

User Manual

V01

Dear Pet Parent!

Thank you for purchasing PATPET.

Here at PATPET, we are happy if you and your pet are happy. We know that nurturing a lasting bond with a pet takes patience, commitment and just a little bit of help. This is why we dedicate all of our time and creative resources to making pet care accessories that are smart and simple.

Our products are not meant to replace the training process — they are here to aid it. They should never be used as punishment, overused or treated as an one-fit-all solution. They are the most effective at the very start of the training process and when showing your pet the danger of certain behaviors: like crossing the road or picking up food on the street.

We strongly recommend focusing on reward training and making positive reinforcement the base of your training routine. Your pet's safety and well-being should always stay a priority throughout this experience.

We know that any training process is a two-way street. We learn just as much from our pets as they do from us. Help us make our products better by sharing your training success stories with us.

Yours

PATPET Team

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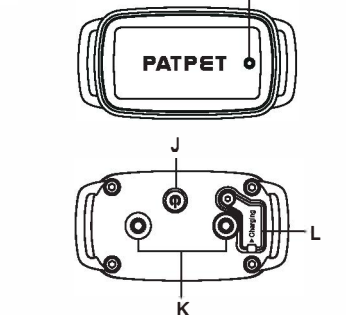
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OVERVIEW



Collar

- I. LED Light
- J. On/Off Button
- K. Contact Points (x2)
- L. Charging Port (with cover)



Remote

- A. Stimulation Level Knob & Lock
- B. Switch Dog 1 or Dog 2 Mode
- C. On / Off Button
- D. LED Indicator
- E. Light Up Button
- F. Tone Button
- G. Vibration Button
- H. Stimulation Button

- 🔊 Tone Indication
- 🔊 Vibration Indication
- 🔊 Stimulation Indication
- 🔊 Light Indication
- 12 Dog 1 or Dog 2 Mode
- 🔊 Shock Level Display
- 🔊 Lock
- 🔊 Training Indication
- 🔊 Battery Indicator

PRODUCT SETUP

Before Using the Dog Training Collar, Follow These Setup Steps:

1. Charge the Remote and Collar.
2. Get the Remote ready and turn it on.
3. Get the Collar ready and turn it on.
4. Test all button functions before placing the collar on your pet.
5. Use the Light Test Tool.

HOW TO CHARGE THE REMOTE AND COLLAR?

1. Please use the supplied charging cable to charge the collar.
2. Once the collar is fully charged, its red LED indicator will turn green.
3. Once the collar is fully charged, place the rubber cap covering the charging port back in its place.

Note:

1. Excessive charging will shorten battery life. Try to only charge the remote and collar when they are low on battery.
2. When you're not using the collar, turn the device off to save battery.

3. Use the following output: DC 5V 500-2000mA
- Don't use chargers that don't meet necessary specifications to charge the remote and collar.

GET THE REMOTE READY

How To Turn ON/OFF the Remote?

1. To turn on the remote, press and hold the ON/OFF button.
2. The screen will light up and display current channel data and battery level. If the screen doesn't light up, charge the remote.
3. To turn off the remote, press and hold the ON/OFF button for over 2 seconds.

How To Turn On the Collar?

1. To turn on the collar, press the ON/OFF button.
2. The LED light on the collar will turn green. In standard mode, the Green LED will flash every 4 seconds indicating that the collar is on and ready to receive a signal from the remote.
3. To turn off the collar, press and hold the ON/OFF button for over 2 seconds.

Note:

Please use the Output: DC 5V 500-2000mA charger to charge the product. Don't use a charger that does not meet the above specifications to charge the product.

Make sure to turn the collar off when it's not in use to save battery.

We strongly suggest TESTING the collar before putting it on your pet.

Before starting the training, place the collar on yourself and test it to see how it feels. We recommend starting with the lowest setting and then moving on to higher settings up to your personal comfort level.

1. Rotate the shock level knob, set to level 1.
2. Place two fingers over both contact points of the training collar.
3. Press and hold the Stimulation Button on the remote for 1-2 seconds. At this level, you should feel continuous stimulation.
4. Keep going up the levels until the sensation starts to feel uncomfortable.

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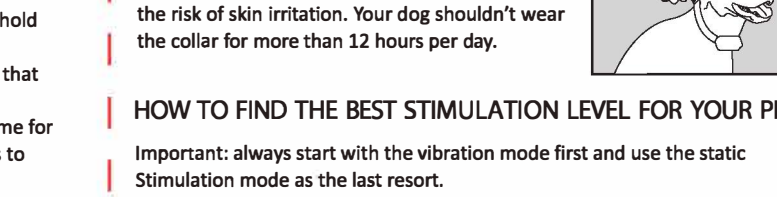
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1. Rotate the shock level knob, set to level 1.
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3. Press and hold the Stimulation Button on the remote for 1-2 seconds. At this level, you should feel continuous stimulation.
4. Keep going up the levels until the sensation starts to feel uncomfortable.

HOW TO INCREASE/DECREASE STIMULATION LEVEL?

1. Rotate **right** to increase Stimulation level.
2. Rotate **left** to decrease Stimulation level.
3. Press down to lock/unlock all buttons.



HOW LED LIGHT WORKS?

When you can't find your dog in the dark, you can find it by lighting the LED light.

DOG TRAINING

How to Select Contact Points and Contact Spring Sheet?

For the best results, it's important to select suitable contact points based on the thickness of your dog's coat.

You can use the contact points separately or together with the spring sheet.

COLLAR FITTING

When placing the collar on your dog, make sure it fits properly and the contact points are pressed firmly against the dog's skin. If the collar is fitted too loosely, it may move during the training process and the contact points may hurt the dog's skin.

The collar should also not be fitted too tightly; you should be able to place a finger between the dog's neck and the training collar. If placed too tightly, the collar may cause breathing difficulties for your dog.

Caution:

Do not shave your pet's neck as this may increase the risk of skin irritation. Your dog shouldn't wear the collar for more than 12 hours per day.

HOW TO FIND THE BEST STIMULATION LEVEL FOR YOUR PET?

Important: always start with the vibration mode first and use the static Stimulation mode as the last resort.

Depending on the model of your training collar, you may be able to access anywhere from one to 36 different stimulation levels. This can help you find the level that is best for your dog.

Once you've placed the collar on your pet, it's time to find the most suitable stimulation level.

At this stage of the process, you will need to watch your pet carefully for the slightest changes in behavior like looking around in curiosity, scratching at the collar or flicking ears. All these behaviors are indicators that you have found a suitable stimulation level. This is also known as Recognition Level.

Follow the steps below:

1. Start at the lowest stimulation level: press and hold the Vibration or Stimulation Button continuously (further referred to as the [S] button).
2. If your pet shows no reaction, repeat the first step several times before moving up to a higher stimulation level.
3. Your pet should not bark or panic when receiving stimulation. If this happens, the stimulation level is too high and you need to go back to the previous level and repeat the process.
4. Move up through the available stimulation levels until your pet responds.
5. If your pet continues to show no response at the highest stimulation level, check if the collar is fitted properly. If your pet has long or thick fur, try using the longer set of contact points. Then go back to step 1 and repeat the process. If there is no change, you might need to trim your dog's hair around the contact points.

DEVICE INFORMATION

Specification

Product Name:	PATPET E Collar
Model:	P-collar 530
Training Modes:	3 (Tone/Vibration/Stimulation)
Static Stimulation:	36 Levels
Contact Points:	Detachable
Long Contact Points:	Included
Wireless Range:	Up to 900m (3000 feet) in Open Space
Momentary/Continuous Correction:	Yes
Stimulation Safety Lock:	Yes
Night-vision Light:	Yes
Multi-dog Compatibility:	2
Battery:	Rechargeable Li-ion Battery
Battery Life:	Remote: 10 days / Collar: 16 days
Charging Time:	2 Hours
Collar Strap Fits Neck Sizes:	15.2 – 68.7 cm (6" – 27")
Collar Size:	7 x 3.6 x 2.4 cm (2.75" x 1.4" x 0.94")
Remote Size:	13.2 x 4.4 x 2 cm (5.2" x 1.7" x 0.78")
Weight:	Collar 77g (with strap) / Remote 62g
Remote Waterproof Rating:	Not Waterproof (Keep Away From Water)
Collar Waterproof Rating:	IEC 60529 IPX7, Waterproof
Operating Temperature:	From 0-40°C (From 32-104°F)

*Remote Battery Life: 10 Days (Every 1 Min/Time, 4 H/Day)

*Collar Battery Life: 16 Days (Max. Level, Shock Every 1 Min/Time, 4 H/Day)

Signs you need to charge the device:

1. The LED indicator on the collar is red and flashing rapidly.
2. The battery indicator on the remote's screen is flashing.
3. The LED light on either the collar or remote doesn't turn on.
4. The LED light on either the collar or remote blinks but doesn't turn on when you press any of the mode buttons.

TROUBLESHOOTING GUIDE

My pet doesn't react to stimulation	• Make sure the Collar is turned on. • Check if the battery level is low on either the Collar or the Remote. • The range of the remote may be affected by a number of factors like terrain, weather, vegetation, transmission from other radio devices and so on. • Try testing the Collar using the test light tool (see above). • Try increasing the stimulation level (please refer to the How To Find The Best Stimulation Level For Your Pet section). • Make sure the Collar's contact points are in good contact with your pet's skin. Refer to the Collar Fitting section for more information.
The collar won't turn on	• Make sure the Collar is charged. - When charging the Collar for the first time, charge it for at least 4 hours. Subsequent charges only take 2-3 hours.
The collar isn't responding to the remote	• Make sure the Collar is turned on. • Check if both the Collar and the remote are sufficiently charged. • Try pairing the Remote and Collar again (refer to the How to Pair the Remote with the Collar section).

BASIC OBEDIENCE TRAINING WITH THE ABBIDOT E-COLLAR

Dog Training Collar Introduction

Whether you are training a companion dog, a hunting dog or a dog athlete, we generally want to attain the same results: we want our pets to be happy and safe. We also want them to respond to commands timely even when at a distance and in the presence of distractions. The PATPET Dog Training Collar is a powerful training tool that can help you attain these results. The PATPET electronic training collar (e-collar) is a safe, reliable and effective training tool. With it, you can make timely corrections to your dog's behavior — even at a distance. Thanks to the collar's adjustable levels, you get to match the intensity of stimulation to your dog's temperament and the distraction level of the moment for maximum training efficiency. With that, correcting unwanted behaviors is only a fraction of you can do with your new e-collar. In fact, the PATPET e-collar can be a powerful tool for encouraging desired behavior. But first, you need to identify the right e-collar settings for your dog: the one that is high enough to be noticed but not so high as to be disruptive. The next step would be for your dog to control the “behavior” of the collar with their actions. You may soon find that these methods of e-collar training are actually gentler than many traditional leash-training methods. E-collar training can improve communication with your pet by providing instant feedback to your dog during training. This reduces confusion, fosters a positive training attitude and accelerates learning, rapidly producing off-leash reliability. Even if your dog already knows the basic obedience commands, follow the procedures given. Your dog must learn how to respond to the e-collar for each command before you can use your PATPET collar for training at a distance.

TEACHING BASIC OBEDIENCE

The “Sit” Command

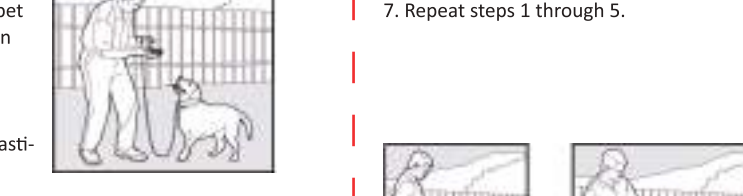
1. Put a separate, non-metallic collar on your pet's neck ABOVE the e-collar and attach a 10-foot leash. Note: be sure the extra collar does not put pressure on the contact points.
2. Hold the leash and the remote in one hand. Keep your other hand free to guide your pet into a “Sit” position.
3. Press and hold the [S] button, starting at your pet's Recognition Level.
4. Immediately give the “Sit” command while continuing to hold the [S] button.
5. Release the [S] button as soon as your pet is in position and praise him.
6. Release your pet from the “Sit” command and play.
7. Repeat Steps 2 through 6.



Note: if your pet breaks the “Sit” command, repeat steps 3 through 6. Keep your pet close to you while teaching the “Sit” command.

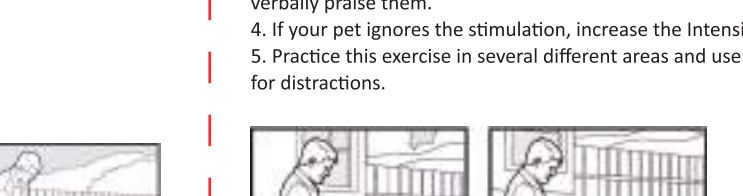
The “Come” Command

1. Put a separate, non-metallic collar on your pet's neck ABOVE the collar and attach a 10-foot leash. Note: be sure the extra collar does not put pressure on the contact points.
2. Hold the leash in one hand and the remote in the other.
3. Wait for your pet to walk away from you. Using the Recognition Level for your pet, press and hold the [S] button on your remote.
4. Immediately give the command “Come” while continuing to hold the [S] button.
5. Using the leash, gently guide your pet toward you until they begin to come in your direction.
6. Immediately release the [S] button as soon as your pet steps towards you and praise them enthusiastically.
7. Quickly move backwards as your pet begins to come back to you praising him the entire time.
8. Praise your pet when he returns to you.
9. Repeat Steps 3 through 8.
10. Once your pet has responded readily to the “Come” command several times, back away from him without giving a command. When your pet turns toward you, give the “Come” command (WITHOUT STIMULATION) and praise them while you continue to back up. Praise your pet when he returns to you.
11. Use your leash to prevent your pet from running past you. If your pet manages to run past you, repeat Steps 3 through 8.



The “Stay” Command

1. Put a separate, non-metallic collar on your pet's neck ABOVE the collar and attach a 10-foot leash. Note: be sure the extra collar does not put pressure on the contact points.
2. Put your pet on his bed or on a cooling mat. Hold your leash in one hand and the remote in the other.
3. Staying within 3 feet, walk the perimeter of the bed. Do not say anything to your pet.
4. If your pet tries to leave the bed, press and hold the [S] button and give the “Stay” command. Continue to hold the button until your pet is back on their bed. If necessary, use the leash to guide your pet onto their place.
5. Praise your pet when they are back on their bed. You are welcome to use treats.
6. Once your pet has settled for a few seconds, release him and play calmly.
7. Repeat steps 1 through 5.

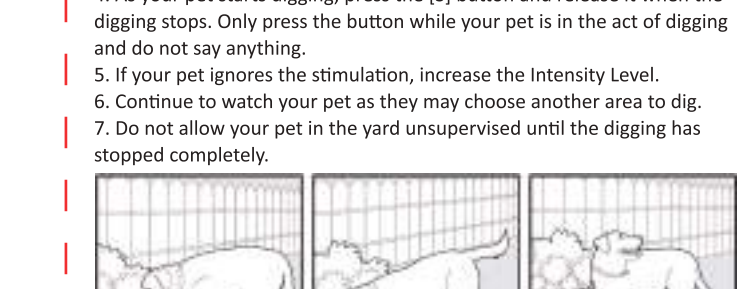


ELIMINATING UNWANTED BEHAVIOR

Jumping Up

Pets typically jump up to get attention. If you do not want your pet to jump on you, then friends or members of the family should not encourage this behavior as well. This means that every time your pet jumps on someone, they should be reprimanded or redirected to an alternate and acceptable behavior, for which they can receive praise. Note: it is best if your pet first understands the “Sit” command.

1. On the remote, select your pet's Recognition Level.
2. As soon as your pet lifts a paw off the ground to jump on you, press the [S] button and give the “Sit” command.
3. Release the [S] button immediately once your pet is sitting, and verbally praise them.
4. If your pet ignores the stimulation, increase the Intensity Level.
5. Practice this exercise in several different areas and use different people for distractions.



Digging

It is important to first understand why your pet is digging. Many dogs like terriers, were bred to flush out prey and digging is very natural to them. Other dogs may be digging to find a cool spot to lay down or simply out of boredom. Your pet may no longer have the desire to dig if they are provided with the following:

- A cool, shaded area in which to lay down, and plenty of water.
- An alternate activity, such as a favorite toy.
- Plenty of play, exercise, and attention.
- A yard free from rodents or prey that your dog may be trying to find.

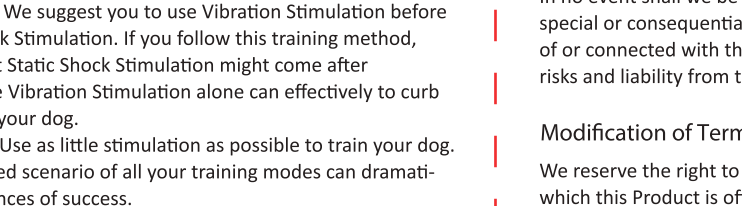
1. Choose the intensity level that is one level above your pet's Recognition Level.
2. Place the collar on your pet and wait at least 10 minutes before letting them out in the yard. No other people or pets should be in the yard, as you do not want your pet to associate the stimulation with anything other than digging. Your pet must be securely fenced in or contained during training.
3. From a window or area where your pet cannot see you, wait until your pet begins to dig.
4. As your pet starts digging, press the [S] button and release it when the digging stops. Only press the button while your pet is in the act of digging and do not say anything.
5. If your pet ignores the stimulation, increase the Intensity Level.
6. Continue to watch your pet as they may choose another area to dig.
7. Do not allow your pet in the yard unsupervised until the digging has stopped completely.



Chasing

Chasing is an instinctive behavior stimulated by moving objects. Some dogs have a particularly strong desire to chase that can put them in harm's way and leave you helpless. Never allow your dog off the leash or out of a contained area until they have learned the “Come” command, regardless of the distraction. Be consistent and correct your dog every time they chase something. CAUTION! It is vitally important that you and your dog remain safe while learning during on-leash training. Your dog should be on a strong leash, long enough for him to attempt to chase an object, but short enough for him not to reach a road or other unsafe area. You must also be physically strong to restrain your dog when they try to chase.

1. If your dog has not learned the “Come” command, keep a leash on them so that you can physically stop them before they reach the object that is being chased.
2. Choose the intensity level that is one level above your pet's Recognition Level.
3. Set up a scenario where your dog is enticed to chase an object. Common items could be cars, motorcycles, bicycles, etc. (do not use toys).
4. When the object passes in front of your dog, make sure to hold the leash with a firm grip. As soon as your dog begins to chase the object, press and hold the [S] button until they stop.
5. When your dog stops chasing the object, immediately release the button, walk backwards and give the “Come” command. Praise your dog as they come to you.
6. Repeat the process until your dog stops chasing the object.



Trash Raiding

The easiest way to prevent trash raiding is to remove garbage and tempting food from your pet's environment. You can use the e-collar to teach your pet to stay away from these items; however, you must be prepared to correct your pet every time they approach them.

1. Choose the intensity level that is one level above your dog's Recognition Level.
2. Pick a temptation for your pet and position yourself where they can't see you.
3. While your pet's mouth is touching the temptation, press and hold the [S] button. Immediately release the button when your pet leaves the temptation.
4. Do not say anything, as you want your pet to associate the stimulation with their behavior, not you.
5. If your pet does not respond to the stimulation, increase the Intensity Level by 1 level and repeat the process.
6. Repeat this process in several different locations with different temptations.

General Tips

- The PATPET Dog Training Collar is not designed to be worn constantly. We strongly advise you to reserve collar usage to active training sessions. When you leave your dog unattended, make sure to take the collar off.
- Most dogs will feel uncomfortable when wearing the collar for the first time. Don't use any commands until your dog has got used to the collar which will normally take several days.
- Eliminate one unwanted action or teach one obedience command at a time. If you move too quickly with the training, your dog may become confused.
- Be consistent with your training. Give your dog the same stimulation for each unwanted action. We suggest you to use Vibration Stimulation before starting the Static Shock Stimulation. If you follow this training method, your dog will learn that Static Shock Stimulation might come after Vibration. This way, the Vibration Stimulation alone can effectively to curb unwanted behavior of your dog.
- Do not over-correct. Use as little stimulation as possible to train your dog.
- Following a predefined scenario of all your training modes can dramatically improve your chances of success.

TERMS OF USE AND LIMITATION OF LIABILITY

Terms of Use

The PATPET Dog Training Collar can be used for puppies/cats/dogs weighing between 5 and 100 lbs. However, we do not recommend e-collar training for puppies under 6 months old. E-collar training is also not recommended if your pet is behaving aggressively. If you are unsure about whether this type of training is suitable for your pet, consult your veterinarian or a certified trainer. Proper use includes reviewing the entire User Manual and Dog Training Guide provided with this product. Pay extra attention to all the Caution statements.

No Unlawful or Prohibited Use

This Product is designed for use with dogs and cats only. The PATPET dog training collar is not intended to harm, injure or provoke. Using this product in a way that is not intended could result in violation of Federal, State or local laws.

Limitation of Liability

In no event shall we be liable for any direct, indirect, punitive, incidental, special or consequential damages, or any damages whatsoever arising out of or connected with the use or misuse of this Product. Buyer assumes all risks and liability from the use of this Product.

Modification of Terms and Conditions

We reserve the right to change the terms, conditions and notices under which this Product is offered.

FREQUENTLY ASKED QUESTIONS

Once my pet's training is complete, do I need to keep using the collar?	It fully depends on your and your pet's situation. You might need to reinforce the results of collar training from time to time.
How long can I continuously deliver Vibration or Shock stimulation to my pet?	No longer than 10 seconds for Vibration mode. No longer than 3 seconds for Static Shock mode. IMPORTANT: while it is okay to use the Vibration mode for up to 10 seconds, it is highly recommended to limit the continuous Static Shock stimulation to no more than 3 seconds (the smaller the dog the shorter the time)
What should I do if my dog's neck becomes red and irritated?	Stop using the product immediately for at least 48 hours. If the condition persists beyond 48 hours, consult your veterinarian.
Can I attach a leash to the e-collar?	No, this can result in pulling the contact points too tightly against your dog's neck. Use a separate collar when needed.
How long can I leave the e-collar on my dog for?	The collar is not designed to be worn continuously. We recommend your pet only wears the e-collar during training sessions or other outdoor activities.
How long can I continuously deliver vibration/Shock to my pet?	The maximum amount of time you can press the Vibration/Shock Button and deliver Vibration/Shock to your pet continuously is 10 seconds. After this, there's a time-out and Vibration/Shock cannot be delivered for 5 seconds. After the 5 second time-out, you can press the button again to deliver Vibration/Shock.
Is the Vibration/Shock safe for my pet?	While the Vibration/Shock stimulation may be unpleasant, it is generally harmless to your pet when used correctly. However, your input as a trainer is essential in ensuring the safety of this process.
How old does my pet have to be for me to use the e-collar for training?	Your pet should be able to recognize basic obedience commands such as “Sit” or “Stay”. Pets should be at least 6 months old before you can use the training collar to train them.
Once my pet is trained and has been obeying my commands, will he have to continue to wear the	Probably not. You may need to reinforce training with the Receiver Collar from time to time.
Is the e-collar waterproof?	Yes, the receiver collar is waterproof, but the remote is not waterproof.
Will I get exactly 1500 feet of range with the collar's remote?	The range of the remote may be affected by a number of factors like terrain, weather, vegetation, transmission from other radio devices and so on.
How long should the training session be?	Training sessions should be kept short and positive (10-15 minutes).
How can I get support when I have product problems?	Please feel free to contact our official customer service mailbox, any problems about the product will be resolved here: service@patpet.com



SHENZHEN PATPET TECHNOLOGY COI., LTD.

Add: No. 59-63, The 2nd Industrial Park, Houting, Shajing Street, Baoan District, Shenzhen, China

The R&D of PATPET E Collar

<https://patpet.us>

service@patpet.com

@PATPET

FCC Caution:

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Any Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

The device has been evaluated to meet general RF exposure requirement. The device can be used in portable exposure condition without restriction.