Quick Start Guide

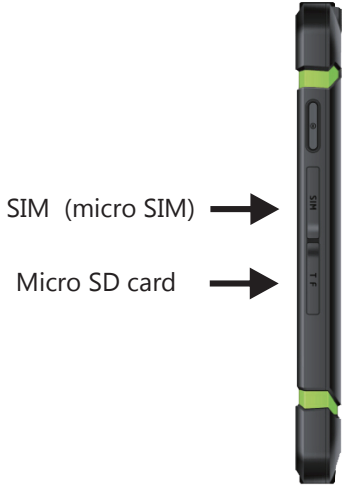
RUGGED

2G/3G/4G PHONE LT500

Start

1 SIM/micro SD mode

(insert one SIM card and micro SD card)



2 Watertightintegrityofphone

After inserting SIM card/microSD card close tight rubber seals, otherwise it cannot be guaranteed water tight integrity of phone. In the same way seal also input for charging/PC connection and earphone output.

3 12hourcharging

Werecom mend to charge the battery for atleast 12hours before firstuse.

Phone

Mute
Volume +/-
Charging/PC connection
(microUSB port)
Earphones
Power ON/OFF
SIM
Micro SD card
REPUBLICA DE COLOMBIA
POLICIA NACIONAL
DIOS Y PATRIA

Camera
Flash
IP-67
POLICÍA NACIONAL

Dear customer, thank youfor choosing LT500 mobile phone. Here are some recommen dationsrelated to its safe use:

• LT500 is designed to be a lot more durable than a regular cellphone, however, it is not completely indestructible.

• LT500 complies with IP67
certification. However, even this compliance doesn't assure it's complete waterproofness.

•The phone is waterproof and dustproof subject to the following conditions: all covers are closed, phone do not sink deeper than 1 meter for more than 30 minutes; Water must be regular. Occasional use in chlorinated pools can is allowed. but the phone have to be washed with clean water. Do not use in sea water or salt water.

• It is crucial to keep the headphone jack as well as the microUSB port clean, as well as to keep all screws on the back side firmly tightened, in order to maintain the water and dust resistance of the phone.

• Display of the phone can break upon hitting hard surface, when exposed to a strong impact, or when the screen is being bent or otherwise deformed. In case the screen is damaged, do not attempt to repair it.
Glass broken as a result of a misuse or abuse is not a subject to warranty.

• Clean the cellphone immediately if it gets in contact with products which can cause stains. such as ink, color, makeup, food, oil, etc. Disconnect all cables, turn the phone off and use a soft cloth. Do not use window cleaners, house hold cleaning products, aerosol sprays canisters, solvents, alcohol, amoniac or abrasives.

•This phone is a complex electronic device, therefore it should be protected against impact and electromagnetic field effects, it is not resistant to meta l dust or other metal particles.
oIn case your phone falls in water, brush it with a dry cloth, and let it dry before turning it back on again.

Do not attempt to dry using externa l heat source, such as microwave or a hairdryer.

• LT500 is intended for use in operating temperatures from 0° to 40°C and can be stored in a temperature range from -20° to 45°C. Lower or higher temperatures can affect the cell phone operation or battery life.

• Do not use outside during storm, we hold no responsibility for eventual device damage or injury caused by such operation.

• Do not puncture the speaker, do not insert any objects in ports. Do not paint the phone with color as all of operations listed above affect the phone functionality and waterproofness.

• Use a forceps to remove the micro SIM card with the reducing adapter to avoid bending it. This way you prevent the SIM slot from damage.

• LT500 was tested in compliance to EU radio waves, WiFi and Bluetooth standards. In case you want to limit the effects of high-frequency energy, limit the duration of your direct exposition to the electromagnetic emissions, e.g. by using a Bluetooth hands-free set, or keep a greater distance between your body and the cellphone.

• Never attempt to repair the phone by yourself, any disassembly, including removing of outer screws and back cover, can lead to a damage of the device, which is not covered by the warranty.
• Manufacturers, resellers and vendors hold no responsibility for any data loss and direct or indirect damage, related to the use of this phone, no matter how exactly it is caused.

Frequency of LT500:
2G GSM 850/900/1800/1900 MHz
3G UMTS/WCDMA/HSPA+ 850/1900 MHz
4G FDD LTE AWS Band4/Band7

Troubleshooting
Phone cannot be turned on

Hold the Power ON/OFF button for at least 20 seconds.
* Charge the battery, first charge for about half an hour, then disconnect the charger, reconnect it again and finish the charging
* Check or replace the SIM card

No sound can be heard

Make sure the volume isn't on minimum * Make sure the phone isn't in “Airplane mode"

PIN error

Contact your operator

Mobile phone turns off automatically, freezes or restarts

"Make sure the auto-turn off feature is turned off
•Hold the ON/OFF button for at least 15 seconds or more
• Return to Factory settings (Settings >Backup &reset > Factory data reset >Reset phone)

Phone is "freezed" and unresponsive to touch

1. Hold the On/Off button until the phone restarts (for up to 20 seconds).

The phone behaves unexpectedly, some required actions can't be carried
RECOVERY MODE (revert to factory defaults)

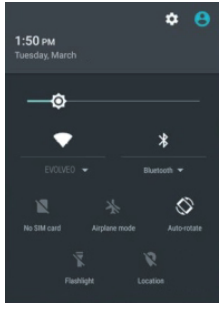
Settings >Back up and Reset >Factory data reset
Erase all data on phone

Warning!

The phone will be reverted to default factory settings, all passwords will be lost, as well as installed apps, etc.

Quick access to phone settings

Drag the top information bar in main screen down with your finger in order to show information such as WiFi, Bluetooth, GPS or Data transfer status, Audio profiles, Brightness, Phone settings, etc.



Android OS was designed by Google and therefore it's possible to find some of its applications in phone (suchas Google Gmail, Google Maps and more).
Other apps can be installed using Google Play, in order to do so it's necessary to set up a Google account (Settings > Accounts > Add account > Google).

The guarantee does not apply to:

• installation a different firmware then the original LT500 factory firmware or ROOT of Android OS
• electromechanical or mechanical damage to the phone caused by improper use by the user (such as cracked screen or touch screen, cracked the front or back cover of the phone, damaged microUSB connector, slot for a SIM cards, microSD card slot, headphone jack, etc.).
•damage to the speaker and headphone caused by metal particles
• damage caused by natural causes such as fire, water. static electricity, high or low temperature etc.
• defects caused by normal usage of phone
• unauthorized repair damage
• phone firmware if that requires updating because of changes in the parameters of mobile networks
• defects of mobile phone operator network
• battery, if after 6 months of usage has not adhere to its original capacity (warranty for the battery capacity is six months)
• willful damage

FCC Caution:

Any Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions:
(1) This device may not cause harmful interference, and
(2) this device must accept any interference received, including interference that may cause undesired operation.

Specific Absorption Rate (SAR) information

SAR tests are conducted using standard operating positions accepted by the FCC with the phone transmitting at its highest certified power level in all tested frequency bands, although the SAR is determined at the highest certified power level, the actual SAR level of the phone while operating can be well below the maximum value, in general, the closer you are to a wireless base station antenna, the lower the power output.
Before a new model phone is a available for sale to the public, it must be tested and certified to the FCC that it does not exceed the exposure limit established by the FCC, Tests for each phone are performed in positions and locations (e.g. at the ear and worn on the body)as required by the FCC.
For body worn operation, this model phone has been tested and meets the FCC RF exposure guidelines when used with an accessory designated for this product or when used with an accessory that Contains no metal and that positions the handset a minimum of 1.0cm from the body.
Non-compliance with the above restrictions may result in violation of RF exposure guidelines.

Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this

equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

—Reorient or relocate the receiving antenna.

—Increase the separation between the equipment and receiver.

—Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.

—Consult the dealer or an experienced radio/TV technician for help.