mounting holes in the camera's base. Drilling will be required.



STEP 2

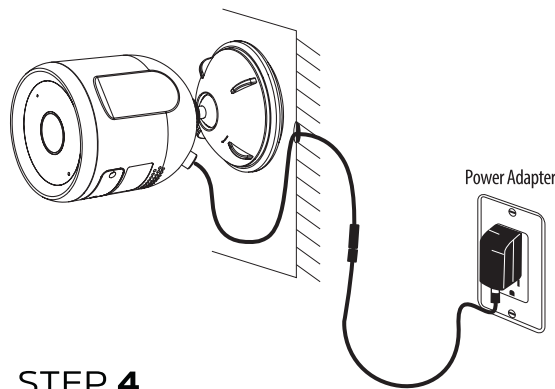
When you're done with mounting your end cap cover to the wall, secure your camera base with the ball joint by screwing it on clockwise to the mounted end cap cover.



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STEP 3

A secondary hole may be required for running the power cord through the wall.



STEP 4

Position the camera so that it points at the desired coverage area and then tighten the end cap cover so that it stays in place.

STEP 5

Connect the Type-C input cord port coming from your camera to the included USB-C cable. Then plug the cable into the power adapter and plug into an indoor wall outlet.

STEP 6

Open the app and confirm the camera is back online.

VOICE ACTIVATION

To enable voice access for your Smart Camera, you will need to link the **Energizer®** Connect skill with your choice of voice assistant.

Voice Activation for Alexa

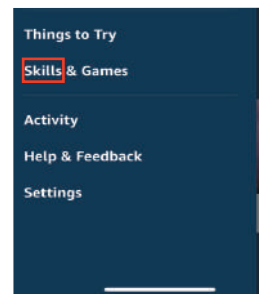
Make sure your Alexa device is installed and set up first.

STEP 1

Open your Alexa app.

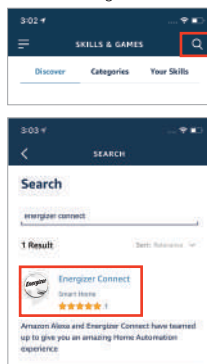
STEP 2

Open the menu to search for “Skills”.



STEP 3

Search for & **choose** **Energizer®** Connect.



STEP 4

Authorize your account with the Alexa skill using the username and password from your **Energizer®** Connect app.

STEP 5

Using the name you assigned your camera, you can ask Alexa to turn on/off your camera.
Ex: “Alexa, show me the *patio* camera”.

Voice Activation for the Google Assistant

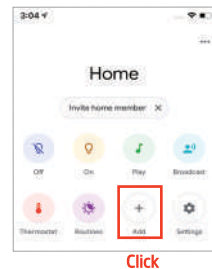
Make sure your Google Assistant device is installed and set up first.

STEP 1

Open your Google Home app.

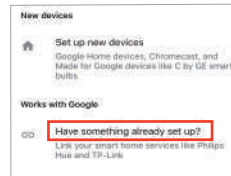
STEP 2

Click the “+” to add a new device.



STEP 4

Click “Have something already set up?”



STEP 5

Search for & **choose** **Energizer®** Connect.
Authorize your account with the Google Assistant skill using the username and password from your **Energizer®** Connect app.

STEP 7

Using the name you assigned your camera, you can ask the Google Assistant to turn on/off your camera.
Ex: “Ok Google, show me the *patio* camera”.

STEP 3

Click “Set up device”.



STEP 5

Search for & **choose** **Energizer®** Connect.



LEGAL & WARRANTY

To see Warranty information and Certification Legal warnings, please see our website.
www.energizerconnect.com

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FCC Compliance

This device complies with Part 15 of the FCC Rules, operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Warning: Changes or modifications to this unit not expressly approved by the party responsible for compliance could void the user’s authority to operate the equipment.

LEGAL & WARRANTY

NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules.

These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with minimum distance 20cm between the radiator& your body.

This transmitter must not be co-located or operating in conjunction with any other antenna or transmitter.

TROUBLESHOOTING

HAVING TROUBLE WITH SETUP

Don't return this product to the retailer, we're here to help

Please call us at 888-693-4189 or visit **www.energizerconnect.com** for video tutorials, updated manuals and more FAQs for your device.

My device won't connect to my network!

1. Make sure you are connected to your **2.4 GHz or 5GHz network** and your device is blinking red before you start trying to connect your device.
2. You may need to reset your device if you are having trouble. Check out page 2 for the location of your device's reset button.
3. If you are not certain what type of network you have, contact your Internet Service Provider and ask them to create a separate, dedicated **2.4GHz or 5GHz network**. You can also do this manually in your router's settings.
4. Try moving to a spot closer to your router for connecting.
5. You can also purchase a WiFi extender to increase your WiFi range and strength.
6. In some cases, you can try using the secondary pairing mode by clicking “Net Pairing Mode” on the Add Device screen (see page 5). Follow the on-screen instructions.

My device says it's already bound when I try to connect it!

1. When you get the ALREADY BOUND screen, click the blue link to send us an Unbind Request. We can assist you further from the in-app Help Center.

When my camera is pointed at a window at night, I can't see through the glare!

1. While this camera is meant for outdoor use unobstructed, if you have it in a room where it has to look through glass then at night, the camera's IR LEDs will turn on automatically to provide night vision when it gets dark. IR light reflects off of glass, so you need to go into the Device Settings->IR Night Vision and set it to OFF.

When I try to view live view, it says “Offline” or “Cannot establish encryption channel!”

1. Unplug your camera from power and plug it back in.
2. Check to make sure you have the newest firmware for your camera. Go to the device settings and scroll down to Firmware Information.
3. Contact us so we can assist you.

Setting up Motion Detection and Recording

1. From the live view of the camera, click Notifications, or from the device settings click Detection Settings.
---You can schedule when you want to receive notification of motion.
2. To save recordings, you can purchase Cloud Recording or install a microSD card (max 128GB, not included) into the camera for LOCAL recordings.
---Recordings can be based of motion or can be All Day.
---Please note: All Day recording will fill up a microSD card much quicker.

3. Every time a motion is detected, a screenshot is saved for your review. They can be found in the Notification Center. From the Home page, click the **three lines** in the top left, and then click Notifications.
4. If you are using a microSD card, it will continue to record until the the microSD card fills up.

---If you are using Motion based recording: Separate files are recorded for each detection, so when the memory fills up, it will begin to record over the oldest detections, one at a time.
---If you are using All Day recording: The camera continuously records throughout the day. When the SD card becomes full, the newest video automatically overwrites the oldest footage every 2 minutes. (Each video file is saved in 2-minute segments on the SD card).

Two Way Audio

1. By default, the camera will only use the microphone OR the speaker. When you click the microphone on the live view, you will be able to speak through the camera, and when you click the microphone again to turn it off, the speaker will automatically turn on so you can hear whats being said at the camera.
2. For some cameras, you can turn on Full Two Way Audio by going to the Device Settings -> Basic Function Settings -> Talk Mode and click on Two-Way Talk.

Why Does It Need The Internet?

1. Our devices must connect to an internet server in order to be fully operational, otherwise they will not work as desired.

Why Does The App Need Location Permission To Function?

1. The latest mobile phone operating systems require location permission to access your Wi-Fi and to detect your Wi-Fi name.

Why Does The App Ask For Permission To Use My Microphone?

1. Since the app can be used with camera(s) and it's 2-way talk feature, Google's current Terms of Service requests microphone permissions when initially creating the account for device setup.

What's a Mixed Network?

1. Most newer routers are dual band and broadcast a separate 2.4Ghz and 5.0Ghz network band. By default, they are setup to use the same Wi-Fi name and password for both. This combined dual network with the same name and password is referred to as a “Mixed Network.”

My “Live View” Isn't Working When I Access The App!

1. If ‘Live View’ is not working, leave the Energizer Connect app and go to your phone's settings. Go to the Apps settings, locate the Energizer Connect App, storage, and then clear cache.

