

#### 1. PRODUCT /WARRANTY/WARRANTY PERIOD/DEFECT

Manufacturer warrants to the original end-user purchaser ("Purchaser") that the Strips ("Product") will be free from material defects in material and workmanship from the date when the Product is delivered to the Purchaser and continues for twelve (12) months thereafter ("Warranty period").

#### 2. LIMITATION OF PRODUCT WARRANTY

Manufacturer warrants that the Product under normal use is free from material defects in material and workmanship ("Defect") during the Warranty period, subject to a proper installation, operation and maintenance of the Product as set forth in the User manual and other documentation available to the Purchaser from time to time ("User Manual") at [www.sensative.com/strips\\_tips](http://www.sensative.com/strips_tips). Manufacturer does however not warrant that the Product will operate uninterrupted or error-free or that all deficiencies, errors, defects or non-conformities will be corrected.

The Warranty extends only to Purchaser and is not transferable to anyone else.

#### 3. CLAIMS PROCEDURE

Warranty claims is handled at [www.sensative.com/Strips\\_tips](http://www.sensative.com/Strips_tips)

viii) failure to follow instructions relating to the Product's use or installation and to fulfil the maintenance and servicing activities defined in the User Manual and information published at [www.sensative.com](http://www.sensative.com)

ix) damage to property, damage caused by service performed by anyone who is not an authorized representative of Manufacturer,

x) a product or part that has been modified to alter functionality or capability

xi) a Product that is used commercially or for a commercial purpose

xii) failure of goods or services not obtained from Manufacture

Manufacturer does not authorize any person or party to assume or create for it any obligations or liability in connection with the Product except as set forth herein.

This warranty shall not apply to any Product if the Manufacturer's serial number has been removed or defaced in any way.

MANUFACTURER IS NOT RESPONSIBLE FOR ANY PROBLEM OR DAMAGE THAT OCCURS AS A RESULT OF PURCHASER'S FAILURE TO FOLLOW THE USER'S MANUAL see [www.sensative.com/strips\\_tips](http://www.sensative.com/strips_tips)

#### 1. GENERAL TERMS

EXCEPT AS EXPRESSLY SET FORTH IN THIS WARRANTY MANUFACTURER MAKES NO OTHER WARRANTIES EXPRESS OR IMPLIED INCLUDING ANY IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE AND WARRANTIES AGAINST HIDDEN OR LATENT DEFECTS. MANUFACTURER EXPRESSLY DISCLAIMS ALL WARRANTIES NOT STATED IN THIS WARRANTY. ANY IMPLIED WARRANTIES THAT MAY BE IMPOSED BY STATUTORY LAW ARE LIMITED IN DURATION TO THE WARRANTY PERIOD HEREUNDER.

#### WARNINGS:

I) THE PRODUCT SHALL NOT BE EXPOSED TO EXTENSIVE TEMPERATURE, FIRE, CHEMICALS, EXPLOSION,

II) THE PRODUCT SHOULD NOT BE IN CONTACT WITH FOOD OR OTHER LIVEHOOD

III) DO NOT DISSEMBLE THE PRODUCT; RECHARGE THE BATTERY, DISCHARGE, SHORT-CIRCUIT OR INCINERATE

IV) DO NOT KEEP THE PRODUCT IN CONTACT WITH EXPLOSIVE GASES

V) THE PRODUCT IS NOT TO BE PLACED IN A MICRO WAVE, OVEN, WASHING MACHINE, LAUNDRY DRYER,

VI) Products use very strong neodymium magnets which can be hazardous if swallowed. Please keep them away from children, high heat sources or open flames. Magnets can interfere or damage certain magnetic media, including but not limited to optical hard drives, televisions, magnetic storage media, pace-makers and other sensitive electronics.

VII) DO NOT DISPOSE OF ELECTRICAL APPLIANCE AS UNSORTED MUNICIPAL WASTE, USE SEPERATE COLLECTION FACILITIES.

#### INDUSTRY CANADA STATEMENTS:

This device complies with Industry Canada licence-exempt RSS standard(s).

Operation is subject to the following two conditions:

(1) this device may not cause interference, and (2) this device must accept any interference, including interference that may cause undesired operation of the device.

This equipment complies with the safety requirements for RF exposure in accordance with RSS-102 S2.5.2. This equipment must be installed and operated in accordance with the provided instructions and a minimum 20 cm spacing must be provided between the antenna and any person's body during wireless modes of operation.

#### INDUSTRY CANADA NOTICE:

"This device complies with ISED's licence-exempt RSSs. Operation is subject to the following two conditions:

(1) This device may not cause interference; and

(2) This device must accept any interference, including interference that may cause undesired operation of the device"

#### 1. The warranty shall not apply to problems or damages resulting from

i) mechanical and transport problems

ii) external causes such as accidents, acts of God, disasters, weather conditions, air pollution, abuse, misuse, misapplication or any equipment that generates electrical disturbance of radio communication that violates FCC regulations

iii) negligence, improper handling and failure to operate the Product in accordance with specifications and interface requirements

iv) operating and storage problems

#### 2. EXCKLUSIONSV) electrical power problems, telecommunications and/or network problems

vi) problems related to software updates in the Gateway and to security issues with the Z-Wave protocol

vii) change of Strips position, window/door position

viii) if Strips has been in extreme temperature

vii) problems regarding accessories or attachments not recommended by Manufacturer or modifications to the Product or its parts

IN NO EVENT SHALL MANUFACTURER BE LIABLE FOR ANY LOSS OF DATA OR ANY INDIRECT, INCIDENTAL, PUNITIVE, SPECIAL OR CONSEQUENTIAL DAMAGES OR DAMAGES FOR LOSS OF PROFITS, REVENUE OR USE INCURRED BY PURCHASER OR ANY THIRD PARTY, WHETHER IN ACTION, IN CONTRACT, OR TORT, OR OTHERWISE EVEN IF ADVISED OF THE POSSIBILITY OF SUCH DAMAGE.

MANUFACTURER'S LIABILITY AND PURCHASER'S EXCLUSIVE REMEDY FOR ANY CAUSE OF ACTION ARISING IN CONNECTION WITH THE SALE OR USE OF THE PRODUCTS WHETHER BASED ON NEGLIGENCE, STRICT LIABILITY, BREACH OF WARRANTY OR EQUITABLE PRINCIPLES IS EXPRESSLY LIMITED TO MANUFACTURER'S OPTION OF REPLACEMENT OF OR REPAYMENT OF THE PRODUCT PRICE FOR THAT PORTION OF

PRODUCTS WITH RESPECT TO WHICH DAMAGES ARE CLAIMED:

TO THE EXTENT ALLOWED BY LOCAL LAW, THE REMEDIES IN THIS WARRANTY STATEMENT ARE PURCHASER'S SOLE AND EXCLUSIVE REMEDIES AGAINST MANUFACTURER. [THEY DO NOT HOWEVER AFFECT OR RESTRICT THE RIGHTS THAT PURCHASER MAY HAVE AGAINST THE BUSINESS WHERE PURCHASER BOUGHT THE PRODUCT FROM]

ALL CLAIMS OF ANY KIND ARISING IN CONNECTION WITH THE SALE OR USE OF THE PRODUCT SHALL BE DEEMED WAIVED UNLESS MADE IN WRITING WITHIN 30 DAYS FROM MANUFACTURER'S DELIVERY OR THE DATE FIXED FOR DELIVERY IN THE EVENT OF NON DELIVERY.

#### FCC NOTICE (for USA):

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Federal Communication Commission (FCC) Radiation Exposure Statement:

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. In order to avoid the possibility of exceeding the FCC radio frequency exposure limits, human proximity to the antenna shall not

be less than 20cm (8 inches) during normal operation.

The antenna(s) used for this transmitter must not be co-located or operating in

conjunction with any other antenna or transmitter.

Any changes or modifications not expressly approved by Sensative could void the user's authority to operate equipment.

#### INDUSTRY CANADA STATEMENTS:

Cet appareil est conforme avec Industrie Canada exempt de licence

Rss standard(s). Son fonctionnement est soumis aux deux conditions

suivantes : (1) cet appareil ne peut causer d'interférences, et (2) cet appareil doit accepter toute interférence, y compris des interférences qui peuvent provoquer un fonctionnement indésirable du périphérique.

Ce dispositif est conforme à la norme de sécurité en matière d'exposition

RF conformément à la RSS-102 S2.5.2. Ce dispositif doit être installé et

utilisé conformément aux instructions fournies et à 20 cm d'espace

minimal doit être prévu entre l'antenne et le corps de toute personne pendant les modes sans fil de fonctionnement.