



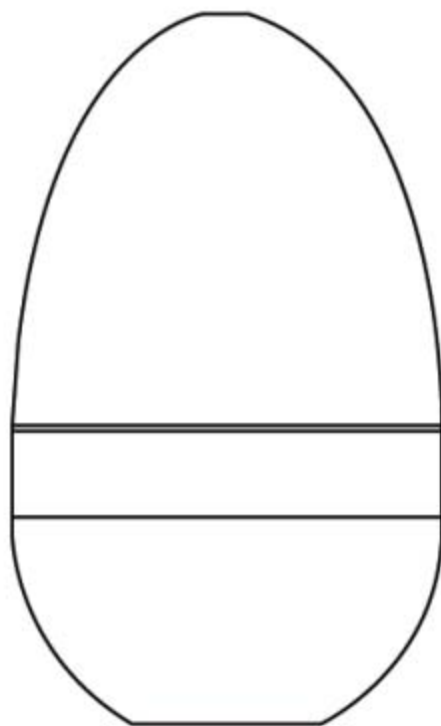
QQ Watch



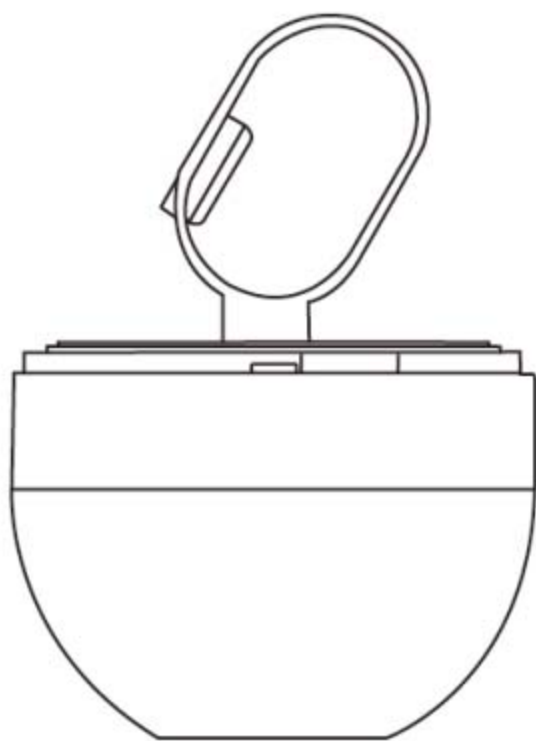
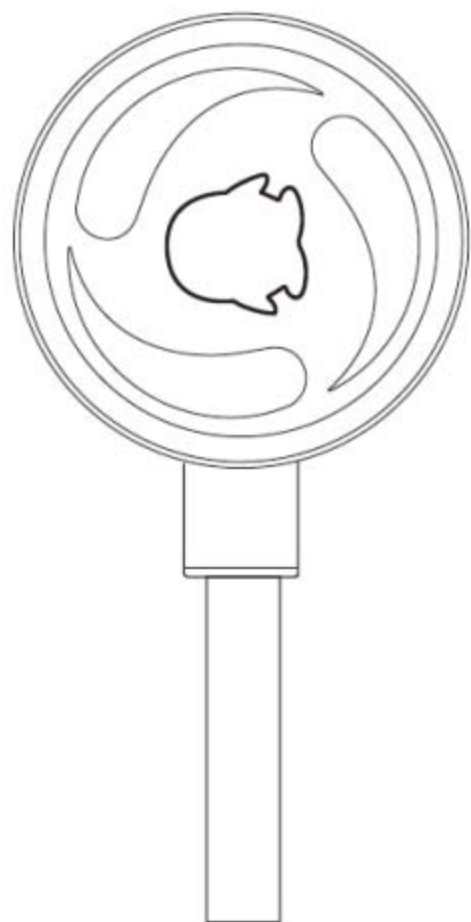
*Let Go With Love
Love Will Follow*

Far from your hands, always safe in your heart
Tencent QQ Watch Giving you peace of
mind as love brings you together

/ Introduction and Operation Guide /
· My Little Helper

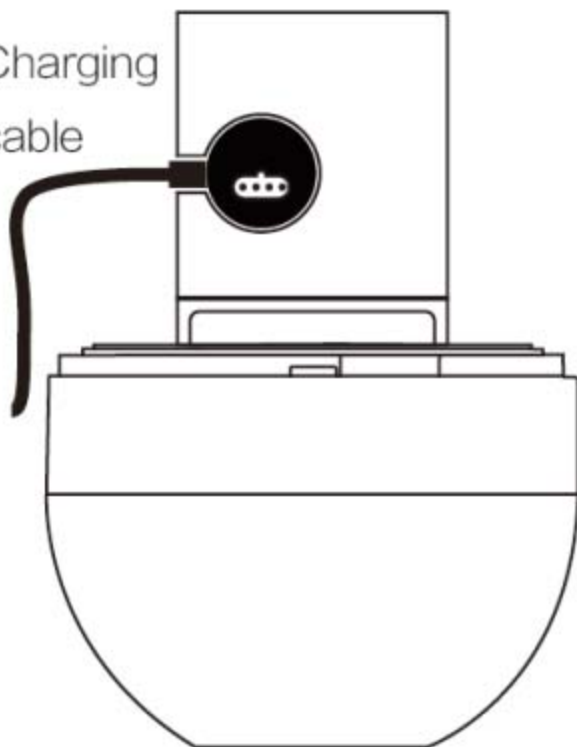


Penguin-egg shaped Shell

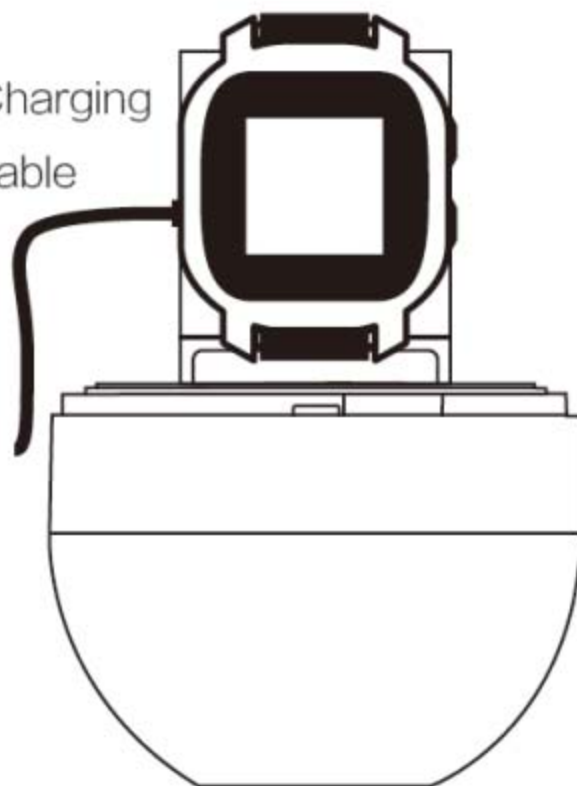


Charging cable and Stand

Charging
cable



Charging
cable



Charging Display

• How To Use Me



- Up Button (Back/ Turn on/ Turn off)
Long press: An initial long press turns the watch on, and another long press turns it off.
Short press: Back
Camera: Can be remotely controlled via the app.



- Down Button (Page Scrolling) Operation
 - Short press: OK button
 - Long press of the OK button: Message/ Walkie Talkie recording
 - Short press of the OK button: OK

• **Insert a SIM Card and Activate Me**

Please note the following points when purchasing a SIM card for this watch:

- Purchase an official Nano SIM card. A regular-sized SIM card that has been cut or any other type of card cannot be used in this watch as they easily damage the card slot and prevent the watch from working.
- 1. The GPRS function must be enabled. (Please note that 2G WAP data services are not supported.)
- 2. The caller ID function must be enabled.
- 3. The SMS text message receiving function must be enabled.

- After purchasing a SIM card it must first be inserted into a phone for activation. The GPRS, caller ID, and text message functions must all be checked to ensure that they work normally.
- When using the device for the first time, please remove the protective film from the watch. The film should be removed from the back of the watch.
- With the watch turned off, open the SIM card cover and insert the Nano SIM card into the card slot.
- With the gold-colored side of the SIM card facing upwards, align the notch on the SIM card with the card slot.
- After inserting the SIM card, replace the SIM card cover, and then press and hold the "  Power" button to connect and pair the watch using the phone's app.
- If the watch is turned on without a SIM card installed, it will automatically turn off after 1 minute(image below).



• App Installation and Usage

- Scan the QR code below to download and install.
- When the app has been installed, tap to run the software.



QR Code to Download the App

Account is required

Password is required

Login

Login Problems?

New user

Software Version: vx.x.x

• Registration & Login

Users who are using the software for the first time should tap "New User" in the lower right corner of the screen (Image 2.1). Users who are already registered can log in straight away.

PS: Please enter an email address to register a new account.

Image 2.1

Please enter an email address

Next Step

Login

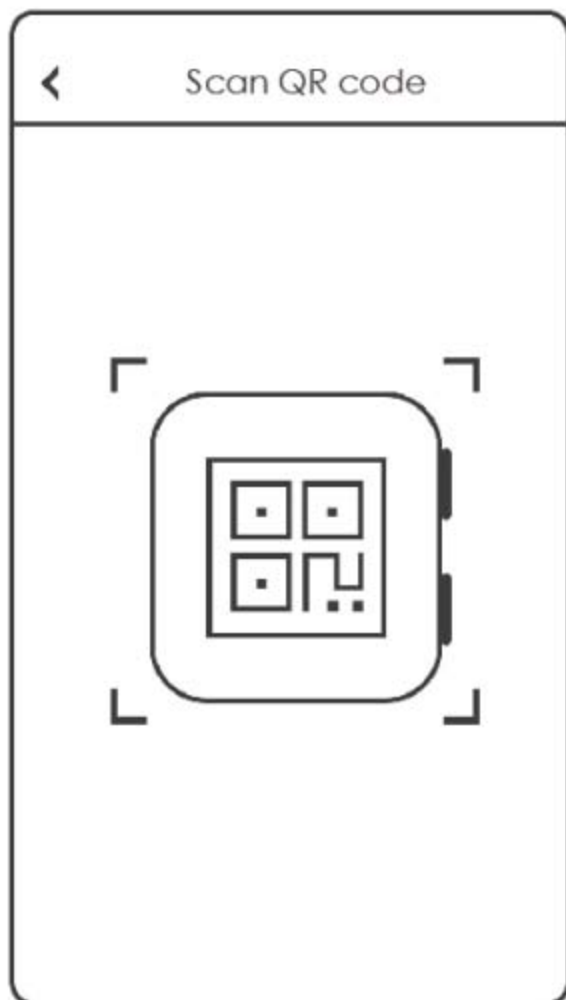
Software Version: vx.x.x

- **Registration**

- "New User" Registration Page. (Image 2.2)

Please enter the email address of a parent to be used as an ID for login.

Image 2.2



• Pairing the Watch

Switch to the QR code interface on the watch and use your phone to scan the displayed QR code.(Image 2.3)

Please note that this step only needs to be carried out the first time that an administrator uses this function.

Image 2.3

After the scan is finished, the Device type interface is displayed on the phone (Image 2.4), where you can make a selection according for your beloved one.

Device type		Next
☐	Kid	
☐	Pet	
☐	Vehicle	
☐	Other	

Image 2.4

Enter the phone number of the SIM card used in the watch into the box. Follow the prompt and tap on the next step to confirm a nickname and complete the pairing process (Image 2.5). After pairing has been successfully completed, it is set to log in automatically.

The image shows a mobile application screen with a white background and rounded corners. At the top, there is a navigation bar with a back arrow on the left, the text "Watch number" in the center, and the text "Next" on the right. Below the navigation bar, the text "Phone number" is displayed on the left. To its right is a text input field with a light gray border and the placeholder text "Please enter the phone number." in a smaller, lighter gray font. Below the input field is a large, rectangular button with a light gray border and the text "OK" in the center.

Image 2.5

After successfully pairing a watch you will become its administrator. Administrators can invite friends to become family members on a watch.

If you need to add other watches, find "Add" in the drop-down list on the main interface of Maps. You can then follow the steps on pages 13 to 15.

Please note that the one-way listening feature can only be used by the administrator.

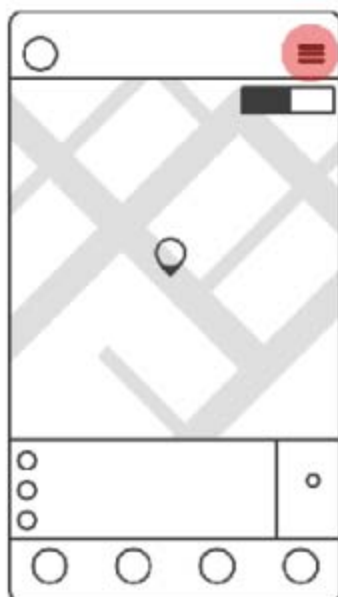


Image 2.6

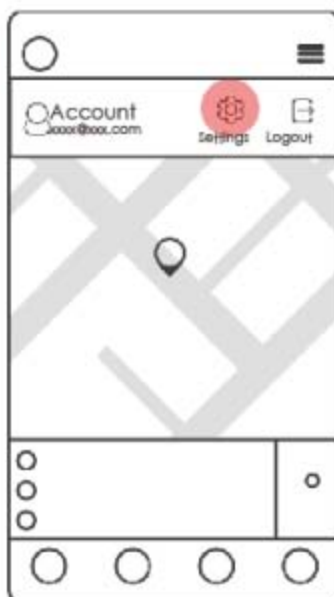


Image 2.7



Image 2.8

To learn more about the Help and the FAQs of the app,
tap the  button on the top right corner of the screen

(Image 2.6) → Settings (Image 2.7)

→ About QQ Watch (Image 2.8).

• Detailed App Operating Instructions

Please refer to the previous pages to find
the electronic version of the user guide.

• Main Interface

The main interface displays the time, date, watch signal, battery level, day, weather forecast, and current temperature (Image 1.2). By pressing the "  Back" button on the main interface you can view the current number of steps taken and check the state of your child's physical activity (Image 1.3).



Image 1.2

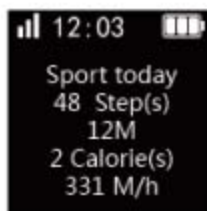


Image 1.3



Image 1.4

SOS steps:

1. Short press the "  Back" button to enter the Pedometer interface.
2. Short press the "  OK" button to enter the SOS interface.
3. Long press the "  OK" button to automatically call the watch administrator's phone number.
4. This also sends an SOS text message to the cell phone number of each family member.

(Image 1.4)

By short pressing
the "Page Scrolling" button you
can select "Contacts" or "Family Chat", etc.
(Images 1.5–2.1).

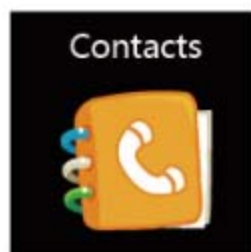


Image 1.5



Image 1.6



Image 1.7



Image 1.8

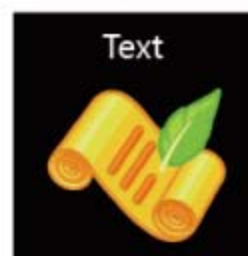


Image 1.9

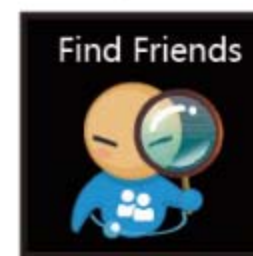


Image 2.0



Image 2.1



Image 2.2



Image 2.3

• **Contacts**

When family members and other contacts are either added or edited on the cell phone app, the Contacts on the watch will automatically be updated to synchronize with the contacts details on the app. To use the watch to make a call, the user must first press the "  OK" button on this page, and then press the "  Page Scrolling" button to select the contact they wish to call. After selecting a contact from the menu, a call can be made by pressing the "  OK" button. The call can be ended by pressing the "Back" button.

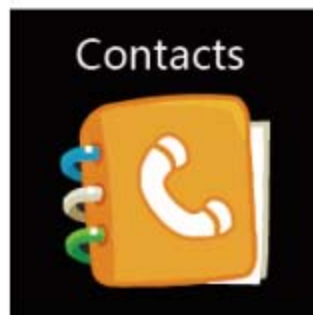


Image 1.10

• Family Chat

By pressing the "  OK" button on this interface (Image 1.11), you will enter the  interface. Press and hold the "  OK" button to record your audio message, and then release it to automatically send the recording to the family chat group.



Image 1.11



Image 1.12

• Walkie Talkie Chat

Press the "  OK" button on this interface to go to the Contacts interface to find a person to chat with (Image 1.12). Then, after using the "  Page Scrolling" button to select a contact, press and hold the "  OK" button to start recording. After releasing the button, the voice message will be automatically sent to the app on the contact's phone.

• Voice Messages



Image 1.13



Image 1.14

On the Voices interface (Image 1.13), press the "  OK" button to enter.Voice messages on the watch can then be played (Image 1.14).Press the "  Page Scrolling" button on this interface (Image 1.14) to select the target recording.Press the "  OK" button to play back the voice message.

• Text Messages

On the Texts interface (Image 1.15),
press the "  OK" button to enter.

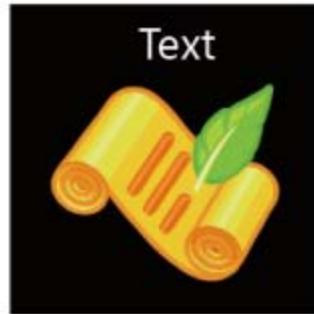


Image 1.15

Text messages on the watch can then be viewed.

Press the "  Page Scrolling" button to
select the next message.

• Find Friends

By pressing the "  OK" button on this interface (Image 1.16)

the watch will automatically start searching for nearby watches that have the  icon. 

When the search is finished, press the "  Page Scrolling button" to select the friends that you wish to add.

Press the "  OK" button to send an invite to become friends.

A single watch can add up to 5 friends at a time.

Deleting friends can only be done via the parental app.



Image 1.16

• Taking Photos

Press the "  OK" button on this interface (Image 1.17) to select the option to send a photo. After selecting your contact, press the "  OK" button to start taking a photo. Meanwhile you will hear the shutter sound. After the photo has been taken, it will automatically be sent to the app on your contact's phone.



Image 1.17

/ Q&A

- My Little Helper



paos

Any watch which comes in packaging displaying
the above icon can add each other as friends.

FAQs

1. Question: Why won't the watch turn on?

Solution: This is most likely due to an extended period of delivery time which has caused the battery to run out. After connecting the battery charger to your watch it will turn on automatically.

2. Question: Why is it not possible to charge the battery? Or, why is an error displayed while charging?

Answer: Please ensure that the battery charger is compatible with the watch. If the temperature of the watch is too high, it will automatically enter its protection mode.

3. Question: Why is it not possible to scan a QR code?

Answer: Adjust the distance between the camera on your phone and the QR code, or move to a location with sufficient lighting and try scanning again.

4. Question: How do I adjust the time?

Answer: The time displayed on the watch is synchronized via the Internet. If the time displayed is incorrect, it indicates that the watch has not been synchronized. Please move to an open area with better signal reception for approximately 1 minute. The time will then adjust automatically.

• **Warranty Information**

1. Warranty details: a 7-day refund and a 15-day replacement service is available. The watch body comes with a one-year, free of charge warranty period; the warranty period for the charging cable and battery is for 6 months.
2. Within 7 days after the purchase if the product develops a fault not due to man-made causes, it can be returned to a Tencent After Sales Service Center for inspection. If a fault is discovered, a full refund for the amount stated on the receipt can be obtained, or the product can be replaced free of charge with a product of the same model number or with similar specifications.
3. Between 8 and 15 days after the purchase if the product develops a fault not due to man-made causes, it can be returned to a Tencent After Sales Service Center for inspection. If a fault is discovered, the product can be replaced free of charge with a product of the same model number or with similar specifications.
4. Within 6 months after the purchase if the product develops a fault not due to man-made causes, it can be returned to a Tencent After Sales Service Center for inspection. If a fault is discovered, a free warranty service will be provided to the consumer.

Tencent QQ WatchService Records

Name of unit carrying out the repair:	
Date of sending for the repair:	
Detailed description of the fault(s):	
Description of the repair procedures:	
Serial number:	
Inspection date:	Signature of the repair service provider:

Please note:

1. This warranty card may only be used for warranty services with watch models containing the above mentioned serial numbers.
2. Please safely keep this warranty card and present it with a valid receipt when using the warranty services.
3. This warranty card is only valid after it has been stamped by the retailer.
4. Any damages that are a result of man-made actions are not covered by this warranty. For specific details on the areas covered by this warranty, please refer to the regulations found in our "Service Policies".

Tencent QQ Watch Warranty Card

Full name of the user:	Contact number:
Date of sending for the repair:	
Detailed description of the fault(s):	
Description of the repair procedures:	
Receipt number:	
Retailer:	Official seal of the repair unit:

Please note:

1. This warranty card may only be used for warranty services with watch models containing the above mentioned serial numbers.
2. Please safely keep this warranty card and present it with a valid receipt when using the warranty services.
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FCC Statement

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct.

The interference by one or more of the following measures:

Reorient or relocate the receiving antenna.

Increase the separation between the equipment and receiver.

Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.

Consult the dealer or an experienced radio/TV technician for help.

This device complies with part 15 of the FCC Rules. Operation is subject to the condition that this device does not cause harmful interference.

Note: The manufacturer is not responsible for any radio or TV interference caused by unauthorized modifications to this equipment. Such modifications could void the user's authority to operate this equipment.

FCC RF Radiation Exposure Statement

This equipment complies with FCC RF radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with a minimum distance of 0 centimeters between the radiator and your body.